

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SAMANTHA & MICHAEL CEDENO

v.

PENNSYLVANIA-AMERICAN WATER COMPANY

C-20055641

DOCUMENT
FOLDER

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

DOCKETED
JAN 26 2006

On or about December 5, 2005, Samantha & Michael Cedeno ("Complainants") filed a complaint against Pennsylvania-American Water Company ("Respondent"), at the above-captioned docket number. On or about December 27, 2005, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainants no later than January 12, 2006, to set a mutually convenient time, date and place for Respondent and Complainants to hold a conference about resolving the case. The conference must take place no later than January 26, 2006, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Herbert R. Nurick ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

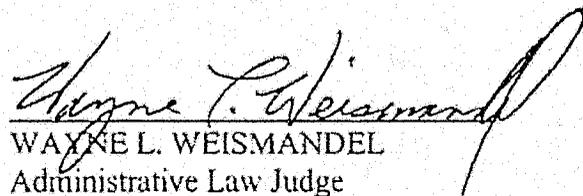
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, Respondent must file a report with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Herbert R. Nurick
P. O. Box 3265
Harrisburg, PA 17105-3265
(717) 783-5428
Email: hnurick@state.pa.us

Date: December 29, 2005


WAYNE L. WEISMANDEL
Administrative Law Judge

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: January 27, 2006

SUBJECT: Samantha & Michael Cedenov. Pennsylvania-American Water
Company
C-20055641

TO: Commission Document Folder

FROM: Herbert R. Nurick *HAN*
Mediator

DOCUMENT
FOLDER

Pursuant to Administrative Law Judge Weismandel's Interim Order, dated December 29, 2005, a report has been submitted to the Mediation Unit.

Please include this memo in the official Commission document folder.

pc: OALJ File
Beth Plantz
Docketing

DOCKETED
FEB 6 2006



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

February 9, 2006

In Re: C-20055641

(SEE ATTACHED LIST)

Samantha & Michael Cedeno v. Pennsylvania-American Water Company

Billing Dispute

Telephone Hearing Notice

DOCKETED
FEB 28 2006

This is to inform you that a hearing by telephone has been scheduled in this case on Monday, April 24, 2006. This is one of several hearings scheduled for this day. Your case will be dismissed if the presiding officer is not able to contact you at the time scheduled for the hearing. The hearing will be held as follows:

Type: Initial Telephonic Hearing
Date: Monday, April 24, 2006
Time: 10:30 a.m.
Presiding: Administrative Law Judge Michael A. Nemeo
1103 Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222
(412) 565-3550

**DOCUMENT
FOLDER**

You must provide the presiding officer with the telephone number where you can be reached to participate in the hearing. If your telephone number or area code has changed, you must contact the presiding officer at least 5 business days prior to the scheduled hearing and provide the necessary information.

On the hearing date, the Presiding Officer will contact the parties as follows:

Samantha & Michael Cedeno 610-384-5107
Seth A. Mendelsohn, Esquire 717-533-5000

ATTENTION: YOU MUST BE AVAILABLE WHEN CONTACTED BY THE PRESIDING OFFICER. IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT YOUR CASE, YOUR CASE WILL BE DISMISSED.

If you have any exhibits that you will refer to during the hearing, you must send 3 copies to the presiding officer and 1 copy to every other party. All copies must be received at least 5 business days before the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance at least 5 business days before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Nemec
Cherie Pyle, Scheduling Officer
Beth Plantz
Docket Section
Calendar File