

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Timothy Hoffman & Vivian George

v.

The Peoples Natural Gas Company
d/b/a Dominion Peoples

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C-20043895

PREHEARING ORDER

An Initial Telephonic Hearing in this case is scheduled for Tuesday, April 5, 2005 at 10:00 a.m. Accordingly, the parties are hereby directed to comply with the following requirements:

1. Commission policy promotes settlements. 52 Pa. Code §5.231(a). The utility is directed to contact the customer at least one week before the scheduled hearing to talk over a possible settlement of this case. Even if you are unable to settle this case, you may still resolve many questions or issues during your talks. If an agreement is reached, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

2. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five (5) business days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changes of hearing dates must be sent to me and all other parties. The correct address is: Special Agent Amanda N. Rumsey, P.O. Box 3265, Harrisburg, PA 17105-3265. Changes are granted only in rare situations where good cause exists.

3. The customer is required to pay his/her current bills for utility service while waiting for a hearing on the complaint. **FAILURE TO MAKE PAYMENTS FOR CURRENT SERVICE BY THE DUE DATE EACH MONTH MAY RESULT IN SERVICE**

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DOCKETED
MAR 23 2005

TERMINATION. FAILURE TO MAKE PAYMENTS WILL RESULT IN AN ORDER REQUIRING A LUMP SUM PAYMENT EQUAL TO THE AMOUNT OF ALL MISSED PAYMENTS FOR SERVICE.

4. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three (3) copies to me at least five (5) business days before the hearing. Proposed exhibits should be properly pre-marked for identification purposes.

5. If the Commission's Bureau of Consumer Services (BCS) has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made.

6. If you will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least five (5) business days before the hearing.

7. At the hearing, the customer must be prepared to testify about the total monthly income and expenses of the household. A household includes all adults living at the service address and benefit from the utility service. The "total monthly household income" includes but is not limited to the following:

- (a) salaries, wages, tips or other compensation;
- (b) pension, retirement or social security benefits;
- (c) Supplemental Security Income (SSI);
- (d) unemployment compensation benefits;
- (e) workers' compensation benefits;
- (f) alimony;
- (g) support;
- (h) public assistance; and
- (i) any other source(s) of income.

8. To assist the customer in providing necessary income and expense information, three (3) copies of a budget information form are enclosed. The customer must fill out this form; return one (1) completed copy to me, and send one (1) completed copy to the attorney for the utility at least five (5) business days before the hearing. The customer should keep one (1) completed copy of the budget form.

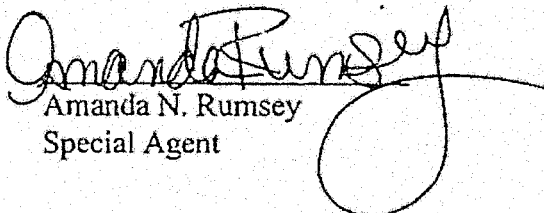
9. The utility must prepare and submit the following documents at least five (5) business days before the hearing:

- (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less;
- (b) a copy of the most recent BCS decision, if any
- (c) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

10. Pursuant to 52 Pa. Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa. Code §1.24(b).

11. Although the hearing is being conducted telephonically for the convenience of the parties, it is a formal hearing and will be conducted in accordance with the Commission's Rules of Practice and Procedure.

Date: February 18, 2005


Amanda N. Rumsey
Special Agent

MONTHLY BUDGET INFORMATION

Customer's Name: Timothy Hoffman & Vivian George Date: February 22, 2005

Name of Utility: Dominion Peoples

P.U.C. Docket No.: C-20043895

Hearing Date: Tuesday, April 5, 2005

Administrative Law Judge: Special Agent Amanda N. Rumsey

<u>Monthly Household Income</u> (Include net income from all persons living in your home.)	<u>Amount</u>
Salaries, wages & tips	\$ _____
Public assistance	_____
Social security or SSI	_____
Alimony	_____
Child support	_____
Pension	_____
Retirement benefits	_____
Unemployment compensation	_____
Workers' compensation	_____
Food stamps	_____
Other income (List source & amount):	_____
_____	_____
_____	_____
_____	_____
Total:	\$ _____

(IMPORTANT: COMPLETE EXPENSE INFORMATION ON NEXT PAGE.)

Monthly Household Expenses

Amount

Balance

Owed

Rent/mortgage

\$ _____

\$ _____

Electric

Gas

Telephone

Water

Sewage

Trash pickup

Cable television

Food (Other than food stamps)

Clothing

Automobile:

 Loan payment

 Gasoline

 Repairs & maintenance

 Car insurance

Other transportation:

 Bus

 Taxicabs

 Jitneys

Insurance premiums:

 Renters'/homeowners' insurance

 Life insurance

 Medical insurance

Medical bills:

 Doctors

 Dentists

 Hospitals

 Prescriptions

List credit cards & charge accounts:

List loan payments:

List other expenses:

Total:

\$ _____

\$ _____

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: April 26, 2005

SUBJECT: Timothy Hoffman and Vivian George v. The Peoples Natural Gas Company
d/b/a Dominion Peoples
Docket No.: C-20043895

TO: Wanda Zeiders, Supervisor of Docket Management
Docketing Section, Secretary's Bureau

FROM: Amanda N. Rumsey, Special Agent
Office of Administrative Law Judge

**DOCUMENT
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I have attached two copies of the following exhibits, which have been admitted,
into evidence in the above-referenced cases for a hearing held on April 5, 2005:

PNG Exhibit 1

PLEASE HAVE THESE EXHIBITS DOCKETED AND PLACED IN THE
YELLOW EXHIBIT FOLDER.

If you have any questions about the exhibits, or this Memo, please contact me at
(717) 787-4497.

Attachments

DOMINION PEOPLES
Statement of Account

Name: **HOEFMAN, TIMOTHY** For Questions Call (800) 764-0111
 Address: **258 JEFFERSON ST** Hearing Impaired Customers Call TDD (800) 527-1333
 Account Number **6500011601502**
 Meter Number **22022503**

DETAILS

READ DATE	BILL DAYS	READ SOURCE	METER READING	AVO DAILY USAGE	DEGREE DAYS	BILL AMT	SALES STATE TAX	CITY/COUNTY TAX	DUE DATE	LATE PMT CHRG	PMT AMOUNT	ADJ	ADJUST DESC	PLAN DESC	PLAN AMT DUE	PLAN AMT DUE	TOTAL PLAN AMT DUE	ACCT BALANCE
03/14/2005	32	ACTUAL	302.6	17.2	6	1134	\$214.81	\$0.00	04/05/2005	\$0.00	\$0.00	\$0.00	CAP	\$104.00	\$104.00	\$0.00	\$1,163.99	\$1,163.99
02/10/2005	29	SYSTEM ES	285.4	17.6	0	1097	\$219.54	\$0.00	03/06/2005	\$0.00	\$0.00	\$0.00	CAP	\$104.00	\$104.00	\$0.00	\$968.18	\$968.18
01/12/2005	35	ACTUAL	267.8	16.4	6	1062	\$187.72	\$0.00	02/03/2005	\$0.00	\$0.00	\$0.00	CAP	\$104.00	\$104.00	\$0.00	\$748.64	\$748.64
12/08/2004	34	SYSTEM ES	261.4	9.1	3	060	\$104.58	\$0.00	01/03/2005	\$0.00	\$0.00	\$0.00	CAP	\$104.00	\$104.00	\$0.00	\$581.92	\$581.92
11/04/2004	28	ACTUAL	242.3	4.3	2	338	\$53.24	\$0.00	11/28/2004	\$0.00	\$0.00	\$0.00	CAP	\$104.00	\$104.00	\$0.00	\$457.34	\$457.34
10/07/2004	29	SYSTEM ES	238.0	2.1	1	114	\$33.51	\$0.00	11/02/2004	\$0.00	\$0.00	\$0.00	CAP	\$104.00	\$104.00	\$0.00	\$1,235.10	\$1,235.10
09/03/2004	30	ACTUAL	235.9	1.9	1	10	\$31.58	\$0.00	09/30/2004	\$0.00	\$0.00	\$0.00	CAP	\$59.00	\$59.00	\$0.00	\$1,201.59	\$1,201.59
08/08/2004	0		.0	.0	0	0	\$0.00	\$0.00		\$0.00	\$0.00	\$0.00	CAP CR	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
02/09/2004	31	SYSTEM ES	234.0	1.5	0	12	\$27.25	\$0.00	02/02/2004	\$0.00	\$0.00	\$0.00	CAP	\$87.00	\$87.00	\$0.00	\$1,239.15	\$1,239.15
01/08/2004	30	ACTUAL	232.5	1.8	1	20	\$31.08	\$0.00	03/02/2004	\$0.00	\$0.00	\$0.00	CAP	\$87.00	\$87.00	\$0.00	\$1,211.90	\$1,211.90
08/08/2004	30	SYSTEM ES	230.7	1.6	1	36	\$27.91	\$0.00	07/08/2004	\$0.00	\$0.00	\$0.00	CAP	\$87.00	\$87.00	\$0.00	\$1,160.62	\$1,160.62
05/10/2004	32	ACTUAL	229.2	10.7	3	311	\$131.45	\$0.00	05/01/2004	\$0.00	\$0.00	\$0.00	CAP	\$87.00	\$87.00	\$0.00	\$986.00	\$1,162.91
04/08/2004	28	SYSTEM ES	218.5	5.5	2	653	\$70.83	\$0.00	05/06/2004	\$0.00	\$0.00	\$0.00	CAP	\$87.00	\$87.00	\$0.00	\$609.00	\$1,021.46
03/11/2004	30	ACTUAL	219.0	25.1	8	824	\$281.46	\$0.00	04/02/2004	\$0.00	\$0.00	\$0.00	CAP	\$87.00	\$87.00	\$0.00	\$522.00	\$950.63
02/10/2004	32	SYSTEM ES	187.9	10.5	3	1414	\$124.12	\$0.00	03/06/2004	\$0.00	\$0.00	\$0.00	CAP	\$87.00	\$87.00	\$0.00	\$435.00	\$889.18
01/09/2004	32	ACTUAL	177.4	16.6	6	989	\$189.37	\$0.00	02/02/2004	\$0.00	\$0.00	\$0.00	CAP	\$87.00	\$87.00	\$0.00	\$348.00	\$545.06
12/08/2003	32	SYSTEM ES	158.8	9.5	2	786	\$75.41	\$0.00	01/02/2004	\$0.00	\$0.00	\$0.00	CAP	\$87.00	\$87.00	\$0.00	\$281.00	\$345.89
11/08/2003	30	ACTUAL	162.3	3.7	1	340	\$47.65	\$0.00	12/01/2003	\$0.00	\$0.00	\$0.00	CAP	\$87.00	\$87.00	\$0.00	\$261.00	\$522.28
10/07/2003	28	SYSTEM ES	148.6	3.2	1	202	\$43.14	\$0.00	10/31/2003	\$0.00	\$0.00	\$0.00	CAP	\$87.00	\$87.00	\$0.00	\$174.00	\$474.63
09/09/2003	33	ACTUAL	145.4	1.1	0	8	\$22.07	\$0.00	10/01/2003	\$0.00	\$0.00	\$0.00	CAP	\$87.00	\$87.00	\$0.00	\$431.40	\$431.40
08/07/2003	29	SYSTEM ES	144.3	2.0	1	0	\$31.16	\$0.00	08/02/2003	\$0.00	\$0.00	\$0.00	CAP	\$87.00	\$87.00	\$0.00	\$408.42	\$408.42
07/09/2003	30	ACTUAL	142.3	1.8	1	13	\$29.12	\$0.00	07/31/2003	\$0.00	\$0.00	\$0.00	CAP	\$87.00	\$87.00	\$0.00	\$378.27	\$378.27
06/09/2003	32	SYSTEM ES	140.5	2.2	1	204	\$33.17	\$0.00	07/03/2003	\$0.00	\$0.00	\$0.00	AGREEM	\$70.00	\$70.00	\$0.00	\$349.15	\$349.15
05/08/2003	30	ACTUAL	138.3	6.5	2	280	\$86.44	\$0.00	05/30/2003	\$0.00	\$0.00	\$0.00	AGREEM	\$70.00	\$70.00	\$0.00	\$316.98	\$316.98
04/09/2003	29	SYSTEM ES	132.5	6.2	2	519	\$56.49	\$0.00	05/02/2003	\$0.00	\$0.00	\$0.00	AGREEM	\$70.00	\$70.00	\$0.00	\$891.64	\$891.64
03/10/2003	31	ACTUAL	127.6	35.6	1.1	1177	\$308.63	\$0.00	04/01/2003	\$0.00	\$0.00	\$0.00	AGREEM	\$70.00	\$70.00	\$0.00	\$825.08	\$825.08
02/07/2003	30	SYSTEM ES	92.0	10.2	3	1301	\$96.21	\$0.00	03/05/2003	\$0.00	\$0.00	\$0.00	AGREEM	\$70.00	\$70.00	\$0.00	\$518.42	\$518.42

103.00 10-28-04
350.00 10-28-04
Life Savers

15.00 10-28-04
Life Savers

57.00 11-7-03

70.00 05/07/2003
517 + 30.03

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"EXHIBIT A"
 "PAGE 1 OF 2"
 C-20043895

DOMINION PEOPLES
Statement of Account

Name **HOEFMAN, TIMOTHY** For Questions Call (800)764-0111
 Account Number **5500011801502**
 Address **258 JEFFERSON ST** Hearing Impaired Customers Call TDD (800)527-1933
 Meter Number **22022503**

DETAILS

READ DATE	BILL DAYS	READ METER SOURCE	METER READING	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/ STATE TAX	CITY/ COUNTY TAX	DUE DATE	LATE PMT CHARGE	PMT AMOUNT	PMT DATE	ADJ	ADJUST DESC	PLAN DESC	PLAN AMT	PLAN AMT DUE	TOTAL PLAN AMT DUE	ACCT BALANCE
01/09/2003	34	SYSTEMES	81.8	9.4	3	1127	\$82.90	\$0.00	02/03/2003	\$0.00	\$148.00	12/12/2002	\$0.00	AGREEM	AGREEM	\$45.00	\$45.00	\$45.00	\$420.21
12/05/2002	31	SYSTEMES	72.4	7.3	2	824	\$65.48	\$0.00	12/31/2002	\$0.00	\$45.00	12/03/2002	\$0.00	AGREEM	AGREEM	\$45.00	\$45.00	\$45.00	\$485.31
11/04/2002	31	SYSTEMES	65.1	5.5	2	540	\$52.00	\$0.00	12/02/2002	\$0.00	\$45.00	11/05/2002	\$0.00	AGREEM	AGREEM	\$45.00	\$45.00	\$45.00	\$404.83

TOTALS
 USAGE: 2430
 TAXES: \$0.00
 PAYMENTS: \$1,955.00
 LATE PAYMENT CHARGES: \$0.00
 DEGREE DAYS: 16041
 BILL AMOUNTS: \$2,750.33
 ADJUSTMENTS: \$340.28

BUD - BUDGET PLAN
 DEF - DOLLAR ENERGY FUND
 DPA - DEFERRED AGREEMENT
 LPN - LATE PMT CHRG (NONUTILITY)
 INT - INTEREST
 NSN - INSUFFICIENT FUNDS (NONUTILITY)
 DEP - DEPOSITS
 LPC - LATE PMT CHARGE
 UTG - UTILITY
 CIA - CONT IN AID OF CONST
 RCC - RECONNECTION CHARGE
 DSCNT - DISCOUNT
 NSC - INSUFFICIENT FUNDS CHARGE
 NSA - INSUFFICIENT FUNDS AMOUNT
 CNT - CONTRACTS

"EXHIBIT A"

"PAGE 2 OF 2"