

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Estelle Jones

v.

PECO Energy Company

:  
:  
:  
:  
:

Z-01580275

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PREHEARING ORDER

An Initial Telephonic Hearing is in this case is scheduled for Tuesday, November 23, 2004 at 10:00 a.m. Accordingly, the parties are hereby directed to comply with the following requirements:

1. Commission policy promotes settlements. 52 Pa.Code §5.231(a). You are urged to contact each other at least one week before the scheduled hearing to talk over a possible settlement of this case. Even if you are unable to settle this case, you may still resolve many questions or issues during your talks. If an agreement is reached, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

2. The customer is required to make regular monthly payments towards their utility bill while their complaint is pending. **FAILURE TO MAKE REGULAR PAYMENTS MAY RESULT IN AN ORDER REQUIRING A CATCH UP PAYMENT EQUAL TO THE AMOUNT OF THE PAYMENTS THAT SHOULD HAVE BEEN MADE.**

3. If the Commission's Bureau of Consumer Services (BCS) has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made. The utility must submit a copy of the latest BCS decision as a hearing exhibit.

4. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three (3) copies to me one week before the hearing. Proposed exhibits should be properly pre-marked for identification purposes.

5. **If you will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least one week before the hearing.**

6. The customer bears the burden of proof in this proceeding and must show by a preponderance of the evidence that the named utility has violated the Public Utility Code, a Commission regulation or Commission order so that the customer is entitled to the relief requested in the complaint.

7. At the hearing, the customer must be prepared to testify about, or otherwise document, the total net monthly income of the household. A household includes all individuals regularly residing there and receiving the benefit of the utility service. The "total net monthly income of the household" includes, but is not limited to, the following payments received by every person residing in the customer's home: (a) the "after taxes take-home-pay" from salaries, wages, tips or other compensation; (b) pension, retirement or social security benefits; (c) Supplemental Security Income (SSI); (d) unemployment compensation benefits; (e) workers' compensation benefits; (f) alimony; (g) support; (h) public assistance; and (i) any other source(s) of income.

8. If the customer or any member of the customer's household is receiving food stamps and/or medical assistance, the customer must be prepared to testify or document the amount of food stamps or the nature of the medical assistance received.

9. At the hearing, the customer must be prepared to testify about or document the total monthly expenses of the household, which shall include, but are not limited to, the following items: (a) rent or mortgage payments; (b) utility bills (including electric, gas, telephone, water, sewer, cable television, etc.); (c) food, in addition to any food stamp benefits; (d) clothing;

(e) automobile (loan payments, gasoline, maintenance, etc.); (f) transportation (bus, taxicabs, jitneys, etc.); (g) insurance premiums (homeowners' or renters' insurance, automobile insurance, life insurance, medical insurance, etc.); (h) medical bills, (doctors, dentists, hospitals, prescriptions, etc.); (i) credit card and charge account payments; (j) loan payments; and (k) miscellaneous expenses. When testifying to these expenses, the customer should be prepared to give balances due and missed payments for each item.

10. TO ASSIST THE CUSTOMER IN PROVIDING THE INCOME AND EXPENSE INFORMATION REQUIRED BY THIS ORDER, THREE (3) COPIES OF A BUDGET INFORMATION FORM ARE ENCLOSED. THE CUSTOMER MUST FILL OUT THIS FORM; RETURN ONE (1) COMPLETED COPY TO ME, AND SEND ONE (1) COMPLETED COPY TO THE ATTORNEY FOR THE UTILITY AT LEAST ONE WEEK BEFORE THE HEARING. YOU SHOULD KEEP ONE (1) COMPLETED COPY AND THIS ORDER FOR YOUR USE DURING THE HEARING.

11. The utility must prepare and submit the following documents at least one week before the hearing: (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less; (b) a service usage comparison report for the same period as the account statement; (c) a copy of the most recent BCS decision, if any; and, (d) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

12. Pursuant to 52 Pa.Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa.Code §1.24(b).

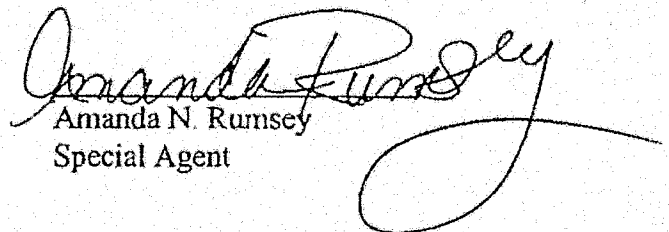
13. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa.Code §5.421. You must submit your written application to me sufficiently in advance of the hearing date so that the other parties will have the required ten (10) days' notice to answer or object, and so that you will have enough time to receive the subpoena and serve it.

14. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five (5) days prior to the hearing. 52 Pa.Code §1.15(b). Requests for changes of hearing dates must be sent to me and all parties of record. The correct address is: Special Agent Amanda N. Rumsey, P.O. Box 3265, Harrisburg, PA 17105-3265. Changes are granted only in rare situations where good cause exists.

**15. YOU MAY LOSE THIS CASE IF YOU DO NOT TAKE PART IN THE HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.**

16. Although the hearing is being conducted telephonically for the convenience of the parties, it is still a formal hearing and will be conducted in accordance with the Commission's Rules of Practice and Procedure.

Date: August 20, 2004

  
Amanda N. Rumsey  
Special Agent

MONTHLY BUDGET INFORMATION

Customer's Name: Estelle Jones Date: August 23, 2004

Name of Utility: PECO Energy Company

P.U.C. Docket No.: Z-01580275

Hearing Date: Tuesday, November 23, 2004 @ 10:00 a.m.

Special Agent: Amanda N. Rumsey

| <u>Monthly Household Income</u><br>(Include net income from all persons<br>living in your home.) | <u>Amount</u>   |
|--|-----------------|
| Salaries, wages & tips   | \$ _____        |
| Public assistance  | _____           |
| Social security or SSI   | _____           |
| Alimony  | _____           |
| Child support  | _____           |
| Pension  | _____           |
| Retirement benefits  | _____           |
| Unemployment compensation  | _____           |
| Workers' compensation  | _____           |
| Food stamps  | _____           |
| Other income (List source & amount):   | _____           |
| _____  | _____           |
| _____  | _____           |
| _____  | _____           |
| <b>Total:</b>  | <b>\$ _____</b> |

(IMPORTANT: COMPLETE EXPENSE INFORMATION ON NEXT PAGE.)

Monthly Household Expenses

Amount

Balance

Owed

Rent/mortgage

\$ \_\_\_\_\_

\$ \_\_\_\_\_

Electric

\_\_\_\_\_

\_\_\_\_\_

Gas

\_\_\_\_\_

\_\_\_\_\_

Telephone

\_\_\_\_\_

\_\_\_\_\_

Water

\_\_\_\_\_

\_\_\_\_\_

Sewage

\_\_\_\_\_

\_\_\_\_\_

Trash pickup

\_\_\_\_\_

\_\_\_\_\_

Cable television

\_\_\_\_\_

\_\_\_\_\_

Food (Other than food stamps)

\_\_\_\_\_

\_\_\_\_\_

Clothing

\_\_\_\_\_

\_\_\_\_\_

Automobile:

    Loan payment

\_\_\_\_\_

\_\_\_\_\_

    Gasoline

\_\_\_\_\_

\_\_\_\_\_

    Repairs & maintenance

\_\_\_\_\_

\_\_\_\_\_

    Car insurance

\_\_\_\_\_

\_\_\_\_\_

Other transportation:

    Bus

\_\_\_\_\_

\_\_\_\_\_

    Taxicabs

\_\_\_\_\_

\_\_\_\_\_

    Jitneys

\_\_\_\_\_

\_\_\_\_\_

Insurance premiums:

    Renters'/homeowners' insurance

\_\_\_\_\_

\_\_\_\_\_

    Life insurance

\_\_\_\_\_

\_\_\_\_\_

    Medical insurance

\_\_\_\_\_

\_\_\_\_\_

Medical bills:

    Doctors

\_\_\_\_\_

\_\_\_\_\_

    Dentists

\_\_\_\_\_

\_\_\_\_\_

    Hospitals

\_\_\_\_\_

\_\_\_\_\_

    Prescriptions

\_\_\_\_\_

\_\_\_\_\_

List credit cards & charge accounts:

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\_\_\_\_\_

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List loan payments:

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\_\_\_\_\_

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\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

List other expenses:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Total:**

\$ \_\_\_\_\_

\$ \_\_\_\_\_

**Legal Department**

Exelon Business Services Company  
2331 Market Street/ 523-1  
PO Box 8699  
Philadelphia, PA 19101-8699

Telephone 215 841 5544  
Fax 215 568 3389  
www.exeloncorp.com

Business Services  
Company

Direct Dial. 215 841 6841

November 12, 2004

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

ORIGINAL

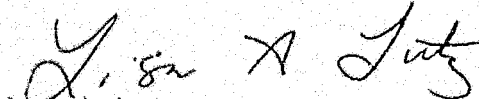
RE: **Estelle Jones v. PECO Energy Company**  
**Pa. PUC Docket No.: Z-01580275 and C-20043158**

Dear Secretary McNulty:

Please find original and three copies of Entry of Appearance of Lisa A. Lutz to be filed in the above referenced matter.

Thank you.

Very truly yours,

  
Lisa A. Lutz  
Counsel for PECO Energy Company

LAL/zr

Enc.

cc: Estelle Jones  
Special Agent Bradley A. Bingaman  
Sue Licon (via fax)

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PENNSYLVANIA PUBLIC UTILITY COMMISSION

ORIGINAL

ESTELLE JONES

v.

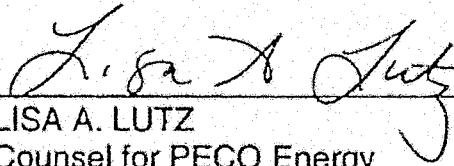
PECO ENERGY COMPANY

DOCKET NO. Z-01580275 and  
C-20043158

ENTRY OF APPEARANCE

TO THE PROTHONOTARY:

Kindly enter my appearance on behalf of Defendant PECO Energy  
Company in the above-captioned matter.



LISA A. LUTZ  
Counsel for PECO Energy  
2301 Market Street, S23-1  
Philadelphia, PA 19101-8699  
215-841-6841  
[lisa.lutz@exeloncorp.com](mailto:lisa.lutz@exeloncorp.com)

**DOCKETED**  
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