

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Jacqueline R. Clay

v.

Philadelphia Gas Works

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:
:

Z-01632543

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PREHEARING ORDER

An initial telephonic hearing in this case is scheduled for January 25, 2005 at 10:00 a.m. Accordingly, the parties are hereby directed to comply with the following requirements:

1. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three copies to me one week before the hearing.

2. If you or any proposed witness will be at a telephone number that is different than the number on the hearing notice, you must notify me, in writing, of that telephone number at least one week before the hearing.

3. If the Commission's Bureau of Consumer Services ("BCS") has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made. **FAILURE TO MAKE REGULAR PAYMENTS AS DIRECTED BY BCS MAY RESULT IN AN ORDER REQUIRING A LUMP SUM PAYMENT EQUAL TO THE AMOUNT OF THE PAYMENTS THAT SHOULD HAVE BEEN MADE.** The utility must submit a copy of the latest BCS decision as a hearing exhibit, if it has not been included with the Answer.

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4. At the hearing, the customer must be prepared to testify about, or otherwise document, the total gross monthly income of the household. A household includes all individuals regularly residing there and receiving the benefit of the utility service. The "total gross monthly income of the household" includes, but is not limited to, the following payments received by every person residing in the customer's home: (a) pay from salaries, wages, tips or other compensation; (b) pension, retirement or social security benefits; (c) Supplemental Security Income ("SSI"); (d) unemployment compensation benefits; (e) workers' compensation benefits; (f) alimony; (g) support; (h) public assistance; and (i) any other source(s) of income.

5. If the customer or any member of the customer's household is receiving food stamps and/or medical assistance, the customer must be prepared to testify or document the amount of food stamps or the nature of the medical assistance received.

6. At the hearing, the customer must be prepared to testify about or document the total monthly expenses of the household, which shall include, but are not limited to, the following items: (a) rent or mortgage payments; (b) utility bills (including electric, gas, telephone, water, sewer, etc.); and (c) food, in addition to any food stamp benefits.

7. TO ASSIST THE CUSTOMER TO PROVIDE THE INCOME AND EXPENSE INFORMATION REQUESTED BY THIS ORDER, THREE (3) COPIES OF A BUDGET INFORMATION SHEET ARE ENCLOSED WITH THIS ORDER. THE CUSTOMER MUST FILL OUT THIS BUDGET SHEET, RETURN ONE COPY TO ME AND SEND ONE COPY TO COUNSEL FOR THE UTILITY AT LEAST ONE WEEK BEFORE THE HEARING. YOU MAY KEEP ONE COPY OF THE BUDGET SHEET AND THE ORDER FOR YOUR USE.

8. The utility must prepare and submit the following documents at least one week before the hearing: (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less; (b) a service usage comparison report for the same period as the account statement; (c) a brief summary of any

payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

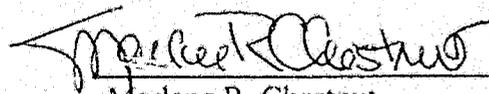
9. A request for a change of the scheduled hearing date must be submitted to me, in writing, no later than five (5) days prior to the hearing. 52 Pa. Code §1.15(b). Such changes are granted only in rare situations where good cause exists.

10. **YOU MAY LOSE THIS CASE IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.**

11. **ALTHOUGH THIS HEARING IS BEING CONDUCTED TELEPHONICALLY FOR THE CONVENIENCE OF THE PARTIES, IT IS STILL A FORMAL HEARING AND WILL BE CONDUCTED IN ACCORDANCE WITH THE COMMISSION'S RULES OF PRACTICE AND PROCEDURE.**

12. Commission policy is to encourage settlements. 52 Pa. Code §5.231(a). Therefore, you are urged to discuss informally between yourselves the possible settlement of this case. If you are unable to settle this case, you may still resolve as many questions or issues as possible during your informal discussion.

Date: October 27, 2004



Marlane R. Chestnut
Administrative Law Judge



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

November 1, 2004

In Re: Z-01632543

(SEE LETTER DATED 10/25/04)

Jacqueline R. Clay v. Philadelphia Gas Works

Requests Payment Arrangements

Corrected Telephone Hearing Notice

This is to inform you that the notice dated October 25, 2004 on the above-captioned case contained incorrect information. The purpose of this notice is to correct that information. All corrections will be double underlined.

The hearing will be held as follows:

**DOCUMENT
FOLDER**

Type: Initial Telephonic Hearing
Date: Tuesday, January 25, 2005
Time: 10:00 a.m.
Presiding: Administrative Law Judge Marlane R. Chestnut
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: (215) 560-2105
Fax: (215) 560-3133

The judge will be presiding as authorized by
Pa. Code §56.174.

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If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

At the above date and time, the Presiding Officer will contact the parties as follows:

| | |
|-----------------------------|--------------|
| Jacqueline R. Clay | 215-726-5374 |
| Laureto A. Farinas, Esquire | 215-684-6982 |

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 3 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

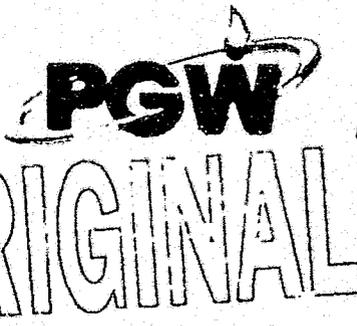
Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Chestnut
Cherie Pyle
Beth Plantz
Docket Section
Calendar File

Philadelphia Gas Works



800 West Montgomery Avenue, Philadelphia, PA 19122

Laureto A. Farinas, Senior Attorney
Legal Department
Direct Dial: 215-684-6982
FAX: 215-684-6798
E-mail: laureto.farinas@pgworks.com

January 14, 2005

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

RE: Jacqueline R. Clay v. PGW, Docket No. Z - 01632543

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated on the record at a hearing of this matter that she is satisfied with the resolution of this complaint.

Therefore, the telephonic hearing scheduled for January 25, 2005 is no longer necessary in this matter.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Laureto A. Farinas", is written over a horizontal line.

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cc: Jacqueline R. Clay
Administrative Law Judge Marlane R. Chestnut (via FAX)
Cherie Pyle, Hearing Scheduler (via FAX)
Susan Kelly

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COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: January 19, 2005
SUBJECT: Z-01632543
Jacqueline R. Clay v. Philadelphia Gas Works
TO: Wanda Zeiders
Docket Management
FROM: Cherie Pyle, ALJ Support Staff
Office of Administrative Law Judge

On January 18, 2005, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ Marlane R. Chestnut
Beth Plantz
Case File

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COMMONWEALTH OF PENNSYLVANIA
Pennsylvania Public Utility Commission

Date: January 19, 2005

Subject: Update or Correction to the File
Docket No. Z-01632543

To: Docketing Supervisor
Docket Management Division – Secretary's Bureau

From: Cherie Pyle, Scheduling Officer
Office of Administrative Law Judge

This is to inform you that the Initial Telephonic Hearing in the above-referenced proceeding, previously scheduled for Tuesday, January 25, 2005 at 10:00 a.m. in Philadelphia was canceled.

pc: ALJ Marlane R. Chestnut
Christine Williams, Supervisor
Scheduling File

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COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
January 19, 2005

IN REPLY PLEASE
REFER TO OUR FILE

In Re: Z-01632543

(SEE LETTER DATED 10/25/04)

Jacqueline R. Clay v. Philadelphia Gas Works

Cancellation Notice

This is to inform you of the following cancellation:

Type: Initial Telephonic Hearing
Date: Tuesday, January 25, 2005
Time: 10:00 a.m.
Presiding: Administrative Law Judge Marlane R. Chestnut

Please mark your records accordingly.

pc: Judge Chestnut
Cherie Pyle
Beth Plantz
Docket Section
Calendar File

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FEB 07 2005

Chapter 56 Hearing Report

Please Those Blocks Which Apply

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|---------------|--|---------------------------------|--------------------------|-------------------------------------|
| Docket No.: | Z-01632543 | | YES | NO |
| | | Prehearing Held: | <input type="checkbox"/> | <input type="checkbox"/> |
| Case Name | Jacqueline R. Clay v. Philadelphia Gas Works | Hearing Held: | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| | | Testimony Taped: | <input type="checkbox"/> | <input type="checkbox"/> |
| | | Transcript Due: | <input type="checkbox"/> | <input type="checkbox"/> |
| | | Hearing Concluded: | <input type="checkbox"/> | <input type="checkbox"/> |
| Location: | Philadelphia | Further Hearing Needed: | <input type="checkbox"/> | <input type="checkbox"/> |
| | | Estimated Add'l Days: | | |
| Date | January 25, 2005 | RECORD CLOSED: | <input type="checkbox"/> | <input type="checkbox"/> |
| | | DATE: | | |
| Special Agent | ALJ Marlane R. Chestnut | Briefs to be Filed: | <input type="checkbox"/> | <input type="checkbox"/> |
| | | DATE: | | |
| | | Bench Decision | <input type="checkbox"/> | <input type="checkbox"/> |
| | | REMARKS: | | |
| | | <i>settled prior to hearing</i> | | |

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PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

| Name and Telephone Number | Address | Who are you representing? | | | |
|---------------------------|--|---------------------------|-------|-----|--|
| | <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">City</td> <td style="width: 33%;">State</td> <td style="width: 33%;">Zip</td> </tr> </table> | City | State | Zip | |
| City | State | Zip | | | |
| Telephone: | E-mail Address: | Fax Number: | | | |
| | <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">City</td> <td style="width: 33%;">State</td> <td style="width: 33%;">Zip</td> </tr> </table> | City | State | Zip | |
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| City | State | Zip | | | |
| Telephone: | E-mail Address: | Fax Number: | | | |

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.