

CAPTION SHEET

CASE MANAGEMENT SYSTEM

- 1. REPORT DATE: 00/00/00
- 2. BUREAU: ALJ
- 3. SECTION(S):
- 5. APPROVED BY: DIRECTOR: SUPERVISOR:
- 6. PERSON IN CHARGE:
- 8. DOCKET NO: C-20065960
- 4. PUBLIC MEETING DATE: 00/00/00
- 7. DATE FILED: 03/06/06
- 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: CHAMPLIN, DOUGLAS L

RESPONDENT/APPLICANT: PPL ELECTRIC UTILITIES CORP

COMP/APP COUNTY: CUMBERLAND

UTILITY CODE: 110500

ALLEGATION OR SUBJECT

COMPLAINANT STATES HE WANTS THE MONTHLY PAYMENT REVERSED AND THE DISCONNECT TO BE STOPPED.

DOCKETED
MAR 07 2006

COMPLAINT
FOLDER

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

C-20065960

PA P.U.C.
SECRETARY'S BUREAU

2006 MAR -6 AM 10:23

RECEIVED

Please print or type.

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name DOUGLAS L CHAMPLIN

Street/P.O. Box 3 SOUTH SECOND ST Apt # _____

City WORMLEYSBURG State PA Zip 17043

County CUMBERLAND

Area Code/HOME Phone (717) 608-9175 (CELL) NO LAND LINE

Area Code/WORK Phone (717) 731-8828 x 218

Utility Account Number 68960-70023
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: PP&L

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER
(taxi, moving company, limousine)

DOCKETED

MAR 07 2006

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FOLDER 2

13

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.

~~I received a notice that my utility service is being terminated.~~

I would like a payment agreement.

Other
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint

I did not receive notice that in November a decision was made to pay \$20 per month, I am first requesting that amount be reduced. Seems I am angered that I have received a termination notice. I did pay my budget of \$53 in Dec Jan and the \$20 in February (with I find an arm decision) at worst I am \$344 behind (but they want it all!

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- Reduce Monthly Payment
- STOP DISCONNECT

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)

NO

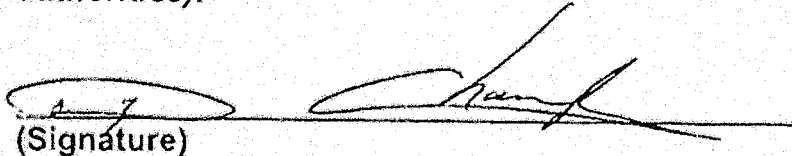
If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I DOUGLAS L CHAMPLIN, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).


(Signature)

3/3/06
(Date)

9. **LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. **FILING**

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

AT 01 004196 55479B 19 A**3DGT

DOUGLAS L CHAMPLIN
3 S 2ND ST
WORMLEYSBURG PA 17043-1303

February 21, 2006



Bill Account No: 68960-70023

**10-DAY SHUT-OFF NOTICE
AVISO DE SUSPENSION DE SERVICIO**

Your Electric Service May Be Shut Off !

Because your bill is past due, we will shut off the service to
3 S 2ND ST, WORMLEYSBURG PA 17043 on or after 8:00 AM on 04-03-2006.
We may act on this notice for up to 60 days.

We will NOT Shut off your electric service if you do ONE of the following:

- Call us at 800-358-6623 to arrange to pay your past due bill of \$1,992.71.
- Pay the amount you owe on your payment plan. Call us at 800-358-6623 for this amount.
- Show us a paid receipt for the past due amount.
- Call 800-358-6623 right away if you dispute this bill or to provide us with household income and occupant information. You may be eligible for a payment agreement or special assistance programs.

If we shut off your electric service, you may have to pay all of the following before we can turn your service on:

Past Due Bill	\$ 1,992.71
Security Deposit	\$ 110.00
Turn-on Charge	\$ 15 (\$21 after hours)
Total	\$ 2,117.71

- To talk about your bill, please call our office at 1-800-358-6623.

MEDICAL EMERGENCY NOTICE

Let us know if someone living in your home is seriously ill or has a medical condition. **WE WILL NOT SHUT OFF YOUR SERVICE** provided you:

- 1) Have your licensed physician or nurse practitioner certify by phone or in writing that such an illness exists and that it may be aggravated if your service is shut off. Written certification is needed within 7 days: **AND**
- 2) Make arrangements to pay this bill. You must provide us with household income and occupant information to determine your payment terms while protected under the medical certification.

Request for Formal Complaint Form
(Notification of Intent to Appeal)

Untimely sent 2/21/06

Notice to Customer:

C-20065960

If you sign and return this form, you are telling the Public Utility Commission that you want to appeal this decision. Do not return this form unless you want to appeal this decision.

If you want to appeal, you must return this form within 20 days of 10/27/2005. The Commission will send you formal complaint forms if you return this form.

You must comply with this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may shut off your service.

DOCUMENT FOLDER

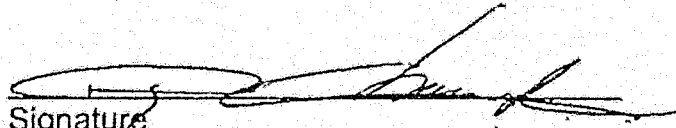
Sincerely,
Pennsylvania Public Utility Commission

Yes, I want to appeal this decision. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

DOUGLAS L CHAMPLIN
3 S 2ND ST
WORMLEYSBURG PA 17043 - 1303

717-608-9175
(Area Code) Telephone Number
BCS: 1884071
Company: PPL UTILITIES


Signature
Date of Mailing: ~~10/27/2005~~
1/15/06

Mail this completed form to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

BTL

SECRETARY'S BUREAU

2005 FEB 21 AM 9:24

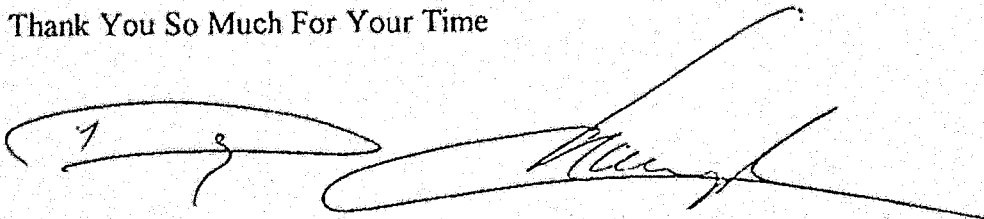
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February 15, 2006

I recently contacted the PUC to inquire on a case I had opened some time ago. The primary reason was because PP&L told me on the phone I had to pay over \$600 to keep my power on, despite the fact I had paid the budget amount as ordered on my bill and as instructed during a phone conversation with them. The PUC staff told me that a decision was handed down in October of \$200/month. I paid the budget amount of \$53 each month and am paying the \$200 today for February. I am asking that PP&L not be permitted to turn off my power. I am also requesting that the \$200/per month payment plan be reduced. I am struggling as it is, and am afraid the amount may be more than I can handle.

I apologize for the lateness of this appeal, but as stated before, I just recently received the judgment in the mail after not receiving it in October and it being resent recently.

Thank You So Much For Your Time

A handwritten signature in black ink, appearing to read 'Douglas L. Champlin', with a large, sweeping flourish extending to the right.

Douglas L. Champlin

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: March 6, 2006

DOUGLAS L CHAMPLIN
Complainant

DOCUMENT
FOLDER

v.

PPL ELECTRIC UTILITIES CORPORATION
Respondent

Complaint Docket
No: C-20065960

DOCKETED

MAR 07 2006

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PPL ELECTRIC UTILITIES CORPORATION

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: March 6, 2006

C-20065960

PPL ELECTRIC UTILITIES CORPORATION
PAUL E RUSSELL GEN COUNSEL
TWO N 9TH ST
ALLENTOWN PA 18101-1179

Dear Mr. Russell:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by DOUGLAS L CHAMPLIN. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

DOUGLAS L CHAMPLIN
FOLDER

March 6, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

James J. McNulty
Secretary

ddi

ORIGINAL

GROSS, MCGINLEY, LABARRE & EATON, LLP

MALCOLM J GROSS
PAUL A. MCGINLEY
DONALD LABARRE, JR.
J. JACKSON EATON, III
MICHAEL A. HENRY
PATRICK J. REILLY
WILLIAM J. FRLES
ANNE K. MANLEY
SUSAN ELLIS WILD
VICTOR F. CAVACINI
ROBERT A. ALPERT
JOHN P. SERVIS
ALLEN I. TULLAK
RICHARD T. CURLEY
RAYMOND I. DFRAYMONT

ATTORNEYS AT LAW
33 SOUTH SEVENTH STREET
P.O. BOX 4060
ALLENTOWN, PENNSYLVANIA 18105-4060

(610) 820-5450
TELEFAX (610) 820-6006
E-MAIL kspotts-kimmel@gmle.com
Direct number: (610) 871-1330

JOHN F. GROSS
KIMBERLY G. KRUPKA
K. A. SPOTTS-KIMMEL
ERROL C. DEANS, JR.
ANDREW H. RALSTON, JR.
LOREN A. WALMER

OF COUNSEL
DAVID C. KEEHIN

*Also admitted in NY

EASTON OFFICE:
717 WASHINGTON ST
EASTON PA 18042
(610) 258-1506

March 22, 2006

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
Post Office Box 3265, 400 North Street
Harrisburg, PA 17105-3265

DOCUMENT
FOLDER

RECEIVED
2006 MAR 27 PM 12:00
SECRETARY'S BUREAU
PA P.U.C.

RE: Douglas L. Champlin v. PPL Electric Utilities Corporation
Docket No. C-20065960

Dear Mr. McNulty:

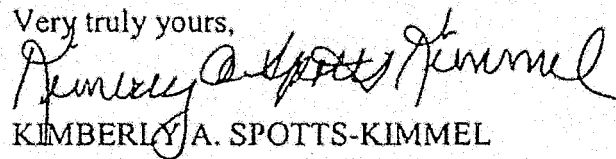
Enclosed for filing in the above-captioned matter are an original and three copies of a Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,


KIMBERLY A. SPOTTS-KIMMEL

KSK/sam
Enclosures

cc: Administrative Law Judge Veronica Smith (w/enc.)
Douglas L. Champlin (w/enc.)
Diedre Bilger (w/enc.)
Carol Carr (w/enc.)

ORIGINAL

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

DOUGLAS L. CHAMPLIN,

Complainant,

v.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

Complaint Docket
NO. C-20065960

DOCUMENT
FOLDER

RECEIVED
2006 MAR 27 AM 12:00
PA P.U.C. BUREAU
SECRETARY'S BUREAU

CERTIFICATE OF SATISFACTION OF COMPLAINT

1. Complainant is Douglas L. Champlin (hereafter "Complainant").
2. Respondent is PPL Electric Utilities Corporation (hereafter "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to Section 5.24(b) of Title 52 of the Pennsylvania Code, 52 Pa. Code § 5.24(b).
4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL:
 - (a) Complainant agrees to pay \$53 on or before March 29, 2006. In addition, beginning with the next electric bill due date and continuing thereafter, Complainant agrees to pay

DOCKETED
MAR 30 2006

the budget bill amount plus \$52 per month on Account No. 68960-70023 until the overdue balance of \$1,992.71 is paid in full.

(b) PPL agrees not to apply late payment charges to the amount of the arrearage at Account No. 68960-70023 for as long as Complainant makes payments as stated in Paragraph 4(a) hereof.

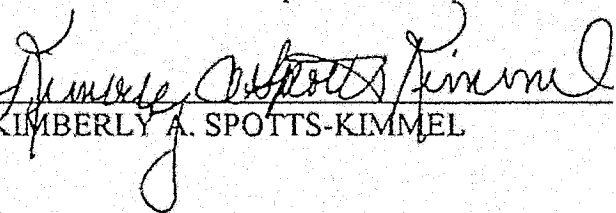
(c) PPL agrees not to terminate Complainant's aforesaid account based on Complainant's arrearage for as long as Complainant makes payments as stated in Paragraph 4(a) hereof.

(d) Complainant agrees to withdraw his Complaint with the Commission at the above docket number with prejudice.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By: 
KIMBERLY A. SPOTTS-KIMMEL

Dated: March 22, 2006
at Allentown, Pennsylvania

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

DOUGLAS L. CHAMPLIN

v.

PPL ELECTRIC UTILITIES CORPORATION

Complaint Docket
NO. C-20065960

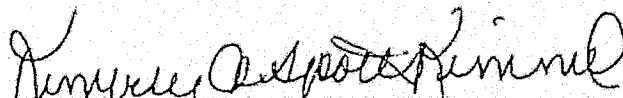
RECEIVED
2006 MAR 27 AM 12:00
SECRETARY P.A.P.U.C.'S BUREAU

CERTIFICATE OF SERVICE

I hereby certify that I have this date served a true copy of the foregoing document upon the participant, listed below, in accordance with the requirements of § 1.54 (relating to service by a participant):

Douglas L. Champlin
3 South Second Street
Wormleysburg, PA 17043

Dated this 22nd day of March 2006.


KIMBERLY A. SPOTTS-KIMMEL

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: March 29, 2006

SUBJECT: C-20065960 Douglas L. Champlin v. PPL Electric Utilities Corporation

TO: Wanda Zeiders
Docket Management

FROM: Susan Licon, ALJ Support Staff
Office of Administrative Law Judge

**DOCUMENT
FOLDER**

On March 27, 2006, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: (None Assigned)
Beth Plantz
Case File

DOCKETED
APR 11 2006