

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :
2. BUREAU: ALJ :
3. SECTION(S) :
5. APPROVED BY: : 4. PUBLIC MEETING DATE:
DIRECTOR: : 00/00/00
SUPERVISOR: :
6. PERSON IN CHARGE: : 7. DATE FILED: 03/03/06
8. DOCKET NO: C-20065961 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: ROCK STREET REALTY

RESPONDENT/APPLICANT: PP&L GAS UTILITIES CORP

COMP/APP COUNTY: LUZERNE

UTILITY CODE: 125127

ALLEGATION OR SUBJECT

COMPLAINANT STATES GAS LEAK AT METER CAUSED EXCESSIVE CHARGES. THEY WOULD LIKE THE PUC TO CORRECT BILL.

DOCUMENT
FOLDER

DOCKETED
MAR 16 2006

CAPTION SHEET

CASE MANAGEMENT SYSTEM

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8. DOCKET NO: C-20065961	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: ROCK STREET REALTY

RESPONDENT/APPLICANT: NORTH PENN GAS CO.

COMP/APP COUNTY: LUZERNE

UTILITY CODE: 122050

ALLEGATION OR SUBJECT

COMPLAINANT STATES GAS LEAK AT METER CAUSED EXCESSIVE CHARGES. THEY WOULD LIKE THE PUC TO CORRECT BILL.

DOCKETED
MAR 07 2006

**DOCUMENT
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED

Please print or type.

C-20065961

FEB 27 2006

1. CUSTOMER NAME (COMPLAINANT)

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Your name, mailing address, county, telephone number, utility account number and service address:

Name Rack St Realty Marie Griglock

Street/P O. Box 146 So. MAIN ST Apt #

City PITTSBURGH State Pa Zip 15201

County LUZERNE

Area Code/HOME Phone 590 655 2626

Area Code/WORK Phone 570 655 6076

Utility Account Number _____
(from your bill)

RECEIVED

MAR 8 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name _____

Street/P O. Box _____

City _____ State _____ Zip _____

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: PPL gas

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE
(local, long distance)

ORIGINAL

~~6/1~~

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.

Other. *There was a gas leak from this meter*
(explain) *no one fixes there.*

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

No one lives in this apartment. Tenant moved out - just bill on Rock St Realty to pay gas bill. The last bill over \$400⁰⁰ was extremely expensive.

No one lives there. Heat is turned down to 58⁰⁰ now its turned all way down.

Hopefully gas Co PPL gas have record of gas leak. I paid 10⁰⁰ to have a different meter put in.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Marie GRIGLOTT, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Marie GrigloTT
(Signature)

2-17-06
(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
--	--

Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.



Barry

PAST BILL INFORMATION
The Balance on your last bill 184.28
Payments Thank you 184.28CR
Balance Before this Bill .00

Account Number:
0805795-2

*1-800-782-1110
Complain - 1 - option 3*

Jan 02

Bill for Service to:
Rock Street Realty

146 S Main St
Pittston, PA
Rate Class:
Partial 4-Heat
Statement Date:
January 19, 2006
Next Scheduled Meter
Reading On or About:
February 15, 2006

CURRENT BILL
DELIVERY CHARGES
Customer Charge 10.50
Distribution Charge 22.69
First 5.0 DT 4.5389 51.88
Next 19.1 DT 2.7164 74.57
Total 24.1 DT
GAS CHARGES
Gas Cost Adj. Chg @ 1.4422/DT 34.76
Gas Supply Charge @12.2586/DT 295.38
TAXES & SURCHARGES
State Tax Adjustment Surchg .84CR
Pennsylvania State Tax 24.86

Current Charges 439.23
Balance as of this bill 439.23
due by February 08, 2006

If you have any questions, please call us at: (800)652-0550 or write us at PPL Gas Utilities, PO Box 508, Lock Haven, Pa 17745-0508

POC - 1500 242 1776

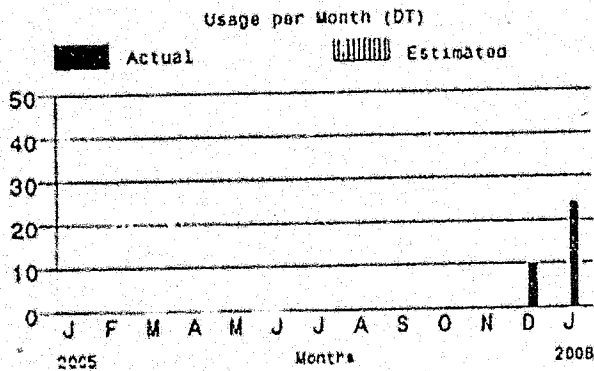
62111206650

1-800-692 73 80

For Emergency Service (800)652-0550

Your Gas Usage			Meter Reading Information					
Average	This Year	Last Year	Meter Number	Present Reading	Last Reading	CCF Used	BTU Factor	Dekatherms
DT per Day	.7303		0000122300	524	290	234	.10310	24.1
Daily Temperature	33.0° F	31.0° F						

Actual 1/18/06
Actual 12/16/05
33 Days in Billing period



Messages From PPL Gas Utilities

It's not too late to join the budget plan. Call us at 1-800-652-0550 between 8:00 a.m. and 5:00 p.m. Mon-Fri for more information. We will review budgets, after the January bill. If your budget changes, we will send you a letter with the new amount that will be billed in February.

Make check payable to PPL GAS UTILITIES

Keep this part for your records

If PPL gas keeps records - there was a gas leak at meter & was tightened, no one lives there. It's put on Rock Street Realty to pay bills for apartment. No way should this bill be so high. If you are for people check into this.

*Maree Grubick
570 6556076*



2/13/2006

Rock Street Realty
148 S Main St
Pittston, PA 18640

Account # 805795 - 2
For service at: 146 S Main St

Dear Customer:

The Commonwealth of Pennsylvania has audited PPL Gas Utilities regarding our collection of sales tax. They have questioned our basis for not charging sales tax on a residential account that is billed to a business name or being paid by a business check.

The PA Sales and Use Tax Regulation 209 - (61 Pa. Code 32.25 - 4ii) states the purchase or use of steam, natural and manufactured gas, electricity, bottled gas, fuel oil or kerosene, by one person for use by another person is subject to tax.

Also, Section 32.25 b (2) states that the purchase of natural gas through a metered device other than by a residential purchaser for the purchaser's own residential use is presumed to be made for a commercial use and is subject to tax unless the purchaser is entitled to claim an exemption.

Therefore, effective with your next gas bill, you will be charged 6% PA sales tax. This determination came directly from the tax code. Please consult your tax advisor with any questions.

If you feel that this assessment is in error, please write your reason at the bottom of this form, and return it to: PPL Gas Utilities, P.O. Box 508, Lock Haven, PA 17745. Should we need to speak with you, please provide a phone number where we may contact you. We will investigate your claim and let you know our findings.

Sincerely,

*tenant moved out - On this name when
tenants move out to pay bills*

Stacey H. Stuck
Credit & Collections Manager

*this was a vacate residence. No one
lives there. You are wrong.
There was a gas
leak by meter*

570 655 6076



COMMONWEALTH OF PENNSYLVANIA
 PENNSYLVANIA PUBLIC UTILITY COMMISSION
 P.O. BOX 3265, HARRISBURG, PA 17105-3265

FEBRUARY 28, 2006

MARIE GRIGLOCK DBA ROCK ST REALTY
 146 S MAIN ST
 PITTSTON PA 18640

RECEIVED

MAR 8 2006

PA PUBLIC UTILITY COMMISSION
 SECRETARY'S BUREAU

Dear Sir/Madam:

We are returning your formal complaint form to you because there is additional information needed to process the complaint. Please follow the colored tabs marked missing information or original signature. Fill in the information requested and return them to the address listed at the top of this letter.

Once we receive the formal with the information required we will be able to process your complaint. Thank you for your cooperation in this matter.

Very truly yours,

James J. McNulty
 Secretary

Enclosures

SS

*I am asking you about a high case
 tell you ask me if there is a protection from
 state, any connection another delay
 matter \$500 fee from
 Thanks.*

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: MARCH 7, 2006

ROCK STREET REALTY
Complainant

v.

NORTH PENN GAS CO
Respondent

Complaint Docket
No: C-20065961

DOCKETED
MAR 07 2006

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: NORTH PENN GAS CO

**DOCUMENT
FOLDER**

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

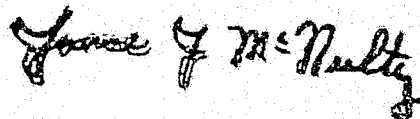
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: MARCH 7, 2006

C-20065961

NORTH PENN GAS CO
55 SOUTH THIRD STREET
OXFORD PA 19363

**DOCUMENT
FOLDER**

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by ROCK STREET REALTY. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

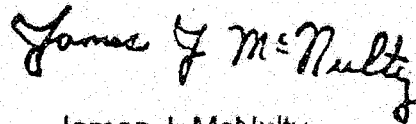
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

MARCH 7, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

A handwritten signature in black ink that reads "James J. McNulty". The signature is written in a cursive style with a large, stylized initial "J" and a long, sweeping tail on the "y".

James J. McNulty
Secretary

SS

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: MARCH 16, 2006

ROCK STREET REALTY
Complainant

v.

PPL ELECTRIC UTILITIES CORPORATION
Respondent

Complaint Docket
No: C-20065961

DOCKETED
MAR 16 2006

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PPL ELECTRIC UTILITIES CORPORATION

**DOCUMENT
FOLDER**

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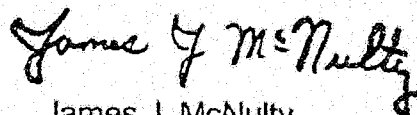
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4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

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James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE RESERVED: MARCH 16, 2006

C-20065961

PPL GAS UTILITIES CORPORATION
PAUL E RUSSELL GEN COUNSEL
TWO N 9TH ST
ALLENTOWN PA 18101-1179

DOCUMENT FOLDER

Dear Mr. Russell:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by ROCK STREET REALTY. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

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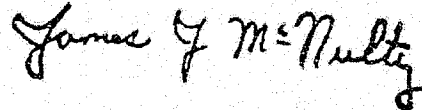
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MARCH 16, 2006

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Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

A handwritten signature in cursive script that reads "James J. McNulty". The signature is written in dark ink and is positioned above the typed name and title.

James J. McNulty
Secretary

SS



17 North Second Street
12th Floor
Harrisburg, PA 17101-1601
717-731-1970 Main
717-731-1985 Fax
www.postschell.com

John H. Isom

jisom@postschell.com
717-612-6032 Direct
File #. 2273-28668

March 23, 2006

DOCUMENT
FOLDER

VIA HAND DELIVERY

James J. McNulty
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor North
PO Box 3265
Harrisburg, PA 17105-3265

ORIGINAL

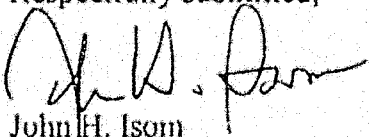
RE: Rock Street Realty v. North Penn Gas Company (PPL Gas Utilities Corporation)
Docket No. C-20065961

Dear Secretary McNulty:

Enclosed, for filing, are an original and three (3) copies of PPL Gas Utilities Corporation's Answer to Complaint and New Matter in the above-referenced proceeding.

As indicated on the certificate of service, a copy has been served on the Complainant.

Respectfully submitted,


John H. Isom

JHIWJ

Enclosures

cc: Certificate of Service

RECEIVED
2006 MAR 23 PM 4:07
SECRETARY'S BUREAU
PUC

ORIGINAL

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

SECRETARY'S BUREAU

2006 MAR 23 PM 4:08

RECEIVED

Rock Street Realty (Marie Griglock),
Complainant

v.

Docket No. C-20065961

North Penn Gas Company (PPL Gas
Utilities Corporation),
Respondent

DOCKETED
MAR 30 2006

ANSWER TO COMPLAINT AND NEW MATTER
TO THE PENNSYLVANIA PUBLIC UTILITY COMMISSION:

DOCUMENT
FOLDER

PPL Gas Utilities Corporation ("PPL Gas") hereby answers the Complaint of Rock Street Realty (Marie Griglock). Before addressing the specific averments in the Complaint, however, it is noted that the Complaint was not captioned correctly. The Complainant correctly identified the Respondent as PPL Gas. The caption, however, identifies North Penn Gas Company as the respondent. The caption is incorrect because North Penn Gas Company never provided gas service in Pittston, Pennsylvania, where the Complainant's premises is situated and because North Penn Gas Company no longer exists. It ceased to exist as a result of a merger of North Penn Gas Company and PFG Gas, Inc., which provided gas service in Pittston, Pennsylvania, prior to the merger, into PPL Gas, the surviving corporation. PPL Gas respectfully requests that the caption be corrected to identify it as the respondent. PPL Gas responds to each of the averments of the Complaint of Rock Street Realty as follows:

1. The averments of Paragraph No. 1 of the Complaint are admitted.
2. The averments of Paragraph No. 2 of the Complaint are admitted except that the complete, correct name of the Respondent is PPL Gas Utilities Corporation.
3. The averments of Paragraph No. 3 of the Complaint are admitted.

4. In response to sub-paragraph No. 4.A. of the Complaint, it is admitted that the Complainant now avers that a gas leak caused high bills for gas service.

5. The averments of Paragraph No. 5 of the Complaint are requests for relief to which no response is required. By way of further response, however, it is denied that the bill to Rock Street Realty for service during the billing period ended January 26, 2006, was excessive. Such bill was based upon actual usage and rates as set forth in the tariff of PPL Gas.

The meter reading was correct. In response to communications from Ms. Griglock to the PPL Gas customer assistance center, PPL Gas rechecked and reread her meter on December 28, 2005 and on January 24, 2006. Thereafter, PPL Gas removed and replaced the meter on January 26, 2006, and tested the meter. The test confirmed that the meter was accurate within the tolerances allowed by the Commission as set forth at 52 Pa. Code § 59.22.

It is denied further that there was any gas leak at the premises. The customer's gas facilities at the premises were tested for leaks before service was initiated on December 7, 2005. Further, in several visits to the premises on December 16, 2005, January 18, 2006, and February 15, 2006, for regular meter readings, the meter reader detected no leak. Nor was any leak detected when meter readings were checked on December 28, 2005 and January 24, 2006. Nor was any leak detected when PPL Gas removed the meter at the premises for testing on January 26, 2006. PPL Gas notes that, even if there were a gas leak in the Complainant's facilities on the outlet side of the meter, the Complainant would be responsible for paying for leaked gas supplies.

PPL Gas notes also that Ms. Griglock, despite her many communications with PPL Gas over the amount of bills for gas service, never reported any leak to PPL Gas. Instead, the first mention of a possible leak is set forth in her formal complaint to the Commission.

NEW MATTER

6. Provided as Attachment 1 hereto is a copy of the account statement for the premises. This account statement shows gas usage and amounts billed and amounts paid since service was initiated on December 7, 2005 through February 15, 2006.

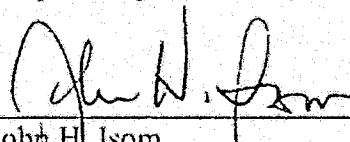
7. Rock Street Realty, through Ms. Griglock, initially submitted her complaint informally to the Pennsylvania Public Utility Commission's Bureau of Consumer Services. Provided as Attachment 2 hereto is a copy of the Bureau's report. As shown there, the Bureau upheld the position of PPL Gas and denied the informal complaint of Rock Street Realty.

WHEREFORE, for all the foregoing reasons, PPL Gas Utilities Corporation respectfully requests that the Complaint of Rock Street Realty through Marie Griglock, be denied.

DOCUMENT
FOLDER

DOCKETED
MAR 30 2006

Respectfully submitted,



John H. Isom
Post & Schell, P.C.
17 North Second Street
12th Floor
Harrisburg, PA 17101-1601
Phone: 717-731-1970
Fax: 717-731-1985
E-mail: jisom@postschell.com

Paul E. Russell
Associate General Counsel
PPL Services Corporation
Office of General Counsel
Two North Ninth Street
Allentown, PA 18106
Phone: 610-774-4254
Fax: 610-774-6726
E-mail: perussell@pplweb.com

Of Counsel:

Post & Schell, P.C.

Date: March 23, 2006

Attorneys for PPL Gas Utilities Corporation

AFFIDAVIT

STATE OF PENNSYLVANIA :
 : SS.
COUNTY OF CLINTON :

C. Earl Kinter, being duly sworn according to law, deposes and states that he is Director of Customer Service of PPL Gas Utilities Corporation, that he is authorized to and does make this affidavit for PPL Gas Utilities Corporation; and that the facts set forth in the foregoing Answer to Complaint and New Matter are true and correct to the best of his knowledge, information and belief; and that he expects PPL Gas Utilities Corporation to be able to prove the same at any hearing hereof.

C. Earl Kinter
C. Earl Kinter

SWORN TO AND SUBSCRIBED
before me this 2nd day of March, 2006

Nancy M. Shalkowski
Notary Public

Notarial Seal
Nancy M. Shalkowski, Notary Public
City Of Lock Haven, Clinton County
My Commission Expires July 29, 2006
Member, Pennsylvania Association Of Notaries

3/15/2006 10:50
MIDBERR

ACCOUNT STATEMENT

ACCT#: 0805795-2 CLASS: FH

Rock Street Realty, 148 S Main St

Pittston, PA

DEGREE

METER	DAYS	METER	CCF	DT	BILLED	AV/C	CURR BILL	DATE	PAYMENT	LATE	PAYMENT	DATE	CHARGE	BALANCE
FROM 12/07/2005	9	188			10.5	400								
TO 12/16/2005		290 A	102			.0262	184.28	12/19/2005			184.28	1/16/2006		184.28
							Remittance Payment							.00
FROM 12/16/2005	33	290			24.1	1078								
TO 1/18/2006		.524 A	234			.0223	439.23	1/19/2006						439.23
FROM 1/18/2006	8	524			2.9	259								
TO 1/26/2006		552 A	28			.0111	439.23	2/16/2006			439.23	2/09/2006		439.23
							Remittance Payment							.00
FROM 1/26/2006	20	7722			3.7	668								
TO 2/15/2006		7758 A	36			.0055	135.33	2/16/2006			135.33	3/06/2006		135.33
							Remittance Payment							.00



Pennsylvania Public Utility Commission

BUREAU OF CONSUMER SERVICE

Case Search | Case Opened | Case Closed | Reports
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 CL-Customer Details | CL-Case Details I | CL-Case Details II | View
 For Printing
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Case#: 2030941	
Utility Name:	PPL (NGDC-GAS) (F/K/A NORTH PENN GAS & PFG)
Decision Issue:	No
Oral/Written:	
Violation:	NO
Chapter 56/64/Other:	
Section/Rule:	
Total Balance:	\$439.23
Closing Date:	02/15/2006
Resolution:	VERBAL CLOSE... BILL CORRECT AS RENDERED.. METER REMOVED AND TESTED WITHIN PUC REGS.... NO TENANTS AT THIS TIME... 439.23 DUE BY 2/21/06.... LET MAILED TO CU CLOSING CASE.
Service Restored Pay(Offs):	\$0.00
Account Balance Date:	
Keep Service on Pay(Remed):	\$0.00
By:	
Terms: Begining	
Special Budget/Opt Payment:	\$0.00
Regular Budget Amount:	\$0.00
Plus Pay Toward Arrears:	\$0.00
Final Monthly Pay:	\$0.00
Current Monthly Pay:	\$0.00
End of Month Payment:	\$0.00
10 Day/Reconnect Pay:	\$0.00
Begin with Bill Date:	
Pay Current Bill Plus:	\$0.00
BCS Investigator:	GLORIA COOK
Letter Type:	
Letter Head Date:	
Customer Name:	ROCK STREET REALTY
Account Number:	805795-2
Service Address:	146 SOUTH MAIN STREET, PITTSTON, PA 18640
Home Phone:	
Work Phone:	(570)655-6076

Gloria Cook
 2/15/06

You are presently logged into PUC/BCS Web Application as PPL (NGDC-GAS) (F/K/A NORTH PENN GAS & PFG)

Operator: Gloria Cook



Case Search | Case Opened | Case Closed | Reports Data | Misc. | Contact

Us | Logout

Summary | EGWPAR | EGWFULL | EGWINFORMAL | EGCOMP | Attachments

Welcome to - Reports Data - EGWINFORMAL

Data saved successfully

Rock Street Realty
opened 2/3/06

Section	Hide Report Section
Customer	Case#: 2030941
Account Info	Utility Information
Co Invest PRIOR to BCS	Name: PPL (NGDC-GAS) (F/K/A NORTH PENN GAS & PFG)
Contact	Customer Name
Last Contact Info	First Name:
Co Invest AFTER BCS	Last Name: Rock Street Realty
Contact	Account Number: 805795-2
Co Final Position To BCS	Home Phone:
Misc. Info	Work Phone: (570)655-6076
Summary	Customer Mailing Address
Submit To PUC	Address: 148 South Main Street
	City: Pittston
	State: PA
	Zip: 18640
	Customer Service Address
	Address: 146 South Main Street
	City: Pittston
	State: PA
	Zip: 18640
	Account Information
	Case Heating Account: Y
	Rate: RH
	Budget Amount(\$): \$225.00
	Current Bill Due Date: 02/08/2006
	Total Account Balance(\$): \$439.23
	Company Investigation PRIOR to BCS Contact
Provide details of the Company's Investigation PRIOR to BCS Contact. Include the date and details of each contact:	February 3 - Customer called to complain about the high bill. Company explained that we had re-read the meter twice before and even tested the previous meter and it tested within PUC limits therefore the bill that was issued was correct.
	Last Contact Information
Date of the Last Company Contact with the Customer Prior to BCS Intervention:	02/03/2006
What did the company tell the customer during the last contact?:	Company explained that the bill was correct due to the previous 2 re-reads and that the meter was tested and results were within limits of the PUC regulations.
	Company Investigation AFTER BCS Contact
Provide details of the Company's Investigation	Company has re-read the meter on December 28 and January 24. Company removed the meter on January 26 and

AFTER BCS Contact.
Include the date and
details of each contact:

had it tested. Results came back January 31 and customer was notified that the meter tested within limits set by the PUC. Customer used 24.1 dekatherms for the month. The property had been without gas service for over 1 year so the most recent usage is from 2004 which was 31.6 dekatherms during the same month of January.

Company Final Position To BCS

Company Final Position To BCS: Company rendered bill correctly for usage. Company offers a budget of \$225.00 month.

Miscellaneous Information

Received from BCS on: 02/03/2006
Prepared By (First Name): Stacey H.
(Last Name): Stuck
Phone#: (570)893-5703
Date Prepared: 02/09/2006

Documents Sent to PUC

Rock Street Realty1.tif



Pennsylvania Public Utility Commission

BUREAU OF CONSUMER SERVICE

Case Search | Case Opened | Case Closed | Reports
 Data | Misc. | Contact Us | Logout
 OP-Customer Details | OP-Case Details | OP-Other Details | View
 For Printing
Welcome to - Case Opened - Print

Case#: 2030941	
Utility Name:	PPL (NGDC-GAS) (F/K/A NORTH PENN GAS & PFG)
Utility Type:	Gas Transporter
Date Opened:	02/03/2006
Reason For Contact:	BILLING DISPUTES (# 18)
Other Related Information/Disputes:	BILLING DISPUTE.. CU IS DISPUTING BILL OF 439.23 FOR SERVICE IN JAN 2006.. CU SAYS NOBODY HAS BEEN LIVING IN RES FOR OVER A YEAR... CU SAYS THE CO CAME OUT ABOUT A WEEK AGO AND SAID THERE WAS A LEAK.. CU IS DISPUTING THIS BILL AND SAYS IT IS WAY TOO HIGH..
Company Position:	02/03/2006 CO SAYS BILL OF 439.23 IS CORRECT..
Misc. Information:	
Case Origin:	Telephone
Term Date:	
Arrearage:	
Caller other than Rate Payer/Business Name:	MARIE GRIGLOCK
BCS referral to the Universal Service Program:	N
BCS Interviewer:	TIMOTHY BZDIL
BCS Investigator:	TERRY SEAVER
Investigator Phone:	(717)705-0622
Customer Name:	ROCK STREET REALTY
Account Number:	08057952
Service Class:	COMMERCIAL
Service Address:	146 SOUTH MAIN STREET, PITTSTON, PA 18640
Mailing Address:	143 " " " " " "
Home Phone:	
Work Phone:	(570)655-6076
Family Size	
Number of Adults:	0
Number of Children:	0
Ages:	

RH
 bal 439.
 due 2/3/06

You are presently logged into PUC/BCS Web Application as PPL (NGDC-GAS) (F/K/A NORTH PENN GAS & PFG)

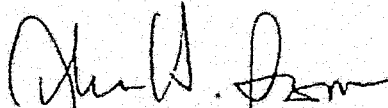
CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing **Answer to Complaint and New Matter** has been served upon the following persons, in the manner indicated, in accordance with the requirements of § 1.54 (relating to service by a participant).

VIA FIRST CLASS MAIL

Rock Street Realty
Maria Griglock
146 S. Main Street
Pittston, PA 18640

Date: March 23, 2006



John H. Isom

ORIGINAL

RECEIVED
2005 MAR 23 PM 4:08
IN 210
SECRETARY'S BUREAU



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
March 30, 2006

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20065961

(SEE ATTACHED LIST)

Rock Street Realty v. PPL Gas Utilities Corporation

Billing Dispute

Telephone Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial Telephonic Hearing
Date: Monday, May 1, 2006
Time: 10:00 a.m.
Presiding: Administrative Law Judge Marlane R. Chestnut
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: 215.560.2105
Fax: 215.560.3133

**DOCUMENT
FOLDER**

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

DOCKETED
APR 05 2006

At the above date and time, the Presiding Officer will contact the parties as follows:

Marie Griglock	570-655-2626
John H. Isom, Esquire	717-612-6032

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 5 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717.787.1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988

pc: Judge Chestnut
Cherie Pyle, Scheduling Officer
Beth Plantz
Docket Section
Calendar File