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COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DORIS A. BUCKNER, : DOCKET NO. Z-01196423
Claimant :
vs. :
PECO ENERGY COMPANY, :
Respondent :

DOCKETED

APR 09 2003

Pages 1 through 81

State Office Building

1400 Spring-Garden Street
Philadelphia, Pennsylvania
19130
Thursday, March 20, 2003
Commencing at 10:40 a.m.

BEFORE:
ALLISON K. TURNER, Administrative Law Judge

APPEARANCES TELEPHONICALLY:

DORIS BUCKNER
PRIYA SANKAR, ESQUIRE
ANTHONY COSTELLO
PECO Energy Company
2301 Market Street S23-01
P.O. Box 8699
Philadelphia, PA 19101

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1 JUDGE TURNER: Now is the time and
2 place for a telephonic initial hearing
3 on the complaint of Dorris A. Buckner
4 versus PECO Energy Company, docketed
5 Z-01196423. Ms. Buckner is present by
6 telephone representing herself,
7 Ms. Sankar is representing PECO. And
8 do you have a witness with you,
9 Ms. Sankar?

10 MS. SANKAR: Yes. Anthony
11 Costello.

12 JUDGE TURNER: Good morning,
13 Mr. Costello.

14 MR. COSTELLO: Good morning, your
15 Honor.

16 JUDGE TURNER: Now, Ms. Buckner,
17 have you ever had a hearing before the
18 Commission before?

19 MS. BUCKNER: No.

20 JUDGE TURNER: It's very similar
21 to a court hearing even though it is
22 conducted by telephone. You as the
23 Complainant have the burden of proof.
24 Your testimony will be taken under

1 oath and will be subject to
2 cross-examination by Ms. Sankar. I
3 may have some questions as well, then
4 you can give additional testimony at
5 that point in response to
6 cross-examination. At the close of
7 that Ms. Sankar will call her witness
8 and he will testify about PECO's
9 position and then you may cross
10 examine him and I may have some
11 questions also. And at that point the
12 hearing will conclude and you -- I
13 mean that portion of the hearing will
14 conclude and you will be allowed to
15 give additional testimony if you want
16 to as the party with the burden of
17 proof. Is that clear so far?

18 MS. BUCKNER: Yes.

19 JUDGE TURNER: PECO sent to me and
20 I assume also to you a set of exhibits
21 that it intends to use today. Did you
22 get those?

23 MS. BUCKNER: Is that what I
24 received on Monday, the 20 pages?

1 JUDGE TURNER: I don't know.

2 MS. BUCKNER: I received something
3 on March 17, 20 pages. It shows you
4 all the electric rates. Is that what
5 you're talking about, copies of my
6 1099 income tax forms?

7 JUDGE TURNER: That sounds like
8 it, yes. You have that?

9 MS. BUCKNER: I got that on
10 Monday, yes.

11 JUDGE TURNER: Does that sound
12 like your exhibits, Ms. Sankar?

13 MS. SANKAR: Yes, your Honor.

14 JUDGE TURNER: Okay. You did not
15 submit any exhibits, Ms. Buckner, so
16 we don't have to find out if anybody
17 received them. Ms. Sankar, I have
18 given two copies to the court
19 reporter. Ms. Buckner, let me put you
20 under oath now.

21 * * *

22 DORIS A. BUCKNER,
23 after having been first duly sworn, was
24 examined and testified as follows:

1 income monthly was anywhere from 100,
2 125, \$150 a month. I sent them a 1099
3 each year verifying that. They said
4 they redid the way that they were
5 figuring out the different levels for
6 the people and they divided by what
7 your gross sales are or your receipts
8 that's shown on the 1040 Profit and
9 Loss Statement, Schedule C, which is
10 very misleading, because the IRS shows
11 you on one line what your receipts are
12 and your returns and then you have the
13 cost of your goods, which is the
14 purchases and supplies that you have
15 to buy, and then you show your gross
16 profit.

17 But then they jump showing you
18 gross income and they don't take into
19 consideration any amount that will
20 cost you a couple hundred dollars a
21 month for office or utilities or
22 telephone, any kind of insurance or
23 advertising. So by the time you're
24 done there's not that much left, and

1 in there is also figured out the
2 wages, which was the 1099, and they
3 were adding that back into it, so
4 making the rate a higher rate for us.
5 And they -- the DPW sent a couple
6 times their report which shows what
7 the gross receipts were and what they
8 were taking away monthly, but each
9 time they sent it it was the wrong
10 figures, because they were having a
11 different person going into the
12 computer and calculating it back in
13 May, July and August, and the
14 supervisor said, well, this is from
15 the year before and they keep the same
16 figures in there because you're under
17 the limit. But when they would send
18 me a cap to show for medical or food
19 stamps they were showing that like a
20 monthly thing was 197, 200, 400. It
21 would change when they would send it
22 to us every couple months and we were
23 eligible and we were -- if you made
24 under 9,000 a year you were able to

1 get the earned income. And Universal
2 Services added that earned income as a
3 flat fee to fluctuate, my -- make
4 higher what my monthly total would be
5 for being a J rate, a 50 percent rate.

6 JUDGE TURNER: Okay. When you
7 said somebody calculated something,
8 was that DPW?

9 THE WITNESS: Yes, DPW was going
10 into their computer. They keep almost
11 the same stuff the same because a
12 couple of the forms that were sent to
13 the electric company for
14 self-employment income inquiry, I
15 would call them and they showed for
16 rental expense 175, and I said we pay
17 over \$300 a month. Well, they show
18 that as interest. They were going to
19 go back and correct that and every
20 time they did that they showed a
21 different gross receipt and took that
22 away.

23 JUDGE TURNER: That was DPW?

24 THE WITNESS: Yes. And I went to

1 Universal Services, because they said
2 they would go according to DPW and DPW
3 sent something out too and they showed
4 gross receipts of \$1033.34 at 10-5-99.
5 At 7-17 they sent out another record,
6 showing \$1,391 at 6-29, but they still
7 showed all the same expenses. The
8 girl never went back in and changed
9 anything and she showed the expenses
10 as being 781. They said, well, you're
11 under that, you're three, four hundred
12 dollars, don't worry about it. And I
13 said how about making a correction
14 amount so they can see we're under
15 this amount, whatever they need, like
16 \$1,000 a month. And they're saying
17 they have to take the 1099 because
18 that's what income you actually got
19 the same as a W2 or W4, the 1099 was
20 this amount and you're eligible for
21 it.

22 And I went out to Norristown to a
23 place there to get a grant and they
24 couldn't understand how Universal

1 Services could take what somebody's
2 sales are divided by 12. They said
3 they just want the easy way out, where
4 they calculated everything and they
5 take --

6 JUDGE TURNER: Excuse me,
7 Mrs. Buckner. When you say Universal
8 Services, who is that?

9 THE WITNESS: They're an outfit I
10 guess the electric company hired in
11 '98 to do all this. We had no problem
12 prior to '98 or '99, because it used
13 to be a flat fee that you paid on your
14 bill depending on how much you made a
15 month. And they would say okay, a
16 month you're making \$100, they would
17 maybe charge some months it was \$30,
18 some months it was 40, some months it
19 was 50. And then they changed the
20 rates and they said now we're going to
21 do it -- we'll have Universal Services
22 figure another rate, which was a
23 higher rate, 50 percent off of the --
24 what the kilowatts was, and the same

1 as for the gas. So you would pay your
2 bills, you just wouldn't pay a flat
3 rate, which that was the idea of the
4 tax program I guess when they
5 established that in the '90s.

6 JUDGE TURNER: Okay. And your
7 complaint is that you were under the
8 new system at one point getting a
9 50 percent discount and then they
10 changed you to a 25 percent discount?

11 THE WITNESS: Right. We have been
12 arguing with that and nobody would
13 tell me how they were figuring it out.
14 It was none of my business. A couple
15 of the girls would hang up on me and
16 they wouldn't call DPW, and DPW said,
17 well, you're under there because you
18 wouldn't be getting medical, because
19 medical you have to make the two
20 people under \$330 a month, or \$215 if
21 one person. And my husband was
22 getting all the medicals because of
23 his cancer and his chemotherapy. We
24 were under that. Everybody else

1 agreed and so did the grant that we
2 got back in August of 2000. We went
3 out there, we explained everything to
4 them, that they were taking our sales,
5 and they said, it's not the right way,
6 because you're paying 25 percent more
7 a month than you should be paying.

8 JUDGE TURNER: And whose opinion
9 was that?

10 THE WITNESS: That was the -- they
11 call them -- it's in Norristown,
12 Tadeomin(ph) or something. They give
13 grants with the electric company when
14 you get behind on your bill, up to a
15 \$500 grant, and the electric company
16 matches that. They did that in August
17 of 2000. Our bill was over \$300 and
18 they gave us \$159 grant and the
19 electric company matched that \$159
20 grant and they said we were under the
21 couple hundred dollars a month when
22 they went by the 1099 or taking the
23 sales and the expenses away for office
24 utilities.

1 JUDGE TURNER: What's the name of
2 this organization?

3 THE WITNESS: They're in
4 Norristown, I think it's called
5 T-A-D-E-O-M-I-N, Montgomery County.
6 They probably have it in each county.
7 And they give electric company grants.

8 JUDGE TURNER: Okay. Does that
9 basically conclude your testimony?

10 THE WITNESS: Yes.

11 JUDGE TURNER: Okay. Ms. Sankar,
12 you have cross-examination.

13 MS. SANKAR: Yes, your Honor.
14 Just a few questions.

15 * * *

16 E X A M I N A T I O N

17 * * *

18 BY MS. SANKAR:

19 Q. Ms. Buckner, how many employees
20 does Buccaneer Printing have?

21 A. No employees.

22 Q. Who runs the business?

23 A. Myself.

24 Q. Do you receive an income?

1 A. No. Wait. Let me go back. Not a
2 weekly income. After I look and see how much
3 comes in a month is it 500 or a thousand and how
4 much I have to pay out, if there is some money I
5 will try to take out 100, 125. Some months the
6 bills are more than the sales, because people
7 don't give me checks right away. So what the
8 income is is on the 1099 at the end of the year.

9 Q. So you receive some compensation
10 for your work at Buccaneer Printing?

11 A. Right.

12 JUDGE TURNER: But you don't
13 receive a set salary.

14 THE WITNESS: No set salary. It's
15 nothing that I'm getting one hundred
16 dollars every two weeks or once a
17 month. Some months it's 125 or 150 if
18 people pay fast or people want to
19 order more printing or cards anything
20 like that.

21 BY MS. SANKAR:

22 Q. Do you own a car?

23 A. Yes. 1986 Dodge.

24 Q. Is this used for the business?

1 A. Yes.

2 Q. Is it used for personal use as
3 well?

4 A. Yes.

5 Q. Is that deducted?

6 A. On the income tax under travel
7 there is an amount of money under travel, which is
8 maybe at that time like 25, 30 cents a mile every
9 time I deliver a job to somebody or I pick up
10 paper or go some place that's marked down. So
11 that's what that is which is under the expenses of
12 travel. That's what is charged. I pay that out
13 from the money from this travel, you know, that
14 comes to 50, \$75 a month, each time I use gas,
15 electric, the car's very inexpensive.

16 Q. Any repairs to the car, is that
17 deducted as well?

18 A. Not on the income tax. There is
19 not really much -- we do all repairs ourselves
20 like putting oil in there and inspection is like
21 \$50. But that's figured out when that money is
22 taken out under travel on item number 24 of sheets
23 that are written down. We have sheets to document
24 that of how many miles. That total is that, or if

1 we have to get a receipt someplace that's added
2 under the travel part. The expenses for gas or
3 inspection or oil changes or something is a
4 regular charge that I charge and I pay that out of
5 that money when I put it in the bank. It's not
6 deducted. There is no auto expense or car
7 expense. There is nothing shown on any income
8 tax, because it's not a new car, it's not being
9 rented, it's not being shown as -- there is no
10 payments on the car, because it's a 1986 Dodge and
11 there's over a hundred thousand miles on it.

12 Q. The expense of maintenance and
13 repairs, is that coming out of your own pocket or
14 is that coming out of the business?

15 A. It's not coming out of the
16 business. There is no place there to come out of
17 the business.

18 Q. It's not or it is?

19 A. It is not coming out of the
20 business.

21 Q. Okay. Under travel expenses --

22 A. That's the expense they allow you.
23 That would be figured over a year. You're
24 traveling back and forth, that would be 2000 miles

1 or something, that would be broken into 250 miles
2 a month, ten miles a day if you're going and
3 buying paper, you're picking up a job. We have
4 always offered pickup and delivery when we opened
5 the business in 1977.

6 Q. Is there any other expenses
7 considered travel expenses?

8 A. No.

9 Q. What type of machinery or
10 equipment does your business have?

11 A. All offset printing presses. One
12 is set up for paper, one is for envelopes, and
13 card stocks for business cards or letterheads, a
14 folding machine to fold letters if people want
15 them folded, a foil machine that prints up foil on
16 Christmas cards, a pad press that does stamping on
17 glasses or bottles.

18 Q. Do you own these machines?

19 A. Yes. Back in 1976 it was in a
20 package. It was originated as a Copy Cat printing
21 franchise which somebody walked away from in '76.
22 I bought it in '72. So a package was taken over
23 that maybe changed to twenty-some thousand dollars
24 and we took over somebody's payments at like \$300

1 a month and it was paid for in maybe 1980. So all
2 the equipment has been paid for. The only problem
3 is if you have repairs or maintenance, that comes
4 in that you have on the equipment.

5 JUDGE TURNER: Ms. Buckner, what
6 kind of phone are you using? Are you
7 on a cell phone?

8 THE WITNESS: No.

9 JUDGE TURNER: I have the volume
10 set as loud as I can here. Go ahead,
11 Ms. Sankar.

12 MS. SANKAR: Your Honor, can I
13 refer to my exhibits, particularly the
14 1998 tax returns?

15 JUDGE TURNER: Yes.

16 BY MS. SANKAR:

17 Q. Ms. Buckner, can you look at
18 Exhibit two, PECO Exhibit Number 2, Page 5?

19 A. Is that what I had open, the
20 Profit and Loss?

21 Q. Yes.

22 A. Okay.

23 Q. Do you see Line 20? It says
24 vehicles, machinery and equipment.

1 A. Yes.

2 Q. Then the next line is Other
3 Business Property?

4 A. Yes. Number 20 is rent.

5 Q. Now, what type of property are you
6 renting or leasing?

7 A. In Glenside. The address of
8 Buccaneer Printing, it shows it right there up
9 top, Buccaneer Printing business address 2758
10 Mount Carmel Avenue, Glenside.

11 Q. Yes.

12 A. That is the rent on that property
13 for a year. It's \$380-something a month, I think.
14 So that's \$4,056. That's what that is. But the
15 IRS put rent, so I put it under D, other business
16 property, which is the rent of the office at
17 300-some square foot office where the machinery
18 is. The line above is any equipment that we have
19 to get serviced over the years.

20 Q. Line 20A is referring to the
21 presses that you referred to earlier?

22 A. Yes.

23 Q. And Line 21, \$953.92?

24 A. Wait a second. Okay, 21 is the

1 repairs to the presses, B of 20 is the rent for
2 the building. A, machinery and equipment. Our
3 cameras went in '97 and we bought a printer, a
4 laser printer, to make plates, where we used to
5 make them on a 3M plate maker, which they went out
6 of business. That \$2,100 is a month, is monthly
7 rent we were paying maybe \$160, 70 a month. That
8 was to a company for leasing this equipment that
9 we were paying and that was probably the one or
10 two income taxes, and that's it. That's what the
11 \$2,100 is.

12 And B, where the first one, Vehicle,
13 we have no vehicle that we rent, Machinery and
14 Equipment, that has to do with a \$4,500 laser
15 printer that we rented to replace a camera that
16 was an \$8,000 camera that we bought back in '80
17 and it had its time.

18 Q. You said earlier that you use
19 personal expenses to fix your car?

20 A. Yes.

21 Q. Where is that income coming from
22 to pay for the repairs?

23 A. Under Line 24, \$1,025.

24 Q. I thought that was -- wasn't that

1 for your mileage?

2 A. Yes, that's for the mileage, and
3 when that is put in the bank, if it's \$75 a month,
4 \$100, it depends on the miles. If you go
5 200 miles one month it could be \$60, if you go
6 400 miles one month it could be a hundred-some
7 dollars. But I put that in a checking account.
8 Now when I get a charge from Texaco, Mobil, MBNA,
9 I pay that. When the car gets inspected I give
10 the inspection station \$50 for the car inspection,
11 because the car doesn't get the emissions, because
12 we use under 5,000 miles a year for the car, so we
13 only have one inspection, which is like \$50, and
14 it usually passes inspection. If we need a tire
15 we buy a tire at a flea market for \$10 or \$15 and
16 put it on the car.

17 Q. So the repairs?

18 A. Comes out of that \$1,025 a year.

19 Q. The mileage and the repairs for
20 the year were \$1025?

21 A. No. \$1,025 is if I added up 12
22 months, I don't have the sheets here, if I add it
23 up, 12 months, that comes to \$1,025. If I add up
24 travel to each month it's probably about 3,000

1 miles of travel that is used to pick up and
2 deliver jobs. We buy the stock. We're too small
3 for a paper company to deliver, because they have
4 a minimum of \$500, \$1,000.

5 JUDGE TURNER: Excuse me, Mrs.
6 Buckner. Your mode of answering
7 questions is not clear and I'm not
8 sure that you've answered her
9 question.

10 THE WITNESS: I told her before
11 the problem was travel expense.
12 You're allowed on the IRS to what
13 accounts to run your car for gas or
14 expenses or a mileage rate on the
15 total miles that you travel just for
16 business. And we did it that way
17 because of the more money that you get
18 that way and it don't cost \$1,025 a
19 year to have your car inspected, to
20 pay for insurance is like \$25 --

21 JUDGE TURNER: Okay. Okay. So
22 you essentially take cash from your
23 income and put it into this bank
24 account for the cost of the car.

1 THE WITNESS: Right.

2 JUDGE TURNER: And at the end of
3 the year there may be more than that
4 in there?

5 THE WITNESS: It probably washes
6 itself out. Some years it might cost
7 more. One year we had to get a water
8 pump and --

9 JUDGE TURNER: Okay. We don't
10 need that much detail. That's too
11 much information. But did you also
12 say you paid your insurance on the car
13 out of that?

14 THE WITNESS: Yes, insurance maybe
15 300. They take it monthly out of the
16 checking account. We only have
17 liability because it's over ten years
18 old. The insurance is about \$300 a
19 month. That's not --

20 JUDGE TURNER: Okay. Thank you.

21 BY MS. SANKAR:

22 Q. Going to Line 26, I just want to
23 clarify, does your husband have any income?

24 A. No. He gets no checks out of the

1 business at all.

2 Q. So he does not work?

3 A. No. He takes me to work, he's
4 there if something happens to a machine he tries
5 to fix it, I put the plates on the press, he
6 answers the phone. He has cancer and he had
7 chemotherapy and radiation.

8 Q. Okay. Line 27 says Other
9 Expenses?

10 A. Yes. That's on the other side.
11 Books, dues, postage and shipping. That's for
12 stamps if I have to ship something UPS, dues for
13 Sam's Club so I can buy paper cheaper, books,
14 might have been some kind of printing stuff that I
15 bought.

16 JUDGE TURNER: So line 27 is
17 postage and shipping?

18 THE WITNESS: No. A combination
19 of three things on the next page.

20 JUDGE TURNER: Books, dues and
21 postage and shipping?

22 THE WITNESS: Right. But they
23 have to do with your cost of your
24 purchases. Cost of goods sold, which

1 is on the first page of the income,
2 that 68 could have been increased to
3 like \$7,000 because I had to go to UPS
4 and ship stuff to some people. I had
5 to pay for stamps to send out
6 invoices, statements, I have to send
7 my checks back to American Express or
8 to whoever I charge stuff on to the
9 paper company. So that could have
10 been added into the cost of goods sold
11 but I didn't. I separated it there.

12 JUDGE TURNER: Before you move on
13 I want to know Line 26, which is for
14 wages and employment credits, whose
15 wages are those?

16 THE WITNESS: What I take out.

17 JUDGE TURNER: That's just what
18 you take out?

19 THE WITNESS: Yes. It's a
20 different amount each month.

21 JUDGE TURNER: I understand.
22 Ms. Sankar?

23 MS. SANKAR: Your Honor, I have no
24 other questions.

1 JUDGE TURNER: Ms. Buckner, do you
2 have any additional testimony you want
3 to give at this point about the
4 cross-examination?

5 THE WITNESS: I don't believe so.

6 JUDGE TURNER: Ms. Sankar, do you
7 want to call your witness.

8 MS. SANKAR: Yes, your Honor. I
9 call Anthony Costello.

10 JUDGE TURNER: Mr. Costello, good
11 morning.

12 * * *

13 ANTHONY COSTELLO,
14 after having been first duly sworn, was
15 examined and testified as follows:

16 * * *

17 E X A M I N A T I O N

18 * * *

19 JUDGE TURNER: Go ahead.

20 BY MS. SANKAR:

21 Q. Mr. Costello, can you state and
22 spell your name for the record.

23 A. Anthony Costello, C-O-S-T-E-L-L-O.

24 Q. What is your current business

1 address?

2 A. PECO Energy Company, 2301 Market
3 Street, Philadelphia, Pennsylvania 19103.

4 Q. Who is your current employer?

5 A. PECO Energy Company.

6 Q. What's your current position with
7 PECO?

8 A. I'm an assessor in the regulatory
9 performance department.

10 Q. And how long have you been an
11 assessor with PECO Energy?

12 A. Approximately four years.

13 Q. Could you briefly describe your
14 duties?

15 A. Yes. Review customer complaints
16 for a timely and accurate response for the Public
17 Utility Commission.

18 Q. In the course of your employment
19 with PECO have you become familiar with the
20 complaint we are discussing today?

21 A. Yes, I have.

22 Q. Mr. Costello, can you look at PECO
23 Exhibit Number 1?

24 A. Yes.

1 Q. Did you prepare PECO Exhibit
2 Number 1?

3 A. Yes, I did.

4 Q. Was it prepared in PECO Energy's
5 ordinary course of business?

6 A. Yes, it was.

7 Q. Does it relate to Ms. Buckner's
8 account?

9 A. Yes, it does.

10 Q. Can you explain what PECO Exhibit
11 Number 1 is?

12 A. It's a five-page document that is
13 a billing account statement for the property at
14 1230 Hall Avenue in Roslyn, Pennsylvania, which is
15 the Buckners' residence. It starts with
16 February 18th of 1999 and goes up to -- concluding
17 on Page 5, February 14th of 2003. And basically
18 what it records is all the bills as they were
19 rendered to that property, and includes billing
20 dates, meter readings, usage for gas and electric
21 service, as well as the amounts billed, payments
22 received and open and current balances. It also
23 indicates that the customer was on the cap rate
24 for both the residential electric and residential

1 gas rates.

2 Q. What type of rates was Ms. Buckner
3 receiving under the cap rate program?

4 A. Basically she had been receiving a
5 50 percent discount on the electric and gas from
6 October of '98 -- I'm sorry, August of '98, and
7 then in November of '99 it was changed to a
8 25 percent discount, which continued to
9 April 2001, and from 2001 to present the account
10 has been back to a 50 percent discount on the cap
11 rate.

12 Q. How are the rates under the cap
13 rate program calculated?

14 A. Basically they're calculated on
15 any income and expense information that is
16 provided by the customer. In this particular case
17 there was a change in November of '99 and it was
18 based on the income tax forms that were supplied
19 by the customer at that time for recertification
20 in the cap program.

21 JUDGE TURNER: Was that your
22 question, Ms. Sankar?

23 MS. SANKAR: Yes, your Honor.

24 JUDGE TURNER: I thought your

1 question was how do you calculate the
2 actual rate. What do you do, you
3 apply 50 percent to what?

4 MS. SANKAR: Let me start over.

5 BY MS. SANKAR:

6 Q. What are the different programs
7 within the cap rate program?

8 A. Basically with the cap rate
9 program is the customer's going to receive either
10 a 50 percent or a 25 percent discount on their
11 utility service. With the electric rate, what
12 would happen is, whatever the percentage of
13 discount is applied to any amount of usage above
14 500 kilowatt hours per month -- and on the gas
15 rate it's approximately 600 cubic feet per month
16 that the discount would be applied to. So in
17 other words, if the customer was eligible for a 50
18 percent discount on the cap rate they would only
19 receive a 50 percent discount on any electric
20 usage above 500 kilowatt hours per month and above
21 600 cubic feet per month on the gas. If they were
22 eligible for the 25 percent that would be applied
23 the same way for the usage above the 500 kilowatt
24 hours and the 600 cubic feet. And that's on a

1 monthly basis.

2 Q. What determines the eligibility of
3 the 50 percent or the 25 percent rate?

4 A. The eligibility for the percent of
5 discount is based on income information as
6 supplied by the customer. On average once the
7 customer's accepted to the cap rate they would be
8 asked to recertify on an annual basis to see what
9 their eligibility is, which could change from year
10 to year, depending upon the income information
11 that was submitted.

12 Q. Okay. And in 1999 what would the
13 customer's income have to be to fall in the
14 50 percent rate and the 25 percent rate?

15 A. In 1999 it would be based on the
16 difference between 25 and 50 percent, is going to
17 be based on a level one or level two customer, and
18 that's on the gross monthly income levels
19 submitted. For a two person home the level one
20 would be anything of \$1,014 or less per month, and
21 this is in 1999, and for two people in 1999 the
22 gross income level for a level two customer, which
23 would be the 25 percent discount, would be a range
24 of \$1,015 a month up to \$1,383 a month.

1 Q. And for 2001 what would be the
2 eligibility for the 25 percent discount and the 50
3 percent discount?

4 A. For 2001 for a 50 percent discount
5 for a two person home would be \$1,064 a month or
6 less and for a 25 percent discount it would be a
7 range of \$1,065 up to \$1,451 per month, and that
8 would be a level two for the 50 percent discount.

9 JUDGE TURNER: For the 25 percent.
10 BY MS. SANKAR:

11 Q. And for the year 2000 what was the
12 eligibility for the 25 percent discount and the 50
13 percent discount?

14 A. For the 50 percent discount for a
15 level one two people home for 2000 the income
16 level would be \$1,031 or less, for a 25 percent
17 discount for a two person home the range is from
18 \$1,032 per month up to \$1,406 per month.

19 Q. Can you take a look at PECO
20 Exhibit Number 2?

21 A. Yes.

22 Q. Did you prepare PECO Exhibit
23 Number 2?

24 A. PECO Exhibit Number 2 is the

1 information that was submitted to the Universal
2 Services, so I prepared and reviewed it as an
3 exhibit.

4 Q. Was it prepared in PECO's ordinary
5 course of business?

6 A. Yes.

7 Q. Does it relate to Ms. Buckner's
8 account?

9 A. Yes, it does.

10 JUDGE TURNER: How can it be
11 prepared in PECO Energy's course of
12 business if it was submitted to
13 Universal Services?

14 THE WITNESS: As far as
15 preparation I secured it from the
16 Universal Services department and
17 reviewed it in regard to this case.
18 It was originally information that was
19 supplied by the customer to Universal
20 Services.

21 JUDGE TURNER: And Universal
22 Services is a contractor of PECO's?

23 THE WITNESS: Correct. That is
24 correct.

1 JUDGE TURNER: All right. Go
2 ahead.

3 BY MS. SANKAR:

4 Q. Mr. Costello, can you explain what
5 PECO Exhibit Number 2 is?

6 A. PECO Exhibit Number 2 is a six
7 page document, and what it is is the income
8 information that was supplied by the customer to
9 our Universal Services department for review as
10 part of a cap recertification. And this would
11 have been submitted as the income for -- it was
12 submitted in November of '99 and what this shows
13 is, looking at Page 5 of the 6 of this exhibit it
14 shows a gross income for Buccaneer Printing on
15 Line 7 as \$12,389.80 and, I'm sorry, on Page 3 of
16 6 on the same exhibit is an income for John and
17 Doris Buckner of \$1,025 for the year. So this
18 would have been the information that was used for
19 recertification into the cap program.

20 JUDGE TURNER: Okay. So in 1998
21 they show an income of 1,025? Is that
22 what you said? Page 3 is for 1998,
23 right? Did you say something, sir?

24 THE WITNESS: Yes, I did, your

1 Honor.

2 JUDGE TURNER: What did you say?

3 THE WITNESS: I said, yes, that's
4 what it shows.

5 JUDGE TURNER: And then Page 5 of
6 6 shows, you said 12,389?

7 THE WITNESS: And 80 cents is
8 gross income, yes.

9 JUDGE TURNER: But there is no --
10 okay, Line 7 on each form. Okay.
11 Thank you.

12 BY MS. SANKAR:

13 Q. Looking at the \$12,389.80, what is
14 the monthly income?

15 A. The monthly income for the
16 \$12,389.80 would be approximately \$1,032 a month,
17 which would have the customer fall into the level
18 two category for the 25 percent discount.

19 Q. Can you look at PECO Exhibit
20 Number 3?

21 A. Yes.

22 Q. Did you prepare PECO Exhibit
23 Number 3?

24 A. PECO Exhibit Number 3 is very

1 similar to PECO Exhibit Number 2, in that this is
2 information that was also supplied by the customer
3 to Universal Services in regard to this hearing.
4 I secured the paperwork from Universal Services.

5 Q. Does it relate to the
6 Complainant's account?

7 A. Yes, it does.

8 Q. Could you explain what PECO
9 Exhibit Number 3 is?

10 A. Again, it was information supplied
11 by the customer to Universal Services. It was
12 received in April 2001 and it shows the income
13 information the customer supplied for
14 recertification in the cap program. On this
15 particular document on Page 2 of the 5, on Line 7
16 it shows an income of \$1911.44 and on Page 4 of 5
17 on Line 7 again shows an income of \$11,042.84.
18 This was also used for cap recertification, which
19 determined the customer to be level two at that
20 time.

21 JUDGE TURNER: And you did that by
22 dividing that by 12? Hello?

23 THE WITNESS: Yes, your Honor,
24 dividing by 12.

1 BY MS. SANKAR:

2 Q. Based on your investigation did
3 the Complainants file an informal complaint in
4 this case?

5 A. Yes, they did.

6 Q. Was a decision rendered on this
7 issue?

8 A. Yes, there was.

9 Q. Can you tell us who rendered these
10 decisions?

11 A. They would be rendered by the
12 investigator at the Bureau of Consumer Services
13 under the Public Utility Commission.

14 Q. Looking at PECO Exhibit Number 4,
15 is this an accurate copy of the decision?

16 A. Yes, it is.

17 Q. Could you explain the information
18 that is contained in this decision?

19 A. Basically what happened was the
20 customer filed an informal complaint, March 19th
21 of 2001, regarding this issue, which PECO Energy
22 supplied an answer responding to that complaint
23 April 17th of 2001. On June 7, 2002 a decision
24 was issued by an investigator at the Bureau of

1 Consumer Services, and that's what Exhibit Number
2 4 is. What the decision states is that the case
3 was closed verbally and the cap rate discount was
4 changed from 25 to 50 percent accurately based on
5 the information that was sent by the customer
6 during the period of time in question.

7 Q. And was another informal complaint
8 filed?

9 A. Yes.

10 Q. Would you please look at PECO
11 Exhibit Number 5.

12 A. Yes.

13 Q. Is this an accurate copy of the
14 informal decision?

15 A. Yes, it is.

16 Q. Can you explain the information
17 that is contained in this decision?

18 A. Basically what had happened was
19 the customer filed a separate informal complaint
20 on July 26th of 2002 in regard to service having
21 been terminated for nonpayment. At that time the
22 decision was issued to restore the service for I
23 believe the figure was for \$660, which included a
24 security deposit and a reconnection fee. And then

1 a payment arrangement was entered into for \$106 a
2 month plus a \$15 installment on the remaining
3 balance. And this decision reflects the payment
4 arrangement that was issued, the 106 plus the 15
5 per month.

6 MS. SANKAR: Your Honor. I have
7 no other questions.

8 JUDGE TURNER: Before you start,
9 Ms. Buckner, I need to try and clarify
10 something for myself. Mr. Costello,
11 you have two exhibits here showing
12 income for 1998 and for 2000; is that
13 right?

14 THE WITNESS: That's correct.

15 JUDGE TURNER: For 1998 you used
16 the figure on Page 5 of 6, 12,389 and
17 80 cents, and divided it by 12 and
18 came up with the income level of
19 1,032; is that correct?

20 THE WITNESS: That is correct,
21 your Honor.

22 JUDGE TURNER: And you used that
23 for what year? 1999?

24 THE WITNESS: Yes, your Honor, we

1 did.

2 JUDGE TURNER: So the '98 forms
3 were used for 1999 and then the 2000
4 forms, and I'm looking at Page 4 of 5,
5 there's an 11,042.84 figure which is
6 divided by 12 to use for 2000?

7 THE WITNESS: Yes, your Honor.

8 JUDGE TURNER: So then 2001, do
9 you have an income for that year?

10 THE WITNESS: No, your Honor. I'm
11 mistaken on the last question. The
12 next one, it shows on the page that
13 that was received on April 2001 and at
14 that point it was dropped back to the
15 50 percent cap rate for April 2001.
16 That's my mistake.

17 JUDGE TURNER: What's your
18 mistake?

19 THE WITNESS: I appologize.

20 JUDGE TURNER: I don't understand
21 what was a mistake.

22 THE WITNESS: One minute, your
23 Honor. The exhibit -- PECO Exhibit 3
24 was received April 30th of 2001 and

1 that was the income that was used to
2 move the customer back to the
3 50 percent discount in April 2001
4 moving forward from 2001.

5 JUDGE TURNER: So PECO Exhibit 3
6 was used to set the cap rate for 2001?

7 THE WITNESS: Correct. Going
8 forward from April of 2001, correct.

9 JUDGE TURNER: And then PECO 2 was
10 used for what?

11 THE WITNESS: That was received
12 November 8th of '99. From November of
13 '99 forward.

14 JUDGE TURNER: So that was really
15 used for 2000?

16 THE WITNESS: Correct. Yes, your
17 Honor. I apologize.

18 JUDGE TURNER: That's okay. So
19 you didn't give us any income for
20 1999.

21 MS. BUCKNER: They wouldn't accept
22 it.

23 JUDGE TURNER: You can't testify
24 at this point. You did not give us

1 any income for 1999; is that right,
2 Mr. Costello?

3 THE WITNESS: That's correct, your
4 Honor.

5 JUDGE TURNER: So 1998 income was
6 used for 2000 and set the discount
7 rate at 95 percent, and then the 2000
8 level was used in 2001 to drop her
9 back to a 50 percent. Do I have that
10 straight?

11 THE WITNESS: Yes, your Honor,
12 that's correct.

13 JUDGE TURNER: We'll have to take
14 a quick recess at this point.

15 * * *

16 (Whereupon, a brief off-the-record
17 discussion was held.)

18 * * *

19 JUDGE TURNER: Does that conclude
20 your testimony, Mr. Costello?

21 THE WITNESS: Yes. Your Honor, it
22 does.

23 JUDGE TURNER: Okay. Before we go
24 on let me just see if I understand the

1 focus of this hearing here.

2 Mrs. Buckner, you are contesting the
3 size of your balance owed because you
4 think you should get a credit for the
5 period of November '99 to April 4,
6 2001; is that correct?

7 MS. BUCKNER: Yes.

8 JUDGE TURNER: So that's the focus
9 of dispute. And do you have a figure
10 that you can give us if you testify
11 again as to what you think your
12 balance should be or how much you
13 think the credit should be?

14 MS. BUCKNER: Okay. That's what
15 we were trying -- what the discussion
16 was.

17 JUDGE TURNER: Okay. I just want
18 to know whether you have that figure.
19 Now is your time to cross examine
20 Mr. Costello.

21 MS. BUCKNER: Okay. We are
22 talking about 18 months.

23 JUDGE TURNER: Wait. Do you have
24 questions for Mr. Costello?

1 MS. BUCKNER: Yes.

2 * * *

3 E X A M I N A T I O N

4 * * *

5 BY MS. BUCKNER:

6 Q. Why wasn't 1999 Schedule C that
7 the gross sales showed 11,100 and DPW showed on
8 one of your papers that DPW sent you a couple
9 sheets, why wasn't that shown as any exhibit?

10 A. When I had called Universal
11 Services to ask for the exhibits they have -- to
12 ask for the documents that were supplied to them
13 for income this is what they sent me.

14 Q. But you did say, didn't you, on
15 one of the sheets that I called like five times
16 and DPW went back and forth with you with
17 Universal Services and sent them forms showing
18 that the income for '99, 2000 and 2001 was way
19 under \$500? Why didn't they forward them to you?

20 JUDGE TURNER: Wait. That's two
21 questions. First, did you show that
22 on some form, Mr. Costello?

23 THE WITNESS: No, I don't believe
24 I did show that on any form.

1 BY MS. BUCKNER:

2 Q. Why not?

3 A. Because when I called Universal
4 Services this is all the forms that they submitted
5 to me.

6 Q. Why didn't you request that or
7 request that from DPW? Because they told me
8 Universal Services whatever DPW showed they go by
9 that besides the income tax, because DPW goes over
10 your yearly income tax and takes out --

11 JUDGE TURNER: Slow down,
12 Mrs. Buckner. Your question is why
13 didn't he request income from 1999?

14 MS. BUCKNER: Right, from
15 Universal Services and from DPW if
16 they were already sent to Universal
17 Services.

18 JUDGE TURNER: And his answer was?

19 THE WITNESS: They didn't send it
20 to him.

21 JUDGE TURNER: Right. So does
22 that continue to be your answer,
23 Mr. Costello?

24 THE WITNESS: Yes, your Honor. I

1 called Universal Services and this is
2 the information they sent me.

3 JUDGE TURNER: And you didn't ask
4 them for any additional information or
5 had no reason to call them back?

6 THE WITNESS: I would have no
7 reason to call them back, no.

8 JUDGE TURNER: Go ahead,
9 Ms. Buckner.

10 MS. BUCKNER: Okay. 1999 --

11 JUDGE TURNER: No. This is not a
12 time to testify. You ask questions.

13 THE WITNESS: I'm saying in 1999
14 it was to be used in 2000.

15 JUDGE TURNER: Ma'am, this is not
16 your time to testify. You will have
17 time to testify later. Do you have
18 questions?

19 BY MS. BUCKNER:

20 Q. Why couldn't Universal Services
21 send you what you requested?

22 A. I asked them for all the
23 information they had and this is what they sent
24 me.

1 Q. But you did show in a couple of
2 your exhibits that DPW sent Universal Services for
3 proof what the income was that we were eligible
4 for the 50 percent rate.

5 JUDGE TURNER: What exhibits were
6 those?

7 THE WITNESS: That's what I'm
8 saying, they're missing.

9 JUDGE TURNER: Well, then it's not
10 here for the record. If they're not
11 here --

12 MS. BUCKNER: That was proof also.

13 JUDGE TURNER: I can't accept that
14 as proof.

15 MS. BUCKNER: Here, I think under
16 the prehearing order that was received
17 on Friday March 14th, the second
18 paragraph says "Buckner wants credit
19 for 18 months. She was overbilled."
20 The next one said on October 25th
21 "PECO filed answer admitting only that
22 Buckner was placed in the cap rate
23 program. PECO stated that Buckner's
24 proof of income has been reviewed at

1 least five times since November '99
2 and each review has concluded that
3 Buckner was not eligible for the
4 50 percent discount rate."

5 JUDGE TURNER: That is a
6 prehearing order for me. That's not
7 evidence.

8 MS. BUCKNER: Okay. I thought it
9 was some place -- didn't it show on
10 there that DPW had sent forms? I know
11 I read it on something that they had
12 copies of the DPW.

13 JUDGE TURNER: Well, it's not on
14 anything that I sent, I don't believe.
15 It may have been other correspondence
16 from PECO to you, I don't know that.
17 And you attached to your complaint --

18 MS. BUCKNER: I attached the two
19 1099s to my complaint for 1999 and
20 2000, right?

21 JUDGE TURNER: Yes.

22 MS. BUCKNER: For a different
23 amount than they had for '98.

24 JUDGE TURNER: It doesn't show any

1 amount for '98. Shows an amount for
2 '99 and an amount for 2000.

3 MS. BUCKNER: That was the only
4 two I had attached, was the '99 1099
5 that showed 1,490.18 for 1999 and
6 1,911.44 was the 2000. That's the two
7 years in question.

8 JUDGE TURNER: Do you want to
9 make --

10 MS. BUCKNER: That's why I'm
11 saying that is what my income was,
12 which you said one time for the
13 different exhibits, you said that
14 income, then you went back on the
15 sales and said that is income. You're
16 adding the two incomes together,
17 Mr. Costello.

18 THE WITNESS: I'm sorry, I didn't
19 hear the end of the question.

20 JUDGE TURNER: She says you're
21 adding two incomes together from her
22 1099 form and from the forms that
23 you're using. Is that true?

24 THE WITNESS: I'm using the first

1 income from the business and I believe
2 the wages that are on the income tax
3 as well, because the wages on the
4 income tax come out of an expense on
5 the business.

6 MS. BUCKNER: But that's figured
7 in the sales already.

8 JUDGE TURNER: I can't understand
9 your question.

10 MS. BUCKNER: In the sales of the
11 business, the sales of the business of
12 12,000, you take away your expenses.
13 The 1099 is what was taken out. Why
14 would you put that back in when you're
15 dividing the sales by 12?

16 JUDGE TURNER: First of all, let's
17 establish. Did you put that back in?

18 THE WITNESS: No, we didn't. We
19 went straight from the 12,389.80.

20 JUDGE TURNER: So you did not use
21 her 1099s at all?

22 THE WITNESS: No, your Honor. And
23 that would make the monthly income
24 1,032.

1 JUDGE TURNER: What would make the
2 monthly income 1,032?

3 THE WITNESS: 12,389.80.

4 JUDGE TURNER: Which is coming
5 from your exhibit?

6 THE WITNESS: Correct, Exhibit
7 Number --

8 JUDGE TURNER: That's Exhibit 2.
9 Ms. Buckner, do you want to put your
10 1099s into the case as an exhibit?

11 MS. BUCKNER: You have them
12 already.

13 JUDGE TURNER: I know, but they're
14 not exhibits, they're just attached to
15 your complaint.

16 MS. BUCKNER: Oh, okay. I thought
17 he had a copy of them in as exhibits.

18 JUDGE TURNER: I don't believe he
19 does. Do you, Mr. Costello? No. He
20 has a copy of your 1998 1099.

21 MS. BUCKNER: Which should have
22 been 1999, because this is what the
23 hearing is -- we were talking about.

24 JUDGE TURNER: My question to you

1 is, do you want to put your 1099 forms
2 for 1999 and 2000 into this case as an
3 exhibit?

4 MS. BUCKNER: Okay. Put the '99
5 in and the 2000 is already in.

6 JUDGE TURNER: No. There is only
7 a 1998 in.

8 MS. BUCKNER: I see a copy on my
9 form. I think I attached it when I
10 sent it.

11 JUDGE TURNER: Yes, you did, but
12 that doesn't make it part of the
13 record.

14 MS. BUCKNER: When I sent it to
15 Universal Services for them to figure
16 it out for 2000 it was sent to them.
17 They must not have sent it to
18 Mr. Costello, because it's shown under
19 26 as wages. 2000 is 1,911.44 and
20 it's shown on the front of his exhibit
21 as 1,911.44 on Line 7, but it was
22 attached at the time it was sent to
23 Universal Services.

24 JUDGE TURNER: Okay. The question

1 is, do you want to make it an exhibit
2 here?

3 MS. BUCKNER: Okay, make it an
4 exhibit there.

5 JUDGE TURNER: Okay. I guess I'll
6 have to send you a copy, Ms. Sankar.

7 MS. SANKAR: I have a copy right
8 here, your Honor. I can make it a
9 copy and label it Claimant Exhibit 1.

10 JUDGE TURNER: Okay. Do you have
11 any other questions of Mr. Costello?

12 MS. BUCKNER: Yes.

13 BY MS. BUCKNER:

14 Q. Why wasn't the 1999 Profit and
15 Loss business that shows the gross sales of 11 --
16 the net sales of 11,154.82 included?

17 JUDGE TURNER: I think you've
18 already asked that question and had it
19 answered, right?

20 MS. BUCKNER: I don't think so. I
21 asked about the DPW forms that were
22 sent to Universal Services to prove
23 that I was under the income level for
24 a 50 percent rate instead of a 25

1 percent rate, and he said they were
2 never forwarded from DPW.

3 JUDGE TURNER: No. He said
4 Universal Services didn't send them.

5 MS. BUCKNER: Universal Services
6 never did.

7 JUDGE TURNER: What he made
8 exhibits of is the entirety of what
9 Universal Services sent to him.

10 MS. BUCKNER: Right. But some
11 stuff was missing. And I only
12 received all this stuff on Monday and
13 there was not enough time from Monday
14 to Thursday to send anything, the way
15 the mail goes.

16 JUDGE TURNER: Okay. Can you
17 answer that question, Mr. Costello?

18 THE WITNESS: Yeah. Really just
19 to restate what I said before, when I
20 called Universal Services I asked them
21 for all the information they had in
22 regard to this account and this is the
23 information they sent to me.

24 MS. BUCKNER: It was missing stuff

1 that they didn't send you.

2 JUDGE TURNER: How does he know
3 it's missing? If it's not there it's
4 not there.

5 MS. BUCKNER: Because they said,
6 and I can't find it, that they did say
7 that DPW had also sent forms to them
8 verifying it, and I can't find where
9 it is in the paperwork, but it was in
10 the paperwork saying many times --

11 JUDGE TURNER: Okay. But we don't
12 have it in the paperwork. The only
13 thing we have is their statement that
14 they reviewed it five times. But we
15 don't have any statement that they
16 received anything from Universal
17 Services.

18 MS. BUCKNER: No. From DPW.

19 JUDGE TURNER: From DPW either.

20 MS. BUCKNER: But I know it was
21 written in the stuff.

22 JUDGE TURNER: What was written in
23 the stuff?

24 MS. BUCKNER: DPW, it was gone

1 over by them and I didn't see that
2 anyplace in the paperwork.

3 JUDGE TURNER: But I don't
4 understand the question. It doesn't
5 matter if DPW went over it. It
6 matters if PECO went over it.

7 MS. BUCKNER: PGW sent it to
8 Universal Services for the corrections
9 back in July -- back in May, July and
10 August for it to be corrected. I just
11 can't see -- I know it was written in
12 here and I can't see where it's
13 written.

14 JUDGE TURNER: It's not written in
15 any of their exhibits. It's in your
16 testimony but it's not written and
17 Universal Services sent what they said
18 was everything.

19 MS. BUCKNER: I remember seeing it
20 and I can't see it at the moment where
21 it was listed here, because I was
22 expecting that to be in all the stuff,
23 the 20 pages that came.

24 JUDGE TURNER: You can't pursue

1 that question any further. Okay?

2 MS. BUCKNER: I'm just saying
3 Universal Services didn't --

4 JUDGE TURNER: Ms. Buckner, you
5 cannot pursue that question any
6 further. Do you have another
7 question?

8 MS. BUCKNER: Why is somebody's
9 net gross sales used to figure out
10 what their monthly income is, as you
11 said that the monthly income was based
12 on the 1099, he had given the 1099
13 total.

14 JUDGE TURNER: He never said it
15 was based on the 1099.

16 MS. BUCKNER: Well, he gave you in
17 exhibits he said \$1,025.32 on the 1998
18 for the --

19 JUDGE TURNER: No. He used the
20 tax forms, he didn't use the 1099s.

21 MS. BUCKNER: But that's shown on
22 the tax form. It shows what is
23 somebody's income and he used \$1,025
24 and then he used \$12,389. I think he

1 said look at the Exhibit and he gave
2 you two totals for the income.

3 JUDGE TURNER: Mr. Costello?

4 THE WITNESS: The figures that
5 were used were for the two exhibits
6 from the tax forms, the 12,389.80 and
7 the other was the 11,042.84, and the
8 reason those are used is because the
9 cap rate program is going to use the
10 gross income, for a sole
11 proprietorship it's going to be the
12 gross income. In each case that is
13 the gross income that was the used.

14 MS. BUCKNER: Doesn't it say right
15 there on the IRS's gross receipts,
16 Number 1, what does it show? Gross
17 receipts, Number 2, returns, Number 4,
18 cost of goods sold, which is to buy
19 paper that's needed.

20 JUDGE TURNER: Excuse me. I'm
21 looking at Exhibit 2 and on Page 3 is
22 wages, salaries, tips, et cetera,
23 shown as \$1,025. And then on Page 3
24 is shown gross income, add lines five

1 and six, and the gross income was
2 \$12,389.80. That's what he used.

3 MS. BUCKNER: You said he used
4 \$1,025.

5 JUDGE TURNER: No, I didn't say
6 that. I said that was shown as wages,
7 salaries and tips.

8 MS. BUCKNER: Right, which that
9 was the gross income for 1998.

10 JUDGE TURNER: The gross income
11 for the business in 1998 was
12 \$12,389.80.

13 MS. BUCKNER: Where does it show
14 that?

15 JUDGE TURNER: On his Exhibit 2,
16 Page 5 of 6.

17 MS. BUCKNER: I said before I
18 don't know why IRS shows gross income
19 where it's actually net receipts. You
20 start with gross receipts and you take
21 away line 4, which is your purchases
22 of the items to get your gross
23 receipts and you come down with -- it
24 says gross profit, then they jump

1 down, if you look at Line 5 and 7.
2 Line 5 and Line 7 is the same amount.
3 Why does IRS show gross profit and
4 then they show gross income? They
5 change the lines' wording.

6 JUDGE TURNER: I can't answer what
7 IRS says.

8 MS. BUCKNER: I know. I just want
9 to explain about the IRS and everybody
10 else --

11 JUDGE TURNER: Mrs. Buckner,
12 you've really got to stop this.

13 MS. BUCKNER: But what I'm saying
14 is --

15 JUDGE TURNER: No. Wait. Stop.
16 You're going to have to accept some
17 limitation from me and I'm trying to
18 have some kind of an orderly
19 transcript of what you're --

20 MS. BUCKNER: Okay, \$12,389.80 is
21 the gross profit, but nothing has been
22 taken away to send out postage, UPS.

23 JUDGE TURNER: That's correct.
24 They don't take anything out.

1 MS. BUCKNER: And I don't
2 believe -- that is not correct.

3 JUDGE TURNER: Whether you believe
4 it or not that's what happens.

5 MS. BUCKNER: I never had --

6 JUDGE TURNER: Excuse me. PECO
7 uses the gross income figure in
8 calculating its --

9 MS. BUCKNER: Gross receipts
10 figure.

11 JUDGE TURNER: No. Calculating
12 its cap rate. What they did was
13 divide that by 12.

14 MS. BUCKNER: Uh-huh. That gross
15 receipt figure does not have the cost
16 of doing business.

17 JUDGE TURNER: Mrs. Buckner, this
18 is not a time for testimony. I'm not
19 going to argue this with you any
20 further. Do you have any further
21 questions? No. Okay. Now, do you
22 have any Redirect, Ms. Sankar?

23 MS. SANKAR: Your Honor, did you
24 hear me?

1 JUDGE TURNER: No.

2 MS. SANKAR: I said, no, I don't
3 have any further questions.

4 JUDGE TURNER: Okay. Do you want
5 to make a closing argument?

6 MS. SANKAR: I just wanted to
7 summarize --

8 JUDGE TURNER: Hold on. I just
9 wanted an answer to my question. Do
10 you want to make a closing argument?

11 MS. SANKAR: Yes, your Honor.

12 JUDGE TURNER: First we have to
13 allow Ms. Buckner a final chance to
14 testify and after that we can do final
15 statements. Ms. Buckner, do you have
16 more testimony?

17 MS. BUCKNER: I mentioned before
18 about the 1999 was not used and you're
19 putting the exhibit for my wages, the
20 \$1,490.18 that was sent originally
21 with the complaint in September,
22 right?

23 JUDGE TURNER: It's your
24 testimony.

1 MS. BUCKNER: No. You said you
2 were putting that \$1,490.18 for 1999.
3 What about the 1999 Schedule C? I had
4 \$11,000 on it for gross sales.

5 JUDGE TURNER: I said I was going
6 to put your 1099s for '99 and 2000.

7 MS. BUCKNER: That's the years in
8 question.

9 JUDGE TURNER: No, they aren't the
10 years in question, as I understand it,
11 but those were the attachments to your
12 complaint.

13 MS. BUCKNER: Yeah. Because
14 November is when the rate changed.
15 They never told me the rate was
16 changing in November of '99 and by the
17 time it was found it was like in 2000.
18 So '99 is what was in question and
19 then they wouldn't accept any more
20 stuff from me. I said I'll send you
21 the correct stuff and Universal said
22 they wouldn't accept it and wouldn't
23 talk to me anymore and nobody got back
24 to me.

1 They closed the case without
2 saying. They just said, you're on the
3 50 percent rate, that's what I read in
4 their different exhibits, and I
5 wasn't. I was on the 25 percent rate
6 and they just said that we were on the
7 50 percent rate. By a year and a half
8 later we were on a 50 percent rate,
9 but all the time before that we
10 weren't. We were on the 25 percent
11 rate.

12 JUDGE TURNER: As you started to
13 say once before, we are talking about
14 18 months, right?

15 MS. BUCKNER: Right.

16 JUDGE TURNER: How much do you
17 think you should receive as a credit
18 for that time?

19 MS. BUCKNER: Probably about \$750,
20 give or take, and it could be less if
21 the electric company would, you know,
22 double check, because that fluctuates
23 up and back. That was the main thing,
24 because the gas rates were so high.

1 JUDGE TURNER: Are you making this
2 complaint about both your electric and
3 your gas rate?

4 MS. BUCKNER: The electric was
5 almost about \$330, the gas rate could
6 be between 200 and 400. It was
7 electric and gas. The electric was
8 only one and a half cents difference
9 up to the 500 kilowatts they allowed
10 you. And most of the time I stayed
11 around 500 kilowatts. It's the gas
12 that went back and forth. Most of the
13 time we were --

14 JUDGE TURNER: Okay. Excuse me,
15 Ms. Buckner, the \$750 figure that you
16 gave, does that cover both gas and
17 electric?

18 MS. BUCKNER: Yes.

19 JUDGE TURNER: And that's the
20 thrust of your complaint? You want a
21 credit for \$750 deducted from your
22 balance at this point?

23 MS. BUCKNER: Yes.

24 JUDGE TURNER: Okay. Do you have

1 any other testimony you want to give?

2 MS. BUCKNER: The DPW thing, you
3 said we can't do anything about that
4 because Universal Services must have
5 kept it, so my income was under the
6 guidelines that they used.

7 JUDGE TURNER: If you want to get
8 that information and put it in as an
9 exhibit I will hold the record open,
10 but we can't do anything with it in
11 the filings here today, because it's
12 not here. And Mr. Costello said this
13 is all they sent him. And you're
14 telling me they refused to take it
15 from you, right?

16 MS. BUCKNER: No they refused to
17 take my 1999 income tax, because they
18 said, we got your '98 and you can't
19 send, which doesn't make sense, the
20 way Universal Services says once they
21 do it and they figure out your rate
22 you have to wait a whole year to send
23 them the following year's income tax,
24 even though they were rating me in '99

1 and 2000. You can see you only have
2 '98 there and then you don't have one
3 until 2000. They wouldn't take the
4 '99.

5 The in between 18 months should
6 have been figured on the '99, which
7 was about the same as the 2000, which
8 gave me the 50 percent rate because it
9 was under \$1,000 on their sales a
10 month. They used the higher one in
11 '98, which I didn't know that they
12 were using gross sales because they
13 always use my 1099 form saying this is
14 what you made. And now I'm on a
15 budget plan because they said how much
16 do you get a month, not what is your
17 monthly sales of a thousand, now you
18 can pay \$500 a month.

19 JUDGE TURNER: Mrs. Buckner, do
20 you want to put in additional
21 information from 1999?

22 MS. BUCKNER: For the 1999 I can
23 send you a copy of the 1999 Profit and
24 Loss Statement and 1040. You have the

1 1099 there and I can call DPW again
2 and ask them to go back into their
3 files and send a copy of that.

4 JUDGE TURNER: To you and then
5 you'll send that to me and to PECO,
6 right?

7 MS. BUCKNER: Okay. I can do
8 that, because DPW -- and how about the
9 forms they sent to me showing that
10 income -- they do it for medical or
11 food stamps like every six months they
12 calculate something. But it wasn't
13 enough time when I got this on Monday
14 to send it today. But they have
15 calculated on the back what you're
16 eligible for, medical and food stamps,
17 because you're under that \$330 a
18 month.

19 JUDGE TURNER: I don't know
20 whether that would be relevant or not.
21 If you want it in the case you send it
22 in and I'll rule on it. That means
23 you want to send in three things, one
24 is the 1999 Profit and Loss Statement,

1 one is the calculation by DPW?

2 MS. BUCKNER: Right.

3 JUDGE TURNER: And then the third
4 thing is another calculation that's
5 made every six months on food stamps
6 and medical expenses?

7 MS. BUCKNER: Yeah. They send me
8 one showing what your earnings are and
9 then they take away all our personal
10 things at the bottom, but now they
11 have a thing they use in their
12 computer, Universal Services told me
13 that they put stuff in their computer
14 that looked like a different amount
15 that didn't make sense to me. I kept
16 calling them because they showed rent
17 for 175, and I said this is incorrect.
18 So there was a couple --

19 JUDGE TURNER: Mrs. Buckner, send
20 those documents in and PECO can object
21 to them if they are so inclined. We
22 can have another day of hearing if
23 needed, otherwise I can look at those
24 and admit them or not into the record.

1 How long do you need?

2 MS. BUCKNER: I'll call DPW today
3 and see if I can talk to a supervisor
4 to have them go back into '99.

5 JUDGE TURNER: Mrs. Buckner,
6 that's too much information. How long
7 do you need? Will two weeks be
8 enough?

9 MS. BUCKNER: Yes, I think so. I
10 don't know how busy they are, but I
11 think two weeks should be enough time.

12 JUDGE TURNER: So you'll send each
13 of those to me marked as an exhibit,
14 and we already have Buckner-1, so
15 those will be 2, 3 and 4. You'll send
16 a copy to Ms. Sankar and she'll have
17 two weeks to file an objection.

18 MS. BUCKNER: The missing items
19 that Mr. Costello said that Universal
20 Services didn't send?

21 JUDGE TURNER: No.

22 MS. BUCKNER: I'm saying that
23 would be the missing items.

24 JUDGE TURNER: The items that you

1 have identified are the ones you're
2 going to submit.

3 MS. BUCKNER: But I'm saying
4 they're the missing items.

5 JUDGE TURNER: Well, I don't know
6 that.

7 MS. BUCKNER: I'm just telling you
8 that I know that I couldn't find them
9 when --

10 JUDGE TURNER: Please,
11 Mrs. Buckner, please just stop.
12 Ms. Sankar, do you understand that?

13 MS. SANKAR: Yes, your Honor, I
14 do.

15 JUDGE TURNER: And you're willing
16 to go along with that schedule?

17 MS. SANKAR: Yes, your Honor.

18 JUDGE TURNER: So Mrs. Buckner,
19 you'll send those three items as I
20 said and Ms. Sankar will have two
21 weeks to file any objection she wants
22 to and if need be we can have a
23 further day of hearing. Okay?

24 MS. SANKAR: Your Honor, if I do

1 not receive these documents within two
2 weeks what will happen?

3 JUDGE TURNER: Well, you better
4 let me know.

5 MS. SANKAR: Okay.

6 MS. BUCKNER: Send it to 2301
7 Market Street?

8 MS. SANKAR: It's 2301 Market
9 Street, S23-1, Philadelphia
10 Pennsylvania, 19101.

11 JUDGE TURNER: As of today,
12 although I don't believe you made a
13 motion, Ms. Sankar, we are going to
14 admit your Exhibits 1, 2, 3 and 4, or
15 is there a 5?

16 MS. SANKAR: There is a 5th
17 exhibit. It's the informal decision,
18 dated August 14, 2002.

19 JUDGE TURNER: Okay. Do you have
20 any objections to any of these
21 exhibits, Ms. Buckner? Did you
22 understand my question?

23 MS. BUCKNER: I was trying to find
24 it. It says PECO-5 one of two?

1 JUDGE TURNER: Yes.

2 MS. BUCKNER: I couldn't figure
3 this out, because it says income level
4 one resolution for amount paid. I
5 didn't understand it. What does that
6 mean?

7 JUDGE TURNER: Mr. Costello
8 testified to this exhibit.

9 MS. BUCKNER: I'm saying, what
10 does that 88,000 mean?

11 JUDGE TURNER: I don't think it
12 means anything. It's a placeholder.

13 MS. BUCKNER: Eighty-eight
14 thousand?

15 JUDGE TURNER: As far as I know
16 it's a placeholder number.

17 MS. BUCKNER: Because this didn't
18 make any sense to me. This is
19 supposed to be part of the case?

20 JUDGE TURNER: Yes.

21 MS. BUCKNER: I didn't understand
22 anything on there.

23 JUDGE TURNER: Well, the amount of
24 money saved is not a significant

1 figure. The total balance is
2 2,546.62.

3 MR. COSTELLO: Your Honor, if I
4 may interrupt, you're correct. That
5 88,888 figure is just a placeholder.
6 It's the format the Commission uses.
7 The information for this document is
8 the Page 2, that outlines the payment
9 arrangement.

10 MS. BUCKNER: Okay. That has to
11 do with the next page, the budget,
12 that they agreed since my income was
13 100 --

14 JUDGE TURNER: Ma'am, I cannot
15 tell you what they agreed to. The
16 document speaks for itself. Do you
17 have an objection to this exhibit?

18 MS. BUCKNER: No. They're going
19 by -- the public utility went by the
20 income from my 1099 --

21 JUDGE TURNER: Ma'am?
22 Ms. Buckner, stop. You can't testify
23 as to what people thought or meant, so
24 I'm admitting this document without

1 objection. I'm admitting 1 through 5
2 from PECO and I'm admitting Buckner 1,
3 which has your 1099s on it, and then
4 when you send your next three in I may
5 admit them, depending on Ms. Sankar's
6 response.

7 MS. BUCKNER: On PECO Number 4,
8 which is one of one, I read that over
9 and it's misleading because it's
10 telling you why the case was closed,
11 the closing date 6-6-02, which was
12 never sent to me for me to talk to
13 anybody. It's telling you that it was
14 completed and the cap rate discount
15 was changed from 50 to 25. It's
16 saying that, but it wasn't changed.
17 It's misleading. On 6-6 it says case
18 open 3-19, PECO Number 4, which is a
19 year and three months it took for
20 somebody to close it on 6-6, but never
21 notifying anybody.

22 And I asked for paperwork when I
23 called the public utility and they
24 couldn't find anything. On here they

1 said the recertification process was
2 completed and they make it look like
3 it was changed from 50 to 25, that's
4 why the case was closed. When you
5 read that isn't that how you
6 understand it?

7 JUDGE TURNER: Yes. That's how
8 they think.

9 MS. BUCKNER: Right. And that's
10 incorrect. PECO Number 4 was
11 incorrect and the case shouldn't have
12 been closed.

13 JUDGE TURNER: Well, it was
14 correct in that the cap rate discount
15 was changed from 50 to 25 percent on
16 November '99.

17 MS. BUCKNER: But it wasn't.

18 JUDGE TURNER: It was. That's the
19 testimony here. That's your
20 testimony.

21 MS. BUCKNER: Oh, okay. It seems
22 confusing.

23 JUDGE TURNER: Please,
24 Mrs. Buckner, the way you state it is

1 confusing, the way we read it it is
2 not confusing. I'm going to admit it.

3 MS. BUCKNER: Is there any reason
4 why it took from March of '01 to
5 6-6-02 for anybody to --

6 JUDGE TURNER: Ms. Buckner, this
7 question is completely irrelevant at
8 this point.

9 MS. BUCKNER: I kept calling the
10 Public Utility Commission and they
11 wouldn't --

12 JUDGE TURNER: Off the record.

13 * * *

14 (Whereupon, a brief off-the-record
15 discussion was held.)

16 * * *

17 JUDGE TURNER: Back on the record.
18 They're admitted and Ms. Buckner's
19 exhibits are admitted and we have a
20 schedule that stretches over a month.
21 Ms. Buckner's to submit copies of
22 exhibits to me and Ms. Sankar, and
23 Ms. Sankar is to file objections
24 within two weeks after that. So now

1 we are adjourning for today. Okay?
2 And I will hear from each of you on
3 the scheduled date.

4 * * *

5 (Witness excused.)

6 (Whereupon, the hearing concluded
7 at 12:20 p.m.)

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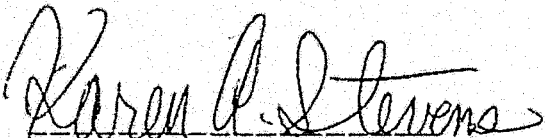
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C E R T I F I C A T I O N

I, Karen A. Stevens, a Court Reporter and Notary Public, do hereby certify the foregoing to be a true and accurate transcript of the proceedings in this matter, as transcribed from the stenographic notes taken by me.


Karen A. Stevens
Court Reporter
Notary Public

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LAWYER'S NOTES

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March 13, 2003

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Administrative Law Judge Allison K. Turner
Pennsylvania Public Utility Commission
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130

Re: Doris A. Buckner v. PECO Energy Company
PUC Docket No. Z-01196423
Hearing Date: Thursday, March 20, 2003

Dear Judge Turner:

Enclosed are PECO Energy Company's Exhibits, which it plans to use at the above-referenced hearing. By copy of this letter, I am sending a copy of these documents to the Complainant.

Please call my direct dial number if you have any questions regarding this case.

Priya Sankar
Attorney
Exelon Business Services Company

Enclosure(s)

cc: Doris A. Buckner (First Class Mail)
A. Costello

ACCOUNT STATEMENT

CUSTOMER NAME: John F Buckner

ADDRESS: 1230 Hall Av.
Roslyn, PA 19001

ACCOUNT NUMBER: 40-11-14-385513

Prepared by: A J Costello

DOCKET NUMBER: Z-011884233

RATE: Residential Electric CAP Rate
Residential Gas Heat CAP Rate

DOCUMENT FOLDER

Page 1

2-01196423

Bill Period	Day	Meter Reading - Type	Usage	Daily Avg Use	PECO Bill Amt / Budget + Agmt	Supp Chg.	Sales Tax	Amount Reqst'd	Due Date	Late Chg.	Payment	Date Pymt Rec'd	Balance	Comments
02/18/99	28	26580 - A	Elec	18.4	35.86								1151.32	Previous balance
03/18/99		27096 - A	516											
		6644 - A	Gas	5.3	74.95			817.13	04/12/99		445.00	03/15/99	817.13	BM 04
		6795 - A	151	4.6	37.17			788.49	05/11/99				900.70	BM 04
04/16/99	29	27623 - A	527	3.0	46.40									
		6882 - A	87	18.5	42.90			863.77	06/09/99				977.98	BM 04
05/17/99	31	28198 - A	575	1.9	34.38									
		6942 - A	60	17.7	40.01			826.08	07/12/99				1040.29	BM 04
06/17/99	31	28749 - A	551	1.0	22.30									
		6975 - A	33	17.7	35.59			70.66	08/10/99				1095.95	
07/16/99	29	29263 - A	514	0.9	20.07									
		7003 - A	28	16.6	35.70			70.77	09/08/99		70.66	08/12/99	1081.06	BM 50
08/16/99	28	29778 - A	515	0.9	20.07									
		7031 - A	28	17.4	36.78			69.77	10/12/99		70.77	09/14/99	1055.06	BM 50
09/15/99	30	30302 - A	524	0.8	17.99									
		7055 - A	30	17.9	40.71			80.17	11/09/99		69.77	10/16/99	1060.46	BM 50
10/16/99	31	30859 - A	557	1.2	24.46									
		7095 - A	40	18.2	49.72			190.48	12/07/99	1.00			1155.77	BM 03
11/12/99	27	31351 - A	492	2.5	44.59									
		7163 - A	68	16.3	51.92			244.32	01/04/00	1.38	80.17	11/17/99	1194.61	BM 03
12/14/99	32	31873 - A	522	3.3	65.71									
		7270 - A	107	21.2	88.29			171.41	02/09/00	.03	109.31	12/30/99	1106.70	1
01/14/00	31	32532 - A	659	4.9	85.72						132.64	01/17/00		
		7423 - A	153		+15.00									

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PECO-1 145

Reading Type Codes: A - Actual E - Estimated C - Customer R - Remote

ACCOUNT STATEMENT

CUSTOMER NAME: John F Buckner

ADDRESS: 1230 Hall Av.
Roslyn, PA 19001

ACCOUNT NUMBER: 40-11-14-365513

Prepared by: A J Costello

DOCKET NUMBER: Z-011964233

RATE: Residential Electric CAP Rate
Residential Gas Heat CAP Rate

Bill Period	Days	Meter Reading - Type	Usage	Daily Avg Use	PECO Bill Amt / Budget + Agmt	Supp Chg.	Sales Tax	Amount Reqstd	Due Date	Late Chg.	Payment	Date Pymt Rec'd	Balance	Comments
02/15/00	32	33210 - A 7633 - A	678 210	21.1 6.5	71.38 111.90 +15.00			371.80	03/09/00	2.14	*.03		1292.09	*Late chg card BM 03
03/16/00	30	33762 - A 7737 - A	552 104	18.4 3.4	56.18 60.06 +15.00			133.49	04/11/00	.03	171.30 198.28	02/22/00 03/20/00	1038.78	
04/17/00	32	34308 - A 7832 - A	545 95	17.0 2.9	55.45 56.27 +15.00			126.72	05/10/00		304.00 133.49	04/07/00 04/19/00	713.01	BM 50
05/16/00	29	34821 - A 7885 - A	513 53	17.6 1.8	51.46 34.59 +15.00			227.77	06/08/00				799.06	BM 03
06/15/00	30	35329 - A 7917 - A	508 32	16.9 1.0	50.87 24.03 +15.00			317.67	07/10/00				873.96	BM 04
07/17/00	32	35919 - A 7951 - A	590 34	18.4 1.0	60.77 25.29 +15.00			418.73	09/09/00				960.02	BM 04
08/16/00	30	36476 - A 7984 - A	557 33	18.5 1.1	56.77 24.76 +15.00			515.26	09/11/00				1041.55	
09/15/00	30	37005 - A 8012 - A	529 28	17.6 0.9	53.41 22.76 +15.00			612.87	10/10/00	6.44			1124.16	
10/17/00	32	37481 - A 8056 - A	476 44	14.8 1.3	47.75 32.55 +15.00			715.75	11/09/00	7.58			1212.04	BM 07
11/14/00	28	37942 - A 8138 - A	461 82	16.4 2.9	46.40 54.42 +15.00			840.34	12/07/00	8.77			1321.63	BM 07 ⁽²⁾
12/16/00	32	38785 - A 8324 - A	843 186	26.3 5.8	91.31 131.49 +15.00			766.67	01/09/01	6.53	159.00 *159.00	11/29/00	1232.96	*Misc credit BM 07

295

Reading Type Codes: A - Actual E - Estimated C - Customer R - Remote

ACCOUNT STATEMENT
 CUSTOMER NAME: John F Buckner

Prepared by: A J Costello

ADDRESS: 1230 Hall Av.
 Roslyn, PA 19001

DOCKET NUMBER: Z-011964233

RATE: Residential Electric CAP Rate
 Residential Gas Heat CAP Rate

ACCOUNT NUMBER: 40-11-14-365513

Page 3

Bill Period	Days	Meter Reading - Type	Usage	Daily Avg Use	PECO Bill Amt / Budget + Agmt	Supp Chg.	Sales Tax	Amount Reqstd	Due Date	Late Chg.	Payment	Date Pymt Rec'd	Balance	Comments
01/18/01	33	39662 - A 8561 - A	877 237	15.9 7.1	95.58 187.10 +15.00			1073.85	02/12/01	9.50			1525.14	BM 07
02/16/01	29	40282 - A 8740 - A	620 179	21.3 6.1	68.10 143.22 +15.00			1313.39	03/13/01	13.22			1749.68	BM 07
03/16/01	28	40872 - A 8888 - A	590 148	21.0 5.2	64.26 139.20 +15.00			1531.85	04/10/01				1,953.14	
04/17/01	32	41443 - A 8998 - A	571 110	17.8 3.4	30.01 116.37 +15.00	30.47		1722.58	05/14/01		*1.12	04/05/01	2,128.87	*Misc Credit
05/16/01	29	41897 - A 9042 - A	454 44	15.6 1.5	8.01 45.12 +15.00	24.16		1560.87	06/12/01		*254.00	05/04/01	1,952.16	*LIHEAP
06/16/01	31	42401 - A 9072 - A	504 30	16.2 0.9	8.59 33.04 +15.00	26.82		1844.32	07/12/01				2,020.51	
07/17/01	31	42804 - A 9098 - A	403 26	13.0 0.8	30.13 29.58 +15.00			1,719.03	08/09/01				2,080.32	
08/16/01	30	43354 - A 9122 - A	550 24	18.3 0.8	42.58 27.88 +15.00			1,804.49	09/10/01				2,150.78	
09/17/01	32	43854 - A 9147 - A	500 25	15.6 0.7	35.15 28.07 +15.00			1,883.71	10/10/01				2,215.00	
10/17/01	30	44334 - A 9190 - A	480 43	16.0 1.4	34.92 42.12 +15.00			1,975.75	11/08/01				2,292.04	
11/15/01	29	44846 - A 9276 - A	512 86	17.6 2.9	37.69 77.07 +15.00			2,105.51	12/10/01				2,406.80	(3)

Reading Type Codes: A - Actual E - Estimated C - Customer R - Remote

395

ACCOUNT STATEMENT

CUSTOMER NAME: John F Buckner

ADDRESS: 1230 Hall Av.
Roslyn, PA 19001

ACCOUNT NUMBER: 40-11-14-385513

Prepared by: A J Costello

DOCKET NUMBER: Z-0119664233

RATE: Residential Electric CAP Rate
Residential Gas Heat CAP Rate

Page 4

Bill Period	Days	Meter Reading - Type	Usage	Daily Avg Use	PECO Bill Amt / Budget + Agmt	Supp Chg.	Sales Tax	Amount Reqstd	Due Date	Late Chg.	Payment	Date Pymt Rec'd	Balance	Comments
12/14/01	29	45329 - A 9367 - A	483 91	16.6 3.1	35.09 70.76 + 15.00			2,226.36	01/08/02				2,512.65	
01/16/02	33	507 - A 9577 - R	597 210	18.0 6.3	48.62 128.22 + 15.00			2,418.20	02/11/02				2,689.49	
12/19/01 - Meter Change: Removed Meter #6-1604492 Index45419 , Installed Meter #9G-3827835 Index 00000														
02/14/02	29	1045 - R 9733 - R	538 156	18.5 5.3	41.20 97.06 + 15.00			2,571.46	03/11/02				2,827.75	
03/18/02	32	1627 - R 9876 - R	582 143	18.1 4.4	46.88 89.56 + 15.00			2,722.90	04/10/02				2,964.19	
04/17/02	30	2133 - R 9972 - R	506 96	16.8 3.2	37.09 62.47 + 15.00			2,837.46	05/13/02				3,063.75	
05/14/02	27	2553 - R	420	15.5	31.34			2,752.75	06/10/02		*163.00	05/01/02	2,964.04	*LIHEAP
05/16/02	29	0015 - E 43	43	1.4	31.95 + 15.00			2,834.55	07/10/02				3,030.84	
06/17/02	34	3038 - R 0057 - R	486 42	14.2 1.3	35.43 31.37 + 15.00			2,905.33	08/12/02				3,086.52	BM 07
07/17/02	30	3533 - R 0079 - R	494 22	16.4 0.7	35.94 19.84 + 15.00			2,692.15	09/10/02				2,858.44	*Ret'd check **Ret'd chk chg ***Recon fee
08/16/02	30	4001 - R 0097 - R	468 18	15.6 0.6	34.31 17.57 + 15.00 *300.00 **19.94 ***60.00									(4)

4 of 5

Reading Type Codes: A - Actual E - Estimated C - Customer R - Remote

ACCOUNT STATEMENT

CUSTOMER NAME: John F Buckner

ADDRESS: 1230 Hall Av.
Roslyn, PA 19001

ACCOUNT NUMBER: 40-11-14-365513

Prepared by: A J Costello

DOCKET NUMBER: Z-011984233

RATE: Residential Electric CAP Rate
Residential Gas Heat CAP Rate

Page 5

Bill Period	D B Y S	Meter Reading - Type	Usage	Daily Avg Use	PECO Bill Amt / Budget + Agmt	Supp Chg.	Sales Tax	Amount Requestd	Due Date	Late Chg.	Payment	Date Pymt Rec'd	Balance	Comments
09/16/02	31	4448 - R 0120 - R	447 23	14.4 0.7	33.05 20.45 /106.00 + 15.00			121.00	10/09/02		121.00 *19.94	08/30/02 08/29/02	2,771.00	**Ret'd chk fee canceled.
10/16/02	30	4851 - R 0154 - R	403 34	13.4 1.1	30.31 26.82 /106.00 + 15.00			121.00	11/12/02		121.00	10/03/02	2,707.13	BM 50
11/14/02	29	5339 - R 0267 - R	488 113	16.8 3.8	35.62 72.38 /106.00 + 15.00			121.00	12/09/02		121.00	11/12/02	2,694.13	BM 50
12/16/02	32	5913 - R 0472 - R	574 205	17.9 6.4	45.90 121.38 /106.00 + 15.00			121.00	01/08/03		121.00	12/06/02	2,740.41	BM 50
01/16/03	31	6509 - R 0679 - R	596 207	19.2 6.6	48.73 118.38 /107.00 + 15.00			122.00	02/11/03		121.00	01/07/03	2,786.52	BM 50
02/14/03	29	7057 - R 0943 - R	548 264	18.8 9.1	42.47 148.98 /107.00 + 15.00			122.00	03/11/03		122.00	02/04/03	2,855.97	BM 50
												03/11/03	2,733.97	

5085

Reading Type Codes: A - Actual E - Estimated C - Customer R - Remote

2301 Market Street
PO Box 8699
Philadelphia, PA 19101-8699



9

October 15, 1999

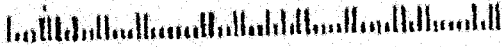
*Unpaid
MK
11/8*

Mail to:

PECO Energy Universal Service
Attn: CAP RATE
PO Box 13438
Philadelphia, PA 19101-9938

00004

1 800-774-7040
40-11-14-365513



JOHN F BUCKNER
1230 HALL AVE
ROSLYN PA 19001-3506

Dear JOHN F BUCKNER

The Universal Services CAP discount rate is designed for customers who's annual income is at or below 150% of the Federal Poverty Income Guidelines. The CAP discount rate provides a discount based on the level of your income for the first 500 kwh of electric usage billed. Your usage that is over 500 kwh will be billed at the regular rate.

Please complete and sign the enclosed application form. You must include proof of your total gross household income for the last 30 days * We must determine your income eligibility before giving you the CAP rate discount. Please return your application with verification within 10 days. We have enclosed a return envelope for your convenience.

If you need further assistance, please call Universal Services at 1-800-774-7040.

Sincerely,

DOCKETED
APR 09 2003

Universal Services
PECO Energy
1-800-774-7040

*NO FORM WAS ENCLOSED John F. Buckner
1998-1040 & Schedule C are attached*

DOCUMENT
FOLDER

*1,205.00
TOTAL
INCOME
Alhmm
2522 doc*

2-011 96423

PECO-2
196

Profit Loss From Business

(Sole Proprietorship)

Partnerships, joint ventures, etc., must file Form 1065 or Form 1065-B.

Attach to Form 1040 or Form 1041. See Instructions for Schedule C (Form 1040).

DEWLE C
17540
U.S. Dept. of the Treasury
Internal Revenue Service (10)

Proprietor: **JOHN F. BUCKNER**

Social security number (SSN)
 Enter NEW code from pages C-8 & 9
 13 23 11010
 Employer ID number (EIN), if any
 23 20 68 173

Principal business or profession, including product or service (see page C-1)

Business name. If no separate business name, leave blank.
OFFSET PRINTING

Business address (including suite or room no.)
BUCCAMBER PRINTING

Business address (including suite or room no.)
City, town or post office, state, and ZIP code
**2758 Mount Carmel Avenue
GLENSIDE, PA 19038-2315**

Accounting method: (1) Cash (2) Accrual (3) Other (specify) _____
Did you "materially participate" in the operation of this business during 1998? If "No," see page C-2 for limit on losses. Yes No
If you started or acquired this business during 1998, check here

Income

Gross receipts or sales. Caution: If this income was reported to you on Form W-2 and the "Statutory employee" box on that form was checked, see page C-3 and check here

Returns and allowances: _____

Subtract line 2 from line 1

Cost of goods sold (from line 42 on page 2) _____

Gross profit. Subtract line 4 from line 3

Other income, including Federal and state gasoline or fuel tax credit or refund (see page C-3) _____

11032

1	\$19,218.85
2	
3	19,218.85
4	6,829.05
5	12,389.80
6	
7	12,389.80

Expenses. Enter expenses for business use of your home only on line 30.

8	Advertising	449.95
9	Bad debts from sales or services (see page C-3)	--0--
10	Car and truck expenses (see page C-3)	--0--
11	Commissions and fees	--0--
12	Depreciation	--0--
13	Depreciation and section 179 expense deduction (not included in Part III) (see page C-4)	--0--
14	Employee benefit programs (other than on line 19)	--0--
15	Insurance (other than health)	581.95
15a	Interest:	
15b	a Mortgage (paid to banks, etc.)	--0--
15b	b Other	564.14
16	Legal and professional services	--0--
17	Office expense	73.67
18	Pension and profit-sharing plans	
19	Rent or lease (see page C-5):	
20a	a Vehicles, machinery, and equipment	7,100.00
20b	b Other business property	4,056.00
21	Repairs and maintenance	953.92
22	Supplies (not included in Part III)	--0--
23	Taxes and licenses	105.00
24	Travel, meals, and entertainment:	
24a	a Travel	1,025.32
24b	b Meals and entertainment	--0--
24c	c Enter 50% of line 24b subject to limitations (see page C-6)	
24d	d Subtract line 24c from line 24b	--0--
25	Utilities	1,167.77
26	Wages (less employment credits)	1,025.00
27	Other expenses (from line 48 on page 2)	223.87

28 Total expenses before expenses for business use of home. Add lines 8 through 27 in columns

29 Tentative profit (loss). Subtract line 28 from line 7

30 Expenses for business use of your home. Attach Form 8829

31 Net profit or (loss). Subtract line 30 from line 29.

18		--0--
20a		7,100.00
20b		4,056.00
21		953.92
22		--0--
23		105.00
24a		1,025.32
24b		
24c		
24d		--0--
25		1,167.77
26		1,025.00
27		223.87
28		12,326.59
29		63.21
30		--0--
31		563.21

32 If you have a loss, check the box that describes your investment in this activity (see page C-6)

32a All investment is at risk

32b Some investment is not at risk

596

00910-1



Receipt 50%
UNIVERSAL SERVICES
Completed 4-30-01

CAP Discount Rate
Application for Re-Certification
Ratepayer: GRATE

Account No.: 40-11-14-365513

Approved Universal Services applicants will receive the CAP Discount Rate for their PECO Energy service. Due to company billing schedules, approval might not reach PECO Energy before the preparation of your next energy bill. In that case, the new rate will start with the next bill. Please Return Immediately. PECO Energy will notify you if your application does not meet the Income Eligibility Guidelines.

(26)

INSTRUCTIONS: Please be sure that the information on this form is accurate. Attach proof of total gross household income and sign your name at the "X". Below are types of income verification to send with this form.

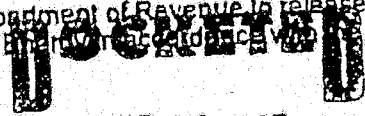
ALL INFORMATION MUST BE COMPLETE IN ORDER FOR THIS FORM TO BE PROCESSED. (Please Print)

1. Verify or enter the name, address and social security information.
2. Enter the number of dependents, including self.
3. Read, sign and date.
4. Attach all proof of total gross household income before sending. (Check the boxes below to indicate the type of verification attached.)
5. Mail form to PECO Energy, P.O. Box 16468, Pittsburgh, PA 15242. A pre-addressed envelope has been provided for your convenience.
6. To fax information, dial 412-306-5390.
7. Do not send bill payment with this form.

NAME: Last BUCKNER		First JOHN	Middle Initial F.
Address: 1230		Apt. No.	Street HALL AVENUE
City ROSLYN,		State PENNSYLVANIA	Zip Code 19001
Social Security Number 184-32809		No. of Dependents, including Self (to be filled in by applicant) 2	
Day Time Telephone Number (215) 885-4770		Evening Telephone Number	

DOCUMENT FOLDER

I authorize the Pennsylvania Department of Revenue to release information about my personal income tax return or property tax/rent rebate records to PECO Energy in accordance with Universal Services standards. I certify that the above information is correct.



APR 09 2003

X John F. Buckner 4-11-01
JOHN F. Applicant Signature BUCKNER

Please check the boxes below to indicate the type of total household income verification submitted:

- | | | |
|---|--|---------------------------------|
| <input type="checkbox"/> SSI Award Letter | <input type="checkbox"/> Employer Verification Letter | <input type="checkbox"/> Others |
| <input type="checkbox"/> Pay Stubs (last 4 stubs) | <input type="checkbox"/> DPW | |
| <input type="checkbox"/> Social Security Retirement | <input type="checkbox"/> Workman's Compensation (Award Letter) | |
| <input type="checkbox"/> Unemployment Letter | <input type="checkbox"/> Social Security Survivors Benefit | |
| <input type="checkbox"/> Child Support/Court Order | <input checked="" type="checkbox"/> Previous Year's W-2 or 1040 SE Form & Schedule C for YEAR 2000 | |
| <input type="checkbox"/> Social Security Disability | <input type="checkbox"/> Veteran Benefits Award Letter | |

PECO Energy use only

DEPARTMENT OF REVENUE Section
Applicant Income

- Has met 100% of Federal Poverty Guidelines
- Has met 150% of Federal Poverty Guidelines
- Has not met Federal Poverty Guidelines

File & Year Checked
 PA-Personal State Tax
 Property Tax/Rent Rebate

Date _____
 No Record Found
 Insufficient Information

PECO ENERGY COMPANY Section

2-011 96423

PECO-3
1/23

Label here
See the IRS label, otherwise, please print type.

Your first name and initial: JOHN F.
Last name: BUCKNER
If a joint return, spouse's first name and initial: DORIS A.
Last name: BUCKNER
Home address (number and street). If you have a P.O. box, see page 19: 1230 Hall Avenue
City, town or post office, state, and ZIP code. If you have a foreign address, see page 19: Roslyn, Pennsylvania 19001

Your social security number: [REDACTED]
Spouse's social security number: [REDACTED]

Important!
You must enter your SSN(s) above.
You: Yes No
Spouse: Yes No

Residential Election Campaign See page 19.

Note: Checking "Yes" will not change your tax or reduce your refund. Do you, or your spouse if filing a joint return, want \$3 to go to this fund?

Filing Status

Check only one box.

1 Single
2 Married filing joint return (even if only one had income)
3 Married filing separate return. Enter spouse's social security no. above and full name here.
4 Head of household (with qualifying person). (See page 19.) If the qualifying person is a child but not your dependent, enter this child's name here.
5 Qualifying widow(er) with dependent child (your spouse died). (See page 19.)

Exemptions

If more than six dependents, see page 20.

6a Yourself. If your parent (or someone else) can claim you as a dependent on his or her tax return, do not check box 6a.

b <input checked="" type="checkbox"/> Spouse	(2) Dependent's social security number	(3) Dependent's relationship to you	(4) <input checked="" type="checkbox"/> If qualifying child by child tax credit (see page 20)
(1) First name Last name			<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>
			<input type="checkbox"/>

7c No. of boxes checked on 6a and 6b: 2
No. of your children on the return:
• Lived with you
• Did not live with you due to divorce or separation (see page 20)
Dependents on the return not entered above:
Add numbers entered on lines above: 2

Income

Attach Forms W-2 and W-2G here. Also attach Form(s) 1099-R if tax was withheld.

If you did not get a W-2, see page 21.

Enclose, but do not attach, any payment. Also, please use Form 1040-V.

7 Wages, salaries, tips, etc. Attach Form(s) W-2 Form 1099.
8a Taxable interest. Attach Schedule B if required.
b Tax-exempt interest. Do not include on line 8a.
9 Ordinary dividends. Attach Schedule B if required.
10 Taxable refunds, credits, or offsets of state and local income taxes (see page 22).
11 Alimony received.
12 Business income or (loss). Attach Schedule C or C-EZ.
13 Capital gain or (loss). Attach Schedule D if required. If not required, check here
14 Other gains or (losses). Attach Form 4797.
15a Total IRA distributions. 15b Taxable amount (see page 20).
16a Total pensions and annuities. 16b Taxable amount (see page 20).
17 Rental real estate, royalties, partnerships, S corporations, trusts, etc. Attach Schedule E.
18 Farm income or (loss). Attach Schedule F.
19 Unemployment compensation. 19b Taxable amount (see page 25).
20a Social security benefits. 20b Taxable amount (see page 25).
21 Other income. List type and amount (see page 25). This is your total income.
22 Add the amounts in the far right column for lines 7 through 21. This is your total income.

7	\$1,933.44
8a	
9	
10	
11	
12	\$101.47
13	
14	
15b	
16b	
17	
18	
19	
20b	
21	
22	\$2,012.91
23	
24	
25	
26	
27	
28	
29	
30	
31a	
32	
33	\$2,012.91

Adjusted Gross Income

23 IRA deduction (see page 27).
24 Student loan interest deduction (see page 27).
25 Medical savings account deduction. Attach Form 8853.
26 Moving expenses. Attach Form 3903.
27 One-half of self-employment tax. Attach Schedule SE.
28 Self-employed health insurance deduction (see page 28).
29 Self-employed SEP, SIMPLE, and qualified plans.
30 Penalty on early withdrawal of savings.
31a Alimony paid b Recipient's SSN: [REDACTED]
32 Add lines 23 through 31a.
33 Subtract line 32 from line 22. This is your adjusted gross income.

243

Level 1
Income
Per Special

Tax and Credits

Standard Deduction for Most People
Single: \$4,000
Head of household: \$5,450
Married filing jointly or Qualifying widower: \$7,350
Married filing separately: \$3,076

34 Amount from line 33 (adjusted gross income) 82,012.91
35a Check if: You were 65 or older, Blind; Spouse was 65 or older, Blind
36 Enter your itemized deductions from Schedule A, line 28, or standard deduction shown on this left. But see page 31 to find your standard deduction if you checked any box on line 35a or 35b or if someone can claim you as a dependent 57,350.00
37 Subtract line 36 from line 34 (5,337.09)
38 If line 34 is \$96,700 or less, multiply \$2,800 by the total number of exemptions claimed on line 6d. If line 34 is over \$96,700, see the worksheet on page 32 for the amount to enter 5,600.00
39 Taxable income. Subtract line 38 from line 37. If line 38 is more than line 37, enter -0-
40 Tax (see page 32). Check if any tax is from a Form(s) 8814 b Form 4972
41 Alternative minimum tax. Attach Form 6251
42 Add lines 40 and 41
43 Foreign tax credit. Attach Form 1116 if required
44 Credit for child and dependent care expenses. Attach Form 2441
45 Credit for the elderly or the disabled. Attach Schedule R
46 Education credits. Attach Form 8863
47 Child tax credit (see page 36)
48 Adoption credit. Attach Form 8839
49 Other. Check if from a Form 9800 b Form 8396 c Form 8801 d Form (specify)
50 Add lines 43 through 49. These are your total credits
51 Subtract line 50 from line 42. If line 50 is more than line 42, enter -0-

Other Taxes

52 Self-employment tax. Attach Schedule SE
53 Social security and Medicare tax on tip income not reported to employer. Attach Form 4137
54 Tax on IRAs, other retirement plans, and MSAs. Attach Form 5329 if required
55 Advance earned income credit payments from Form(s) W-2
56 Household employment taxes. Attach Schedule H
57 Add lines 51 through 56. This is your total tax

Payments

If you have a qualifying child, attach Schedule EIC.

58 Federal income tax withheld from Forms W-2 and 1099
59 2000 estimated tax payments and amount applied from 1999 return
60a Earned income credit (EIC) \$ 155.00
60b Nonrefundable earned income amount and type
61 Excess social security and RRTA tax withheld (see page 50)
62 Additional child tax credit. Attach Form 8812
63 Amount paid with request for extension to file (see page 50)
64 Other payments. Check if from a Form 2439 b Form 4138
65 Add lines 58, 59, 60a, and 61 through 64. These are your total payments \$ 155.00

Refund

Have it directly deposited! See page 50 and 60 in 67b, 67c, and 67d.

66 If line 65 is more than line 57, subtract line 57 from line 65. This is the amount you overpaid \$ 155.00
67a Amount of line 66 you want refunded to you \$ 155.00
67b Routing number
67c Type: Checking Savings
67d Account number
68 Amount of line 66 you want applied to your 2001 estimated tax

Amount You Owe

69 If line 67 is more than line 65, subtract line 66 from line 57. This is the amount you owe.
70 Estimated tax penalty. Also include on line 69

Sign Here

Under penalties of perjury, I declare that I have examined this return and accompanying schedules and statements, and to the best of my knowledge and belief, they are true, correct, and complete. Declaration of preparer (other than taxpayer) is based on all information of which preparer has any knowledge.

Your signature: John A. Buckner Date: 4-11-2001 Your occupation: PRINTER Daytime phone number: 215, 985-7771
Spouse's signature: Lorrell Buckner Date: 4-11-2001 Spouse's occupation: PRINTER May the IRS discuss this return with the preparer shown below (see page 62)? Yes No

Paid Preparer's Use Only

Preparer's signature: Date: Check if self-employed: Preparer's SSN or PTIN: EIN: Phone no.:

345

Profit or Loss from Business
(Sole Proprietorship)

2000
Attachment
Sequence No. **09**

Department of the Treasury
Internal Revenue Service (107)

Partnerships, ventures, etc., must file Form 1065 or Form 1065-B
Attach to Form 1040 or Form 1041. See instructions for Schedule C (Form 1040).

Name of proprietor: **JOHN F. BUCKNER**

Principal business or profession, including product or service (see page G-1 of the instructions):
OFFSET PRINTING

Business name. If no separate business name, leave blank:
BUCCANEER PRINTING

Business address (including suite or room no.), city, town or post office, state, and ZIP code:
**275B Mount Carmel Avenue (Rear Office)
North Hills, PA 19038-2315**

Accounting method: (1) Cash (2) Accrual (3) Other (specify) _____

Did you "materially participate" in the operation of this business during 2000? If "No," see page C-2 for limit on losses. Yes No

If you started or acquired this business during 2000, check here _____

Social security number (SSN) _____

B Enter code from pages C-7 & 8
13 b 13 b d

D Employer ID number (EIN), if any
213 201681173

Part I Income

- 1 Gross receipts or sales. Caution: If this income was reported to you on Form W-2 and the "Statutory employee" box on that form was checked, see page C-2 and check here
- 2 Returns and allowances
- 3 Subtract line 2 from line 1
- 4 Cost of goods sold (from line 42 on page 2)
- 5 Gross profit. Subtract line 4 from line 3
- 6 Other income, including Federal and state gasoline or fuel tax credit or refund (see page C-2)
- 7 Gross income. Add lines 5 and 6

1	18,202.49
2	
3	18,202.49
4	7,159.65
5	11,042.84
6	
7	11,042.84

part-sharon

Part II Expenses. Enter expenses for business use of your home only on line 30.

8 Advertising	8	150.00	19 Pension and profit-sharing plans	19	- - 0 - -
9 Bad debts from sales or services (see page C-3)	9	- - 0 - -	20 Rent or lease (see page C-4):	20a	- - 0 - -
10 Car and truck expenses (see page C-3)	10	- - 0 - -	a Vehicles, machinery, and equipment	20b	4,236.00
11 Commissions and fees	11	- - 0 - -	b Other business property	21	694.41
12 Depreciation	12	- - 0 - -	21 Repairs and maintenance	22	- - 0 - -
13 Depreciation and section 179 expense deduction (not included in Part III) (see page C-5)	13	- - 0 - -	22 Supplies (not included in Part III)	23	81.00
14 Employee benefit programs (other than on line 19)	14	- - 0 - -	23 Taxes and licenses	24a	1,101.75
15 Insurance (other than health)	15	470.63	24 Travel, meals, and entertainment:		
16 Interest:			a Travel		
a Mortgage (paid to banks, etc.)	16a	- - 0 - -	b Meals and entertainment		
b Other	16b	664.63	c Enter nondeductible amount included on line 24b (see page C-5)		
17 Legal and professional services	17	- - 0 - -	d Subtract line 24c from line 24b	24d	- - 0 - -
18 Office expense	18	146.85	25 Utilities	25	1,231.11
26 Total expenses before expenses for business use of home. Add lines 8 through 27 in columns			26 Wages (less employment credits)	26	1,911.44
29 Tentative profit (loss). Subtract line 28 from line 7			27 Other expenses (from line 48 on page 2)	27	253.55
30 Expenses for business use of your home. Attach Form 8829			28	28	10,941.37
31 Net profit or (loss). Subtract line 30 from line 29.			29	29	101.47
• If a profit, enter on Form 1040, line 12, and also on Schedule SE, line 2 (statutory employees, see page C-5). Estates and trusts, enter on Form 1041, line 3.			30	30	- - 0 - -
• If a loss, you must go to line 32.			31	31	101.47
32 If you have a loss, check the box that describes your investment in this activity (see page C-5).					
• If you checked 32a, enter the loss on Form 1040, line 12, and also on Schedule SE, line 2 (statutory employees, see page C-5). Estates and trusts, enter on Form 1041, line 3.					
• If you checked 32b, you must attach Form 6188.					

19	- - 0 - -
20a	- - 0 - -
20b	4,236.00
21	694.41
22	- - 0 - -
23	81.00
24a	1,101.75
24b	
24c	
24d	- - 0 - -
25	1,231.11
26	1,911.44
27	253.55
28	10,941.37
29	101.47
30	- - 0 - -
31	101.47

32a All investment is at risk.
32b Some investment is not at risk.

485

CSS03101

PA. PUBLIC UTILITY COMMISSION
BUREAU OF CONSUMER SERVICES
CLOSING DATA

6/7/02

BCS CASE NUMBER: 916999

DATE CASE OPENED: 3/19/01

CUSTOMER NAME: JOHN BUCKNER

SVC. ADDRESS: 1230 HALL AVE

ROSLYN, PA 19001

COMPANY NAME: PECO ENERGY

ACCOUNT #: 401114365513

TOTAL BALANCE/BASIC: \$1,952.02

PRIOR CASE NO:

RESOLUTION:

VERBAL CLOSE. THE CAP RATE DISCOUNT CAN ONLY BE CHANGED FROM 25% TO 50% IF
CUST SENDS IN PROOF OF HER CURRENT GROSS INCOME THAT VALIDATES THE CHANGE.
CUST SENT IN NUMEROUS PRINT OUTS FROM THE DEPT OF PUBLIC WELFARE AS PROOF
OF GROSS INCOME WHICH VALIDATED THE 25% CAP RATE DISCOUNT. 11/8/99 UNIV.
SVC'S RECEIVED PROOF OF INCOME BY CUST FOR A 25% RATE DISCOUNT. THE
RE-CERTIFICATION PROCESS WAS COMPLETED AND THE CAP RATE DISCOUNT WAS
CHANGED FROM 50% TO 25%. CASE CLOSED.

AMOUNT MONEY SAVED: \$0.00

COMPLIANCE

VIOLATION (ALLEGED/ACTUAL, NO): NO

CHAP 56/64/OTHER: SECTION/RULE

DECISION ISSUED: N ORAL/WITTEN: O

INVESTIGATOR: SCATTON DENNIS

CLOSING DATE: 6/6/02

2-011 96423
PECO #4
10/1

CSS03101

PA . PUBLIC UTILITY COMMISSION
BUREAU OF CONSUMER SERVICES
CLOSING DATA

8/14/02

28
1

BCS CASE NUMBER: 1196423

DATE CASE OPENED: 7/25/02

CUSTOMER NAME: DORIS BUCKNER
SVC. ADDRESS: 1230 HALL AVENUE
ROSLYN, PA 19001

COMPANY NAME: PECO ENERGY

ACCOUNT #: 401114365513

INCOME LEVEL: 1
TOTAL BALANCE/BASIC: \$2,546.62
PRIOR CASE NO:

RESOLUTION: 4

AMOUNT MONEY SAVED: \$88,888.88

COMPLIANCE VIOLATION (ALLEGED, ACTUAL, NO): NO
CHAP 56/64/OTHER: SECTION/RULE:

DECISION ISSUED: Y ORAL/Written: W
INVESTIGATOR: GONZALEZ LIONEL
CLOSING DATE: 8/14/02

DOCKETED

APR 09 2003

RECEIVED

2002

REGISTRY
PERFORMANCE

DOCUMENT
FOLDER

Z-01196423

PECO 5

1 of 2

PA. PUBLIC UTILITY COMMISSION
BUREAU OF CONSUMER SERVICES
DECISION DATA

8/14/2002

BCS CASE NUMBER: 1196423 BCS UTILITY CODE: 0011

CUSTOMER NAME: DORIS BUCKNER
ADDRESS: 1230 HALL AVENUE
ROSLYN, PA 19001

(1)

DATE CASE CLOSED: 8/14/2002

TOTAL/FINAL ACCOUNT BALANCE: \$2,546.62

DATE OF ACCOUNT BALANCE: 7/29/2002

NO.2'S (OFFS)
TO HAVE SERVICE RESTORED PAY: \$0.00

NO.3'S (REMEDI)
TO KEEP SERVICE ON PAY THIS AMOUNT: \$0.00 BY

TERMS: BEGINNING: SEPTEMBER 02

SPECIAL BUDGET OR OPTIONAL PAYMENT AMOUNT: \$121.00

REGULAR BUDGET AMOUNT: \$106.00
PLUS PAYMENT TOWARD ARREARS: \$15.00

FINAL BILL MONTHLY PAYMENT: \$0.00

CURRENT BILL MONTHLY PAYMENT: \$0.00

END OF MONTH PAYMENT: \$0.00

10 DAY PAYMENT OR RECONNECT AMOUNT: \$0.00

BEGINNING WITH THE BILL DATED:

CUSTOMER WILL PAY CB PLUS: \$0.00

INVESTIGATOR - LIONEL GONZALEZ

2/2