

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MARY L. CLARK

v.

CAVALIER TELEPHONE MID-ATLANTIC, LLC :

C-20067025

DOCKETED
DEC 04 2006

**DOCUMENT
FOLDER**

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

On or about October 30, 2006, Mary L. Clark ("Complainant") filed a complaint against Cavalier Telephone Mid-Atlantic, LLC ("Respondent"), at the above-captioned Docket Number. On or about November 27, 2006, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than December 14, 2006, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than December 28, 2006, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

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The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, represent any party, evaluate or make a decision. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

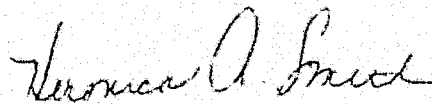
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow
P. O. Box 3265
Harrisburg, PA 17105-3265
Telephone: (717) 783-5413
Email: bbigelow@state.pa.us

Date: November 30, 2006



VERONICA A. SMITH
Chief Administrative Law Judge

STEVENS & LEE
LAWYERS & CONSULTANTS

17 North Second Street
16th Floor
Harrisburg, PA 17101
(717) 234-1090 Fax (717) 234-1099
www.stevenslee.com

ORIGINAL

Direct Dial: (717) 255-7365
Email: mag@stevenslee.com
Direct Fax: (610) 988-0852

December 8, 2006

VIA FIRST CLASS MAIL

Secretary James J. McNulty
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
P.O. Box 3265
Harrisburg, PA 17105-3265

**DOCUMENT
FOLDER**

RECEIVED
DEC 11 11:11:40

Re: Mary Clark v. Cavalier Telephone Mid-Atlantic, LLC
Docket No. C-20067025

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), Cavalier Telephone Mid-Atlantic, LLC ("Cavalier"), by the undersigned, certifies that the above-referenced Complaint has been satisfied. Cavalier and Complainant, Mary Clark, have settled this matter through a discussion of Ms. Clark's concerns relating to the provisioning of telephone service, and also through the acknowledgment of Cavalier's prior good will decision to credit all charges appearing on Ms. Clark's closed account. In a conference call with Cavalier on December 7, 2006, Complainant had indicated her satisfaction with this resolution of this Complaint and that she no longer wishes to pursue this Complaint.

By copy of this letter, I am notifying Ms. Clark of her right to object to any part of this settlement in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please feel free to contact me. Thank you for your assistance.

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DEC 12 2006

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Williamsport • Wilkes-Barre • Princeton • Cherry Hill • New York • Wilmington

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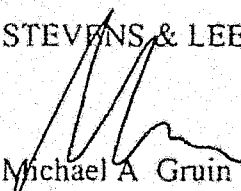
1060

STEVENS & LEE
LAWYERS & CONSULTANTS

James J. McNulty, Secretary
December 8, 2006
Page 2

Very truly yours,

STEVENS & LEE


Michael A. Guin

MAG:toa

cc: Mary Clark
Bruce Bigelow, Mediator

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: December 21, 2006

SUBJECT: Mary Clark v. Cavalier Telephone Mid-Atlantic, LLC
C-20067025

TO: Wanda Zeiders
Docket Management

FROM: Linda Salome, ALJ Support Staff
Office of Administrative Law Judge

On December 11, 2006, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of the filing, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Bruce Bigelow, Mediator
Beth Plantz
Case File

DOCUMENT
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DEC 28 2006



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

February 1, 2007

C-20067025

MARY CLARK
624 JOHNSON AVENUE
LINWOOD PA 19061

MARY CLARK
v.
CAVALIER TELEPHONE MID-ATLANTIC

DOCKETED
JAN 31 2007

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty
Secretary

cc: All parties of Record

nvl

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FILED