

PLEASE DOCKET

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Nancy L. Talley

v.

UGI Utilities, Inc.

**DOCKETED**  
APR 19 2006

C-20065864

**DOCUMENT  
FOLDER**

PREHEARING ORDER

The Commission has scheduled this case for an Initial Telephonic Hearing for Tuesday May 9, 2006 at 10:00 a.m. You must be available when contacted by me or your case will be dismissed. If you will be at a telephone number that is different than the number listed on the telephone hearing notice, you must notify me of that telephone number at least five (5) business days before the hearing.

The parties are hereby directed to comply with the following requirements:

1. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five (5) business days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changes of hearing dates must be sent to me and all parties of record. My address is:

David A. Salapa  
Administrative Law Judge  
P.O. Box 3265  
Harrisburg, Pa. 17105-3265  
Telephone: (717) 783-5452  
Fax: (717) 787-0481

**Changes are granted only in rare situations where good cause exists.**

2. Commission policy promotes settlements. 52 Pa. Code §5.231(a). The utility will contact the customer at least one week before the scheduled hearing to discuss

**possible settlement of this case.** Even if you are unable to settle this case, you may still resolve many questions or issues during your discussions. If the parties reach an agreement, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

3. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three (3) copies to me at least five (5) business days before the hearing. You should properly pre-mark exhibits for identification purposes.

4. Although the hearing is being conducted telephonically for the convenience of the parties, it is still a formal proceeding and I will conduct it in accordance with the Commission's Rules of Practice and Procedures.

5. Pursuant to 52 Pa. Code §§1.21 & 1.22, you may represent yourself if you are an individual, or an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, may represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, must represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall enter their appearance in accordance with the provisions of 52 Pa. Code §1.24(b).

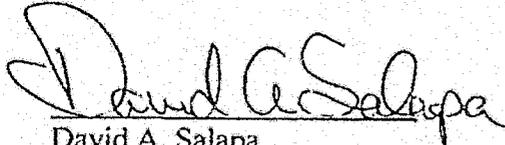
6. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa. Code §5.421. You must submit your written application to me sufficiently in advance of the hearing date so that the other parties will have the required ten (10) days' notice to answer or object, and so that you will have enough time to receive the subpoena and serve it.

7. **The Complainant is responsible for payment of current bills pending the resolution of this complaint. Failure to make payments may result in the termination of utility service.**

8. THIS CASE WILL BE DISMISSED IF THE CUSTOMER FAILS TO PARTICIPATE IN THE HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED IN THE COMPLAINT.

9. The Complainant bears the burden of proof and must demonstrate by a preponderance of the evidence that he is entitled to the relief requested in the Complaint.

Date: April 12, 2006

  
David A. Salapa  
Administrative Law Judge

Mrs. Nancy L. Talley  
105 Fawn Ridge North  
Harrisburg, PA 17110  
(717) 232-7700  
nantall7@aol.com

ORIGINAL

DOCUMENT  
FOLDER

April 24, 2006

RECEIVED

APR 27 2006

**To:** Judge David A. Salapa  
**From:** Nancy L. Talley  
**Ref:** C-20065864 Hearing on Tuesday, May 9, 2006  
**Subj.:** PUC Letter Dated April 10, 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

1. UGI Bill dated August 24, 2005 showed a balance as of August 3, 2005 as credit \$-236.80, with amount due : "none". (See exhibit 1)

Following information is history of UGI bills after the credit:

- a. November 17, 2005 – check for \$88.74 (Paid in Full) (Exhibit 2)
  - b. February 6, 2006 – bill showed amount due \$1,152.22 (Exhibit 3)
  - c. March 6, 2006 – Bill amount due \$1,420.92 (Exhibit 4)
  - d. Shut off Notice – March 9, 2006 \$956.58 (Exhibit 5)
  - e. April 3, 2006 – Adjusted Bill \$1,300.48 (Exhibit 6)
2. Complaint was filed with PUC because it appears as if I was being billed every month even though I advised UGI that I was moving on December 3, 2005.

BA

24

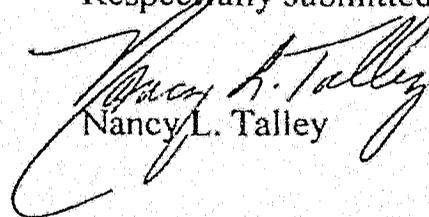
Judge David A. Salapa

3. When I received the February 6, 2006 bill, I called UGI and advised them that bill was incorrect because the house was vacant. (Gas heat was set on lowest temperature to prevent pipes freezing. No one was using water or cooking during that time, since house was vacant.)

Since UGI challenged vacancy, I am enclosing Exhibit (7) through (10) as proof that we moved to 105 Fawn Ridge North.

4. In conclusion, I should be billed for 16 days from November 17, 2005 to December 3, 2005. Also a maintenance fee for December, January, February and March is due. It appears as if we were still living on Reel Street when in fact, we moved on December 3, 2005.

Respectfully submitted,



Nancy L. Talley

cc: **Larry R. Crayne, Esquire**  
**Herbert R. Nurick (Mediator)**  
**James J. McNulty, Secretary, PUC**









Exhibit 141

**Billing Summary for Service to:**  
 NANCY L TALLEY  
 2436 REEL ST  
 HARRISBURG PA 17110

**Rate Classification:**  
 Residential Heating  
**Billing Period:**  
 01/30/2006 to 03/01/2006 (30 days)  
 Estimated Read

**Questions?**  
 Call 717-232-1811 or write to UGI at  
 PO BOX 13009  
 Reading, PA 19612-3009

\* Your current UGI charges include  
 State taxes totaling \$ 14.95.  
 CPT 202 236 7634 12 1

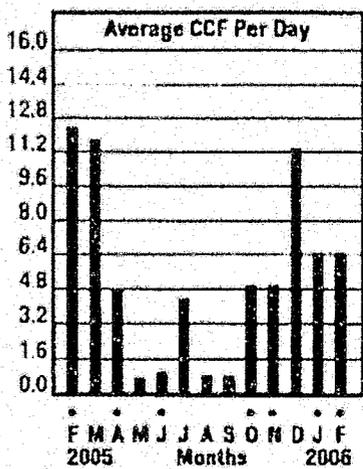
**Past Bill Information - UGI Utility**

The account balance on your last bill was ..... \$ 1,152.22  
 Payments ..... 0.00  
 Late Charge ..... 14.40  
 Deposit and Interest applied to bill ..... -210.04  
 Your balance as of 03/06/2006 (due now) ..... 956.58

**Customer Number:**  
 202 236 7634 12

**Current Bill Information - UGI Utility**

Customer Charge ..... 8.55  
 Commodity Charge ( 280 CCF at \$1.23504) ..... 345.81  
 Distribution Charges (First 50 CCF at \$0.44760) ... 22.38  
 Distribution Charges (Next 230 CCF at \$0.38330) ..... 88.16  
 PA State Tax Surcharge ..... -0.56  
 Total Current Charges - UGI Utility ..... 464.34  
**UGI Utility charges owed this bill** ..... **\$ 1,420.92**  
**Total Amount Due, Please Pay by Due Date (03/27/2006)** ..... **\$ 1,420.92**



\* = Estimated Usage

Average	Last Year	This Year
CCF/day	12.4	6.5
Daily temperature	32°F	36°F

**Meter Information - Next Read Date March 30, 2006**

Meter Number	Previous Reading	Present Reading	CCF Used
2009297	1045 (customer)	1325 (estimated)	280

**Messages from UGI**

- \* Your current price to compare is \$ 1.21689 /CCF.
- \* Your security deposit was applied to the current bill. Please contact our customer accounting department if you would like a credit refund.
- \* Your total annual usage is 2,176 CCF. Your average monthly usage is 181 CCF.
- \* Please pay your bills promptly or your credit history may be affected.
- \* Help prevent pipeline damage, accidents and service disruptions. If you see someone digging near your home please call UGI.

RECEIVED

APR 27 2006

**PA PUBLIC UTILITY COMMISSION**

If you pay at a payment agent please take your entire bill. Make check payable to UGI. Keep this part for your records. Important information is on the back of this bill.



UGI Utilities, Inc.  
 Post Office Box 13009  
 Reading, PA 19612-3009

Please pay by the due date to avoid the late charge. Please return this part with your payment.

CPT 202 236 7634 12 1

RH

**Due Date**  
 March 27, 2006

\*\*\*\*\*AUTO\*\* 5-DIGIT 17102  
 NANCY L TALLEY  
 105 FAWN RIDGE N  
 HARRISBURG PA 17110

**Amount Due**  
 \$ 1,420.92  
**With Late Charge**  
 \$ 1,438.68





**Billing Summary for Service to:**  
 NANCY L TALLEY  
 2436 REEL ST  
 HARRISBURG PA 17110

**Rate Classification:**  
 Residential Heating  
**Billing Period:**  
 01/30/2006 to 03/31/2006 (60 days)  
 Final Read  
**Questions?**  
 Call 717-232-1811 or write to UGI at  
 PO BOX 13009  
 Reading, PA 19612-3009

\* Your current UGI charges include  
 State taxes totaling \$ 11.07.  
 CPT 202 236 7634 12 1

*Ephebill (6)*

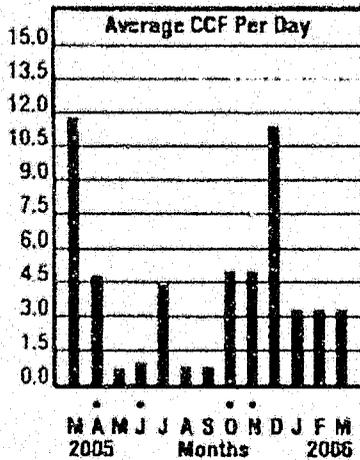
**Past Bill Information - UGI Utility**

The account balance on your last bill was ..... \$ 1,420.92  
 Payments ..... 0.00  
 Adjustments ..... -464.34  
 Your balance as of 04/03/2006 (due now) ..... 956.58

202 236 7634 12

**Current Bill Information - UGI Utility**

Customer Charge ..... 17.10  
 Commodity Charge ( 199 CCF at \$1.22598) ..... 243.97  
 Distribution Charges ..... 83.24  
 PA State Tax Surcharge ..... -0.41  
 Total Current Charges - UGI Utility ..... 343.90  
 UGI Utility charges owed this bill ..... \$ 1,300.48  
 Total Amount Due, Please Pay by Due Date (04/25/2006) ..... \$ 1,300.48



• = Estimated Usage

Average	Last Year	This Year
CCF/day	11.8	3.3
Daily temperature	37°F	38°F

**Meter Reading Information**

Meter Number	Previous Reading	Present Reading	CCF Used
2009297	1045 (customer)	1244 (final)	199

**Messages from UGI**

- Your current price to compare is \$ 1.21689 /CCF.
- Your total annual usage is 2,095 CCF. Your average monthly usage is 174 CCF.
- Please pay your bills promptly or your credit history may be affected.
- Help prevent pipeline damage, accidents and service disruptions. If you see someone digging near your home please call UGI

RECEIVED

APR 27 2006

PA PUBLIC UTILITY COMMISSION  
 SECRETARY'S OFFICE

If you pay at a payment agent please take your entire bill. Make check payable to UGI.  
 Keep this part for your records. Important information is on the back of this bill.



UGI Utilities, Inc.  
 Post Office Box 13009  
 Reading, PA 19612-3009

Please pay by the due date to avoid the late charge. Please return this portion with your payment.

CPT 202 236 7634 12 1

RH

\*\*\*\*\*AUTO\*\* 5-DIGIT 17102  
 NANCY L TALLEY  
 105 FAWN RIDGE N  
 HARRISBURG PA 17110

April 25, 2006

Amount Due

\$ 1,300.48

\$ 1,315.74



**Billing Summary for Service to:**  
 NANCY TALLEY  
 JOHN TALLEY  
 185 FAWN RIDGE N  
 HARRISBURG PA 17110

**Rate Classification:**  
 Residential Heating  
**Billing Period:**  
 12/03/2005 to 01/12/2006 (40 days)  
 Company Read  
**Questions?**  
 Call 717-232-1811 or write to UGI at  
 PO BOX 13009  
 Reading, PA 19612 3009

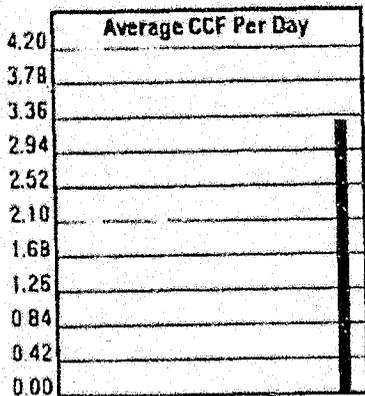
\* Your current UGI charges include  
 State taxes totaling \$ 7.52.  
 CPT 210 405 6447 43 1

*Exhibit (7)*

**Past Bill Information - UGI Utility**  
 The account balance on your last bill was ..... \$ 0.00  
 Payments ..... 0.00  
 Your balance as of 01/13/2006 ..... 0.00

**Customer Number**  
 210 405 6447 43

**Current Bill Information - UGI Utility**  
 Customer Charge ..... 11.40  
 Commodity Charge ( 132 CCF at \$1.27136) ..... 167.82  
 Distribution Charges ..... 54.73  
 PA State Tax Surcharge ..... -0.30  
 Total Current Charges - UGI Utility ..... 233.65  
 UGI Utility charges owed this bill ..... \$ 233.65  
 Total Amount Due, Please Pay by Due Date (02/03/2006) ..... \$ 233.65



J F N A M J J A S O N D J  
 2005 Months 2006

Average	Last Year	This Year
CCF/day		3.30
Daily temperature		33°F

**Meter Information - Next Read Date March 13, 2006**

Meter Number	Previous Reading	Present Reading	CCF Used
1209478	5633	5765 (company)	132

**Messages from UGI**

- Your current price to compare is \$ 1.27139 /CCF.
- For a free copy of the booklet "Know Your Rights As A Utility Consumer" call UGI.
- Your initial bill for service is for a longer period than normal. Future billings will be on a monthly basis.
- We can make your energy costs easier on your budget with our 12 month Budget Billing plan. Your monthly payment would be approximately \$ 81.00. For more information about this plan call UGI.
- Help prevent pipeline damage, accidents and service disruptions. If you see someone digging near your home please call UGI.

If you pay at a payment agent please take your entire bill. Make check payable to UGI. Keep this part for your records. Important information is on the back of this bill.

RECEIVED

APR 27 2006

PA PUBLIC UTILITY COMMISSION  
 SECRETARY'S BUREAU



**Billing Summary for Service to:**  
 NANCY TALLEY  
 JOHN TALLEY  
 105 FAWN RIDGE N  
 HARRISBURG PA 17110

**Rate Classification:**  
 Residential Heating  
**Billing Period:**  
 01/12/2006 to 02/09/2006 (28 days)  
 Estimated Read

**Questions?**  
 Call 717-232-1811 or write to UGI at  
 PO BOX 13009  
 Reading, PA 19612-3009

\* Your current UGI charges include  
 State taxes totaling \$ 2.98.  
 CPT 210 405 6447 43 1

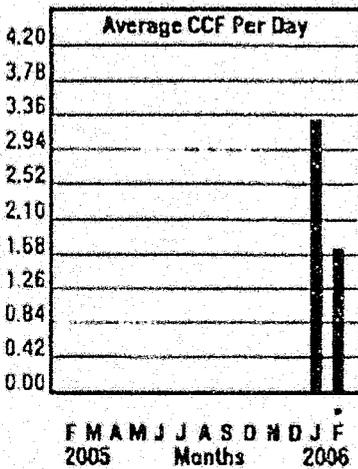
(7)A

**Past Bill Information - UGI Utility**  
 The account balance on your last bill was ..... \$ 233.65  
 Thank you for your payment of ..... -233.65  
 Your balance as of 02/13/2006 ..... 0.00

210 405 6447 43

**Current Bill Information - UGI Utility**  
 Customer Charge ..... 8.55  
 Commodity Charge ( 49 CCF at \$1.27143) ..... 62.30  
 Distribution Charges (First 49 CCF at \$0.44633) ... 21.87  
 PA State Tax Surcharge ..... -0.11  
 Total Current Charges - UGI Utility ..... 92.61  
**UGI Utility charges owed this bill** ..... \$ 92.61  
**Total Amount Due, Please Pay by Due Date (03/07/2006)** ..... \$ 92.61

*[Handwritten signature]*



F M A M J J A S O N D J F  
 2005 Months 2006

\* = Estimated Usage

Average	Last Year	This Year
CCF/day		1.75
Daily temperature		37°F

**Meter Information - Next Read Date March 13, 2006**

Meter Number	Previous Reading	Present Reading	CCF Used
1209478	5765 (company)	5814 (estimated)	49

**Messages from UGI**

- Your current price to compare is \$ 1.21689 /CCF.
- Your total usage is 181 CCF. Your average monthly usage is 90 CCF.
- We can make your energy costs easier on your budget with our 12 month Budget Billing plan. Your monthly payment would be approximately \$ 66.00. For more information about this plan call UGI.
- Help prevent pipeline damage, accidents and service disruptions. If you see someone digging near your home please call UGI.

If you pay at a payment agent please take your entire bill. Make check payable to UGI.  
 Keep this part for your records. Important information is on the back of this bill.

RECEIVED

APR 27 2006

PA PUBLIC UTILITY COMMISSION  
 REGISTRATION BUREAU



**Billing Summary for Service to:**  
 NANCY TALLEY  
 JOHN TALLEY  
 105 FAWN RIDGE N  
 HARRISBURG PA 17110

**Rate Classification:**  
 Residential Heating  
**Billing Period:**  
 02/09/2006 to 03/14/2006 (33 days)  
 Company Read  
**Questions?**  
 Call 717-232-1811 or write to UGI at  
 PO BOX 13009  
 Reading, PA 19612-3009

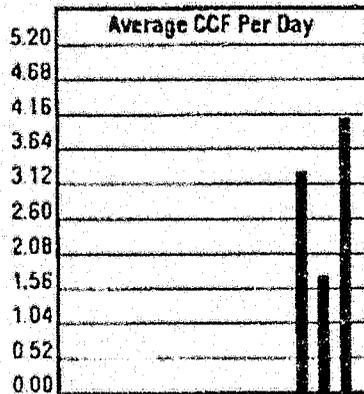
\* Your current UGI charges include  
 State taxes totaling \$ 7.39.  
 CPT 210 405 6447 43 1

(7) B

**Past Bill Information - UGI Utility**  
 The account balance on your last bill was ..... \$ 92.61  
 Thank you for your payment of ..... -92.61  
 Your balance as of 03/16/2006 ..... 0.00



**Current Bill Information - UGI Utility**  
 Customer Charge ..... 8.55  
 Commodity Charge ( 136 CCF at \$1.21691) ..... 165.50  
 Distribution Charges (First 50 CCF at \$0.45060) ... 22.53  
 Distribution Charges (Next 86 CCF at \$0.38581) ... 33.18  
 PA State Tax Surcharge ..... -0.27  
 Total Current Charges - UGI Utility ..... 229.49  
**UGI Utility charges owed this bill ..... \$ 229.49**  
**Total Amount Due, Please Pay by Due Date (04/06/2006) ..... \$ 229.49**



M A M J J A S O N D J F M  
 2005 Months 2006

\* = Estimated Usage

Average	Last Year	This Year
CCF/day		4.12
Daily temperature		37°F

**Meter Information - Next Read Date May 11, 2006**

Meter Number	Previous Reading	Present Reading	CCF Used
1209478	5814 (estimated)	5950 (company)	136

**Messages from UGI**

- \* Your current price to compare is \$ 1.21689 /CCF
- \* Your total usage is 317 CCF. Your average monthly usage is 105 CCF.
- \* We can make your energy costs easier on your budget with our 12 month Budget Billing plan. Your monthly payment would be approximately \$ 95.00. For more information about this plan call UGI.
- \* Help prevent pipeline damage, accidents and service disruptions. If you see someone digging near your home please call UGI.

If you pay at a payment agent please take your entire bill. Make check payable to UGI. Keep this part for your records. Important Information is on the back of this bill.

RECEIVED

APR 27 2006

PA PUBLIC UTILITY COMMISSION  
 SECRETARY'S BUREAU



**Billing Summary for Service to:**

NANCY TALLEY  
JOHN TALLEY  
105 FAWN RIDGE N  
HARRISBURG PA 17110

**Rate Classification:**  
Residential Heating

**Billing Period:**  
03/14/2006 to 04/11/2006 (28 days)  
Estimated Read

**Questions?**  
Call 717-232-1811 or write to UGI at  
PO BOX 13009  
Reading, PA 19612-3009

\* Your current UGI charges include  
State taxes totaling \$ 2.95.  
CPT 210 405 6447 43 1

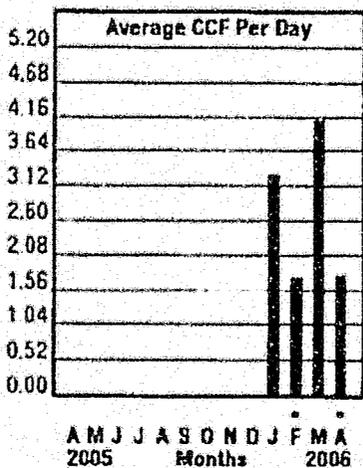
(7)C

**Past Bill Information - UGI Utility**  
The account balance on your last bill was ..... \$ 229.49  
Thank you for your payment of ..... -229.49  
Your balance as of 04/13/2006 ..... 0.00

210 405 6447 43

**Current Bill Information - UGI Utility**  
Customer Charge ..... 8.55  
Commodity Charge ( 50 CCF at \$1.21000) ..... 60.50  
Distribution Charges (First 50 CCF at \$0.45340) .. 22.67  
PA State Tax Surcharge ..... -0.11  
Total Current Charges - UGI Utility ..... 91.61  
**UGI Utility charges owed this bill ..... \$ 91.61**  
**Total Amount Due, Please Pay by Due Date (05/05/2006) ..... \$ 91.61**

*pd*



\* = Estimated Usage

Average	Last Year	This Year
CCF/day		1.79
Daily temperature		45°F

**Meter Information - Next Read Date May 11, 2006**

Meter Number	Previous Reading	Present Reading	CCF Used
1209478	5950 (company)	6000 (estimated)	50

**Messages from UGI**

- Your current price to compare is \$ 1.17889 /CCF.
- Your total usage is 367 CCF. Your average monthly usage is 91 CCF.
- We can make your energy costs easier on your budget with our 12 month Budget Billing plan. Your monthly payment would be approximately \$ 83.00. For more information about this plan call UGI.
- Help prevent pipeline damage, accidents and service disruptions. If you see someone digging near your home please call UGI.

If you pay at a payment agent please take your entire bill. Make check payable to UGI. Keep this part for your records. Important information is on the back of this bill.

RECEIVED

APR 27 2006

PA PUBLIC UTILITY COMMISSION  
GEOFFREY A. BUTLER

*Exhibit (3)*

### U-Haul equipment rental contract

RECEIVED

APR 27 2006

Reservation number: 328996  
Contract number: 328996  
In-Town (Receive)

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Customer:  
Nancy Talley  
2436 Reel St  
Harrisburg, PA 17110  
Primary Phone: (717) 232-7700  
License: 22268404 State: PA Exp: 09/06  
BirthDate: 09-15-34

Entity:  
811056  
U-Haul Harrisburg  
5621 Allentown Blvd  
Harrisburg, PA 17112  
Phone (717) 657-2010  
WebBEST

#### Rental Information

	Location	MCO	Date
Reservation:	811056	811	11/30/2005 8:31:16 AM
Dispatch:	811056	811	12/3/2005 7:36:13 AM
Expected:	811056	811	12/3/2005 7:00:00 PM
Received:	811056	811	12/3/2005 1:12:40 PM

Equipment Id	Status	Qty.	Rate	\$/Mile	Safe Cvg.	Fuel Out	Fuel In	Miles Out	Miles In	Total
0000 JH 0568W	Recv	1	\$39.95	\$0.99	Safemove	3/8	3/8	227271.0	227297.0	26.0
0000 PO 0000	Recv	12	\$10.00	\$0.00						

#### Payment Information

Pmt. Type	Status	Pmt. Date	Card	Card Exp. Date	Pmt. Loc.	Paid Amount
Visa	APPROVED	11/30/2005	xxxxxxxx6533	01/09	811056	\$0.00
Visa	APPROVED	12/03/2005	xxxxxxxx6533	01/09	811056	\$88.06

Days Allowed	Rental Amount	Miles Allowed	Total Amount Collected
1	\$49.95	50	\$88.06

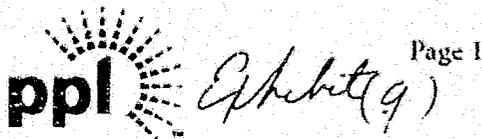
#### Meaningful Assurance

Assurance type  
Local Drivers License | 22268404 Exp: 0906

#### Notes

There are no notes for this contract.

**PPL Electric  
Utilities**



Your Bill Account Number
92690-61000
Use when calling or writing

**Electric  
Service**

**Summary Page**

For:  
JOHN L. TALLEY  
2436 REEL ST  
HARRISBURG PA 17110

Balance as of Feb 9, 2006 \$ 0.00

Charges:  
Total PPL ELECTRIC UTILITIES Charges \$ -1.63

**Total Charges** \$ -1.63

Account Balance \$ -1.63

Questions about  
this bill? Please  
contact us by Mar 2  
at 1-800-342-5775 or  
484-634-4900

or write to:  
Customer Service  
827 Hausman Rd.  
Allentown, PA  
18104-9392  
www.pplelectric.com

RECEIVED

APR 27 2006

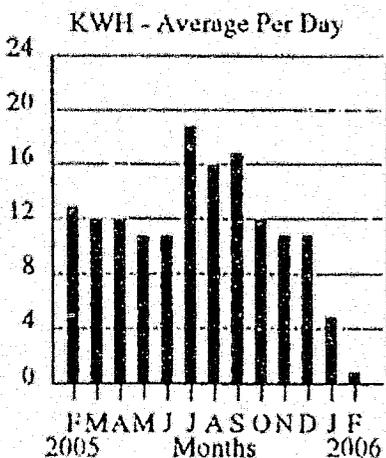
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**Electric  
Use**

This graph shows  
your electric use  
over the last 13  
months.

**Types of  
Meter Readings:**

- Actual
- Estimated
- Customer



**Meter Reading Information**

Meter #84510469		
Feb 9	Actual	13920
Jan 12	Actual	13884
28 Days	KWH Billed	36

Average - Feb	2005	2006
Temperature	30F	38F
KWH Per Day	13	1

Yearly Use:	Total Use	Average Monthly
Mar 2004 - Feb 2005	4908	409
Mar 2005 - Feb 2006	4196	350

Other important information on back →

Your Bill Account Number
92690-61000

Please Pay By

Pay This Amount
NONE

**PPL Electric  
Utilities**



*Exhibit 10* Page 1

Your Bill Account Number
39040-68081
Use when calling or writing

**Electric  
Service**

For:  
JOHN L TALLEY  
105 FAWN RIDGE N  
HARRISBURG PA 17110

**Summary Page**

*Exhibit*

Balance as of Feb 2, 2006	\$ 0.00
Charges:	
Total PPL ELECTRIC UTILITIES Charges	\$ 42.89
<b>Total Charges</b>	<b>\$ 42.89</b>

**Pay This Amount No Later than Feb 23, 2006 \$ 42.89**

Account Balance \$ 42.89

Questions about  
this bill? Please  
contact us by Feb 23  
at 1-800-342-5775 or  
484-634-4900

or write to:  
Customer Service  
827 Hausman Rd.  
Allentown, PA  
18104-9392  
www.pplelectric.com

RECEIVED

APR 27 2006

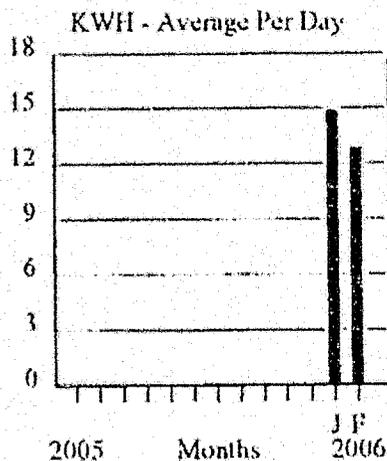
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**Electric  
Use**

This part of your  
bill helps you  
understand your  
electric use.

**Types of  
Meter Readings:**

- Actual
- Estimated
- Customer



**Meter Reading Information**

Meter #83930796		
Feb 2	Actual	18136
Jan 5	Actual	17762
28 Days	KWH Billed	374

The graph shows the average number  
of KWH you used each day. You  
used 374 KWH in 28 days, or an  
average of 13 KWH a day.

The average daily temperature for  
your area last month was 38F.

Other important information on back →

LARRY R. CRAYNE  
Attorney at Law

PLEASE DOCKET

238 Johnston Road  
Pittsburgh, PA 15241

[lcrayne@adelphia.net](mailto:lcrayne@adelphia.net)

(412) 425-4029 (m)  
(412) 831-5462 (h)

May 1, 2006

Hon. David A. Salapa  
P. O. Box 3265  
Harrisburg, PA 17105-3265

Re: Nancy L. Talley v. UGI Utilities, Inc.  
Complaint Docket No. C-200658 *64*

*SECRET*  
*2006 MAY -5 PM 9:30*

Dear Judge Salapa:

Enclosed please find three copies of Exhibits R-1 through R-5 which UGI Utilities, Inc. ("UGI") intends to present into evidence during the hearing scheduled to take place in this case on May 9, 2006 at 10:00 a.m. A copy of the enclosed Exhibits is being served on parties of record by first class mail.

UGI will be offering the testimony of Ms. Rose Williams, Regulatory Compliance Representative, at the hearing of this matter. The telephone contact number for Ms. Williams is 610-736-5519. My telephone contact number is 412-831-5462.

Sincerely,



Larry R. Crayne

**DOCUMENT  
FOLDER**

cc: Nancy L. Talley  
105 Fawn Ridge  
Harrisburg, PA 17110

**BTL**

*SECRET*  
*2006 MAY -4 PM 9:00*  
*PA PUC*

**OALJ Hearing Report**

Please check those blocks which apply

Docket No.:	C-20065864		YES	NO
		Prehearing Held	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Case Name:	Nancy L Talley v UGI Utilities Inc.	Hearing Held:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Testimony Taken	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Transcript Due. 5/30/2006	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Hearing Concluded:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Location:	HBG	Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Estimated Add'l Days:		
Date:	May 9 2006			
		RECORD CLOSED:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
ALJ:	David Salapa	DATE:	5/30/2006	
		Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reporting Firm:	Commonwealth Reporting	DATE:		
		Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		REMARKS:	Heavy field record to close when transcript filed.	

**RECEIVED DOCUMENT FOLDER**

MAY 12 2006

PENNSYLVANIA UTILITY COMMISSION

PLEASE PRINT CLEARLY - Incomplete information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
Nancy L Talley Telephone: (717) 232-7700	105 Fawn Ridge City: Harrisburg Pa Zip: 17110	Pro SE
Larry R Crayne Telephone: (412) 831-5462	238 Johnston Rd City: Pittsburgh Pa Zip: 15241	UGI Utilities, Inc.

Check this box if additional parties or attendees appear on back of form.

*[Signature]*  
Reporter's Signature

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.