

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :  
 2. BUREAU: ALJ :  
 3. SECTION(S) :  
 5. APPROVED BY: : 4. PUBLIC MEETING DATE:  
 DIRECTOR: : 00/00/00  
 SUPERVISOR: :  
 6. PERSON IN CHARGE: : 7. DATE FILED: 03/22/06  
 8. DCKET NO: C-20066017 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: COUSAR, BARBARA

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES SHE NEVER REQUESTED GAS SERVICE FOR HER HOUSE. SHE WANTS THE PUC TO ORDER THE COMPANY TO VOID THE BILL THAT SHE FEELS SHE IS NOT RESPONSILBE FOR AND REMOVE THE LIEN AGAINST HER NAME.

DOCUMENT  
FOLDER

DOCKETED  
MAR 23 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

ORIGINAL

SECRETARY'S OFFICE

2006 MAR 22 AM 9:31

125042

Please print or type.

C-20066017

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Barbara Cousar

Street/P.O. Box 4168 Poplar St Apt # \_\_\_\_\_

City Phila State PA Zip 19104

County Phila.

Area Code/HOME Phone 215-386-9150

Area Code/WORK Phone 215-852-4338

Utility Account Number 019791137  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box 4174 Poplar St.

City Phila State PA Zip 19104

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: P.G.W.

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

23

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other. *SEE APPENDIX A*  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

- NOV. 03 Rcvd Bill - went to P.G.W. Broadcaster. Informal  
to contact PUC
  - Left several messages for Matthew Hrivnak. Spoke w/ him 12/16/03
  - ~~that~~ assigned case # & informed will contact.
- During the course. Spoke w/ following PUC Reps. - Gloria Cook,  
Shirley, Trent, & Justin

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I want PUC to order PGW. to  
void the bill and to move the lien  
against my Name.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: Barbara Cowan, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Barbara Cowan 3/18/06  
(Signature) (Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105
--

Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
--

Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

**Keep a copy of your complaint for your records.**

Pennsylvania Public Utility Commission

Formal Complaint

Case #1522588 – 4174 Poplar Street – Philadelphia, PA 19104

Utility Name – PGW (Philadelphia Gas Works (NGDC))

4. Complaint

A. In general, what is your complaint?

Other:

- I never requested gas service for this house, therefore I can not have an account
- There was no one living in the house during the said period
- Not a valid bill
- Stuck bill in my name by default (if you are claiming that I order service for this house, please provide proof, with my signature, etc.)
- If service was ordered, I never ordered it
- House was vacant and there were not other services running (according to the electric & water company)
- The house is/was not in my name
- Possibility is gas leaks and or workers illegally turned on gas
- **I never knew that the case was closed and did not receive a copy of the report until February 2006.** I was still waiting for a ruling. I was under the impression that the case was still pending. When the house was in the process of being sold in January 2006, I was contacted because of the gas lien; therefore, I contacted PUC and they informed me that the case was closed. I immediately contacted PUC regarding this matter and this is when I learned that the case closed and ruling was made. Trent who works at PUC was suppose to mail me the report; however, I never did receive it and had to call PUC several times before the actual report was sent to my attention. I received the report the last week of February thanks to Justin who works at PUC.

I am requesting that the bill and lien against my name be removed.

PGW - CLOSING CASE INFORMATION SENT ON 12/9/2004 IN FILE  
PGW\_CL\_12092004\_124622.XML

CASE DETAILS

CASE # 1522588

UTILITY NAME PGW (PHILA. GAS WORKS (NGDC)

DECISION ISSUE Y ORAL/WRITTEN W

VIOLATION NO CHAP 56/64 OTHER

SECTION/RULE

TOTAL BALANCE 3074.88 CLOSING DATE 2004-12-09

RESOLUTION DECISION ISSUED- BARBARA COUSAR IS RESPONSIBLE FOR GAS USED AT 4174 POPLAR ST FROM JULY 22, 2002- JULY 17, 2003= \$3,074.88. CUST TO PAY \$300.00 PFR MONTH ON FINAL BALANCE OWING TO PGW INVESTIGATION BY STAFF OF THE BUREAU OF CONSUMER SERVICES REVEALED

1. THAT BARBARA COUSAR PURCHASED THE PROPERTY AT 4174 POPLAR ST, PHILADELPHIA, PA ON JULY 22, 2002.
2. THAT PGW TURNED THE GAS SERVICE OFF AT 4174 POPLAR ST ON OCTOBER 31, 2002.
3. THAT IN JULY 2003 PGW DISCOVERED THE GAS SERVICE HAS BEEN TURNED BACK ON.
4. THAT PGW BILLED BARBARA COUSAR FOR THE GAS USED AT 4174 POPLAR ST, PHILADELPHIA, PA FOR THE PERIOD OF JULY 22, 2002- JULY 17, 2003 FOR \$3,074.88.

BASED ON THESE FINDINGS, THE BUREAU OF CONSUMER SERVICES CONCLUDES

1. THAT THE BILLS ARE CORRECT AS RENDERED.
2. THAT THE CUSTOMER IS RESPONSIBLE FOR THE BALANCE OWING TO THE PHILADELPHIA GAS WORKS.

THEREFORE IT IS DECIDED

1. THAT THE PHILADELPHIA GAS WORKS WILL WAIVE ALL LATE PAYMENT CHARGES THAT WERE CHARGED TO THE CUSTOMER'S ACCOUNT FROM JUNE 4, 2004 TO THE PRESENT.
2. THAT THE CUSTOMER WILL PAY \$300.00 TOWARDS THE FINAL BALANCE OWING TO THE PHILADELPHIA GAS WORKS EACH MONTH UNTIL THE BALANCE IS PAID IN FULL.
3. THAT THE PHILADELPHIA GAS WORKS WILL NOT CHARGE LATE PAYMENT FEES TO CUSTOMER'S ACCOUNT AS LONG AS THE CUSTOMER PAYS ACCORDING TO THE DECISION. HOWEVER, THE PHILADELPHIA GAS WORKS MAY APPLY LATE PAYMENT FEES IF YOU DO NOT PAY ON TIME OR

PGW - CLOSING CASE INFORMATION SENT ON 12/9/2004 IN FILE  
PGW\_CL\_12092004\_124622.XML

DO NOT KEEP THIS AGREEMENT

DECEMBER 9, 2004  
DATE

SIGNATURE

HRIVNAK

COMPLAINT INVESTIGATOR

CONSUMER SERVICES

COMMISSION

MATTHEW

UTILITY

BUREAU OF

PA PUBLIC UTILITY

SERVICE RESTORED PAY(OFFS)

KEEP SERVICE ON PAY (REMEDS)

TERMS

SPECIAL BUDGET/OPT PAYMENT

PLUS PAY TOWARD ARREARS

CURRENT MONTHLY PAY

10 DAY/RECONNECT PAY

BEGIN WITH BILL DATE

PAY CURRENT BILL PLUS

ACCT BALANCE DATE

BY

REGULAR BUDGET AMT

FINAL MONTHLY PAY

END OF MONTH PAYMENT

**LETTER & PARAGRAPHS**

LETTER TYPE

LETTER HEAD DATE

SPECIAL  
PARAGRAPH NAME

**CUSTOMER DETAILS**

CUSTOMER NAME BARBARA COUSAR

SERVICE ADDRESS 4174 POPLAR ST  
PHILA PA 19104

ACCOUNT NBR 0197911137

BCS INVESTIGATOR MATTHEW HRIVNAK

NO. OF TIMES SENT 1 NO. OF TIMES FAXED 0

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: March 23, 2006

BARBARA COUSAR  
Complainant

v.

PHILADELPHIA GAS WORKS  
Respondent

Complaint Docket  
No: C-20066017

DOCUMENT  
FOLDER

DOCKETED

MAR 23 2006

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FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

---

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

DATE SERVED: March 23, 2006

C-20066017

LAURETO FARINAS ESQUIRE  
PHILADELPHIA GAS WORKS  
800 W MONTGOMERY AVE  
PHILADELPHIA PA 19122-2898

DOCUMENT  
FOLDER

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by BARBARA COUSAR . To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

March 23, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,

James J. McNulty  
Secretary

ane

**Philadelphia Gas Works**  
800 West Montgomery Avenue, Philadelphia, PA 19122



Mary M. Chan, Paralegal  
Legal Department  
Direct Dial: (215) 684-6830  
Fax: (215) 684-6798  
E-mail: [mary.chan@pgworks.com](mailto:mary.chan@pgworks.com)

ORIGINAL

April 11, 2006

RECEIVED

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

APR 11 2006

PA PUBLIC UTILITY COMMISSION  
HARRISBURG, PA

**RE: Barbara Cousar vs. PGW, Docket No. C-20066017**

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is needed about this matter, please do not hesitate to contact me at my direct-dial number above. Thank you for your assistance in this matter.

DOCUMENT  
FOLDER

Sincerely,

A handwritten signature in black ink, appearing to read "Mary M. Chan", written over a horizontal line.

Mary M. Chan

Enclosure

cc: Barbara Cousar  
Eloise Carnall

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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

APR 11 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION  
PHILADELPHIA OFFICE

Barbara Cousar

v.

Philadelphia Gas Works

Docket No.: C-20066017

DOCUMENT  
FOLDER

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Admitted.
4. (a) Admitted in part; denied in part. It is admitted that the Complainant never requested gas service at 4174 Poplar Street, Philadelphia, PA (Service Address). By way of further answer, PGW records indicate that on October 31, 2002, PGW terminated gas service at the Service Address. However, in July 2003, PGW discovered an unauthorized turn on of gas service at the Service Address. The Complainant was billed for unauthorized gas usage from July 22, 2002 through July 17, 2003 in the amount of \$3,301.36. PGW billed the Complainant for the unauthorized gas usage for that period because investigations concluded that the Complainant purchased the Service Address on July 22, 2002.

**DOCKETED**  
APR 17 2006

Therefore, PGW denies the averment that there was no gas consumption for that period.

By way of answer, the Bureau of Consumer Service ("BCS") decision dated December 9, 2004, ordered the Complainant to pay \$300 monthly until balance is paid in full. A copy of the BCS decision is attached hereto as Exhibit "A".

PGW further denies the averment that the Complainant did not have any knowledge she did not receive the copy of the BCS decision. PGW lacks knowledge of when the Complainant received the BCS decision.

(b) Denied. PGW denies the averment that the Complainant received the bill in November 2003. PGW records indicate that the Complainant's bill was sent in October 2003. PGW has no knowledge of the contact between the Complainant and the Commissioner's staff.

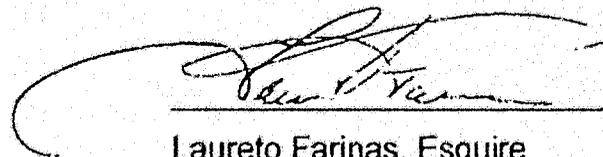
Therefore, PGW denies the averments concerning the Complainant's contact the Commissioner's staff.

5. Denied. The averment in Paragraph 5 of the Complaint is a request for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Admitted.
7. Admitted.

**Wherefore**, PGW respectfully requests that this Commission find against the Complainant, and affirm the decision of the BCS in this matter. PGW requests that, the Commission enter an Interim Order directing the Complainant to make payment of the current bill during the pendency of the hearing in this matter. PGW further requests that the Interim Order directing payment authorize PGW to terminate service if the Complainant fails to comply with that Interim Order.

Respectfully submitted,

April 11, 2006



Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982

EXHIBIT "A"

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APR 11 2006

PA PUBLIC UTILITY COMMISSION  
ELECTRICITY DIVISION

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- <Case>

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<CompanyCode>0766</CompanyCode>

<CompanyType>GAS TRANSPORTER</CompanyType>

- <Customer>

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<CustomerLastName>COUSAR</CustomerLastName>

<AccountNumber>0197911137</AccountNumber>

- <CustomerServAddress>

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<ServCity>PHILA</ServCity>

<ServState>PA</ServState>

<ServZip5>19104</ServZip5>

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</Customer>

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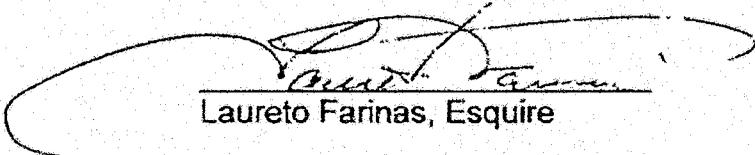
<Resolution>DECISION ISSUED- BARBARA COUSAR IS RESPONSIBLE FOR GAS USED AT 4174 POPLAR ST FROM JULY 22, 2002- JULY 17, 2003= \$3,074.88. CUST TO PAY \$300.00 PER MONTH ON FINAL BALANCE OWING TO PGW. INVESTIGATION BY STAFF OF THE BUREAU OF CONSUMER SERVICES REVEALED: 1. THAT BARBARA COUSAR PURCHASED THE PROPERTY AT 4174 POPLAR ST, PHILADELPHIA, PA ON JULY 22, 2002. 2. THAT PGW TURNED THE GAS SERVICE OFF AT 4174 POPLAR ST ON OCTOBER 31, 2002. 3. THAT IN JULY 2003 PGW DISCOVERED THE GAS SERVICE HAS BEEN TURNED BACK ON. 4. THAT PGW BILLED BARBARA COUSAR FOR THE GAS USED AT 4174 POPLAR ST, PHILADELPHIA, PA FOR THE PERIOD OF JULY 22, 2002- JULY 17, 2003 FOR \$3,074.88. BASED ON THESE FINDINGS, THE BUREAU OF CONSUMER SERVICES CONCLUDES: 1. THAT THE BILLS ARE CORRECT AS RENDERED. 2. THAT THE CUSTOMER IS RESPONSIBLE FOR THE BALANCE OWING TO THE PHILADELPHIA GAS WORKS. THEREFORE IT IS DECIDED: 1. THAT THE PHILADELPHIA GAS WORKS WILL WAIVE ALL LATE PAYMENT CHARGES THAT WERE CHARGED TO THE CUSTOMER'S ACCOUNT FROM JUNE 4, 2004 TO THE PRESENT. 2. THAT THE CUSTOMER WILL PAY \$300.00 TOWARDS THE FINAL BALANCE OWING TO THE PHILADELPHIA GAS WORKS EACH MONTH UNTIL THE BALANCE IS PAID IN FULL. 3. THAT THE PHILADELPHIA GAS WORKS WILL NOT CHARGE LATE PAYMENT FEES TO CUSTOMER'S ACCOUNT AS LONG AS THE CUSTOMER PAYS ACCORDING TO THE DECISION. HOWEVER, THE PHILADELPHIA GAS WORKS MAY APPLY LATE PAYMENT FEES IF YOU DO NOT PAY ON TIME OR DO NOT KEEP THIS AGREEMENT. DECEMBER 9, 2004  
DATE \_\_\_\_\_ SIGNATURE MATTHEW HRIVNAK  
UTILITY COMPLAINT INVESTIGATOR BUREAU OF CONSUMER

*Done  
JE*

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel for the Philadelphia Gas Works. I am authorized to make this verification on its behalf. The facts set forth in the foregoing Answer are true and correct to the best of my knowledge, information and belief. I expect to be able to prove these facts at a hearing held in this matter. This verification is made subject to the penalties of 18. Pa. C.S. §4904, concerning false statements to authorities.

Dated: April 11, 2006

  
Laureto Farinas, Esquire

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APR 11 2006

PA PUBLIC UTILITY COMMISSION  
ELECTRICITY & GAS

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

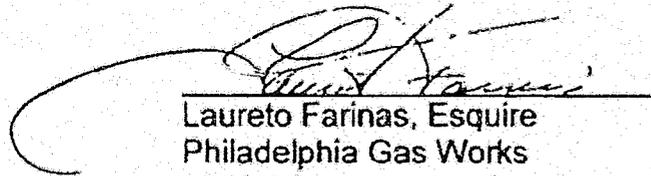
*Barbara Cousar*  
4168 Poplar Street  
Philadelphia, PA 19104

Dated: April 11, 2006

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APR 11 2006

PA PUBLIC UTILITIES COMMISSION  
(PHILADELPHIA OFFICE)



Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982