

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :
 2. BUREAU: ALJ :
 3. SECTION(S) :
 5. APPROVED BY: : 4. PUBLIC MEETING DATE:
 DIRECTOR: : 00/00/00
 SUPERVISOR: :
 6. PERSON IN CHARGE: : 7. DATE FILED: 03/03/06
 8. DOCKET NO: C-20065964 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: CANONICA, ALEXANDER F.

RESPONDENT/APPLICANT: AQUA PENNSYLVANIA, INC.

COMP/APP COUNTY: DELAWARE

UTILITY CODE: 210104

ALLEGATION OR SUBJECT

COMPLAINANT STATES THERE ARE INCORRECT CHARGES ON THEIR BILL AND THEY RECEIVED NOTICE THAT THEIR UTILITY SERVICE IS BEING TERMINATED. THEY WANT THE "MINIMUM CHARGE" REMOVED AND THE DISTRIBUTION SYSTEM IMPROVEMENT CHARGE REMOVED.

DOCUMENT
FOLDER

DOCKETED
MAR 7 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

ORIGINAL

210104

Please print or type.

1. CUSTOMER NAME (COMPLAINANT)

C-20065964 #230 7240
(Please Check)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Alexander F. Canonica

Street/P.O. Box 3404 Goshen Road Apt # _____

City Newtown Square State PA Zip 19073-3424

County Delaware

Area Code/HOME Phone 610-353-0468

Area Code/WORK Phone _____

Utility Account Number 000210592 0210592
(from your bill)

RECEIVED

MAR 3 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: AQUA Pennsylvania

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE
(local, long distance)

73

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated. SEE PAGE 5A
- I would like a payment agreement.
- Other.
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

"Minimum Charge" for being connected to a public water line which lies public right away.

Distribution System Improvement Charge (DSIC) applied to "Minimum Charge"

SEE PAGE 5B

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

Remove "Minimum Charge" for being connected to the public water line

Remove Distribution System Improvement Charge (DSIC) applied to "Minimum Charge".

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)

NO

SEE PAGE 6A

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Alexander F. Canonica, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Alexander F. Canonica
(Signature)

March 1, 2006
(Date)

NTS 3586 W1

3-Day Shut Off Notice

DATE NOTICE ISSUED: 2/22

Name: CANONICA

Service Address: 3404 Poshen rd

Serial No. _____ Account No. 000210552 0210552

For Aqua Pennsylvania, Inc. to continue supplying water service, we need your assistance. If the information marked below is not provided within the next 3 days, we will shut off the water service at the above address on or after 8:00 A.M. on 2/27.

THIS ACTION WILL BE TAKEN FOR THE FOLLOWING REASON:

- Your Bill For \$ 12800 is Overdue. Call 1-800-711-4779 (press option 2).
- Need to Apply for Water Service or Give Meter Access to:

<input type="checkbox"/> Read Meter	<input type="checkbox"/> Install Meter	Call 1-800-711-4779 (press option 5).
<input type="checkbox"/> Inspect or Repair Meter Equipment	<input type="checkbox"/> Exchange Meter	
- Need to Meet Required Specifications for Meter Installation:

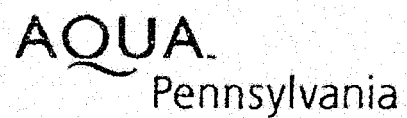
<input type="checkbox"/> No Heat	<input type="checkbox"/> No Pressure Reducing Valve	Call 610-328-9510.
<input type="checkbox"/> Incorrect or No Meter Space	<input type="checkbox"/> No Phone Jack	
- Other: _____ Call 1-800-711-4779 (press option 3).

TO STOP THE SHUT OFF, YOU MUST DO THE FOLLOWING AT ONCE:

- Billing:** Pay the total amount due or call 1-800-711-4779 (press option 2) to: request a payment arrangement; let us know that you made the payment; or dispute the overdue bill. If we shut off your water, you may have to pay the following charges to have your water turned back on. Overdue Amount \$ _____; Turn-on Charge \$ 50; Security Deposit \$ _____; Total Amount Due \$ _____. Payments will not be accepted by our representative, it must be paid at an authorized payment location (call us for the nearest payment location's address).
- To Give Meter Access or Apply for Water Service:** Call 1-800-711-4779 (press option 5) to apply for service or make an appointment so our representative can gain access to the water meter.
- To Meet Required Meter Installation Specifications:** Call the builder or plumber and have them correct the problem. Then call our Senior Administrative Clerk at 610-328-9510 to schedule an inspection appointment.
- Call 1-800-711-4779 (press option 2) if you or someone in your home has a serious illness or a medical condition. Read the Medical Emergency Notice shown (on the back).
- If you need water to heat your property, please contact the company immediately at 1-800-711-4779 (press option 2) so we can arrange a service visit to verify that need. The company will act in accordance with public utility law with respect to water service shut offs.

If you have any questions or need more information, please call us. If you are not satisfied after you talk to us, you may file a complaint with the Public Utility Commission by calling 1-800-692-7380 toll free, or by writing to P.O. Box 3265, Harrisburg, PA 17105-3265. The Public Utility Commission will delay the shut off if you file a complaint before the shut off date.

PAGE 5A



762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

ALEXANDER F. CANONICA
3404 GOSHEN ROAD
NEWTOWN SQUARE, PA 19073-3424

March 2, 2006

I have been connected to the public water line since December of 1970 to the present.

I must conserve water according to the law.

Public water is available to the public for use and paid for by the gallon. This charge includes costs for purifying the water and other expenses.

The charges to my water bills are for the water lines and maintenance of the water lines. I paid these charges for over thirty years.

The expenses for my meter and reading of my meter are also charged to me through my water bills

I have not been billed for my water meter.

I am now being charged a Distribution System Improvement Charge (DSIC) which includes water meters and related expenses.

"Minimum Charge" also includes charges for water meters and related expenses.

Water lines deteriorate because of use and the customer using the water pays for replacement of these lines.

SUMMARY

In summary, a "Minimum Charge" double charges for services which I already reimburse the water company.

Also, I must conserve water by law. Therefore, because of droughts, water is not available to me.

I am requesting that "Minimum Charge" be removed as a charge to me and the Distribution System Improvement Charge (DSIC) charge to the "Minimum Charge" also be removed.

PAGE 5 B
1 of 2

QUESTIONS ABOUT YOUR BILL ?

Customer Service Number: 1-800-711-4779 or 1-610-525-1400
Fax Number: 610-645-1160

e-mail: custserv@aquaaamerica.com

If you have a billing question or complaint, call or write to us before the due date on your bill. You can contact us for a rate schedule which is an explanation of how to verify that your bill is correct or for an explanation of our charges. Our customer service address is listed on the front of the bill. You may also call, fax or e-mail your comments to one of the customer service telephone numbers or at the e-mail address listed above.

When writing, please use a separate piece of paper and include your name, address, and account number. Notes written on the bill may delay processing of your payment.

EXPLANATION OF TERMS

Actual Read: Meter reading obtained by a company employee or one of our automatic meter reading systems.

Customer Read: Meter reading obtained from our customer.

Distribution System Improvement Charge (DSIC): The DSIC is a percentage charge that is applied to the bill. The charge covers costs associated with replacing aging distribution system facilities, such as water mains, service lines, meters, valves, fire hydrants, etc.

Employee Identification: All company employees carry an identification card showing their picture and employee number.

Estimated Bill: When we are unable to read your meter, we base the bill on your past water use. If you receive an estimated bill, you may have a new bill by reading the meter and calling the company with that reading. Note, revised bills will not be issued after the due date of the estimated bill.

Late Charge: A penalty of 1.25 percent on unpaid balances, not to exceed 15 percent yearly

Meter Reading: We attempt to read the water meter every billing period. We either have our meter reader visit your property or obtain the reading through one of our automatic meter reading systems.

Method of Payment: You can pay your bill by any of the following methods:

By mail: Place your check or money order in the enclosed pre-addressed envelope. Put a stamp on the envelope and mail it to us. Aqua PA. P.O. Box 1229, Newark, NJ 07101-1229. DO NOT SEND CASH.

By phone: Customers with bank accounts may pay their bills by phone. (Call the company or your bank for details.)

BuyPaySM: Allows you to pay in person (with cash or check) at convenient locations throughout Aqua PA's service territory. BuyPaySM payments are credited to your account the same day, or the next business day if you make your payment on a weekend or holiday. Please call our Customer Service Department if you wish to know the BuyPaySM location closest to you.

ZipCheck[®]: A program in which your payment is automatically deducted from your bank account. You save the cost of postage and using bank checks. Details and applications are available from the company. Please call our Customer Service Department.

Minimum Charge: This minimum charge covers the cost of having water service available, including operations, maintenance, meter reading, and other expenses. It will be billed to you whether or not you use any water.

Payment Terms: You should pay your bill on or before the due date.

Return Check Charge: If for any reason your check is returned to us from the bank, we will add a service charge to your account.

State Tax Adjustment Surcharge (Surcharge): This is a charge for certain tax changes, which the Pennsylvania Public Utility Commission allows the company to recover.

Page 5 B
2 of 2

ALEXANDER F. CANONICA
3404 GOSHEN ROAD
NEWTOWN SQUARE, PA 19073-3424

March 10, 2005

Aqua Pennsylvania, Inc
Carol Cubler
762 W. Lancaster Avenue
Bryn Mawr, Pa. 19010-3489

Dear Carol Cubler

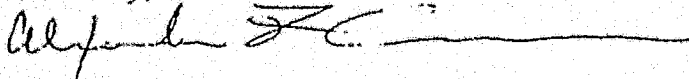
I am writing in response to Aqua's bills for January 2005 and February 2005. I was billed ten dollars fee for being connected to your system for each month.

My property was connected to the line in about the year 1950 and paid for by revenue billed to the property.

Therefore, I have deducted \$20.00 for these charges.

I have enclosed my payment of \$9.08 for February of 2005 (billed \$29.08 less \$20.00)
Please remove this charge from my future Water Bills.

Yours truly,



Alexander Canonica

PAGE 6 A
1 of 4

Bill: The charge covers costs
of fire hydrants, etc.
of estimated bill, work
done after the

ams

Number: Notes written

changes
is of the customer

AQUA
Pennsylvania

762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489
Address Service Requested
541601 CR3015 205290 APAM
P 4/24/04

Service To
ALEXANDER CANONICA
3404 GOSHEN RD
NEWTOWN SQUARE, PA 19073-3424

Water Bill

Account Number
000210592 0210592

Total Amount Due
\$ 29.08

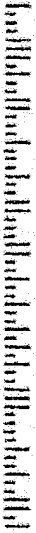
Due Date
March 23, 2005

Amount Enclosed
\$ 9 0 8

Please make check payable to Aqua PA.
Print your account number on your check,
then mail to address on back.

0002105920210592000000029080

AUTO5-DIGIT 19073 C 21 P 36
ALEXANDER CANONICA
3404 GOSHEN RD
NEWTOWN SQUARE PA 19073-3424



PAGE 6 A
A of 4

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: March 7, 2006

DOCUMENT
FOLDER

ALEXANDER F. CANONICA
Complainant

v.

AQUA PENNSYLVANIA, INC.
Respondent

Complaint Docket
No: C-20065964

DOCKETED
MAR 7 2006

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: AQUA PENNSYLVANIA, INC.

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: March 7, 2006

C-20065964

AQUA PENNSYLVANIA INC
NICHOLAS DEBENEDICTIS CHAIRMAN
762 LANCASTER AVE
BRYN MAWR PA 19010

DOCUMENT
FOLDER

Dear Mr. DeBenedictis:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by ALEXANDER F. CANONICA. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

March 7, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

James J. McNulty
Secretary

ane

AQUA
Pennsylvania.

ORIGINAL

Aqua Pennsylvania, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

Frances P. Orth, Esquire
Assistant General Counsel

T: 610.645.1126
F: 610.520.9127
fpoorth@aquaaamerica.com
www.aquapennsylvania.com

DOCUMENT
FOLDER

March 29, 2006

VIA FEDERAL EXPRESS

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

RECEIVED

MAR 29 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: *Complaint Docket No C-20065964*
Alexander F. Canonica v. Aqua Pennsylvania, Inc.

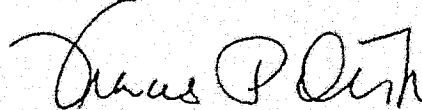
Dear Mr. McNulty:

Enclosed for filing, please find the original and three copies of the Answer of Aqua Pennsylvania, Inc. to the above-captioned complaint.

A copy of the Answer has been served upon Complainant, as evidenced by the enclosed Certificate of Service.

Please acknowledge receipt of this filing by date-stamping the extra copy of this letter and returning it to me in the self-addressed envelope that is enclosed.

Sincerely,



Frances P. Orth

Enclosure

cc: Alexander F. Canonica

RECEIVED

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MAR 29 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

ALEXANDER F. CANONICA

v.

AQUA PENNSYLVANIA, INC.

COMPLAINT DOCKET

No. C-20065964

DOCUMENT
FOLDER

DOCKETED
APR 3 2006

ANSWER

NOW COMES the Respondent, Aqua Pennsylvania, Inc. ("Company"), by its attorney, which hereby files its response to the Complaint of Alexander F. Canonica ("Complainant"):

1. Admitted upon information supplied by Complainant.
2. Admitted that the Respondent is Aqua Pennsylvania, Inc.
3. Admitted.
4. Admitted in part and denied in part. By way of background, the Company

provides water service to 3404 Goshen Road, Newtown Square, Pennsylvania ("Property") which is located in the Company's certificated service area known as the Main Division.

A. The Company admits that Complainant is not disputing usage in his Complaint. Rather, the Complainant objects to the Minimum Charge and Distribution System Improvement Charge ("DSIC") on his bills for water service. The Company denies that the Minimum Charge and DSIC should be removed from his bill and refers to the portion of the Company's Tariff known as the Schedule of Rates, approved by the Pennsylvania Public Utility Commission ("Commission") in Docket No. R-00038805, which became effective August 5,

2004. A copy of the Schedule of Rates for the Main Division is attached hereto and incorporated herein as Exhibit A ("Schedule of Rates") and reflects the rates currently charged to Complainant. Additionally, the Company's Tariff Rules Governing the Distribution of Water, attached hereto and incorporated herein as Exhibit B, defines the terms "Minimum Charge/Customer Charge." This Charge of \$10.00 per month has been applied correctly to Complainant's bills and is charged monthly to Main Division Residential customers regardless of the usage at each property.

At the time the Complaint was filed, the Company admits that the term DSIC is described on the back of each of the Complainant's bills as "a percentage charge that is applied to the bill. The charge covers costs associated with replacing aging distribution system facilities, such as water mains, service lines, meters, valves, fire hydrants, etc." The percentage of DSIC varies depending upon the proximity to when base rates were last changed and the amount of DSIC eligible capital that the Company has spent since the last Rate Order. In addition, there are safeguards in place that can affect the DSIC rate. A copy of the attached Company's Tariff Rules at Exhibit C, pages 20A – 20C, incorporated herein, further define the term DSIC.

B. The Company incorporates its response to paragraph 4A herein.

(1) Complainant Termination Notice Exhibit Issued February 22, 2006

("Notice"). The Company admits issuing Complainant this Notice which speaks for itself.

(2) Complainant Letter Exhibit dated March 2, 2006.

Unnumbered Paragraph Admitted upon information supplied by Complainant.

Unnumbered Paragraph Admitted in part and denied in part. The

Company admits that pages 40 – 41 of the Company's Tariff, attached hereto as Exhibit D, effective August 5, 2004, contains a section relating to Water Conservation and Drought Emergency in accordance with PA Code 52 § 65.20. This allegation is also denied as a conclusion of law to which no response is necessary.

Unnumbered Paragraph Denied as stated. The Company, a regulated public utility, supplies water service to the Property and the public in accordance with the Company's tariff and other federal, state and local rules and regulations. The Company bills per 1,000 gallons used.

Unnumbered Paragraph Admitted in part and denied in part. The charges on Complainant's bills are for usage, work performed to improve Company facilities which include operation, maintenance, meter operations, and the cost of having water service available. The Company admits the length of time the Complainant has paid water bills based on information supplied by the Complainant. The Company further admits that the attached account statement reflects charges and payments for water service to the Property. See Exhibit E, attached hereto and incorporated herein.

Unnumbered Paragraph Admitted that the expenses the Company incurs related to water meters and meter reading are recovered through charges to the Complainant as reflected on bills issued for water service.

Unnumbered Paragraph Denied as stated. The Complainant has been billed for having a water meter at the Property through the Customer/Minimum Charge shown on his bill for water service.

Unnumbered Paragraph The Company admits that it charges Complainant a DSIC charge and that the term DSIC is described on the back of each of the

Complainant's bills as "a percentage charge that is applied to the bill. The charge covers costs associated with replacing aging distribution system facilities, such as water mains, service lines, meters, valves, fire hydrants, etc." The percentage of DSIC varies depending upon the proximity to when base rates were last changed and the amount of DSIC eligible capital that the Company has spent since the last Rate Order. In addition, there are safeguards in place that can affect the DSIC rate. A copy of the attached Company's Tariff Rules at Exhibit C, pages 20A – 20C further define the term DSIC.

Unnumbered Paragraph Denied as stated. The Company admits customers are charged a "Minimum Charge/Customer Charge" depending on the rate structure approved by the Commission for each Company service area. The Company admits that the term "Minimum Charge" is described on the back of each of the Complainant's bills as "covering the cost of having water service available, including operations, maintenance, meter reading and other expenses. It will be billed to you whether or not you use any water."

Unnumbered Paragraph Denied as stated. Water lines deteriorate due to, among other things, age, material, composition of the pipe, climate, pressure, ground movement, and soil conditions. The Company's rates do include costs related to replacing lines.

SUMMARY section of Letter Dated March 2, 2006, Labeled "Page 5B, 1 of 2"

Unnumbered Paragraph Denied. Minimum Charge is previously defined in the Company's response set forth above in Paragraph 4.

Unnumbered Paragraph As previously stated in Paragraph 4B the Company admits that page 40 of the Company's Tariff, attached hereto as Exhibit D, effective

August 5, 2004, contains a section relating to Water Conservation and Drought Emergency as per instructed in the PA Code 52 § 65.20. The Company denies that "water is not available" to Complainant and strict proof of same is required at time of hearing.

Unnumbered Paragraph Denied. The Company is properly billing the Complainant in accordance with the rates and charges approved by the Commission as reflected in Exhibit A. The Tariff Rates charged to Complainant were approved by the Commission effective August 5, 2004.

(3) Back of Company Bill, Labeled "Page 5B, 2 of 2" ("Bill"). The Company admits this Exhibit is a copy of the back of a Company issued Bill which speaks for itself.

(4) Letter Exhibit dated March 10, 2005 Labeled "Page 6A, 1 of 4". The Company admits receiving this Exhibit letter. The Company further admits that Ms. Cubler called the Complainant in response to this letter and left a message requesting a callback on March 19, 2005. The Company did not receive a responsive call from the Complainant.

(5) Bill Payment Stub With Due Date of March 23, 2005, Labeled "Page 6A, 2 of 4". The Company admits issuing this Bill Payment Stub for Complainant to return with payment.

(6) Bill Payment Stub With Due Date of March 23, 2005, Labeled "Page 6A, 3 of 4". The Company admits issuing this Bill Payment Stub for Complainant to return with payment.

(7) Bill Payment Stub With Due Date of March 23, 2005, Labeled "Page 6A, 4 of 4". The Company admits issuing this Bill Payment Stub for Complainant to return with payment.

5. Denied. The relief requested should be denied. The Company is properly billing the Complainant in accordance with the rates and charges approved by the Commission as reflected in Exhibit A. Since the Tariff Rates charged to Complainant were approved by the Commission effective August 5, 2004, the subject Complaint should be dismissed with prejudice.

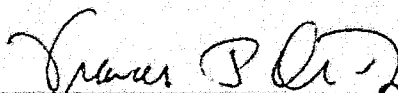
6. Unknown to the Company. No response is required.

7. The Company admits that the Complainant has had contact with the Company. See the Company's response to Paragraph 4 above.

8-10. No response necessary.

WHEREFORE, for the foregoing reasons, Aqua Pennsylvania, Inc., denies that Alexander F. Canonica is entitled to the relief requested, prays that the Complaint be dismissed with prejudice, and the Complainant be ordered to pay all outstanding charges, if any, due to the Company.

Respectfully submitted,



Frances P. Orth, Esquire
Counsel for Aqua Pennsylvania, Inc.
762 Lancaster Avenue
Bryn Mawr, PA 19010
(610) 645-1126

DATED: March 29, 2006

Re: Alexander F. Canonica
PUC Docket No. C-20065964

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document, Aqua Pennsylvania, Inc.'s Answer to the Complaint, upon the person and in the manner set forth below:

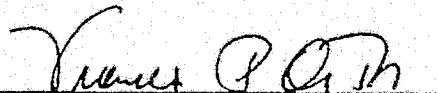
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FIRST CLASS MAIL:

MAR 29 2006

Alexander F. Canonica
3404 Goshen Road
Newtown Square, PA 19073-3424

PA PUBLIC UTILITY COMMISSION
REGULATORY BUREAU



Frances P. Orth, Counsel for
Aqua Pennsylvania, Inc.
762 Lancaster Avenue
Bryn Mawr, PA 19010
(610) 645-1126

Dated: March 29, 2006

EXHIBIT A

AQUA PENNSYLVANIA, INC.

SCHEDULE OF RATES

FOR

MAIN DIVISION

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**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

SCHEDULE OF RATES

Meter Service

Size of Meter	Customer Charge (I)		
	Quarterly	Bi-Monthly	Monthly
5/8 inch	30.00	20.00	10.00
3/4 inch	47.46	31.60	15.80
1 inch	80.70	53.80	26.90
1-1/2 inch	164.70	109.80	54.90
2 inch	234.00	156.00	78.00
3 inch	471.00	314.00	157.00
4 inch	765.00	510.00	255.00
6 inch	1,578.00	1,052.00	526.00
8 inch	2,760.00	1,840.00	920.00
10 inch	4,980.00	2,720.00	1,360.00

<u>Consumption Charges - Residential</u>		(I)(C)
Water consumed will be charged for at the following rates:		
For water consumed up to 2,000 gallons per month	\$5.27	per thousand gallons
For water consumed in excess of 2,000 gallons per month	\$5.969	per thousand gallons
<u>Consumption Charges - Commercial & Public</u>		
Water consumed will be charged for at the following rates:		
For water consumed up to 10,000 gallons per month	\$5.774	per thousand gallons
For water consumed in excess of 10,000 gallons per month up to 33,300 gallons per month	\$5.079	per thousand gallons
For water consumed in excess of 33,300 gallons per month up to 333,300 gallons per month	\$4.235	per thousand gallons
For water consumed in excess of 333,300 gallons per month	\$3.882	per thousand gallons
(I) Indicates Increase		
(C) Indicates Change		

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PENNSYLVANIA UTILITY COMMISSION
SECRETARY'S BUREAU

EXHIBIT B

AQUA PENNSYLVANIA, INC.

RULES AND REGULATIONS DEFINITION

MINIMUM CHARGE / CUSTOMER CHARGE

Minimum Charge/Customer Charge

(C)

33. In Divisions with a minimum charge and a water allowance, customers will be subject to a fixed minimum charge in accordance with the rates thereof, for which certain quantities of water will be allowed, without additional charge. Such minimum charges shall be non-refundable for non-use of water, and non-cumulative against subsequent consumption. In the case of fractional bills covering less than a billing period, minimum charges and allowances shall be prorated.

In Divisions with a customer charge and no water allowance, customers will be subject to a fixed customer charge in accordance with the rates thereof, for which no quantity of water will be allowed without additional charge. The customer charge will be non-refundable and payable whether or not the customer uses any water. In the case of fractional bills covering less than a billing period, the customer charge shall be prorated.

Company Notified Meter Not Working

(C)

34. The Customer shall immediately notify the Company of damage to or the non-working of the meter, as soon as it comes to his/her knowledge.

Registration Conclusive

(C)

35. The quantity recorded by the meter shall be conclusive on both the Customer and the Company, except when the meter has been found to be registering inaccurately or has ceased to register. In such case, the quantity may be determined by the average registration of the meter when in order.

Disputed Account

(C)

36. In case of a disputed account involving the accuracy of a meter, such meter will be tested upon the request of the Customer in conformity with the regulations of the Commission. In the event that the test of the meter shows an error in registration in excess of the permissible range, an appropriate adjustment to the bill will be made in accordance with the Commission's regulations. Bills will not be adjusted if the meter tests within the permissible tolerance limit.

Request Test

Request Test

(C)

37. Upon a written request of a Customer, or that of the Customer's authorized representative, the Company shall test the accuracy of the meter in service at the involved premises. When a Customer desires, either personally or through a representative, to witness the testing of a meter, the meter may be required by the Customer to be sealed before removal, in the presence of the witness, which seal shall not be broken until the test is made. If the meter so tested is found to be accurate within the limits specified above, a fee determined from the schedule provided in the Commission's regulations shall be paid to the Company by the Customer requesting such test, but if not so found then the cost thereof shall be borne by the Company. When making such requests, the Customer shall agree to the basis of payment herein specified. A report of such test shall be made to the Customer and a complete record of such test shall be kept as specified in the Commission's regulations. The results of such tests shall be conclusive upon the Company and Customer unless a written objection thereto is received by the Company or Customer, as appropriate, within thirty days of notice of the test results. If the meter tested is found to be accurate, the Company has the absolute right to re-install that same meter at the Customer's property.

EXHIBIT C

AQUA PENNSYLVANIA, INC.

RULES AND REGULATIONS

DEFINITION OF DSIC

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**PA PUBLIC UTILITY COMMISSION
REGULATORY BUREAU**

DISTRIBUTION SYSTEM IMPROVEMENT CHARGE

main cleaning and relining (account 322) projects, and

unreimbursed funds related to capital projects to relocate Company facilities due to highway relocations (account 322)

Effective Date: The DSIC will become effective for bills issued on and after January 1, 1997

II Computation of the DSIC

Calculation: The initial charge, effective January 1, 1997, will be calculated to recover the fixed costs of eligible plant additions that have not previously been reflected in the Company's rate base and will have been placed in service between September 1, 1996 and November 30, 1996. Thereafter, the DSIC will be updated on a quarterly basis to reflect eligible plant additions placed in service during the three month periods ending one month prior to the effective date of each DSIC update. Thus, changes in the DSIC rate will occur as follows:

<u>Effective Date Of Change</u>	<u>Date To Which DSIC Eligible Plant Additions Reflected</u>
April 1	February 28/29
July 1	May 31
October 1	August 31
January 1	November 30

The fixed costs of eligible distribution system improvement projects will consist of depreciation and pre-tax return, calculated as follows:

Depreciation: The depreciation expense will be calculated by applying to the original cost of DSIC-eligible property the annual accrual rates employed in the Company's last base rate case for the plant accounts in which each retirement unit of DSIC-eligible property is recorded.

Pre-tax return: The pre-tax return will be calculated using the state and federal income tax rates, the Company's actual capital structure and actual cost rates for long-term debt and preferred stock as of the last day of the three month period ending one month prior to the effective date of the DSIC and subsequent updates. The cost of equity will be the equity return rate approved in the Company's last fully litigated base rate proceeding for which a final order was entered not more than two years prior to the effective date of the DSIC. If more than two years shall have elapsed between the entry of such a final order and the effective date of the DSIC, then the equity return rate used in the calculation will be the equity return rate calculated by the Commission staff in the latest Quarterly Report on the Earnings of Jurisdictional Utilities released by the Commission and labeled Distribution System Improvement Charge Return in its Value Line Water Company Group analysis.

DSIC Surcharge Amount: The charge will be expressed as a percentage carried to two decimal places and will be applied to the effective portion of the total amount billed to each customer under the Company's otherwise applicable rates and charges, excluding amounts billed for public fire protection service and the State Tax Adjustment Surcharge (STAS). To calculate the DSIC, one-fourth of the annual fixed costs associated with all property eligible for cost recovery under the DSIC will be divided by the Company's projected applicable revenue for sales of water for the quarterly period during which the charge will be effective.

DISTRIBUTION SYSTEM IMPROVEMENT CHARGE

Formula: The formula for calculation of the DSIC surcharge is as follows:

$$DSIC = \frac{(DSI \times PTRR) + Dep + e}{PQR}$$

Where

DSI= the original cost of eligible distribution system improvement projects, net of accumulated depreciation.

PTRR= the pre-tax return rate applicable to eligible distribution system improvement projects.

Dep= depreciation expense related to eligible distribution system improvement projects.

e= the amount calculated under the annual reconciliation feature as described below.

PQR= projected quarterly revenue including revenue from existing customers plus revenue from any customers which will be acquired by the beginning of the applicable service period.

Quarterly updates: Supporting data for each quarterly update will be filed with the Commission and served upon the Office of Trial Staff, the Office of Consumer Advocate and the Office of Small Business Advocate at least ten (10) days prior to the effective date of the update.

III Safeguards

Cap: The DSIC will be capped at 5% of the amount billed to customers under otherwise applicable rates and charges.

Audits/Reconciliation: The DSIC will be subject to audit at intervals determined by the Commission. It will also be subject to an annual reconciliation based on a reconciliation period consisting of the twelve months ending December 31 of each year. The revenue received under the DSIC for the reconciliation period will be compared to the Company's eligible costs for that period. The difference between revenue and costs will be recouped or refunded, as appropriate, in accordance with Section 1307(e) over a one-year period commencing on April 1 of each year. If DSIC revenues exceed DSIC-eligible costs, such overcollections will be refunded with interest. Interest on the overcollections will be calculated at the residential mortgage-lending rate specified by the Secretary of Banking in accordance with the Loan Interest and Protection Law (41 P. S. sec. 101, et seq) and will be refunded in the same manner as an overcollection.

DISTRIBUTION SYSTEM IMPROVEMENT CHARGE

New Base Rates: The charge will be reset at zero as of the effective date of new base rates that provide for prospective recovery of the annual costs that had theretofore been recovered under the DSIC. Thereafter, only the fixed costs of new eligible plant additions, that have not previously been reflected in the Company's rate base, would be reflected in the quarterly updates of the DSIC.

Earning Reports: The charge will also be reset at zero if, in any quarter, data filed with the Commission in the Company's then most recent Annual or Quarterly Earnings Report (Schedule D-2, line 14) show that the Company will earn a rate of return that would exceed the allowable rate of return used to calculate its fixed costs under the DSIC as described in the Pre-tax return section (or, where two years have elapsed since an applicable ROI determination in a rate order, the top of the ROE range as specified in the Commission's most recent Quarterly Report on the Earnings of Jurisdictional Utilities, labeled Market Indicated Common Equity Cost Rate in its Value Line Water Company Group analysis).

Customer Notice: Customers shall be notified of changes in the DSIC by including appropriate information on the first bill they receive following any change. An explanatory bill insert shall also be included with the first billing.

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EXHIBIT D

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

AQUA PENNSYLVANIA, INC.

RULES AND REGULATIONS

WATER CONSERVATION AND DROUGHT EMERGENCY

Due to Emergency

(C)

57. As necessity may arise in case of breakdown, emergency, or for any other unavoidable cause, the Company shall have the right to cut off the water supply temporarily in order to make necessary repairs, connections, etc. but the Company will use all reasonable and practical measures to notify the Customer of such discontinuance of service. The Company shall not be liable for any damage or inconvenience suffered by the Customer or any claim against it at any time for interruption in service, lessening of the supply, inadequate pressure, poor quality of water, or for any causes beyond its control. When a supply of water is to be temporarily cut off, notice will be given, when practicable, to all Customers affected by the shutting off, stating the probable duration of the interruption of service, and also the purpose for which the shut-off is made.

WATER CONSERVATION AND DROUGHT EMERGENCY

Water Conservation Contingency Plan

(C)

58. (a) General: The Company shall have the right to reserve a sufficient supply of water at all times in its reservoirs to provide for fire and other emergencies, or may restrict or regulate the quantity of water used by the Customer in case of scarcity, or whenever the public welfare may require it. If the Company is experiencing a short-term supply shortage, the Company may request general conservation measures to reduce or eliminate nonessential uses of water.

(b) Voluntary Conservation: The Company shall first request voluntary curtailment of all nonessential uses of water.

(c) Mandatory Conservation: If voluntary cooperation does not achieve satisfactory results, mandatory compliance with a ban on nonessential uses will be imposed. If any customer refuses to comply with such mandatory measures, the Company may adjust the outside water valve connection in a manner which will restrict water flow by up to 1/2, otherwise restrict flow such as by the insertion of a plug device, or terminate service.

(d) Nonessential uses of water may include, but are not limited to, the following items:

- (1) The use of hoses, sprinklers, or other means for sprinkling or watering of shrubbery, trees, lawns, grass, plants, vines, garden, vegetables, flowers, or any other vegetation.
- (2) The use of water for washing automobiles, trucks, trailers, trailer houses, or any other type of mobile equipment.
- (3) The washing of streets, driveways, parking lots, service station aprons, office buildings, exteriors of homes, sidewalks, apartments, or other outdoor surfaces.

- (4) The operation of any ornamental fountain or other structures making a similar use of water.
- (5) The use of water for filling of swimming or wading pools.
- (6) The operation of any water-cooled comfort air conditioning which does not have water-conserving equipment.
- (7) The use of water from fire hydrants for construction purposes or fire drills.
- (8) The use of water to flush a sewer line or sewer manhole.
- (9) The use of water for commercial farms and nurseries other than a bare minimum to preserve plants, crops, and livestock.

(e) **Water Rationing Plan** In addition to the provisions as set forth above, the Pennsylvania Emergency Management Agency is authorized to promulgate, adopt, and enforce a Water Rationing Plan by virtue of the Emergency Management Services Code, 35 Pa. C.S. 1701 et seq. as implemented by the Drought Emergency Proclamation dated November 6, 1980.

(f) **Excess Use Charges** In the event of a drought emergency (as declared by a river basin commission and/or by a proclamation or executive order issued by the Governor), the Philadelphia Suburban Water Company is authorized to collect fines and/or excess use charges set forth in its Local Water Rationing Plan as filed with and approved by the Pennsylvania Emergency Management Agency.

MAIN EXTENSIONS

Main Extensions to Existing Residential Structures:

(C)

59 Where an adequate water distribution main does not abut a prospective Customer's property such that a service connection cannot be made to serve such property in accordance with these Rules and Regulations, the prospective Customer (or an authorized agent for the prospective Customer) must apply to the Company for a main extension.

Any required or requested main extension to serve a prospective Customer at a preexisting structure will be paid for by the Depositor in accordance with the provisions of the subsections below:

(a) When an extension to serve a prospective Customer is required or requested, such extension will be made under the terms of an "Extension Deposit Agreement". The Company shall have the exclusive right to determine the type, the material, the size, the routing and the location of mains to be installed and the other facilities required to render adequate service. No main(s) smaller than 6" in diameter shall be installed.

EXHIBIT E

AQUA PENNSYLVANIA, INC.

ACCOUNT STATEMENT

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MAR 29 2006

**PA PUBLIC UTILITY COMMISSION
CLEVELAND BUREAU**

Customer's Name Canonica, Alexander F.
 PUC Docket # C-20065954
 Aqua Pennsylvania, Inc. Account# 210592-210592

Read Date	# of Days	Meter Read	Read Type	Consume	Avg. Daily Usage	Customer Charge	Water Charge	DSIC Charge	Surcharge	Due Date	Late Penalty	Total Bill	Payments	Adjustments	Date of Pymt or Adj	Balance	Comments
Previous Balance																	
12/1/2003	89	2444	A	11,000	123.6	\$26.25	\$57.98	\$4.15	\$0.07	1/5/04	\$0.00	\$88.45	\$99.82	\$0.00	10/6/03	\$89.82	
3/2/2004	92	2548	A	10,400	113.0	\$26.25	\$54.82	\$4.05	\$0.06	3/29/04	\$0.00	\$85.18	\$78.45	\$0.03	1/6/04	\$76.45	
4/29/2004	58	2608	A	6,000	103.4											\$85.18	Meter Exchange Out
4/29/2004	0	0	A	0	0.0											\$85.18	Meter Exchange In
6/1/2004	33	45	A	4,500	136.4	\$26.25	\$55.35	\$4.08	\$0.04	7/2/04	\$0.00	\$85.72	\$85.18	\$0.00	3/15/04	\$85.72	
8/23/2004	63	148	A	10,300	124.1	\$25.00	\$55.04	\$0.00	\$0.00	9/21/04	\$0.00	\$80.04	\$85.75	\$0.00	6/14/04	\$80.01	
9/22/2004	30	185	A	3,700	123.3	\$10.00	\$20.69	\$0.00	\$0.00	10/24/04	\$0.00	\$30.69	\$81.00	\$0.00	9/10/04	\$29.70	
10/22/2004	30	218	A	3,300	110.0	\$10.00	\$18.30	\$0.36	\$0.00	11/19/04	\$0.00	\$28.66	\$29.70	\$0.00	10/13/04	\$28.66	
11/24/2004	33	256	A	3,800	115.2	\$10.00	\$21.28	\$0.40	\$0.00	12/28/04	\$0.00	\$31.68	\$28.66	\$0.00	11/16/04	\$31.68	
12/21/2004	27	287	A	3,100	114.8	\$10.00	\$17.11	\$0.35	\$0.00	1/25/05	\$0.00	\$27.46	\$31.68	\$0.00	12/14/04	\$27.46	
1/25/2005	35	333	A	4,500	131.4	\$10.00	\$26.06	\$1.00	\$0.00	2/23/05	\$0.00	\$37.06	\$27.46	\$0.00	1/13/05	\$37.06	
2/23/2005	29	366	A	3,300	113.8	\$10.00	\$18.30	\$0.78	\$0.00	3/23/05	\$0.00	\$29.08	\$37.06	\$0.00	2/22/05	\$29.08	
3/23/2005	28	410	A	4,400	157.1	\$10.00	\$24.87	\$0.97	\$0.00	4/19/05	\$0.00	\$35.84	\$9.08	\$0.00	3/16/05	\$55.84	
4/25/2005	33	471	A	6,100	0.0	\$10.00	\$35.01	\$1.55	\$0.00	5/24/05	\$0.00	\$46.56	\$24.87	\$0.00	4/5/05	\$77.53	
5/25/2005	30	512	A	4,100	136.7	\$10.00	\$23.07	\$1.14	\$0.00	6/20/05	\$0.00	\$34.21	\$36.22	\$0.00	5/15/05	\$75.52	
6/21/2005	27	550	A	3,800	140.7	\$10.00	\$21.28	\$1.08	\$0.00	7/19/05	\$0.00	\$32.36	\$23.87	\$0.00	6/8/05	\$84.01	
7/25/2005	34	604	A	5,400	158.8	\$10.00	\$30.83	\$1.61	\$0.00	8/19/05	\$0.00	\$42.44	\$22.01	\$0.00	7/25/05	\$104.44	
8/23/2005	29	645	A	4,200	144.8	\$10.00	\$23.67	\$1.33	\$0.00	9/19/05	\$0.00	\$35.00	\$32.05	\$0.00	8/12/05	\$107.99	
9/27/2005	35	708	A	6,200	177.1	\$10.00	\$35.61	\$1.80	\$0.00	10/24/05	\$0.00	\$47.41	\$24.61	\$0.00	9/12/05	\$130.19	
*10/29/2005	28	753	A	4,500	160.7	\$10.00	\$25.46	\$1.77	\$0.00	11/21/05	\$0.00	\$37.23	\$37.02	\$0.00	10/18/05	\$130.40	
*1/21/2005	27	798	A	4,500	166.7	\$10.00	\$25.46	\$1.77	\$0.00	12/22/05	\$0.00	\$37.23	\$26.73	\$0.00	11/15/05	\$140.90	
12/22/2005	31	840	A	4,200	135.5	\$10.00	\$23.67	\$1.68	\$2.37	1/19/06	\$0.00	\$37.72	\$24.96	\$0.00	12/22/05	\$153.66	
1/23/2006	32	922	A	8,200	256.3	\$10.00	\$47.55	\$2.88	\$1.46	2/15/06	\$0.00	\$61.89	\$24.85	\$0.00	1/17/06	\$190.70	
2/22/2006	30	974	A	5,200	173.3	\$10.00	\$29.64	\$1.98	\$1.59	3/20/06	\$0.00	\$43.21	\$0.00	\$0.00	N/A	\$233.91	
3/23/2006	29	1032	A	5,800	200.0	\$10.00	\$33.22	\$2.16	\$0.00	4/19/06	\$0.00	\$45.38	\$31.12	\$0.00	3/7/06	\$248.17	
													\$25.52	\$0.00	3/10/06	\$222.65	
													\$25.00	\$0.00	3/13/06	\$197.65	

COMMONWEALTH OF PENNSYLVANIA :
: :
COUNTY OF MONTGOMERY :

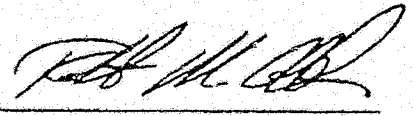
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MAR 29 2006

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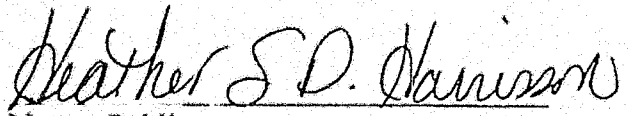
PA PUBLIC UTILITY COMMISSION
REGULATORY BUREAU

Robert M. Griffin, being duly sworn according to law, deposes and says that he is the Manager for Regulatory Accounting for Aqua Pennsylvania, Inc.; that he is authorized to and does make this Affidavit for it; and that the facts set forth above are true and correct to the best of his knowledge, information and belief; and he expects Aqua Pennsylvania, Inc., to be able to prove the same at any hearing hereof.



Robert M. Griffin

Sworn and subscribed before
me this 29 day of March 2006


Notary Public

[SEAL]

COMMONWEALTH OF PENNSYLVANIA
Notarial Seal
Heather S. D. Harrison, Notary Public
Lower Merion Twp., Montgomery County
My Commission Expires Mar. 7, 2009
Member, Pennsylvania Association of Notaries



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
April 27, 2006

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20065964

(See Attached List)

Alexander F. Canonica
v.
Aqua Pennsylvania, Inc.
Billing Dispute

DOCUMENT
FOLDER

TELEPHONE HEARING NOTICE

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial Telephonic Hearing
Date: Wednesday, May 31, 2006
Time: 2:00 PM
Presiding: Administrative Law Judge Charles E. Rainey, Jr.
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: (215) 560-2105
Fax: (215) 560-3133

DOCKETED
JUN 01 2006

At the above date and time, the Presiding Officer will contact the parties as follows:

Alexander F. Canonica (610) 353-0468
Frances P. Orth, Esquire (610) 645-1126

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 5 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988

pc: Judge Rainey
Elizabeth L. Plantz, Scheduling Officer
Beth Plantz
Docket Section
Calendar File