

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :  
 2. BUREAU: ALJ :  
 3. SECTION(S): :  
 5. APPROVED BY: : 4. PUBLIC MEETING DATE:  
 DIRECTOR: : 00/00/00  
 SUPERVISOR: :  
 6. PERSON IN CHARGE: : 7. DATE FILED: 02/10/06  
 8. DOCKET NO: C-20065867 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: BATTIS, JOHN

RESPONDENT/APPLICANT: PECO ENERGY COMPANY

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 110550

ALLEGATION OR SUBJECT

COMPLAINANT STATES INCORRECT CHARGES ON BILL AND THAT HE IS NOT THE ACCOUNT HOLDER. HE WOULD LIKE THE PUC TO HAVE HIS ACCOUNT CREDITED FOR INCORRECT CHARGES AND STOP THEIR SHUT OFF PROCEDURE.

**DOCUMENT  
FOLDER**

**DOCKETED**  
FEB 14 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 FEB 10 AM 9:01  
SECRETARY'S BUREAU

Please print or type.

1. CUSTOMER NAME (COMPLAINANT) C-20065867

Your name, mailing address, county, telephone number, utility account number and service address:

Name John Batts

Street/P.O. Box 402 E. Mt. Airy Ave Apt # \_\_\_\_\_

City Phila State PA Zip 19119

County Phila

Area Code/HOME Phone 215/248-4023

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number 24-16-46-166629  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name John Batts

Street/P.O. Box 2820 Cecil B. Moore Ave

City Phila State PA Zip 19119

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: DECO

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

ORIGINAL

16

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other. *John Bates is not the Account owner. Almeta & Plummer Deshields were the account owners until their death. Alveda Deshields is the current owner.*

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- (1) Reverse PECO's billing amount (\$ 658.40 as of August 23 2005).
- (2) Stop PECO's shut off procedure.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES  
(includes appeals of BCS determinations)



NO



If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: John Batts, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

John Batts (Signature) Jan. 20, 2006 (Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Area Code/Phone Number \_\_\_\_\_

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

## PENNA PUBLIC UTILITY COMMISSION

Complainant  
John Batts

### Statement of Facts

1. Account Billed In Error : John Batts is not the account owner, they being Almeta and Plummer DeShields (property owners from 1970 -2005). Alfreda DeShields is the current owner. Following the death of Almeta and Plummer DeShields the property 2820 Columbia Ave was closed down. In 2002 PECO requested John Batts' name and home address for mailing purposes (billing and meter reading). Evidence is available that PECO has recinded payment claims against persons billed in error.

2. Service Shutdown: (yrs. 2000 -2006). The electric service was voluntary shutdown , no usage. A customer/service fee of approximately \$5 00/month continues to be billed and paid. The meters continued to be read periodically upon PECO's request. No usage was 'recorded' and no usage 'billed'.

3 Meter Replacement: In 2004 the 'old' meter was replaced with the installation of a new automatic meter reader (AMR). Two month following, the 'new' AMR was replaced for reasons of "faulty meter - over reading".

4. Usage Billing. From the disputed period 2002-2004 there were no usage billings. Following the replacement of the 'old' meter in 2004 a usage billing of \$578 was sent to John Batts. Following the installment of the 'new' AMR usage billings of approximately \$40/month for 2 consecutive months were sent to John Batts. This AMR was defective and subsequently replaced.

### 5. Supporting Evidence:

- a. PGW and Water Bureau - no usage of utilities
- b. Water Bureau - faulty meter and over billing
- c. Water Bureau - Recind over billing
- d. PECO - recinds charges billed to wrong party
- e. PECO - failure to report meter reading
- f. PECO - access to 2820 Columbia Ave for meter reading
- g. PECO account ownership at 2820 Columbia Ave

2005

ALFREDA L. SHIELD  
 2820 CECIL B MOORE AVE  
 PHILADELPHIA PA 19121-2736

Page: 2 of 2  
 Billing Date: 09/22/05  
 Account Number: 0629606905

Account Summary	Previous Balance	Payments Received	Balance Brought Forward	Repairs and Adjustments	Current Charges	Account Balance
	\$70.00 CR	\$0.00	\$70.00 CR	\$0.00	\$12.00	\$58.00 CR

**Current Basic Charges**  
 SA ID# 6523987495, 2820 CECIL B MOORE AVE  
 Rate Class: General Service Residential

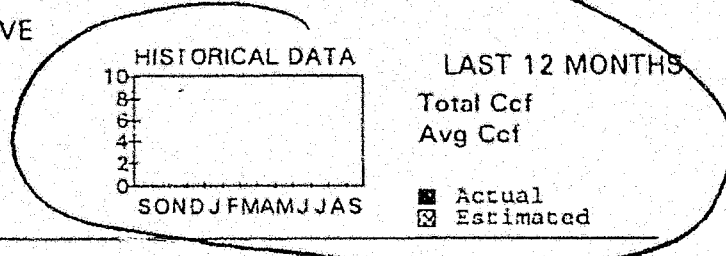
Supply Charges	
Commodity Charge 0 Ccf @ \$0.95822 .....	\$0.00
Commodity Charge 0 Ccf @ \$1.02989 .....	\$0.00
<b>Total Supply Charges</b> .....	<b>\$0.00</b>
Delivery Charges	
Customer Charge @ \$12.00 .....	\$12.00
Distribution Charge 0 Ccf @ \$0.60688 .....	\$0.00
Distribution Charge 0 Ccf @ \$0.61682 .....	\$0.00
Gas Cost Adjustment @ -\$0.05824 for 12 Days .....	\$0.00
Gas Cost Adjustment @ -\$0.05933 for 21 Days .....	\$0.00
<b>Total Delivery Charges</b> .....	<b>\$12.00</b>
<b>Total Current Billing Charges</b> .....	<b>\$12.00</b>

**Meter Detail** Meter #: 1436948 Service Point: 9972437991 Next Meter Read: Oct 20, 2005

From			To			Difference	Usage (Ccf)	Conversion Factor	Total Therms
Date	Reading	Type	Date	Reading	Type				
08/19/2005	5905	Actual	09/21/2005	5905	Actual	0	0.00	1.044	0.00

**Energy Usage Information** SA ID# 6523987495, 2820 CECIL B MOORE AVE  
 COMPARATIVE GAS USAGE THIS MONTH

	This Year	Last Year
Avg Daily Usage (Ccf)	0.0	0.0
Billing Days	33	33
Avg Daily Cost	\$0.36	\$0.36



**Message Center** Effective Sept. 1, 2005 PGW rates have changed. Commodity Charge increased to \$1.02989 per CCF. Gas Cost Adjustment decreased to (\$0.05933) per CCF. Distribution Charge increased to \$0.61682 per CCF. The changes will increase the typical residential heating bill by about \$81 a year.



*POW*

ALFREDA D. FIELD  
2820 CECIL B MOORE AVE  
PHILADELPHIA PA 19121-2736

Page: 2 of 2  
Billing Date: 07/21/05  
Account Number: 0629606905

Account Summary	Previous Balance	Payments Received	Balance Brought Forward	Repairs and Adjustments	Current Charges	Account Balance
	\$94.00 CR	\$0.00	\$94.00 CR	\$0.00	\$12.00	\$82.00 CR

**Current Basic Charges**

SA ID# 6523987495, 2820 CECIL B MOORE AVE  
Rate Class: General Service Residential

Supply Charges

Commodity Charge 0 Ccf @ \$0.95822 ..... \$0.00  
 Total Supply Charges ..... \$0.00

Delivery Charges

Customer Charge @ \$12.00 ..... \$12.00  
 Distribution Charge 0 Ccf @ \$0.60688 ..... \$0.00  
 Gas Cost Adjustment @ -\$0.05824 for 30 Days ..... \$0.00  
 Total Delivery Charges ..... \$12.00  
 Total Current Billing Charges ..... \$12.00

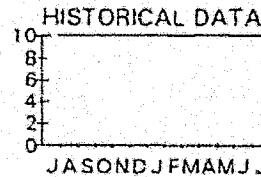
Meter Detail    Meter #: 1436948    Service Point: 9972437991    Next Meter Read: Aug 19, 2005

From			To			Difference	Usage (Ccf)	Conversion Factor	Total Therms
Date	Reading	Type	Date	Reading	Type				
06/20/2005	5905	Actual	07/20/2005	5905	Actual	0	0.00	1.041	0.00

**Energy Usage Information**

SA ID# 6523987495, 2820 CECIL B MOORE AVE  
COMPARATIVE GAS USAGE THIS MONTH

	This Year	Last Year
Avg Daily Usage (Ccf)	0.0	0.0
Billing Days	30	30
Avg Daily Cost	\$0.40	\$0.40



LAST 12 MONTHS  
 Total Ccf  
 Avg Ccf  
 Actual  
 Estimated

Hold PECO appeal/dispute  
Evidence of occupancy and/or use

PG 17

ALFREDA D. SHIELD  
 2820 CECIL B MOORE AVE  
 PHILADELPHIA PA 19121-2736

Page. 2 of 2  
 Billing Date: 08/22/05  
 Account Number: 0629606905

Account Summary	Previous Balance	Payments Received	Balance Brought Forward	Repairs and Adjustments	Current Charges	Account Balance
	\$82.00 CR	\$0.00	\$82.00 CR	\$0.00	\$12.00	\$70.00 CR

**Current Basic Charges**

SA ID# 6523987495, 2820 CECIL B MOORE AVE  
 Rate Class: General Service Residential

Supply Charges

Commodity Charge 0 Ccf @ \$0.95822 .....	\$0.00
<b>Total Supply Charges .....</b>	<b>\$0.00</b>

Delivery Charges

Customer Charge @ \$12.00 .....	\$12.00
Distribution Charge 0 Ccf @ \$0.60688 .....	\$0.00
Gas Cost Adjustment @ -\$0.05824 for 30 Days .....	\$0.00
<b>Total Delivery Charges .....</b>	<b>\$12.00</b>
<b>Total Current Billing Charges .....</b>	<b>\$12.00</b>

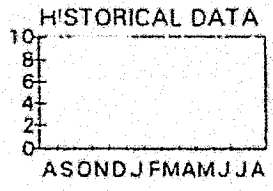
**Meter Detail**    Meter #: 1436948    Service Point: 9972437991    Next Meter Read: Sep 21, 2005

From			To			Difference	Usage (Ccf)	Conversion Factor	Total Therms
Date	Reading	Type	Date	Reading	Type				
07/20/2005	5905	Actual	08/19/2005	5905	Actual	0	0.00	1.035	0.00

**Energy Usage Information**

SA ID# 6523987495, 2820 CECIL B MOORE AVE  
 COMPARATIVE GAS USAGE THIS MONTH

	This Year	Last Year
Avg Daily Usage (Ccf)	0.0	0.0
Billing Days	30	29
Avg Daily Cost	\$0.40	\$0.41



LAST 12 MONTHS  
 Total Ccf  
 Avg Ccf  
 ■ Actual  
 ☒ Estimated



CITY OF PHILADELPHIA

DEPARTMENT OF REVENUE  
Municipal Services Building  
Water Revenue Bureau  
1401 John F. Kennedy Blvd  
Philadelphia, Pa. 19102-1663

DATE: APRIL 30, 2005

ACCOUNT NUMBER:  
053-22010-02820-001

SERVICE ADDRESS:  
2820 CECIL B MOORE AVE

*File*  
DE SHIELD WILLIAM  
2820 CECIL B MOORE AVE  
PHILADELPHIA PA 19121

A review of the referenced account indicated the need for a monetary adjustment. The adjustment resulted in a decrease in the usage charge previously billed. An actual reading indicated that usage previously billed was overestimated.

The total balance due will be reflected on your next monthly bill. If your balance is past due and you do not have an agreement, you may call (215)686-6880 regarding payment arrangements.

We regret any inconvenience this matter may have caused you.

If you wish to appeal our decision, please complete the information requested below and RETURN THIS ENTIRE LETTER WITHIN 30 DAYS from the above date and mail to the Water Revenue Bureau, Customer Service Division-Appeal Process, Municipal Services Building, 1401 John F. Kennedy Boulevard, Philadelphia PA 19102-1663.

THE FOLLOWING SECTION MUST BE COMPLETED FULLY TO PROCESS YOUR APPEAL

I DISAGREE WITH THE WATER REVENUE BUREAU CONCLUSION AND WISH TO APPEAL TO THE TAX REVIEW BOARD BECAUSE: (CHECK LINES BELOW)  
 USAGE BILLED  PAYMENT AGREEMENT  
 \$ AMOUNT BILLED  RESPONSIBILITY FOR BILL  
 PENALTY CHARGES  OTHER

Property Address 2820 CECIL B MOORE AVE Disputed Cycle(s): \_\_\_\_\_  
Account Number 053-22010-02820-001 Disputed Amount: \_\_\_\_\_  
SSN EIN \_\_\_\_\_

Customer's Signature \_\_\_\_\_

Please Print Name \_\_\_\_\_

BILL NUMBER 4730

\*\*\* IMPORTANT NOTICE \*\*\*

YOUR WATER SERVICE WILL BE SHUT OFF ON OR AFTER 09/02/2005

TO AVOID TERMINATION OF SERVICE, PLEASE MAKE PAYMENT IMMEDIATELY. YOUR SERVICE IS SHUT OFF A VISITATION OR RESTORATION FEE WILL BE DUE.

FOR YOUR CONVENIENCE, TELEPHONE CUSTOMER SERVICE IS AVAILABLE MONDAY THROUGH FRIDAY, 8:00 AM TO 5:30 PM. WE CAN BE REACHED AT 686-6880.

IF YOU HAVE ALREADY MADE YOUR PAYMENT, THANK YOU AND PLEASE REGARD THIS NOTICE.

City of Philadelphia, Department of Revenue, P.O. BOX 41496, Philadelphia, Pa. 19101-1496

SHUT-OFF BILL

WATER/SEWER

YOUR WATER SERVICE IS SUBJECT TO SHUT-OFF FOR NON-PAYMENT. FOR FURTHER INFORMATION SEE REVERSE SIDE OF THIS BILL.

PAYMENTS MUST BE RECEIVED BEFORE SHUT-OFF DATE IN PERSON OR BY MAIL AT MSB 1401 JFK BLVD. CONCOURSE LEVEL, PHILADELPHIA PA. 19102-1663. MAKE CHECKS PAYABLE CITY OF PHILA



MAILING ADDRESS

DE SHIELD WILLIAM, 2820 CECIL B MOO AVE, PHILADELPHIA PA 19121-2736

OWNER'S NAME AND PROPERTY BILLED (IF OTHER THAN ABOVE)

Table with 5 columns: PRINCIPAL, PENALTY, CYCLE, CODE SEE ORIG BILL, AMOUNT BILLED. Rows show charges for cycles 05-04, 05-05, and 05-06.

PAY AT ONCE

104.55

SERVICE

41R

ACCOUNT NUMBER

053 22010 02820-001

BILL INCLUDES

PAYMENTS RECEIVED

ON OR BEFORE

7/15/05

THIS PORTION OF BILL & PAYMENT IS MAILED

IF BOTH PORTIONS PAYING IN PERSON

HAVE ANY QUESTIONS 686-6880 IMMEDIATELY

3-T-1 BRREV 07/96 8318P

DETACH HERE

Main billing table with columns: ACCOUNT NUMBER, DIST, SEWN, CYCLE, SERVICE, CODE, PRINCIPAL, PENALTY, AMOUNT BILLED. Includes mailing address for DE SHIELD WILLIAM.

SHUT-OFF BILL WATER/SEWER

PAY AT ONCE

104.55

3337200000099902201002820001700000104590000010222053000010000000000

IF NOT PAID ADDITIONAL PENALTY WILL BE ADDED TO THE NEXT REGULAR BILL DO NOT STAPLE, PIN OR FOLD

THIS PORTION OF BILL ONLY

City of Philadelphia Department of Revenue

BILL NUMBER 3321

\*\*\* IMPORTANT NOTICE \*\*\*

YOUR WATER SERVICE WILL BE SHUT OFF ON OR AFTER 10/07/2005

AVOID TERMINATION OF SERVICE, PLEASE MAKE PAYMENT IMMEDIATELY. YOUR SERVICE IS SHUT OFF A VISITATION OR RESTORATION FEE WILL DUE.

FOR YOUR CONVENIENCE, TELEPHONE CUSTOMER SERVICE IS AVAILABLE MONDAY THROUGH FRIDAY, 8:00 AM TO 5:30 PM. WE CAN BE REACHED 686-6880.

IF YOU HAVE ALREADY MADE YOUR PAYMENT, THANK YOU AND PLEASE REGARD THIS NOTICE.

City of Philadelphia, Department of Revenue, P.O. BOX 41496, Philadelphia, Pa. 19101-1496

SHUT-OFF BILL WATER/SEWER

YOUR WATER SERVICE IS SUBJECT TO SHUT-OFF FOR NON-PAYMENT. FOR FURTHER INFORMATION SEE REVERSE SIDE OF THIS BILL.

PAYMENTS MUST BE RECEIVED BEFORE SHUT-OFF DATE IN PERSON OR BY MAIL AT MSB 1401 JFK BLVD CONCOURSE LEVEL, PHILADELPHIA, PA. 19102-1563. MAKE CHECKS PAYABLE CITY OF PHILA.



Table with 5 columns: PRINCIPAL, PENALTY, CYCLE, CODE SEE ORIG BILL, AMOUNT BILLED. Rows show charges for cycles 05-05, 05-06, and 05-07.

THIS PORTION OF BILL PAYMENT IS MAILED.

BOTH PORTIONS PAYING IN PERSON

HAVE ANY QUESTIONS 686-6880 IMMEDIATELY.

MAILING ADDRESS

DE SHIELD WILLIAM, 2820 CECIL B MOO AVE, PHILADELPHIA PA 19121-2736

OWNER'S NAME AND PROPERTY BILLED IF OTHER THAN ABOVE

PAY AT ONCE

SERVICE 41R

ACCOUNT NUMBER

053 22010 02820 001

BILL INCLUDES

PAYMENTS RECEIVED CN OR BEFORE

8/19/05

123.06

3-T-118RIREV.07/96I B318P

DETACH HERE

Main billing table with columns: ACCOUNT NUMBER, DIST, SEW%, CYCLE, SERVICE, CODE, PRINCIPAL, PENALTY, AMOUNT BILLED. Includes address for DE SHIELD WILLIAM.

SHUT-OFF BILL WATER/SEWER

PAY AT ONCE

123.06

13372000000999022010028200017000001230600000117650530000100000000008

IF NOT PAID ADDITIONAL PENALTY WILL BE ADDED TO THE NEXT REGULAR BILL. DO NOT STAPLE, PIN OR FOLD.

THIS PORTION OF BILL ONLY

City of Philadelphia Department of Revenue

BILL NUMBER 1512

\*\*\* IMPORTANT NOTICE \*\*\*

YOUR WATER SERVICE WILL BE SHUT OFF ON OR AFTER 10/07/2005

TO AVOID TERMINATION OF SERVICE, PLEASE MAKE PAYMENT IMMEDIATELY. YOUR SERVICE IS SHUT OFF A VISITATION OR RESTORATION FEE WILL BE DUE.

FOR YOUR CONVENIENCE, TELEPHONE CUSTOMER SERVICE IS AVAILABLE 7 DAYS THROUGH FRIDAY, 8:00 AM TO 5:30 PM. WE CAN BE REACHED AT 2686-6880.

IF YOU HAVE ALREADY MADE YOUR PAYMENT, THANK YOU AND PLEASE REGARD THIS NOTICE.

City of Philadelphia, Department of Revenue, P.O. BOX 41496 Philadelphia, Pa. 19101-1496

SHUT-OFF BILL

WATER/SEWER

YOUR WATER SERVICE IS SUBJECT TO SHUT-OFF FOR NON-PAYMENT. FOR FURTHER INFORMATION SEE REVERSE SIDE OF THIS BILL.

PAYMENTS MUST BE RECEIVED BEFORE SHUT-OFF DATE IN PERSON OR BY MAIL AT MSB 1401 JFK BLVD, CONCOURSE LEVEL, PHILADELPHIA, PA 19102-1663 MAKE CHECKS PAYABLE CITY OF PHILA.



Table with columns: PRINCIPAL, PENALTY, CYCLE, CODE SEE ORIG BILL, AMOUNT BILLED. Rows show charges for cycles 05-06, 05-07, and 05-08.

PAY AT ONCE

158.15

THIS PORTION OF BILL IS PAID BY MAIL

IF BOTH PORTIONS ARE PAID IN PERSON

HAVE ANY QUESTIONS CALL 2686-6880 IMMEDIATELY

MAILING ADDRESS

DE SHIELD WILLIAM 2820 CECIL B MOO AVE PHILADELPHIA PA 19121-2736

OWNER'S NAME AND PROPERTY BILLED (IF OTHER THAN ABOVE)

SERVICE 41R ACCOUNT NUMBER

053 22010 02820 001

BILL INCLUDES PAYMENTS RECEIVED ON OR BEFORE

9/21/05

3-T-1 (REV. 1/79) BJ18P

DETACH HERE

Main billing table with columns: ACCOUNT NUMBER, DIST, SEW%, CYCLE, SERVICE, CCODE, PRINCIPAL, PENALTY, AMOUNT BILLED. Includes address for DE SHIELD WILLIAM.

SHUT-OFF BILL WATER/SEWER

PAY AT ONCE

158.15

13372000000999022010028200017000001581500000152500530000100000000004

THIS PORTION OF BILL ONLY

IF NOT PAID ADDITIONAL PENALTY WILL BE ADDED TO THE NEXT REGULAR BILL DO NOT STAPLE, PIN OR FOLD

City of Philadelphia Department of Revenue

QUESTIONS  
(5) 686-6880



**Water Revenue Bureau**  
Philadelphia Revenue Department

1401 JFK Boulevard Philadelphia, Pa 19102-1663

WATER/SEWER BILL



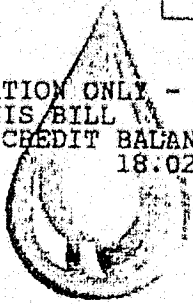
DE SHIELD WILLIAM  
2820 CECIL B MOORE AVE  
PHILADELPHIA PA 19121-2736

SERVICE ADDRESS  
2820 CECIL B MOORE AVE  
ACCOUNT NUMBER  
053-2201C-02820-001  
INCLUDES PAYMENTS  
ON OR BEFORE 09/20/05

DELINQUENT CHARGES MUST BE PAID IMMEDIATELY TO AVOID YOUR ACCOUNT BEING SCHEDULED FOR SHUT OFF. PLEASE DISREGARD, IF YOU HAVE ALREADY MADE YOUR PAYMENT. IF YOU NEED TO MAKE A PAYMENT AGREEMENT, OR NEED LOW INCOME ASSISTANCE CALL (215) 686-6880. THANK YOU.

Billing Date	Cycle	Meter Number	Service	Dates Served & Readings		Usage 100 Cu Ft
				From	To	
09/21/05	05-09	0193976	41R	08/17/05 342 E	08/31/05 281	61-
		0193976	41R	08/31/05 257	09/15/05 257	0

INFORMATION ONLY - DO NOT PAY THIS BILL IF YOU HAVE A CREDIT BALANCE OF 18.02-



PREVIOUS BALANCE	152.50
CURRENT CHARGE:	170.52-
SERVICE CHARGE	19.25
USAGE CHARGE	189.77-

LAST PAYMENT MADE 09/09/05  
PAYMENT AMOUNT \$ 20.12 THANK YOU

TOTAL DUE BY XXXXXXXX

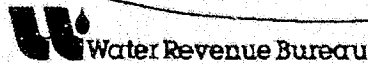
MAIL THIS PORTION WITH PAYMENT

WATER/SEWER BILL

FOR OFFICIAL USE			
3-22010-02820-001			
00 0509 0506 41R 0193976			
170.52-	.00		152.50

DE SHIELD WILLIAM  
2820 CECIL B MOORE AVE

TOTAL DUE BY XXXXXXXX	
PENALTY AMT DUE AFTER XXXXXXXX	\$ .00



3372101705000022010028200017000000180200000018020530000100000000001

PECO

January 19, 2006

Re: Excessive Security Deposit  
Acct 24-16-46 166637

"The charge is equal to two (2) months of average billing. PECO is charging me \$60.00 per month. That is excessive.

First. PECO has no negative credit history for me.

Second: The average billing at the property is \$20-\$25 over a 10 yr period.

Third: The property is closed down and no usage is recorded.

Today's payment of \$30.00 is the final deposit installment.

A complaint will be filed with the PA Utility Commission.

Respectfully

Alfreda DeShields



**PECO ENERGY**

PECO Energy Company  
2301 Market Street  
PO Box 8699  
Philadelphia, PA 19101-8699

October 13, 2005

For Service to:

ACCOUNT NUMBER  
24-16-46-166637

2820 W COLUMBIA AVE  
PHILADELPHIA PA  
19121

ALFREDA DESHEILDS

Dear Customer:

Thank you for choosing PECO Energy as your electric service provider. During your application, you were notified of our deposit policy. Under state law and PUC regulations, PECO Energy is permitted to request a deposit from any applicant who is unable to establish creditworthiness to the satisfaction of the utility through the use of a generally accepted credit scoring process. You will be required to pay a deposit in an amount equal to two months average energy usage.

PECO Energy's credit decision was based in whole or in part on information received from the consumer reporting agency listed below. The credit reporting agency did not participate in PECO Energy's decision and is unable to supply specific reasons why PECO Energy is requesting a deposit. You have the right under the Fair Credit Reporting Act to obtain a free copy of your credit report from the credit reporting agency within 60 days of this letter. You also have the right to dispute the accuracy or completeness of any information contained in your report. The credit reporting agency used by PECO Energy to make its decision was:

Equifax Information Services, LLC  
PO Box 740241  
Atlanta, GA 30374-0241  
(888) 259-2689

The deposit will be billed in three monthly installments: 50 percent payable with the first bill, 25 percent payable with the second bill, and 25 percent payable with the third bill. After the deposit is paid in full, you must pay your bill in full and on time for 12 consecutive months to be eligible to have your deposit applied to your account. If you discontinue your service before your deposit is applied, we will promptly apply your deposit and interest to your outstanding balance and refund any overpayment. If you do not pay the deposit when billed, PECO will shut off your service.

PECO Energy offers a number of programs to assist customers who are having trouble meeting their monthly energy costs. Payment arrangements, budget billing plans, and other programs may be available to assist you. If you would like to pay your bill with MasterCard, VISA, Debit Card or Check-by-Phone, 24 hours a day, please call 1-877-595-8806. A convenience fee of 2.8% will be applied to each credit or debit card transactions, and a convenience fee of \$1.00 will be applied to each Check-by-Phone transaction, by the service provider.

If you have any questions or need additional information on this matter, please call 1-800-709-8685, Monday through Friday, 8 a.m. to 5 p.m. PECO Energy's credit policies and procedures are available, upon request, for inspection at PECO Energy's main office.

Sincerely,

Credit Department  
PECO Energy



An Exelon Company

# YOUR MONTHLY BILL

Your Account Number Is: 24-16-46-166637

Your Next Scheduled Meter Reading:  
January 25, 2006

Service To: ALFREDA DESHEILDS  
2820 W COLUMBIA AVE  
PHILADELPHIA PA 19121-2736

If you have Any Questions or Concerns, Call  
PECO Energy at: 1-800-494-4000 Before the  
Due Date between 7 A.M. and 6 P.M. Mon - Fri,  
on Sat between 9 A.M. - 1 P.M.; or write P.O.  
Box 8699 , Phila., PA 19101.

Si tiene alguna pregunta o queja, llame al  
1-800-494-4000 antes de la fecha vencida.

Billing Date: December 28, 2005

**Billing For Your Energy Use:**

Balance from last bill	\$69.37
Balance at Billing	\$69.37

**Cost of Energy Used:**

Summary of New Charges (Details on Next Page)  
From November 22, 2005 to December 22, 2005

PECO Energy Charges ..... 35.14

64-23  
PUC  
800 692 7380

New Charges	\$35.14
New Balance	\$104.51

New charges contain estimated total state taxes of \$61,  
including \$.30 for State Gross Receipts Tax.

<b>Total Amount Due</b>	
January 18, 2006	\$104.51

**MESSAGE CENTER**

PECO ENERGY - Your bill payment is past due. Please pay the past due amount now. The due date on the bill stub applies to new charges only. To avoid more charges and collection action, pay the past due amount today or call us to set up payment terms. If your service is shut off, you may have to pay the past due balance and a deposit amount in full. We will not accept payments at your property.

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: FEBRUARY 14, 2006

JOHN BATTS  
Complainant

v.

PECO ENERGY COMPANY  
Respondent

Complaint Docket  
No: C-20065867

**DOCKETED**

FEB 14 2006

**DOCUMENT  
FOLDER**

---

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

---

TO: PECO ENERGY COMPANY

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

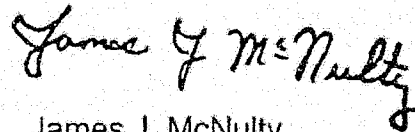
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

DATE SERVED: FEBRUARY 14, 2006

C-20065867

PECO ENERGY COMPANY  
C/O WARD L SMITH  
ASSOCIATE GENERAL COUNSEL  
PO BOX 8699  
PHILADELPHIA PA 19101-8699

DOCUMENT  
FOLDER

Dear Mr. Smith:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by JOHN BATTS. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

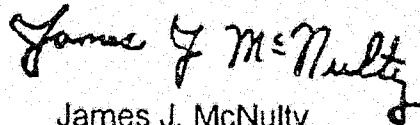
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

FEBRUARY 14, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,



James J. McNulty  
Secretary

SS

**Legal Department**

Exelon Business Services Company  
2301 Market Street / 523-1  
PO Box 8699  
Philadelphia, PA 19101-8699

Telephone 215.841.5544  
Fax 215.568.3389  
www.exeloncorp.com

Direct Dial: 215.841.6841

March 7, 2006

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

# ORIGINAL

Re: **John Batts v. PECO Energy Company**  
**PUC Docket No. C-20065867**

Dear Mr. McNulty:

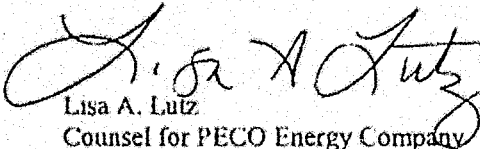
Enclosed for filing with the Commission are the following documents and copies in the matter referenced above.

- Answer (original and 3 copies)
- Petition (original and 3 copies)
- Answer and Motion (original and 3 copies)
- Motion to Dismiss (original and 3 copies)
- Reply to Motion/Petition (original and 3 copies)
- Exceptions (original and 9 copies)
- Reply Exceptions (original and 9 copies)
- Brief (original and 9 copies)
- Reply Brief (original and 9 copies)

## DOCUMENT FOLDER

Also enclosed is an extra copy of this letter, which I request that you date stamp and return to me in the envelope provided as proof of filing. I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties.

Very truly yours,

  
Lisa A. Lutz  
Counsel for PECO Energy Company

LAL/zr

Enc

SCHEDULING RECOMMENDATION:  CALL OF THE DOCKET  NON-CALL OF THE DOCKET

# RECEIVED

MAR 7 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ORIGINAL

JOHN BATTS

v.

PECO ENERGY COMPANY

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DOCKET NO. C-20065867

ANSWER OF RESPONDENT, PECO ENERGY COMPANY

PECO Energy Company ("PECO Energy"), pursuant to 52 Pa. Code §5.61, responds to the Complaint and states:

1. Admitted.
2. Admitted.
3. Admitted.
4. Denied. PECO Energy specifically denies incorrectly charging Complainant for

DOCUMENT  
FOLDER

DOCKETED  
MAR 15 2006

electric service. By way of further answer, PECO Energy avers that Complainant was the listed ratepayer at 2820 Cecil B. Moore Avenue, effective May 13, 2000 through August 23, 2005. Complainant requested discontinuance of service, in his name, at the 2820 Cecil B. Moore Avenue address, effective August 23, 2005; the final account balance was \$658.40.

Complainant presented a Power of Attorney for Alfreda Desheilds on October 7, 2005 and requested that electric service be placed in her name, effective October 7, 2005, at the 2820 Cecil B. Moore Avenue address.

The Bureau of Consumer Services ("BCS") issued a decision on March 22, 2005, regarding Complainant's informal complaint, case number 1774398. The BCS found that Mr. Batts' bills for his electric service were correct as rendered. A payment agreement was set to a

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MAR 7 2006

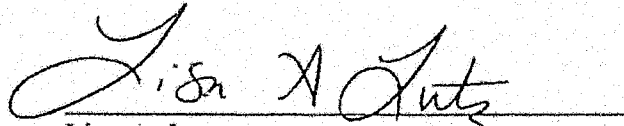
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

special monthly budget amount of \$73.00, beginning May, 2005. The BCS-directed monthly special budget amount of \$73.00 includes the regular monthly budget amount of \$58.00, plus the monthly arrear payment of \$15.00. A copy of the BCS decision is attached as Exhibit A.

5. This paragraph is a request for relief and no answer is required.
6. PECO Energy is without sufficient information to confirm or deny this statement.
7. Admitted.

**WHEREFORE**, PECO Energy Company respectfully requests that your Honorable Commission dismiss the instant Complaint.

Respectfully Submitted,



Lisa A. Lutz  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
lisa.lutz@exeloncorp.com

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

JOHN BATTS

v.

PECO ENERGY COMPANY

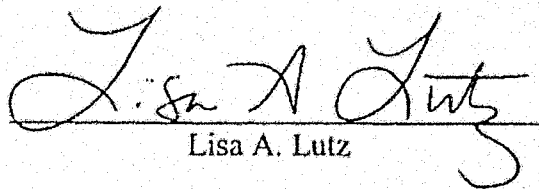
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DOCKET NO. C-20065867

VERIFICATION

I, Lisa A. Lutz, hereby declare that I am an attorney representing PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. §4904 pertaining to false statements to authorities.

Date: March 7, 2006

  
Lisa A. Lutz

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

JOHN BATTS

v.

PECO ENERGY COMPANY

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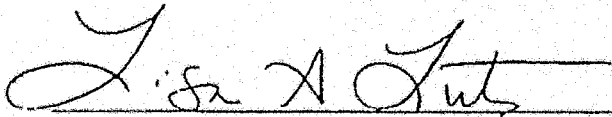
DOCKET NO. C-20065867

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of PECO Energy Company's Answer in the above matter upon all interested parties by mailing a copy thereof Certified mail, properly addressed and postage prepaid to:

JOHN BATTS  
402 E. Mt. Airy Avenue  
Philadelphia, PA 19119

Dated at Philadelphia, Pennsylvania, March 7, 2006.



Lisa A. Lutz  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
lisa.lutz@exeloncorp.com

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MAR 7 2006  
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