

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

KATHRYN MCMAHON

v.

BELL ATLANTIC COMMUNICATIONS, INC.
D/B/A VERIZON LONG DISTANCE

C-20065884

DOCKETED
MAR 31 2006

DOCUMENT
FOLDER

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

On or about February 13, 2006, Kathryn McMahon ("Complainant") filed a complaint against Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance ("Respondent"), at the above-captioned docket number. On or about March 22, 2006, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than April 12, 2006, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than April 26, 2006, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Herbert R. Nurick ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

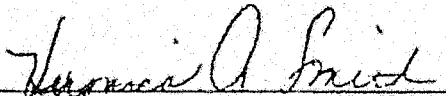
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, Respondent must file a report with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Herbert R. Nurick
P. O. Box 3265
Harrisburg, PA 17105-3265
(717) 783-5428
Email: hnurick@state.pa.us

Date: March 29, 2006


VERONICA A. SMITH
Chief Administrative Law Judge

Hawke
 McKeon
 Sniscak &
 Kennard LLP
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James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street – Filing Room (2 North)
P.O. Box 3265
Harrisburg, PA 17105-3265

ORIGINAL
May 4, 2006

2006 MAY -4 PM 3:51
SECRETARY'S BUREAU

RE: Kathryn McMahon v. Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance; Docket No. C-20065884; **CERTIFICATE OF SATISFACTION**

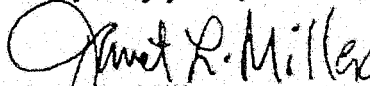
Dear Secretary McNulty:

Enclosed for filing with the Commission are the original and three (3) copies of a Certificate of Satisfaction in connection with the above-referenced case. This Certificate has been signed by Kathryn McMahon, the Complainant in this proceeding, and indicates that Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance has satisfied the issues raised in her Formal Complaint. On the basis of the enclosed Certificate of Satisfaction, please have the Formal Complaint filed at Docket No. C-20065884 withdrawn and the Commission's file closed.

If you have any questions with regard to this filing, please direct them to me. Thank you for your attention to this matter.

DOCUMENT
FOLDER

Very truly yours,



Janet L. Miller
Counsel for Bell Atlantic Communications, Inc.
d/b/a Verizon Long Distance

JLM/kmg
Enclosures
cc: Herbert R. Nurick, Mediator
Kathryn McMahon

MAILING ADDRESS: P.O. BOX 1778 HARRISBURG, PA 17105

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

KATHRYN MC MAHON,

Complainant

v.

Docket No. C-20065884

BELL ATLANTIC COMMUNICATIONS, INC.
D/B/A VERIZON LONG DISTANCE,

Respondent

DOCUMENT
FOLDER

SECRETARY'S BUREAU
2006 JUN 1 - 4 PM 3:51

CERTIFICATE OF SATISFACTION

I, Kathryn McMahon, the Complainant in the above-captioned matter, hereby certify that Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance has satisfied the issues raised in the Formal Complaint filed by me with the Pennsylvania Public Utility Commission and assigned Docket No. C-20065884. I request that the Formal Complaint filed at Docket No. C-20065884 be withdrawn and that the Commission's file in this matter be closed.

DOCKETED
JUN 01 2006

Kathryn McMahon
Kathryn McMahon
2531 Butler Logan Road
Tarentum, PA 15084

DATE: April 25, 2006

CERTIFICATE OF SERVICE

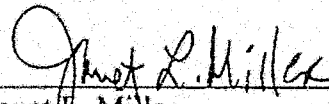
I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

Service by first class mail:

Kathryn McMahon
2531 Butler Logan Road
Tarentum, PA 15084

Dated this 4th day of May, 2006.

2006 MAY 14 PM 3:51
SECRETARY'S BUREAU



Janet L. Miller

Counsel for Bell Atlantic Communications,
Inc. d/b/a Verizon Long Distance

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: May 5, 2006

SUBJECT: Kathryn McMahon v. Bell Atlantic Communications, Inc. d/b/a Verizon Long
Distance
C-20065884

TO: Wanda Zeiders
Docket Management

FROM: Linda Salome, ALJ Support Staff
Office of Administrative Law Judge

DOCUMENT
FOLDER

On May 4, 2006, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Herbert Nurick, Mediation Coordinator
Beth Plantz
Case File

DOCKETED
MAY 12 2006