

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

RECEIVED

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PA.P.U.C.
SECRETARY'S BUREAU
Z-01357444

Angela Mayo

v.

PPL Electric Utilities Corporation

DOCUMENT
FOLDER

PREHEARING ORDER

DOCKETED
NOV 12 2003

An Initial Telephonic Hearing in this case is scheduled for Wednesday, January 7, 2004 at 10:00 a.m. Accordingly, the parties are hereby directed to comply with the following requirements:

1. **Commission policy promotes settlements. 52 Pa.Code §5.231(a).** You are urged to contact each other at least one week before the scheduled hearing to talk over a possible settlement of this case. Even if you are unable to settle this case, you may still resolve many questions or issues during your talks. If an agreement is reached, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

2. The customer is required to make regular monthly payments towards their utility bill while their complaint is pending. **FAILURE TO MAKE REGULAR PAYMENTS MAY RESULT IN AN ORDER REQUIRING A CATCH UP PAYMENT EQUAL TO THE AMOUNT OF THE PAYMENTS THAT SHOULD HAVE BEEN MADE.**

3. If the Commission's Bureau of Consumer Services (BCS) has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made. The utility must submit a copy of the latest BCS decision as a hearing exhibit.

4. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three (3) copies to me one week before the hearing. Proposed exhibits should be properly pre-marked for identification purposes.

5. If you or any proposed witness will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least one week before the hearing.

6. At the hearing, the customer must be prepared to testify about, or otherwise document, the total net monthly income of the household. A household includes all individuals regularly residing there and receiving the benefit of the utility service. The "total net monthly income of the household" includes, but is not limited to, the following payments received by every person residing in the customer's home: (a) the "after taxes take-home-pay" from salaries, wages, tips or other compensation; (b) pension, retirement or social security benefits; (c) Supplemental Security Income (SSI); (d) unemployment compensation benefits; (e) workers' compensation benefits; (f) alimony; (g) support; (h) public assistance; and (i) any other source(s) of income.

7. If the customer or any member of the customer's household is receiving food stamps and/or medical assistance, the customer must be prepared to testify or document the amount of food stamps or the nature of the medical assistance received.

8. At the hearing, the customer must be prepared to testify about or document the total monthly expenses of the household, which shall include, but are not limited to, the following items: (a) rent or mortgage payments; (b) utility bills (including electric, gas, telephone, water, sewer, cable television, etc.); (c) food, in addition to any food stamp benefits; (d) clothing; (e) automobile (loan payments, gasoline, maintenance, etc.); (f) transportation (bus, taxicabs, jitneys, etc.); (g) insurance premiums (homeowners' or renters' insurance, automobile insurance, life insurance, medical insurance, etc.); (h) medical bills, (doctors, dentists, hospitals, prescriptions, etc.); (i) credit card and charge account payments; (j) loan payments; and (k) miscellaneous

expenses. When testifying to these expenses, the customer should be prepared to give balances due and missed payments for each item.

9. TO ASSIST THE CUSTOMER IN PROVIDING THE INCOME AND EXPENSE INFORMATION REQUIRED BY THIS ORDER, THREE (3) COPIES OF A BUDGET INFORMATION FORM ARE ENCLOSED. THE CUSTOMER MUST FILL OUT THIS FORM; RETURN ONE (1) COMPLETED COPY TO ME, AND SEND ONE (1) COMPLETED COPY TO THE ATTORNEY FOR THE UTILITY AT LEAST ONE WEEK BEFORE THE HEARING. YOU SHOULD KEEP ONE (1) COMPLETED COPY AND THIS ORDER FOR YOUR USE DURING THE HEARING.

10. The utility must prepare and submit the following documents at least one week before the hearing: (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less; (b) a service usage comparison report for the same period as the account statement; (c) a copy of the most recent BCS decision, if any; and, (d) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

11. Pursuant to 52 Pa.Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa.Code §1.24(b).

12. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa.Code §5.421. You must submit your written application to me sufficiently in advance of the hearing date so that the other parties will have the required ten (10)

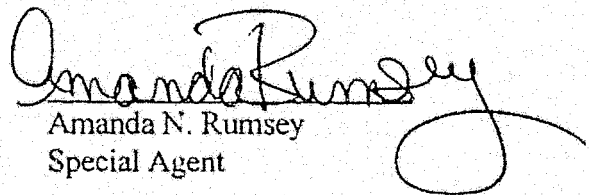
days' notice to answer or object, and so that you will have enough time to receive the subpoena and serve it.

13. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five (5) days prior to the hearing. 52 Pa.Code §1.15(b). Requests for changes of hearing dates must be sent to me and all parties of record. The correct address is: Special Agent Amanda N. Rumsey, P.O. Box 3265, Harrisburg, PA 17105-3265. Changes are granted only in rare situations where good cause exists.

14. YOU MAY LOSE THIS CASE IF YOU DO NOT TAKE PART IN THE HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.

15. Although the hearing is being conducted telephonically for the convenience of the parties, it is still a formal hearing and will be conducted in accordance with the Commission's Rules of Practice and Procedure.

Date: November 5, 2003


Amanda N. Rumsey
Special Agent

MONTHLY BUDGET INFORMATION

Customer's Name: Angela Mayo

Date: November 5, 2003

Name of Utility: PPL Electric Utilities Corporation

P.U.C. Docket No.: Z-01357444

Hearing Date: Wednesday, January 7, 2004 @ 10:00 a.m.

Special Agent: Amanda N. Rumsey

Monthly Household Income

Amount

(Include net income from all persons living in your home.)

Salaries, wages & tips

\$ _____

Public assistance

Social security or SSI

Alimony

Child support

Pension

Retirement benefits

Unemployment compensation

Workers' compensation

Food stamps

Other income (List source & amount):

Total:

\$ _____

(IMPORTANT: COMPLETE EXPENSE INFORMATION ON NEXT PAGE.)

Monthly Household Expenses

Amount

Balance

Owed

Rent/mortgage

\$ _____

\$ _____

Electric

Gas

Telephone

Water

Sewage

Trash pickup

Cable television

Food (Other than food stamps)

Clothing

Automobile:

 Loan payment

 Gasoline

 Repairs & maintenance

 Car insurance

Other transportation:

 Bus

 Taxicabs

 Jitneys

Insurance premiums:

 Renters'/homeowners' insurance

 Life insurance

 Medical insurance

Medical bills:

 Doctors

 Dentists

 Hospitals

 Prescriptions

List credit cards & charge accounts:

List loan payments:

List other expenses:

Total:

\$ _____

\$ _____

John F. Gross
Gross McGinley Labarre & Eaton
33 South Seventh Street
Allentown, Pennsylvania 18101
Phone: (610) 820-5450
Fax: (610) 820-6006

December 30, 2003

FEDERAL EXPRESS

Special Agent Amanda Rumsey
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17105-3265

DOCUMENT
FOLDER

SECRETARY'S BUREAU
06 JAN -2 AM 9:33

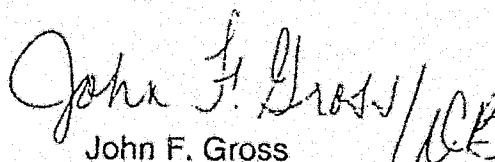
Re: **Angela Mayo v.
PPL Electric Utilities Corporation
Docket No. Z-01357444**

Dear Special Agent Rumsey:

Enclosed please find in the above-referenced matter three (3) copies of PPL Hearing Exhibits Nos. 1, 2 and 3. I propose to introduce these documents into evidence at the telephonic hearing scheduled for Wednesday, January 7, 2004 at 10:00 a.m. I can be reached at telephone number (610)774-2199 at the aforesaid date and time to participate in the hearing.

I have mailed copies of these exhibits to the Complainant.

Very truly yours,


John F. Gross

Enclosures

cc: Angela Mayo
James J. McNulty, Secretary

Account Activity Statement

Date: 12/30/03
Page: 1

*** Account Information ***

Account Number: R7631-36309
Requested By: ANGELA MAYO
(570)839-6839 Extension:

Mail To: ANGELA MAYO
228 WINONA RD
MOUNT FOCORD PA 18244

*** Current Account Status ***

Payment Agreement Installment: \$92.00 Balance: \$1012.00
Budget Bill Amortization Installment: \$0.00 Balance: \$0.00
Current Rate: RS

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEC DAY H/C	RGS/TYPE	DAYS USED	KWH	BILLED KW
01/07/1999	BUDGET BILLING		\$186.00								
01/08/1999	Budget Bill Int Only		\$ 3.61								
02/05/1999	BUDGET BILLING		\$28.76								
02/09/1999	Late Payment Charge		\$1.92								
03/02/1999	Payment		\$-183.00								
03/10/1999	BUDGET BILLING		\$173.00								
02/10/1999	Regular Bill	03/31	\$174.51		\$304.73	\$131.73	1037/0000	97692A	32	4209	
04/06/1999	Late Payment Charge		\$2.16								
04/06/1999	Late Payment Charge		\$0.02								
04/08/1999	BUDGET BILLING		\$173.00								
04/08/1999	Regular Bill	04/29	\$389.69	\$174.51	\$212.74	\$171.47	0672/0000	0C574A	30	2882	
04/16/1999	Payment		\$-350.00								
05/07/1999	BUDGET BILLING		\$173.00								
05/07/1999	Regular Bill	06/01	\$172.69		\$147.56	\$146.03	0415/0001	02516A	29	1942	
06/07/1999	BUDGET BILLING		\$194.00								
06/07/1999	Regular Bill	06/28	\$366.59	\$172.69	\$142.85	\$94.68	0120/0056	04390A	31	1874	
06/09/1999	Late Payment Charge		\$2.16								
06/10/1999	Payment		\$-250.00								
07/07/1999	Late Payment Charge		\$1.46								
07/08/1999	BUDGET BILLING		\$194.00								
07/08/1999	Regular Bill	07/29	\$314.31	\$114.00	\$52.11	\$0.00	0014/0281	06389A	31	1995	
07/28/1999	Payment		\$-314.31								
08/05/1999	BUDGET BILLING		\$194.00								
08/05/1999	Regular Bill	08/26	\$194.00		\$141.67	\$-0.22	0001/0350	08242A	28	1857	
08/26/1999	Payment		\$-194.00								
09/07/1999	BUDGET BILLING		\$187.00								
09/07/1999	Regular Bill	09/28	\$187.00		\$142.03	\$-45.19	0008/0257	10131A	33	1889	
10/01/1999	Payment		\$-187.00								

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DOCKETED
JAN 26 2004

RETAILERS
BORROWERS
\$52.11
\$2.11
\$0.00

ES: 6 HA 3-4-11-15

PPL EXHIBIT 1
Z-01357444

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
02/06/2002	Regular Bill	02/27	\$405.63	\$116.37			C910/0000	94909A	30	3838	
02/13/2002	Payment		\$-262.00								
03/06/2002	OnTrack Credit		\$-125.78								
03/06/2002	ELECTRIC SERVICE		\$289.78								
03/06/2002	Regular Bill	03/27	\$1287.63	\$1017.85			C827/0000	98476A	28	3567	
03/18/2002	Payment		\$-576.00								
04/04/2002	OnTrack Credit		\$-91.04								
04/04/2002	OTR Arrearage Credit		\$-60.57								
04/04/2002	ELECTRIC SERVICE		\$235.04								
04/04/2002	Regular Bill	04/25	\$855.63	\$620.59			C661/0000	01560A	29	3084	
04/17/2002	Payment		\$-144.00								
05/07/2002	OnTrack Credit		\$-37.79								
05/07/2002	ELECTRIC SERVICE		\$157.79								
05/07/2002	Regular Bill	05/28	\$801.06	\$613.27			C434/0040	03987A	33	2427	
05/15/2002	Payment		\$-150.00								
06/05/2002	ELECTRIC SERVICE		\$116.48								
06/05/2002	Regular Bill	06/26	\$767.54	\$651.06			C185/0052	05422A	29	1435	
07/08/2002	OnTrack Credit		\$-1.35								
07/08/2002	Payment		\$-150.00								
07/08/2002	ELECTRIC SERVICE		\$151.35								
07/08/2002	Regular Bill	07/29	\$767.54	\$616.19			C013/0250	01342A	33	1920	
07/30/2002	Payment		\$-150.00								
08/05/2002	OTR Arrearage Credit		\$-54.23								
08/06/2002	OnTrack Credit		\$-22.64								
08/06/2002	ELECTRIC SERVICE		\$172.64								
08/06/2002	Regular Bill	08/27	\$713.31	\$540.67			0000/0330	09556A	29	2214	
08/30/2002	Payment		\$-150.00								
09/05/2002	OnTrack Credit		\$-27.99								
09/05/2002	ELECTRIC SERVICE		\$177.99								
09/05/2002	Regular Bill	09/26	\$713.31	\$535.32			0009/0262	11843A	30	2287	
10/04/2002	ELECTRIC SERVICE		\$147.95								
10/04/2002	Regular Bill	10/28	\$861.26	\$713.31			0039/0092	13713A	29	1870	
10/07/2002	OTR Arrearage Credit		\$-54.23								
10/21/2002	Payment		\$-50.00								
11/05/2002	OnTrack Credit		\$-96.47								
11/05/2002	ELECTRIC SERVICE		\$246.47								
11/05/2002	Regular Bill	11/26	\$907.03	\$660.56			0542/0005	16951A	32	3238	

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
12/06/2002	ELECTRIC SERVICE		\$164.43								
12/06/2002	Regular Bill	12/30	\$1057.03	\$892.60			0808/0000	19050E	30	2099	
01/08/2003	OnTrack Credit		\$301.22								
01/08/2003	ELECTRIC SERVICE		\$451.22								
01/08/2003	Regular Bill	01/29	\$1207.03	\$755.81			1193/0000	25129A	34	6079	
02/05/2003	ELECTRIC SERVICE		\$388.38								
02/05/2003	Regular Bill	02/26	\$1595.41	\$1207.03			1177/0000	30328A	26	5199	
02/12/2003	Payment		\$852.00								
02/18/2003	OTRK Arrearage Credit		\$54.23								
03/07/2003	ELECTRIC SERVICE		\$342.06								
03/07/2003	Regular Bill	03/31	\$1031.24	\$689.18			1220/0000	34885A	30	4557	
04/07/2003	ELECTRIC SERVICE		\$187.38								
04/07/2003	Regular Bill	04/28	\$1218.62	\$1031.24			0720/0000	37298A	31	2413	
04/08/2003	Miscellaneous		\$200.00								
04/21/2003	Payment		\$190.00								
05/06/2003	ELECTRIC SERVICE		\$131.40								
05/06/2003	Regular Bill	05/27	\$960.02	\$828.62			0394/0004	38935A	29	1637	
05/15/2003	Payment		\$146.40								
06/05/2003	BUDGET BILLING		\$224.00								
06/05/2003	Regular Bill	06/26	\$1037.62	\$813.62	\$104.49	\$119.51	0228/0002	40199A	30	1264	
06/23/2003	Payment		\$335.60								
07/08/2003	BUDGET BILLING		\$224.00								
07/08/2003	Regular Bill	07/29	\$926.02	\$702.02	\$87.61	\$255.90	0031/0232	41229A	33	1030	
07/30/2003	Payment		\$90.00								
08/06/2003	Budget Bill Settlement		\$192.14								
08/06/2003	BUDGET BILLING										
08/06/2003	Regular Bill	08/27	\$843.88	\$643.88	\$63.76		0000/0283	00539A	26	707	
08/28/2003	Payment		\$63.76								
09/04/2003	ELECTRIC SERVICE		\$79.37								
09/04/2003	Regular Bill	09/25	\$659.49	\$580.12			0002/0269	01455A	29	916	
09/29/2003	Payment		\$80.00								
10/03/2003	ELECTRIC SERVICE		\$89.24								
10/03/2003	Regular Bill	10/27	\$668.73	\$579.49			0089/0077	02508A	29	1053	
11/03/2003	OnTrack Credit		\$57.58								
11/03/2003	ELECTRIC SERVICE		\$149.58								
11/03/2003	Regular Bill	11/24	\$760.73	\$611.15			0376/0001	04397A	31	1889	

PUC Closing Records Archive

CASENR: 1367444
COMPANYNAME: PPL (ECC - ELECTRIC)
COMPANYCODE: 0010
COMPANYTYPE: ELECTRIC DISTRIBUTOR
CUSTOMERFIRSTNAME: ANGELA
CUSTOMERMIDDLEINITIAL:
CUSTOMERLASTNAME: MAYO
ACCOUNTNUMBER: 0303130009
SERVADDRESS1: 720 WINONA ROAD
SERVADDRESS2:
SERVITY: MOUNT POCONO
SERVSTATE: PA
SERVZIP: 18344
SERVZIP2: 0
DECISIONSUB: Y
ORALWRITTEN: W
VIOLATION NO:
CHAPTER:
SECTIONRULE:
TOTALBALANCE: 1018.02
DATECLOSED: 4/29/2003
RESOLUTION: WAVE LPC'S
BALANCE DATE: 4/22/2003
SERVICERESTOREDPAID: 0
SERVICECONTINUATIONAMOUNT: 0
SERVICECONTINUATIONDATE:
TERMS: MAY 2003
SPECIALBUDGETAMOUNT: 243
REGULARBUDGETAMOUNT: 226
ARRRALS PAYMENTPIUS: 15
FINALMONTHLYPAYMENT: 0
CURRENTMONTHLYPAYMENT: 0
ENDMONTHLYPAYMENT: 0
INTRODESCRIPTION: EQW STRAIGHT PARRNO LPCSBUDGET *
TRADDATE:
PARDISCA: YOU ARE ADVISED TO CONTACT THE DEPARTMENT OF PUBLIC WELFARE AND OTHER AVAILABLE SOCIAL AGENCIES FOR FINANCIAL ENERGY ASSISTANCE.
BILLDATE:
RECONNECTAMOUNT: 0
PAYAMOUNT:
BOSINVESTIGATORFLNAME: TIMOTHY
BOSINVESTIGATORLNNAME: PLATT
NRROPTIMESEND: 1
NRROPTIMEPAXED: 0
TAXRPFACODE: 0
PUCFAX: 7870641
PUC_TYFB: E
DT_RCVD: 4/30/2003 4:00:00
XML_CREATE_DURATION: 4/29/2003 2:48:58
XML_PUBLISHNAME: PPLE_CL_04292003_144860.xml

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DOCKETED
JAN 26 2004

SECRETARY'S BUREAU

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Thursday, June 12, 2003

Page 1 of 1

2-01357444
PPL EXHIBIT 2

Agreement Edit Help

Start Date	Type	Status	Agreement Amount
06/02/03	PUC Non-Catch-Up	Defaulted	813.6
04/14/03	Non-Catch-Up	Canceled	1,018.5
03/24/03	UpFront	Expired	1,031.2
02/05/03	Non-Catch-Up	Defaulted	1,207.0
02/13/01	Non-Catch-Up	Expired	830.4

- Add...
- Change...
- Delete
- Undelete

DOCUMENT FOLDER

DOCKETED
JAN 26 2004

SECRETARY'S BUREAU

JAN -2 AM 9:34

Chapter 56 Hearing Report

Please Check Those Blocks Which Apply

Docket No.:	Z-01357444		YES	NO
		Prehearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Case Name:	Angelo Mayo v PPL Electric Utilities Corporation	Hearing Held:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Testimony Taped:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Concluded:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Location:	Harrisburg	Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Estimated Add'l Days:		
Date:	January 7, 2004	RECORD CLOSED:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Special Agent:	SA Amanda N. Rumsey	DATE:	1/6/04	
		Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		REMARKS:	Complainant failed to appear	

DOCUMENT

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 PA PUC

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 JAN 14 2004
 PA PUBLIC UTILITY COMMISSION
 SECRETARY'S BUREAU

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?	
John F. Gross	33 S. 7th St 2002 PPL	PPL	
	<table style="width: 100%; border: none;"> <tr> <td style="width: 33%; border: none;">City Allentown</td> <td style="width: 33%; border: none;">State PA</td> <td style="width: 33%; border: none;">Zip 18101</td> </tr> </table>		City Allentown
City Allentown	State PA	Zip 18101	
Telephone: 610-820-5450	E-mail Address:	Fax Number:	
Telephone:	E-mail Address:	Fax Number:	
Telephone:	E-mail Address:	Fax Number:	

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

Name and Telephone Number	Address			Who are you representing?
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: January 8, 2004

SUBJECT: Angela Mayo v. PPL Electric Utilities Corp.
Docket Number: Z-01357444

TO: Wanda Zeiders, Supervisor of Docket Management
Docketing Section, Secretary's Bureau

FROM: Amanda N. Rumsey, Special Agent
Office of Administrative Law Judge

DOCUMENT

I have attached two copies of the following exhibits, which have been admitted,
by into evidence in the above-referenced case for a hearing held on January 7, 2004:

PPL Exhibits 1, 2

PLEASE HAVE THESE EXHIBITS DOCKETED AND PLACED IN THE RED
DOCUMENT FOLDER.

If you have any questions about the exhibits, or this Memo, please contact me at
(717) 787-4497.

Attachments

2-01357444

Account Activity Statement

Date: 12/30/03
Page: 1

*** Account Information ***

*** Current Account Status ***

Account Number
83631-36009

Mail To:
ANGELA MAYO
226 WINONA RD
MOUNT POCONO
PA 18344

Payment Agreement
Instalment: \$92.00 Balance: \$1012.00

Requested By:
ANGELA MAYO
(570)839-6839 Extension:

Budget Bill Amortization
Instalment: \$0.00 Balance: \$0.00
Current Rate: RS

DOCUMENT

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG TYPE	DAYS USED	KWH	BILLED KW
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06/10/1999	Payment		\$-250.00								
07/07/1999	Late Payment Charge		\$1.46								
07/08/1999	BUDGET BILLING		\$194.00								
07/08/1999	Regular Bill	07/29	\$314.31		\$116.69	\$151.23	0014/0281	06385A	31	1995	
07/28/1999	Payment		\$-314.31								
08/05/1999	BUDGET BILLING		\$194.00								
08/05/1999	Regular Bill	08/26	\$194.00		\$141.67	\$-0.22	0001/0350	08242A	28	1857	
08/26/1999	Payment		\$-194.00								
09/07/1999	BUDGET BILLING		\$187.00								
09/07/1999	Regular Bill	09/28	\$187.00		\$142.03	\$-45.19	0008/0257	10131A	33	1889	
10/01/1999	Payment		\$-187.00								

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DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DRG DAY H/C	RDS/TYPE	DAYS USED	KWH	BILLED KW
02/06/2002	Regular Bill	02/27	\$405.63	\$116.27			0910/0000	94909A	30	3838	
02/13/2002	Payment		\$262.00								
03/06/2002	OnTrack Credit		\$125.78								
03/06/2002	ELECTRIC SERVICE		\$269.78								
03/06/2002	Regular Bill	03/27	\$1287.63	\$1017.85			0807/0000	98476A	28	3567	
03/18/2002	Payment		\$576.00								
04/04/2002	OnTrack Credit		\$91.04								
04/04/2002	OTRK Arrearage Credit		\$60.57								
04/04/2002	ELECTRIC SERVICE		\$235.04								
04/04/2002	Regular Bill	04/25	\$855.63	\$620.59			0661/0000	01560A	29	3084	
04/11/2002	Payment		\$144.00								
05/07/2002	OnTrack Credit		\$37.79								
05/07/2002	ELECTRIC SERVICE		\$187.79								
05/07/2002	Regular Bill	05/28	\$801.06	\$613.27			0434/0040	01987A	33	2427	
05/15/2002	Payment		\$150.00								
06/05/2002	ELECTRIC SERVICE		\$116.48								
06/05/2002	Regular Bill	06/26	\$767.54	\$651.06			0185/0052	05422A	29	1435	
07/08/2002	OnTrack Credit		\$1.35								
07/08/2002	Payment		\$150.00								
07/08/2002	ELECTRIC SERVICE		\$151.35								
07/08/2002	Regular Bill	07/29	\$767.54	\$616.19			0013/0250	07342A	33	1920	
07/30/2002	Payment		\$150.00								
08/05/2002	OTRK Arrearage Credit		\$54.23								
08/06/2002	OnTrack Credit		\$22.64								
08/06/2002	ELECTRIC SERVICE		\$172.64								
08/06/2002	Regular Bill	08/27	\$713.31	\$540.67			0000/0330	09556A	29	2214	
08/30/2002	Payment		\$150.00								
09/05/2002	OnTrack Credit		\$27.99								
09/05/2002	ELECTRIC SERVICE		\$177.99								
09/05/2002	Regular Bill	09/26	\$713.31	\$535.32			0009/0262	11843A	30	2287	
10/04/2002	ELECTRIC SERVICE		\$147.95								
10/04/2002	Regular Bill	10/28	\$861.26	\$713.31			0039/0092	13713A	29	1870	
10/07/2002	OTRK Arrearage Credit		\$54.23								
10/21/2002	Payment		\$50.00								
11/05/2002	OnTrack Credit		\$96.47								
11/05/2002	ELECTRIC SERVICE		\$246.47								
11/05/2002	Regular Bill	11/26	\$907.03	\$660.56			0542/0005	16951A	32	3238	

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
12/06/2002	ELECTRIC SERVICE Regular Bill	12/30	\$164.43 \$1057.03	\$892.60			0808/0000	19050E	30	2039	
01/08/2003	OnTrack Credit		\$-301.22								
01/08/2003	ELECTRIC SERVICE Regular Bill	01/29	\$451.22 \$1207.03	\$755.81			1193/0000	25129A	34	6079	
02/05/2003	ELECTRIC SERVICE Regular Bill	02/26	\$388.38 \$1595.41	\$1207.03			1177/0000	30328A	28	5199	
02/12/2003	Payment		\$-852.00								
02/18/2003	CRK Arrearage Credit		\$-54.23								
03/07/2003	ELECTRIC SERVICE Regular Bill	03/31	\$342.06 \$1031.24	\$689.18			1220/0000	34885A	30	4557	
04/07/2003	ELECTRIC SERVICE Regular Bill	04/28	\$187.38 \$1218.62	\$1031.24			0720/0000	37298A	31	2413	
04/08/2003	Miscellaneous		\$-200.00								
04/21/2003	Payment		\$-190.00								
05/06/2003	ELECTRIC SERVICE Regular Bill	05/27	\$131.40 \$960.02	\$828.62			0394/0004	38935A	29	1637	
05/15/2003	Payment		\$-146.40								
06/05/2003	BUDGET BILLING Regular Bill	06/26	\$224.00 \$1037.62	\$813.62	\$104.49	\$-119.51	0228/0002	40199A	30	1264	
06/23/2003	Payment		\$-335.60								
07/08/2003	BUDGET BILLING Regular Bill	07/29	\$224.00 \$926.02	\$702.02	\$87.61	\$-255.90	0031/0232	41229A	33	1030	
07/30/2003	Payment		\$-90.00								
08/06/2003	Budget Bill Settlement		\$-192.14								
08/06/2003	BUDGET BILLING Regular Bill	08/27	\$643.88 \$643.88	\$643.88	\$63.76		0000/0283	00539A	29	707	
08/28/2003	Payment		\$-63.76								
09/04/2003	ELECTRIC SERVICE Regular Bill	09/25	\$79.37 \$659.49	\$580.12			0002/0269	01455A	29	916	
09/29/2003	Payment		\$-80.00								
10/03/2003	ELECTRIC SERVICE Regular Bill	10/27	\$89.24 \$668.73	\$579.49			0089/0077	02508A	29	1053	
11/03/2003	OnTrack Credit		\$-57.58								
11/03/2003	ELECTRIC SERVICE Regular Bill	11/24	\$149.58 \$760.73	\$611.15			0376/0001	04397A	31	1889	

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CASENBR: 1357444
COMPANYNAME: PPL (ECC - ELECTRIC)
COMPANYCODE: 0010
COMPANYTYPE: ELECTRIC DISTRIBUTOR
CUSTOMERFIRSTNAME: ANGELA
CUSTOMERMIDDLEINITIAL:
CUSTOMERLASTNAME: MAYO
ACCOUNTNUMBER: 836313009
SERVADDRESS1: 220 WINONA ROAD
SERVADDRESS2:
SERVCTRY: MOUNT POCONO
SERVSTATE: PA
SERVZIP5: 18344
SERVZIP4: 0
DISCONTENSION: Y
QUALIFYRTTB: W
VIOLATION: NO
CHAPTER:
SECTION:
TOTALBALANCE: 1018.02
DATECLOSED: 4/29/2003
RESOLUTION: WAVE LPC'S
BALANCEDATE: 4/22/2003
SERVICERESTORED: 0
SERVICCONTINUFAMOUNT: 0
SERVICCONTINUDATE:
TERMS: MAY 2003
SPECIALBUDGETAMOUNT: 243
REGULARBUDGETAMOUNT: 238
ARRRSPAYMENTPLUS: 15
FINALMONTHLYPAYMENT: 0
CLINRNTMONTHLYPAYMENT: 0
ENDMONTHLYPAYMENT: 0
RTTBDESCRIPTION: EOW STRAIGHT PAYOUT LPCS/BUDGET +
RTTBDATE:
PARM1.SCR: YOU ARE ADVISED TO CONTACT THE DEPARTMENT OF PUBLIC WELFARE AND OTHER AVAILABLE SOCIAL AGENCIES FOR FINANCIAL ENERGY ASSISTANCE.
BILLDATE:
RECONNECTAMOUNT: 0
PAYAMOUNT:
DCSINVESTIGATORNAME: TIMOTHY
DCSINVESTIGATORNAME: PLATT
NOOFTIMESEND: 1
NRNPTIMEPAKED: 0
FAXRPAKCODE: 0
FUCFAX: 7876641
FUC_TYPR: E
DT_RCVN: 4/30/2003 8:06:00
XML_CREATE_DATE_TIME: 4/29/2003 2:18:39
XML_FILENAME: PPL_E_C_04292003_144658.xml

DOCUMENT

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FEB 04 2004

2-01357444

Thursday, June 12, 2003

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