

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

PLEASE DOCKET!

RONALD & SUZANNE HILLARD

v.

UGI UTILITIES, INC. - ELECTRIC DIVISION

C-20065879

DOCUMENT
FOLDER

SECRETARY'S BUREAU
2006 MAR 15 PM 1:17

DOCKETED
MAR 20 2006

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

On or about February 14, 2006, Ronald & Suzanne Hillard ("Complainants") filed a complaint against UGI Utilities, Inc. - Electric Division ("Respondent"), at the above-captioned Docket Number. On or about March 8, 2006, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainants no later than March 27, 2006, to set a mutually convenient time, date and place for Respondent and Complainants to hold a conference about resolving the case. The conference must take place no later than April 10, 2006, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

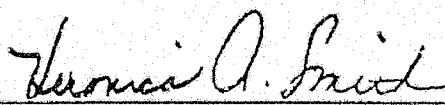
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are

Mediator Bruce Bigelow
P. O. Box 3265
Harrisburg, PA 17105-3265
(717) 783-5413
Email: bbigelow@state.pa.us

Date: March 13, 2006


VERONICA A. SMITH
Chief Administrative Law Judge

LEASE DOCKET

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: April 5, 2006

SUBJECT: Ronald & Suzanne Hillard v. UGI Utilities, Inc. – Electric Division
C-20065879

TO: Commission Document Folder

FROM: Bruce Bigelow
Mediator

DOCUMENT
FOLDER

Pursuant to Chief Administrative Law Judge Smith's Interim Order, dated March 13, 2006, a report has been submitted to the Mediation Unit.

Please include this memo in the official Commission document folder.

pc: OALJ File
Bruce Bigelow, Mediator
Beth Plantz
Docketing

DOCKETED
APR 12 2006



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
April 25, 2006

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20065879

(See attached list)

DOCUMENT FOLDER

Ronald & Susanne Hillard v. UGI Utilities, Inc. - Electric
Service dispute.

Telephone Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial telephone hearing
Date: Tuesday, June 6, 2006
Time: 10:00 a.m.
Presiding: Administrative Law Judge Ember S. Jandebour
Room 317
Scranton State Office Building
100 Lackawanna Avenue
Scranton, PA 18503
Telephone: 570.963.4818
Fax: 570.963.3310

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

DOCKETED
APR 26 2006

At the above date and time, the Presiding Officer will contact the parties as follows:

Ronald & Suzanne Hillard	570-674-4014
Larry R. Crayne, Esquire	412-831-5462

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 5 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717.787.1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988

pc: Judge Jandebaur
Susan Licon
Beth Plantz
Docket Section
Calendar File

OALJ Hearing Report

Please Check Those Blocks Which Apply

Docket No.:	C-20065879		YES	NO
		Prehearing Held:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Case Name:	Ronald and Susanne Hillard v UGI Utilities, Inc	Hearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Testimony Taken:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Transcript Due:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Hearing Concluded:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Location:	Scranton	Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Estimated Add'l Days:		
Date:	June 6, 2006			
		RECORD CLOSED:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
ALJ:	Ember S. Jandebeur	DATE:	<i>July 6, 06</i>	
		Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reporting Firm:	Sargents Court Reporting	DATE:		
		Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<div style="border: 1px solid black; padding: 5px; width: fit-content; margin: auto;"> <p style="font-size: 1.2em; margin: 0;">RECEIVED DOCUMENT FOLDER</p> <p style="font-size: 0.8em; margin: 0;">JUL - 6 2006</p> <p style="font-size: 0.7em; margin: 0;">P. PUBLIC UTILITY COM. DIVISION SECRETARY'S OFFICE</p> </div>		REMARKS:		

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?				
SUSANNE HILLARD	55 Sutton Farms Road	PRO SE				
	<table style="width: 100%; border: none;"> <tr> <td style="text-align: center; border: none;">City</td> <td style="text-align: center; border: none;">State</td> <td style="text-align: center; border: none;">Zip</td> </tr> <tr> <td style="text-align: center;">Shavertown</td> <td style="text-align: center;">PA</td> <td style="text-align: center;">18708</td> </tr> </table>		City	State	Zip	Shavertown
City	State	Zip				
Shavertown	PA	18708				
Telephone:	E-mail Address:	Fax Number:				
LARRY KRAWE, ESQ.	238 Johnston Road	UGI Utilities, Inc.				
	<table style="width: 100%; border: none;"> <tr> <td style="text-align: center; border: none;">City</td> <td style="text-align: center; border: none;">State</td> <td style="text-align: center; border: none;">Zip</td> </tr> <tr> <td style="text-align: center;">Pittsburgh</td> <td style="text-align: center;">PA</td> <td style="text-align: center;">15241</td> </tr> </table>		City	State	Zip	Pittsburgh
City	State	Zip				
Pittsburgh	PA	15241				
Telephone:	E-mail Address:	Fax Number:				
	City	State	Zip			
Telephone:	E-mail Address:	Fax Number:				

Check this box if additional parties or attendees appear on back of form.

Kenneth D. O'Hearn
 Reporter's Signature

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.