

DOCUMENT
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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Reverend Zola Smith

v.

PPL Electric Utilities Corporation

Docket Number: Z-0184423

RECEIVED

PREHEARING ORDER

DOCKETED

JAN 28 2003

A telephonic Initial Hearing in this case is scheduled for Tuesday, February 25, 2003, at 10:00 a.m. Accordingly, the parties are hereby directed to comply with the following requirements:

1. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three (3) copies to me one week before the hearing. Proposed exhibits should be properly pre-marked for identification purposes.
2. If you or any proposed witness will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least one week before the hearing.
3. If the Commission's Bureau of Consumer Services (BCS) has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made. **FAILURE TO MAKE REGULAR PAYMENTS AS DIRECTED BY THE BCS MAY RESULT IN AN ORDER REQUIRING A LUMP SUM PAYMENT EQUAL TO THE AMOUNT OF THE**

PAYMENTS THAT SHOULD HAVE BEEN MADE. The utility must submit a copy of the latest BCS decision as a hearing exhibit.

4. At the hearing, the customer must be prepared to testify about, or otherwise document, the total net monthly income of the household. A household includes all individuals regularly residing there and receiving the benefit of the utility service. The "total net monthly income of the household" includes, but is not limited to, the following payments received by every person residing in the customer's home: (a) the "after taxes take-home-pay" from salaries, wages, tips or other compensation; (b) pension, retirement or social security benefits; (c) Supplemental Security Income (SSI); (d) unemployment compensation benefits; (e) workers' compensation benefits; (f) alimony; (g) support; (h) public assistance; and (i) any other source(s) of income.

5. If the customer or any member of the customer's household is receiving food stamps and/or medical assistance, the customer must be prepared to testify or document the amount of food stamps or the nature of the medical assistance received.

6. At the hearing, the customer must be prepared to testify about or document the total monthly expenses of the household, which shall include, but are not limited to, the following items: (a) rent or mortgage payments; (b) utility bills (including electric, gas, telephone, water, sewer, cable television, etc.); (c) food, in addition to any food stamp benefits; (d) clothing; (e) automobile (loan payments, gasoline, maintenance, etc.); (f) transportation (bus, taxicabs, jitneys, etc.); (g) insurance premiums (homeowners' or renters' insurance, automobile insurance, life insurance, medical insurance, etc.); (h) medical bills, (doctors, dentists, hospitals, prescriptions, etc.); (i) credit card and charge account payments; (j) loan payments; and (k) miscellaneous expenses. When testifying to these expenses, the customer should be prepared to give balances due and missed payments for each item.

7. **TO ASSIST THE CUSTOMER IN PROVIDING THE INCOME AND EXPENSE INFORMATION REQUIRED BY THIS ORDER, THREE (3) COPIES OF A**

BUDGET INFORMATION FORM ARE ENCLOSED. THE CUSTOMER MUST FILL OUT THIS FORM; RETURN ONE (1) COMPLETED COPY TO ME, AND SEND ONE (1) COMPLETED COPY TO THE ATTORNEY FOR THE UTILITY AT LEAST ONE WEEK BEFORE THE HEARING. YOU SHOULD KEEP ONE (1) COMPLETED COPY AND THIS ORDER FOR YOUR USE DURING THE HEARING.

8. The utility must prepare and submit the following documents at least one week before the hearing: (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less; (b) a service usage comparison report for the same period as the account statement; (c) a copy of the most recent BCS decision, if any; and, (d) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

9. Pursuant to 52 Pa.Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa.Code §1.24(b).

10. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa.Code §5.421. You must submit your written application to me sufficiently in advance of the hearing date so that the other parties will have the required ten (10) days' notice to answer or object, and so that you will have enough time to receive the subpoena and serve it.

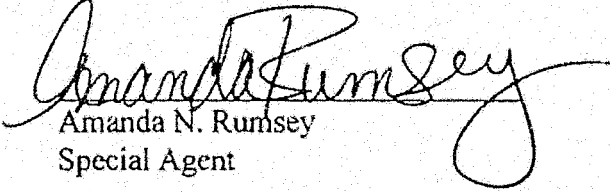
11. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five (5) days prior to the hearing. 52 Pa.Code §1.15(b). Requests for changes of hearing dates must be sent to me and all parties of record. The correct address is: Special Agent Amanda N. Rumsey, P.O. Box 3265, Harrisburg, PA 17105-3265. Changes are granted only in rare situations where good cause exists.

12. YOU MAY LOSE THIS CASE IF YOU DO NOT TAKE PART IN THE HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.

13. Although the hearing is being conducted telephonically for the convenience of the parties, it is still a formal hearing and will be conducted in accordance with the Commission's Rules of Practice and Procedure.

14. Commission policy is to encourage settlements. 52 Pa.Code §5.231(a). Therefore, you are urged to discuss informally between yourselves the possible settlement of this case at least one week before the hearing. If you are unable to settle this case, you may still resolve as many questions or issues as possible during your informal discussion.

Date: January 24, 2003


Amanda N. Rumsey
Special Agent

John F. Gross
Gross McGinley LaBarre & Eaton
33 South Seventh Street
Allentown, Pennsylvania 18101
(610) 820-5450
(610) 820-6006 (FAX)

February 20, 2003

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2003 FEB 24 AM 8:54
SECRETARY'S OFFICE
BUREAU

VIA FEDERAL EXPRESS AND FAX

Special Agent Amanda Rumsey
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17105-3265

Re: Reverend Zola Smith v.
PPL Electric Utilities Corporation
Docket No. Z-01184423

Dear Special Agent Rumsey:

Enclosed for filing in the above-captioned matter are three (3) copies of PPL Hearing Exhibit Nos. 1, 2 and 3. I propose to introduce these documents into evidence at the telephonic hearing scheduled for Tuesday, February 25, 2003 at 10:00 AM. I can be reached at telephone number (610) 774-2199 at the aforesaid date and time to participate in the hearing.

I have mailed copies of these exhibits to the Complainant.

Very truly yours,

John F. Gross

John F. Gross

Enclosures

cc: Reverend Zola Smith
James J. McNulty, Secretary

SJG

DO NOT WRITE

Account Activity Statement

*** Current Account Status ***

Payment Agreement \$15.00 Balance: \$2829.03
 Instalment.
 Budget Bill Amortization \$0.00 Balance: \$0.00
 Instalment.
 Current Rate: RS

*** Account Information ***

Mail To:
 REV ZOLA SMITH
 PO BOX 511B
 FECKS POND
 PA 18328

Account Number
 44811-34310

Requested By:
 REV ZOLA SMITH
 (570)775-9873 EXTENSION

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDS TYPE	KWH	DAYS USED	BILLED KW
10/30/2001	ELECTRIC SERVICE		\$247.79				0396/0001	90376A		22	3287
10/30/2001	Regular Bill	11/21	\$247.79								
11/27/2001	Late Payment Charge		\$3.10								
11/30/2001	ELECTRIC SERVICE		\$436.66				0572/0000	96221A		31	5845
11/30/2001	Regular Bill	12/26	\$687.55	\$247.79							
01/02/2002	Late Payment Charge		\$8.56								
01/02/2002	Late Payment Charge		\$0.04								
01/03/2002	ELECTRIC SERVICE		\$542.54				0992/0000	03532A		34	7311
01/03/2002	Regular Bill	01/24	\$1238.69	\$687.55							
01/30/2002	Late Payment Charge		\$0.15								
01/30/2002	Late Payment Charge		\$15.34								
02/01/2002	CANCELED ELECTRIC SERVICE		\$426.25				0905/0300	09275A		29	5743
02/01/2002	Canceled Bill	02/25	\$1680.43	\$1238.69							
02/05/2002	Adjustment		\$-426.25								
02/05/2002	BUDGET BILLING		\$233.00				0905/0000	09275A		29	5743
02/05/2002	Regular Bill	02/26	\$1487.18	\$1238.69	\$426.25	\$193.25					
03/04/2002	BUDGET BILLING		\$233.00				0961/0000	15941A		31	6666
03/04/2002	Regular Bill	03/25	\$1720.18	\$1487.18	\$492.62	\$452.87					
03/05/2002	Payment		\$-150.00								
03/12/2002	Payment		\$-98.00								
04/02/2002	Payment		\$-248.00								
04/02/2002	BUDGET BILLING		\$233.00				0739/0000	21487A		29	5743
04/02/2002	Regular Bill	04/23	\$1457.18	\$1224.18	\$417.08	\$631.95					
05/02/2002	BUDGET BILLING		\$288.00				0464/0045	25780A		30	
05/02/2002	Regular Bill	05/23	\$1745.18	\$1457.18	\$321.98	\$655.93					
05/08/2002	Payment		\$-248.00								
05/14/2002	Debit Transfer Payment		\$0.04								
05/14/2002	Debit Transfer Payment		\$8.56								
05/14/2002	Debit Transfer Payment		\$38.45								
05/14/2002	Debit Transfer Payment		\$47.85								
05/14/2002	Debit Transfer Payment		\$3.10								
05/29/2002	Payment		\$-305.00								

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DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	REG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
06/04/2002	BUDGET BILLING		\$288.00		\$288.00				33	3849	
06/04/2002	Regular Bill	06/25	\$1578.18	\$1290.18	\$290.06	\$667.99	0795/0030	29629A			
07/02/2002	BUDGET BILLING		\$288.00		\$288.00				28	228	
07/02/2002	Regular Bill	07/23	\$1856.18	\$1578.18	\$177.29	\$557.26	0024/0160	31910A			
08/01/2002	BUDGET BILLING		\$308.14		\$308.14				30	1912	
08/01/2002	Regular Bill	08/22	\$2574.32	\$1866.18	\$150.86		0004/0271	33822A			
08/02/2002	Transfer Debit		\$42.65								
09/03/2002	ELECTRIC SERVICE		\$215.06		\$215.06				33	2802	
09/03/2002	Regular Bill	09/24	\$2832.03	\$2574.32			0014/0258	36624A			
10/02/2002	BUDGET BILLING		\$318.00		\$318.00				29	2423	
10/02/2002	Regular Bill	10/23	\$3150.03	\$2832.03	\$188.20	\$-124.80	0067/0081	39053A			
10/31/2002	BUDGET BILLING		\$318.00		\$318.00				29	3108	
10/31/2002	Regular Bill	11/21	\$3458.03	\$3150.03	\$237.09	\$-210.71	0474/0011	42161A			
12/03/2002	BUDGET BILLING		\$318.00		\$318.00				33	4622	
12/03/2002	Regular Bill	12/26	\$3786.03	\$3458.03	\$346.11	\$-182.60	0898/0300	46783A			
01/03/2003	BUDGET BILLING		\$318.00		\$318.00				31	5797	
01/03/2003	Regular Bill	01/27	\$4104.03	\$3786.03	\$430.79	\$-69.81	1134/0300	52580A			
02/03/2003	BUDGET BILLING		\$318.00		\$318.00				31	6610	
02/03/2003	Regular Bill	02/24	\$4422.03	\$4104.03	\$490.17	\$102.36	1389/0060	59190A			

2-01184423

PUC Closing Records Archive

CASENBR: 1184423
 COMPANYNAME PPL (EDG - ELECTRIC)
 COMPANYCODE 0010
 COMPANYTYPE ELECTRIC DISTRIBUTOR
 CUSTOMERFIRSTNAME REV. ZOLA
 CUSTOMERMIDDLEINITIAL
 CUSTOMERLASTNAME SMITH
 ACCOUNTNUMBER 4481134010
 SERVADDRESS1 HC12 BOX 511B
 SERVADDRESS2
 SERVCITY PECKS POND
 SERVSTATE PA
 SERVZIP1 18328
 SERVZIP4 0
 DECISIONISSUE Y
 ORALWRITTEN W
 VIOLATION NO
 CHAPTER
 SECTIONRULE
 TOTALBALANCE 2423.48
 DATECLOSED 8/14/2002
 RESOLUTION OIT JEGDBB 306 + 15 STRT 10/15/02
 BALANCEDATE 7/11/2002
 SERVICESTOREDPAY 0
 SERVICECONTINUEAMOUNT 0
 SERVICECONTINUEDATE
 TERMS 10/15/02
 SPECIALBUDGETAMOUNT 321
 REGULARBUDGETAMOUNT 308
 ARREARSPAYMENTPLUS 15
 FINALMONTHLYPAYMENT 0
 CURRENTMONTHLYPAYMENT 0
 ENDMONTHLYPAYMENT 0
 LETTERDESCRIPTION EGW STRAIGHT PARNO LPCS/BUDGET -
 HEADDATE
 PARDES/R YOU ARE ADVISED TO CONTACT THE DEPARTMENT OF PUBLIC WELFARE AND OTHER AVAILABLE SOCIAL AGENCIES
 FOR FINANCIAL ENERGY ASSISTANCE.
 BILLDATE
 RECONNECTAMOUNT 0
 PAYAMOUNT
 BCSINVESTIGATORRNAME JOAN
 BCSINVESTIGATORLNAME GORENC
 NROFTIMESEND 1
 NROFTIMEFAXED 0
 FAXAREACODE 0
 PUCFAX 7838820
 PUC TYPE E
 DT_RLYD 8/16/2002 6:05:45
 XMI_CREATEDDATETIME 8/16/2002 10:47:58
 XMI_FILENAME

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Chapter 56 Hearing Report

Please Check Those Blocks Which Apply

Docket No: Z-01184423		YES	NO
Case Name: Reverend Zola Smith v. PPL Electric Utilities Corporation	Prehearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Hearing Held:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Testimony Taped:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Hearing Concluded:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Location: Harrisburg	Further Hearing Needed	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Date: February 25, 2003	Estimated Add'l Days:	_____	
Special Agent: SA Amanda N. Rumsey	RECORD CLOSED:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	DATE:	2/25/03	
	Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	DATE:		
	Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	REMARKS:	<p style="text-align: center;">DOCKETED</p> <p style="text-align: center;">MAR 04 2003</p>	

~~CONFIDENTIAL~~
CONFIDENTIAL

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PLEASE PRINT CLEARLY - Incomplete information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
Reverend Zola Smith Telephone: 570-772-9176	HC12 Box 511B Dingman's Ferry PA 18328	Pro Se
John Gross, Esq. Telephone: 610-774-2199	PPL ELEC. UTILITIES CORP 335 7th St. P.O. Box 4060 Allentown PA 18105-4060	PPL

Check this box if additional parties or attendees appear on back of form.

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Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

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COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: February 28, 2003

SUBJECT: Reverend Zola Smith v. PPL Electric Utilities Corp.
Docket Number: Z-01184423

TO: Wanda Zeiders, Supervisor of Docket Management
Docketing Section, Secretary's Bureau

FROM: Amanda N. Rumsey, Special Agent
Office of Administrative Law Judge

I have attached two copies of the following exhibits which have been accepted into evidence in the above-referenced case for a Special Agent hearing held on Tuesday, February 25, 2003.

PPL Exhibits 1,2

Please have these exhibits docketed and placed in the red document folder.

If you have any questions about the exhibits, or this Memo, please contact me at (717) 787-4497.

Attachments

SRB

Account Activity Statement

Date: 02/20/03
Page: 1

*** Account Information ***

*** Current Account Status ***

Account Number: 44811-34010
Mail To: REV ZOLA SMITH
HC12 BOX 511B
PECKS POND

PA 18328

Requested By: REV ZOLA SMITH
(570) 775-9873 Extension

Payment Agreement
Installment: \$15.00 Balance: \$2829.03

Budget Bill Amortization
Installment: \$0.00 Balance: \$0.00

Current Rate: RS

2-01184423

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
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02/01/2002	Cancelled Bill		\$1680.43	\$1238.69							
02/05/2002	Adjustment		\$-426.25								
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05/14/2002	Debit Transfer Payment		\$0.04								
05/14/2002	Debit Transfer Payment		\$8.56								
05/14/2002	Debit Transfer Payment		\$38.45								
05/14/2002	Debit Transfer Payment		\$41.85								
05/14/2002	Debit Transfer Payment		\$3.10								
05/29/2002	Payment		\$-305.00								

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MAR 19 2003

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PUC Closing Records Archive

CASENBR: 1184423

COMPANYNAME PPL (EDC - ELECTRIC)
COMPANYCODE 0010
COMPANYTYPE ELECTRIC DISTRIBUTOR
CUSTOMERFIRSTNAME REV ZOLA
CUSTOMERMIDDLEINITIAL
CUSTOMERLASTNAME SMITH
ACCOUNTNUMBER 4481134010
SERVADDRESS1 HC*2 BOX 511B
SERVADDRESS2
SERVCITY PECKS POND
SERVSTATE PA
SERVZIP1 18328
SERVZIP4 0
DECISIONISSUE Y
ORALWRITTEN W
VIOLATION NO
CHAPTER
SECTIONRULE
TOTALBALANCE 2423.46
DATECLOSED 9/14/2002
RESOLUTION O/T JEGCBB 306 + 15 STRT 10/15/02
BALANCEDATE 7/11/2002
SERVICERESTOREDPAID 0
SERVICECONTINUEAMOUNT 0
SERVICECONTINUEDATE
TERMS 10/15/02
SPECIALBUDGETAMOUNT 321
REGULARBUDGETAMOUNT 306
ARREARSPAYMENTPLUS 15
FINALMONTHLYPAYMENT 0
CURRENTMONTHLYPAYMENT 0
ENDDMONTHLYPAYMENT 0
LETTERDESCRIPTION EGW STRAIGHT PAR/NO LPCS/BUDGET +
HEADDATE
PARDESCR YOU ARE ADVISED TO CONTACT THE DEPARTMENT OF PUBLIC WELFARE AND OTHER AVAILABLE SOCIAL AGENCIES
FOR FINANCIAL ENERGY ASSISTANCE
BILLDATE
RECONNECTAMOUNT 0
PAYAMOUNT
BCSINVESTIGATORRNAME JOAN
BCSINVESTIGATORLNAME CORENC
NBROFTIMESEND 1
NBROFTIMEFAXED 0
FAXAREACODE 0
PUCFAX 7838820
PUC_TYPE E
DT_RCLVD 9/16/2002 6:03:46
XMI_CREATEDDATETIME 9/16/2002 10:47:58
XMI_FILENAME

Z-01184423

DOCKETED
MAR 19 2003