

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

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MaryAnn Haiden  
Complainant

2017 JAN -3 AM 12: 04

v.

Windstream Communications, Inc.  
Respondent

Complaint Docket  
No: C-2016-2579571

PA P.U.C.  
SECRETARY'S BUREAU

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**CERTIFICATE OF SATISFACTION**

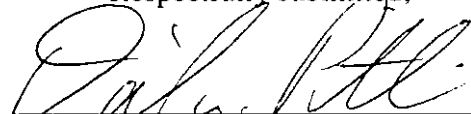
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Respondent Windstream Communications, LLC, previously Windstream Communications, Inc. ("Windstream"), by and through its counsel, submits this Certificate of Satisfaction pursuant to 52 Pa. Code § 5.24(b). Windstream performed repairs so that Complainant's telephone services are operational. Windstream hereby certifies that it has addressed the issues raised in the above-captioned Complaint and that Complainant, MaryAnn Haiden, has acknowledged satisfaction of the Complaint to Windstream and that she no longer wishes to pursue the Complaint.

Windstream has served a copy of this Certificate of Satisfaction upon Complainant as evidenced by the attached Certificate of Service. Complainant is hereby informed that she has the right to object, in writing, within ten (10) days and that unless Complainant objects, in writing, within ten (10) days, the Complaint shall be withdrawn and the Public Utility Commission's Complaint Docket at C-2015-2492371 will be marked closed.

DATED: December 27<sup>th</sup>, 2016

Respectfully submitted,



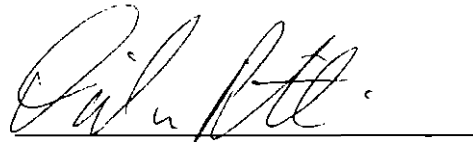
Daniel Pilkington, Counsel II  
Windstream Communications, LLC.  
4001 N. Rodney Parham Road  
Little Rock, Arkansas 72212  
[Daniel.Pilkington@Windstream.com](mailto:Daniel.Pilkington@Windstream.com)

CERTIFICATE OF SERVICE

I hereby certify that I have on this day December 27<sup>th</sup>, 2016, served a true and correct copy of the foregoing document upon the persons and in the manner listed below in accordance with the requirements of 52 Pa. Code § 1.54:

MaryAnn Haiden  
641 Center Street  
Clarksville PA 15322-6377  
Holbrook, PA 15341

Secretary of the Pennsylvania Public Utility Commission,  
400 North Street  
Harrisburg, PA 17120



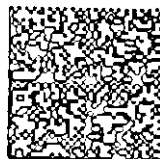
Daniel Pilkington  
Counsel II

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PA P.U.C.  
SECRETARY'S BUREAU

Windstream Services, LLC  
Legal Department  
4001 N. Rodney Parham Road  
Little Rock, AR 72212



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Secretary of the PA PUC  
400 North Street  
Harrisburg, PA 17120

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