

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 08/25/04
8. DOCKET NO: Z-01627680	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: COLEMAN, MARK

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY:

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES HIS GAS BILL IS TOO HIGH AND HE WOULD LIKE THE PUC TO QUESTION AS TO WHY.

DOCUMENT
FOLDED

DOCKETED
SEP 07 2004

ORIGINAL

ST/627680

Due Back 9/1/04

Pennsylvania Public Utility Commission

Formal Complaint Form

Please Print. Z-01627680

1. Your name, mailing address, telephone number and utility account number:

Name MARK Coleman

Street/P.O.Box 4745 Leiper St Apt # 2nd flr

City Philadelphia State PA Zip 19124

Area Code/HOME Phone (215) 537 5211 Area Code/WORK Phone (215) 481-0800

Utility Account Number 0998108603

If the above mailing address differs from the address where the utility service is provided, list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

2. Name of utility company your complaint concerns: PGW

3. Type of Utility (circle one):

GAS

WATER

MOTOR CARRIER

STEAM HEAT

ELECTRIC

SEWER

TELEPHONE - (LOCAL OR LONG DISTANCE)

4. What is your complaint? (Use additional paper if you need more space and provide copies of any relevant documentation you believe will support your complaint).

My Gas Bill is too high and I would like PUC to question "why is that so?"

5. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if you need more space).

I want PUC to tell the company that I will pay the least amount ~~the~~ according to my situation (hardship)

6. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Mark Deman
Signature

8/23/04
Date

7. If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

8. Mail to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

If you have additional questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

NOTIFICATION OF INTENT TO APPEAL
(Request For Formal Complaint Forms)

Notice to Customer:

If you sign and return this form, you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within 20 days of 7/26/2004. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may pursue the termination of your service.

Thank You
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

MARK COLEMAN
4745 LEIPER ST
APT 2 REAR
PHILADELPHIA PA 19124 - 3232

215 537524

(Area Code) Telephone Number

Mark Coleman

Signature

Mail this completed form to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

ST Number:	1627680	Date of mailing:	7/26/2004
Company:	PHILADELPHIA GAS WORKS		

RECEIVED

REVISED 12/97

AUG 11 2004

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

124



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

due back 9/2/04

IN REPLY PLEASE
REFER TO OUR FILE

August 13, 2004

ST1627680

MARK COLEMAN
4745 LEIPER STREET APT 2 REAR
PHILADELPHIA PA 19124-3232

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before September 2, 2004 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.
- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.

- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:

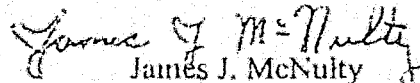
Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,


James J. McNulty
Secretary

ddi

CC: PHILADELPHIA GAS WORKS

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: SEPTEMBER 8, 2004

MARK COLEMAN
Complainant

VS.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No. Z-01627680

DOCUMENT
FOLDED

DOCKETED
SEP 07 2004

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

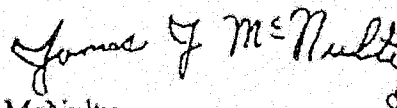
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: SEPTEMBER 8, 2004

Z-01627680

I LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

DOCUMENT
FOLDED

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by MARK COLEMAN. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

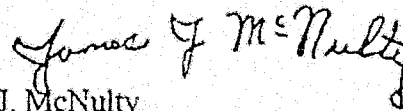
SEPTEMBER 8, 2004

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,



James J. McNulty
Secretary

JHH

Philadelphia Gas Works



800 West Montgomery Avenue, Philadelphia, PA 19122
Laureto A. Farinas, Senior Attorney
Legal Department
Direct Dial: 215-684-6982
FAX: 215-684-6798
E-mail: laureto.farinas@pgworks.com

October 19, 2004

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

RE: Mark Coleman v. PGW, Docket No.Z-01627680

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

Laureto Farinas
SB

Enclosures

cc: Mark Coleman
Jack Irizarry (CRU)

DOCUMENT
FOLDER

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Mark Coleman

v.

Philadelphia Gas Works

:
:
:
:
:
:

F. -

Docket No. Z - 01627680

Answer Of Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Denied in part. PGW denies that averments contained in Paragraph 3 of the Complainant concerning an error in the billing and all other averments in Paragraph 3 that are conclusions.

PGW avers that the Complainant's bill is correct. PGW records indicate that an automated meter reading device ("AMR") has been installed at the service address since December 1994 and all bills are based on actual reads. A listing of the Complainant billings is attached hereto as Exhibit "A."

A decision of the Bureau of Consumer Services ("BCS"), dated July 23, 2004, found that the bill is correct and provided for a repayment agreement consisting of the payment of a monthly budget bill of \$135.00 plus \$15.00 per month on the arrears.

The Complainant's current balance of \$3,001.18 represents gas service to October 16, 2004. PGW records show that the Complainant's account balance has risen sharply in less than a year because of his failure to make payment on the account. PGW has received no payment on the account since December 12, 2003, as shown in the listing of Complainant payments attached hereto as Exhibit "B."

DOCKETED
NOV 02 2004

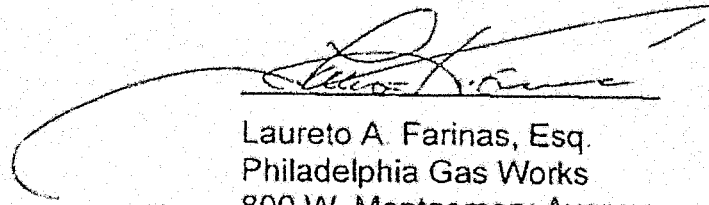
**DOCUMENT
FOLDER**

4. Denied. The averments in Paragraph 4 of the Complaint are requests for relief to which no response is required. PGW therefore denies the averments in Paragraph 4.

Wherefore, PGW respectfully requests that this Commission find against the Complainant, and affirm the decision of the BCS in this matter.

Respectfully submitted,

October 18, 2004

A handwritten signature in black ink, appearing to read 'Laureto A. Farinas', is written over a horizontal line. A large, sweeping flourish extends from the left side of the signature across the page.

Laureto A. Farinas, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

EXHIBIT A

BILLS FROM 01/01/1996 TO 10/16/2004

Account # 998108603

Customer Name COLEMAN, MARK

Customer Address: 4745 LEIPER ST. 2/RPHILA, PA

Bill Cycle: 11

BILLS

Service Agreement	Meter #	Bill Start Date	Bill End Date	Bill Due Date	Meter Read Start	Meter Read End	Usage (CCF)	Read Code	Bill Amount	Bill Cancelled	Closing Bill	CRP Monthly Amount	Easyway Current Month	Easyway Curr Amt	Days
8706975610	1717350	09/15/2004	10/14/2004	11/09/2004	5566	5603	37	Regular	\$64.13	No	No	\$0.00	0	\$0.00	29
8706975610	1717350	08/13/2004	09/15/2004	10/12/2004	5544	5566	22	Regular	\$42.86	No	No	\$0.00	0	\$0.00	33
8706975610	1717350	07/15/2004	08/13/2004	09/10/2004	5524	5544	20	Regular	\$39.93	No	No	\$0.00	0	\$0.00	29
8706975610	1717350	06/15/2004	07/15/2004	08/10/2004	5505	5524	19	Regular	\$38.53	No	No	\$0.00	0	\$0.00	30
8706975610	1717350	05/14/2004	06/15/2004	07/13/2004	6475	6505	30	Regular	\$55.87	No	No	\$0.00	0	\$0.00	32
8706975610	1717350	04/15/2004	05/14/2004	06/11/2004	6440	6475	35	Regular	\$63.35	No	No	\$0.00	0	\$0.00	29
8706975610	1717350	03/16/2004	04/15/2004	05/11/2004	6324	6440	16	Regular	\$163.30	No	No	\$0.00	0	\$0.00	30
8706975610	1717350	02/13/2004	03/16/2004	04/13/2004	6163	6324	161	Regular	\$229.77	No	No	\$0.00	0	\$0.00	32
8706975610	1717350	01/15/2004	02/13/2004	03/12/2004	5971	6163	192	Regular	\$253.28	No	No	\$0.00	0	\$0.00	29
8706975610	1717350	12/15/2003	01/15/2004	02/11/2004	5792	5971	179	Regular	\$246.00	No	No	\$0.00	3	\$135.00	31
8706975610	1717350	11/13/2003	12/15/2003	01/14/2004	5641	5792	151	Regular	\$211.25	No	No	\$0.00	2	\$107.00	32
8706975610	1717350	10/14/2003	11/13/2003	12/10/2003	5549	5641	92	Regular	\$137.92	No	No	\$0.00	1	\$107.00	30
8706975610	1717350	09/15/2003	10/14/2003	11/10/2003	5492	5549	57	Regular	\$87.38	No	No	\$0.00	0	\$0.00	29
8706975610	1717350	08/13/2003	09/15/2003	10/10/2003	5472	5492	20	Regular	\$38.63	No	No	\$0.00	0	\$0.00	33
8706975610	1717350	07/15/2003	08/13/2003	09/10/2003	5454	5472	18	Regular	\$35.84	No	No	\$0.00	0	\$0.00	29
8706975610	1717350	06/13/2003	07/15/2003	08/11/2003	5432	5454	22	Regular	\$41.14	No	No	\$0.00	0	\$0.00	32
8706975610	1717350	05/15/2003	06/13/2003	07/11/2003	5379	5432	53	Regular	\$80.14	No	No	\$0.00	0	\$0.00	29
8706975610	1717350	04/17/2003	05/15/2003	06/11/2003	5314	5379	65	Regular	\$95.67	No	No	\$0.00	0	\$0.00	30
8706975610	1717350	03/17/2003	04/15/2003	05/13/2003	5210	5314	104	Regular	\$140.67	No	No	\$0.00	0	\$0.00	29
8706975610	1717350	02/13/2003	03/17/2003	04/11/2003	5058	5210	152	Regular	\$176.67	No	No	\$0.00	0	\$0.00	32
8706975610	1717350	01/15/2003	02/13/2003	03/12/2003	4910	5058	148	Regular	\$168.65	No	No	\$0.00	0	\$0.00	29
8706975610	1717350	12/13/2002	01/15/2003	02/12/2003	4776	4910	134	Regular	\$164.29	No	No	\$0.00	0	\$0.00	33
8706975610	1717350	11/13/2002	12/13/2002	01/14/2003	4645	4776	131	Regular	\$145.36	No	No	\$0.00	0	\$0.00	30
8706975610	1717350	10/11/2002	11/13/2002	12/11/2002	4543	4645	102	Regular	\$119.27	No	No	\$0.00	0	\$0.00	33
8706975610	1717350	09/12/2002	10/11/2002	11/08/2002	4521	4543	22	Regular	\$35.13	No	No	\$0.00	0	\$0.00	29
8706975610	1717350	08/13/2002	09/12/2002	10/08/2002	4501	4521	20	Regular	\$32.52	No	No	\$0.00	0	\$0.00	30
8706975610	1717350	07/15/2002	08/13/2002	09/10/2002	4483	4501	18	Regular	\$30.16	No	No	\$0.00	0	\$0.00	29
8706975610	1717350	06/03/2002	07/15/2002	08/09/2002	4457	4483	26	Regular	\$38.22	No	No	\$0.00	0	\$0.00	42

EXHIBIT B

PAYMENTS FROM 01/01/1996 TO 10/16/2004

Account # 998108603

Customer Name COLEMAN, MARK

Customer Address: 4745 LEIPER ST, 2R/PHILA, PA

Bill Cycle: 11

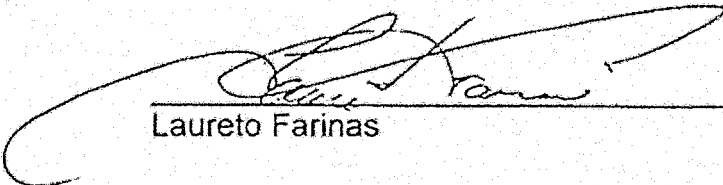
PAYMENTS

Service Agreement ID	Pay Amount	Pay Date	Pay Status	Late Pay Charge	Utility Type	Grant Type	Pay Source Code
8706975610	\$112 00	12/12/2003	F	\$12 00	G		PPC
8706975610	\$50 61	12/13/2002	F	\$1 69	G		PPC

VERIFICATION

I, Laureto Farinas, hereby declare that I am Counsel to the Philadelphia Gas Works; that, as such, I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Answer are true to the best of my knowledge, information and belief, and that I expect to be able to prove these at a hearing held in this matter. I make this verification subject to the penalties of 18. Pa. C.S. §4904, pertaining to false statements to authorities.

Date: October 18, 2004



Laureto Farinas

CERTIFICATE OF SERVICE

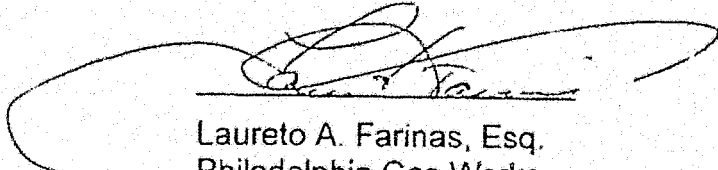
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

Mark Coleman
4745 Leiper Street, 2R
Philadelphia, PA 19124

October 18, 2004



Laureto A. Farinas, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
January 13, 2005

IN REPLY PLEASE
REFER TO OUR FILE

In Re: Z-01627680

(SEE ATTACHED LIST)

Mark Coleman v. Philadelphia Gas Works

Billing Dispute

Hearing Notice

This is to inform you that your case is scheduled for hearing at 1:30 p.m. in Hearing Room 2 in the Philadelphia State Office Building. Your case is one of several cases that have been scheduled at this time in Hearing Room 2. You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. You should arrive at the Hearing Room no later than 1:15 p.m. and wait in the Hearing Room until the presiding Administrative Law Judge calls your case. Your case might not be the first one to be called and you should be prepared to stay in the hearing room all afternoon, if necessary. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

Type: Initial Hearing
Date: Tuesday, February 22, 2005
Time: 1:30 p.m.
Location: Hearing Room 2
State Office Building
Broad & Spring Garden Streets
Philadelphia, PA

DOCKETED
FEB 01 2005

**DOCUMENT
FOLDER**

Presiding: Administrative Law Judge Ky Van Nguyen
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: 215.560.2105
Fax: 215.560.3133

Attention: You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

If you intend to file exhibits, bring 4 copies with you to the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Nguyen
Cherie Pyle
Beth Plantz
Docket Section
Calendar File

#502239 09/04