

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 10/22/04
8. DOCKET NO: C-20043895	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: HOFFMAN, TIMOTHY & GEORGE, VIVIAN

RESPONDENT/APPLICANT: PEOPLES NATURAL GAS CO., THE

COMP/APP COUNTY:

UTILITY CODE: 122250

ALLEGATION OR SUBJECT

COMPLAINANT STATES THEY CAN PAY THE \$102 MONTHLY, BUT THERE IS NO WAY THEY CAN PAY \$700 AT ONCE.

DOCUMENT  
FOLDED

**DOCKETED**  
NOV - 9 2004

ORIGINAL

Pennsylvania Public Utility Commission

Formal Complaint Form

C-20043895

Please Print.

- 1. Your name, mailing address, telephone number and utility account number:

Name Timothy Hoffman - Vivian George

Street/P.O.Box 1258 Jefferson Street Apt #

City Vandergrift State PA Zip 15690

Area Code/HOME Phone 724 567-0093 Area Code/WORK Phone

GAS Utility Account Number 6500011801502

Elec # 13610 077 158508

If the above mailing address differs from the address where the utility service is provided, list this information below.

Name

Street/P.O. Box

City State Zip

- 2. NAME of utility company your complaint concerns: Dominion Peoples Gas Allegheny Power Electric

- 3. Type of Utility (circle one):

GAS

WATER

MOTOR CARRIER

STEAM HEAT

ELECTRIC

SEWER

TELEPHONE - (LOCAL OR LONG DISTANCE)

4. What is your complaint? (Use additional paper if you need more space and provide copies of any relevant documentation you believe will support your complaint).  
GAS: I CAN PAY THE \$102.00 MONTHLY (ONE HUNDRED & TWO DOLLARS) TO CATCH UP ON THE GAS BILL, BUT THERE IS NO WAY I CAN PAY \$700.00 AT ONCE

ETC: OUR AGREEMENT WAS TO PAY \$129.00 MONTHLY - NOT \$200.00

5. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if you need more space).

GAS: I CAN PAY \$102.00 MONTHLY TO CATCH UP

ETC: I CAN PAY \$129.00 MONTHLY TO CATCH UP

6. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Quinn George  
Signature

10-5-04  
Date

7. If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name Not Yet

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

8. Mail to:

Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

If you have additional questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: NOVEMBER 10, 2004

C-20043895

PEOPLES NATURAL GAS COMPANY  
SUSAN G GEORGE ESQUIRE  
625 LIBERTY AVE  
PITTSBURGH PA 15222-3197

DOCUMENT  
FOLDER

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by TIMOTHY HOFFMAN & VIVIAN GEORGE. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

2004

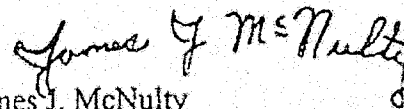
NOVEMBER 10,

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,



James J. McNulty  
Secretary

JH

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: NOVEMBER 10, 2004

TIMOTHY HOFFMAN & VIVIAN  
GEORGE

Complainant

VS.

Complaint Docket  
No: C-20043895

PEOPLES NATURAL GAS  
COMPANY

Respondent

DOCUMENT  
FOLDER

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ~~ANSWER~~ **DO NOT Satisfy**

**DOCKETED**  
NOV - 9 2004

TO: PEOPLES NATURAL GAS COMPANY

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

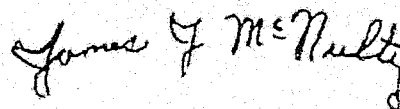
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which

prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

Horace P. Payne, Jr.  
Senior Counsel

Dominion Resources Services, Inc.  
625 Liberty Avenue, Pittsburgh, PA 15222  
Phone: 412-497-6889, Fax: 412-497-6838  
E-mail: Horace\_P\_Payne@dom.com



**Dominion™**

ORIGINAL

November 23, 2004

**CERTIFIED MAIL**

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RECEIVED**

NOV 23 2004

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Re: Timothy Hoffman v. The Peoples Natural Gas Company  
at Docket No. C-20043895

Dear Secretary McNulty:

On behalf of The Peoples Natural Gas Company, enclosed please find an original and three (3) copies of its Answer filed in the above-referenced matter.

If you have any questions or concerns regarding this matter, please do not hesitate to contact me.

Very truly yours,

DOCUMENT  
FOLDER

Enclosures

cc: Timothy Hoffman, 1258 Jefferson Street, Vandergrift, PA 15690  
Deborah Gardner – Dominion Tower

COMMONWEALTH OF PENNSYLVANIA  
BEFORE  
THE PUBLIC UTILITY COMMISSION

ORIGINAL

Timothy Hoffman  
v.  
The Peoples Natural Gas Company

) Complaint Docket  
) No. C-20043895  
) 2004

ANSWER OF  
THE PEOPLES NATURAL GAS COMPANY  
d/b/a DOMINION PEOPLES

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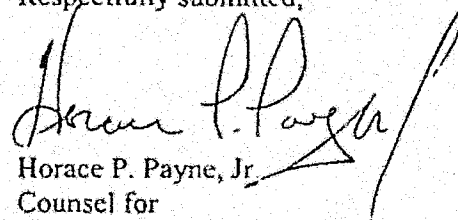
NOV 28 2004

1. Admitted.
2. The Peoples Natural Gas Company d/b/a Dominion Peoples  
625 Liberty Avenue  
Pittsburgh, PA 15222-3197  
Horace P. Payne, Jr., Counsel for The Peoples Natural Gas Company  
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU
3. As indicated on the Dominion Peoples Account Statement attached as "Exhibit A", Complainant presently owes Dominion Peoples \$457.34. Complainant is currently enrolled in the Customer Assistance Program (CAP) with a CAP payment of \$104.00 per month. Complainant has not consistently paid the required CAP payments and currently has an outstanding CAP balance of \$208.00.  
  
Recently, Complainant contacted the Commission's Bureau of Consumer Services ("BCS") seeking help in preventing the termination of natural gas service. On August 30, 2004, the BCS rendered its decision, directing Complainant to pay the outstanding CAP balance up front, followed by the CAP payment each month. Complainant paid \$833.00 towards the outstanding CAP balance on October 28, 2004.  
  
In accordance with 52 Pa Code § 56.174 (3), Dominion Peoples requests the removal of the automatic stay of payment arrangements as ordered by the BCS and suggests that Complainant be directed to continue paying in accordance with the aforesaid BCS decision.
4. See paragraph 3, supra., and such other relief as the Commission may deem appropriate.

DOCUMENT  
FOLDER

DOCKETED  
DEC 09 2004

Respectfully submitted,

  
Horace P. Payne, Jr.  
Counsel for  
The Peoples Natural Gas Company

RECEIVED

DOMINION PEOPLES  
Statement of Account

NOV 23 2004

Name: HOFFMAN TIMOTHY  
Address: 258 JEFFERSON ST

Account Number: 6500011801502  
Meter Number: 22022503

PA PUBLIC UTILITY COMMISSION  
SECRETARY OF STATE (800) 764-0111  
Hearing Impaired Customers Call TDD (800) 527-1333

READ DATE	BILL DAYS	READ SOURCE	METER HEADINGS	USAGE	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/ STATE TAX	CITY/ COUNTY TAX	DUE DATE	LATE PMT CHRG	PMT AMOUNT	PMT DATE	ADJ	ADJUST DESC	PLAN DESC	PLAN AMT	PLAN DUE	TOTAL PLAN AMT	ACCT DUE BALANCE
11/04/2004	28	ACTUAL	242.3	4.3	2	308	365.24	\$0.00	\$0.00	11/29/2004	\$0.00	\$833.00	10/28/2004	\$0.00		CAP	\$104.00	\$208.00	\$457.34	
10/07/2004	29	SYSTEMS	239.0	2.1	.1	114	\$33.51	\$0.00	\$0.00	11/02/2004	\$0.00	\$0.00		\$0.00		CAP	\$104.00	\$887.00	\$1,235.10	
09/30/2004	30	ACTUAL	235.9	1.9	.1	18	\$31.58	\$0.00	\$0.00	09/30/2004	\$0.00	\$0.00		\$0.00		CAP	\$88.00	\$1,046.00	\$1,201.58	
09/08/2004	0		0	0	0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		-\$88.14	CAP CR		\$0.00	\$0.00		
08/09/2004	31	SYSTEMS	234.0	1.5	0	12	\$27.25	\$0.00	\$0.00	09/02/2004	\$0.00	\$0.00		\$0.00		CAP	\$87.00	\$957.00	\$1,238.15	
07/09/2004	30	ACTUAL	232.5	1.8	.1	20	\$31.08	\$0.00	\$0.00	08/02/2004	\$0.00	\$0.00		\$0.00		CAP	\$87.00	\$870.00	\$1,211.90	
06/09/2004	30	SYSTEMS	230.7	1.5	1	36	\$27.91	\$0.00	\$0.00	07/06/2004	\$0.00	\$0.00		\$0.00		CAP	\$87.00	\$783.00	\$1,180.82	
05/10/2004	32	ACTUAL	229.2	10.7	3	311	\$131.45	\$0.00	\$0.00	06/01/2004	\$0.00	\$0.00		\$0.00		CAP	\$87.00	\$698.00	\$1,152.91	
04/09/2004	28	SYSTEMS	218.5	5.5	2	653	\$70.83	\$0.00	\$0.00	05/05/2004	\$0.00	\$0.00		\$0.00		CAP	\$87.00	\$609.00	\$1,021.48	
03/11/2004	30	ACTUAL	213.0	25.1	8	824	\$281.45	\$0.00	\$0.00	04/02/2004	\$0.00	\$0.00		\$0.00		CAP	\$87.00	\$435.00	\$950.83	
02/10/2004	32	SYSTEMS	187.9	10.5	.3	1414	\$124.12	\$0.00	\$0.00	03/08/2004	\$0.00	\$0.00		\$0.00		CAP	\$87.00	\$522.00	\$950.83	
01/09/2004	32	ACTUAL	177.4	18.6	.6	888	\$189.37	\$0.00	\$0.00	02/02/2004	\$0.00	\$0.00		\$0.00		CAP	\$87.00	\$435.00	\$889.18	
12/08/2003	32	SYSTEMS	158.8	8.5	2	788	\$75.41	\$0.00	\$0.00	01/02/2004	\$0.00	\$252.00	12/04/2003	\$0.00		CAP	\$87.00	\$281.00	\$545.69	
11/06/2003	30	ACTUAL	152.3	3.7	1	340	\$47.65	\$0.00	\$0.00	12/01/2003	\$0.00	\$0.00		\$0.00		CAP	\$87.00	\$281.00	\$522.28	
10/07/2003	28	SYSTEMS	148.6	3.2	1	202	\$43.14	\$0.00	\$0.00	10/01/2003	\$0.00	\$0.00		\$0.00		CAP	\$87.00	\$174.00	\$474.63	
09/09/2003	33	ACTUAL	145.4	1.1	0	8	\$22.07	\$0.00	\$0.00	10/01/2003	\$0.00	\$0.00		\$0.00		CAP	\$87.00	\$87.00	\$431.49	
09/02/2003	0		0	0	0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		\$103.05	BUD		\$0.00	\$0.00		
09/02/2003	0		0	0	0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		\$58.49	BUD		\$0.00	\$0.00	\$0.00	
09/02/2003	0		0	0	0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		\$68.44	BUD		\$0.00	\$0.00	\$0.00	
09/02/2003	0		0	0	0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		\$33.17	BUD		\$0.00	\$0.00	\$0.00	
09/02/2003	0		0	0	0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		\$29.12	BUD		\$0.00	\$0.00	\$0.00	
09/02/2003	0		0	0	0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		\$31.15	BUD		\$0.00	\$0.00	\$0.00	
08/07/2003	29	SYSTEMS	144.3	2.0	.1	0	\$31.15	\$0.00	\$0.00	08/02/2003	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$409.42	
07/09/2003	30	ACTUAL	142.3	1.8	1	13	\$28.12	\$0.00	\$0.00	07/31/2003	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$378.27	
06/09/2003	32	SYSTEMS	140.5	2.2	1	264	\$33.17	\$0.00	\$0.00	07/03/2003	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$348.15	
05/08/2003	30	ACTUAL	138.3	5.5	2	280	\$68.44	\$0.00	\$0.00	05/30/2003	\$0.00	\$632.00	05/07/2003	\$0.00			\$0.00	\$0.00	\$315.96	
04/08/2003	28	SYSTEMS	132.8	5.2	2	519	\$58.49	\$0.00	\$0.00	05/02/2003	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$891.54	
03/10/2003	31	ACTUAL	127.6	35.9	1.1	1177	\$308.85	\$0.00	\$0.00	04/01/2003	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$828.05	
02/07/2003	30	SYSTEMS	92.0	10.2	3	1301	\$96.21	\$0.00	\$0.00	03/05/2003	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$518.42	
01/09/2003	34	SYSTEMS	81.8	9.4	3	1127	\$82.90	\$0.00	\$0.00	02/03/2003	\$0.00	\$148.00	12/12/2002	\$0.00			\$0.00	\$0.00	\$470.21	
12/05/2002	31	SYSTEMS	72.4	7.3	2	824	\$85.48	\$0.00	\$0.00	12/01/2002	\$0.00	\$45.00	12/03/2002	\$0.00			\$0.00	\$0.00	\$485.31	

"EXHIBIT A"

"PAGE 1 OF 2"

**DOMINION PEOPLES**  
Statement of Account

Name **HOFFMAN TIMOTHY**  
Address **258 JEFFERSON ST**

Account Number **6900011801502**  
Meter Number **22022903**

Hearing Impaired Customers Call TDD (800) 527-1333  
For Questions: Call (800) 764-0111

**DETAILS**

READ DATE	BILL DAYS	READ SOURCE	METER READING	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/ STATE TAX	CTY/ COUNTY TAX	DUE DATE	LATE PMT CHRG	PMT AMOUNT	PMT DATE	ADJ	ADJUST OESC	PLAN DESC	PLAN AMT DUE	TOTAL PLAN AMT DUE	ACCT BALANCE
11/04/2002	31	SYSTEM EST	65.1	5.5	2	\$40	\$52.03	\$00	12/02/2002	\$00	\$45.00	11/05/2002	\$00		AGREEM	\$45.00	\$45.00	\$464.83
<b>TOTALS</b>		<b>USAGE</b>		<b>182.7</b>	<b>DEGREE DAYS:</b>	<b>12058</b>	<b>TAXES:</b>	<b>\$00</b>	<b>PAYMENTS:</b>	<b>\$1,955.00</b>	<b>LATE PAYMENT CHARGES:</b>	<b>\$00</b>						
		<b>BUD - BUDGET PLAN</b>		<b>DEF - DOLLAR ENERGY FUND</b>			<b>DEP - DEPOSITS</b>			<b>QA - CONT IN AID OF CONST</b>					<b>NSC - INSUFFICIENT FUNDS CHARGE</b>			
		<b>DFA - DEFERRED AGREEMENT</b>		<b>LPN - LATE PMT CHRG (NONUTILITY)</b>			<b>LPG - LATE PMT CHRG</b>			<b>RCC - RECONNECTION CHARGE</b>					<b>NSA - INSUFFICIENT FUNDS AMOUNT</b>			
		<b>INT - INTEREST</b>		<b>NSN - INSUFFICIENT FUNDS (NONUTILITY)</b>			<b>UTG - UTILITY</b>			<b>DSCHT - DISCOUNT</b>					<b>CNT - CONTRACTS</b>			

**RECEIVED**

NOV 28 2004

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

"EXHIBIT A"

"PAGE 2 OF 2"

Decision Complete : Yes

This case was assigned to : Heather A Doyle

Case Information

BCS Case # 1652441

Company Code .0071

Reference #

Company Name DOMINION PEOPLE  
PEOPLES NATURAL  
Company Type GAS TRANSPORTER

Customer

First Name TIMOTHY  
Middle Initial  
Last Name  
Account # 6500011801502

Customer Service Address

Service Street 1258 JEFFERSON ST  
Service City VANDERGRIFT  
Service Zip 156901031

Service Street  
Service State PA

Decision Issued  Y  N  
Violation NO  
Chapter  
Section Rule

Oral / Written  O  W

Total Balance owed on this case/customer's account at the time the case is closed: 1152.91  
Date Closed 08/27/2004

Brief description of the resolution of the case/complaint  
SEE CS17 SCREEN FOR PMT ARR. WAIVE LPC'S

Account balance information provided by company on 2004-05-26

Service Restored Pay  
Service Continue Amount 783.00  
Service Continue Date 09/19/2004

Term start date 10/9/2004

Special Budget Amount 102.00  
Regular Budget Amount 87.00  
Arrears Payment Plus 15.00

Current monthly Payment  
Final Monthly Payment  
End Monthly Payment

Letter Description CAP PARTIAL CATCH-UP

Decision Issued Date 08/30/2004

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"EXHIBIT B"

NOV 23 2004

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

"PAGE 1 OF 2"

**Special Paragraph Instructions**

Next Billing Date  
Additional Payment

Minimum Customer Payment

**Other Information**

BCS Investigators First Name JULIA

BCS Investigators Last Name BYNDAS

Number of times sent 1  
Number of times faxed 0  
BCS Investigator's Fax 7838820

Fax Area Code 717

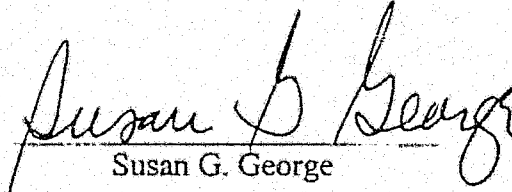
"EXHIBIT B"

"PAGE 2 OF 2"


VERIFICATION

COMMONWEALTH OF PENNSYLVANIA )  
 ) SS:  
ALLEGHENY COUNTY )

Susan G. George, being duly sworn or affirmed according to law, deposes and says that she is Assistant Secretary of The Peoples Natural Gas Company d/b/a Dominion Peoples; that she is authorized to and does make this verification for it; that the facts set forth above are true and correct to the best of her knowledge, information and belief; and that she expects the said The Peoples Natural Gas Company d/b/a Dominion Peoples to be able to prove the same at the hearing hereof.

  
Susan G. George

Sworn and subscribed before me this  
20th day of November, 2004.

  
Notary Public

Notarial Seal  
Barbara A. Mason, Notary Public  
City Of Pittsburgh, Allegheny County  
My Commission Expires Feb. 18, 2008  
Member, Pennsylvania Association Of Notaries

RECEIVED

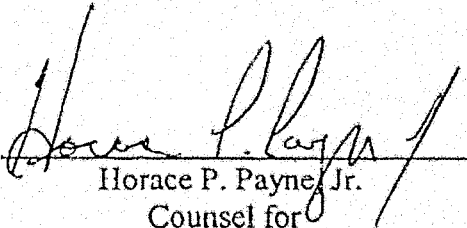
NOV 23 2004

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

CERTIFICATION OF SERVICE

I hereby certify that I have served a copy of the foregoing upon each party to this proceeding.

Done at Pittsburgh, Pennsylvania, this 23<sup>rd</sup> day of November, 2004.

  
Horace P. Payne, Jr.  
Counsel for  
The Peoples Natural Gas Company

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

January 25, 2005

In Re: C-20043895

(SEE ATTACHED LIST)

Timothy Hoffman & Vivian George v. The Peoples Natural Gas Company  
d/b/a Dominion Peoples

Requests payment arrangements.

Telephone Hearing Notice

This is to inform you that a hearing by telephone on the  
above-captioned case will be held as follows:

Type: Initial telephonic hearing.

Date: Tuesday, April 5, 2005

Time: 10:00 a.m.

Presiding: Special Agent Amanda N. Rumsey  
P.O. Box 3265  
Harrisburg, PA 17105-3265  
Telephone: (717) 783-5452  
Fax: (717) 787-0481

**DOCUMENT  
FOLDER**

**DOCKETED**  
FEB 11 2005

The special agent will be presiding as authorized by  
52 Pa. Code §56.174.

If you have not provided a current telephone number where  
you can be reached for participation in the hearing OR YOUR AREA  
CODE HAS CHANGED, then you must contact the presiding officer at  
least 7 days before the actual hearing and provide the necessary  
information.

At the above date and time, the Presiding Officer will contact the parties as follows:

Timothy Hoffman & Vivian George	724-567-0093
Horace P. Payne, Esquire	412-497-6889

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Special Agent and 1 copy each must be sent to every other party. All copies must be received at least 3 days before the hearing.

*Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.*

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: SA Rumsey  
Cherie Pyle  
Beth Plantz  
Docket Section  
Calendar File