

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

PLEASE DO NOT
REMOVE

HIAM KAZAN

v.

VERIZON PENNSYLVANIA INC.

C-20065759

DOCKETED
MAR 10 2005

DOCUMENT
FOLDER

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

On or about January 12, 2006, Hiam Kazan ("Complainant") filed a complaint against Verizon Pennsylvania Inc. ("Respondent"), at the above-captioned Docket Number. On or about February 3, 2006, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than March 21, 2006, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than April 4, 2006, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

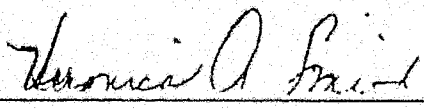
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow
P. O. Box 3265
Harrisburg, PA 17105-3265
(717) 783-5413
Email: bbigelow@state.pa.us

Date: March 7, 2006


VERONICA A. SMITH
Chief Administrative Law Judge

Hawke

McKeon

Sniscak &

Kennard LLP

ATTORNEYS AT LAW

ORIGINAL

William T. Hawke
Kevin J. McKeon
Thomas J. Sniscak
Norman James Kennard
Lillian Smith Harris
Scott T. Wyland
Todd S. Stewart

Craig R. Burgraff
Steven D. Snyder
Janet L. Miller
Steven K. Haas
William E. Lehman
Rikardo J. Hull
Kathenne E. Lovette

100 North Tenth Street, Harrisburg, PA 17101 Phone: 717.236.1300 Fax: 717.236.4841 www.hmsk-law.com

April 6, 2006

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street - Filing Room (2 North)
P.O. Box 3265
Harrisburg, PA 17105-3265

DOCUMENT
FOLDER

RECEIVED
2006 APR -6 P11 4:14
SECRETARY'S BUREAU

RE: Hiam Kazan v. Verizon Pennsylvania Inc. and Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance; Docket No. C-20065759; **FILING OF CERTIFICATE OF SATISFACTION**

Dear Secretary McNulty:

Enclosed for filing with the Commission are the original and three (3) copies of a Certificate of Satisfaction signed by Hiam Kazan, the Complainant in the above-captioned matter. This Certificate indicates that Verizon Pennsylvania Inc. and Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance have satisfied the issues raised in the Formal Complaint filed by Ms. Kazan at Docket No. C-20065759. On the basis of this Certificate, please have the Formal Complaint filed at Docket No. C-20065759 withdrawn and the Commission's file in this matter closed.

If you have any questions, please feel free to call. Thank you for your attention to this matter.

Very truly yours,

Janet L. Miller
Janet L. Miller
Counsel for Verizon Pennsylvania Inc.

JLM/kmg
Enclosures

cc: Bruce Bigelow, Mediator
Hiam Kazan

MAILING ADDRESS: P.O. BOX 1778 HARRISBURG, PA 17105

140

ORIGINAL

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

HIAM KAZAN,

Complainant

v.

VERIZON PENNSYLVANIA INC. AND
BELL ATLANTIC COMMUNICATIONS, INC.
D/B/A VERIZON LONG DISTANCE,

Respondents

Docket No. C-20065759

RECEIVED

2006 APR -6 PM 4: 14

PA PUC
SECRETARY'S BUREAU

DOCUMENT
FOLDER

CERTIFICATE OF SATISFACTION

I, Hiam Kazan, the Complainant in the above-captioned matter, hereby certify that Verizon Pennsylvania Inc. and Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance have satisfied the issues raised in the Formal Complaint filed by me with the Pennsylvania Public Utility Commission and assigned Docket No. C-20065759. I request that the Formal Complaint filed at Docket No. C-20065759 be withdrawn and that the Commission's file in this matter be closed.

DOCKETED
APR 7 2006

Hiam Kazan

Hiam Kazan
1874 Sheri Road
Bensalem, PA 19020

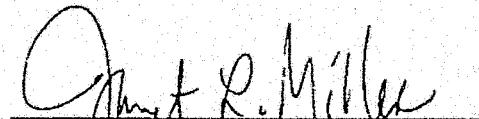
DATE: 3-29-06, 2006

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of the foregoing document upon the person and in the manner indicated below.

Service by First Class Mail

Hiam Kazan
1874 Sheri Road
Bensalem, PA 19020


Janet L. Miller

Dated: April 6, 2006

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2006 APR -6 PM 4: 16

SECRETARY'S BUREAU

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: April 10, 2006

SUBJECT: Hiam Kazan v. Verizon Pennsylvania Inc. and Bell Atlantic
Communications, Inc., d/b/a Verizon Long Distance
C-20065759

TO: Wanda Zeiders
Docket Management

FROM: Linda Salome, ALJ Support Staff
Office of Administrative Law Judge

DOCUMENT
FOLDER

On April 6, 2006, a Petition for Leave to Withdraw was filed in the above-captioned proceeding. If no objection is filed to this petition within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Bruce Bigelow, Mediator
Beth Plantz
Case File

DOCKETED
APR 18 2006