

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: February 27, 2006

SUBJECT: Donnell & Joyce Gloster v. Duquesne Light Company
Docket No.: C-20055630

TO: Wanda Zeiders, Supervisor of Docket Management
Docketing Section, Secretary's Bureau

FROM: Amanda N. Rumsey, Special Agent
Office of Administrative Law Judge

SECRETARY'S BUREAU
DOCKETING SECTION
FEB 28 2006
10:11 AM
DOCUMENT
FOLDER

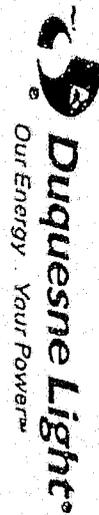
I have attached two copies of the following exhibits, which have been admitted, into evidence in the above-referenced cases for a hearing held on February 6, 2006:

DLC Exhibits 1, 2, 3, 4, 5, 6

PLEASE HAVE THESE EXHIBITS DOCKETED AND PLACED IN THE YELLOW EXHIBIT FOLDER.

If you have any questions about the exhibits, or this Memo, please contact me at (717) 787-4497.

Attachments



ACCOUNT STATEMENT

Date Requested By _____

Customer Name GLOSTER, DONNELL K

Investigator _____

DLC Analyst _____

Address 519 FAIRYWOOD ST
PITTSBURGH PA 15205-1920

Case Number _____

Mail Drop _____

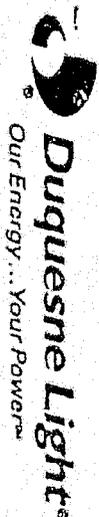
Account Number 3001115648003

From 01/01/1990

To 01/30/2006

Date	Reading Date	Days	Meter Rddg(s)	Type	Cons	Avg Div Cons	Degree Day Cool	Day Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
02/27/2002	02/14/2002	17	2618	Actual	732	43.1		460	\$87.60	03/11/2002			\$87.60	
				Transfer From					\$1,655.24				\$1,742.84	
03/13/2002				Payment:					\$87.60 cr				\$1,655.24	
03/18/2002	03/15/2002	29	2745	Actual	1,524	52.6		754	\$181.30	04/08/2002			\$1,836.54	
04/17/2002	04/16/2002	32	2844	Actual	1,188	37.1	14	608	\$112.36	05/08/2002			\$1,948.90	
05/16/2002	05/15/2002	29	2910	Actual	792	27.3	28	310	\$77.07	06/06/2002			\$2,025.97	
05/07/2002				Payment:					\$73.00 cr				\$1,952.97	
05/10/2002				Adjustment					\$54.14 cr				\$1,898.83	
05/17/2002	06/14/2002	30	2898	Actual	1,056	35.2	101	153	\$100.59	07/08/2002			\$1,999.42	
07/17/2002				Payment:					\$73.00 cr				\$1,926.42	
07/17/2002	07/16/2002	32	3116	Actual	1,416	44.3	266	7	\$32.69	08/07/2002			\$2,059.11	
08/08/2002				Adjustment					\$54.14 cr				\$2,004.97	
08/16/2002	08/15/2002	30	3218	Actual	1,224	40.8	357		\$115.93	09/09/2002			\$2,120.90	
09/11/2002				Payment:					\$100.00 cr				\$2,020.90	
09/12/2002				Adjustment					\$54.14 cr				\$1,966.76	
09/17/2002	09/16/2002	32	3311	Actual	1,116	34.9	214	4	\$106.30	10/08/2002			\$2,073.06	
10/16/2002	10/15/2002	29	3384	Actual	876	30.2	59	157	\$84.84	11/06/2002			\$2,157.90	
10/28/2002				Payment:					\$75.00 cr				\$2,082.90	
10/29/2002				Adjustment					\$54.14 cr				\$2,028.76	
11/15/2002	11/14/2002	30	3491	Actual	1,284	42.8		619	\$121.32	12/09/2002			\$2,150.08	
12/11/2002				Payment:					\$75.00 cr				\$2,075.08	
12/12/2002				Adjustment					\$54.14 cr				\$2,020.94	
12/17/2002	12/16/2002	32	3617	Actual	1,512	47.3		1,052	\$141.70	01/07/2003			\$2,162.64	

tabbler
EXHIBIT
/



ACCOUNT STATEMENT

Date Requested By _____

Customer Name GLOSTER, DONNELL K

Investigator _____

DLC Analyst _____

Address 519 FAIRYWOOD ST
PITTSBURGH PA 15205-1920

Case Number _____

Mail Drop _____

Account Number 3001115648003

From 01/01/1990

To 01/30/2006

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Div Ccons	Degree Day Cool	Day Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
01/16/2003	01/16/2003	31	3755	Actual	1,656	53.4		1,060	\$154.09	02/10/2003			\$2,316.73	
01/27/2003				Payment					\$60.00 cr				\$2,256.73	
02/07/2003				Payment					\$200.00 cr				\$2,056.73	
02/10/2003				Adjustment					\$54.14 cr				\$2,002.59	
02/17/2003	02/14/2003	29	3848	Actual	1,116	38.5		1,285	\$105.64	03/10/2003			\$2,108.23	
02/20/2003				Assl Pmt					\$338.00 cr				\$1,770.23	
03/18/2003	03/17/2003	31	3937	Actual	1,068	34.5		1,025	\$101.38	04/08/2003			\$1,871.61	
04/09/2003				Payment					\$100.00 cr				\$1,771.61	
04/10/2003				Adjustment					\$54.14 cr				\$1,717.47	
04/16/2003	04/15/2003	29	3988	Actual	612	21.1	4	441	\$60.85	05/07/2003			\$1,778.32	
05/08/2003				Adjustment					\$87.40 cr				\$1,690.92	
05/15/2003	05/15/2003	30	4036	Actual	576	19.2	11	214	\$57.65	06/09/2003			\$1,748.57	
06/17/2003	06/16/2003	32	4089	Actual	636	19.9	41	154	\$62.97	07/08/2003			\$1,811.54	
06/20/2003				Payment					\$120.00 cr				\$1,691.54	
06/23/2003				Adjustment					\$54.14 cr				\$1,637.40	
07/17/2003	07/16/2003	30	4175	Actual	1,032	34.4	170	13	\$98.17	08/07/2003			\$1,735.57	
08/18/2003	08/15/2003	30	4265	Actual	1,080	36.0	203		\$102.44	09/08/2003			\$1,838.01	
08/19/2003				Adjustment					\$13.55 cr				\$1,824.46	
08/22/2003				Payment					\$100.00 cr				\$1,724.46	
09/17/2003	09/16/2003	32	4361	Actual	1,032	32.3	163	15	\$98.17	10/08/2003			\$1,822.63	
09/18/2003				Payment					\$168.00 cr				\$1,654.63	
10/16/2003	10/15/2003	29	4405	Actual	648	22.3	6	248	\$64.05	11/06/2003			\$1,718.68	
11/17/2003	11/14/2003	30	4430	Actual	540	18.0		491	\$54.44	12/08/2003			\$1,773.12	



ACCOUNT STATEMENT

Date Requested By _____

Customer Name GLOSTER, DONNELL K

Investigator _____

DLC Analyst _____

Address 519 FAIRYWOOD ST

Case Number _____

Mail Drop _____

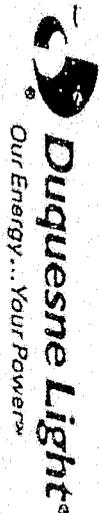
PITTSBURGH PA 15205-1920

Account Number 3001115648003

From 01/01/1990

To 01/30/2006

Date	Reading Date	Days	Meter Rddg(s)	Type	Cons	Avg Diy Cons	Degree Day Cool Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cnts
07/20/2003	12/16/2003	32	4504	Actual	648	20.3	872	\$64.05	01/07/2004			\$1,837.17	
01/19/2004	01/16/2004	31	4578	Actual	888	28.6	1,051	\$85.35	02/09/2004			\$1,922.52	
01/27/2004				Payment				\$116.00 cr				\$1,806.52	
01/28/2004				Adjustment				\$47.75 cr				\$1,758.77	
02/17/2004	02/16/2004	31	4674	Actual	1,152	37.2	1,317	\$108.82	03/09/2004			\$1,867.59	
03/17/2004	03/16/2004	29	4749	Actual	900	31.0	748	\$86.42	04/07/2004			\$1,954.01	
04/12/2004				Asst. Pmt.				\$400.00 cr				\$1,554.01	
04/16/2004	04/15/2004	30	4821	Actual	864	28.8	630	\$83.24	05/10/2004			\$1,637.25	
04/22/2004				Asst. Pmt.				\$300.00 cr				\$1,337.25	
05/17/2004	05/14/2004	29	4884	Actual	756	25.1	66	\$73.64	06/07/2004			\$1,410.89	
06/16/2004	06/15/2004	32	4998	Actual	1,368	42.8	114	\$128.02	07/07/2004			\$1,538.91	
06/22/2004				Payment				\$43.64 cr				\$1,495.27	
06/23/2004				Adjustment				\$47.75 cr				\$1,447.52	
07/08/2004				Payment				\$30.00 Jr				\$1,417.52	
07/16/2004	07/15/2004	30	5120	Actual	1,464	48.8	163	\$136.56	08/09/2004			\$1,554.08	
08/17/2004	08/16/2004	32	5261	Actual	1,692	52.9	144	\$156.81	09/10/2004			\$1,710.89	
09/16/2004	09/15/2004	30	5404	Actual	1,716	57.2	151	\$158.94	10/07/2004			\$1,869.83	
10/15/2004	10/14/2004	29	5473	Actual	828	28.6	11	\$80.05	11/08/2004			\$1,949.88	
11/16/2004	11/15/2004	32	5554	Actual	972	30.4	487	\$92.83	12/07/2004			\$2,042.71	
12/16/2004	12/15/2004	30	5632	Actual	936	31.2	670	\$89.63	01/06/2005			\$2,132.34	
01/06/2005				Payment				\$50.00 cr				\$2,082.34	
01/07/2005				Adjustment				\$47.75 cr				\$2,034.59	
01/18/2005	01/17/2005	33	5732	Actual	1,200	36.4	1,029	\$117.47	02/08/2005			\$2,152.06	



ACCOUNT STATEMENT

Date Requested By _____

Customer Name GLOSTER, DONNELL K

Investigator _____

DLC Analyst _____

Address 519 FAIRYWOOD ST
PITTSBURGH PA 15205-1920

Case Number _____

Mail Drop _____

Account Number 3001115648003

From 01/01/1990

To 01/30/2006

Date	Reading Date	Days	Meter Rtdg(s)	Type	Cons	Avg Div Cons	Degree Day Cool Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
01/20/2005				Payment				\$52.00 cr				\$2,100.06	
02/03/2005				Adjustment				\$47.75 cr				\$2,052.31	
02/16/2005	02/15/2005	29	5820	Actual	1,056	36.4	1,072	\$107.71	03/09/2005			\$2,111.69	
02/23/2005				Asst. Pmt.				\$188.00 cr				\$1,923.69	
03/01/2005				Payment				\$50.00 cr				\$1,873.69	
03/17/2005	03/16/2005	29	5839	Actual	948	32.7	1,050	\$97.36	04/07/2005			\$1,971.05	
04/18/2005	04/15/2005	30	5854	Actual	780	26.0	510	\$81.25	05/09/2005			\$2,052.30	
04/28/2005				Payment				\$100.00 cr				\$1,952.30	
05/17/2005	05/16/2005	31	6039	Actual	900	29.0	10	\$92.76	06/07/2005			\$2,045.06	
06/03/2005				Payment				\$100.00 cr				\$1,945.06	
06/18/2005	06/15/2005	30	6143	Actual	1,248	41.6	119	\$126.14	07/07/2005			\$2,071.20	
07/18/2005	07/15/2005	30	6289	Actual	1,752	58.4	241	\$174.47	08/08/2005			\$2,245.67	
08/10/2005				Payment				\$50.00 cr				\$2,195.67	
08/17/2005	08/16/2005	32	6470	Actual	2,172	67.9	373	\$214.74	09/07/2005			\$2,410.41	
09/06/2005				Payment				\$50.00 cr				\$2,360.41	
09/16/2005	09/15/2005	30	6538	Actual	1,175	39.2	146	\$120.51	10/11/2005			\$2,480.92	
09/28/2005				Payment				\$75.00 cr				\$2,405.92	
10/18/2005	10/17/2005	32	6677	Actual	1,308	40.9	62	\$133.92	11/08/2005			\$2,539.84	
10/27/2005				Payment				\$75.00 cr				\$2,464.84	
11/16/2005				Late Charge				\$30.81				\$2,495.65	
11/16/2005	11/15/2005	29	6781	Actual	1,008	34.8	468	\$104.69	12/07/2005			\$2,600.34	
12/16/2005	12/15/2005	30	6839	Actual	1,175	39.2	1,039	\$121.05	01/09/2006			\$2,721.40	



ACCOUNT STATEMENT

Date Requested By _____

Customer Name GLOSTER, DONNELL K

Investigator _____ DLC Analyst _____

Address 519 FAIRYWOOD ST

PITTSBURGH PA 15205-1920

Case Number _____ Mail Drop _____

Account Number 300115648003

From 01/01/1990 To 01/30/2006

Date	Reading Date	Days	Meter Rddg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
01/30/2006	01/17/2006	33	6963	Actual	1,248	37.8		975	\$127.94	02/08/2006			\$2,849.34	

Account Number: 300115648003
 Service Name: CONNELL K GLOSTER
 Service Street: 519 FAIRYWOOD STREET
 City State Zip: PITTSBURGH, PA 15205

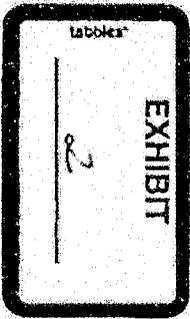
USAGE COMPARISON REPORT

ACCOUNT NUMBER 300115648003
 SERVICE NAME CONNELL K GLOSTER
 SERVICE STREET 519 FAIRYWOOD STREET
 CITY STATE ZIP PITTSBURGH, PA 15205

ACCOUNT STATUS ACTIVE
 RATE PERIOD COVERED 01/01/04 - PRESENT

RESIDENTIAL
 01/01/04 - PRESENT

DATE	DAYS	READ	KWH	AVERAGE	DATE	DAYS	READ	KWH	AVERAGE
01-Jan-05	33	5963	1248	37.8	15-Dec-04	30	5632	935	31.2
12-Dec-05	30	5859	1176	39.2	15-Nov-04	32	5554	972	30.3
15-Nov-05	29	5761	1008	34.7	14-Oct-04	29	5473	828	28.5
17-Oct-05	32	5677	1308	40.8	15-Sep-04	30	5404	1716	57.2
15-Sep-05	30	5568	1176	39.2	15-Aug-04	32	5281	1692	52.8
16-Aug-05	32	6470	2172	67.8	15-Jul-04	30	5120	1464	48.8
15-Jul-05	30	6289	1752	58.4	15-Jun-04	32	4558	1369	42.7
15-Jun-05	30	6143	1248	41.6	14-May-04	29	4384	756	26.0
16-May-05	31	6039	900	29.0	15-Apr-04	30	4821	864	28.8
15-Apr-05	30	5964	780	26.0	15-Mar-04	29	4749	900	31.0
16-Mar-05	29	5899	948	32.6	15-Feb-04	31	4674	1152	37.1
15-Feb-05	29	5820	1056	36.4	15-Jan-04	31	4578	888	28.6
17-Jan-05	33	5732	1200	36.3					
TOTAL	398		15372	40.1	TOTAL	365		13536	37.1



DUQUESNE LIGHT COMPANY
CHRONOLOGICAL SUMMARY OF PUC ORDERS & PAYMENT AGREEMENTS

Donnell K. Gloster
519 Fairywood Street
Pittsburgh, PA 15205
3001115648003

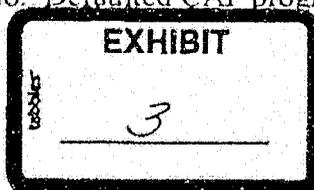
TYPE: BCS Decision #1917414 / Filed on June 8, 2005
DATE: October 13, 2005
ACCOUNT BALANCE: \$2405.92
TERMS: Budget Bill plus \$41 to begin November 2005
due date (11/8/05)
COMPLIANCE: No - Customer then filed Formal PUC complaint
(C-20055630)

TYPE: Payment Agreement/Chapter 14
DATE: April 11, 2005
ACCOUNT BALANCE: \$1971.05
TERMS: \$150 by 4/25/05 and then budget bill plus \$33
to begin with May bill.
COMPLIANCE: No

TYPE: Customer Assistance Program (CAP)
DATE: October 29, 2003
ACCOUNT BALANCE: \$1718.68
TERMS: Pay 35% of budget, approximately \$40 per month
COMPLIANCE: No. Defaulted CAP program on February 3, 2005.

TYPE: Payment Agreement
DATE: September 17, 2003
ACCOUNT BALANCE: \$1724.46
TERMS: Budget bill plus \$15 to begin October 9, 2003
COMPLIANCE: No

TYPE: Customer Assistance Program (CAP)
DATE: April 26, 2002
ACCOUNT BALANCE: \$1948.90
TERMS: Pay 35% of budget, approximately \$65 per month
COMPLIANCE: No. Defaulted CAP program on August 19, 2003





Mediation Complaint For: Customer: GLOSTER, DONNELL JOYCE - BCS # 1917413 - ACCT #: 3001115648003

General/Open Information

Departments, Employee Contacts, Problems and Complaints

Date(s) Sent: 05/24/05

Payment Information

Investigative Contacts

Prior Agreements

Closing Information

Status: Receipt of PUC Decision Date Closed: 07/13/05

Closing Date Received: 10/13/05 16:50:11

Justified: Internal Justification: [No]

Reason Justified: None not justified

Error Code: None

Decision: Written Oral Decision Balance: \$2,405.92

Balance Date: 10/13/05

Lump Requested: [] Awarded: \$0.00 Difference: [] Date Awarded: 00/00/00 Service Restored: \$0.00

Budget Payments Regular: \$119.00 Atrreas Plus: \$41.00 Special: \$163.00 Monthly Payments Current: \$0.00 Final: \$0.00 End: \$0.00

Decision Type: EGW STRAIGHT PAR/NO LPCS/BUDGET + FOR LEVEL 1 HOUSEHOLDS

Terms: NOVEMBER 2005

Resolution: CI REVIEWED & ACCEPTED. BEGINNING NOVEMBER 2005 PAY 180 SB, 119.88 PLUS 41. NO LPCS

EXHIBIT

2005 FEB 20 PM 1:01

3001115648003 CC 023 LS BL 01 RD CYC 41 BL CYC 41 F> SERV START 01/28/02
 GLOSTER DONNELL K STATUS ACTIVE NOR FNA LAST-TRAN 01/18/06
 519 FAIRYWOOD ST RT/RDR 010 000 DISPUTE EXP 01/07/06
 PITTSBURGH PA 15205-1920 412 853 7134 C&C RNTPROP NO
 ***** 01-28 CAP INQUIRY ***** 01/30/06 *** 0952 *

STATUS DEFAULT AGREEMENT NO 2 BILL MONTH NO. 0
 DATE CAP START 10/29/03 PROGRAM T - TRADITIONAL CAP NUM CONS PMNTS 0
 NUM YRLY PMNTS 0

CURRENT AMOUNTS WRITE OFF AMOUNTS
 FZN ARG 1718.68 FZN ARG 191.00 BALANCE 1527.68
 DEF BAL 132.94 BILL DEF 48.33 W/O DATE 02/03/05
 CAP BAL 343.36

BASE LINE 12253 SPECIAL CONDITION
 CAP BILLED AMOUNT 40
 CAP BILLED PERCENTAGE 35
 DATE CAP DEFAULT 02/03/05
 DATE CAP END 02/03/05 FZN ARR O/R N
 DATE CAP RECERTIFY PART BILL DEF N
 BILL DEF O/R N

*** ARE THERE MORE RECORDS YES ***
 DSPLY 00 KEY TO NEW SS DSPLY KEY

01/30/06
 09:11:10
 01/30/06
 09:11:10



10101 3001115648003 NE INQ DSP PRI NEXT 30 15648003

DONKELL K GLCSTER * CRNT AMT : 127.94 WE HAVE:
* DLNQ AMT : 2721.40
513 FAIRYWOOD ST * TOTAL DUE: 2849.34 RESP COLL: ACP3
* TERM AMT : 2721.40 HOLD DATE: 12/09
PITTSBURGH PA 152051920 * DISP AMT : 2600.34 STATUS: ACTIVE
PV 412-853-7134 001 * ALERT CDS: _ _ F SSN: 195463333
002 4877 12/08/05

***** FPI: 1
30 104 BUDGET AMT 126.00 BROKEN PROM CNT: 13
60 133 DEPOSIT AMT 0 DATE LAST BP : 11/08/05
90 120 CYCLES DELQ CNT 5 TIMES IN COLL : 1
120 2241 BILL DUE DATE 02/08/06 DATE ENTER COLL: 02/27/02
LFC 30 DWELLING CODE _ SPEC IND : _
STATE ENTRY DATE 12/08/05 INT BEHAVIOR INDEX 0025 EXT CREDIT SCORE 481

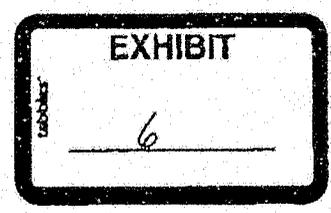
01 CF 03

CD1020305 MD|120604 UR|080403 PC3|101304 UR|051605 UR|101305 PC4|101305

TRK/PMT	DATE	AC P C RTE	PROMISE 1	PROMISE 2	CTE COLL
	01/30/06				9458
PUCAPRF	12/08/05	LS	S42		
	12/08/05	RV	S42		* 4877
	12/06/05	DE	S01		* 2072

1-MORE 2-MEN 3-OFF 10-NXT 11-LKU 13-MAP 14-DM 17-S/WK 18-S/DM 19-S/BWD 20-S/VW

SECURITY COPY
CONFIDENTIAL COPY



2HIS 3739 9458 History Data ** 01/30/06 08.14A USD EN

10101 300115648003 NEFINQ DSP HIS NEXT 30015648003

DONNELL K GLOSTER * CRNT AMT : 127.94 WE HAVE:
 * DLNQ AMT : 2721.40
 519 FAIRYWOOD ST * TOTAL DUE: 2849.34 RESP COLL: ACP3
 * TERM AMT : 2721.40 HOLD DATE: 12/09
 PITTSBURGH PA 152051920 * DISP AMT : 2600.34 STATUS: ACTIVE
 PV 412-853-7134 001 * ALERT CDS: _ _ F SEN: 195463333
 002 4877 12/08/05

CD1020305 MD1120604 UR1080403 PC31101304 UR1051605 UR1101305 PC41101305

TAN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	01/30/06	0814A							9458		2721

PUCCAPRF	12/08/05	1027P	LS			S42					2495
	12/08/05	0323P	RV			S42		*	4877		2495

CUSTOMER FILED 'FORMAL' PUC COMPLAINT / C-20055630	12/06/05	0539P	DE			S01		*	2072		2495
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NO CONTACT	11/18/05	1104P	SA			S01					2495
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	11/17/05	1024A	OC	H	L	T31		*	1027		2495
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LEFT MSC ON A/M TO CALL DLCC IN 3 BUS DAYS	11/16/05	1031P	SA			T30					2495
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1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

2HIS 3739 9458 History Data ** 01/30/06 08.14A USD EN
 010101 3001115648003 NEFINQ DSP FWD NEXT 300115648003
 DONNELL K GLOSTER * CRNT AMT : 127.94 WE HAVE:
 * DLNQ AMT : 2721.40
 519 FAIRYWOOD ST * TOTAL DUE: 2849.34 RESP COLL: ACP3
 * TERM AMT : 2721.40 HOLD DATE: 12/09
 PITTSBURGH PA 152051920 * DISP AMT : 2600.34 STATUS: ACTIVE
 PV 412-893-7134 001 * ALERT CDS: F SSN: 195463333
 002 4877 12/08/05

CD1020305 MDP120604 UR1080403 PC31101304 UR1051605 UR101305 PC41101305
 TXN/PMT DATE TIME AC P C RTE PROMISE CTE COLI DEL AMT
 01/30/06 0814A 9458 2721

APTERM10 11/10/05 1043P LS T25 11/21 2330
 2181
 11/10/05 1043P SA T25 2330
 11/09/05 1041P SA T01 2330
 11/08/05 1034P BP P04 2330
 75 10/27/05 1009P PY P05 2330
 2540 10/20/05 1140A RR P05 160 11/08 N*B 2404 2405
 41 DP/59

PUC CASE #1917414 CLOSED 10/13/05 - B+41 TO BEGIN NOVEMBER 2005 WITH 1ST
 PAYMENT OF \$160 DUE 11/08/05 (60 MONTHS) PER CH 14 (PER REVIEW)
 1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZHIS 3759 9458 History Data ** 01/30/06 08.15A USD EN

010101 300115648003 NFF NQ DSP FWD NEXT 300115648003

DONNELL K GLOSTER * CRNT AMT : 127.94 WE HAVE:
 * DLNQ AMT : 2721.40
 519 FAIRWOOD ST * TOTAL DJE: 2849.34 RESP COLL: ACP3
 * TERM AMT : 2721.40 HOLD DATE: 12/09
 PITTSBURGH PA 152051920 * DISP AMT : 2600.34 STATUS: ACTIVE
 PV 412-853-7134 001 * ALERT CDS: _ _ F SSN: 195463333
 002 4877 12/08/05

CD1020305 MD1120604 UP1080403 PC31101304 UR1051605 UR1101305 PC41101305

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	01/30/06	0814A							9458		2721
	10/20/05	1039A	RV			P05			2404		2405
	75 09/28/05	1010P	PY			S42					2285
	50 09/06/05	1117P	PY			S42					2145
	50 08/10/05	0117A	PY			S42					2021
PUCCAPRF	06/08/05	1039P	LS			S42					1852
	06/08/05	1039P	SA			S42					1852
	06/08/05	0310P	RV			T30			5296		1852
	06/08/05	0838A	DE			T08			* 4834		1852

\$1945 CG NEED V/P, BROKEN CHP-14, OR CAP C/J THRU 2/05-\$559, THEN CALL CAP TO GET RESET. PROVIDED PUC/MED, CAP INFO, C/SAT

1-MORE 2-MEN 3-CFF 4-NOT 5-SEC 6-LG 7-HIS 8-PFI 9-TX 10-KXT 11-LKU 13-MAP 14-DM

THIS 3739 9458 ** History Data ** 01/30/06 08.16A USD EN

010101 300115648003 NE LNQ DSP FWD NEXT 300115648003

DONNELL K GLOSTER * CRNT AMT : 127.94 WE HAVE:
 * DLNQ AMT : 2721.40
 819 FAIRWOOD ST * TOTAL DUE: 2849.34 RESP COLL: ACP3
 * TERM AMT : 2721.40 HOLD DATE: 12/09
 PITTSBURGH PA 152051920 * DISP AMT : 2600.34 STATUS: ACTIVE
 PV 412-853-7134 001 * ALERT CDS: ___ ___ F SSN: 195463333
 002 4877 12/08/05

CD:020305 MD:120604 UR:080403 PC31101304 UR:051605 UR:101305 PC41101305

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	01/30/06	0814A							9458		2721

	100	06/03/05	1031P	PY		T03					1852
ARTRM10		05/31/05	1054P	LS		T25	06/13				1952
							1952				
		05/31/05	1054P	SA		T25					1952
		05/27/05	1018P	SA		T01					1952
		05/16/05	0338P	DE		S03		*	3276		1871

C/S

		05/16/05	0337P	IC H A		S03		*	3276		1871
--	--	----------	-------	--------	--	-----	--	---	------	--	------

CH 14 BROKE..ADV DELINQ AMT & TERM DATE..REQ HOLD TO CONTACT PUC & CAP..GAVE
 1-800-692-7380 & CAP (HFE)..

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZHIS 3739 9458 ** History Data ** 01/30/06 08.16A USD EN

010101 300115648003 NFA LNQ DSP FWD NEXT 300115648003

DONNELL R GLOSTER * CRNT AMT : 127.94 WE HAVE:
 * DLNQ AMT : 2721.40
 519 FAIRYWOOD ST * TOTAL DUE: 2849.34 RESP COLL: ACP3
 * TERM AMT : 2721.40 HOLD DATE: 12/09
 PITTSBURGH EA 152051920 * DISP AMT : 2600.34 STATUS: ACTIVE
 PV 412-853-7134 001 * ALERT CDS: _ _ F SSN: 195463333
 002 4877 12/08/05

CD1020305 MD1120604 UR1080403 PC31101304 UR1051605 UR1101305 PC41101305
 TAN/PMT DATE TIME AC P C RTE PROMISE CTE COLL DEL AMT
 01/30/06 0814A 9458 2721

ARPERM10 05/10/05 1050P LS T25 05/23 1871
 1871
 05/10/05 1050P SA T25 1871
 05/09/05 1028P SA T01 1871
 05/02/05 1110P BP T04 1871
 100 04/28/05 1020P PY T05 1871
 1971 04/11/05 0316P IC H A T05 150 04/25 N*B 5296 1873
 33 DP/56

CPTR#14 PMT ARGMNT WITH 14-DAY EXTEN FOR 1ST PMT...BGDT \$33+B..INCOME
 \$750 HIS. OTHER ADULT \$600 PART TIME WORK...ADVD OF CPTR#14 GUIDELINES..
 1-MORE 2-MEN 3-CFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZHTC 3739 9458 History Data ** 01/30/06 08.17A USD FN

010101 3001115648003 NEW INQ DSP FWD NEXT 300115648003

DONNELL K GLOSTER * CRNT AMT : 127.94 WE HAVE:

519 FAIRYWOOD ST * DLNQ AMT : 2721.40

* TOTAL DUE: 2849.34 RESP COLL: ACP3

* TERM AMT : 2721.40 HOLD DATE: 12/09

PITTSBURGH EA 152051920 * DISP AMT : 2600.34 STATUS: ACTIVE

PV 412-853-7134 001 * ALERT CDS: F SSN: 195463333
002 4877 12/08/05

CD:020505 MD:120604 UR:080403 FC3:101304 UR:051605 UR:101305 PC4:101305

TZN/PMT DATE TIME AC P C RTE PROMISE CTE COLL DEL AMT
01/30/06 0814A 9458 2721

1871 04/11/05 0316P IC H A T05 150 04/25 N*B 5296 1873
33 DP/56

CPTR#14 EMT ARGUMENT WITH 14-DAY EXTEN FOR 1ST PMT...BGDT \$33+B..INCOME
\$750 HIS...OTHER ADULT \$600 PART TIME WORK...ADVD OF CPTR#14 GUIDELINES..
AND CAP (GWS)...C/SAT

04/08/05 1155A FV H N T37 1208 1873

04/04/05 1056P SA T35 1873

ARTRM10 03/29/05 1008P LS T25 04/11 1873

1874

03/29/05 1226P RV T25 5296 1873

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZMTS 3739 9458 History Data ** 01/30/06 08.18A USD EN

010101 3001115648003 NFN INQ DSP FWD NEXT 300115648003

DONNELL K GLOSTER * CRNT AMT : 127.94 WE HAVE:

* DLNQ AMT : 2721.40

519 FAIRYWOOD ST * TOTAL DUE: 2849.34 RESP COLL: ACP3

* TERM AMT : 2721.40 HOLD DATE: 12/09

PITTSBURGH PA 152051920 * DISP AMT : 2600.34 STATUS: ACTIVE

PV 412-853-7134 001 * ALERT CDS: _ _ F SSN: 195463333

002 4877 12/08/05

CD1629305 MD1120604 UR1080403 PC31101304 UR1051605 UR101305 PC41101305

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	01/30/06	0814A							9458		2721

03/29/05 1226P RV X D T01 5296 1873

03/28/05 1021P SA E20 1873

50 03/01/05 1105P PY E02 1765

188 02/23/05 1047P EA E02 1815

02/22/05 1039P SA T35 2003

APTERM10 02/16/05 1021P LS T25 02/28 2003

2004

02/16/05 1021P SA T25 2003

02/15/05 1128P SA T01 2003

02/14/05 0317P DE T55 * 3457 1886

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

2HIS 3739 9458 ** History Data ** 01/30/06 08.24A USD EN

010101 3001115648003 NFB NQ DSP FWD NEXT 300115648003

DONNELL K GLOSTER
 519 FAIRYWOOD ST
 PITTSBURGH PA 152051920
 PV 412-853-7134

* CRNT AMT : 127.94 WE HAVE:
 * DLNQ AMT : 2721.40
 * TOTAL DUE: 2849.34 RESP COLL: ACP3
 * TERM AMT : 2721.40 HOLD DATE: 12/09
 * DISP AMT : 2600.34 STATUS: ACTIVE
 * ALERT CDS: 001 F SSN: 195463333
 002 4877 12/08/05

CEHC20303 MD1120004 UR1080403 PC31101304 UR1051605 UR1101305 PC41101305

TXR/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	01/30/06	0814A							9458		2721
	02/14/05	0317P	DE			T55		*	3457		1886
REITERATED \$343 CAP DEFAULT TO BE PD & VFD AT DL OFFICE, GAVE LIHEAP AND CRISIS INFO. ACCT NOT ELIGIBLE FOR HOLD.											
	02/10/05	1049P	SA			T55					1886
	02/08/05	1221P	FV	H	N	T47			8338		1886
	02/07/05	1050P	SA			T45					1886
	02/04/05	1146A	DE			T37		*	6427		1886
\$343 CAP DEF THRU FEB. UPD F/S: 3ADULTS, 1CHILD. INCOME 504/MO ADV OF P/V PRCD. ADV TO CONTACT CAP TO BE REINSTATED.											
	02/03/05	1250P	DE			T37			HEMS		1934
1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKL 13-MAP 14-DM											

2RIS 3739 9458 ** HISTORY Data ** 01/30/06 08.25A JSD EN

010101 3001115648003 NFB NO DSP FWD NEXT 300 15648003

DONNELL K GLOSTER * CRNT AMT : 127.94 WE HAVE:
 * DLNQ AMT : 2721.40
 515 FAIRYWOOD ST * TOTAL DUE: 2849.34 RESP COLL: ACP3
 * TERM AMT : 2721.40 HOLD DATE: 12/09
 PITTSBURGH PA 152051920 * DISP AMT : 2600.34 STATUS: ACTIVE
 PV 412-853-7134 001 * ALERT CDS: F SSN: 195463333
 002 4877 12/08/05

CD 020305 MD 120604 UR 1080403 PC3 101304 UR 051605 UR 101305 PC4 101305

TXN/TMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	01/30/06	0814A							9458		2721

02/03/05 1249P DE T37 * HEMS 1934

COMMENTS: CUSTOMER DEFAULTED FROM CAP - CAP CATCHUP IS \$ 343 AS OF 02/08/05 - MONTHLY CAP PAYMENT IS \$ 40. IF PAID, CUSTOMER MUST REAPPLY FOR CAP.

01/31/05 0122P FV H N T37 1208 1934

01/27/05 1214P AD T T T35 1934

01/26/05 1040P SA T30 1934

ARTERMIO 01/20/05 1005P LS T25 01/31 1934

1887

01/20/05 0623A RV T25 * HEMS 1982

R/P MAKING PAYMENTS, BUT STILL NEEDS LUMP SUM ORDERED BY PUC FROM NOVEMBER.

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

2HIS 3739 9458 ** History Data ** 01/30/06 08.25A USD EN

01/01 3001115648003 NE NQ DSP FWD NEXT 300115648003

DONNELL K GLOSTER * CRNT AMT : 127.94 WE HAVE:

* DLNQ AMT : 2721.40

519 FAIRYWOOD ST * TOTAL DUE: 2849.34 RESP COLL: ACP3

* TERM AMT : 2721.40 HOLD DATE: 12/09

PITTSBURGH PA 152051920 * DISP AMT : 2600.34 STATUS: ACTIVE

PV 412-853-7134 001 * ALERT CDS: ___ ___ F SSN: 195463333

002 4877 12/08/05

CD|020305 MD|120694 UR|080403 PC3|101304 UR|051605 UR|101305 PC4|101305

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	01/30/06	0814A							9458		2721

01/20/05 0623A RV T01 HFMS 1982

01/20/05 0623A RV T45 HFMS 1982

52 01/19/05 1005P PY C20 1982

01/17/05 1023P SA T45 2034

01/13/05 0213P DE T37 * 4854 1944

\$52 IS PUC CAP AMT NEEDED FOR JAN.TOLD TO CONF PYMT.WILL HAVE LI APP SENT.

01/11/05 0224P DE T37 * 4854 1944

PER PRIOR PUC,R/P IS TO PAY CAP+15. NEEDS \$\$\$4-\$2 FOR DEC SHORT PYMT AND \$52 FOR JAN.

01/10/05 0122P FV H N T37 1208 1944

1-MORE 2-MEN 3-OFF 4-NOY 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZRIS 3739 9458 ** History Data ** 01/30/06 08.26A USD EN

010101 300115648003 NEF NQ DSP FWD NEXT 300115648003

DONNELL K GLOSTER * CRNT AMT : 127.94 WE HAVE:
 * DLNQ AMT : 2721.40
 519 FAIRYWOOD ST * TOTAL DUE: 2849.34 RESP COLL: ACP3
 * TERM AMT : 2721.40 HCLD DATE: 12/09
 PITTSBURGH PA 152051920 * DISP AMT : 2600.34 STATUS: ACTIVE
 PV 412-853-7134 001 * ALERT CDS: _ _ F SSN: 195463333
 002 4877 12/08/05

CDI020305 MD120604 UR080403 PC31101304 UR051605 UR101305 PC41101305

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	01/30/06	0814A							9458		2721

	01/07/05	1119A	AD	T	T	T35					1944
	01/06/05	0954P	SA			T30					1992
50	01/06/05	0954P	PY			S46					1992
	12/06/04	1132A	IC	H	A	S46			* 1741		1949

DR DOMINIC VENTURA CALLED, MD#OS013086, PH#412-578-5000, 4800 FRIENDSHIP AVE, PITT, PA 15224, STATED NEEDS E FOR REFRIGERATED MEDS AND FOR NEBULIZER, JOYCE G LOSTER HAS ASTHMA, DR STATED HEALTH ENDANGERED BY LOSS OF E AND IS WILLING TO TESTIFY

	12/02/04	0109P	DE			T35			* 7679		1949
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\$286.36 CAP C/U TO NOV PER PUC PER REVIEW - CAP + \$15 (CR \$45/MONTH) BEGINNING
 1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8 PRI 9 TX 10 NXT 11-LKU 13-MAP 14-DM

ZHIS 3739 9458 History Data ** 01/30/06 08.26A USD EN

010101 3001115648003 NFN LNQ DSP FWD NEXT 300 15648003

DONNELL K GLOSTER * CRNT AMT : 127.94 WE HAVE:
 * DLNQ AMT : 2721.40
 519 FAIRYWOOD ST * TOTAL DUE: 2849.34 RESP COLL: ACP3
 * TERM AMT : 2721.40 HOLD DATE: 12/09
 PITTSBURGH PA 152051920 * DISP AMT : 2600.34 STATUS: ACTIVE
 PV 412-853-7134 001 * ALERT CDS: F SSN: 195463333
 002 4877 12/08/05

CD1020305 MD1120604 UR1080403 PC31101304 UR1051605 UR1101305 PC4 101305

TRM/SMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	01/30/06	0814A							9458		2721

12/02/04 0109P DE T35 * 7679 1949

\$286.36 CAP C/U TO NOV PER PUC PER REVIEW - CAP + \$15 (OR \$45/MONTH) BEGINNING DECEMBER 2004 (PER PUC DECISION)..MR GLOSTER CLD..EXPLD VERI PROCEDURES***

12/01/04 1106A AD T T T35 1949

11/30/04 1022P SA T30 1949

APTERM10 11/24/04 0959P LS T25 12/06 1949

1950

11/24/04 0856A RV T25 * 2404 1949

\$286.36 CAP C/U TO NOV PER PUC PER REVIEW - CAP + \$15 (OR \$45/MONTH) BEGINNING DECEMBER 2004 (PER PUC DECISION)

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZHIS 3739 9458 ** History Data ** 01/30/06 08.27A USD EN
 010101 3001115648003 NF NO DSP FWD NEXT 300 15648003
 DONNELL K GLOSTER * CRNT AMT : 127.94 WE HAVE:
 * DLNQ AMT : 2721.40
 519 FAIRYWOOD ST * TOTAL DUE: 2849.34 RESP COLL: ACP3
 * TERM AMT : 2721.40 HOLD DATE: 12/09
 PITTSBURGH PA 152051920 * DISP AMT : 2600.34 STATUS: ACTIVE
 FV 412-853-7134 001 * ALERT CDS: _ _ F SSN: 195463333
 002 4877 12/08/05

CD1020305 MD1120604 UR1009403 PC31101304 UR1051605 UR1101305 PC41101305
 TXN/PMT DATE TIME AC P C RTE PFOMISE CTE COLL DEL AMT
 01/30/06 0814A 9458 2721

11/24/04 0856A RV T01 2404 1949
 30 07/08/04 1012P PY S42 1289
 43 06/22/04 1007P PY S42 1367
 PUCCARRE 06/10/04 1036P LS S42 1337
 06/10/04 1036P SA S42 1337
 06/09/04 1005A FV H N T47 8338 1337
 06/09/04 1027A DE T45 * 4854 1337
 2240 IS CAP CU AMT THRU JUNE. TOLD TO CONF PYMTS.
 06/07/04 1026P SA T45 1337
 06/02/04 1034P SA T37 1337

1-MORE 2-MEN 3-CFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14 DM

ZHIS 3739 9458 History Data ** 01/30/06 08.28A USD EN

010101 3001115648003 NFN INQ DSP FWD NEXT 300 15648003

DONNELL K GLOSTER * CRNT AMT : 127.94 WE HAVE:
 * DLNQ AMT : 2721.40
 519 FAIRYWOOD ST * TOTAL DUE: 2849.34 RESP COLL: ACP3
 * TERM AMT : 2721.40 HOLD DATE: 12/09
 PITTSBURGH PA 152051920 * DISP AMT : 2600.34 STATUS: ACTIVE
 PV 412-853-7134 001 * ALERT CDS: _ _ F SSN: 195463333
 002 4877 12/08/05

CD1020305 MD1120604 UR1080403 PC31101304 UR1051605 UR1101305 PC41101305

TXN/PMI	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	01/30/06	0814A							9458		2721
	05/02/04	0639P	AD	N	A	T31					1337
	05/27/04	1018A	OC	H	L	T31		*	2992		1337
LEFT MESSAGE W/SISTER NON-RESIDENT TO HAVE DONNELL CALL D.L..											
	05/26/04	1030P	SA			T30					1337
ARTRM10	05/20/04	1047P	LS			T25			06/01		1337
							1337				
	05/20/04	0742A	RV			T25			HF12		1337
	05/20/04	0741A	RV	X	D	T01			HF12		1337
	05/19/04	1013P	BP			C04					1337

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZHIS 3739 9458 ** History Data ** 01/30/06 08.28A USD EN

010101 300115648003 NE INQ DSP FWD NEXT 300115648003

DONNELL K GLOSTER * CRNT AMT : 127.94 WE HAVE:
 * DLNQ AMT : 2721.40
 519 FAIRYWOOD ST * TOTAL DUE: 2849.34 RESP COLL: ACP3
 * TERM AMT : 2721.40 HOLD DATE: 12/09
 PITTSBURGH PA 152051920 * DISP AMT : 2600.34 STATUS: ACTIVE
 PV 412-853-7134 001 * ALERT CDS: _ _ F SSN: 195463333
 002 4877 12/08/05

CD 023305 MD1120604 UR1080403 PC31101304 UR1051605 UR101335 PC41101305

TAX/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	01/30/06	0814A							9458		2721
	05/13/04	0634A	IC	O	O	C05	211 05/13 N	HFMS			1254
							53 LT/13				
	05/12/04	1210A	SA			C01					1254
300	04/22/04	1111P	EA			E02					1254
200	04/12/04	1124P	EA			E02					1467
200	04/12/04	1124P	PY			E01					1467
	03/31/04	0951A	RV			E01			4054		1867
	03/31/04	0951A	DE			T37			* 4054		1867

L2 \$300 PER FAX

03/29/04 1035P SA T37 1867

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKL 13-MAP 14-LM

ZHIS 3739 9458 History Data ** 01/30/06 08.29A USD EN

010101 3001115648003 NEW LNQ DSP FWD NEXT 300115648003

DONNELL R GLOSTER

519 FAIRYWOOD ST

PITTSBURGH PA 152051920

FV 412-833-7134

001 * ALERT COS: ___ ___ F

002

* CRNT AMT : 127.94 WE HAVE:

* DLNQ AMT : 2721.40

* TOTAL DUE: 2849.34 RESP COLL: ACP3

* TERM AMT : 2721.40 HOLD DATE: 12/09

* DISP AMT : 2600.34 STATUS: ACTIVE

SSN: 195463333

4877 12/08/05

CD1020305 MD1120604 UR1080403 PC31101304 UR1051605 UR1101305 PC41101305

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	01/30/06	0814A							9458		2721
	03/29/04	0722P	AD	N	A	T31					1867
	03/26/04	0926A	RV			T31			5296		1867
	03/25/04	0723P	AD	N	A	T18		6			1867
	03/25/04	0205P	IC	H	A	T31		*	3276		1867
DONNELL REQ NUMBER FOR CAP (HFE)..											
	03/25/04	0156P	DE			T31		*	4573		1867
DONNELL REQ PHONE # TO HF IN EAST LIBERTY											
	03/23/04	1035P	SA			T31					1867
	03/23/04	0534P	AD	N	A	T30					1867
	03/22/04	1100P	SA			T30					1867

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

2815 3739 9458 ** History Data ** 01/30/06 08.30A USD EN

010101 300115648003 NFI NQ DSP FWD NEXT 300 15648003

DONNELL K GLOSTER * CRNT AMT : 127.94 WE HAVE:
 * DLNQ AMT : 2721.40
 519 FAIRYWOOD ST * TOTAL DUE: 2849.34 RESP COLL: ACP3
 * TERM AMT : 2721.40 HOLD DATE: 12/09
 PITTSBURGH PA 152051920 * DISF AMT : 2600.34 STATUS: ACTIVE
 PV 412-853-7134 001 * ALERT CDS: ___ ___ F SSN: 195463333
 002 4877 12/08/05

CDIC20305 MD120604 UR1080403 PC31101304 UR1051605 UR101305 PC41101305

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	01/30/06	0814A							9458		2721

ARTERM10	03/16/04	1040P	LS			T25			03/29		1867
							1868				
	03/16/04	1040P	SA			T25					1867
	03/15/04	1029P	SA			T01					1758
	03/15/04	1114A	DE			T55		*	0424		1758

JOYCE APPLYING TO DEF...ALREADY APPLIED TO CRISIS...SENT DUE BILL SO SHE CAN APPLY TO DEF...SHOWS LAST PYMT MADE ON ACCT...SAT

	03/15/04	1104A	DE			T55		*	1594		1758
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TRANS TO CUST SERV

	03/15/04	0911A	DE			T55		*	6427		1758
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1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZHIS 3739 9458 History Data ** 01/30/06 08.30A USD EN

010101 300115648003 NFI LNQ DSP FWD NEXT 300115648003

DONNELL R GLOSTER * CRNT AMT : 127.94 WE HAVE:
 * DLNQ AMT : 2721.40
 519 FAIRYWOOD ST * TOTAL DUE: 2849.34 RESP COLL: ACP3
 * TERM AMT : 2721.40 HOLD DATE: 12/09
 PITTSBURGH FA 152051920 * DISP AMT : 2600.34 STATUS: ACTIVE
 PV 412-853-7134 001 * ALERT CDS: _ _ F SSN: 195463333
 002 4877 12/08/05

CD1020305 MD1120604 UR1080403 PC31101304 UR1051605 UR1101305 PC41101305

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	01/30/06	0814A							9458		2721

	03/15/04	0911A	DE			T55		*	6427		1758
9196 CAP C/U THRU MARCH STATED F/S: SAME ADV OF P/V PROCD.											
	03/12/04	1106P	SA			T55					1758
	03/10/04	0123P	FV	H	N	T47			8338		1758
	03/08/04	1102P	SA			T45					1758
	03/08/04	0254P	IC	H	A	T37		*	3117		1758
971 CAP C/U FOR FEB., \$106 AS OF 031004., PD AND VERIFIED AT DLCO, L1/2, DEF, C /S											
	03/03/04	0142P	FV	H	N	T37			8338		1758
	03/02/04	1252P	AD	T	T	T35					1758

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZHIS 3739 9458 ** History Data ** 01/30/06 08.31A USD EN

010101 3001115648003 NFI NO DSP FWD NEXT 300 15648003

DONNELL * GLOSTER * CRNT AMT : 127.94 WE HAVE:
 * DLNQ AMT : 2721.40
 519 FAIRYWOOD ST * TOTAL DUE: 2849.34 RESP COLL: ACP3
 * TERM AMT : 2721.40 HOLD DATE: 12/09
 PITTSBURGH PA 152051920 * DISP AMT : 2600.34 STATUS: ACTIVE
 PV 412-853-7134 001 * ALERT CDS: _ _ F SSN: 195463333
 002 4877 12/08/05

CD1020305 MD1120604 UR1080403 PC31101304 UR1051605 UR1101305 PC41101305

TXL/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEF.	AMT
	01/30/06	0814A						9458			2721
	03/01/04	1056P	SA			T30					1758
ARIERM10	02/23/04	1023P	LS			T25			03/05		1758
							1759				
	02/23/04	1023P	SA			T25					1758
	02/18/04	0459P	OC	H	L	T01			*	1599	1758
LFT MSC TC CALL DLC											
	02/17/04	1043P	BP			C04					1758
	01/28/04	0618A	IC	O	O	C05			53 02/09 N	GI7	1721
									53 LT/09		
	110 01/27/04	1007P	PY			C20					1721

1-MOVE 2-MEN 3-OFF 4-NOT 5 SEC 6-LG 7-HIS 8-PP1 9-TX 10-NXT 11-LKU 13-MAP 14-DM

ZNIS 3739 9458 History Data ** 01/30/06 08.31A USD EN

010101 3001115648003 NFN INQ DSP FWD NEXT 300 15648003

DONNELL R GLOSTER * CRRT AMT : 127.94 WE HAVE:
 * DLNQ AMT : 2721.40
 519 FAIRWOOD ST * TOTAL DUE: 2849.34 RESP COLL: ACP3
 * TERM AMT : 2721.40 HOLD DATE: 12/09
 PITTSBURGH FA 152051920 * DISP AMT : 2600.34 STATUS: ACTIVE
 PV 412-853-7134 001 * ALERT CDS: F SSN: 195463333
 002 4877 12/08/05

CD1020305 MD1120604 UR1080403 PC31101304 UR1051605 UR1101305 PC41101305

TKN/BKT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	01/30/06	0814A							9458		2721
	01/21/04	1030P	SA			T01					1837
	01/19/04	1050P	SA			T55					1837
	01/19/04	0834A	DF			T47		*	6427		1837
3116 CAP C/D THRU JAN UPD F/S: 3ADULTS, 1CHILD..INCOME 302/MO ADV OF P/V											
PROCD.											
	01/15/04	1146A	FV	H	N	T47			8338		1837
	01/12/04	1053P	SA			T45					1773
	01/05/04	0625P	OC	H	L	T37		*	9941		1773
LFT MSG FOR R/P TO CALL DLC											
	12/30/03	1045P	SA			T31					1773
1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKC 13-MAP 14-DM											

ZHIS 3739 9458 History Data ** 01/30/06 08.32A USD EN

010101 300115648003 NFR LNQ DSP FWD NEXT 300115648003

DONNELL K GLOSTER * CRNT AMT : 127.94 WE HAVE:
 * DLNQ AMT : 2721.40
 519 FAIRWOOD ST * TOTAL DUE: 2849.34 RESP COLL: ACP3
 * TERM AMT : 2721.40 HOLD DATE: 12/09
 PITTSBURGH PA 152051920 * DISP AMT : 2600.34 STATUS: ACTIVE
 PV 412-853-7134 001 * ALERT CDS: _ _ F SSN: 195463333
 002 4877 12/08/05

CLIC20303 MDI120604 UR1080403 PC31101304 UR1051605 UR1101305 PC41101305

TRM/PR	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	01/30/06	0814A							9458		2721
	12/30/03	0157P	AD	N	A	T30					1773
	12/29/03	1001P	SA			T30					1773

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM