

819 Hampshire Rd.
Drexel Hill, PA 19026
December 29, 2016

The Commissioners
Public Utility Commission
Commonwealth Keystone Bldg.
400 North St.
Harrisburg, PA 17120

Docket #: C-2015-2515585

Dear Commissioners:

We'd like to withdraw and replace our Dec. 6th letter with the following:

First, we want to thank you for accepting the wise judgments of Administrative Law Judge Darlene Heep regarding civil penalties upon Verizon for their unreasonable and inadequate service to us. We want to make clear that we do not want to be Verizon customers further.

Second, we are a tiny paradigm of their high-handedness visited upon those unwilling to accept their battery "solution" as opposed to the more dependable option that we had.

Sincerely,

Neil + Gilda Altman

Neil and Gilda Altman

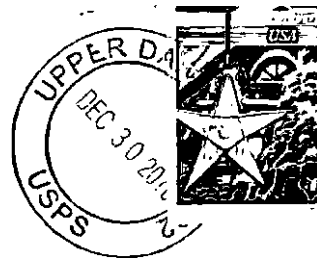
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SECRETARY'S BUREAU

Altman
819 Hampshire Rd.
Drexel Hill, PA 19026

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Secretary
Public Utility Commission
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Harrisburg, PA 17120

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