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ORIGINAL

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

-----X
 Margaret Johnson v. PECO Energy Company : Docket No.
 Billing dispute. Initial telephonic : Z-01194510
 hearing. :
 :
 :
 :
 :
 -----X

Pages 1 through 8 13th floor
 1400 Spring Garden Street
 Philadelphia, Pennsylvania

Monday, March 3, 2003

Met, pursuant to notice, at 10:05 a.m.

BEFORE:

MARLANE R. CHESTNUT, Administrative Law Judge

APPEARANCES:

Via telephone Priya Sankar, Esquire
 2301 Market Street
 P.O. Box 8699
 Philadelphia, Pennsylvania 19101
 (For the Respondent)

SECRETARY'S BUREAU
 MAR 12 PM 12:47
 BKL

DOCKETED
 MAR 13 2003

Commonwealth Reporting Company, Inc.
 700 Lisburn Road
 Camp Hill, Pennsylvania 17011

30

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WITNESSES

DIRECT

CROSS

REDIRECT

RECROSS

Larita Mason

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EXHIBIT INDEX

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NUMBER	FOR IDENTIFICATION	IN EVIDENCE
PECO's		
No. 1	(Account statement)	7
No. 2	(BCS decision)	7

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1 P-R-O-C-E-E-D-I-N-G-S

2 ADMINISTRATIVE LAW JUDGE MARLANE R. CHESTNUT:

3 This is the hearing scheduled at docket
4 Z-01194510. For the record let me state that I'm
5 administrative law judge, Marlane R. Chestnut.

6 Ms. Sankar, would you identify yourself
7 for the record stating your name, your address and
8 telephone number and on who's behalf you are
9 appearing.

10 MS. SANKAR: Sure. Priya Sankar for PECO
11 Energy. 2301 Market Street, F23-1, Philadelphia,
12 Pennsylvania, 19101-8699. My telephone number is
13 215-841-6841.

14 JUDGE CHESTNUT: Let me state that I
15 tried to contact the complainant at the number listed
16 on the complaint and was told that it was disconnected
17 and no longer in service. Do you have another
18 telephone number, any information about that?

19 MS. SANKAR: No. We actually called the
20 complainant prior to the hearing about six times and
21 we got no response and finally we did get that
22 disconnection message.

23 JUDGE CHESTNUT: Well, given that is
24 there anything you want to do at this point?

25 MS. SANKAR: Yes, I would like to move to

1 dismiss this case for failure to prosecute.

2 JUDGE CHESTNUT: Okay. Obviously your
3 motion is granted. Is there anything else you wish to
4 put on the record.

5 MS. SANKAR: No, your Honor.

6 JUDGE CHESTNUT: You don't want to put
7 anything about whether she's complied with the BCS
8 decision.

9 MS. SANKAR: Yes.

10 JUDGE CHESTNUT: You know all you have to
11 do --

12 I'm trying to think of the best way to do
13 this without making it a big thing here. Why don't we
14 just have your witness and then she can just say
15 whether or not Ms. Johnson has complied. I think
16 that's really all I need at this point.

17 MS. SANKAR: My witness is Larita Mason.

18 JUDGE CHESTNUT: Could you spell your
19 name, please.

20 THE WITNESS: L-A-R-I-T-A. Last name is
21 Mason, M-A-S-O-N.

22 Whereupon,

23 LARITA MASON,

24 having been duly sworn, testified as follows:

25 - - -

1 JUDGE CHESTNUT: Go ahead, Ms. Sankar.
2 Just give me her job title.

3 THE WITNESS: Regulatory assessor.

4 JUDGE CHESTNUT: Ms. Sankar, if you would
5 ask her about whether or not Ms. Johnson has complied,
6 that would be great.

7 MS. SANKAR: Okay.

8 DIRECT EXAMINATION

9 BY MS. SANKAR:

10 Q. Ms. Mason, did the Bureau of Consumer Services
11 issue a decision in this case?

12 A. Yes, they did.

13 Q. And what is the date of that decision?

14 A. The decision was rendered on September 11th, of
15 2002.

16 Q. And what were the terms of that decision?

17 A. The customer was required to pay a total of \$356
18 per month which would include her regular monthly
19 budget amount of \$325 in addition to a \$40 installment
20 amount each month.

21 Q. And when were these payments to start?

22 A. They were to begin with the same month which
23 would have been October of 2002.

24 Q. And has the complainant kept up with this
25 decision?

1 A. No, she has not.

2 MS. SANKAR: Your Honor, I have no other
3 questions.

4 JUDGE CHESTNUT: Okay. Did you want to
5 move in your exhibits?

6 MS. SANKAR: Yes. Can I move to admit
7 PECO Exhibit No. 1 and PECO Exhibit No. 2.

8 JUDGE CHESTNUT: They're admitted.

9 (Whereupon, the documents were
10 marked as Peco's Exb. Nos. 1 & 2
11 and were received in evidence.)

12 JUDGE CHESTNUT: Exhibit No. 1 is the
13 account statement and I think No. 2 is the BCS
14 decision.

15 MS. SANKAR: Yes, your Honor.

16 JUDGE CHESTNUT: Is there anything
17 further that you wish to put on the record,
18 Ms. Sankar?

19 MS. SANKAR: No.

20 JUDGE CHESTNUT: Thank you, very much.
21 This hearing is adjourned.

22 - - -
23 (Whereupon the hearing was concluded
24 at 10:10 a.m.)

25 - - -

C-E-R-T-I-F-I-C-A-T-E

I hereby certify, as the stenographic reporter, that the foregoing proceedings were taken stenographically by me, and thereafter reduced to typewriting by me or under my direction; and that this transcript is a true and accurate record to the best of my ability.

COMMONWEALTH REPORTING COMPANY, INC.

BY: Patricia G. Brown

Patricia G. Brown

SECRETARY'S BUREAU
OCT 12 11:12:47



PECO Energy Company
2301 Market Street
PO Box 8699
Philadelphia, PA 19101-8699

Telephone 215.841.4000
www.exeloncorp.com

An Exelon Company

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Direct Dial. 215 841 6841

February 19, 2003

Administrative Law Judge Marlane R. Chestnut
Pennsylvania Public Utility Commission
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130

Re: Margaret Johnson v. PECO Energy Company
PUC Docket No. Z-01194510
Hearing Date: Monday, March 3, 2003

SECRETARY'S BUREAU
Feb 19 2003 12:43

Dear Judge Chestnut:

Enclosed are PECO Energy Company's Exhibits, which it plans to use at the above-referenced hearing. By copy of this letter, I am sending a copy of these documents to the Complainant.

Please call my direct dial number if you have any questions regarding this case.

Priya Sankar
Attorney
Exelon Business Services Company

Enclosure(s)

cc: Margaret Johnson
L. Mason

Account Statement

Customer Name: Margaret Johnson
 Address: 2651 Finley Av
 Bensalem Pa 19020-5309

Prepared by: L Mason
 Investigator: L Mason
 Case Number: 1194510

Account Number: 45-01-65-114918

Rates: Electric Residential
 SEC 11/1/01

Bill Period	DAYS	Meter Reading -Type	USAGE	Diy Avg Use	Peco Bill Amt /Budget + Agmt	Index	Installed Meter #9G-3703499	Index	0000	Due Date	Late Chg.	Payment	Date Pymt Rec'd	Balance	Comments
11/07/01	23	00000-1A 474-E	474	20.6	64.82					12/26/01				+70.82	*Initial bill includes \$6.00 Transfer Fee BM 00
11/30/01	33	2604-R	2130	64.5	278.94					01/28/02		70.82	12/12/01	278.94	BM 50
01/02/02	29	4358-R	1754	60.4	231.04					02/25/02				513.47	BM 03
03/01/02	29	5577-R	1219	42.0	162.13 /0.00 + 40.00					03/26/02				675.60	BM 00
04/01/02	31	7325-R	1748	56.3	230.25 /0.00 + 40.00					04/25/02	2.48			908.33	BM 03
05/02/02	31	8487-R	1162	37.4	154.81 /0.00 + 40.00					05/28/02	5.86			1,069.00	BM 04
06/03/02	32	9642-R	1155	36.0	165.81 /0.00 + 100.00					06/26/02	13.21			1,248.02	BM 03
07/01/02	28	10688-R	1046	37.3	149.78 /0.00 + 100.00					07/29/02	15.29			1,413.09	BM 04
08/01/02	31	11619-R	931	30.0	132.90 /0.00 + 100.00					08/26/02				1,545.99	BM 00
08/31/02	29	12432-R	813	28.0	115.67 /0.00 + 100.00					09/25/02				1,661.66	BM 00

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APR 13 2003

PECO EXHIBIT #1
 3/3/03 2-0194510
 Page 1 of 2
 State Office Building

Account Statement
 Customer Name: Margaret Johnson
 Address: 2851 Finley Av
 Bensalem Pa 19020-5309

Prepared by: L. Mason
 Investigator: L. Mason
 Case Number: 1194510

Account Number: 45-01-85-114916

Rates: Electric, Residential

Bill Period	DAYS	Meter Reading -Type	USAGE	Diy Avg Use	Peco Bill Amt /Budget + Agmt	Supp Chg	Sales Tax	Amount Requestd	Due Date	Late Chg.	Payment	Date Pymt Rec'd	Balance	Comments
10/01/02	32	13483 - R	1051	32.8	140.87 /0.00 + 100.00			1,428.14	10/24/02				1,802.33	BM 00
10/30/02	29	14842 - R	1359	46.8	180.36 /325.00 + 40.00			730.00	11/25/02				1,982.69	BM 92
12/02/02	33	16220 - R	1378	41.7	182.82 /325.00 + 40.00			1,095.00	12/26/02				2,165.51	BM 52
01/02/03	31	17864 - R	1644	53.0	217.10 /0.00 + 40.00			1,065.28	01/27/03				2,382.61	BM 00
01/31/03	29	19865 - R	2001	69.0	262.77 /0.00 + 40.00			1,368.05	02/25/03				2,645.38	BM 00

Reading Type Codes: A - Actual E - Estimated C - Customer R - Remote

PECO EXHIBIT #1
 Page 2 of 2

BCS CASE NUMBER: 1194510

DATE CASE OPENED: 7/24/02

CUSTOMER NAME: MARGARET JOHNSON
SVC. ADDRESS: 2651 FINLEY AVE
BENSALEM, PA 19020

COMPANY NAME: PECO ENERGY

ACCOUNT #: 450165114916

INCOME LEVEL: 3
TOTAL BALANCE/BASIC: \$1,545.99
PRIOR CASE NO:

RESOLUTION: SEE CS17 FOR TERMS OF PAR.

AMOUNT MONEY SAVED: \$88,888.88

COMPLIANCE VIOLATION (ALLEGED, ACTUAL, NO): NO
CHAP 56/64/OTHER: SECTION/RULE:

DECISION ISSUED: Y ORAL/WRITTEN: W
INVESTIGATOR: SIERER SANDY
CLOSING DATE: 9/11/02

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MAR 13 2003

RECEIVED

SEP 17 2002

REGULATORY
PERFORMANCE

③
STATE OFF Bldg
PECO EXHIBIT 2
PB 3/3/03 2-01194510
PAGE 1 OF 2 Phila.

PA. PUBLIC UTILITY COMMISSION
BUREAU OF CONSUMER SERVICES
DECISION DATA

9/11/2002

BCS CASE NUMBER: 1194510 BCS UTILITY CODE: 0011

CUSTOMER NAME: MARGARET L JOHNSON
ADDRESS: 2651 FINLEY AVE
BENSALEM, PA 19020

DATE CASE CLOSED: 9/11/2002

TOTAL/FINAL ACCOUNT BALANCE: \$1,545.99

DATE OF ACCOUNT BALANCE: 8/22/2002

NO 2'S (OFFS)
TO HAVE SERVICE RESTORED PAY: \$0.00

NO 3'S (REMEDI)
TO KEEP SERVICE ON PAY THIS AMOUNT: \$0.00 BY

TERMS: BEGINNING: OCTOBER 2002

SPECIAL BUDGET OR OPTIONAL PAYMENT AMOUNT: \$365.00

REGULAR BUDGET AMOUNT: \$325.00
PLUS PAYMENT TOWARD ARREARS: \$40.00

FINAL BILL MONTHLY PAYMENT: \$0.00

CURRENT BILL MONTHLY PAYMENT: \$0.00

END OF MONTH PAYMENT: \$0.00

10 DAY PAYMENT OR RECONNECT AMOUNT: \$0.00

BEGINNING WITH THE BILL DATED:

CUSTOMER WILL PAY CB PLUS: \$0.00

INVESTIGATOR - SANDY SIERER

④
PECO EXHIBIT 2
PAGE 2 OF 2