

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Bonnie Wallen

v.

The Peoples Natural Gas Company  
d/b/a Dominion Peoples

**DOCKETED**  
FEB 15 2006

C-20065736

SECRETARY'S BUREAU

2006 FEB 14 PM 1:10

**DOCUMENT  
FOLDER**

PREHEARING ORDER

An Initial Telephonic Hearing in this case is scheduled for Tuesday, April 11, 2006 at 10:30 a.m. Your case is one of several scheduled for this day. **You must be available when contacted by the presiding officer or your case will be dismissed. If you will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least five (5) business days before the hearing.**

The parties are hereby directed to comply with the following requirements:

1. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five business days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changing a hearing date must be sent to me and all parties of record. The correct address is:

Special Agent Amanda N. Rumsey  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265  
Telephone: (717) 783-5452  
Fax: (717) 787-0481

**Changes are granted only in rare situations where good cause exists.**

2. **Commission policy promotes settlements.** 52 Pa. Code §5.231(a). The utility shall contact you at least one week before the scheduled hearing to talk over a possible settlement of this case. Even if you are unable to settle this case, you may still resolve many questions or issues during your talks. If an agreement is reached, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

3. **THIS CASE WILL BE DISMISSED IF YOU DO NOT PARTICIPATE IN THE HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.**

4. The Responsible Utility Customer Protection Act, 66 Pa. C.S. §§1401, *et seq.*, became effective on December 14, 2004 and applies to this case. This law provides strict requirements that the Commission must follow in handling customer complaints. The application of this law may result in the issuance of less favorable payment terms than a customer's current payment arrangement.

5. The customer must make monthly payments for current consumption on or before the billing due date while this complaint is pending. **FAILURE TO MAKE PAYMENTS MAY RESULT IN THE UTILITY TERMINATING YOUR SERVICE.**

6. As the party seeking affirmative relief from the Commission, Complainant bears the burden of proof. 66 Pa. C.S. 332(a).

7. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three copies to me at least five business days before the hearing. Proposed exhibits should be properly pre-marked for identification purposes.

8. At the hearing, the customer must be prepared to testify about the total gross monthly income of the household. A household includes all adults living at the service address and

benefiting from the utility service. The "total gross monthly household income" includes but is not limited to the following:

- (a) salaries, wages, tips or other compensation;
- (b) pension, retirement or social security benefits;
- (c) Supplemental Security Income (SSI);
- (d) unemployment compensation benefits;
- (e) workers' compensation benefits;
- (f) alimony;
- (g) child support;
- (h) public assistance; and
- (i) any other source(s) of income.

9. The utility must prepare and submit the following documents at least five business days before the hearing:

- (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less;
- (b) a copy of the most recent BCS decision, if any;
- (c) a brief summary of any payment arrangement(s) made between the utility and the customer.

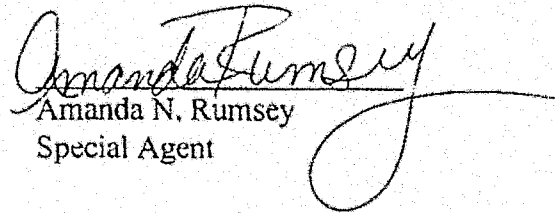
10. Pursuant to 52 Pa. Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa. Code §1.24(b).

11. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa. Code §5.421. You must submit your written application to me sufficiently in advance of the hearing date so that the other parties will have the required ten days

notice to answer or object, and so that you will have enough time to receive the subpoena and serve it.

12. Although the hearing is being conducted telephonically for the convenience of the parties, it is still a formal hearing and will be conducted in accordance with the Commission's Rules of Practice and Procedure.

Date: February 10, 2006

  
Amanda N. Rumsey  
Special Agent

Horace P. Payne, Jr.  
Senior Counsel

Dominion Resources Services, Inc.  
625 Liberty Avenue, Pittsburgh, PA 15222  
Phone: 412-497-6889, Fax: 412-497-6838  
E-mail: Horace.P.Payne@dom.com



**Dominion™**

**ORIGINAL**

April 5, 2006

**RECEIVED**

**CERTIFIED MAIL**

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

**DOCUMENT  
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APR - 5 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Re: Bonnie Wallen v. The Peoples Natural Gas Company d/b/a  
Dominion Peoples, at Docket No. C-20065736

Dear Secretary McNulty:

Please receive this letter (original and three copies) as formal certification of The Peoples Natural Gas Company, d/b/a Dominion Peoples, that the above-docketed complaint has been satisfied in accordance with 52 Pa. Code §5.24(b). A copy of this letter is being provided to the Complainant and unless objections to the certification are made within 10 days of its filing, the aforementioned complaint should be considered withdrawn.

If you have any questions or concerns regarding this matter, please do not hesitate to contact me.

**DOCKETED**  
APR 13 2006

Very truly yours,

Enclosures  
HPP/bam

cc: Bonnie Wallen, 627 Bedford Street, Johnstown, PA 15902  
Special Agent Amanda Rumsey, PA PUC, P. O. Box 3265, Harrisburg, PA 17105-3265  
PA PUC, Office of Administrative Law, Scheduling Office, P. O. Box 3265, Harrisburg,  
PA 17105-3265  
Terry Richey-Dominion Tower

al

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: April 10, 2006  
SUBJECT: C-20065736  
Bonnie Wallen v. The Peoples Natural Gas d/b/a Dominion Peoples  
TO: Wanda Zeiders  
Docket Management  
FROM: Cherie Pyle, ALJ Support Staff  
Office of Administrative Law Judge

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On April 10, 2006, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Special Agent Amanda Rumsey  
Beth Plantz  
Case File

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APR 18 2006



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
April 10, 2006

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: C-20065736

(SEE LETTER DATED 2/9/06)

Bonnie Wallen v. The Peoples Natural Gas d/b/a Dominion Peoples

Cancellation Notice

This is to inform you of the following cancellation:

Type: Initial Telephonic Hearing  
Date: Tuesday, April 11, 2006  
Time: 10:00 a.m.  
Presiding: Special Agent Amanda Rumsey

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Please mark your records accordingly.

pc: SA Rumsey  
Cherie Pyle, Scheduling Officer  
Beth Plantz  
Docket Section

**DOCKETED**  
APR 12 2006

# Chapter 56 Hearing Report

Please Check Those Blocks Which Apply

Docket No.:	C-20065736		YES	NO
		Prehearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
Case Name:	Bonnie Wallen v The Peoples Natural Gas	Hearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
	Company d/b/a Dominion Peoples	Testimony Taped:	<input type="checkbox"/>	<input type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input type="checkbox"/>
		Hearing Concluded:	<input type="checkbox"/>	<input type="checkbox"/>
Location:	Harrisburg	Further Hearing Needed:	<input type="checkbox"/>	<input type="checkbox"/>
		Estimated Add'l Days:		
Date:	April 11, 2006			
		RECORD CLOSED:	<input type="checkbox"/>	<input type="checkbox"/>
Special Agent:	SA Amanda N. Rumsey	DATE:		
		Briefs to be Filed:	<input type="checkbox"/>	<input type="checkbox"/>
		DATE:		
		Bench Decision	<input type="checkbox"/>	<input type="checkbox"/>
		REMARKS:	Parties settled prior to hearing. ES filed by utility. Rom.	

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APR 14 2006

PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

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PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
	City      State      Zip	
Telephone:	E-mail Address:	Fax Number:
	City      State      Zip	
Telephone:	E-mail Address:	Fax Number:
4/11/06 (clp)	City      State      Zip	
Telephone:	E-mail Address:	Fax Number:

Check this box if additional parties or attendees appear on back of form.

*Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.*