

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

Frank Rasieleski |
v. |
PPL Electric Utilities |
Initial Telephonic Hearing

Docket No.: C-20066013

Pages: 1-102

Philadelphia State Office
Building
1400 Spring Garden Street
13th Floor
Philadelphia, PA 19130

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Thursday, August 24, 2006
Commencing at 10:00 a.m.

BEFORE:

CYNTHIA W. FORDHAM, Administrative Law Judge

APPEARANCES:

MICHAEL MAY, ESQUIRE
318 Penn Avenue
Scranton, PA 18503
For the Complainant
(via telephone)

KIMBERLY G. KRUPKA, ESQUIRE
Gross, McGinley, LaBarre & Eaton
33 South Seventh Street
Allentown, PA 18105
For the Respondent
(via telephone)

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SECRETARY'S BUREAU

REPORTER: CAROL LYNN HARRIMAN

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JUDGE CYNTHIA W. FORDHAM:

1
2 -----
3
4 This is the time and place for a
5 telephonic hearing in the matter of Frank Rasieleski
6 versus PPL Electric Utilities Corporation at Docket
7 Number C-20066013. I'm Administrative Law Judge
8 Cynthia Williams Fordham. I'm in the Philadelphia
9 State Office Building. There is a court reporter here
10 with me and the parties are available by telephone.
11 At this time, I would ask Mr. May to enter his
12 appearance by telling us his name, address and
13 telephone number and who he's representing.

ATTORNEY MAY:

14
15 My name is Michael May. My address is
16 318 Penn Avenue, Scranton, Pennsylvania 18503. My
17 phone is 570-961-1929. I represent Frank Rasieleski,
18 the Complainant in this matter.

JUDGE FORDHAM:

19
20 Thank you. Ms. Krupka, would you enter
21 your appearance?

ATTORNEY KRUPKA:

22
23 Sure. My name is Kimberly Krupka. I'm
24 the attorney for PPL. My office address is 33 South
25 Seventh Street, Allentown, Pennsylvania 18105. My

1 office number is 610-820-5450.

2 JUDGE FORDHAM:

3 And would you also identify any witnesses
4 you have with you?

5 ATTORNEY KRUPKA:

6 Yes. I have with me, Ann Vaida, I have
7 Bill Stosfregen, and on the line I also have Anthony
8 Osmanski. In the room with me, if it should become
9 necessary, I have Theresa Albright and Steve Paul, who
10 we do not expect to be a witness, but was at the
11 property assisting one of our witnesses.

12 JUDGE FORDHAM:

13 Thank you. Let me explain the procedure.
14 First, Mr. May will present his witness. Mr. May, do
15 you have more than one witness? Is it just the
16 Complainant?

17 ATTORNEY MAY:

18 It's just the Complainant.

19 JUDGE FORDHAM:

20 Okay. He will present the direct
21 testimony of the Complainant. After the Complainant
22 has finished his direct testimony, Ms. Krupka will
23 have the opportunity to cross examine him. Then after
24 that is completed, if there's any redirect, we can do
25 it at that particular time. Then we will have Ms.

1 Krupka present her witnesses after the direct
2 testimony of each witness. Mr. May will have the
3 opportunity to cross examine them. Any questions that
4 I ask are designed to make sure that the record in
5 this case is complete.

6 Mr. May, did you receive the exhibits
7 that Ms. Krupka has sent to the Complainant?

8 ATTORNEY MAY:

9 I did.

10 JUDGE FORDHAM:

11 Okay. And you didn't have any exhibits
12 to submit?

13 ATTORNEY MAY:

14 No exhibits.

15 JUDGE FORDHAM:

16 Okay. I will review --- after today's
17 hearing, I will review the testimony that has been
18 presented and any exhibits that have been entered into
19 the record and write a decision which will be issued
20 to the parties from the Harrisburg office. If either
21 party objects to my decision, you can file exceptions
22 and the full Commission will review it. If there is
23 no review of my decision, my decision will become
24 final by operation of law and the parties will be
25 notified. Are there any questions before we begin?

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ATTORNEY MAY:

No questions for Rasieleski.

JUDGE FORDHAM:

Thank you.

ATTORNEY KRUPKA:

No, Your Honor.

JUDGE FORDHAM:

Thank you. Mr. May, you may present your witness.

ATTORNEY MAY:

Do you want him sworn?

JUDGE FORDHAM:

Yes. I just want you to say his name.

ATTORNEY MAY:

Sure. My first witness is Frank Rasieleski.

JUDGE FORDHAM:

Mr. Rasieleski, I need to swear you in.

FRANK RASIELESKI, HAVING FIRST BEEN DULY SWORN,
TESTIFIED AS FOLLOWS:

JUDGE FORDHAM:

Would you state your name and address for the record, please?

1 A. Frank Rasieleski, 24 Tiffany Drive, Dunmore,
2 Pennsylvania 18505.

3 JUDGE FORDHAM:

4 Thank you. You may proceed, Mr. May.

5 ATTORNEY MAY:

6 Surely.

7 DIRECT EXAMINATION

8 BY ATTORNEY MAY:

9 Q. Frank, how long have you lived at 24 Tiffany
10 Drive?

11 A. Sixteen (16) years.

12 Q. Do you have a separate meter that services ---
13 electric meter that services the gates and lights at
14 the bottom of your property?

15 A. Yes, sir.

16 Q. Okay. Could you give the Judge some idea of
17 physically the size of the property, the real estate
18 that you have there?

19 A. It's five or more acres and the main house is
20 22,000 square feet.

21 Q. Is the main house serviced by a separate meter?

22 A. Yes, sir.

23 Q. Okay. You had a chance to take a look at PP&L
24 Exhibit Number One, Hearing Exhibit Number One. That
25 appears to be a running account of the electric bill

1 for that meter beginning in 2002 going all the way
2 through August of this year; is that right?

3 (PPL Exhibit One marked for
4 identification.)

5 A. Yes.

6 BY ATTORNEY MAY:

7 Q. Okay.

8 A. So it goes through July.

9 Q. Through July of this year. Would you tell the
10 Judge historically just your recollection of what the
11 average monthly bill would be for that meter that
12 services the gate to your house?

13 A. Approximately \$35. It goes back and forth in the
14 \$20-somes to \$40-somes, but it averages about \$35 a
15 month.

16 Q. Okay. Would you tell the Judge when it was that
17 you first began experiencing any problem with the
18 billing for the gate meter?

19 A. It showed a little bit high in May of 2005, and it
20 got a little bit higher in June. And July it jumped
21 up to like \$400 for the month and then in August it
22 started coming back down slowly, \$156, \$100, \$107,
23 \$111, \$108, \$108. Then it starts dropping in January,
24 \$61, and finally it became normal somewhere I guess
25 around March and it's been running normal for March,

1 April, May, June and all of a sudden in July, it jumps
2 back up to \$369.82, with no explanation.

3 Q. Did you make a complaint to PP&L about the amount
4 of your bill?

5 A. Yes, sir.

6 Q. As a result of that complaint, did you also make a
7 complaint with the PUC about the metering for your
8 bill?

9 A. Yes, sir.

10 Q. Okay. Have you allowed free access of your
11 property to the folks employed by PP&L, so that they
12 could examine your property and this meter?

13 A. Yes, sir.

14 Q. Okay. Would you tell the Judge which people that
15 you can recall that you met with at your house that
16 had an opportunity to examine your meter and what went
17 on during that examination?

18 A. The first person was last year, I believe, that I
19 personally talked to, was a lady by the name of Ann.
20 She came up and tried to figure out what the problem
21 could have been. And it's kind of a mix-up of what
22 happened there because we had a driveway repaved
23 sometime in March ---

24 Q. Of 2005?

25 A. --- of 2005. And when they paved the driveway,

1 they broke a sensor that opens the gate, the motion
2 sensor at the top of the driveway as your car is
3 coming down. It's a low voltage sensor. They broke
4 the wire and I think the next day or the day after the
5 people from Overhead Door came up and replaced the
6 wire, which is a low voltage wire, and a new sensor.
7 And nothing was broken on the heat mats underneath the
8 driveway. They weren't touched at all and they keep
9 saying that had something to do with the mat.

10 Q. Let me stop you there. When you say heat mats,
11 will you tell the Judge what you're talking about?

12 A. There's electric heat mats under the driveway that
13 melt the snow in the wintertime with sensors, but they
14 haven't been used in the last --- I don't think
15 they've been used if you check the bills all the way
16 back to the beginning. They might have been used once
17 or twice when the house was built in 1990, and they've
18 never been used since. There's no need to use them.
19 I have plow trucks and salt trucks and the driveway is
20 kept clean all the time because, you know, the mats
21 were for to melt snow in case, you know, so the gates
22 didn't stick, but we've never used them.

23 Q. Okay. What happened as a result of the
24 examination and conversation that you had with the
25 woman from PP&L by the name of Ann?

1 A. Well, she couldn't figure out what it was. She
2 thought maybe the person with a motor home up the
3 street, she thought maybe he was coming down and
4 stealing power at night with the motor home. Then she
5 thought maybe somebody tapped into my line, come up on
6 my property and dug the lines up and tapped into them.
7 And then she thought, well, maybe I was switching
8 power from the main house down to that one, which was
9 ridiculous and we just kept coming up with crazy
10 situations and it got to be just --- no one could
11 figure anything out, so we sort of just wound up where
12 we are here today. There was no really firm answer on
13 what caused it. I cannot tell you what caused it. I
14 can tell you that the only lines that were cut were
15 the broken line that controls the gate itself and it's
16 a very low voltage line. And I talked to the
17 electricians and they said that the gates can be open
18 24 hours a day constantly and the lights could be on
19 down there and there's no way ---

20 JUDGE FORDHAM:

21 Just a minute.

22 A. --- that they could ever draw that kind of power.
23 There's just a couple fluorescent lights on the
24 columns to the gate.

25 JUDGE FORDHAM:

1 Mr. Rasioleski, just one minute. There
2 was an objection. Ms. Krupka?

3 ATTORNEY KRUPKA:

4 Objection to hearsay as to what the
5 electrician told him.

6 JUDGE FORDHAM:

7 Mr. May, do you have a response?

8 ATTORNEY MAY:

9 My response is that it goes to Mr.
10 Rasioleski's state of mind in the complaint that he's
11 brought against PP&L in terms of an explanation why it
12 is that there was such a sporadic and periodic type of
13 dramatic rise in his consumption.

14 A. I have also ---.

15 JUDGE FORDHAM:

16 Just a minute. Let me rule. I'll note
17 that it is hearsay. I cannot use it to --- as a
18 finding of fact. I will allow him to use it to
19 indicate that that is the reason that he has presented
20 this complaint. You may proceed, Mr. May.

21 ATTORNEY MAY:

22 Thank you, Your Honor.

23 BY ATTORNEY MAY:

24 Q. Mr. Rasioleski, I'm going to ask you then to look
25 at PP&L's Hearing Exhibit Number Three. Have you had

1 a chance to take a look at these photographs?

2 (PPL Exhibit Three marked for
3 identification.)

4 A. Yes, sir.

5 BY ATTORNEY MAY:

6 Q. Okay. And I'm going to direct you to the first
7 photograph that's there. Could you describe for the
8 Judge what that photograph depicts?

9 A. Over on the bottom left-hand lower corner there is
10 a call box and then directly in front of the call box
11 are the entrance gates and the columns that go up the
12 driveway to the property.

13 Q. Okay. That's the gate that is fed by this meter
14 that we're talking about?

15 A. Right. The gate and there's lights on the sides
16 of the gate on both sides, there's lights in that call
17 box there on the left and also down lower, there's a
18 mailbox that has the same design and lights as the
19 call box.

20 Q. So that's what that meter key is. The next
21 photograph, could you tell the Judge what that is?

22 A. That's inside of the panel box for that particular
23 meter service.

24 Q. Alongside the edges of the meter of the panel box,
25 there appears to be some handwritten notations. Could

1 you tell the Judge who made those?

2 A. They were there. The electricians had marked them
3 originally.

4 Q. Okay. The next photograph shows a couple of
5 utility boxes. Could you tell the Judge what those
6 are?

7 A. They're the heat sensor controls for the electric
8 heat mat under the driveway.

9 Q. How about the next photograph? What would that
10 be?

11 A. That's the wiring inside the panel box with the
12 cover off ---

13 Q. So that if you ---.

14 A. --- to the breakers.

15 Q. If you look back at the second photograph ---?

16 A. It's that picture with the cover off.

17 Q. All right. And that shows all of the breakers and
18 the feed and the panel?

19 A. Yes.

20 Q. How about the next photograph? Is that the
21 exterior?

22 A. I'm not sure what that is. I don't know if that's
23 the mailbox or what it is. I don't really --- can't
24 make it out.

25 Q. Okay.

1 A. Now, the bottom --- the next picture is the
2 mailbox down at the bottom of the driveway and the
3 last picture shows some conduit coming down on the
4 right side of the driveway. As you're going up the
5 driveway, it would be on the right. It would be on
6 the left coming down with some electric lines in it
7 that there's no damage to the line. A car went off
8 the road and ran over that piece of plastic. And you
9 know, people looked at them; there was no damage to
10 the wires or anything. I said I'd have them
11 corrected. It's just the conduit around the wiring.

12 Q. Most recently, within the past couple of weeks,
13 were there some other folks from PP&L that came up and
14 looked at it?

15 A. Yes. Two gentlemen came up about two weeks ago
16 and then they came back, I believe, a week later.
17 They had an appointment with the electrician and he
18 never showed up and I had talked to him.

19 Q. All right. I'm going to take you back to the
20 photograph of the inside of the panel box that feeds
21 the gate and the lights. I'd like you to tell the
22 Judge during those two most recent visits from the
23 people from PP&L, what they were doing, what they told
24 you that they found on the inside of your box.

25 A. In the panel box, breakers, worn marks that they

1 didn't know what they were. That's why we're trying
2 to get the electricians to figure out what they were.
3 They had found that the meter was running normal, that
4 some of the circuits or breakers were on and it wasn't
5 causing any --- you know, the meter was running
6 normal, nothing out of order whatsoever except that
7 some of the switches were, you know, not. They
8 advised me to leave them on until the electricians got
9 there the following week, which I did, and that week
10 the meter never changed.

11 Everything stayed perfect and when they came back
12 the following week, they were still in the same
13 positions and finally we tracked down that one of the
14 breakers was for a light on at the bottom of the
15 driveway that hasn't been working. I don't remember
16 it working the last couple years. And another one was
17 for a pump house that a pump --- for a well that
18 hasn't worked in the last ten years, and they went up
19 and they checked and there was no power being drawn.
20 They threw the switches and I think they made a
21 notation that when they threw the heater on the
22 driveway, the meter turns very, very slowly. All the
23 switches were on and nothing moved for two weeks and
24 everything was normal with the switches on and they
25 finally decided let's just turn all the switches off

1 except the ones that control the gate and the lights
2 outside the gate. And they did and it didn't affect
3 the house; it didn't affect anything. It just didn't
4 affect anything. So the only things that are on now
5 are the gate and the lights around the gate. There's
6 no other breakers that are on.

7 Q. Mr. Rasieleski, in terms of your usage of power
8 for that particular box and the meter that's in
9 question here, is there any type of outside electrical
10 outlet that you would have used during those time
11 periods during the spring of 2005, and most recently
12 during July of 2006, that would have --- that you used
13 at all where you were drawing from that meter heating
14 some type of electrical device?

15 A. No. There's an outside recept on the outside of
16 the panel box and when the lady was there the first
17 time it was on and it's just a regular, like a regular
18 110 outlet and we have no use for it and we shut that
19 off and that's been off since, you know, probably
20 since last year. There's no use for any power down
21 there. There's no grass to be cut or anything else.
22 It's a wooded area so there's no use of --- you know,
23 no reason to use anything else out there. There is
24 nothing else on that power box that I can find or
25 anybody else can find that would make any sense to

1 this.

2 Q. Is there any way to switch the power between the
3 main panel for your house ---

4 A. No, it's impossible.

5 Q. --- and this panel that's down here that feeds the
6 meter that you're disputing?

7 A. No. There's no way.

8 Q. Okay. Are you aware of anyone else that could
9 have somehow, someday utilized power from that box
10 during these time periods in question?

11 A. No. There's nobody that has any key to the box
12 except me and the one maintenance man.

13 Q. Okay. And this box is within those stainless
14 steel gates that we saw on the first photograph; is
15 that correct?

16 A. Yeah, and they're in that box and it's locked.
17 It's a lock box.

18 Q. All right.

19 A. No one could get in there unless they had a key.

20 ATTORNEY MAY:

21 I don't have any other questions for Mr.
22 Rasieleski.

23 JUDGE FORDHAM:

24 Thank you. Ms. Krupka?

25 ATTORNEY KRUPKA:

1 Yes. Thank you.

2 CROSS EXAMINATION

3 BY ATTORNEY KRUPKA:

4 Q. Mr. Rasielleski, does anyone live with you at your
5 home other than yourself?

6 A. My fiancée.

7 Q. In your home, am I correct that it's not just the
8 house; there are several other structures on the
9 property?

10 A. No. It's just the house.

11 Q. Okay. Is there a guest home?

12 A. It's part of the house. It's attached. It's not
13 --- there's no detachment at all. It just goes from
14 the main house to a gymnasium to the guest house.
15 It's all one structure.

16 Q. Okay.

17 A. No separations.

18 Q. And is your home currently for sale?

19 A. It's off the market right now. It was for sale.

20 Q. Okay. For what period of time was it for sale?

21 A. It's been for sale on and off the market since
22 1990.

23 Q. And during any of that time and I'll specify that,
24 from 2004 through present, has the home been listed at
25 any time with a realtor?

1 A. Yes.

2 Q. And does the realtor have access to the property
3 for purposes of showing it?

4 A. No, ma'am.

5 Q. Okay. Who does ---?

6 A. Has to ring the callbox and I have to let them in.
7 It's never --- they've --- no realtor has ever entered
8 that property without me being on the property or the
9 maintenance man and no realtors are allowed to come on
10 the property without someone being there and let them
11 in.

12 Q. Okay. And at one point in time when you were
13 concerned about your high bill, that June of '05, am I
14 correct that you were on vacation for a period of
15 time?

16 A. I might have been on vacation at that time. I'm
17 not positively sure, but I might have been and if I
18 was, I was gone less than a week.

19 Q. As of today, you're still not able to provide PPL
20 with information as to what each and every breaker in
21 that box is for; are you?

22 A. No. They're only 20 amp breakers, though.

23 Q. But are you able --- when PPL went out, were you
24 able to identify what each breaker serviced?

25 A. No.

1 Q. In fact, PPL had requested that your electrician
2 label each and every breaker service so that it could
3 perform a full investigation; is that correct?

4 A. He didn't show up, but the --- took the --- the
5 point of contention that I'd like to make is that ---

6 Q. Sir, ---.

7 A. --- the breakers were all left on when your people
8 were there the week before and the meter didn't ---

9 Q. Sir, ---.

10 A. --- change and when they came back the following
11 week, they were still on, so they were drawing no
12 power whatsoever. No matter what them breakers are
13 for, even in the on position, they have not drawn any
14 more power.

15 Q. Sir, my question to you is did you comply with
16 PPL's request to have the meters individually marked
17 so PPL could perform a complete investigation?

18 ATTORNEY MAY:

19 You mean the individual circuit breakers,
20 not the meters.

21 ATTORNEY KRUPKA:

22 Yes. I'm sorry. The individual
23 breakers.

24 A. I had requested the electrician to be there and
25 the two people there I think they were at the time

1 when we made the phone call to them and they told the
2 maintenance man that they would be there on Wednesday
3 at ten o'clock and I haven't seen them since.

4 BY ATTORNEY KRUPKA:

5 Q. Now, when you say they, do you mean your
6 electricians?

7 A. Electricians, yes, J&M Electric, which we gave the
8 people their name and they had access and Ann had
9 access to these people. They also had access to the
10 overhead door people. They also had access to the
11 blacktop people, so they were available to talk to and
12 question all of the people that could have possibly
13 been involved from my maintenance man.

14 Q. Correct. Your ---.

15 A. And I think they were all contacted and I don't
16 know what Ann found out off these people, but she was
17 given their names and their phone numbers of everyone
18 that could possibly have been involved in this
19 situation.

20 Q. But sir, my question to you was you were not able
21 to have any one of your employees or agents or
22 electricians come and mark the breakers on your box to
23 identify what they went to; am I correct?

24 A. I --- you're correct. I have not been able to
25 find anyone to do it.

1 Q. And the last complaint made with regard to a high
2 bill was made on August 7th; am I correct, 2006?

3 A. The last complaint was made when the last bill was
4 received. I don't know which day, to be exact.
5 Whatever the date of the last bill is, it went like I
6 said, from --- hold on one second. It went from
7 \$31.54, from the bill from 6/29, and the bill from
8 7/31 was \$369.82. And whenever that bill was received
9 in the mail, my fiancée had called the electric
10 company and complained.

11 Q. Okay. And isn't it correct that two days later, a
12 PPL representative asked to come out and once again
13 see the property?

14 A. Yes, ma'am.

15 Q. And isn't it true that the day that PPL called you
16 to request to come out, an appointment, that day the
17 usage again dropped to half?

18 A. Yes, ma'am.

19 Q. And by the time two days later, which was four
20 days from the date of your complaint, when PPL came to
21 the property, the use was again down to minimal?

22 A. Yes, ma'am, but the breakers were still on. The
23 breakers were not shut off, so if I was going to do
24 something illegally, I would have shut the breakers
25 off --- would that be most likely thing to do and your

1 people came and the breakers were all on and the meter
2 was running at the fairly normal slow speed without no
3 breakers being shut off.

4 ATTORNEY KRUPKA:

5 I have no further questions for Mr.
6 Rasioleski.

7 JUDGE FORDHAM:

8 Thank you. Is there any Redirect, Mr.
9 May?

10 REDIRECT EXAMINATION

11 BY ATTORNEY MAY:

12 Q. Mr. Rasioleski, the last time that the folks from
13 PP&L were up there at your house, did they ask you ---
14 other than having the breakers marked, did they ask
15 you for anything in terms of access or explanation
16 which you did not provide them?

17 A. No, sir. Anything that they asked, I provided
18 them with and I even --- I went out of my way to show
19 them anything possibly they could see.

20 Q. Did they come up with any explanation for you in
21 terms of a breaker that could have fed something that
22 could've been responsible for this type of draw?

23 A. No, because all the breakers that could ---
24 there's no explanation because all the breakers, like
25 I say, were on both times that they were there and the

1 meter was running normal, so no breakers were thrown
2 off. And they told me don't throw them off the first
3 time. The second time, they still were on and the
4 meter was still running normal and then they even went
5 ahead and they threw the driveway on and that made the
6 meter run like very, very slow. And that's the only
7 thing. They couldn't --- the only thing is that there
8 was some 20 amps --- breakers that were not marked and
9 we found out that one of them serviced a light at the
10 bottom of the driveway that hasn't worked in years and
11 one serviced a pump house up at the top and the well
12 has been broken and hasn't been used in ten years.

13 ATTORNEY MAY:

14 That's all the questions I have, Your
15 Honor.

16 JUDGE FORDHAM:

17 Thank you. Anything further, Ms. Krupka?

18 ATTORNEY KRUPKA:

19 No, thank you.

20 JUDGE FORDHAM:

21 Okay. At this time, Ms. Krupka, you may
22 present your first witness.

23 ATTORNEY KRUPKA:

24 Okay. I call Ann Vaida.

25 -----

1 ANN VAIDA, HAVING FIRST BEEN DULY SWORN, TESTIFIED AS
2 FOLLOWS:

3 -----

4 JUDGE FORDHAM:

5 Would you state your name and please
6 spell your last name and your business address for the
7 record, please?

8 A. Yes, Your Honor. My first name is Ann, my last
9 name is Vaida and it's spelled V like Victor, A-I, D
10 like David, A, V-A-I-D-A. And I'm employed with PPL
11 Electric Utilities and the business address is 600
12 Larch Street, Scranton, PA 18509.

13 JUDGE FORDHAM:

14 Thank you. You may proceed, Ms. Krupka.

15 ATTORNEY KRUPKA:

16 Thank you.

17 DIRECT EXAMINATION

18 BY ATTORNEY KRUPKA:

19 Q. Ms. Vaida, if we just can go back. Ann, is that
20 with an E or without an E?

21 A. Without an E.

22 Q. Okay. And what is your position with PPL?

23 A. Customer contact representative.

24 Q. And for how many years have you been with PPL?

25 A. Twenty-eight (28) years.

1 Q. And briefly describe your current job
2 responsibilities?

3 A. Any bill inquiry, whether it be a resident or a
4 small business, that has a complaint or needs to have
5 a follow-up investigation, I go out and I follow-up on
6 it to satisfy that customer's inquiry.

7 Q. And as a part of your job, are you familiar with
8 the records maintained by PPL, such as customer
9 contact, meter readings, daily reading reports,
10 account activity statements?

11 A. Yes, I am.

12 Q. And are you familiar with performing meter tests
13 within the field?

14 A. Yes, I am.

15 Q. And have you been trained to do the same?

16 A. Yes, I have.

17 Q. And have you been trained to perform high bill
18 investigations?

19 A. Yes, I have.

20 Q. And are you familiar with the complaint which was
21 filed by Mr. Rasieleski?

22 A. Yes, I am.

23 Q. And briefly explain your interaction in this
24 matter.

25 A. I received the complaint in regards to the

1 electric high usage, and I went out to the property to
2 find out what may have caused this. And I went
3 through the investigation by asking Mr. Rasieleski
4 exactly did anything change, you know, what the gate
5 panel box actually contained, like what was in it.
6 And I know I saw in my comments that it took the
7 second investigation to go out and actually meet with
8 him to test the meter on the site to make sure that
9 PP&L's equipment did test out and that it wasn't on
10 the PP&L side. And I also asked him about labeling
11 the stuff in the panel box because I did not know
12 where every switch was operating in that gate panel
13 box. And he gave me the electrician's name as to who
14 I could contact and which I did so.

15 I asked him if, did anything different occur. He
16 indicated that he was on vacation. He indicated that
17 the place was up for sale. He indicated that he had
18 the driveway repaved and that there was an incident
19 that they did break into the heat cable line, so I, in
20 turn, took all these parties' names who I could get in
21 touch with to follow-up on this investigation, and
22 which I did. And then just proceeded to do the test
23 and the outlet, I asked him if anybody in the
24 neighborhood could run anything.

25 Q. Okay. I'm going to ask you to look at PPL Hearing

1 Exhibit Number Five.

2 (PPL Exhibit Five marked for
3 identification.)

4 A. Okay.

5 BY ATTORNEY KRUPKA:

6 Q. Do you have that in front of you?

7 A. Yes, I do.

8 Q. And can you tell me what that document is?

9 A. That is actually my comments as to when I was out
10 on the investigation.

11 Q. What is the document in full?

12 A. The content for the customer investigation.

13 Q. Okay. And are these the contacts on Mr.
14 Rasieleski's account?

15 A. Yes, they are.

16 Q. And can you tell me why the document is marked
17 page one of 28 through page six of 28 and ends there?

18 A. Because that was the amount of comments that were
19 listed on Mr. Rasieleski's account.

20 Q. Okay. Would I be correct then that pages seven
21 through 28 are similar to that of page six, blank?

22 A. Yes. That is correct.

23 Q. When was PPL first notified of a high bill
24 incurred by Mr. Rasieleski?

25 A. On page five of 28, it was the date of July 8th,

1 2005.

2 Q. And did you respond to that concern?

3 A. Yes, I did.

4 Q. And did you, in fact, meet with Mr. Rasieleski?

5 A. Yes, I did.

6 Q. Mr. Rasieleski has recently testified and
7 described the property in general. Did you find that
8 to be accurate, his description?

9 A. Yes, I did.

10 Q. You indicated that you visited the property?

11 A. Yes, I did.

12 Q. Okay. And is that visit also reflected on the
13 customer contact?

14 A. Yes, on page five of 28. I actually indicated
15 under the comments that I met with Mr. Rasieleski and
16 went through the investigation --- or page four of 28,
17 I'm sorry.

18 Q. And what was the date of your first visit?

19 A. My first visit was on the --- July 18th, 2005.

20 Q. Mr. Rasieleski also described the meter box during
21 his testimony. Do you find that to be an accurate
22 reflection of what you observed?

23 A. Yes. The only thing I mentioned is that the heat
24 breakers and ---. He mentioned that they were on.
25 They were on.

1 Q. Okay. And were you able to determine what each
2 breaker serviced?

3 A. I was not.

4 Q. Did you make any request of Mr. Rasieleski to have
5 these breaker switches labeled?

6 A. Yes, I did.

7 Q. When did you make that request?

8 A. On the date of my visit.

9 Q. Is it also reflected on page four of the customer
10 contact?

11 A. Yes, it is.

12 Q. I'm going to ask you to identify PPL Hearing
13 Exhibit Number Two.

14 (PPL Exhibit Two marked for
15 identification.)

16 A. Okay.

17 BY ATTORNEY KRUPKA:

18 Q. Can you tell me what this document is?

19 A. Yes. It is actually the daily readings on the
20 electric meter that services to the gate.

21 Q. And again, what was the date that PPL first
22 received notification that there was a high bill
23 concern?

24 A. On July 8th of 2005.

25 Q. Okay. I'm going to ask you if this document, PPL

1 Hearing Exhibit Number Two, reflects the daily use as
2 of July 8th, 2005.

3 A. Yes, it does.

4 Q. And what was the daily use on July 8th, 2005?

5 A. At 26 kilowatts per day with a reading of 10289.

6 Q. Okay. Prior to that, the first date listed on
7 this exhibit with a daily usage is, I believe, July 2,
8 2005; is that correct?

9 A. That's correct.

10 Q. And what was the usage on that date?

11 A. The July 2 of 2005, the daily usage was 171
12 kilowatts per day.

13 Q. And what was it the next day?

14 A. And the following day, it was July the 3rd, it was
15 89 kilowatts per day.

16 Q. And the following day, July 4th, what was the
17 usage?

18 A. 25 kilowatts per day.

19 Q. Therefore, by the time Mr. Rasieleski contacted
20 PPL, had the usage declined?

21 A. Yes, it had.

22 Q. And was the usage still at the lower rate as of
23 the date of your visit?

24 A. Yes, it was.

25 Q. Did you make a subsequent visit to the property?

1 A. Yes, I did.

2 Q. What is the date of that subsequent visit?

3 A. The 20th of July.

4 Q. And on that date, did you test the meter?

5 A. Yes, I did.

6 Q. What did --- was this a field test actually in the
7 field?

8 A. Yes, it was.

9 Q. Was anyone else present with you when you tested
10 the meter?

11 A. Yes, there was.

12 Q. Who was there?

13 A. Mr. Rasieleski himself and he also had his
14 maintenance person there, Jack Martin.

15 Q. And does PPL Hearing Exhibit Number Five reflect
16 the results of this meter test?

17 A. Yes, it does.

18 Q. What were the results?

19 A. On the 20th, when I located the test results, I
20 tested it out at 99.16 percent accurate.

21 Q. And is this in your --- based on your knowledge,
22 is this within the PUC guidelines and regulations for
23 an accurate meter?

24 A. Yes, it is.

25 Q. Okay. During this period, did you have any

1 discussions with Mr. Rasieleski about any changes to
2 the property or improper working equipment?

3 A. Yes, I did.

4 Q. Okay. And what were those discussions about?

5 A. I basically wanted to find out if there were in
6 regards to the driveway being repaved, in regards to a
7 separate outlet where ---.

8 AUDIO GOES OUT

9 JUDGE FORDHAM:

10 The last thing that she has is something
11 about being plugged.

12 A. The outside outlet.

13 JUDGE FORDHAM:

14 Okay.

15 A. A breaker box at the bottom of the gate. Separate
16 panel box, there is an outlet.

17 JUDGE FORDHAM:

18 Okay. You may proceed.

19 BY ATTORNEY KRUPKA:

20 Q. During your investigation, did you also discuss
21 the heaters in the driveway?

22 A. Yes, I did.

23 Q. Did you learn as to what type of heaters were in
24 this driveway?

25 A. There are three 5,000 watt electric heater cables.

1 Q. Are you also, in your position, familiar with
2 account activity statements?

3 A. Yes, I am.

4 Q. I'm going to ask you to identify what we've
5 pre-marked as PPI Hearing Exhibit Number One and I'll
6 note for the record that this exhibit was marked in
7 the upper right-hand corner as not to cover any of the
8 information contained in the exhibit.

9 A. The account activity statement.

10 Q. And for whose account?

11 A. For Frank Rasieleski at 24 Tiffany Drive, Dunmore,
12 Pennsylvania.

13 Q. And what is shown on an account activity
14 statement, generally speaking?

15 A. The information indicates the customer's account
16 number and the statement indicates the location where
17 it's at and the first row to the left is the date of
18 the statement, the time frame, the transaction type,
19 the due date of the current bill, the transaction
20 amount, the dollar amount, if there were any balances
21 brought forward, actual bill, deferred balance, the
22 degree dates are listed and the type of reading,
23 whether it was actual or estimated and the number of
24 days for that particular time frame and the number of
25 kilowatt hours used during that time frame and the

1 bills KW demand.

2 Q. And did this reflect the approximate last four
3 years of usage on the property?

4 A. Yes, it does.

5 Q. Is there actually a history of fluctuation
6 somewhat in this account since at least back to 2002?

7 A. Yes.

8 Q. What is the highest amount ever billed in the past
9 four years on this account?

10 A. Page five, the July 1st, the electric bill,
11 kilowatt hours used which is the second to the left
12 was 3,860 kilowatt hours and a demand of ten KW.

13 Q. Okay. And I just want to check because you
14 indicated that was page five. Would you check to see
15 --- it says page five on the bottom; right?

16 A. Yes.

17 Q. Okay. Is it actually, though, if you count the
18 fourth page of the exhibit ---?

19 A. Yes. It would be the fourth.

20 Q. Okay. You indicated about the type of heaters in
21 the driveway. Did you indicate what was the KW demand
22 per heater?

23 A. Five.

24 Q. And if these heaters were to run 24 hours a day,
25 seven days a week for 30 days in a billing cycle, were

1 you able to determine the potential KWH for all three
2 heaters?

3 A. Yes, I was.

4 Q. What was that number?

5 A. 10,800.

6 Q. And what was it per heater?

7 A. Five.

8 Q. Five KWH?

9 A. Yes --- or a 3.6 because it was 5,000 for 24
10 hours.

11 Q. Okay. And what would be the KWH per month for one
12 of the heaters running?

13 A. For just one heater running?

14 Q. Yes.

15 A. It would be 3.6.

16 Q. Is that KW?

17 A. That's KW for one heater.

18 Q. Okay. And what is it KWH?

19 A. The KWH for the ---.

20 Q. For one heater?

21 A. Yeah, for the one heater would be the three. Oh,
22 the whole 36. I'm sorry. That's my own mistake.

23 Q. What is the KWH for a month for one heater?

24 A. The KWH is 3,600.

25 Q. Okay. Thank you. Is there a difference between

1 KW and KWH?

2 A. Yes, there is. Every 1,000 watts is one KW.

3 Q. Okay. Accordingly, with regard to your testimony,
4 if the three heaters were running continuously for a
5 given month, does their KWH potentially exceed that
6 which Mr. Rasieleski was ever billed?

7 A. Yes, if you take the \$10,800, it would be 10.8 KW.

8 Q. All right. And again, the KWH would be?

9 A. The 10.8 --- well, the KWH would be 10,800.

10 Q. Yes.

11 A. The KW is 10.8.

12 ATTORNEY KRUPKA:

13 I have no further questions of Ms. Vaida.

14 JUDGE FORDHAM:

15 Mr. May, do you have any Cross

16 Examination?

17 ATTORNEY MAY:

18 I have a couple of questions, Your Honor.

19 JUDGE FORDHAM:

20 You may proceed.

21 CROSS EXAMINATION

22 BY ATTORNEY MAY:

23 Q. Ms. Vaida, when you first spoke with --- well,
24 when you did speak with Frank Rasieleski on July 14th,
25 2005, did he provide you with the name of his

1 electrician?

2 A. I was given his electrician's name, yes.

3 Q. Did he give you the name of the driveway repair
4 people?

5 A. Yes, he did.

6 Q. Even the people that take care of the gates?

7 A. The driveway --- oh, the maintenance man, yes, Mr.
8 Martin.

9 Q. Oh, the people that take care of the gates, the
10 Overhead Door Company?

11 A. Oh, for them, yes, he also provided them.

12 Q. Would you tell the Judge whether you contacted Mr.
13 Tunis (phonetic) from the paving company?

14 A. Yes, I did.

15 Q. And did Mr. Tunis tell you whether or not any
16 lines were broken during his work?

17 A. Yes. He did say he cut into the cable.

18 Q. Did he tell you which cable that he cut?

19 A. The heat cable --- not the lighting, the heat
20 cable.

21 Q. Was it the heat cable or was it the heat sensing
22 cable?

23 A. I really don't know. He just mentioned it was the
24 cable for the heater.

25 Q. Well, did he tell you whether it was ---

1 A. I didn't ask him if ---

2 Q. --- for the sensor at the top of the driveway

3 or ---

4 A. --- it was the heat sensor or ---.

5 Q. --- the cable that fed the heaters at the bottom
6 of the driveway?

7 A. Well, it goes from the gate up to the turn of the
8 driveway are those cables.

9 Q. Well, ---.

10 A. It was on right below the turn where they --- they
11 didn't do it on purpose. It was actually cut in,
12 where they had to make repairs.

13 Q. I understand, but did he explain to you that the
14 repair that needed to be made was to the sensor that
15 was at the top of the driveway?

16 A. He had indicated that it was the, you know, the
17 cable. He didn't say the sensor cable. He just said,
18 you know, the heat --- it was actually cut into in the
19 heat cable. I did not hear the sensor cable
20 mentioned.

21 Q. Did he tell you that he fixed it?

22 A. He said that they did it the next day.

23 Q. Did he say that he fixed it?

24 A. Did Tunis himself fix it?

25 Q. Yes.

1 A. Mr. Tunis, no. He said the electrician fixed it.

2 Q. Could it have been the people from Overhead Door
3 instead?

4 A. The Overhead Door people just said that repairs
5 were made because it was the gate that was affected
6 also with the cable.

7 Q. Did the people from overhead door tell you that
8 the repair that they had to make was to the sensor
9 cable at the top of the driveway by the house?

10 A. They just said they made their repairs also when
11 the line was cut.

12 Q. And I understand that. You've said it three times
13 for me. I asked you did they specify whether the
14 repairs that they made were to the sensor cable at the
15 top of the driveway by the house.

16 A. I don't have it in writing and I don't have the
17 exact wording, just that repairs were made.

18 Q. Okay. Do you know whether or not these cables are
19 covered by the blacktop driveway?

20 A. No. They're on the side of the driveway.

21 Q. Do you know where the ---?

22 A. The macadam.

23 Q. Do you know where the cables that feed the heaters
24 are underneath the driveway?

25 A. On the side where they made the --- the cut was on

1 the side where they actually did the macadam, which
2 was indicated to me. I didn't actually have it where
3 I put it down in writing from then exactly whether it
4 was the sensor or the heat cables on there, just that
5 the cable that was under the driveway when they did
6 the repairing was cut.

7 Q. So you don't know?

8 A. No. I honestly don't have it in writing or
9 actually, you know, see the before cut of the after
10 repairs.

11 Q. You also said that ---.

12 A. My main thing was the testing of that meter and
13 those actual panel boxes to make sure that if they
14 were on, if it had the potential to use that type of
15 usage which indicated that it did if they were open
16 and on.

17 Q. Do you remember me asking you a question whether
18 you knew whether or not it was the sensor cable or the
19 heater cable?

20 A. No.

21 Q. You don't remember me just asking you that?

22 A. Oh, you, yourself asking me that?

23 Q. Yes.

24 A. Yes.

25 Q. Okay. Your answer was no; is that correct? You

1 don't know?

2 A. I don't know. That's correct.

3 Q. That was my question. I appreciate everything
4 else, but that's all I was asking you. The next
5 question I have for you is that you said that you were
6 at the house on July 20th, 2005, and had discussions
7 with Mr. Rasieleski; is that correct?

8 A. That's correct.

9 Q. You asked him whether there could have been
10 anything else that could have drawn power off this
11 panel; is that correct?

12 A. That's correct.

13 Q. Did you test and see whether the heaters, these
14 5,000 --- three 5,000 watt cable heaters actually had
15 power to them?

16 A. No, I did not.

17 Q. Would that have been important?

18 A. Well, I looked at the usage from the time that
19 when they were on, when the usage spiked to the time
20 that I was there, and they weren't drawing any --- as
21 far as the calibration on that meter, that wasn't
22 drawing any heat then.

23 Q. That's a great answer, but my question was do you
24 know whether there are --- whether there is power to
25 those heaters?

1 A. No.

2 Q. Okay. Thank you. You've also talked about, on
3 questioning from your Counsel, a --- I think you said,
4 her words were a history of fluctuation in this
5 account; is that correct?

6 A. That's correct.

7 Q. Okay. Now, when you say a history of fluctuation,
8 I would like you to tell the Administrative Law Judge
9 the history that shows that it went from about \$30 a
10 month to around \$400 a month. What's the history in
11 that account?

12 A. In the actual daily consumption, it was --- prior
13 to that it was averaging around 23 kilowatts a day and
14 then it went up to 171 kilowatts a day for a
15 continuous one, two, three days. We have daily ---
16 which is on that exhibit to show the --- Exhibit One,
17 which shows the daily reading.

18 Q. Okay. Exhibit One shows the daily reading where
19 you're saying that it shows a high usage for 23 days?

20 A. That's correct.

21 Q. Could you tell me where that is?

22 A. Well, I'm sorry. Exhibit Two, it is for the daily
23 adjust ---.

24 Q. Okay. Let's look at Exhibit Two. What date are
25 you talking about on Exhibit Two?

1 A. The time frame that the --- it was 2005, when I
2 was there.

3 Q. All right. Exhibit Two begins for me on July 1st,
4 2005.

5 A. That's correct.

6 Q. And for July 1st, 2005, it has a daily usage of
7 zero; right?

8 A. That's right. That's --- it just has the inside
9 reading --- actually July 2nd.

10 Q. Okay.

11 A. It has the first 171 kilowatt hours.

12 Q. Okay. Remember what I asked you a couple of
13 questions ago about your Counsel asking you about this
14 history of fluctuations.

15 A. Okay.

16 Q. My question was can you tell the Administrative
17 Law Judge where there is a history of fluctuation
18 showing that it goes from somewhere around \$30 or \$35
19 per month to \$400 per month.

20 A. Okay. On the account activity statement, which is
21 Exhibit One, ---

22 Q. All right.

23 A. --- it starts with September of 2002, which is the
24 four-year statement.

25 Q. Right.

1 A. And the fluctuation from the one in question prior
2 to that would be 2004.

3 Q. When in 2004?

4 A. It would be June, almost the same month time
5 frame, it would be June 30th, 2004.

6 Q. It went up to \$93; is that right?

7 A. That's correct.

8 Q. What I have from you is the history of fluctuation
9 your Counsel asked was a difference between \$30 and
10 \$35 per month to \$400 per month. I'm asking where is
11 that history of fluctuation?

12 ATTORNEY KRUPKA:

13 Objection as to the statement as to what
14 Counsel had asked her. I don't believe that's a fair
15 representation. Counsel asked her if there was a
16 history of fluctuation. There was no number provided.

17 ATTORNEY MAY:

18 Okay.

19 BY ATTORNEY MAY:

20 Q. My question is that the dispute in this particular
21 case is one where you have a \$400 bill; is that
22 correct?

23 A. That's right.

24 Q. Okay. How many other \$400 bills does Mr.
25 Rasieleski have on his four-year statement?

- 1 A. On this particular four years, there was none.
- 2 Q. How many \$300?
- 3 A. There is none.
- 4 Q. How many \$200?
- 5 A. There is none.
- 6 Q. How many \$100?
- 7 A. At that time frame, none.
- 8 Q. None. Okay.
- 9 A. That's why I was out there to test the meter.
- 10 Q. Okay. And you also said that --- you have given a
- 11 bunch of testimony about calculations that you've done
- 12 on the load of these three 5,000 kilowatt heaters; is
- 13 that correct?
- 14 A. Yes.
- 15 Q. Where did you get the information on the draw for
- 16 those heaters?
- 17 A. Actual --- on the breakers, on those 30 breakers.
- 18 Q. I don't know what you mean.
- 19 A. On the history for the KW use.
- 20 Q. On the history. I'm asking you ---. You
- 21 testified to this Judge that there are three 5,000
- 22 watt heaters in the driveway; is that correct?
- 23 A. From the electrician, yes.
- 24 Q. The electrician told you that there were three
- 25 5,000 heaters?

1 A. Yes.

2 Q. Well, how do you know that they're 5,000 watts?

3 A. I don't know exactly if they were 5,000 watts.

4 Q. Well, how many watts are they?

5 A. Well, if there are three from the three cables
6 that are in there on those, on the breakers, I'm just
7 relying on the electrician's information.

8 Q. No, no. I'm asking you. You've given testimony
9 yourself about doing an investigation and saying that
10 you know that there's three 5,000 watt cable heaters
11 in this driveway.

12 A. That's right, because for the information that I
13 got back from both the electrician, the overhead door
14 and the paving people, that was my follow-up, to find
15 out if that was --- if that potential was there. I
16 did the field investigation. Then I did the phone
17 investigation.

18 Q. What personal knowledge do you have that you can
19 testify to that there are three heaters in the
20 driveway?

21 A. From the electrician. I didn't dig up the
22 driveway. I didn't see the cable myself.

23 Q. Well, did you test those to determine the
24 resistance of each of those cables?

25 A. No. I tested the PP&L meter in front of Mr.

1 Rasielleski and in front of his maintenance person,
2 Jack Martin, because the electrician wasn't present
3 that day.

4 Q. Your answer is no; is that correct?

5 A. That's correct.

6 Q. Can you tell me whether or not those heaters,
7 those cables themselves, are actually serviceable?

8 A. No.

9 ATTORNEY MAY:

10 I don't have any other questions for Ms.
11 Vaida.

12 JUDGE FORDHAM:

13 Is there any Redirect, Ms. Krupka?

14 ATTORNEY KRUPKA:

15 Yes.

16 REDIRECT EXAMINATION

17 BY ATTORNEY KRUPKA:

18 Q. Ms. Vaida, these heaters that are on the property,
19 are they actually under macadam?

20 A. Well, at the time of my visit, I mean, the macadam
21 was there and I didn't see them, so yes, they would
22 have to be.

23 Q. So actually, for you to actually visually see
24 these heaters, you'd have to go in and break up that
25 macadam?

1 A. That's correct.

2 Q. Okay. And PPL wouldn't do that to someone's
3 property?

4 A. That's right.

5 Q. So you relied upon what Mr. Rasielleski's own
6 representatives told you?

7 A. That's right.

8 Q. And is it PPL's responsibility to send an
9 electrician to a customer's home to test each and
10 every piece of equipment to make sure that their
11 equipment is working properly?

12 A. No, it isn't.

13 Q. Does PPL's testing be limited to the meter?

14 A. Yes, it is.

15 Q. Did anyone ever tell you that the heaters were not
16 in working order, meaning that they couldn't be used;
17 they were broken and unable to use?

18 A. No.

19 Q. So based upon what you were told from Mr.
20 Rasielleski's representatives, were you under the
21 presumption that these heaters were usable should
22 someone desire to use them?

23 A. Yes.

24 ATTORNEY MAY:

25 I'm going to object. What her

1 presumptions were don't count.

2 JUDGE FORDHAM:

3 Would you repeat the question that you
4 asked, Ms. Krupka?

5 ATTORNEY KRUPKA:

6 The best I can.

7 BY ATTORNEY KRUPKA:

8 Q. Based upon the information provided to you from
9 Mr. Rasicleski's representatives, is it your
10 understanding that these meters could be used should
11 someone desire to use them?

12 A. Yes, they could be.

13 JUDGE FORDHAM:

14 Is that your objection, Mr. May?

15 ATTORNEY MAY:

16 No. My objection was the use of the word
17 presumption in the earlier question, Your Honor.

18 JUDGE FORDHAM:

19 Okay. You may proceed, Ms. Krupka.

20 ATTORNEY KRUPKA:

21 I have no further questions.

22 JUDGE FORDHAM:

23 Anything further, Mr. May?

24 ATTORNEY MAY:

25 Just to follow-up, Your Honor.

1 RECROSS EXAMINATION

2 BY ATTORNEY MAY:

3 Q. Ms. Vaida, do you know whether the usage or the
4 energization of these heating mats require the
5 participation of a sensor to turn them on?

6 A. If they're set on time temperature for the sensor,
7 but I don't know otherwise.

8 Q. Well, I'm talking about ---.

9 A. It would be just like a timer on a water heater.
10 Is that what you're asking?

11 Q. No. I'm talking about the sensors that are in the
12 driveway that sense whether it's --- whether there's
13 snow on top of them.

14 A. If that's the purpose for the sensor.

15 Q. Did Mr. Rasieleski ---

16 A. Like you know, like if ---.

17 Q. --- claim to you that the sensors were there?

18 A. But you can override any sensor and it could stay
19 on.

20 Q. Okay. How did you establish by yourself that you
21 could override these sensors?

22 A. If the main switches are open and the electric is
23 energized into the metered service, then that would
24 --- there's power there.

25 Q. If the power was there, but interrupted by a relay

1 controlled by the sensor, how do you override the
2 sensor?

3 A. I don't know how you would override it.

4 Q. Did you look at that?

5 A. No, I did not.

6 ATTORNEY MAY:

7 Thank you. I don't have any other
8 questions.

9 JUDGE FORDHAM:

10 Thank you. Ms. Krupka, you may call your
11 next witness.

12 ATTORNEY KRUPKA:

13 The next witness would be Bill
14 Stosfregen.

15 -----

16 WILLIAM STOSFREGEN, HAVING FIRST BEEN DULY SWORN,
17 TESTIFIED AS FOLLOWS:

18 -----

19 JUDGE FORDHAM:

20 And would you state your name and
21 business address for the record? Please spell your
22 last name.

23 A. My name is William Conrad Stosfregen, Jr. My last
24 name is spelled S-T-O-S-F as in Frank, R-E-G-E-N. I
25 work for PPL Electric Utilities. My work location is

1 236 Industrial Park Road, Frackville, Pennsylvania.

2 JUDGE FORDHAM:

3 Thank you. You may proceed, Ms. Krupka.

4 DIRECT EXAMINATION

5 BY ATTORNEY KRUPKA:

6 Q. What is your position, Mr. Stosfregen, with regard
7 to PPL?

8 A. I'm a customer contact representative.

9 Q. And how many years have you been with PPL?

10 A. I have a little over 34 years.

11 Q. And what are your general job responsibilities?

12 A. My general job responsibilities are to help
13 customers find their high usage if they have high
14 usage on the bills, plus there's other
15 responsibilities that I deal with customer concerns
16 mainly due to the high bill investigation.

17 Q. And are you familiar with the records maintained
18 by PPL such as account activity statements, high bill
19 investigations, work orders and daily meter reading
20 reports?

21 A. Yes, ma'am.

22 Q. Are you aware of a complaint in this matter?

23 A. Yes, ma'am.

24 Q. Have you reviewed PPL's records on this account,
25 including the history of this account?

1 A. Yes, ma'am.

2 Q. And did you visit the property?

3 A. Yes, I did.

4 Q. On how many occasions?

5 A. We were there actually on three occasions.

6 Q. And were these occasions announced, meaning that
7 you pre-arranged a date and time with Mr. Rasieleski
8 or his representative?

9 A. Two of the three were. I stopped up yesterday
10 just to verify his meter reading.

11 Q. And what was the first date --- did you --- let me
12 back up. Did you investigate that initial period of
13 time where there were high bills?

14 A. No, I didn't.

15 Q. Okay. Recently, did PPL --- do you recall that
16 there were --- there was another issue with a high
17 bill?

18 A. Yes, ma'am.

19 Q. And do you recall when PPL received that call?

20 A. That was on 8/7 of this year.

21 Q. Okay. I'm going to show you what is PPL Hearing
22 Exhibit Number Five and has been previously identified
23 as the customer contact on this account. Does page
24 one of PPL Hearing Exhibit Number Five identify the
25 comments of PPL with regard to a high bill?

1 A. Yes.

2 Q. And were you the person assigned to this high
3 bill?

4 A. Yes, ma'am.

5 Q. Do you recall the date on which you contacted the
6 Complainant to arrange to go out and see the property?

7 A. I had telephoned the Complainant who had called
8 in, which was Gretchen, on 8/9.

9 Q. What date did you arrange for your visit?

10 A. I had made arrangements for a visit on 8/11.

11 Q. And when you visited the property on August 11th,
12 who was present?

13 A. I met with --- Mr. Rasieleski came down and the
14 maintenance man, Jack.

15 Q. And this was not PPL's first visit to the
16 property; am I correct?

17 A. No, it wasn't.

18 Q. Okay. Can you tell us why Ms. Vaida didn't go
19 this time, but rather you went?

20 A. It was requested that Ms. Vaida didn't do the
21 investigation, that they would send somebody else out.

22 Q. Was that request made by the Complainant?

23 A. Yes, it was.

24 Q. Mr. Rasieleski had testified on his own behalf as
25 to the type of home and property he had. Did you find

1 this generally to be consistent with what your visit
2 was?

3 A. Yes. I believe it was.

4 Q. And how many electric meters are at the property?

5 A. There is two electric meters recorded at that
6 property.

7 Q. Was there any dispute concerning the electric
8 meter concerning --- that services basically the home?

9 A. No, ma'am.

10 Q. Was his dispute, as you know it, restricted to the
11 gated entrance area?

12 A. Yes, ma'am.

13 Q. Is there a breaker box which services the second
14 meter?

15 A. Yes, ma'am.

16 Q. I'm going to show you PPL Hearing Exhibit Number
17 Three. Mr. Rasieleski had testified briefly to
18 describe what the pictures are of. Are these pictures
19 taken during your visit?

20 A. Yes, they were.

21 Q. Okay. And just very briefly, what is the first
22 picture of?

23 A. The first picture is of the main gate going into
24 the residence.

25 Q. And what's the second picture?

1 A. The second picture is a picture of the breaker box
2 with the front door open.

3 Q. And what is the third picture?

4 A. The third picture is a picture of the breaker box
5 with the door open and the controls for the heat
6 cable.

7 Q. Okay. I see a smaller, square box to the left of
8 a rectangular box. Do you know what that square box
9 is on the left?

10 A. Yes. That controls the de-icing of the driveway
11 for the heaters.

12 Q. Okay. And are there two --- they heat two things
13 that look like knobs. Do you know what they are?

14 A. Yes, ma'am. One is to control the humidity coming
15 on and the other is the temperature control.

16 Q. What is the next page of the exhibit?

17 A. The next page is the circuit breaker panel with
18 the front panel taken off it.

19 Q. And the next page?

20 A. The next page is one of the spotlights for the
21 lighting up of the area that's at the base of the
22 trees.

23 Q. Mr. Rasieleski has described his property as
24 approximately five acres. When you were at the
25 property, can you tell us is it mainly grassy areas,

1 is it wooded area, what is it like?

2 A. From the section I've seen, I wasn't up at the
3 house, so the section I had seen is mostly trees. It
4 don't seem like there's a lot of lawn or --- basically
5 trees.

6 Q. And was the property lighted in any manner?

7 A. When I was there, it wasn't lighted, but there ---
8 according to Mr. Rasieleski and I was talking to the
9 electrician, there is extensive outside lighting.

10 Q. The next page of the exhibit, I believe Mr.
11 Rasieleski testified that that is his mailbox.

12 A. Yes, ma'am.

13 Q. And then I'm going to turn to the actual last page
14 of the exhibit. Can you tell me what that is?

15 A. Three PVC conduits that run up on, I'm going to
16 say the right side of the driveway when you're driving
17 up to the house that control the wiring for, I'm
18 assuming by looking at the wiring and talking to Mr.
19 Rasieleski, this controls --- these are controls for
20 the lighting and the driveway heaters, the gate
21 control is on the left side.

22 Q. And were these conduits in good repair?

23 A. As the picture shows, they have been broken.

24 Q. I'm going to ask you to identify PPL Hearing
25 Exhibit Number Four. Can you tell me what this is?

1 (PPL Exhibit Four marked for
2 identification.)

3 A. That's a copy of the work order I received with my
4 notes on --- some of the notes.

5 BY ATTORNEY KRUPKA:

6 Q. Okay. And these are your notes that you made at
7 the time of the visit?

8 A. Yes, ma'am.

9 Q. I'm going to ask you to turn to page two of this
10 document. Did you actually prepare this at the same
11 time?

12 A. Yes, I did.

13 Q. Can you tell me what that first drawing is of? It
14 looks like it's rectangular.

15 A. The one with the 15s, 30s and 20s, that's a rough
16 sketch of the circuit breaker panel.

17 Q. And how many breakers are in this box?

18 A. There's ten double pole breakers and six single
19 pole breakers; a total of 16 breakers.

20 Q. Are all of the breakers --- are wires running to
21 and from all these breakers?

22 A. Yes, ma'am. As far as I could see, they were.

23 Q. Were you able to determine at the time what each
24 breaker was servicing?

25 A. When we were there, we couldn't determine what

1 three of the breakers serviced.

2 Q. Was Mr. Rasieleski present?

3 A. Yes, he was.

4 Q. Was he able to --- did you question him as to
5 whether he knew what every breaker serviced?

6 A. Yes, I did.

7 Q. Was he able to tell you what each and every
8 breaker serviced?

9 A. No, ma'am. He couldn't.

10 Q. Were they marked?

11 A. Only three of them were.

12 Q. Mr. Rasieleski previously testified that he had
13 requested the presence of one of his own electricians.
14 During any of your visits, were any of the
15 electricians ever present?

16 A. No. We had an appointment the following week to
17 meet the electrician and the electrician told me he
18 could not ---.

19 Q. And was it PPL's electrician or Mr. Rasieleski's
20 electrician?

21 A. Mr. Rasieleski's electrician.

22 Q. Why is it that PPL doesn't provide an electrician?

23 A. We only own and service the meter base. After
24 that, it's the responsibility of the property owner to
25 take care of it.

1 Q. With regard to each breaker, can you describe by
2 breaker the number of amps each breaker was and
3 potential kilowatt hour associated with such an
4 amp --- breaker?

5 A. Yes, ma'am. I can tell you the size of the
6 breakers and I can tell you what an electrician would
7 rate the KW rating for each one.

8 Q. Okay. Can you do that for us?

9 A. The double pole 20 amp breaker on the top left
10 would be rated at a 2.916 KW rating. The double pole
11 30 amp breakers coming down the left, there's three of
12 them. Each one would be rated at a 5.832 KW rating.
13 The double pole 20 breakers, there's two on the left
14 and three on the right. They would be rated at 3.888
15 KW rating. And the single pole 20 amp breakers would
16 be rated at a 1.944 KW rating.

17 Q. Based upon the breakers that are present, does Mr.
18 Rasieleski have the capability, if using all those
19 breakers, to draw in a given 30-day period in excess
20 of 4,000 KWH?

21 A. Yes, ma'am.

22 Q. Did you also observe that there were heaters with
23 regard to the driveway?

24 A. Mr. Rasieleski had stated to me there were heaters
25 in the driveway, so I take Mr. Rasieleski at his word.

1 Q. And do you know how many heaters were in the
2 driveway?

3 A. When I talked to the electrician, lately I've
4 discussed this and he informed me that the three
5 double pole 30 amp breakers serviced the heaters in
6 the driveway.

7 Q. And this discussion was for the purpose of trying
8 to determine what those breakers serviced?

9 A. Yes, ma'am.

10 Q. And what is the demand in KW associated with one
11 of those heaters?

12 A. It would be a five KW demand.

13 Q. And is that based upon what the electrician told
14 you?

15 A. Yes, ma'am.

16 Q. Did you --- you couldn't independently verify by
17 ripping up the driveway to find the heaters; could
18 you?

19 A. No, ma'am.

20 Q. If there were three heaters as the electrician
21 told you, what would be the total KW demand for the
22 three heaters being used?

23 A. It would be 15.

24 Q. We talked about demand. I now want to talk about
25 KWH. And am I correct that KWH is different than KW?

1 A. Yes.

2 Q. Okay. And do you know how many KWH would be used
3 by one heater if it was running continuously?

4 A. One heater would be ---.

5 Q. And if you need a calculator, I'll let you do it
6 that way.

7 A. 3,600 kilowatt hours.

8 Q. For one heater?

9 A. For one heater.

10 Q. How many for all three?

11 A. 10,800.

12 Q. I'm going to ask you to look at PPL Hearing
13 Exhibit Number One.

14 A. Yes, ma'am.

15 Q. It's been previously identified as an account
16 activity statement.

17 A. Yes, ma'am.

18 Q. Are these documents you're familiar with through
19 the course of your employment with PPL?

20 A. Yes, ma'am.

21 Q. I'm going to draw your attention to what has been
22 identified and I think agreed with as the highest bill
23 issued to Mr. Rasielleski which is on the fourth page
24 under issued July 1, 2005. Do you have that in front
25 of you?

1 A. Yes, ma'am.

2 Q. Okay. And am I correct that the KWH during that
3 time was 3,860?

4 A. Yes, ma'am.

5 Q. Do the heaters, if left on, have the potential to
6 use that amount of KWH?

7 A. Yes, ma'am.

8 Q. In looking at this account activity statement, am
9 I also correct that in the time period where the bill
10 went up that we just spoke about, the KW also
11 increased?

12 A. Yes, ma'am.

13 Q. If two of these heaters each with a five KW
14 demand, as you testified, were to go on at the same
15 time and stay on, would that increase the overall
16 demand?

17 A. Yes, ma'am.

18 Q. Is it possible if two of the heaters came on and
19 stayed on, that could account for a demand of ten KW?

20 A. Yes.

21 ATTORNEY MAY:

22 Objection, speculation.

23 ATTORNEY KRUPKA:

24 Your Honor, I don't believe it's
25 speculation under the assumption that two heaters are

1 on. He did not testify they were on. The question is
2 do two heaters of this type have the capability of
3 creating that type of demand.

4 ATTORNEY MAY:

5 That wasn't the question. The question
6 was could it possibly explain it.

7 ATTORNEY KRUPKA:

8 I'll rephrase it.

9 JUDGE FORDHAM:

10 Thank you.

11 BY ATTORNEY KRUPKA:

12 Q. To the extent, if two heaters of five KW each were
13 left on, could that create a demand of ten KW as
14 billed to Mr. Rasieleski?

15 A. Yes, ma'am.

16 Q. Is it possible for the heaters to come on in a
17 rotating basis such as one heater may be on and then
18 two heaters would be on?

19 A. I would have to study the system better to see,
20 but I only see one control for all the heaters.

21 Q. I'm going to ask you to identify PPL Hearing
22 Exhibit Number Two. Do you have that in front of you,
23 sir?

24 A. Yes, ma'am.

25 Q. And this was previously identified as daily usages

1 on Mr. Rasieleski's account. Does that appear
2 accurate to you?

3 A. Yes, ma'am.

4 Q. Daily readings on a meter --- and is that part of
5 your job?

6 A. Yes, ma'am.

7 Q. For purposes of this question, I'm going to ask
8 you to assume that Mr. Rasieleski filed his complaint
9 on March 14th, 2006, which is the date on his
10 complaint. Okay. By looking on PPL Exhibit Number
11 Two, as of March 14th, 2006, when you get to that
12 date, can you tell me had the usage declined from what
13 the higher bill complaints were?

14 A. Yes, it had.

15 Q. Okay. And what was the approximate usage?

16 A. Approximate usage at that time of March, it was
17 seven a day, seven kilowatt hours per day.

18 Q. Did Mr. Rasieleski's daily usage subsequently
19 increase again?

20 A. Yes, it has.

21 Q. Can you tell me the date based upon PPL Exhibit
22 Number Two that it once again had a significant spike?

23 A. The reading date was 7/9/06.

24 Q. Okay. And what was the reading on that --- what
25 was the usage for that day?

1 A. 103 kilowatt hours.

2 Q. And the previous day was?

3 A. Six.

4 Q. And did the usage stay at an increased rate for a
5 period of time?

6 A. Yes.

7 Q. By looking at this, can you see which day it began
8 to decrease?

9 A. It began to decrease --- it shows a reading on
10 8/10/06, as I previously stated, almost in half, a
11 little less than half.

12 Q. What day did you contact Mr. Rasieleski's
13 residence with regard to coming out to do an
14 investigation?

15 A. I had called on the 9th.

16 Q. And what day had you arranged to go out?

17 A. I had arranged to meet with the maintenance man on
18 the 11th.

19 Q. And what was the reading or daily usage for the
20 11th?

21 A. For the 11th, it was down five kilowatt hours.

22 Q. Therefore, by the time you were able to get to the
23 property, were you able to do any type of inspection
24 when the reading was high?

25 A. No.

1 Q. Had you ever tested the meter?

2 A. Yes, ma'am.

3 Q. When did you test it?

4 A. I tested the meter on the 11th, when I was there.

5 Q. Okay. I'm going to ask you to turn to PPL Hearing

6 Exhibit Number Four, and I understand in your notes

7 that you took lighting in the field?

8 A. Yes, ma'am.

9 Q. Did you record the results of your meter tests?

10 A. Yes, ma'am.

11 Q. And are they on this page?

12 A. Yes, ma'am.

13 Q. Where?

14 A. They're near the bottom towards the right-hand

15 side.

16 Q. And what were those results?

17 A. 100.16 and 100.18 percent.

18 Q. And is that within PPL's or the PUC's regulations

19 for accurate meters?

20 A. Yes, ma'am.

21 Q. Being that the usage had returned to what --- to a

22 lower rate of let's say five to seven KWH a day and

23 being that Mr. Rasieleski was not able to tell you

24 what the breakers serviced on his property during your

25 visit, could you reasonably determine with precision

1 what these breakers actually serviced?

2 A. No, ma'am.

3 Q. And is it --- when you perform an investigation,
4 whose responsibility is it to tell you what the
5 breakers in the meter service?

6 A. It's our customers'.

7 Q. You indicated that you were to the property a
8 second time?

9 A. Yes, ma'am.

10 Q. And there was discussion and testimony from Mr.
11 Rasielleski that all of the breakers were in one
12 position. Is that --- do you recall that to be
13 accurate?

14 A. No, ma'am.

15 Q. Can you tell me how you found the breakers?

16 A. When I opened the circuit breaker door, on the
17 right-hand side, they were all on the off position
18 except the top 15 amp, the double pole 15 amp, that
19 was on. All the breakers on the right-hand side, they
20 were off.

21 Q. Now, there are lights on this property, throughout
22 the property. Did you have discussion with the
23 electrician as to what box or meter these lights are
24 on?

25 A. Yes, ma'am.

1 Q. And what were you informed?

2 A. I was informed that the electric for the lights
3 especially down at the gate and the driveway, they
4 come off the circuit breaker panel of the gate.

5 Q. Even though you were unable to identify which each
6 and every --- let me back up. Did you make
7 substantial effort to determine what those breakers
8 serviced?

9 A. Yes, ma'am. We had an appointment with an
10 electrician. He did not show up. I contacted him
11 that late afternoon and he said he forgot. I
12 requested that he could tell me. He said he would go
13 to the property and verify, through his knowledge,
14 determine what the breakers served. He was going to
15 call me back. He was to call me either the morning of
16 the 18th or the morning of the 21st of this month. He
17 did not call me. I had called him back the morning of
18 the 22nd, and I left a message for him to call me. He
19 didn't call me. I had called him approximately four
20 o'clock the evening of the 22nd, and I had talked to
21 him and we had reviewed and he said he didn't get a
22 chance to get over there, but we discussed what
23 breakers were where and he told me what each breaker
24 served, not in which order they served them, but by
25 the average on the breaker what they would have

1 served.

2 Q. Was any of this information provided at the time
3 you were at the property?

4 A. No, ma'am.

5 Q. When you were at the property nonetheless, did you
6 make a good faith effort by turning the same on and
7 off to try to determine what they serviced?

8 A. Yes, ma'am.

9 ATTORNEY KRUPKA:

10 I have no further questions.

11 JUDGE FORDHAM:

12 Mr. May, do you have any Cross
13 Examination?

14 ATTORNEY MAY:

15 Yes, I do, Your Honor.

16 CROSS EXAMINATION

17 BY ATTORNEY MAY:

18 Q. You made three visits out to the Rasieleski
19 residence; is that correct?

20 A. Yes, sir.

21 Q. Two were by appointments. The last one was just a
22 couple of days ago; is that correct?

23 A. Yes, sir.

24 Q. You've described in the photographs the sensors
25 for these heating elements in the driveway; is that

1 correct?

2 A. Yes, sir, the controls for the sensors. They are
3 not the sensors. They're the controls.

4 Q. Okay, for the controls. Did you look at the
5 sensors themselves?

6 A. No, sir. They're in the driveway.

7 Q. Could you see the sensors?

8 A. No, sir. They're in the driveway.

9 Q. You can't see them?

10 A. Not that I know of. I can't see through blacktop,
11 sir.

12 Q. Is it your testimony that they are inside the
13 driveway?

14 A. I really don't know where they are, but if it
15 senses moisture on a driveway, through my experience,
16 I would say they are in the driveway.

17 Q. Okay. You don't know?

18 A. No, I really don't.

19 Q. Okay.

20 A. And nobody could tell me.

21 Q. Mr. Rasieleski didn't tell you?

22 A. No. I don't believe he did tell me where the
23 sensors were.

24 Q. Are you as sure of that testimony about the
25 sensors as you are of all the other testimony that

1 you've just given?

2 A. Which testimony are you talking about, sir?

3 Q. Are you as sure about the testimony that you gave
4 concerning the sensors that Mr. Rasieleski did not
5 explain those to you? Are you sure about that?

6 A. I don't recall him explaining it to me.

7 Q. Now, ---.

8 A. I know what he explained about the gate opening
9 and shutting. I know he explained and maybe he told
10 me about the --- what was wrong with the humidity, the
11 dampness and the temperature which is self explanatory
12 if you look at the controls.

13 Q. And I appreciate that. I just asked you whether
14 he explained to you about where the sensors were and
15 how they operated.

16 A. Not that I recall.

17 Q. In describing the conduit that's on the side of
18 the driveway, did you examine any of the wires within
19 that conduit?

20 A. Yes, sir. I took a visual look at them.

21 Q. Was there anything that caused you any concern
22 about those wires inside the conduit?

23 A. The only thing that would concern, they are bare
24 and somebody may run over them again or a sharp object
25 touch them. I didn't per se, which I told Mr.

1 Rasieleski, I didn't see any problem at the time with
2 visually looking, but I didn't put any kind of
3 equipment on to test them.

4 Q. When you say bare, are you saying that there was
5 metallic copper showing?

6 A. No. I'm saying the conduit was broken.

7 Q. Oh, okay.

8 Q. So the vinyl jacket wires you can see inside the
9 broken conduit?

10 A. No. I stated to you just a minute ago, sir, that
11 I didn't see any problems with it.

12 Q. I just asked you if you could see the wires inside
13 the conduit, the cables?

14 A. Yes, I could see the wires, sir.

15 Q. Okay. That's all I was asking. Do you know what
16 those conduits service?

17 A. No, sir, I don't.

18 Q. In looking at Exhibit Number Four, the second page
19 is your drawing of the box and the controls for the
20 sensors?

21 A. Yes, sir.

22 Q. The top portion of it, along the circuit breaker
23 box, you have something written in a small box on the
24 side. I think it says snow and ice protector?

25 A. Yes, sir.

1 Q. Then you have a notation pointing, I believe, at
2 one of the 30 amp breakers that says makes spin slowly
3 when on.

4 A. Yeah, it says meter spins slowly when on.

5 Q. Meter spins slowly.

6 A. Yes, sir.

7 Q. Do you know what that breaker services?

8 A. Through the electrician, what he told me, he
9 stated it serves one of the heaters.

10 Q. Okay. Those are the three 15 amp double pole
11 breakers?

12 A. No, sir. They're the three 30 amp double poles.

13 Q. The three 30 amp double poles. Did you look at
14 the sensors? Did you look at the controls themselves
15 that you had drawn at the bottom of that page?

16 A. No. I didn't take it apart. What you see is in
17 --- if you look at Exhibit Three, it's the third page
18 with the circuit breaker panel closed, there's a box
19 to the left with two knobs on it. That's what that
20 is.

21 Q. Okay. For moisture and one is for temperature?

22 A. Yes, sir.

23 Q. All right. Did you look and see whether there's
24 any type of override of those controls?

25 A. No, I didn't. On the bottom, it's just says

1 normal, standby and high.

2 Q. Okay. And I think you have marked in your drawing
3 that says standby was indicated?

4 A. Yes, sir.

5 Q. What was the temperature set on?

6 A. Approximately 29.

7 Q. Twenty-nine (29) degrees Fahrenheit?

8 A. It was 29, sir. I don't know if it was Fahrenheit
9 or Centigrade. I presume it would be Fahrenheit,
10 since freezing in Centigrade is zero.

11 Q. Right. Because 29 Centigrade would be well above
12 freezing; wouldn't it?

13 A. Oh, definitely.

14 Q. Okay. Your Counsel asked you a bunch of questions
15 about some calculations that you were doing about
16 kilowatt hours and kilowatt demand.

17 A. Yes, sir, KW.

18 Q. Right. Did you do anything to actually
19 independently satisfy yourself as to the demand for
20 each of these three heaters?

21 A. Yes. I talked to the electrician.

22 Q. Okay. Besides talking with the electrician, did
23 you do anything to satisfy yourself as to the demand
24 for these three heaters?

25 A. No, sir. I didn't feel I had to. I didn't feel

1 the electrician would lie to me.

2 Q. I don't think so either. Did the electrician
3 explain to you whether these heaters would come on
4 during the summer by themselves?

5 A. No, he didn't. I didn't ask him.

6 Q. Did you ask him whether he believed there was any
7 malfunctioning of the control system of these heaters?

8 A. No. The only thing he explained to me about the
9 heaters, he said the one at the gate, they broke when
10 they put the macadam in and it's still broke. It
11 wasn't repaired.

12 Q. Okay. That one was broken back in the spring of
13 2005?

14 A. Whenever they put the macadam in, sir. I take it
15 was whatever date that was.

16 Q. Did you ask?

17 A. Excuse me?

18 Q. Did you ask him when it was broken?

19 A. He told me when they re-macadamed the surface of
20 the driveway.

21 Q. Did he tell you when they re-macadamed the
22 driveway?

23 A. No, sir, he didn't. He did not give me a date.

24 Q. That's all I was looking for, sir. I appreciate
25 it. In terms of the calculations that your Counsel

1 asked you to do, one heater versus two heaters versus
2 three heaters, --

3 A. Yes, sir.

4 Q. --- can these heaters come on independently of one
5 another?

6 A. I don't know, sir.

7 Q. I think you said that you'd need to study the
8 system a little bit more to be able to tell; is that
9 correct?

10 A. You asked me if you could override them and I said
11 I'd have to know more, study the system a little
12 better. Somebody would have to give me a diagram to
13 the system and basically that wouldn't be my job
14 anyway. That would be his independent electrician.

15 Q. Did you have a fair amount of discussions with Mr.
16 Rasieleski about his complaints?

17 A. I believe it was a fair amount. We understood
18 each other and I understood his complaint that it was
19 down low and then it jumped up all of a sudden.

20 Q. Right. Did he explain to you that there was no
21 connection between this particular power panel, this
22 circuit breaker panel and the panel for the main
23 house?

24 A. Yes, sir.

25 Q. Did you believe him?

1 A. Yes, sir.

2 Q. In terms of other possible sources of usage, what
3 else did you do to complete your investigation?

4 A. Well, we verified the one circuit breaker at the
5 gate; that's marked. We did the light columns, which
6 we held out --- his service man, his maintenance man,
7 Jack, held that photo sensor shut for the lights to
8 come on and we verified what circuit breaker that was
9 on, and that's the one on the bottom marked column.

10 And the one on the left goes to a small 20 amp
11 receptacle in front, in front of the panel box.

12 Q. Your Counsel also ---.

13 A. I couldn't --- oh. And we also verified that the
14 60 double amp goes up to the pump house.

15 Q. Was the pump house on?

16 A. Yes, sir.

17 Q. Was there another disconnect at the pump house
18 itself?

19 A. Yes, sir.

20 Q. Was the disconnect in place?

21 A. I wasn't up at the pump house. I had a colleague
22 go up.

23 Q. Oh.

24 A. There was power to the pump house. We did recycle
25 the breaker to make sure the pump house went out of

1 power and went back on to verify that that was the
2 pump house.

3 Q. Did it change the meter spinning?

4 A. No, sir, not that I recall. To tell you the
5 truth, that's --- I don't even remember to be 100
6 percent sure if I looked at the meter. The meter is
7 on the front part of the panel; the circuit breaker's
8 on the back part.

9 Q. Did anything that you did, turning the circuit
10 breakers on and off, all of them on, all of them off,
11 whatever combinations you did, did anything that you
12 do produce any type of result that you found to be
13 unusual?

14 A. Well, just the top 30 amp double pole breaker did
15 make the meter spin slowly with it on.

16 Q. And that was for --- that serviced what?

17 A. From my report from the electrician, that would
18 service one of the heaters.

19 Q. Okay. When you turned that one on, it spun slowly
20 or it spun quickly?

21 A. No, sir. It spun slowly. It took 44 seconds for
22 the revolution.

23 Q. Okay. So what kind of draw was that?

24 A. A little over 500 watts.

25 Q. A little over 500 watts?

1 A. Yes, sir. I think it was 580-some. If you want
2 to wait a minute, I can tell you, exactly calculate
3 how much it would be.

4 Q. I don't need you to do that. I appreciate it.
5 Your Counsel also asked you a bunch of questions about
6 the timing and seemed to imply that there was some
7 type of connection between Mr. Rasieleski's complaints
8 and peak usage. Do you remember those questions?

9 A. Yes, sir.

10 Q. Okay. If you take a look at the daily usage log,
11 which is Hearing Exhibit Number Two, would you agree
12 with me that for the first complaint that Mr.
13 Rasieleski made was the time period in June and July
14 of --- I believe it was --- I'm sorry. July of 2005.
15 That's during the summertime; isn't it?

16 A. Yes, sir. July is in the summertime.

17 Q. If you go back to the complaint that he's making
18 most recently, if --- his heavy usage begins again
19 July 9th, 2006; is that correct?

20 A. Give me a minute here, please. Yes, sir.

21 Q. In looking at this daily usage log, I found just
22 one other period that seemed to stand out in my mind,
23 which was during September of 2005, specifically
24 September 28th.

25 A. Yes, sir.

1 Q. Now, it looks to me as though you have virtually
2 every date on here for most calendar months, but then
3 in September of 2005, it goes from September 14th,
4 2005, and then skips all the way to September 28th,
5 2005. Do you see that?

6 A. Yes, sir.

7 Q. And then on one day it appears, at least from your
8 record, to be the highest single usage day. It's 383;
9 is that correct?

10 A. That's what's in that column, sir.

11 Q. Well, these are your records that you testified to
12 about their authenticity and accuracy; is that
13 correct?

14 A. Yes, sir.

15 Q. Any complaints being made by Mr. Rasieleski in and
16 around September 14th to September 28th, 2005?

17 A. Any complaints made by him?

18 Q. Yes.

19 A. I don't know. I'd have to go back into his record
20 and see if he called in, sir.

21 Q. Okay. Well, why don't we take a look at Hearing
22 Exhibit Number Five?

23 A. Sir, you requested the 28th reading or the usage?

24 Q. Yes.

25 A. If you look the day before, it's September 14th?

1 Q. Yes.

2 A. That 383 is the total usage, so it averages 27.3 a
3 day.

4 Q. Okay.

5 A. That's why you see that big jump of 383. And I
6 did not make these up, so I can't say why they
7 weren't ---.

8 Q. Where does it say that it's the average?

9 A. Well, if you go to 9/14?

10 Q. Right.

11 A. And 9/18? Okay? If you take the reading of 12117
12 on 9/14, and if you take the meter reading of 12500
13 for the 28th, and if you subtract the 12117 from the
14 12500, you come up with 383. That's 14 days. You
15 divide that by the 14, you come up with 27.375.

16 Q. Okay. But why is there a skip from the 14th to
17 the 28th?

18 A. I can't answer that, sir.

19 Q. Me neither. They're your records, though; right?

20 A. Yes, sir. I'm not sitting somewhere where I could
21 check on that right now, sir.

22 Q. Okay. Well, you knew about this hearing before
23 today; didn't you?

24 A. Yes, sir.

25 Q. Okay. Let's take a look at Hearing Exhibit Number

1 Five. Do you have that in front of you?

2 A. I can get it. I don't have it sitting right in
3 front of me. Yes, sir. Now, I have it.

4 Q. Any complaints made during the month of September
5 2005, by Mr. Rasieleski?

6 A. No, sir.

7 Q. The last thing I want to ask you, sir, is you said
8 before that you had a fairly lengthy discussion with
9 Mr. Rasieleski while you were there and you seemed to
10 understand the nature of his complaint; is that
11 correct?

12 A. Yes, sir. I see his concern with the way the bill
13 jumped up.

14 Q. Did you get --- and this goes to the implication
15 it appears that your Counsel was making. Did you get
16 any type of sense that Mr. Rasieleski was either
17 jerking you folks around or trying to pull a fast one
18 on you?

19 A. Oh, no, sir. I believe Mr. Rasieleski is very
20 honest. I respect the man. Said he'd do whatever he
21 could. It was just unfortunate that he did not know
22 what his electricity serviced ---.

23 ATTORNEY MAY:

24 Thank you. No other questions.

25 A. Thank you, sir.

1 JUDGE FORDHAM:

2 Any Redirect?

3 ATTORNEY KRUPKA:

4 Thank you.

5 REDIRECT EXAMINATION

6 BY ATTORNEY KRUPKA:

7 Q. We just looked at a 14-day period on PPL Hearing
8 Exhibit Number Two which shows a usage of 383 KWH over
9 that period; am I correct?

10 A. Yes, ma'am.

11 Q. These are not copies --- PPL Hearing Exhibit
12 Number Two is not a copy of bills that customers
13 receive; am I correct?

14 A. You are correct, ma'am.

15 Q. In fact, does PPL send these records to customers?

16 A. No, ma'am. They're not normally sent. They're
17 basically for office use.

18 Q. So there was a question stating that Mr.
19 Rasioleski didn't complain about this 383 KWH reading
20 over a 14-day period. My question to you is would Mr.
21 Rasioleski have received any information from PPL
22 which would have told him that daily AMRs were not
23 included in this printout and that there was a 14-day
24 period between meter readings?

25 A. No, ma'am.

1 Q. And you indicated the average usage, if you divide
2 383 KWH over the time in question, was approximately
3 27?

4 A. Yes, ma'am.

5 Q. And is this consistent with the day before the
6 reading and the day after the reading?

7 A. Yes, ma'am.

8 Q. I want to return your attention to PFL Hearing
9 Exhibit Number Four, specifically that second page
10 there with your handwritten diagrams of the breaker
11 box and the --- for lack of better terminology, I'm
12 going to use the box with the moisture and temperature
13 controls for the heaters.

14 A. Yes, ma'am.

15 Q. What was the moisture control set at?

16 A. At number five.

17 Q. Do you know if that would indicate whether or not
18 the heaters were to come on when it hit five?

19 A. By looking at the controls, that is when it would
20 come on.

21 Q. Was there any way you could verify when you were
22 there whether these dials had been changed perhaps the
23 day before you got there?

24 A. No, ma'am.

25 Q. Is there any way that you could verify that?

1 A. No, ma'am.

2 ATTORNEY KRUPKA:

3 I have no further questions.

4 JUDGE FORDHAM:

5 Anything else, Mr. May?

6 ATTORNEY MAY:

7 No, Your Honor.

8 JUDGE FORDHAM:

9 Thank you very much. You may call your
10 next witness.

11 ATTORNEY KRUPKA:

12 Yes. PPL calls Anthony Osmanski.

13 MR. OSMANSKI:

14 I'm here.

15 JUDGE FORDHAM:

16 Yes.

17 -----
18 ANTHONY OSMANSKI, HAVING FIRST BEEN DULY SWORN,
19 TESTIFIED AS FOLLOWS:
20 -----

21 JUDGE FORDHAM:

22 Thank you. Would you state your name,
23 address and business address and please spell your
24 last name.

25 A. Anthony Osmanski. That's spelled O-S as in Sam,

1 M-A-N-S-K-I. And it's 1 Scotch Pine Drive in
2 Hazleton, Pennsylvania, zip 18202.

3 JUDGE FORDHAM:

4 Thank you. You may proceed, Ms. Krupka.

5 DIRECT EXAMINATION

6 BY ATTORNEY KRUPKA:

7 Q. Mr. Osanski, are you employed by PPL?

8 A. I am.

9 Q. And what is your position with PPL?

10 A. I'm a senior engineer and have been technology
11 manager for their automated meter reading system.

12 Q. Do you have any special training, degrees,
13 certifications with assisting of this division?

14 A. I have a BS in electrical engineering from Lehigh
15 University and I've acted as consultant to
16 manufacturers of metering equipment for both their
17 hardware design and application of software, metering.
18 I'm also national chairman of the Edison Electric
19 Institute, which is a metering service committee that
20 coordinates in setting standards for the industry and
21 also promoting best work practices among --- I'm a
22 fellow of the US Electric Utilities.

23 Q. Okay. How many years have you been with PPL?

24 A. Thirty-two (32) years.

25 Q. And I want to clarify, you have not been to Mr.

1 Rasieleski's property; have you?

2 A. I have not.

3 Q. By review of PPL's records, have you been able to
4 determine what type of meter Mr. Rasieleski has?

5 A. Yes, I have. It's a General Electric model type
6 I70, which is an electromechanical-type meter. In
7 addition, because we have moved to the automation of
8 meter reading, this also contains a hybrid device,
9 which is an electronic communication of measurement
10 device that's attached to that meter. And it's used
11 for detecting and transmitting the energy consumption
12 to our automatic meter reading operation center.

13 Q. And are you familiar with how the meters work?

14 A. Yes, I am. Since this meter is an
15 electromechanical meter, it's a hybrid-type meter
16 having both mechanical motor-type operation and
17 electronic --- there's two pieces of this and
18 typically the meter's measurement side is similar to
19 like a small electric motor and the amount of energy
20 flowing through it and current, the amount of voltage
21 applied to it to create the motor or shaft or disc as
22 you see it in there to rotate at a specific and very
23 precise speed that's exactly applicable to the amount
24 of energy consumed by the customer and that disc
25 basically runs a set of gears and registers that

1 you're able to read the actual energy consumed on the
2 readings on the disc.

3 In addition, that rotating disc also interfaces
4 with the electronic portion of the register. That
5 sends the data over to our automated meter reading
6 system and that particular interface from the disc to
7 the electronic portion is basically what the billing
8 is used for at this time.

9 Q. In your experience, when a meter breaks, what
10 happens with the recording of electrical usage?

11 A. Typically, meters malfunction in favor of the
12 customer. Generally, if there's a malfunction there,
13 it slows or stops and it's caused by many things.
14 Typically, the rotation of that shaft, you know, have
15 the friction that's generated from dirt or whatever
16 and it slows down. Typically, if there's any type of
17 physical damage, the meter slows down. If it has a
18 calibration error, typically it slows down. There are
19 one or two instances where it might speed up,
20 typically from a lightning strike or something, but in
21 all situations when these occur, they remain that way.
22 It's not something that's generally intermittent to
23 these particular problems.

24 Q. In this case, there's testimony from Ms. Vaida
25 that when she went to the property, she tested the

1 meter to an accuracy within PUC guidelines,
2 regulations. There was then testimony from Mr.
3 Rasioleski that the meter again showed a usage that he
4 believed to be high. There was still more testimony
5 that there was a second meter test on this meter
6 thereafter. In your experience, do meters test
7 accurate, fail and then retest accurate?

8 A. Well, historically through my experience of 32
9 years, I have not seen scenarios like that.
10 Typically, we will test the meters through statistical
11 sampling testing. This particular type of meter,
12 which is extremely accurate, the I70, has a good
13 history, a good record of being statistically correct
14 and it does not exhibit conditions like this so I can
15 speak on general terms historically of what we've seen
16 from this particular meter and meter type as being
17 generally very statistically sound, an excellent meter
18 and it's accuracy. Our statistical sampling shows
19 this to be an accurate meter. We've seen contents
20 levels in the 99 percent level, three signal levels,
21 statistical speak, so to speak, that shows this is a
22 very accurate meter. And we have not seen this type
23 of intermittent operation on this type of meter.

24 ATTORNEY KRUPKA:

25 I have no further questions of Mr.

1 Osmanski.

2 JUDGE FORDHAM:

3 Thank you. Is there any Cross?

4 ATTORNEY MAY:

5 Yes, Your Honor.

6 CROSS EXAMINATION

7 BY ATTORNEY MAY:

8 Q. Mr. Osmanski, can you tell me whether you examined
9 the Rasieleski meter?

10 A. No, I haven't.

11 Q. Do you have any personal knowledge concerning this
12 meter?

13 A. This particular meter, no.

14 Q. Do you know how many times the meter has been
15 changed at that location in the past five years?

16 A. Looking back at history that I had in front of me,
17 the last couple of hours I've seen it change I think
18 twice.

19 Q. That's based upon some records that somebody gave
20 you; is that correct?

21 A. That is correct.

22 Q. You don't know anything about that; do you?

23 A. No, I don't.

24 Q. And you're not able to say anything that could go
25 wrong, in particularly with Mr. Rasieleski's meter?

1 A. I have not seen the meter or its output.

2 ATTORNEY MAY:

3 Your Honor, at this time, I'd move to
4 strike all of his testimony since he has no basis to
5 offer this in generalities. We're dealing only
6 particularly with Mr. Rasieleski's meter.

7 ATTORNEY KRUPKA:

8 Your Honor, Mr. Osmani has testified
9 that he has reviewed PPL's records to determine the
10 type of meter that Mr. Rasieleski had. He's not here
11 to testify as to the specific meter's test. He has
12 information intentionally as to how the type of meter
13 that's in Mr. Rasieleski's property works and to give
14 information upon his teachings and education and
15 experience and participation in testing programs as to
16 whether meters of the exact type on Mr. Rasieleski's
17 property test accurate, fail and retest accurate.
18 From a mechanical standpoint, is that something that
19 happens? He's not testifying about the exact testing
20 of this meter.

21 ATTORNEY MAY:

22 My response is we're dealing with Mr.
23 Rasieleski's meter. If he can't give testimony
24 concerning that one in particular, then none of his
25 testimony is useful or relevant.

1 JUDGE FORDHAM:

2 At this time, I will not make a ruling on
3 it. I will take that under advisement and make a
4 ruling on it in my decision.

5 ATTORNEY MAY:

6 Thank you, Your Honor.

7 JUDGE FORDHAM:

8 You're welcome.

9 ATTORNEY MAY:

10 I don't have any other questions for Mr.
11 Osmanski.

12 JUDGE FORDHAM:

13 Thank you. Any Redirect?

14 ATTORNEY KRUPKA:

15 No, Your Honor. However, I would move
16 --- as this is our last witness, I would move Exhibit
17 Numbers One through Five into evidence.

18 JUDGE FORDHAM:

19 Are there any objections to PPL Exhibits
20 One through Five, Mr. May?

21 ATTORNEY MAY:

22 No, Your Honor.

23 JUDGE FORDHAM:

24 PPL Exhibits One, Two, Three, Four and
25 Five are admitted without objection. As I indicated

1 previously --- well, first of all, I will allow
2 Counsel to give a closing statement if they would
3 like, beginning with Mr. May.

4 ATTORNEY MAY:

5 Your Honor, my closing statement is one
6 that places Mr. Rasieleski in only the most difficult
7 of situations, which is proving a negative. And
8 toward that end, I would direct Your Honor's attention
9 to the questioning done by Counsel from PP&L, which
10 seems to somehow, somewhat suggest Mr. Rasieleski is
11 timing the complaints that he's making with meter
12 usage and suggesting that Mr. Rasieleski is personally
13 responsible for that.

14 Toward that end, I think probably the
15 best statement for Your Honor, other than your own
16 evaluation of credibility and believability is that of
17 William Stosfregen, who apparently is the one who
18 spent the most time with Mr. Rasieleski and testified
19 that he understood the nature of his complaint,
20 understood why he was upset, understood that he had
21 been a customer of PP&L for a long period of time and
22 that was not making this type of claim purely for the
23 reason of doing so or to avoid a responsibility that
24 he has.

25 If you take a look at his historical

1 usage, there is absolutely nothing that explains a
2 draw or a demand for it that coincides with anything
3 that PP&L is suggesting. And to be very candid, to be
4 very direct, PP&L seems to suggest that somehow,
5 somehow that these heating elements are responsible
6 for the increase in the usage. There's no evidence of
7 that. There's nothing to suggest that they
8 malfunction. There's nothing to suggest that they're
9 turning themselves on. And the timing of it, again
10 during the summer months, really calls into question
11 whether or not that's something that would even begin
12 to make sense.

13 Frank Rasieleski has been a good customer
14 of PP&L for more than 20 years and has never, ever had
15 a difficulty with the bill for his main house or for
16 his gate up until this time, and he is simply bringing
17 this to the PUC's attention to say I should not have
18 to pay for something that I did not receive. That is
19 his position. That is what he seeks. Thank you, Your
20 Honor.

21 JUDGE FORDHAM:

22 Thank you. Ms. Krupka?

23 ATTORNEY KRUPKA:

24 Yes. This is a case which we believe
25 would be a burden, and if Mr. Rasieleski is able to

1 show that he has met his burden because there are
2 instances of unexplained high bills, I say that PPL
3 has come to the place where it has verified that the
4 meter is working accurately. It has had two scheduled
5 meter tests performed on this property. We've also
6 had an expert who has testified as to the workings of
7 how a meter works. PPL's responsibility ends at the
8 location of the meter. It's not responsible for what
9 is happening inside the breaker box.

10 PPL's second step of the burden is to
11 show potential and that's what it has done. It is
12 showing the potential of what these meters can
13 consume. There have been some questions raised of PPL
14 witnesses to imply that these heaters do not work. I
15 say interestingly enough, Mr. Rasieleski said he
16 didn't use his heaters. He never testified that the
17 heaters are in non-working condition. Yet while Mr.
18 Rasieleski has provided his own assistance to PPL in
19 trying to figure out what's happening in this case,
20 despite all good intentions, he, himself, testified
21 that his electrician failed to show up and could not
22 --- he could not, through any of his own people,
23 identify what these breakers in the box go to. That's
24 an important thing combined with the testimony that he
25 has a five-acre estate and that there's lighting

1 throughout the woods.

2 PPL's burden is not to go and dig to
3 discover on five acres of property what each and every
4 breaker goes to and then to test to determine whether
5 the electricity is going there. PPL's burden ends at
6 the meter box. While it's unfortunate that Mr.
7 Rasioleski doesn't know what these breakers service,
8 that's not PPL's responsibility and we cannot have
9 that burden placed on us to have to hire electricians
10 and engineers to go out and see what people's wiring
11 goes to. Much of this wiring is perhaps underground
12 and PPL can't be out there digging up people's
13 property to see where the electricity is going.

14 There is no evidence of any problems with
15 his meter. The only evidence is two valid meter tests
16 showing consistent, accurate meters. Interestingly,
17 all these problems occurred after the repaving of the
18 driveway, a driveway which has substantial heaters
19 inside of it, and we therefore would argue that PPL
20 has met its burden and it should be dismissed.

21 JUDGE FORDHAM:

22 Thank you. As I indicated previously, I
23 will review the testimony from the transcript that the
24 court reporter will transcribe and the exhibits that
25 have been entered into evidence and I will write a

1 decision which will be issued to the parties from the
2 Harrisburg office. If either party objects to my
3 decision, you can file exceptions and the full
4 Commission will review it. If there is no review of
5 my decision, my decision will become final by
6 operation of law and you'll be notified of that also.
7 Thank you very much. Have a good day.

8 ATTORNEY MAY:

9 Thank you, Your Honor.

10 JUDGE FORDHAM:

11 Bye now.

12

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HEARING CONCLUDED AT 12:00 P.M.

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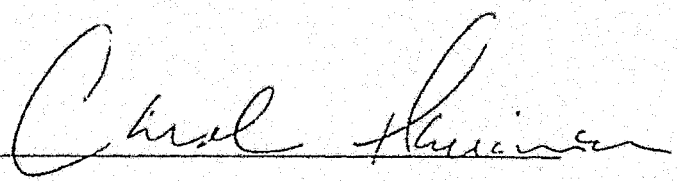
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C E R T I F I C A T E

I hereby certify, as the
stenographic reporter, that the foregoing
proceedings were taken stenographically by
me, and thereafter reduced to typewriting
by me or under my direction; and that this
transcript is a true and accurate record
to the best of my ability.


Court Reporter

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SECRETARY'S BUREAU

Account Activity Statement

*** Current Account Status ***

Payment Agreement
Installment: \$0.00 Balance: \$0.00
Budget Bill Amortization
Installment: \$0.00 Balance: \$0.00
Current Rate: GSI

*** Account Information ***

Account Number: 89404-20153
Mail To: FRANK RASIELESKI
74 TIFFANY DR
DUNMORE PA 18505

Requested By: FRANK RASIELESKI
(570) 499-1421 Extension:

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
09/03/2002	Adjustment		\$-34.60								
09/03/2002	ELECTRIC SERVICE	09/19	\$60.25								
09/03/2002	Regular Bill		\$25.65		0018/C499	\$1456A			62	404	5.0000
09/10/2002	Payment		\$-25.65								
10/04/2002	ELECTRIC SERVICE	10/22	\$45.99								
10/04/2002	Regular Bill		\$45.99		0062/0084	81748E			30	292	8.0000
10/14/2002	Payment		\$-45.99								
11/04/2002	ELECTRIC SERVICE	11/20	\$35.28								
11/04/2002	Regular Bill		\$35.28		0503/0005	81997E			29	249	5.0000
11/14/2002	Payment		\$-35.28								
12/04/2002	ELECTRIC SERVICE	12/20	\$36.47								
12/04/2002	Regular Bill		\$36.47		0869/0000	82257E			32	260	5.0000
12/16/2002	Payment		\$-36.47								
01/06/2003	ELECTRIC SERVICE	01/22	\$41.43								
01/06/2003	Regular Bill		\$41.43		1134/0000	82562E			31	305	5.0000
01/14/2003	Payment		\$-41.43								
02/04/2003	CANCELED ELECTRIC SERVICE	02/20	\$60.12								
02/04/2003	Canceled Bill		\$60.12		1389/0000	826340			31	461	5.5000
02/05/2003	Adjustment		\$-60.12								
02/05/2003	ELECTRIC SERVICE	02/21	\$16.00								
02/05/2003	Regular Bill		\$16.00		1389/0000	826340			31	72	5.0000
02/12/2003	Payment		\$-16.00								
03/04/2003	ELECTRIC SERVICE	03/20	\$30.75								
03/04/2003	Regular Bill		\$30.75		1221/0000	82839A			29	205	5.0000
03/13/2003	Payment		\$-30.75								
04/02/2003	ELECTRIC SERVICE	04/21	\$29.20								
04/02/2003	Regular Bill		\$29.20		0781/0000	83030A			29	191	5.0000
04/11/2003	Payment		\$-29.20								
05/06/2003	CANCELED ELECTRIC SERVICE	05/22	\$32.42								
05/06/2003	Canceled Bill		\$32.42		0516/0002	83250E			33	220	5.0000

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Account Activity Statement

Bill Account: 89404-20153

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RGS/TYPE	DAYS USED	KWH	BILLED KW
04/26/2004	Payment		\$-31.90								
04/29/2004	ELECTRIC SERVICE Regular Bill	05/27	\$31.45 \$32.95				0513/0037	01040A	30	215	5.0000
05/10/2004	Payment		\$-32.95								
05/28/2004	ELECTRIC SERVICE Regular Bill	06/16	\$33.00 \$33.00				0087/0090	01269A	29	229	5.0000
06/07/2004	Payment		\$-33.00								
06/30/2004	ELECTRIC SERVICE Regular Bill	07/16	\$93.24 \$93.24				0106/0068	02014A	32	745	7.0000
07/12/2004	Payment		\$-93.24								
07/30/2004	ELECTRIC SERVICE Regular Bill	08/17	\$31.14 \$31.14				0002/0152	02226A	31	212	5.0000
08/09/2004	Payment		\$-31.14								
08/30/2004	ELECTRIC SERVICE Regular Bill	09/15	\$68.07 \$68.07				0027/0162	02731A	31	505	7.5000
09/07/2004	Payment		\$-68.07								
09/30/2004	ELECTRIC SERVICE Regular Bill	10/18	\$34.96 \$34.96				0062/0050	02978A	31	247	5.0000
10/07/2004	Payment		\$-34.96								
10/29/2004	ELECTRIC SERVICE Regular Bill	11/16	\$35.84 \$35.84				0435/0000	01233A	29	255	5.0000
11/15/2004	Payment		\$-35.84								
11/30/2004	ELECTRIC SERVICE Regular Bill	12/16	\$37.14 \$37.14				0694/0000	03500A	32	267	5.0000
12/22/2004	Late Payment Charge		\$1.75								
12/30/2004	Payment		\$-37.14								
12/30/2004	ELECTRIC SERVICE Regular Bill	01/18	\$41.72 \$43.47				1061/0000	03809A	30	309	5.0000
01/11/2005	Payment		\$-43.47								
01/31/2005	CANCELED ELECTRIC SERVICE Regular Bill	02/16	\$46.86 \$46.86				1333/0000	04103A	32	294	5.0000
02/04/2005	Adjustment		\$-46.86								
02/04/2005	Billing Adjustment		\$46.09								
02/15/2005	Payment		\$-46.86								

Bill Account: 89404-20153

Account Activity Statement

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
03/02/2005	ELECTRIC SERVICE		\$41.06				1104/0000	04352A	30	543	5.0000
03/02/2005	Regular Bill	03/18	\$40.29								
03/15/2005	Payment		\$-40.29								
04/01/2005	ELECTRIC SERVICE		\$41.64				0996/0000	04606A	30	254	5.0000
04/01/2005	Regular Bill	04/19	\$41.64								
04/13/2005	Payment		\$-41.64								
05/02/2005	ELECTRIC SERVICE		\$78.11				0431/0006	05174A	31	568	5.0000
05/02/2005	Regular Bill	05/18	\$78.11								
05/16/2005	Payment		\$-78.11								
06/01/2005	ELECTRIC SERVICE		\$92.99				0288/0007	05870A	30	696	5.0000
06/01/2005	Regular Bill	06/17	\$92.99								
06/09/2005	Payment		\$-92.99								
07/01/2005	ELECTRIC SERVICE		\$400.80				0016/0255	09730A	29	3860	10.0000
07/01/2005	Regular Bill	07/20	\$400.80								
08/01/2005	ELECTRIC SERVICE		\$156.48				0000/0357	10942A	32	1212	7.5000
08/01/2005	Regular Bill	08/17	\$57.28	\$400.80							
08/19/2005	Payment		\$-100.00								
08/30/2005	ELECTRIC SERVICE		\$100.86				0000/0311	11711A	29	769	5.0000
08/30/2005	Regular Bill	09/15	\$58.14	\$457.28							
09/12/2005	Payment		\$-50.00								
09/30/2005	ELECTRIC SERVICE		\$107.29				0029/0149	12555A	31	844	5.0000
09/30/2005	Regular Bill	10/18	\$65.43	\$508.14							
10/27/2005	Payment		\$-50.00								
10/31/2005	ELECTRIC SERVICE		\$111.30				0391/0008	13446A	31	891	5.0000
10/31/2005	Regular Bill	11/16	\$676.73	\$565.43							
11/14/2005	Payment		\$-50.00								
11/30/2005	ELECTRIC SERVICE		\$108.39				0648/0000	14303A	30	857	5.0000
11/30/2005	Regular Bill	12/16	\$735.12	\$626.73							
12/12/2005	Payment		\$-50.00								
12/30/2005	ELECTRIC SERVICE		\$108.91				1158/0006	15166A	30	863	5.0000
12/30/2005	Regular Bill	01/18	\$794.03	\$685.12							
01/19/2006	Payment		\$-50.00								
01/30/2006	ELECTRIC SERVICE		\$61.41				0969/0000	15568A	31	402	5.0000
01/30/2006	Regular Bill	02/15	\$805.44	\$744.03							
02/07/2006	Payment		\$-61.41								

Account Activity Statement

Bill Account: 89404-20153

Date: 08/17/06
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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Bill Acct Nu	Reading Da	Meter Num	Module Num	Nu	Quality	CockWh Reading	Daily Usage	kWh On Pe	kWh Off Pe	Demand - (Demand - Off Peak	Rdg
894042015	07/01/05	72198901	6519090	OK	9901			0	0	7.517	0	
894042015	07/02/05	72198901	6519090	OK	10072		171	0	0	7.517	0	
894042015	07/03/05	72198901	6519090	OK	10161		89	0	0	7.517	0	
894042015	07/04/05	72198901	6519090	OK	10186		25	0	0	7.517	0	
894042015	07/05/05	72198901	6519090	OK	10212		26	0	0	7.517	0	
894042015	07/06/05	72198901	6519090	OK	10237		25	0	0	7.517	0	
894042015	07/07/05	72198901	6519090	OK	10263		26	0	0	7.517	0	
894042015	07/08/05	72198901	6519090	OK	10289		26	0	0	7.517	0	
894042015	07/09/05	72198901	6519090	OK	10316		27	0	0	7.517	0	
894042015	07/10/05	72198901	6519090	OK	10366		50	0	0	7.517	0	
894042015	07/11/05	72198901	6519090	OK	10393		27	0	0	7.517	0	
894042015	07/12/05	72198901	6519090	OK	10419		26	0	0	7.517	0	
894042015	07/13/05	72198901	6519090	OK	10444		25	0	0	7.517	0	
894042015	07/14/05	72198901	6519090	OK	10469		25	0	0	7.517	0	
894042015	07/15/05	72198901	6519090	OK	10494		25	0	0	7.517	0	
894042015	07/16/05	72198901	6519090	OK	10519		25	0	0	7.517	0	
894042015	07/17/05	72198901	6519090	OK	10545		26	0	0	7.517	0	
894042015	07/18/05	72198901	6519090	OK	10572		27	0	0	7.517	0	
894042015	07/19/05	72198901	6519090	OK	10598		26	0	0	7.517	0	
894042015	07/20/05	72198901	6519090	OK	10623		25	0	0	7.517	0	
894042015	07/21/05	72198901	6519090	OK	10649		26	0	0	7.517	0	
894042015	07/22/05	72198901	6519090	OK	10676		27	0	0	7.517	0	
894042015	07/23/05	72198901	6519090	OK	10702		26	0	0	7.517	0	
894042015	07/24/05	72198901	6519090	OK	10728		26	0	0	7.517	0	
894042015	07/25/05	72198901	6519090	OK	10755		27	0	0	7.517	0	
894042015	07/26/05	72198901	6519090	OK	10782		27	0	0	7.517	0	
894042015	07/27/05	72198901	6519090	OK	10808		26	0	0	7.517	0	
894042015	07/28/05	72198901	6519090	OK	10835		27	0	0	7.517	0	
894042015	07/29/05	72198901	6519090	OK	10862		27	0	0	7.517	0	
894042015	07/30/05	72198901	6519090	OK	10888		26	0	0	7.517	0	
894042015	07/31/05	72198901	6519090	OK	10915		27	0	0	7.517	0	
894042015	08/01/05	72198901	6519090	OK	10942		27	0	0	7.517	0	
894042015	08/02/05	72198901	6519090	OK	10968		26	0	0	1.382	0	
894042015	08/03/05	72198901	6519090	OK	10994		26	0	0	1.411	0	
894042015	08/04/05	72198901	6519090	OK	11020		26	0	0	1.411	0	
894042015	08/05/05	72198901	6519090	OK	11046		26	0	0	1.469	0	

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EXHIBIT
PPL-2
C-0000013

PPL HEARING EXHIBIT NO 2

894042015	08/06/05	72198901	6519090	OK	11073	27	0	0	1.469	0
894042015	08/07/05	72198901	6519090	OK	11100	27	0	0	1.469	0
894042015	08/08/05	72198901	6519090	OK	11126	26	0	0	1.469	0
894042015	08/09/05	72198901	6519090	OK	11153	27	0	0	1.469	0
894042015	08/10/05	72198901	6519090	OK	11180	27	0	0	1.469	0
894042015	08/11/05	72198901	6519090	OK	11206	26	0	0	1.469	0
894042015	08/12/05	72198901	6519090	OK	11232	26	0	0	1.469	0
894042015	08/13/05	72198901	6519090	OK	11259	27	0	0	1.469	0
894042015	08/14/05	72198901	6519090	OK	11285	26	0	0	1.469	0
894042015	08/15/05	72198901	6519090	OK	11310	25	0	0	1.469	0
894042015	08/16/05	72198901	6519090	OK	11337	27	0	0	1.498	0
894042015	08/17/05	72198901	6519090	OK	11363	26	0	0	1.498	0
894042015	08/18/05	72198901	6519090	OK	11390	27	0	0	1.498	0
894042015	08/19/05	72198901	6519090	OK	11416	26	0	0	1.498	0
894042015	08/20/05	72198901	6519090	OK	11443	27	0	0	1.498	0
894042015	08/21/05	72198901	6519090	OK	11470	27	0	0	1.498	0
894042015	08/22/05	72198901	6519090	OK	11496	26	0	0	1.498	0
894042015	08/23/05	72198901	6519090	OK	11522	26	0	0	1.498	0
894042015	08/24/05	72198901	6519090	OK	11549	27	0	0	1.498	0
894042015	08/25/05	72198901	6519090	OK	11576	27	0	0	1.498	0
894042015	08/26/05	72198901	6519090	OK	11603	27	0	0	1.498	0
894042015	08/27/05	72198901	6519090	OK	11629	26	0	0	1.498	0
894042015	08/28/05	72198901	6519090	OK	11656	27	0	0	1.498	0
894042015	08/29/05	72198901	6519090	OK	11684	28	0	0	1.498	0
894042015	08/30/05	72198901	6519090	OK	11711	27	0	0	1.498	0
894042015	08/31/05	72198901	6519090	OK	11738	27	0	0	1.44	0
894042015	09/01/05	72198901	6519090	OK	11766	28	0	0	1.44	0
894042015	09/02/05	72198901	6519090	OK	11793	27	0	0	1.469	0
894042015	09/02/05	72198901	6519090	OK	11793	0	0	0	1.469	0
894042015	09/03/05	72198901	6519090	OK	11820	27	0	0	1.469	0
894042015	09/04/05	72198901	6519090	OK	11847	27	0	0	1.469	0
894042015	09/05/05	72198901	6519090	OK	11874	27	0	0	1.469	0
894042015	09/06/05	72198901	6519090	OK	11901	27	0	0	1.469	0
894042015	09/07/05	72198901	6519090	OK	11928	27	0	0	1.469	0
894042015	09/08/05	72198901	6519090	OK	11955	27	0	0	1.469	0
894042015	09/09/05	72198901	6519090	OK	11982	27	0	0	1.469	0
894042015	09/10/05	72198901	6519090	OK	12009	27	0	0	1.469	0

894042015	12/07/05	72198901	6519090	OK	14507	29	0	0	1.526	0
894042015	12/08/05	72198901	6519090	OK	14536	29	0	0	1.526	0
894042015	12/09/05	72198901	6519090	OK	14565	29	0	0	1.526	0
894042015	12/10/05	72198901	6519090	OK	14595	30	0	0	1.526	0
894042015	12/11/05	72198901	6519090	OK	14624	29	0	0	1.526	0
894042015	12/12/05	72198901	6519090	OK	14653	29	0	0	1.526	0
894042015	12/13/05	72198901	6519090	OK	14682	29	0	0	1.526	0
894042015	12/14/05	72198901	6519090	OK	14711	29	0	0	1.526	0
894042015	12/15/05	72198901	6519090	OK	14740	29	0	0	1.526	0
894042015	12/16/05	72198901	6519090	OK	14769	29	0	0	1.555	0
894042015	12/17/05	72198901	6519090	OK	14797	28	0	0	1.555	0
894042015	12/18/05	72198901	6519090	OK	14826	29	0	0	1.555	0
894042015	12/19/05	72198901	6519090	OK	14852	26	0	0	1.555	0
894042015	12/20/05	72198901	6519090	OK	14881	29	0	0	1.555	0
894042015	12/21/05	72198901	6519090	OK	14910	29	0	0	1.555	0
894042015	12/22/05	72198901	6519090	OK	14940	30	0	0	1.555	0
894042015	12/23/05	72198901	6519090	OK	14969	29	0	0	1.555	0
894042015	12/24/05	72198901	6519090	OK	14998	29	0	0	1.555	0
894042015	12/25/05	72198901	6519090	OK	15027	29	0	0	1.584	0
894042015	12/26/05	72198901	6519090	OK	15056	29	0	0	1.584	0
894042015	12/27/05	72198901	6519090	OK	15086	30	0	0	1.584	0
894042015	12/28/05	72198901	6519090	OK	15115	29	0	0	1.584	0
894042015	12/29/05	72198901	6519090	OK	15142	27	0	0	1.584	0
894042015	12/30/05	72198901	6519090	OK	15166	24	0	0	1.584	0
894042015	12/31/05	72198901	6519090	OK	15190	24	0	0	1.584	0
894042015	01/01/06	72198901	6519090	OK	15214	24	0	0	1.21	0
894042015	01/02/06	72198901	6519090	OK	15238	24	0	0	1.21	0
894042015	01/03/06	72198901	6519090	OK	15261	23	0	0	1.21	0
894042015	01/04/06	72198901	6519090	OK	15284	23	0	0	1.21	0
894042015	01/05/06	72198901	6519090	OK	15306	22	0	0	1.21	0
894042015	01/06/06	72198901	6519090	OK	15329	23	0	0	1.21	0
894042015	01/07/06	72198901	6519090	OK	15351	22	0	0	1.267	0
894042015	01/08/06	72198901	6519090	OK	15373	22	0	0	1.267	0
894042015	01/09/06	72198901	6519090	OK	15395	22	0	0	1.267	0
894042015	01/10/06	72198901	6519090	OK	15409	14	0	0	1.267	0
894042015	01/11/06	72198901	6519090	OK	15417	8	0	0	1.267	0
894042015	01/12/06	72198901	6519090	OK	15426	9	0	0	1.267	0

894042015	01/13/06	72198901	6519090	OK	15434	8	0	0	1.267	0
894042015	01/14/06	72198901	6519090	OK	15442	8	0	0	1.267	0
894042015	01/15/06	72198901	6519090	OK	15450	8	0	0	1.267	0
894042015	01/16/06	72198901	6519090	OK	15458	8	0	0	1.267	0
894042015	01/17/06	72198901	6519090	OK	15465	7	0	0	1.267	0
894042015	01/18/06	72198901	6519090	OK	15474	9	0	0	1.267	0
894042015	01/19/06	72198901	6519090	OK	15482	8	0	0	1.267	0
894042015	01/20/06	72198901	6519090	OK	15489	7	0	0	1.267	0
894042015	01/21/06	72198901	6519090	OK	15497	8	0	0	1.267	0
894042015	01/22/06	72198901	6519090	OK	15505	8	0	0	1.267	0
894042015	01/23/06	72198901	6519090	OK	15513	8	0	0	1.267	0
894042015	01/24/06	72198901	6519090	OK	15522	9	0	0	1.267	0
894042015	01/25/06	72198901	6519090	OK	15529	7	0	0	1.267	0

Bill Acct Number	Reading Date	Meter Number	Module Number	Quality Code	kWh Reading	Daily Usage	On Peak Re	Off Peak Re	On Peak	Off Peak Reading
8940420153	01/13/06	72198901	6519090	OK	15434	8	0	0	1.267	0
8940420153	01/14/06	72198901	6519090	OK	15442	8	0	0	1.267	0
8940420153	01/15/06	72198901	6519090	OK	15450	8	0	0	1.267	0
8940420153	01/16/06	72198901	6519090	OK	15458	8	0	0	1.267	0
8940420153	01/17/06	72198901	6519090	OK	15465	7	0	0	1.267	0
8940420153	01/18/06	72198901	6519090	OK	15474	9	0	0	1.267	0
8940420153	01/19/06	72198901	6519090	OK	15482	8	0	0	1.267	0
8940420153	01/20/06	72198901	6519090	OK	15489	7	0	0	1.267	0
8940420153	01/21/06	72198901	6519090	OK	15497	8	0	0	1.267	0
8940420153	01/22/06	72198901	6519090	OK	15505	8	0	0	1.267	0
8940420153	01/23/06	72198901	6519090	OK	15513	8	0	0	1.267	0
8940420153	01/24/06	72198901	6519090	OK	15522	9	0	0	1.267	0
8940420153	01/25/06	72198901	6519090	OK	15529	7	0	0	1.267	0
8940420153	01/26/06	72198901	6519090	OK	15537	8	0	0	1.267	0
8940420153	01/27/06	72198901	6519090	OK	15545	8	0	0	1.267	0
8940420153	01/27/06	72198901	6519090	OK	15545	8	0	0	1.267	0
8940420153	01/28/06	72198901	6519090	OK	15545	0	0	0	1.267	0
8940420153	01/29/06	72198901	6519090	OK	15552	7	0	0	1.267	0
8940420153	01/30/06	72198901	6519090	OK	15560	8	0	0	1.267	0
8940420153	01/31/06	72198901	6519090	OK	15568	8	0	0	1.267	0
8940420153	02/01/06	72198901	6519090	OK	15576	8	0	0	1.267	0
8940420153	02/02/06	72198901	6519090	OK	15584	8	0	0	0.605	0
8940420153	02/03/06	72198901	6519090	OK	15591	7	0	0	0.605	0
8940420153	02/04/06	72198901	6519090	OK	15599	8	0	0	0.605	0
8940420153	02/05/06	72198901	6519090	OK	15607	8	0	0	0.605	0
8940420153	02/06/06	72198901	6519090	OK	15615	8	0	0	0.605	0
8940420153	02/07/06	72198901	6519090	OK	15623	8	0	0	0.605	0
8940420153	02/08/06	72198901	6519090	OK	15631	8	0	0	0.605	0
8940420153	02/09/06	72198901	6519090	OK	15638	7	0	0	0.749	0
8940420153	02/10/06	72198901	6519090	OK	15646	8	0	0	0.749	0
8940420153	02/11/06	72198901	6519090	OK	15653	7	0	0	0.749	0
8940420153	02/12/06	72198901	6519090	OK	15661	8	0	0	0.749	0
8940420153	02/13/06	72198901	6519090	OK	15668	7	0	0	0.749	0
8940420153	02/14/06	72198901	6519090	OK	15675	7	0	0	0.749	0
8940420153	02/15/06	72198901	6519090	OK	15683	8	0	0	0.749	0
8940420153	02/15/06	72198901	6519090	OK	15690	7	0	0	0.749	0

Bill Acct Number	Reading Date	Meter Number	Module Number	Quality Code	kWh Reading	Daily Usage	On Peak Re	Off Peak Re	On Peak	Off Peak Reading
8940420153	02/16/06	72198901	6519090	OK	15697	7	0	0	0.749	0
8940420153	02/17/06	72198901	6519090	OK	15705	8	0	0	0.749	0
8940420153	02/18/06	72198901	6519090	OK	15712	7	0	0	0.749	0
8940420153	02/19/06	72198901	6519090	OK	15719	7	0	0	0.749	0
8940420153	02/20/06	72198901	6519090	OK	15726	7	0	0	0.749	0
8940420153	02/21/06	72198901	6519090	OK	15734	8	0	0	0.749	0
8940420153	02/22/06	72198901	6519090	OK	15734	0	0	0	0.749	0
8940420153	02/23/06	72198901	6519090	OK	15741	7	0	0	0.749	0
8940420153	02/24/06	72198901	6519090	OK	15748	7	0	0	0.749	0
8940420153	02/25/06	72198901	6519090	OK	15755	7	0	0	0.749	0
8940420153	02/26/06	72198901	6519090	OK	15762	7	0	0	0.749	0
8940420153	02/27/06	72198901	6519090	OK	15769	7	0	0	0.749	0
8940420153	02/28/06	72198901	6519090	OK	15777	8	0	0	0.749	0
8940420153	03/01/06	72198901	6519090	OK	15783	6	0	0	0.749	0
8940420153	03/02/06	72198901	6519090	OK	15790	7	0	0	0.749	0
8940420153	03/03/06	72198901	6519090	OK	15797	7	0	0	0.547	0
8940420153	03/04/06	72198901	6519090	OK	15804	7	0	0	0.547	0
8940420153	03/05/06	72198901	6519090	OK	15811	7	0	0	0.634	0
8940420153	03/06/06	72198901	6519090	OK	15818	7	0	0	0.634	0
8940420153	03/07/06	72198901	6519090	OK	15825	7	0	0	0.634	0
8940420153	03/08/06	72198901	6519090	OK	15832	7	0	0	0.634	0
8940420153	03/09/06	72198901	6519090	OK	15839	7	0	0	0.634	0
8940420153	03/10/06	72198901	6519090	OK	15846	7	0	0	0.662	0
8940420153	03/11/06	72198901	6519090	OK	15853	7	0	0	0.662	0
8940420153	03/12/06	72198901	6519090	OK	15860	7	0	0	0.662	0
8940420153	03/13/06	72198901	6519090	OK	15867	7	0	0	0.662	0
8940420153	03/14/06	72198901	6519090	OK	15874	7	0	0	0.662	0
8940420153	03/15/06	72198901	6519090	OK	15881	7	0	0	0.662	0
8940420153	03/16/06	72198901	6519090	OK	15888	7	0	0	0.662	0
8940420153	03/17/06	72198901	6519090	OK	15894	6	0	0	0.662	0
8940420153	03/18/06	72198901	6519090	OK	15901	7	0	0	0.662	0
8940420153	03/19/06	72198901	6519090	OK	15908	7	0	0	0.662	0
8940420153	03/20/06	72198901	6519090	OK	15915	7	0	0	0.662	0
8940420153	03/21/06	72198901	6519090	OK	15921	6	0	0	0.662	0
8940420153	03/21/06	72198901	6519090	OK	15928	7	0	0	0.662	0

Bill Acct Number	Reading Date	Meter Number	Module Number	Quality Code	kWh Reading	Daily Usage			On Peak Re	Diff Peak Re	- On Peak	- Off Peak Reading
						7	6	7				
8940420153	03/22/06	72198901	6519090	OK	15935	7	6	7	0	0	0.662	0
8940420153	03/23/06	72198901	6519090	OK	15941	6	6	7	0	0	0.662	0
8940420153	03/24/06	72198901	6519090	OK	15948	7	6	7	0	0	0.662	0
8940420153	03/25/06	72198901	6519090	OK	15954	6	6	7	0	0	0.662	0
8940420153	03/26/06	72198901	6519090	OK	15961	7	6	7	0	0	0.662	0
8940420153	03/27/06	72198901	6519090	OK	15968	7	6	7	0	0	0.662	0
8940420153	03/28/06	72198901	6519090	OK	15975	7	6	7	0	0	0.662	0
8940420153	03/29/06	72198901	6519090	OK	15981	6	6	7	0	0	0.662	0
8940420153	03/30/06	72198901	6519090	OK	15987	6	6	7	0	0	0.662	0
8940420153	03/31/06	72198901	6519090	OK	15994	7	6	7	0	0	0.547	0
8940420153	04/01/06	72198901	6519090	OK	16000	6	6	7	0	0	0.547	0
8940420153	04/02/06	72198901	6519090	OK	16006	6	6	7	0	0	0.547	0

Bill Acct Number	Reading Date	Meter Num	Module Nul Quality	kWh Reading	Daily Usage	kWh On Pe	kWh Off Pe	Demand - (Demand - Off Peak	Reac
8940420153	03/31/06	72198901	6519090 OK	15994		0	0	0.547	0	
8940420153	04/01/06	72198901	6519090 OK	16000	6	0	0	0.547	0	
8940420153	04/02/06	72198901	6519090 OK	16006	6	0	0	0.547	0	
8940420153	04/03/06	72198901	6519090 OK	16012	6	0	0	0.605	0	
8940420153	04/04/06	72198901	6519090 OK	16018	6	0	0	0.605	0	
8940420153	04/05/06	72198901	6519090 OK	16025	7	0	0	0.605	0	
8940420153	04/06/06	72198901	6519090 OK	16032	7	0	0	0.605	0	
8940420153	04/07/06	72198901	6519090 OK	16038	6	0	0	0.605	0	
8940420153	04/08/06	72198901	6519090 OK	16044	6	0	0	0.605	0	
8940420153	04/09/06	72198901	6519090 OK	16051	7	0	0	0.605	0	
8940420153	04/10/06	72198901	6519090 OK	16057	6	0	0	0.605	0	
8940420153	04/11/06	72198901	6519090 OK	16063	6	0	0	0.605	0	
8940420153	04/12/06	72198901	6519090 OK	16069	6	0	0	0.605	0	
8940420153	04/13/06	72198901	6519090 OK	16075	6	0	0	0.605	0	
8940420153	04/14/06	72198901	6519090 OK	16081	6	0	0	0.605	0	
8940420153	04/15/06	72198901	6519090 OK	16087	6	0	0	0.605	0	
8940420153	04/16/06	72198901	6519090 OK	16093	6	0	0	0.605	0	
8940420153	04/17/06	72198901	6519090 OK	16099	6	0	0	0.605	0	
8940420153	04/18/06	72198901	6519090 OK	16105	6	0	0	0.634	0	
8940420153	04/19/06	72198901	6519090 OK	16110	5	0	0	0.634	0	
8940420153	04/20/06	72198901	6519090 OK	16116	6	0	0	0.634	0	
8940420153	04/21/06	72198901	6519090 OK	16121	5	0	0	0.634	0	
8940420153	04/22/06	72198901	6519090 OK	16127	6	0	0	0.634	0	
8940420153	04/23/06	72198901	6519090 OK	16134	7	0	0	0.634	0	
8940420153	04/24/06	72198901	6519090 OK	16140	6	0	0	0.634	0	
8940420153	04/25/06	72198901	6519090 OK	16146	6	0	0	0.634	0	
8940420153	04/26/06	72198901	6519090 OK	16152	6	0	0	0.634	0	
8940420153	04/27/06	72198901	6519090 OK	16158	6	0	0	0.634	0	
8940420153	04/28/06	72198901	6519090 OK	16163	5	0	0	0.634	0	
8940420153	04/29/06	72198901	6519090 OK	16169	6	0	0	0.634	0	
8940420153	04/30/06	72198901	6519090 OK	16174	5	0	0	0.634	0	
8940420153	05/01/06	72198901	6519090 OK	16180	6	0	0	0.634	0	
8940420153	05/02/06	72198901	6519090 OK	16185	5	0	0	0.547	0	
8940420153	05/03/06	72198901	6519090 OK	16191	6	0	0	0.576	0	
8940420153	05/04/06	72198901	6519090 OK	16196	5	0	0	0.576	0	
8940420153	05/05/06	72198901	6519090 OK	16202	6	0	0	0.576	0	

Bill Acct Number	Reading Date	Meter Num	Module Num	Quality	kWh Reading	Daily Usage	kWh On	Off	PE	Demand	Off Peak Read
8940420153	05/06/06	72198901	6519090	OK	16207	5	0	0	0	0.576	0
8940420153	05/07/06	72198901	6519090	OK	16213	6	0	0	0	0.576	0
8940420153	05/08/06	72198901	6519090	OK	16218	5	0	0	0	0.576	0
8940420153	05/09/06	72198901	6519090	OK	16224	6	0	0	0	0.576	0
8940420153	05/10/06	72198901	6519090	OK	16230	6	0	0	0	0.576	0
8940420153	05/11/06	72198901	6519090	OK	16235	5	0	0	0	0.576	0
8940420153	05/12/06	72198901	6519090	OK	16241	6	0	0	0	0.576	0
8940420153	05/13/06	72198901	6519090	OK	16247	6	0	0	0	0.576	0
8940420153	05/14/06	72198901	6519090	OK	16252	5	0	0	0	0.576	0
8940420153	05/15/06	72198901	6519090	OK	16258	6	0	0	0	0.576	0
8940420153	05/16/06	72198901	6519090	OK	16264	6	0	0	0	0.576	0
8940420153	05/17/06	72198901	6519090	OK	16269	5	0	0	0	0.605	0
8940420153	05/18/06	72198901	6519090	OK	16275	6	0	0	0	0.605	0
8940420153	05/19/06	72198901	6519090	OK	16281	6	0	0	0	0.605	0
8940420153	05/20/06	72198901	6519090	OK	16286	5	0	0	0	0.605	0
8940420153	05/21/06	72198901	6519090	OK	16292	6	0	0	0	0.605	0
8940420153	05/22/06	72198901	6519090	OK	16297	5	0	0	0	0.605	0
8940420153	05/23/06	72198901	6519090	OK	16303	6	0	0	0	0.605	0
8940420153	05/24/06	72198901	6519090	OK	16308	5	0	0	0	0.605	0
8940420153	05/25/06	72198901	6519090	OK	16313	5	0	0	0	0.605	0
8940420153	05/26/06	72198901	6519090	OK	16319	6	0	0	0	0.605	0
8940420153	05/27/06	72198901	6519090	OK	16324	5	0	0	0	0.605	0
8940420153	05/28/06	72198901	6519090	OK	16330	6	0	0	0	0.605	0
8940420153	05/29/06	72198901	6519090	OK	16335	5	0	0	0	0.605	0
8940420153	05/30/06	72198901	6519090	OK	16340	5	0	0	0	0.605	0
8940420153	05/31/06	72198901	6519090	OK	16345	5	0	0	0	0.605	0
8940420153	06/01/06	72198901	6519090	OK	16350	5	0	0	0	0.518	0
8940420153	06/02/06	72198901	6519090	OK	16356	6	0	0	0	0.518	0
8940420153	06/03/06	72198901	6519090	OK	16362	6	0	0	0	0.576	0
8940420153	06/04/06	72198901	6519090	OK	16368	6	0	0	0	0.576	0
8940420153	06/05/06	72198901	6519090	OK	16374	6	0	0	0	0.576	0
8940420153	06/06/06	72198901	6519090	OK	16379	5	0	0	0	0.634	0
8940420153	06/07/06	72198901	6519090	OK	16385	6	0	0	0	0.634	0
8940420153	06/08/06	72198901	6519090	OK	16390	5	0	0	0	0.634	0
8940420153	06/09/06	72198901	6519090	OK	16395	5	0	0	0	0.634	0
8940420153	06/10/06	72198901	6519090	OK	16402	7	0	0	0	0.634	0

Bill Acct Number	Reading Date	Meter Num	Module	Nut Quality	kWh Reading	Daily Usage	kWh On	PekWh Off	PekWh Demand	Off Peak Read
8940420153	06/11/06	72198901	6519090	OK	16407	5	0	0	0.634	0
8940420153	06/12/06	72198901	6519090	OK	16412	5	0	0	0.634	0
8940420153	06/13/06	72198901	6519090	OK	16417	5	0	0	0.634	0
8940420153	06/14/06	72198901	6519090	OK	16423	6	0	0	0.634	0
8940420153	06/15/06	72198901	6519090	OK	16428	5	0	0	0.634	0
8940420153	06/16/06	72198901	6519090	OK	16433	5	0	0	0.634	0
8940420153	06/17/06	72198901	6519090	OK	16438	5	0	0	0.634	0
8940420153	06/18/06	72198901	6519090	OK	16443	5	0	0	0.634	0
8940420153	06/19/06	72198901	6519090	OK	16448	5	0	0	0.634	0
8940420153	06/20/06	72198901	6519090	OK	16453	5	0	0	0.634	0
8940420153	06/21/06	72198901	6519090	OK	16458	5	0	0	0.634	0
8940420153	06/22/06	72198901	6519090	OK	16463	5	0	0	0.634	0
8940420153	06/23/06	72198901	6519090	OK	16469	6	0	0	0.634	0
8940420153	06/24/06	72198901	6519090	OK	16474	5	0	0	0.634	0
8940420153	06/25/06	72198901	6519090	OK	16480	6	0	0	0.634	0
8940420153	06/26/06	72198901	6519090	OK	16486	6	0	0	0.634	0
8940420153	06/27/06	72198901	6519090	OK	16492	6	0	0	0.634	0
8940420153	06/28/06	72198901	6519090	OK	16498	6	0	0	0.634	0
8940420153	06/29/06	72198901	6519090	OK	16503	5	0	0	0.634	0
8940420153	06/30/06	72198901	6519090	OK	16509	6	0	0	0.518	0
8940420153	07/01/06	72198901	6519090	OK	16514	5	0	0	0.547	0
8940420153	07/02/06	72198901	6519090	OK	16520	6	0	0	0.547	0
8940420153	07/03/06	72198901	6519090	OK	16525	5	0	0	0.547	0
8940420153	07/04/06	72198901	6519090	OK	16530	5	0	0	0.547	0
8940420153	07/05/06	72198901	6519090	OK	16535	5	0	0	0.547	0
8940420153	07/06/06	72198901	6519090	OK	16540	5	0	0	0.605	0
8940420153	07/07/06	72198901	6519090	OK	16545	5	0	0	0.605	0
8940420153	07/08/06	72198901	6519090	OK	16551	6	0	0	6.48	0
8940420153	07/09/06	72198901	6519090	OK	16654	103	0	0	6.883	0
8940420153	07/10/06	72198901	6519090	OK	16809	155	0	0	6.883	0
8940420153	07/11/06	72198901	6519090	OK	16964	155	0	0	6.883	0
8940420153	07/12/06	72198901	6519090	OK	17118	154	0	0	6.883	0
8940420153	07/13/06	72198901	6519090	OK	17272	154	0	0	6.883	0
8940420153	07/14/06	72198901	6519090	OK	17426	154	0	0	6.883	0
8940420153	07/15/06	72198901	6519090	OK	17579	153	0	0	6.883	0
8940420153	07/16/06	72198901	6519090	OK	17733	154	0	0	6.883	0

Bill Acct Number	Reading Date	Meter Num	Module Num	Quality	kWh Reading	Daily Usage	kWh On Pe	kWh Off Pe	Demand -	Demand -	Off Peak Read
8940420153	07/18/06	72198901	6519090	OK	18039	306	0	0	6.883	0	153 per day
8940420153	07/19/06	72198901	6519090	OK	18191	152	0	0	6.883	0	
8940420153	07/25/06	72198901	6519090	OK	19109	918	0	0	6.883	0	153 per day
8940420153	07/26/06	72198901	6519090	OK	19262	153	0	0	6.883	0	
8940420153	07/27/06	72198901	6519090	OK	19414	152	0	0	6.883	0	
8940420153	07/28/06	72198901	6519090	OK	19567	153	0	0	6.883	0	
8940420153	07/29/06	72198901	6519090	OK	19720	153	0	0	6.883	0	
8940420153	07/30/06	72198901	6519090	OK	19873	153	0	0	6.883	0	
8940420153	07/31/06	72198901	6519090	OK	20026	153	0	0	6.883	0	
8940420153	08/01/06	72198901	6519090	OK	20178	152	0	0	6.883	0	
8940420153	08/02/06	72198901	6519090	OK	20330	152	0	0	6.883	0	
8940420153	08/03/06	72198901	6519090	OK	20483	153	0	0	6.882	0	
8940420153	08/04/06	72198901	6519090	OK	20635	152	0	0	6.797	0	
8940420153	08/05/06	72198901	6519090	OK	20788	153	0	0	6.797	0	
8940420153	08/06/06	72198901	6519090	OK	20941	153	0	0	6.797	0	
8940420153	08/07/06	72198901	6519090	OK	21094	153	0	0	6.797	0	
8940420153	08/08/06	72198901	6519090	OK	21247	153	0	0	6.797	0	
8940420153	08/09/06	72198901	6519090	OK	21400	153	0	0	6.797	0	
8940420153	08/10/06	72198901	6519090	OK	21475	75	0	0	6.797	0	
8940420153	08/11/06	72198901	6519090	OK	21480	5	0	0	6.797	0	
8940420153	08/12/06	72198901	6519090	OK	21486	6	0	0	6.797	0	
8940420153	08/13/06	72198901	6519090	OK	21492	6	0	0	6.797	0	

DOCUMENT
FOLDER

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SEP 14 2006



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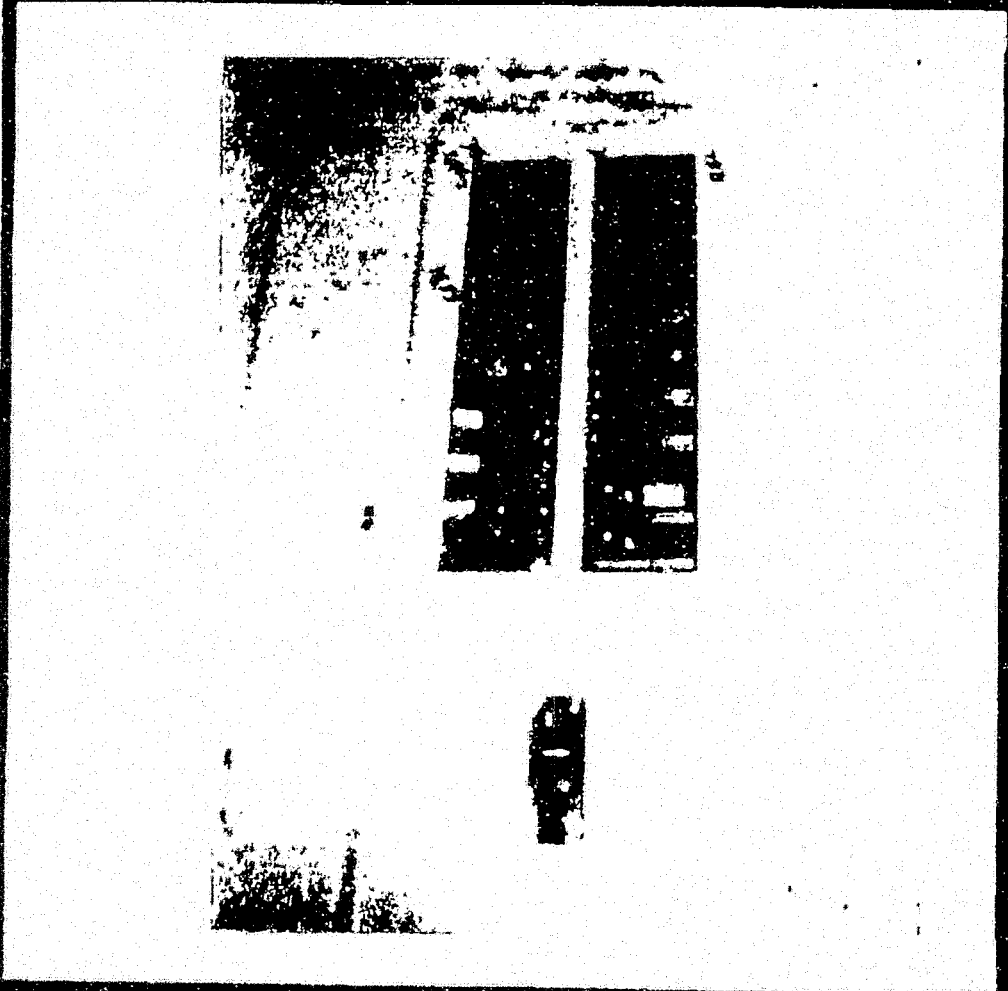
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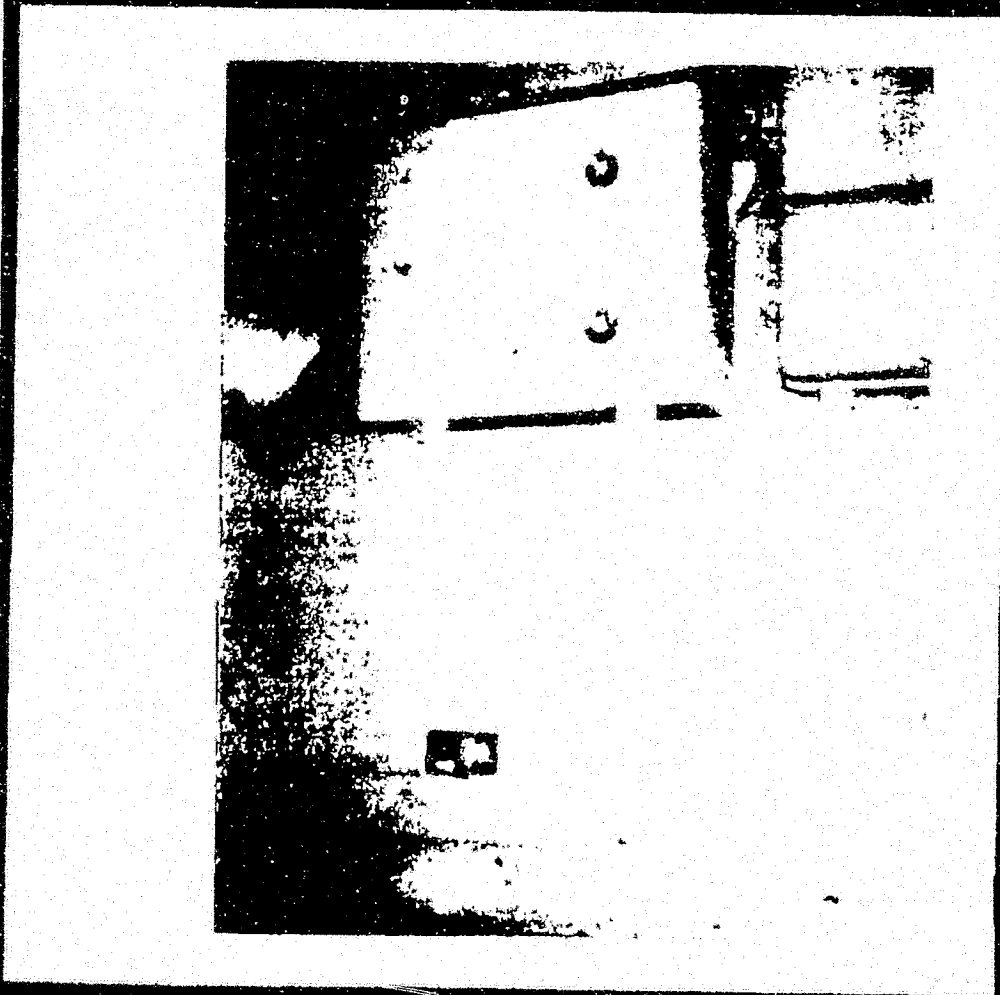
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SECRETARY'S OFFICE

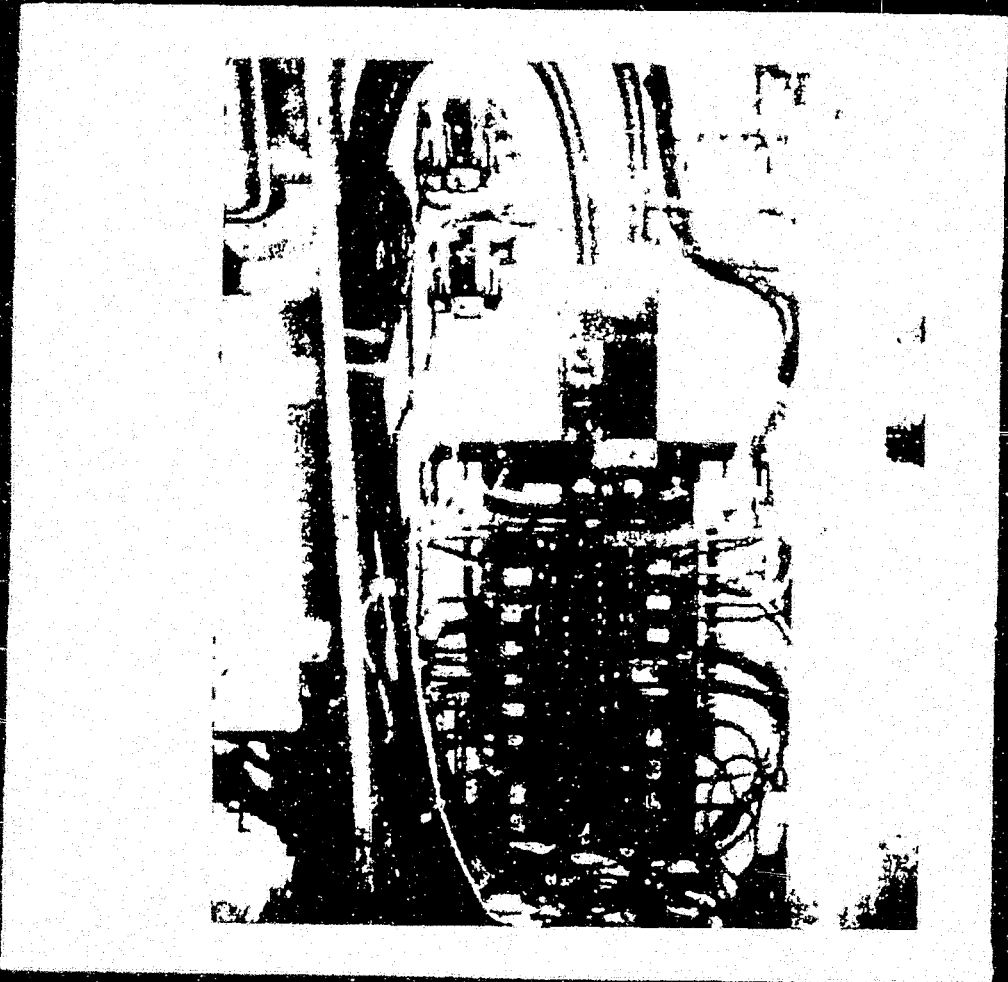
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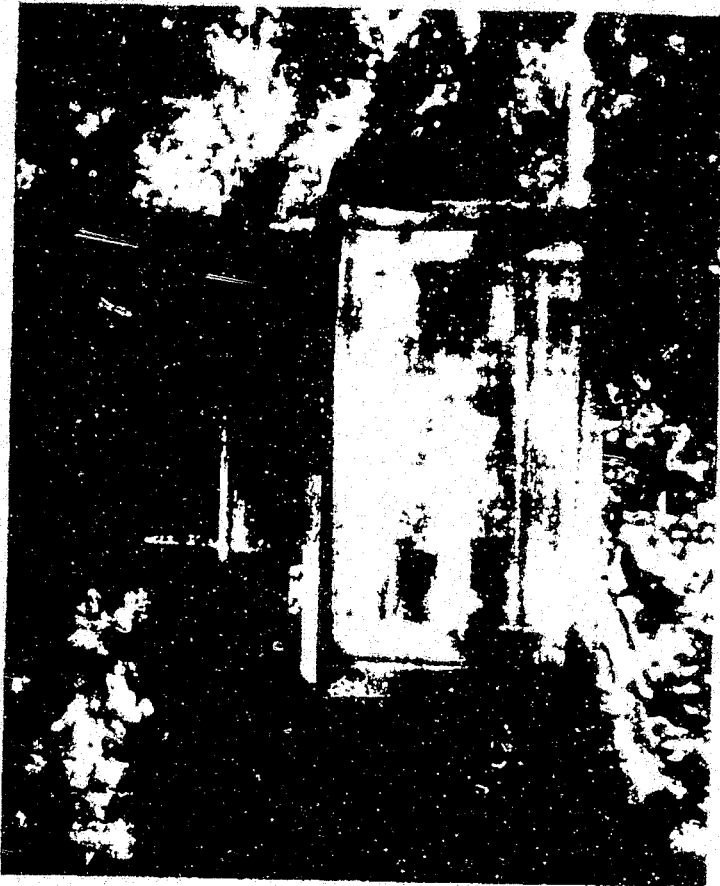
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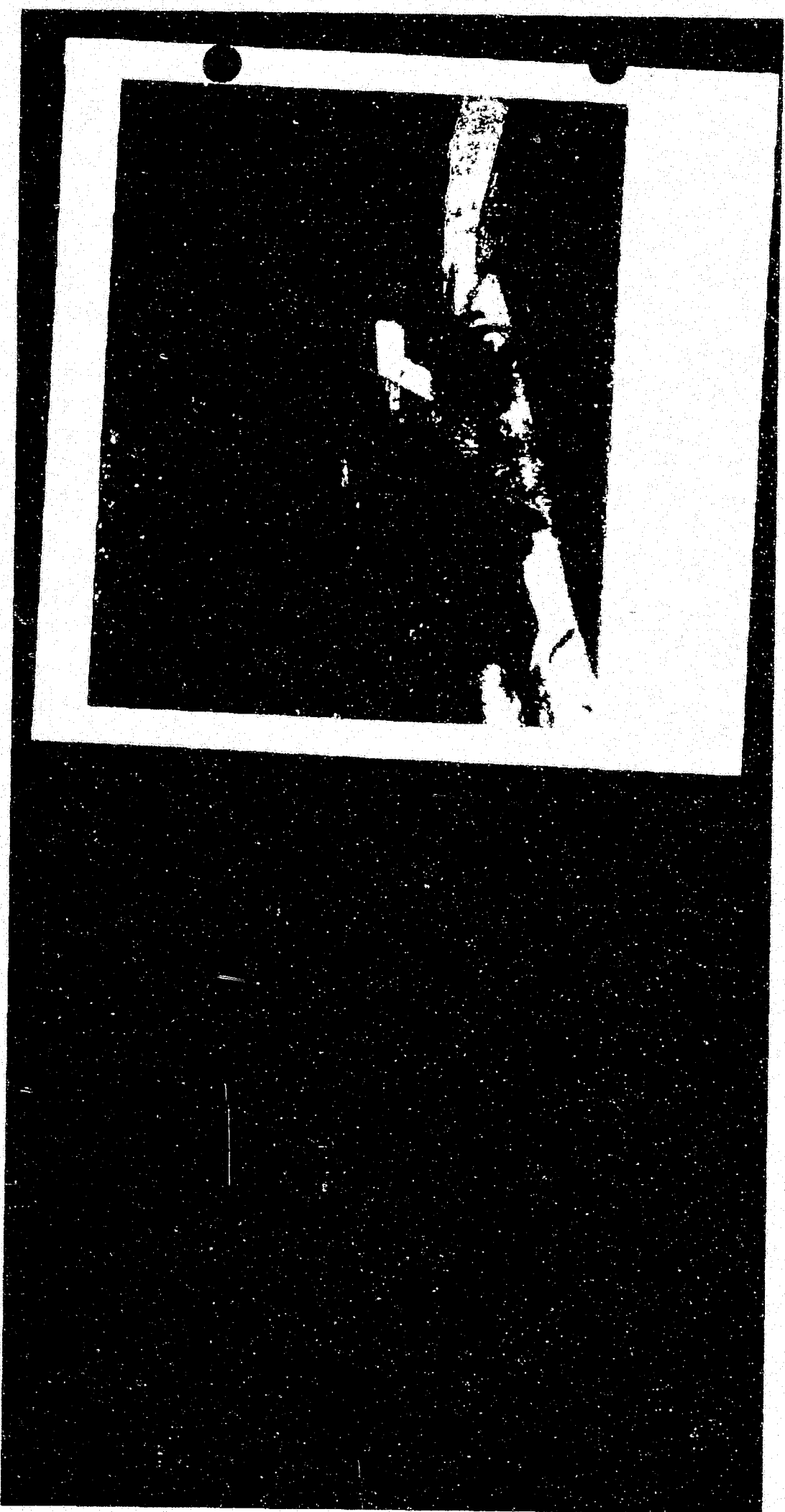
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PUC RASIELESKI

DOCKETED
 SEP 14 2006

Report Id: CURDS006
 Promise Information
 24 TIFFANY DR DUNMORE PA 18512
 PPH, Inc.
 HBI - Less than 75 KW Replacement Order
 Operating Center: Scranton
 Work Area: 00264
 Bill Gp: 02
 Meter Route: 328
 Reading Sequence: 5509
 Premise Type: Commercial Bldg
 Premise Enter:
 Prem Spec Note:
 Key: 00000

8/8-9/17A-LM

Order Information
 HBI - Less than 75 KW
 Order Number: 425853156
 Assigned To: ANN VAIDA

pls contact gretchen rasieleski-wife-at 570-575-7001-think current b Date/Time Scheduled: 08/08/06 08:05:00
 if is too high-said she wanted me to note on the acct that she does Date Wanted: 08/08/06
 not want to speak to ann...
 Requested By: FRANK RASIELESKI DEBORAH L POPE
 Phones: (570) 499-1421 extn:
 Act Spec Note:

Customer Information
 FRANK RASIELESKI d/b/a: GATE SERVICE
 Primary: (570) 499-1421 extn: Alt: (570) 575-7001 extn:
 Account Information
 Bill Acct: 9940420153 Revenue Class: Commercial - Other
 Premise Type: Commercial Bldg Bill Due: 08/16/06
 Nobccs: 00 Returned Items: 000 Disconnects: 00
 Budget Billing: N Proj Budg Amt: \$ 95
 Amount Due: \$ 369.82 Overage: \$ 0.00
 Deposit: \$ 0.00 Credit-Rating: A

Meter Information
 Mfr: T2188901 Dials: 0005 Phase: Single Status: On
 Electric: 56689M15690 Serv Loc: Underground Type: KWH/Demand
 Priority: Rate: 151 (G1-D) Small General Service w/Demand - 1999 M/L: Other Loc 1st FL
 Service Grid: 59676N45694 Model Type: A02650 Stock Code: 025200D
 Set Date: 12/23/03 Connect Date: 01/09/89 Elapsed days since last billed reading: 006 Readings not found:
 Last Reading - Date: 07/31/06
 Annunciator/Reading Code: *214889* Constant Reading Difference Calc. Daily Avg

Dial	Date	Usage	Days	Daily	KWH Avg	KW	Reading	Source	Bill	Budget	Same	Bill	Crust
000Tot KWH		3523	032	110	6.8000	GS1	Regular Company		\$	369.82	\$	0.00	Y
000PK KW 1p		158	029	5	0.6000	GS1	Regular Company		\$	31.54	\$	0.00	Y
		165	030	5	0.6000	GS1	Regular Company		\$	32.38	\$	0.00	Y
		193	032	6	0.5000	GS1	Regular Company		\$	35.83	\$	0.00	Y
		197	028	6	0.5000	GS1	Regular Company		\$	36.32	\$	0.00	Y
		222	030	7	0.7000	GS1	Regular Company		\$	39.38	\$	0.00	Y
		402	031	12	1.2000	GS1	Regular Company		\$	61.41	\$	0.00	Y
		863	030	28	1.5000	GS1	Regular Company		\$	108.91	\$	0.00	Y
		857	030	28	1.5000	GS1	Regular Company		\$	108.39	\$	0.00	Y
		891	031	27	1.8000	GS1	Regular Company		\$	111.30	\$	0.00	Y
		844	031	27	1.4000	GS1	Regular Company		\$	107.29	\$	0.00	Y
		769	029	26	1.4000	GS1	Regular Company		\$	100.86	\$	0.00	Y
		1212	032	37	7.5000	GS1	Regular Company		\$	156.48	\$	0.00	Y

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SEP 07 2006

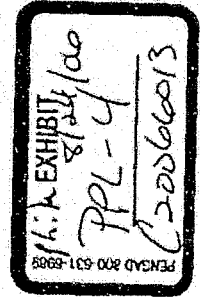
PUBLIC UTILITY COMMISSION
 SECRETARY'S BUREAU

DOCUMENT FOLDER

*John 12:00-13:00
 8/11
 Made Appointment
 8/11*

*File
 618 820 6004*

8/11 12 PM



*H/16. 10 PM
 11/16/06*

Historical Data													
06/30/05	3650 029	133	10.0000 GS1	Regular Company	\$	400.80	\$	0.00	Y				
06/01/05	695 030	23	1.3000 GS1	Regular Company	\$	92.99	\$	0.00	Y				
05/02/05	568 031	18	1.4000 GS1	Regular Company	\$	78.11	\$	0.00	Y				
04/01/05	254 030	8	0.6000 GS1	Regular Company	\$	41.64	\$	0.00	Y				
03/02/05	249 030	8	0.6000 GS1	Regular Company	\$	41.06	\$	0.00	Y				
01/31/05	254 032	9	0.7000 GS1	Regular Company	\$	46.09	\$	0.00	Y				
12/30/04	309 030	10	0.8000 GS1	Regular Company	\$	41.72	\$	0.00	Y				
11/30/04	267 032	8	0.6000 GS1	Regular Company	\$	37.14	\$	0.00	Y				
10/29/04	255 029	8	0.6000 GS1	Regular Company	\$	39.84	\$	0.00	Y				
09/30/04	247 031	7	0.6000 GS1	Regular Company	\$	34.94	\$	0.00	Y				
06/30/04	505 031	16	7.5000 GS1	Regular Company	\$	68.07	\$	0.00	Y				

Reading Instructions: GATE COMBO 3578

Completion Information _____

Date: ____/____/____ Arrived: ____ AM ____ PM Worked by: _____

Unable to complete: _____ Departed: ____ AM ____ PM

Comments: _____

4/10 Electrician Debit Show up.

Forward COA - DP gas to Pump house.

3-15th Rec 2 (50A DP (old))

Owner Debit known before of the Cb's gas.

Company Utility 20A - gate 20A - Cal type 20A Rec or DP 60A - Pull bus etc

Comments	Employee Number	Contact Information	Date	Contact Type
pls contact gretchen rasielseski-wife-at 570-575-7001--think current bill is too high--said she wanted me to note on the acct that she does not want to speak to ann...	DELKIPP	SYSTEM GENERATED	8/7/2006	HBI - Less than 75 KW Issued
pls contact gretchen rasielseski-wife-at 570-575-7001--think current bill is too high--said she wanted me to note on the acct that she does not want to speak to ann...	delkipp	SYSTEM GENERATED	8/7/2006	SC - HIGH BILL COMPLAINT
caller gretchen rasielseski-wife-thinks current bill is high-pls contact on cell at 570-5757001---said she does not want to speak to ann (she wanted me to note that)....thanks	DELKIPP	SYSTEM GENERATED	8/7/2006	Maintain Bill Account
Docket # C-20066013, assigned to Terry Albright. Prior informal bcs case #1955774.	E34329	SYSTEM GENERATED	3/24/2006	SC - PUC Formal Complaint
s/w Frank Rasielseski.. term \$682.62 by 2/9/06 to stop term 2/10/06.. rcvd PUC decision.. and wanted to set up p/a.. OFFERED 1/2 TODAY AND BALN IN 2WKS... cust not in agreement with that and says she intends to call PUC back for hearing...says he will contact them and call us back if wants to make pymt (agrec to terms)... UNDERSTOOD..	E70471	FRANK RASIELESKI	2/8/2006	Credit

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SEP 07 2006

PA PUBLIC UTILITY COMMISSION
OFFICE OF THE CLERK

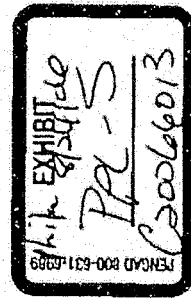
**DOCUMENTS
FOLDER**

DOCKETED
SEP 14 2006

8/7/2006 Leave Door Hanger Issued

SYSTEM GENERATED

CLMCL024



Comments	Employee Number	Contact Information	Date	Contact Type
DELIVER 3 DAY NOTICE				
CUT DATE: 2006-02-10 AMOUNT: \$744.03		SYSTEM GENERATED	2/3/2006	Non-Residential Collection II
working manual term: term date 2/9 for \$744.03	E69534	SYSTEM GENERATED	2/2/2006	Correspondence - Collections
BCS case #1955774, closed 1/19/06...CO OBTAINS DAILY READS. METER TESTED ACCURATE. APPEARS TO HAVE BEEN A PROBLEM WITH CUST EQUIP DUE TO HIGH CONSUMPTION 6/9/05 TO 7/2/05. ADVISED TO CONTACT THE COMPANY CONCERNING PAYMENT OF THE BAL.	E34329	SYSTEM GENERATED	1/19/2006	SC - GRACE EXTENSION
per: Frank ok to speak with Gretchen. Informed her PPL would not write off the \$ amount for the bill in question. Heater had to be running from june 9 thru Jul3 caused by break in the sensor when drive-way was blacktopped by the contractor here. He feels PPL should write this bill off for him..	e87433	SYSTEM GENERATED	8/9/2005	SC - GRACE EXTENSION
PUC INFORMAL/FISHER-BCS#1955774	E00532	SYSTEM GENERATED	8/5/2005	SC - PUC Informal Complaint
	E87433	SYSTEM GENERATED	8/5/2005	Investigation Field Contact
informed Gretchen who can speak for Frank that everything on the PPL side tested out here and the problem is on the customer side. Gave 800# for her to contact the PUC	E87433	SYSTEM GENERATED	8/5/2005	HBI - Less than 75 KW Completed
	c87433	SYSTEM GENERATED	8/5/2005	SC - HIGH BILL COMPLAINT

<u>Comments</u>	<u>Employee Number</u>	<u>Contact Information</u>	<u>Date</u>	<u>Contact Type</u>
through Gretchen because Frank not happy with outcome on this request I gave her the PUC# and explained PPL did everything on the PPL equipment side & it tested out. Problem on customer side here..	E41060	frank rasteleski	8/4/2005	High Bill
frank gave permission to speak to girl friend gretchen as he was driving the car. i spoke to him and he said the contact rep was out several times and he feels the bill is still wrong. he does not want her to come out again. he then said to speak to gretchen. i transferred her to terry albrights answering machine. he said this is for the gate.	E41060	SYSTEM GENERATED	8/4/2005	Maintain Bill Account
corrected phone # per frank	E87433	Frank	7/26/2005	High Bill
Not satisfied. Gave me Frank Tunis as the paving contractor that cut into the sensor in April and Padloski & Son Overhead door that made cable repairs to this gate to operate 5/15/05. claims the 23 days high use is PPL problem not contractors..wants this resolved NOW..will get back to him or have someone contact him in regards to a resolution here..	E87433	Frank (phone msg to conta	7/26/2005	High Bill
break in the drive-way sensor could cause bad ground and the usage on this 23 days of increase..back to normal now..will inform Frank that PPL has had his meter tested which is accurate and investigated with him at the property..His contractor that caused the break through no fault of PPL or customer should have liability on the (Contractor caused problem)				

Comments	Employee Number	Contact Information	Date	Contact Type
<p>test in place in front of the owner and Jack Martin who works for Frank and it tested out 99.16% accurate here..2x's..switches to heaters in the gate area breakers in seperate box at the very bottom of the drive-way have been off for over 10years. Can't justify this 23 continued use june9 thru july 3 at 172 a day back to 21 a day here.</p>	E87433	Frank Rastieski	7/20/2005	Meter
<p>left phone message for Frank to contact in regards to his electricians field work to check his breaker and switches and label them ..heat break and another unknown breaker in OFF position in the gate panel box..possible that for 23days someone turned on in error and didn't shut down till after??waiting his response here</p>	E87433	Frank(left ph messg)	7/20/2005	High Bill
<p>met with Frank and informed house up for sale..possible realtor turned heaters in 1mile drive way on in error and it took 23days of high use until it was shut down??check to see if outlet running to another property..No signs and T O O far without being noticed..I beam cut in drive-way when it was repaved..electrician checking hse panel and gate to follow up</p>	E87433	Frank	7/18/2005	High Bill
<p>updated ph#on account..remove 3448367</p>	E87433	SYSTEM GENERATED	7/14/2005	Maintain Bill Account
	E48708	SYSTEM GENERATED	7/8/2005	HBI - Less than 75 KW Issued

Comments	Employee Number	Contact Information	Date	Contact Type
FRANK RASIELESKI DISPUTES HIGHER THAN EXPECTED USE FOR SERVICE TO ELECTRIC GATE AND ENTRY LIGHTS. PLEASE CONTACT FRANK AT 570-499-2122	E48708	SYSTEM GENERATED	7/8/2005	SC - HIGH BILL COMPLAINT
FRANK RASIELESKI DISPUTES HIGHER THAN EXPECTED USE FOR SERVICE TO ELECTRIC GATE AND LIGHTS-HIGH BILL INVESTIGATION ISSUED	E11459	frank rasieleski	7/8/2005	High Bill
was speaking w cust line went dead.	CUBCA110	CUBCA110	2/4/2005	Billing - Rate Rebilling
REBILL DUE TO RATE CHANGE EFFECTIVE 2005-01-01.	PAM0001	SYSTEM GENERATED	12/24/2003	Change Meter Only Issued
This order was issued for an AMR replacement meter OLD METER: 91099658 OUT KWH: 8468: OUT KW: 0.0 DATE: 2003-12-23 NEW METER: 72198901 IN KWH: 00000 IN KW: 0.0	CSSDR044	FRANK RASIELESKI	7/24/2003	Meter
AMR Deployment is scheduled in the near future.				
THIS IS A CSS SYSTEM GENERATED CANCEL REBILL.	E02024	SYSTEM GENERATED	6/4/2003	Auto Cancel Rebill Electric
working excess estimate wfm's entered an adjusted reading R82634 for 2/03/03 billing date	MDT	SYSTEM GENERATED	2/5/2003	Cancel/Rebill Service
		SYSTEM GENERATED	1/22/2003	Check Read - Excess Estimates Co

