

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 05/17/05
8. DOCKET NO: Z-01730492	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: RHODAN, LAVERNE

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES HER PROBLEMS ARE THAT HER HUSBAND IS THE ONLY ONE THAT IS EMPLOYED. SHE CAN NOT AFFORD THE PAYMENTS AND NEEDS A BETTER PAYMENT PLAN.

DOCUMENT
FOLDER

DOCKETED

AUG 08 2005

Z-01730492

Must be returned by MAY 17, 2005

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED

Please print or type.

MAY 17 2005

1. CUSTOMER NAME (COMPLAINANT)

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Your name, mailing address, county, telephone number, utility service address:

Name Laveve Rhodan

Street/P.O. Box 6571 Walnut Park Dr. Apt # _____

City Phila State PA Zip 19120

County PA

Area Code/HOME Phone 215-548-5776

Area Code/WORK Phone _____

Utility Account Number _____
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: PGW

My Complaint is that the PUC keeps going up on my payment agreement. I cannot afford to pay my gas bill now. It seems as though every few months I get a new bill with the payment stating a higher amount. I'm not working at this time. → over 34

~~My~~ My husband is working however, he is currently
paying for everything we cannot make ends meet
I'm currently seeking disability because I have Breast
Cancer. It's hard with one income. We cannot pay our gas
Bill on time and especially with it going ^{up} 3 and 4 each year.
If my PCW Bill is too high I cannot afford to pay
it like this each month. Every month my bill has a higher
payment amount.

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER
(taxi, moving company, limousine)

4. COMPLAINT (check one)

A. In general, what is your complaint?

I want to oppose the company's proposed rate increase.

There are incorrect charges on my bill.

There is a reliability, safety or quality problem with my utility service.

I received a notice that my utility service is being terminated.

I would like a payment agreement.

Other.
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I would like the PUC to stop my monthly payment from increasing every four months. I cannot afford to pay it now but when it increases it's really bad. I'm in the middle of applying for disability I have other bills as well. My gas bill is too high there is only three people in this household, why is my gas bill so high.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)

Several times

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Laverne Rhoadon, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Laverne Rhoadon
(Signature)

05/14/05
(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

NOTIFICATION OF INTENT TO APPEAL
(Request For Formal Complaint Forms)

Timely

Notice to Customer:

If you sign and return this form, you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within 20 days of 2/12/2005. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may pursue the termination of your service.

Thank You
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

LAVERNE RHODAN
6571 WALNUT PARK DR
PHILADELPHIA PA 19120 - 1031

215-348-5776
(Area Code) Telephone Number

Laverne Rhodan
Signature

Mail this completed form to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

SECRETARY'S BUREAU
2/12/05
SECRETARY'S BUREAU
2/12/05
REVISED 12/97

ST Number	1730492	Date of mailing:	2/12/2005
Company:	PHILADELPHIA GAS WORKS		

2



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

APRIL 27, 2005

ST1730492

LAVERNE RHODAN
6571 WALNUT PARK DR
PHILADELPHIA PA 19120-1031

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before May 17, 2005 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.

- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.
- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- **If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:**

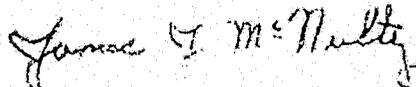
**Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265**

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty
Secretary

DDI

cc: Philadelphia Gas Works

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: AUGUST 8, 2005

LAVERNE RHODAN
Complainant

VS.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No:
Z- 01730492

DOCUMENT
FOLDER

DOCKETED

AUG 08 2005

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: AUGUST 8, 2005

Z-01830492-
01730492

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by LAVERNE RHODAN. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

DOCUMENT
FILED

AUGUST 8, 2005

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

James J. McNulty
Secretary

ddi

Philadelphia Gas Works



800 West Montgomery Avenue, Philadelphia, PA 19122

Laureto A. Farinas, Senior Attorney

Legal Department

Direct Dial: 215-684-6982

FAX: 215-684-6798

E-mail: laureto.farinas@pgworks.com

**DOCUMENT
FOLDER**

September 14, 2005

Chief Administrative Law Judge Veronica A. Smith
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

Z-01730492

Re: Request for Blanket Extension of Time In Which To File Answers to Complaints

Dear Judge Smith:

This is to request an extension of time in which the Philadelphia Gas Works (PGW) may file Answers to formal complaints. We request that you grant to PGW an extension of the time of 30 additional days in which to file Answers in the complaints on the attached listing..

The need for this extension of time arises from the increased volume of formal complaints that you have served upon PGW in recent weeks. This increase has created a backlog of pending investigations of formal complaints and places higher demands for PGW resources. The PGW personnel who conduct investigations on formal complaint also investigate the even greater number of informal complaints now pending. As the complaint numbers increase, PGW is prevented from conducting the requisite investigation and filing an answer to formal complaints within the 20-day period as prescribed in the Commission's procedural rules.

We thank you for the blanket extension on the filing of answers on the complaints. The extension also facilitates our efforts to resolve the complaints amicably with PGW customers. If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

DOCKETED

SEP 14 2005

Sincerely,

A handwritten signature in black ink, appearing to read "Laureto Farinas", is written over a large, stylized flourish.

Laureto Farinas, Senior Attorney

cc: James McNulty, Secretary
Cherie Pyle
Eric A. Rohrbough
Randy Gyory
Abby Pozefsky, Esq.

RECEIVED

SEP 14 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

C-20055091	F-01882442
C-20055093	F-01886198
C-20055117	F-01744985
F-01680825	F-01880559
F-01723999	Z-01730492
F-01834829	Z-01790790
F-01869809	Z-01792624
F-01877006	Z-01793974
F-01879843	F-01734134
C-20054782	C-20055028
C-20055072	C-20055073
C-20055074	C-20055092
C-20055095	C-20055113
C-20055118	C-20055179
F-01679920	F-01738356
F-01763537	F-01797582
F-01856996	F-01865399
Z-01733268	Z-01854085

DOCUMENT
FOLDER

Philadelphia Gas Works
800 West Montgomery Avenue, Philadelphia, PA 19122



Mary M. Chan, Paralegal
Legal Department
Direct Dial: (215) 684-6830
Fax: (215) 684-6798
E-mail: mary.chan@pgworks.com

ORIGINAL

September 16, 2005

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

RECEIVED

**DOCUMENT
FOLDER**

SEP 16 2005

PENNSYLVANIA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

RE: Laverne Rhodan vs. PGW, Docket No.: Z-01830492

Z-01730492

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is needed about this matter, please do not hesitate to contact me at my direct-dial number above. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in black ink, appearing to be the initials "M" or "MC", written in a cursive style.

Enclosure

cc: Laverne Rhodan
CRU

74

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SEP 1 0 2005

PENNSYLVANIA PUBLIC UTILITY COMMISSION
PHILADELPHIA

Laveme Rhodan

:
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:
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:
:

v.

Docket No.: Z - 01830492 -
01730492

Philadelphia Gas Works

DOCUMENT
FOLDER

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Admitted.
4. (a-b) Denied. PGW denies the averments contained in this paragraph concerning the affordability of the Complainant's payment arrangement and all other averments that are conclusions. The Complainant has not demonstrated any change in circumstances that would warrant an adjustment in the payment arrangement and strict proof of any such change in circumstances is demanded at a hearing of this matter. According to PGW records the gas service at 6571 Walnut Park Drive, Philadelphia ("Service Address") is listed as residential heat and domestic appliances. The Service Address is equipped with an automatic meter reading device. All bills have been based upon actual meter readings as shown on the statement of account, which is attached hereto as Exhibit "A". That portion of the Complainant's monthly payment arrangement that increases is the PGW budget plan amount. This consists of the average of the most recent 12 months' usage. Pursuant to PGW Tariff §4.5B, the budget plan is subject to increase periodically to account for changes in usage patterns of that customer.

DOCKETED
SEP 2 0 2005

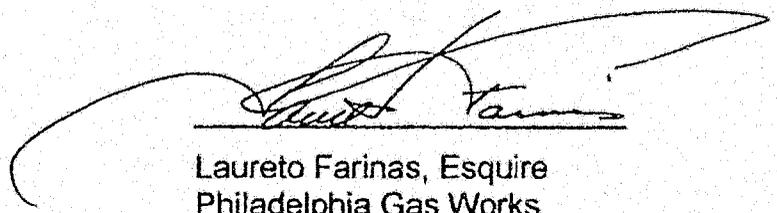
A decision of the Bureau of Consumer Service ("BCS") dated February 14, 2005, which is attached hereto as Exhibit "B" found that the bill is correct as rendered ordered the Complainant to pay the budget bill plan amount of \$131 plus an additional \$40 toward the account arrears until paid in full.

5. Denied. The averments in Paragraph 7 of the Complaint are requests for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Admitted
7. Admitted.

Wherefore, PGW respectfully requests that this Commission find against the Complainant, and affirm the decision of the BCS in this matter. PGW requests that, the Commission enter an Interim Order directing the Complainant to make payment of the current bill during the pendency of the hearing in this matter. PGW further requests that the Interim Order directing payment authorize PGW to terminate service if the Complainant fails to comply with that Interim Order.

Respectfully submitted,

September 16, 2005



Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

EXHIBIT A

EXHIBIT A

SEP 16 2005

FEDERAL BUREAU OF INVESTIGATION
U.S. DEPARTMENT OF JUSTICE

HISTORY REQUEST REPORT FOR ACCOUNT # 4114027031 AND SA # 9961340570 AS OF 09/15/2005

Account #: 4114027031	SA #: 9961340570	Bill Cycle: 09	Rate Class: GS
Name: RHODAN, LAVERN		Address: 6671 WALNUT PARK DR/PHILA, PA	
Play Agreement Indicator: N	Easyway Indicator:	CRP Status:	Phone #: 5485776(215)
Blocker Start Date: 20050721	Blocker End Date: 20070731	Meter #: 1392297	

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust. Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
01/01/1996	CONVRC	\$542.11	\$306.11	\$306.11							
08/11/1997	PAY	(\$134.77)	(\$134.77)	\$0.00							
08/16/1997	LPC	\$1.71	\$1.71	\$1.71							
07/11/1997	BILL	\$32.21	\$32.21	\$0.00	08/12/1997	07/11/1997	R	1272	\$32.21	33	1392297
07/15/1997	LPC	\$2.04	\$2.04	\$2.04							
08/01/1997	PAY	(\$107.30)	(\$107.30)	\$0.00							
08/12/1997	BILL	\$27.94	\$27.94	\$0.00	07/11/1997	08/12/1997	R	1300	\$27.94	28	1392297
08/13/1997	LPC	\$1.32	\$1.32	\$1.32							
09/04/1997	PAY	(\$129.26)	(\$129.26)	\$0.00							
09/09/1997	BILL	\$28.79	\$28.79	\$0.00	08/12/1997	09/09/1997	R	1329	\$28.79	29	1392297
08/30/1997	PAY	(\$28.79)	(\$28.79)	\$0.00							
10/07/1997	BILL	\$29.64	\$29.64	\$0.00	09/09/1997	10/07/1997	R	1359	\$29.64	30	1392297
11/08/1997	BILL	\$62.12	\$62.12	\$0.00	10/07/1997	11/08/1997	R	1427	\$62.12	68	1392297
11/10/1997	SERCHG	\$0.00	\$0.00	\$0.00							
11/10/1997	PAY	(\$28.64)	(\$28.64)	\$0.00							
12/08/1997	PAY	(\$112.12)	(\$112.12)	\$0.00							
12/09/1997	BILL	\$110.84	\$110.84	\$0.00	11/08/1997	12/09/1997	R	1552	\$110.84	125	1392297
01/12/1998	BILL	\$131.36	\$131.36	\$0.00	12/09/1997	01/12/1998	R	1701	\$131.36	149	1392297
01/14/1998	LPC	\$1.55	\$1.55	\$1.55							
02/11/1998	BILL	\$129.64	\$129.64	\$0.00	01/12/1998	02/11/1998	R	1848	\$129.64	147	1392297
02/13/1998	LPC	\$2.99	\$2.99	\$2.99							
02/18/1998	PAY	(\$50.00)	(\$50.00)	\$0.00							
03/13/1998	BILL	\$111.69	\$111.69	\$0.00	02/11/1998	03/13/1998	R	1874	\$111.69	126	1392297
03/16/1998	PAY	(\$65.00)	(\$65.00)	\$0.00							
03/17/1998	LPC	\$3.22	\$3.22	\$3.22							
04/14/1998	PAY	(\$124.00)	(\$124.00)	\$0.00							
04/15/1998	BILL	\$89.47	\$89.47	\$0.00	03/13/1998	04/15/1998	R	2074	\$89.47	100	1392297
04/16/1998	LPC	\$2.96	\$2.96	\$2.96							

Account # 4114027031

SA # 9961340570

Bill Cycle 09

Rate Class: GS

Phone #: 5485776(215)

Name: RHODAN, LAVERN

Address: 6671 WALNUT PARK DR/PHILAPA

Pay Agreement Indicator: N

Easyway Indicator:

CRP Status:

Blocker Start Date: 20050721

Blocker End Date: 20070731

Meter #: 1392297

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
05/13/1998	BILL	\$42.46	\$42.46	\$0.00	04/15/1998	05/13/1998	R	2119	\$42.46	45	1392297
05/14/1998	LPC	\$2.02	\$2.02	\$2.02							
05/14/1998	PAY	(\$124.00)	(\$124.00)	\$0.00							
06/12/1998	BILL	\$31.35	\$31.35	\$0.00	05/13/1998	06/12/1998	R	2151	\$31.35	32	1392297
06/16/1998	LPC	\$2.16	\$2.16	\$2.16							
06/22/1998	PAY	(\$124.00)	(\$124.00)	\$0.00							
07/14/1998	BILL	\$32.21	\$32.21	\$0.00	06/12/1998	07/14/1998	R	2184	\$32.21	33	1392297
07/15/1998	LPC	\$1.73	\$1.73	\$1.73							
07/31/1998	PAY	(\$124.00)	(\$124.00)	\$0.00							
08/12/1998	BILL	\$27.07	\$27.07	\$0.00	07/14/1998	08/12/1998	R	2211	\$27.07	27	1392297
08/13/1998	LPC	\$1.05	\$1.05	\$1.05							
09/01/1998	PAY	(\$62.00)	(\$62.00)	\$0.00							
09/01/1998	PAY	(\$62.00)	(\$62.00)	\$0.00							
09/01/1998	PAY	(\$62.00)	(\$62.00)	\$0.00							
09/01/1998	PAY	(\$62.00)	(\$62.00)	\$0.00							
09/02/1998	MISCDB	\$0.00	\$62.00	\$62.00							
09/02/1998	MISCDB	\$0.00	\$62.00	\$62.00							
09/02/1998	MISCDB	\$0.00	\$62.00	\$62.00							
09/09/1998	BILL	\$26.22	\$26.22	\$0.00	08/12/1998	09/09/1998	R	2237	\$26.22	26	1392297
10/08/1998	BILL	\$27.94	\$27.94	\$0.00	09/09/1998	10/08/1998	R	2265	\$27.94	28	1392297
11/06/1998	BILL	\$62.12	\$62.12	\$0.00	10/08/1998	11/06/1998	R	2333	\$62.12	68	1392297
11/12/1998	PAY	(\$156.00)	(\$156.00)	\$0.00							
12/09/1998	BILL	\$75.80	\$75.80	\$0.00	11/06/1998	12/09/1998	R	2417	\$75.80	84	1392297
12/11/1998	LPC	\$0.15	\$0.15	\$0.15							
01/12/1999	BILL	\$163.83	\$163.83	\$0.00	12/09/1998	01/12/1999	R	2604	\$163.83	167	1392297
01/14/1999	LPC	\$1.21	\$1.21	\$1.21							
01/22/1999	PAY	(\$87.00)	(\$87.00)	\$0.00							
02/10/1999	BILL	\$118.44	\$118.44	\$0.00	01/12/1999	02/10/1999	R	2743	\$118.44	139	1392297
02/17/1999	PAY	(\$100.00)	(\$100.00)	\$0.00							
03/08/1999	BILL	\$115.40	\$115.40	\$0.00	02/10/1999	03/08/1999	R	2880	\$115.40	137	1392297
03/09/1999	LPC	\$0.69	\$0.69	\$0.69							
03/15/1999	PAY	(\$100.00)	(\$100.00)	\$0.00							
04/05/1999	BILL	\$87.76	\$87.76	\$0.00	03/08/1999	04/05/1999	R	2883	\$87.76	103	1392297

Account # 4114027031

SA # 9961340570

Bill Cycle 09

Rate Class GS

Phone # 5485776(215)

Name: RHODAN, LAVERN

Address: 6671 WALNUT PARK DRIPHILA, PA

Pay Agreement Indicator: N

Easyway Indicator:

CRP Status:

Blocker Start Date: 20050721

Blocker End Date: 20070731

Meter #: 1392297

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
04/05/1999	LPC	\$0.87	\$0.97	\$0.97							
04/30/1999	BILL	\$51.98	\$51.98	\$0.00	04/05/1999	04/30/1999	R	3042	\$51.98	59	1392297
05/07/1999	LPC	\$2.05	\$2.05	\$2.05							
05/10/1999	PAY	(\$144.30)	(\$144.30)	\$0.00							
08/08/1999	BILL	\$42.53	\$42.53	\$0.00	04/30/1999	06/08/1999	R	3089	\$42.53	47	1392297
06/09/1999	LPC	\$3.17	\$3.17	\$3.17							
06/28/1999	PAY	(\$75.00)	(\$75.00)	\$0.00							
07/14/1999	BILL	\$36.97	\$36.97	\$0.00	06/08/1999	07/14/1999	R	3127	\$207.76	38	1392297
07/17/1999	LPC	\$2.06	\$2.06	\$2.06							
07/19/1999	PAY	(\$75.00)	(\$75.00)	\$0.00							
08/02/1999	PAY	(\$100.00)	(\$100.00)	\$0.00							
08/10/1999	BILL	\$30.11	\$30.11	\$0.00	07/14/1999	08/10/1999	R	3156	\$63.27	29	1392297
08/17/1999	LPC	\$0.40	\$0.40	\$0.40							
09/10/1999	BILL	\$36.21	\$36.21	\$0.00	08/10/1999	09/10/1999	R	3193	\$100.26	37	1392297
09/16/1999	LPC	\$0.78	\$0.78	\$0.78							
10/12/1999	BILL	\$39.26	\$39.26	\$0.00	09/10/1999	10/12/1999	R	3234	\$140.75	41	1392297
10/12/1999	PAY	(\$50.00)	(\$50.00)	\$0.00							
10/14/1999	LPC	\$1.23	\$1.23	\$1.23							
11/01/1999	PAY	(\$50.00)	(\$50.00)	\$0.00							
11/08/1999	BILL	\$62.89	\$62.89	\$0.00	10/12/1999	11/08/1999	R	3306	\$104.14	72	1392297
11/12/1999	LPC	\$0.50	\$0.50	\$0.50							
12/09/1999	BILL	\$94.91	\$94.91	\$0.00	11/08/1999	12/09/1999	R	3419	\$129.47	113	1392297
12/10/1999	PAY	(\$70.00)	(\$70.00)	\$0.00							
12/14/1999	LPC	\$0.42	\$0.42	\$0.42							
01/13/2000	BILL	\$148.84	\$148.84	\$0.00	12/09/1999	01/13/2000	R	3597	\$277.92	176	1392297
01/18/2000	LPC	\$1.61	\$1.61	\$1.61							
02/04/2000	PAY	(\$100.00)	(\$100.00)	\$0.00							
02/12/2000	BILL	\$190.76	\$190.76	\$0.00	01/13/2000	02/12/2000	Y	3634	\$0.00	237	1392297
02/14/2000	BILL	\$194.61	\$194.61	\$0.00	01/13/2000	02/14/2000	R	3639	\$372.53	242	1392297
02/18/2000	CANB	(\$190.76)	(\$190.76)	\$0.00							
03/03/2000	PAY	(\$150.00)	(\$150.00)	\$0.00							
03/15/2000	BILL	\$103.62	\$103.62	\$0.00	02/14/2000	03/15/2000	R	3963	\$326.15	124	1392297
04/10/2000	PAY	(\$100.92)	(\$100.92)	\$0.00							

Account # 4114027031

SA # 9961340570

Bill Cycle 09

Rate Class: GS

Phone # 5485776(215)

Name: RHODAN, LAVERN

Address: 6671 WALNUT PARK DR/PHILAPA

Pay Agreement Indicator: N

Easyway Indicator

CRP Status:

Blocker Start Date: 20050721

Blocker End Date: 20070731

Meter # 1392297

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
04/13/2000	BILL	\$82.02	\$82.02	\$0.00	03/15/2000	04/13/2000	R	4059	\$307.25	96	1392297
04/28/2000	PAY	(\$100.00)	(\$100.00)	\$0.00							
05/11/2000	BILL	\$58.12	\$58.12	\$0.00	04/13/2000	05/11/2000	R	4124	\$265.37	65	1392297
05/26/2000	PAY	(\$100.00)	(\$100.00)	\$0.00							
06/08/2000	BILL	\$53.50	\$53.50	\$0.00	05/11/2000	06/08/2000	R	4183	\$220.83	59	1392297
06/13/2000	LPC	\$2.06	\$2.06	\$2.06							
07/11/2000	BILL	\$68.92	\$68.92	\$0.00	06/08/2000	07/11/2000	R	4282	\$332.58	79	1392297
07/14/2000	LPC	\$2.73	\$2.73	\$2.73							
08/10/2000	BILL	\$28.05	\$28.05	\$0.00	07/12/2000	08/10/2000	R	4288	\$324.22	26	1392297
08/12/2000	LPC	\$3.59	\$3.59	\$3.59							
08/14/2000	COLFEE	\$10.00	\$10.00	\$10.00							
08/29/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							
08/11/2000	BILL	\$37.30	\$37.30	\$0.00	08/10/2000	09/11/2000	R	4326	\$324.94	38	1392297
08/13/2000	LPC	\$3.42	\$3.42	\$3.42							
10/11/2000	BILL	\$36.53	\$36.53	\$0.00	09/11/2000	10/11/2000	R	4363	\$366.29	37	1392297
10/13/2000	LPC	\$4.82	\$4.82	\$4.82							
10/20/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							
11/02/2000	PAY	(\$100.00)	(\$100.00)	\$0.00							
11/09/2000	BILL	\$51.95	\$51.95	\$0.00	10/11/2000	11/09/2000	R	4420	\$270.94	57	1392297
11/11/2000	LPC	\$2.70	\$2.70	\$2.70							
12/08/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							
12/11/2000	BILL	\$144.59	\$144.59	\$0.00	11/09/2000	12/11/2000	R	4573	\$368.29	163	1392297
12/13/2000	LPC	\$2.76	\$2.76	\$2.76							
01/11/2001	BILL	\$228.92	\$228.92	\$0.00	12/11/2000	01/11/2001	R	4778	\$602.69	205	1392297
01/13/2001	LPC	\$5.48	\$5.48	\$5.48							
02/09/2001	BILL	\$237.32	\$237.32	\$0.00	01/11/2001	02/09/2001	R	4957	\$846.92	179	1392297
02/13/2001	PAY	(\$200.00)	(\$200.00)	\$0.00							
02/13/2001	LPC	\$8.91	\$8.91	\$8.91							
03/09/2001	PAY	(\$100.00)	(\$100.00)	\$0.00							
03/13/2001	BILL	\$185.14	\$185.14	\$0.00	02/09/2001	03/13/2001	R	5098	\$744.06	141	1392297
04/06/2001	PAY	(\$118.00)	(\$118.00)	\$0.00							
04/11/2001	BILL	\$159.38	\$159.38	\$0.00	03/13/2001	04/11/2001	R	5209	\$785.44	111	1392297
05/07/2001	PAY	(\$118.00)	(\$118.00)	\$0.00							

Account # 4114027031 SA # 9961340570 Bill Cycle: 09 Rate Class: GS Phone #: 5485776(215)

Name: RHODAN, LAVERN Address: 6671 WALNUT PARK DR/PHILA,PA

Play Agreement Indicator: N Easyway Indicator: CRP Status:

Blocker Start Date: 20050721 Blocker End Date: 20070731 Meter #: 1392287

Tran Date	Tran Type	Current Amnt.	Total Amnt	Adjust Amnt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
05/11/2001	BILL	\$74.21	\$74.21	\$0.00	04/11/2001	05/11/2001	R	5256	\$741.65	47	1392287
06/12/2001	BILL	\$60.90	\$60.90	\$0.00	05/11/2001	06/12/2001	R	5283	\$802.55	37	1392287
06/18/2001	PAY	(\$118.00)	(\$118.00)	\$0.00							
07/13/2001	BILL	\$55.58	\$55.58	\$0.00	06/12/2001	07/13/2001	R	5326	\$740.13	33	1392287
08/13/2001	BILL	\$48.93	\$48.93	\$0.00	07/13/2001	08/13/2001	R	5354	\$739.06	26	1392287
08/13/2001	PAY	(\$50.00)	(\$50.00)	\$0.00							
09/12/2001	BILL	\$47.56	\$47.56	\$0.00	08/13/2001	09/12/2001	R	5383	\$786.62	29	1392287
09/21/2001	PAY	(\$118.00)	(\$118.00)	\$0.00							
10/12/2001	BILL	\$48.25	\$48.25	\$0.00	09/12/2001	10/12/2001	R	5416	\$726.89	33	1392287
10/18/2001	LPC	\$10.02	\$10.02	\$10.02							
10/22/2001	PAY	(\$118.00)	(\$118.00)	\$0.00							
11/09/2001	BILL	\$76.32	\$76.32	\$0.00	10/12/2001	11/09/2001	R	5473	\$694.34	57	1392287
11/14/2001	LPC	\$9.13	\$9.13	\$9.13							
12/11/2001	BILL	\$104.29	\$104.29	\$0.00	11/09/2001	12/11/2001	R	5558	\$808.90	85	1392287
12/13/2001	LPC	\$10.27	\$10.27	\$10.27							
01/11/2002	BILL	\$180.72	\$180.72	\$0.00	12/11/2001	01/11/2002	R	5726	\$1,001.46	168	1392287
01/15/2002	LPC	\$11.84	\$11.84	\$11.84							
01/21/2002	PAY	(\$118.00)	(\$118.00)	\$0.00							
02/11/2002	BILL	\$144.57	\$144.57	\$0.00	01/11/2002	02/11/2002	R	5858	\$1,041.28	132	1392287
02/13/2002	LPC	\$13.25	\$13.25	\$13.25							
02/23/2002	PAY	(\$118.00)	(\$118.00)	\$0.00							
03/12/2002	BILL	\$103.68	\$103.68	\$0.00	02/11/2002	03/12/2002	R	5955	\$1,040.80	97	1392287
03/14/2002	LPC	\$13.84	\$13.84	\$13.84							
04/11/2002	BILL	\$90.37	\$90.37	\$0.00	03/12/2002	04/11/2002	R	6048	\$1,146.57	91	1392287
04/13/2002	LPC	\$15.40	\$15.40	\$15.40							
04/29/2002	PAY	(\$105.00)	(\$105.00)	\$0.00							
05/10/2002	BILL	\$59.50	\$59.50	\$0.00	04/11/2002	05/10/2002	R	6097	\$1,101.07	51	1392287
05/28/2002	PAY	(\$121.00)	(\$121.00)	\$0.00							
06/11/2002	BILL	\$50.31	\$50.31	\$0.00	05/10/2002	06/11/2002	R	6137	\$1,030.38	40	1392287
07/11/2002	BILL	\$41.25	\$41.25	\$0.00	06/11/2002	07/11/2002	R	6166	\$1,071.63	29	1392287
08/01/2002	PAY	(\$100.00)	(\$100.00)	\$0.00							
08/09/2002	BILL	\$36.21	\$36.21	\$0.00	07/11/2002	08/09/2002	R	6180	\$1,007.84	24	1392287
09/10/2002	BILL	\$42.67	\$42.67	\$0.00	08/09/2002	09/10/2002	R	6220	\$1,050.51	30	1392287

Account # 4114027031

SA #: 9961340570

Bill Cycle: 09

Rate Class: GS

Phone #: 5485776(215)

Name: RHODAM, LAVERN

Address: 6671 WALNUT PARK DR/PHILA,PA

Pay Agreement Indicator: N

Easyway Indicator

CRP Status

Blocker Start Date: 20050721

Blocker End Date: 20070731

Meter #: 1392297

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
09/16/2002	PAY	(\$96.21)	(\$86.21)	\$0.00							
09/26/2002	PAY	(\$7.00)	(\$7.00)	\$0.00	09/10/2002	10/09/2002	R	8250	\$1,000.86	30	1392297
10/09/2002	BILL	\$43.56	\$43.56	\$0.00							
10/22/2002	PAY	(\$178.88)	(\$178.88)	\$0.00							
11/08/2002	BILL	\$107.70	\$107.70	\$0.00	10/09/2002	11/08/2002	R	8341	\$929.68	91	1392297
12/04/2002	PAY	(\$100.00)	(\$100.00)	\$0.00							
12/11/2002	BILL	\$164.08	\$164.08	\$0.00	11/08/2002	12/11/2002	R	8488	\$993.76	147	1392297
01/13/2003	BILL	\$194.52	\$194.52	\$0.00	12/11/2002	01/13/2003	R	8648	\$1,101.68	160	1392297
01/14/2003	PAY	(\$100.00)	(\$100.00)	\$0.00							
01/15/2003	LPC	\$13.40	\$13.40	\$13.40							
02/08/2003	PAY	(\$100.00)	(\$100.00)	\$0.00							
02/11/2003	BILL	\$210.39	\$210.39	\$0.00	01/13/2003	02/11/2003	R	8335	\$1,227.09	187	1392297
02/13/2003	LPC	\$15.02	\$15.02	\$15.02							
03/13/2003	BILL	\$184.60	\$184.60	\$0.00	02/11/2003	03/13/2003	R	7006	\$1,439.87	171	1392297
03/15/2003	LPC	\$18.18	\$18.18	\$18.18							
03/20/2003	PAY	(\$100.00)	(\$100.00)	\$0.00							
04/11/2003	BILL	\$118.64	\$118.64	\$0.00	03/13/2003	04/11/2003	R	7094	\$1,478.60	88	1392297
04/15/2003	LPC	\$20.09	\$20.09	\$20.09							
04/28/2003	PAY	(\$100.00)	(\$100.00)	\$0.00							
05/13/2003	BILL	\$79.36	\$79.36	\$0.00	04/11/2003	05/13/2003	R	7146	\$1,478.63	52	1392297
05/15/2003	LPC	\$20.67	\$20.67	\$20.67							
06/11/2003	BILL	\$60.67	\$60.67	\$0.00	05/13/2003	06/11/2003	R	7184	\$1,496.54	38	1392297
06/12/2003	LPCWVE	(\$40.76)	(\$40.76)	(\$40.76)							
07/07/2003	PAY	(\$75.00)	(\$75.00)	\$0.00							
07/11/2003	BILL	\$47.77	\$47.77	\$0.00	06/11/2003	07/11/2003	R	7211	\$1,471.31	27	1392297
08/04/2003	PAY	(\$100.00)	(\$100.00)	\$0.00							
08/11/2003	BILL	\$43.79	\$43.79	\$0.00	07/11/2003	08/11/2003	R	7235	\$1,435.68	24	1392297
08/13/2003	LPC	\$20.56	\$20.56	\$20.56							
09/11/2003	BILL	\$45.25	\$45.25	\$0.00	08/11/2003	09/11/2003	R	7260	\$1,502.13	25	1392297
09/13/2003	LPC	\$21.22	\$21.22	\$21.22							
10/10/2003	BILL	\$48.03	\$48.03	\$0.00	09/11/2003	10/10/2003	R	7287	\$1,572.06	27	1392297
10/14/2003	LPC	\$21.90	\$21.90	\$21.90							
11/10/2003	BILL	\$93.05	\$93.05	\$0.00	10/10/2003	11/10/2003	R	7346	\$1,587.19	59	1392297

Account # 4114027031 SA # 9861340570 Bill Cycles: 09 Rate Class: GS Phone # 5485776(215)
 Name: RHODAN, LAVERN Address: 6671 WALNUT PARK DR/PHILA,PA
 Easyway Indicator CRP Status
 Blocker Start Date: 20050721 Blocker End Date: 20070731 Meter # 1392297

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
11/11/2003	PAY	(\$100.00)	(\$100.00)	\$0.00							
11/13/2003	LPC	\$22.08	\$22.08	\$22.08							
11/19/2003	XFER	(\$1,587.19)	(\$1,587.19)	(\$1,587.19)							
12/11/2003	BILL	\$179.18	\$179.18	\$0.00	11/10/2003	12/11/2003	R	7472	\$179.18	128	1392297
12/17/2003	PAY	(\$100.00)	(\$100.00)	\$0.00							
01/13/2004	BILL	\$248.52	\$248.52	\$0.00	12/11/2003	01/13/2004	R	7652	\$328.88	180	1392297
01/15/2004	LPC	\$1.18	\$1.18	\$1.18							
02/02/2004	PAY	(\$100.00)	(\$100.00)	\$0.00							
02/11/2004	BILL	\$270.23	\$270.23	\$0.00	01/13/2004	02/11/2004	R	7859	\$502.54	207	1392297
02/13/2004	LPC	\$3.43	\$3.43	\$3.43							
03/12/2004	BILL	\$190.86	\$190.86	\$0.00	02/11/2004	03/12/2004	R	7891	\$700.88	132	1392297
03/16/2004	LPC	\$7.48	\$7.48	\$7.48							
03/26/2004	PAY	(\$200.00)	(\$200.00)	\$0.00							
04/13/2004	BILL	\$159.58	\$159.58	\$0.00	03/12/2004	04/13/2004	R	8104	\$867.97	113	1392297
04/15/2004	LPC	\$7.51	\$7.51	\$7.51							
05/12/2004	BILL	\$76.49	\$76.49	\$0.00	04/13/2004	05/12/2004	R	8149	\$754.36	45	1392297
05/14/2004	LPC	\$9.90	\$9.90	\$9.90							
06/09/2004	PAY	(\$139.00)	(\$139.00)	\$0.00							
06/11/2004	BILL	\$60.83	\$60.83	\$0.00	05/12/2004	06/11/2004	R	8182	\$2,233.88	33	1392297
06/15/2004	LPC	\$9.23	\$9.23	\$9.23							
06/15/2004	LPCWVE	(\$38.73)	(\$38.73)	(\$38.73)							
06/15/2004	XFER	\$1,587.19	\$1,587.19	\$1,587.19							
07/13/2004	BILL	\$51.09	\$51.09	\$0.00	06/11/2004	07/13/2004	R	8210	\$2,318.47	28	1392297
07/15/2004	LPC	\$33.50	\$33.50	\$33.50							
07/19/2004	PAY	(\$139.00)	(\$139.00)	\$0.00							
08/11/2004	BILL	\$45.51	\$45.51	\$0.00	07/13/2004	08/11/2004	R	8234	\$2,257.67	24	1392297
08/13/2004	LPC	\$32.69	\$32.69	\$32.69							
08/13/2004	PAY	(\$139.00)	(\$139.00)	\$0.00							
08/09/2004	PAY	(\$139.00)	(\$139.00)	\$0.00							
08/13/2004	BILL	\$59.67	\$59.67	\$0.00	08/11/2004	09/13/2004	R	8268	\$2,069.03	34	1392297
08/15/2004	LPC	\$29.69	\$29.69	\$29.69							
10/11/2004	PAY	(\$139.00)	(\$139.00)	\$0.00							
10/12/2004	BILL	\$51.49	\$51.49	\$0.00	09/13/2004	10/12/2004	R	8296	\$2,010.47	26	1392297

Account # 4114027031

SA # 9961340570

Bill Cycle 09

Rate Class GS

Phone # 5485776(215)

Name: RHODAN, LAVERN

Address: 6671 WALNUT PARK DR/PHILA, PA

Easyway Indicator:

CRP Status

Blocker Start Date: 20050721

Blocker End Date: 20070731

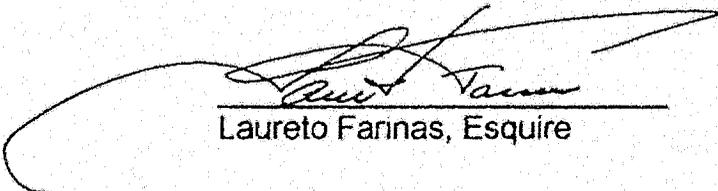
Meter #: 1392287

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
10/14/2004	LPC	\$28.95	\$28.95	\$28.95							
11/08/2004	PAY	(\$130.00)	(\$130.00)	\$0.00							
11/10/2004	BILL	\$112.93	\$112.93	\$0.00	10/12/2004	11/10/2004	R	8359	\$2,021.60	73	1392287
11/13/2004	LPC	\$28.20	\$28.20	\$28.20							
11/22/2004	PAY	(\$9.00)	(\$9.00)	\$0.00							
12/10/2004	BILL	\$162.98	\$162.98	\$0.00	11/10/2004	12/10/2004	R	8459	\$2,205.48	100	1392287
12/13/2004	LPC	\$29.90	\$29.90	\$29.90							
12/17/2004	PAY	(\$139.00)	(\$139.00)	\$0.00							
01/12/2005	BILL	\$276.84	\$276.84	\$0.00	12/10/2004	01/12/2005	R	8634	\$2,233.23	165	1392287
01/12/2005	PAY	(\$139.00)	(\$139.00)	\$0.00							
01/13/2005	LPC	\$28.91	\$28.91	\$28.91							
02/10/2005	BILL	\$258.63	\$258.63	\$0.00	01/12/2005	02/10/2005	R	8793	\$2,524.92	159	1392287
02/11/2005	LPC	\$33.06	\$33.06	\$33.06							
02/15/2005	LPCWVE	(\$211.40)	(\$211.40)	(\$211.40)							
02/15/2005	PAY	(\$139.00)	(\$139.00)	\$0.00							
03/11/2005	BILL	\$221.89	\$221.89	\$0.00	02/10/2005	03/11/2005	R	8936	\$2,398.41	143	1392287
04/12/2005	BILL	\$145.47	\$145.47	\$0.00	03/11/2005	04/12/2005	R	9032	\$2,541.88	96	1392287
04/25/2005	PAY	(\$200.00)	(\$200.00)	\$0.00							
05/11/2005	BILL	\$68.41	\$68.41	\$0.00	04/12/2005	05/11/2005	R	9073	\$2,445.41	41	1392287
05/12/2005	LPC	\$35.12	\$35.12	\$35.12							
05/23/2005	PAY	(\$150.00)	(\$150.00)	\$0.00							
06/06/2005	PAY	(\$163.00)	(\$163.00)	\$0.00							
06/10/2005	BILL	\$33.43	\$33.43	\$0.00	05/11/2005	06/10/2005	Y	9088	\$2,165.84	15	1392287
06/10/2005	BILL	\$59.55	\$59.55	\$0.00	05/11/2005	06/10/2005	R	9107	\$2,191.96	34	1392287
06/14/2005	CANB	(\$33.43)	(\$33.43)	\$0.00							
07/12/2005	BILL	\$58.70	\$58.70	\$0.00	06/10/2005	07/12/2005	R	9138	\$2,250.66	31	1392287
08/04/2005	PAY	(\$136.00)	(\$136.00)	\$0.00							
08/11/2005	BILL	\$43.64	\$43.64	\$0.00	07/12/2005	08/11/2005	R	9159	\$2,190.01	21	1392287
08/12/2005	LPC	\$31.71	\$31.71	\$31.71							
08/12/2005	PAY	(\$136.00)	(\$136.00)	\$0.00							
08/13/2005	BILL	\$58.16	\$58.16	\$0.00	08/11/2005	08/13/2005	R	8189	\$2,142.98	30	1392287
09/14/2005	LPC	\$30.81	\$30.81	\$30.81							

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel to the Philadelphia Gas Works; that, as such, I am authorized to make this verification on its behalf. that the facts set forth in the foregoing Answer are true to the best of my knowledge, information and belief, and that I expect to be able to prove these at a hearing held in this matter. I make this verification subject to the penalties of 18 Pa. C.S. §4904, pertaining to false statements to authorities.

Date: September 16, 2005



Laureto Farinas, Esquire

RECEIVED

SEP 16 2005

CERTIFICATE OF SERVICE

PA PUBLIC UTILITY COMMISSION
1500 MARKET STREET, PHILADELPHIA, PA 19102

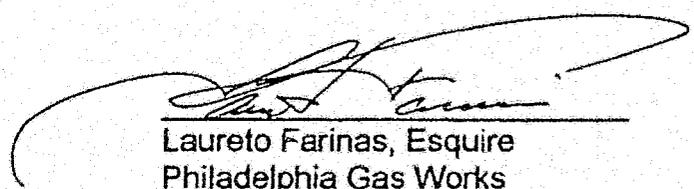
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY
OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED
BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF §1.54
(RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

*Ms. Laverne Rhodan
6571 Walnut Park Drive
Philadelphia, PA 19120*

September 16, 2005



Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982