

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ELISABETH A. COLBATH-CZECH

v.

VERIZON PENNSYLVANIA INC.

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:

C-20066019

DOCUMENT
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DOCKETED
APR 24 2006

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

On or about March 22, 2006, Elisabeth A. Colbath-Czech ("Complainant") filed a complaint against Verizon Pennsylvania Inc. ("Respondent"), at the above-captioned docket number. On or about April 11, 2006, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than May 1, 2006, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than May 15, 2006, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Herbert R. Nurick ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission, and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

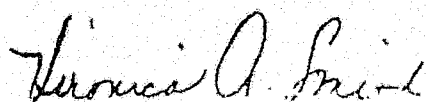
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, Respondent must file a report with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are.

Herbert R. Nurick
P. O. Box 3265
Harrisburg, PA 17105-3265
(717) 783-5428
Email: hnurick@state.pa.us

Date: April 17, 2006



VERONICA A. SMITH
Chief Administrative Law Judge

Hawke
 Mckeon
 Sniscak &
 Kennard LLP
ATTORNEYS AT LAW

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William T. Hawke
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100 North Tenth Street, Harrisburg, PA 17101 Phone: 717.236.1300 Fax: 717.236.4841 www.hmsk-law.com

June 1, 2006

Herbert R. Nurick, Mediator
Office of Administrative Law Judge
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17105-3265

RECEIVED

JUN - 5 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

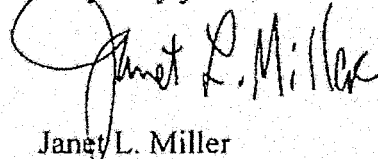
RE: Elisabeth A. Colbath-Czech v. Verizon Pennsylvania Inc.; Docket No.
C-20066019; REQUEST FOR HEARING

Dear Mr. Nurick:

In accordance with the Interim Order Setting Resolution Conference issued by Chief Administrative Law Judge Veronica A. Smith in the above matter, I met yesterday with Elisabeth Colbath-Czech and Paul Czech. The parties will not be able to resolve the issues raised in Ms. Colbath-Czech's Formal Complaint. Therefore, please have this matter scheduled for hearing. Verizon Pennsylvania Inc. respectfully requests that the hearing be held in-person and that the schedule allow sufficient time for the parties to conduct discovery.

If you have any questions, please feel free to call. Thank you for your attention to this matter.

Very truly yours,



Janet L. Miller

Counsel for Verizon Pennsylvania Inc.

JLM/kmg

cc: Elisabeth A. Colbath- Czech, Esquire
Paul Czech, Esquire

MAILING ADDRESS: P.O. BOX 1778 HARRISBURG, PA 17105

PLEASE DOCKET

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DOCUMENT
FOLDER

DATE: June 5, 2006
SUBJECT: Elisabeth A. Colbath-Czech v. Verizon Pennsylvania Inc.
C-20066019
TO: Commission Document Folder
FROM: Herbert R. Nurick : 1/4
Mediator

Pursuant to Chief Administrative Law Judge Smith's Interim Order, dated April 17, 2006, a report has been submitted to the Mediation Unit.

Please include this memo in the official Commission document folder.

pc: OALJ File
Beth Plantz
Mediator Nurick
Docketing

SECRETARIAT OF JUDICIAL
2006 JUN -05 PM 9:16



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
June 14, 2006

PLEASE DOCKET

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20066019

(SEE ATTACHED LIST)

Elisabeth A. Colbath-Czech v. Verizon Pennsylvania Inc.

Service dispute.

Hearing Notice

This is to inform you that a hearing on the above-captioned case will be held as follows:

Type: Initial Hearing
Date: Tuesday, August 15, 2006
Time: 10:00 a.m.
Location: In an available hearing room
Philadelphia State Office Building
Broad and Spring Garden Streets
Philadelphia, PA 19130
Presiding: Administrative Law Judge Angela T. Jones
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: 215.560.2105
Fax: 215.560.3133

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JUN 26 2006

Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Individuals representing themselves do not need to be represented by an attorney. All others (corporation, partnership, association, trust or governmental agency or subdivision) must be represented by an attorney. An attorney representing you should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717.787.1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988

pc: Judge Jones
Dawn Reitenbach
Beth Plantz
Docket Section
Calendar File