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January 29, 2003

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VIA UPS OVERNIGHT

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, Pennsylvania 17120

RECEIVED

JAN 29 2003

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: Denise A. Boughner v. Pennsylvania Electric Company
Docket No. C-20028136

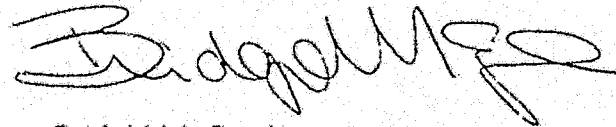
Dear Secretary McNulty:

Enclosed please find an original and three (3) copies of the Certificate of Satisfaction on behalf of Pennsylvania Electric Company, a FirstEnergy Company, in the above-referenced matter. This document has also been served on the parties of record as shown in the Certificate of Service.

If you have any questions, please contact me.

Very truly yours,

RYAN, RUSSELL, OGDEN & SELTZER LLP



Bridgid M. Good

Enclosures

c: Bruce Bigelow, Mediator
As per Certificate of Service

DOCUMENT
FOLDER

ORIGINAL

RECEIVED

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

JAN 29 2003

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

DENISE A. BOUGNER

v.

Docket No. C-20028136

PENNSYLVANIA ELECTRIC COMPANY:
A FIRSTENERGY COMPANY

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the Certificate of Satisfaction of Pennsylvania Electric Company, a FirstEnergy Company, upon the individuals listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

Service by UPS Overnight, postage prepaid, as follows:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

DOCUMENT
FOLDER

Service by First Class Mail, postage prepaid, addressed as follows:

Denise A. Boughner
670 Cooperstown Road
Cooperstown, PA 16317

Dated: January 29, 2003

Bridgid M. Good
RYAN, RUSSELL, OGDEN & SELTZER LLP
1100 Berkshire Boulevard, Suite 301
Reading, Pennsylvania 19610-1221
(610) 372-4761

Attorneys for
Pennsylvania Electric Company
A FirstEnergy Company

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RECEIVED

JAN 29 2003

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

DENISE A. BOUGNER

v.

Docket No. C-20028136

PENNSYLVANIA ELECTRIC COMPANY:
A FIRSTENERGY COMPANY

**DOCUMENT
FOLDER**

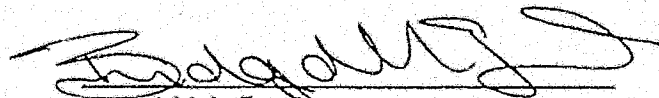
CERTIFICATE OF SATISFACTION

TO THE PENNSYLVANIA PUBLIC UTILITY COMMISSION:

AND NOW COMES, Pennsylvania Electric Company, a FirstEnergy Company ("Penelec"), by and through its counsel Bridgid M. Good and Ryan, Russell, Ogden & Seltzer LLP, in accordance with 52 Pa. Code § 5 24, certifies the following.

1. Penelec has satisfied the formal complaint of Denise A. Boughner.
2. On or about January 29, 2003, Ms. Boughner acknowledged satisfaction of her formal complaint.
3. A copy of this Certificate has been served upon the Complainant in accordance with the attached Certificate of Service.

Dated: January 29, 2003



Bridgid M. Good
RYAN, RUSSELL, OGDEN & SELTZER LLP
1100 Berkshire Boulevard, Suite 301
Reading, Pennsylvania 19610-1221
(610) 372-4761

DOCKETED
FEB 04 2003

Attorneys for
Pennsylvania Electric Company
A FirstEnergy Company