

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 01/03/06
8. DOCKET NO: C-20065735	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: HILLIARD, TONI J.

RESPONDENT/APPLICANT: PEOPLES NATURAL GAS CO., THE

COMP/APP COUNTY: ARMSTRONG

UTILITY CODE: 122250

ALLEGATION OR SUBJECT

COMPLAINANT STATES HE WOULD LIKE A PAYMENT AGREEMENT. HE WOULD LIKE THE PUC TO SET UP A PAYMENT PLAN THAT HE CAN AFFORD.

DOCUMENT
FOLDER

DOCKETED

JAN 11 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

C-200605735

ORIGINAL

Please print or type.

122250

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Toni J. Hilliard

Street/P.O. Box 111 Spruce Lane Apt # _____

City Kittanning State PA Zip 16201

County Armstrong

Area Code/HOME Phone 724-525-4613

Area Code/WORK Phone N/A

Utility Account Number 8 5000 2217 7797
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Dominion Peoples Gas

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE
(local, long distance)

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2006 JAN -3 9:53
F.P.U. SECRETARY'S BUREAU

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4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I NEED A ^{THE PUC} PAYMENT AGREEMENT THAT I CAN PAY. NOT
OVER MY BUDGET AMOUNT. THIS HAS BEEN ONGOING
PROBLEM. THE COMPANY KNOWS MY STATUS. I CAN PAY BETWEEN
\$30-\$50. THAT'S MY BUDGET. HOPEFULLY I CAN PAY THE BILLS
WITH PUC HELP. NOT NO PHONE SERVICE. BECAUSE MY GAS BILLS
EXCEEDS MY BUDGET AMOUNT!

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Toni J. Hilliard, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Toni J. Hilliard
(Signature)

12/30/2005
(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
----------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------

Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: January 11, 2006

DOCUMENT
FOLDER

TONI J. HILLIARD
Complainant

v.

PEOPLES NATURAL GAS COMPANY
Respondent

Complaint Docket
No: C-20065735

DOCKETED

JAN 11 2006

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PEOPLES NATURAL GAS COMPANY

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: January 11, 2006

C-20065735

PEOPLES NATURAL GAS COMPANY
SUSAN G GEORGE ESQ
625 LIBERTY AVE
PITTSBURGH PA 15222-3197

DOCUMENT
FOLDER

Dear Ms. George:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by TONI J. HILLIARD . To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

January 11, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

James J. McNulty
Secretary

ane

Horace P. Payne, Jr.
Senior Counsel

Dominion Resources Services, Inc.
625 Liberty Avenue, Pittsburgh, PA 15222
Phone: 412-497-6889, Fax: 412-497-6838
E-mail: Horace_P_Payne@dom.com



Dominion

ORIGINAL

January 31, 2006

CERTIFIED MAIL

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RECEIVED

JAN 31 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: Toni J. Hilliard v. The Peoples Natural Gas Company
at Docket No. C-20065735

Dear Secretary McNulty:

On behalf of The Peoples Natural Gas Company, enclosed please find an original and three (3) copies of its Answer filed in the above-referenced matter.

If you have any questions or concerns regarding this matter, please do not hesitate to contact me.

DOCUMENT
FOLDER

Very truly yours,

Enclosures

cc: Toni J. Hilliard, 11 Spruce Lane, Kittanning, PA 16201
Deborah Gardner - Dominion Tower

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ORIGINAL

COMMONWEALTH OF PENNSYLVANIA
BEFORE
THE PUBLIC UTILITY COMMISSION

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JAN 31 2006

PA PUBLIC UTILITY COMMISSION
REGISTRY'S BUREAU

Toni J. Hilliard
v.
The Peoples Natural Gas Company

) Complaint Docket
) No. C-20065735
) 2006

DOCUMENT
FOLDER

ANSWER OF
THE PEOPLES NATURAL GAS COMPANY
d/b/a DOMINION PEOPLES

1. Admitted.
2. The Peoples Natural Gas Company d/b/a Dominion Peoples
625 Liberty Avenue
Pittsburgh, PA 15222-3197
Horace P. Payne, Jr., Counsel for The Peoples Natural Gas Company
3. Admitted.
4. As indicated on the Dominion Peoples Account Statement attached as "Exhibit A", Complainant presently owes Dominion Peoples \$1,173.14. Complainant's current calculated monthly budget payment amount is \$135.00.

Recently, Dominion Peoples entered into a payment plan with Complainant, wherefore Complainant would pay the budget payment amount each month plus an additional payment per month in order to pay off the outstanding arrearage within five years. The most recent payment plan was issued in accordance with the income information provided by Complainant and the payment plan guidelines that the Bureau of Consumer Services ("BCS") must follow in accordance with 66 Pa. C.S.A. §1405(b).

Complainant has not demonstrated a change in gross monthly income, thus the current payment plan is identical to what the BCS would issue. On October 28, 2005, the BCS closed the informal complaint for this matter, stating that Complainant's payment arrangement was in compliance with PUC budget and billing procedures (see "Exhibit B").

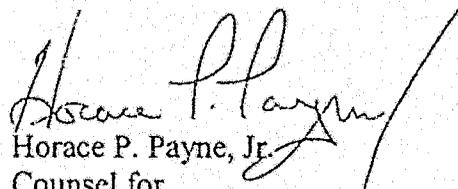
5. Dominion Peoples respectfully requests that this complaint be dismissed.

DOCKETED
FEB 8 2006

6. Unknown to Respondent.

7. Admitted.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Horace P. Payne, Jr.", written in dark ink.

Horace P. Payne, Jr.
Counsel for
The Peoples Natural Gas Company

DOMINION PEOPLES
Statement of Account

Account Number **85000231779Z** Meter Number **28536981**
 For Questions Call **(800)764-0111**
 Hearing Impaired Customers Call TDD **(800)527-1333**

Name **HILLIARD, IONILJ**
 Address **111 SPRUCE LN**

READ DATE	BILL DAYS	READ SOURCE	METER READING	AVG DAILY USAGE	DEGREE	DAYS	BILL AMT	SALES/ STATE TAX	CITY/ COUNTY TAX	DUE DATE	LATE PMT CHRG	PMT AMOUNT	PMT DATE	ADJ	ADJUST DESC	PLAN DESC	PLAN AMT DUE	TOTAL PLAN AMT DUE	ACCT BALANCE
01/10/2005	34	ACTUAL	208.8	21.7	5	1178	\$354.59	\$0.00	\$0.00	02/01/2005	\$12.10	\$30.00	01/05/2005	\$0.00			\$0.00	\$0.00	\$1,173.14
12/07/2005	33	SYSTEM EST	185.1	11.3	3	834	\$183.05	\$0.00	\$0.00	01/03/2005	\$0.00	\$23.16	11/30/2005	\$0.00			\$0.00	\$0.00	\$838.45
11/04/2005	29	ACTUAL	173.8	8	0	421	\$23.16	\$0.00	\$0.00	11/28/2005	\$0.00	\$30.00	11/01/2005	\$0.00			\$0.00	\$0.00	\$878.66
10/06/2005	29	SYSTEM EST	173.0	1.9	1	35	\$35.23	\$0.00	\$0.00	11/01/2005	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$853.35
09/07/2005	30	ACTUAL	171.1	1.7	1	5	\$31.80	\$0.00	\$0.00	09/29/2005	\$0.00	\$31.80	09/07/2005	\$0.00			\$0.00	\$0.00	\$648.15
08/08/2005	31	SYSTEM EST	169.4	1.7	1	0	\$31.80	\$0.00	\$0.00	09/01/2005	\$0.00	\$30.00	07/28/2005	\$0.00			\$0.00	\$0.00	\$648.15
07/08/2005	30	ACTUAL	167.7	2.3	1	12	\$39.14	\$0.00	\$0.00	08/01/2005	\$0.00	\$20.00	08/28/2005	\$0.00			\$0.00	\$0.00	\$648.15
06/09/2005	33	SYSTEM EST	165.4	3.5	1	192	\$33.84	\$0.00	\$0.00	07/05/2005	\$0.00	\$30.00	05/01/2005	\$0.00			\$0.00	\$0.00	\$603.37
05/06/2005	28	ACTUAL	161.9	6.6	2	387	\$90.56	\$0.00	\$0.00	05/31/2005	\$0.00	\$30.00	04/28/2005	\$0.00			\$0.00	\$0.00	\$542.81
04/09/2005	30	SYSTEM EST	155.4	10.3	3	744	\$134.08	\$0.00	\$0.00	05/04/2005	\$0.00	\$30.00	03/18/2005	\$0.00			\$0.00	\$0.00	\$438.73
03/09/2005	29	ACTUAL	145.1	12.2	4	984	\$155.57	\$0.00	\$0.00	03/31/2005	\$0.00	\$30.00	03/04/2005	\$0.00			\$0.00	\$0.00	\$313.16
02/03/2005	29	SYSTEM EST	132.9	15.2	5	1104	\$191.12	\$0.00	\$0.00	03/04/2005	\$0.00	\$90.74	01/25/2005	\$0.00			\$0.00	\$0.00	\$212.78
01/10/2005	35	ACTUAL	117.7	13.2	4	1035	\$152.04	\$0.00	\$0.00	02/01/2005	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$60.74
12/06/2004	17	SYSTEM EST	104.5	5.3	3	361	\$80.74	\$0.00	\$0.00	12/30/2004	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$0.00
11/18/2004	0	ACTUAL	99.2	0	0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$0.00

TOTALS	USAGE:	DEGREE DAYS:	TAXES:	PAYMENTS:	LATE PAYMENT CHARGES:
	107.6	7292	\$0.00	\$375.70	\$12.10
BUD - BUDGET PLAN	DEF - DOLLAR ENERGY FUND	NSC - INSUFFICIENT FUNDS CHARGE			
DFA - DEFERRED AGREEMENT	LPN - LATE PMT CHRG (NONUTILITY)	NSA - INSUFFICIENT FUNDS AMOUNT			
INT - INTEREST	MSN - INSUFFICIENT FUNDS (NONUTILITY)	CNT - CONTRACTS			
	DEP - DEPOSITS	CIA - CONT IN AID OF CONST			
	UPC - LATE PMT CHRG	RCC - RECONNECTION CHARGE			
	UTG - UTILITY	DSCNT - DISCOUNT			

Closing Case

Decision Complete : Yes

This case was assigned to : Heather A Doyle

Case Information

BCS Case #	1835726	Company Name	DOMINION PEOPLE
Company Code	0071	Company type	PEOPLES NATURAL
Reference #			GAS TRANSPORTER

Commission Decisions

Contrary to the law <input type="radio"/> Y <input type="radio"/> N	Decision appealed <input type="radio"/> Y <input type="radio"/> N
---------------------------------------------------------------------	-------------------------------------------------------------------

Customer

First Name TONI
Middle Initial
Last Name HILLIARD
Account # 8888888888

Customer Service Address

Service Street	111 SPRUCE LANE	Service Street	
Service City	KITTANNING	Service State	PA
Service Zip	16201	Oral/Written	<input type="radio"/> O <input checked="" type="radio"/> W
Decision Issued	<input checked="" type="radio"/> Y <input type="radio"/> N		
Violation	NO		
Chapter			
Section Rule			
Total Balance owed on this case/customer's account at the time the case is closed: 648.15			
Date Closed 12/12/2005			

Brief description of the resolution of the case/complaint

AFTER INVESTIGATION BY THE BUREAU OF CONSUMER SERVICES IT IS DECIDED.

1. THAT THE INFORMAL COMPLAINT OF TONI HILLIARD IS DISMISSED
2. THAT THE RATEPAYER'S SERVICE WAS ESTABLISHED ON 11/19/04 USING AN ACTUAL READING. THE BILL FOR 12/6/04 WAS \$60.74 BASED ON AN ESTIMATED READING. THE BILL FOR 1/10/05 WAS \$152.04 BASED ON AN ACTUAL READING. THE AMOUNT REQUESTED WAS \$212.78, WHICH WAS THE SUM OF THE TWO BILLS. A PAYMENT OF \$60.74 WAS MADE ON 1/11/05.
3. THAT 52 PA CODE §56.12(2)(I)(II) AUTHORIZES THE COMPANY TO USE ESTIMATED READINGS. THE METERS ARE CUMULATIVE. IF AN ESTIMATED READ IS OVER READ OR UNDER READ IT WILL BE CORRECTED WITH THE NEXT ACTUAL READ AND THE BILLING WILL BE APPROPRIATE TO THAT CORRECTION.
4. THAT 52 PA CODE §56.12(4)(II)(III) REQUIRES THE COMPANY OR CUSTOMER TO TAKE AN ACTUAL READING ONCE EVERY SIX MONTHS. IF THE CUSTOMER TAKES THE ACTUAL READING, THEN THE COMPANY IS REQUIRED TO TAKE AN ACTUAL READING ONCE EVERY 12 MONTHS. IF THE CUSTOMER REFUSES TO TAKE AN ACTUAL READING, THEN THE COMPANY IS REQUIRED TO TAKE ONE ONCE EVERY SIX MONTHS.

5 THAT DURING A TELEPHONE CONVERSATION BETWEEN THE RATEPAYER AND INVESTIGATOR ON 12/12/05, THE RATEPAYER WANTED TO KNOW ABOUT THE BUDGET AMOUNT OF \$99.00 BECAUSE SHE COULD NOT AFFORD IT. IT WAS EXPLAINED THAT THE PUC COULD NOT LOWER THE BUDGET AND IT HAD TO BE USED TO ISSUE A PAYMENT AGREEMENT.

6 THAT PER PA CODE §56.12 (7), THE BUDGET IS REVIEWED EVERY THREE (3) TO FOUR (4) MONTHS AND CAN INCREASE OR DECREASE DEPENDING ON INCREASES OR DECREASES IN USAGE AND RATES.

7. THAT THE COMPANY IS IN COMPLIANCE WITH PUC BUDGET AND BILLING PROCEDURES.

8. THAT A PAYMENT AGREEMENT WAS NOT PROVIDED BECAUSE THE RATEPAYER SAID THAT SHE COULD NOT AFFORD THE BUDGET. THE ACCOUNT BALANCE IS \$653.40. IF A PAYMENT AGREEMENT IS NEEDED, CONTACT THE COMPANY TO ARRANGE ONE.

Account balance information provided by company on	
Service Restored Pay	
Service Continue Amount	
Service Continue Date	
Term start date	
Special Budget Amount	Current monthly Payment
Regular Budget Amount	Final Monthly Payment
Arrears Payment Plus	End Monthly Payment
Letter Description	
Decision Issued Date	

Special Paragraph Instructions

Next Billing Date	Minimum Customer Payment
Additional Payment	

Other Information

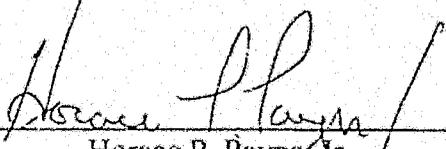
BCS Investigators First Name FELIX	BCS Investigators Last Name BASSI
Number of times sent 1	
Number of times faxed 0	Fax Area Code 717
BCS Investigator's Fax 7876641	

End of Form

CERTIFICATION OF SERVICE

I hereby certify that I have served a copy of the foregoing upon each party to this proceeding.

Done at Pittsburgh, Pennsylvania, this 31st day of January, 2006.



Horace P. Payne, Jr.
Counsel for
The Peoples Natural Gas Company

RECEIVED

JAN 31 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

ORIGINAL



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

February 9, 2006

In Re: C-20065735

(SEE ATTACHED LIST)

Toni J. Hilliard v. The Peoples Natural Gas d/b/a Dominion Peoples
Requests Payment Arrangements

Telephone Hearing Notice

This is to inform you that a hearing by telephone has been scheduled in this case on Tuesday, April 11, 2006. This is one of several hearings scheduled for this day. Your case will be dismissed if the presiding officer is not able to contact you at the time scheduled for the hearing. The hearing will be held as follows:

Type: Initial Telephonic Hearing
Date: Tuesday, April 11, 2006
Time: 9:00 a.m.
Presiding: Special Agent Amanda Rumsey
P.O. Box 3265
Harrisburg, PA 17105-3265
Telephone: (717) 783-5452
Fax: (717) 787-0481

DOCUMENT
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DOCKETED
MAR 02 2006

The hearing will be conducted as authorized by 52 Pa. Code §56.174.

You must provide the presiding officer with the telephone number where you can be reached to participate in the hearing. If your telephone number or area code has changed, you must contact the presiding officer at least 5 business days prior to the scheduled hearing and provide the necessary information.

On the hearing date, the Presiding Officer will contact the parties as follows:

Toni J. Hilliard	724-525-4613
Horace P. Payne, Esquire	412-497-6889

ATTENTION: YOU MUST BE AVAILABLE WHEN CONTACTED BY THE PRESIDING OFFICER. IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT YOUR CASE, YOUR CASE WILL BE DISMISSED.

If you have any exhibits that you will refer to during the hearing, you must send 3 copies to the presiding officer and 1 copy to every other party. All copies must be received at least 5 business days before the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance at least 5 business days before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: SA Rumsey
Cherie Pyle, Scheduling Officer
Beth Plantz
Docket Section
Calendar File