BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

2006 FEB 14 PM 1:10
SECRETARY'S BUREAU

Toni J. Hilliard

v.

The Peoples Natural Gas Company
d/b/a Dominion Peoples

C-20065735

DOCKETED
FEB 15 2006

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FOLDER

PREHEARING ORDER

An Initial Telephonic Hearing in this case is scheduled for Tuesday, April 11, 2006 at 9:00 a.m. Your case is one of several scheduled for this day. **You must be available when contacted by the presiding officer or your case will be dismissed. If you will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least five (5) business days before the hearing.**

The parties are hereby directed to comply with the following requirements:

1. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five business days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changing a hearing date must be sent to me and all parties of record. The correct address is:

Special Agent Amanda N. Rumsey
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265
Telephone: (717) 783-5452
Fax: (717) 787-0481

Changes are granted only in rare situations where good cause exists.

2. **Commission policy promotes settlements.** 52 Pa. Code §5.231(a). The utility shall contact you at least one week before the scheduled hearing to talk over a possible settlement of this case. Even if you are unable to settle this case, you may still resolve many questions or issues during your talks. If an agreement is reached, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

3. **THIS CASE WILL BE DISMISSED IF YOU DO NOT PARTICIPATE IN THE HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.**

4. The Responsible Utility Customer Protection Act, 66 Pa. C.S. §§1401, *et seq.*, became effective on December 14, 2004 and applies to this case. This law provides strict requirements that the Commission must follow in handling customer complaints. The application of this law may result in the issuance of less favorable payment terms than a customer's current payment arrangement.

5. The customer must make monthly payments for current consumption on or before the billing due date while this complaint is pending. **FAILURE TO MAKE PAYMENTS MAY RESULT IN THE UTILITY TERMINATING YOUR SERVICE.**

6. As the party seeking affirmative relief from the Commission, Complainant bears the burden of proof. 66 Pa. C.S. 332(a).

7. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three copies to me at least five business days before the hearing. Proposed exhibits should be properly pre-marked for identification purposes.

8. At the hearing, the customer must be prepared to testify about the total gross monthly income of the household. A household includes all adults living at the service address and

benefiting from the utility service. The "total gross monthly household income" includes but is not limited to the following:

(a) salaries, wages, tips or other compensation;
(b) pension, retirement or social security benefits;
(c) Supplemental Security Income (SSI);
(d) unemployment compensation benefits;
(e) workers' compensation benefits;
(f) alimony;
(g) child support;
(h) public assistance; and
(i) any other source(s) of income.

9. The utility must prepare and submit the following documents at least five business days before the hearing:

(a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less;
(b) a copy of the most recent BCS decision, if any;
(c) a brief summary of any payment arrangement(s) made between the utility and the customer.

10. Pursuant to 52 Pa. Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa. Code §1.24(b).

11. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa. Code §5.421. You must submit your written application to me sufficiently in advance of the hearing date so that the other parties will have the required ten days

notice to answer or object, and so that you will have enough time to receive the subpoena and serve it.

12. Although the hearing is being conducted telephonically for the convenience of the parties, it is still a formal hearing and will be conducted in accordance with the Commission's Rules of Practice and Procedure.

Date: February 10, 2006

Amanda N. Rumsey
Special Agent

Horace P. Payne, Jr.
Senior Counsel

Dominion Resources Services, Inc.
625 Liberty Avenue, Pittsburgh, PA 15222
Phone: 412-497-6889, Fax: 412-497-6838
E-mail: Horace_P._Payne@dom.com

Web Address: www.dom.com

Dominion®

CASE DOCKET

April 6, 2006

RECEIVED

APR 10 2006
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

VIA OVERNIGHT MAIL
Special Agent Amanda N. Rumsey
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Toni J. Hilliard v. The Peoples Natural Gas Company
at Docket No.: C-20065735

Dear Ms. Rumsey:

In accordance with your Prehearing Order dated March 27, 2006, enclosed are three (3) copies each of an updated natural gas service statement ("Exhibit A"), and the BCS decision ("Exhibit B") related to the above-referenced matter. The Peoples Natural Gas Company intends to offer these documents into evidence at the scheduled April 11, 2006 telephonic hearing pertaining to this case.

If you have any questions or concerns regarding this matter, please do not hesitate to contact me.

Very truly yours,

DOCUMENT FOLDER

BTL

Enclosures

cc: Toni J. Hilliard, 111 Spruce Lane, Kittanning, PA 16201
Deborah Gardner – Dominion Tower

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PA PUC

Chapter 56 Hearing Report

Docket No.: C-20065735

Case Name: Toni J Hilliard v The Peoples Natural Gas Company d/b/a Dominion Peoples

Location: Harrisburg

Date: April 11, 2006

Special Agent: SA Amanda N. Rumsey

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RECEIVED

APR 14 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Please Check Those Blocks Which Apply

	YES	NO
Prehearing Held	☐	☑
Hearing Held:	☑	☐
Testimony Taped:	☑	☐
Transcript Due:	☐	☑
Hearing Concluded:	☑	☐
Further Hearing Needed:	☐	☑
Estimated Add'l Days:		
RECORD CLOSED:	☑	☐
DATE:	4/11/06	
Brief's to be Filed:	☐	☐
DATE:		
Bench Decision:	☐	☐

REMARKS: Complainant was contacted but chose not to participate in hearing.

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address			Who are you representing?
Horace Payne, Esq	625 Liberty Ave			PNG
	City: Pittsburgh	State: PA	Zip: 15222	
Telephone: 412-497-6889	E-mail Address:			Fax Number:
Toni J. Hilliard	111 Spruce Lane			
	City: Kittanning	State: PA	Zip: 16201	
Telephone: 724-525-4613	E-mail Address:			Fax Number:
4/11/06				
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:

☐ Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

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