

CAPTION SHEET

SE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00
2. BUREAU: ALJ
3. SECTION(S):
5. APPROVED BY:
 DIRECTOR:
 SUPERVISOR:
6. PERSON IN CHARGE:
8. DOCKET NO: C-20030627
4. PUBLIC MEETING DATE:
 00/00/00
7. DATE FILED: 07/02/03
9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: KABIR, NURUL

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES THAT HE WAS CHARGED FOR GAS THAT HE DID NOT USE. HE WANTS THE BILL COVERED TO SHOW THAT HE DOES NOT OWE THIS.

DOCUMENT
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JUL 09 2003

125042

C-20030627

Formal Complaint Form
Pennsylvania Public Utility Commission

SECRET
BUREAU
9:22

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number.

Name NURUL KABIR
Street/P.O. Box 242 South 52nd St
City PHILADELPHIA State PA Zip 19139
County PHILA Area Code/Home Phone 215-387-2574
Area Code/Work Phone 215-474-4540

2. Name of company your complaint concerns: PHILADELPHIA GAS WORKS

3. What is your complaint? (Use additional paper if need more space)

Charged me for gas than was
not used. Moved from address 4254
Chestnut St approx 3 yrs ago.

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space)

Cover the Bill - I owe
nothing on this account.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my
knowledge. I understand that I could be punished under Pennsylvania State Law
if I purposely give false information.

Nurul Kabir
Signature

06.24.2003
Date

Continued on next page

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COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: JULY 9, 2003

C-20030627

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by NURUL KABIR. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

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JULY 9, 2003

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

James J. McNulty
Secretary

ddi

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: JULY 9, 2003

NURUL KABIR
Complainant

VS.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No: C-20030627

DOCUMENT
FOLDER

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

Philadelphia Gas Works
Legal Department



800 W. Montgomery Avenue, Philadelphia, PA 19122
Fax: (215) 684-6798

ORIGINAL

Laureto A. Farnas, Esq.
Senior Attorney
Legal Department
Direct Dial: 215-684-6982
FAX: 215-684-6798
E-mail laureto.farnas@pgworks.com

August 4, 2003

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AUG 04 2003

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105 3265

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RE: Nurul Kabir v. PGW, Docket No. C-20030627

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

Laureto Farnas

Enclosures

cc: Nurul Kabir
Ann Marie Cromley
Ann Strshock

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

AUG 04 2003

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Nurul Kabir

v.

Philadelphia Gas Works

:
:
:
:
:

Docket No. C - 20030627

Answer Of Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Denied. PGW denies the averment in Paragraph 3 of the Complaint concerning the place of residency of the Complainant for the periods averred. Strict proof the Complainant's residence is demanded at a hearing of this matter. The disputed amount is associated with the service address at 5254 Chestnut Street, 2nd FR, Account No. 11-1627-6046. Gas service at 4254 Chestnut Street, 2FR is still on under Mr. Kabir's name and has never been shut off. PGW records indicate that the customer never called to request that the gas service be shut off at 4254 Chestnut Street, 2FR. PGW records indicate one shut off order and this is dated 5/27/03. Order is voided because PGW could not get into the property. Total account balance as of 7/15/03 is in the amount of \$2459.12. Bill consists of a transfer amount \$1292.41 from 242 S. 52nd St, transferred 8/22/01. Billing and Payment Statements of the Complainant's account are attached hereto as Exhibit "A".
4. Denied. The averments in Paragraph 4 of the Complaint are requests for relief to which no response is required. PGW therefore denies the averments in Paragraph 4.

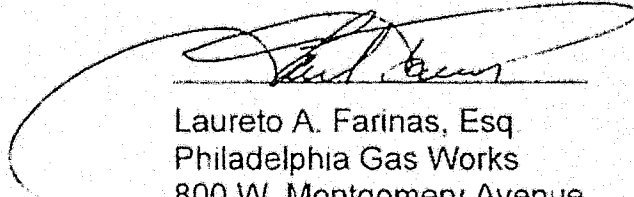
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Wherefore, PGW respectfully requests that this Commission find against the Complainant and in favor of PGW in this matter.

Respectfully submitted,

July 31, 2003

A handwritten signature in black ink, appearing to read "Laureto A. Farinas", is written over a horizontal line. A large, sweeping circular flourish extends from the left side of the signature line.

Laureto A. Farinas, Esq
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

RECEIVED

AUG 04 2003

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

EXHIBIT A

HISTORY REQUEST REPORT FOR ACCOUNT # 1116276046 AND SA # 9961593080 AS OF 07/31/2003

Account # 1116276046	SA # 9961593080	Bill Cycle: 11	Rate Class: GS	Phone # 3872574(215)
Name: KABIR, NURUL		Address: 4254 CHESTNUT ST, FURPHILA, PA		
Pay Agreement Indicator: N	Easyway Indicator:	CRP Status:		
Blocker Start Date: 20030721	Blocker End Date: 20040721	Meter # 1507301		

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
07/15/1997	BILL	\$19.39	\$19.39	\$0.00	05/06/1997	07/15/1997	R	1129	\$19.39	18	1507301
07/29/1997	PAY	(\$19.39)	(\$19.39)	\$0.00							
08/13/1997	BILL	\$14.25	\$14.25	\$0.00	07/15/1997	08/13/1997	R	1141	\$14.25	12	1507301
08/27/1997	PAY	(\$14.25)	(\$14.25)	\$0.00							
09/10/1997	BILL	\$15.97	\$15.97	\$0.00	08/13/1997	09/10/1997	R	1155	\$15.97	14	1507301
10/10/1997	BILL	\$22.80	\$22.80	\$0.00	09/10/1997	10/10/1997	R	1177	\$22.80	22	1507301
10/15/1997	LPC	\$0.20	\$0.20	\$0.20							
10/15/1997	PAY	(\$15.97)	(\$15.97)	\$0.00							
11/12/1997	BILL	\$30.49	\$30.49	\$0.00	10/10/1997	11/12/1997	R	1208	\$30.49	31	1507301
11/13/1997	LPC	\$0.31	\$0.31	\$0.31							
12/11/1997	BILL	\$29.64	\$29.64	\$0.00	11/12/1997	12/11/1997	R	1238	\$29.64	30	1507301
12/15/1997	LPC	\$0.64	\$0.64	\$0.64							
12/16/1997	PAY	(\$53.80)	(\$53.80)	\$0.00							
12/31/1997	PAY	(\$30.28)	(\$30.28)	\$0.00							
01/14/1998	BILL	\$23.66	\$23.66	\$0.00	12/11/1997	01/14/1998	R	1261	\$23.66	23	1507301
01/29/1998	PAY	(\$23.66)	(\$23.66)	\$0.00							
02/12/1998	BILL	\$24.52	\$24.52	\$0.00	01/14/1998	02/12/1998	R	1285	\$24.52	24	1507301
03/18/1998	BILL	\$29.64	\$29.64	\$0.00	02/12/1998	03/18/1998	R	1315	\$29.64	30	1507301
03/19/1998	LPC	\$0.34	\$0.34	\$0.34							
04/17/1998	BILL	\$33.06	\$33.06	\$0.00	03/18/1998	04/17/1998	R	1349	\$33.06	34	1507301
04/29/1998	LPC	\$0.67	\$0.67	\$0.67							
04/30/1998	PAY	(\$88.70)	(\$88.70)	\$0.00							
05/15/1998	BILL	\$28.79	\$28.79	\$0.00	04/17/1998	05/15/1998	R	1378	\$28.79	29	1507301
06/01/1998	PAY	(\$28.32)	(\$28.32)	\$0.00							
06/15/1998	BILL	\$18.53	\$18.53	\$0.00	05/15/1998	06/15/1998	R	1395	\$18.53	17	1507301
07/16/1998	BILL	\$17.67	\$17.67	\$0.00	06/16/1998	07/16/1998	R	1411	\$17.67	16	1507301
07/17/1998	LPC	\$0.23	\$0.23	\$0.23							
08/05/1998	PAY	(\$36.43)	(\$36.43)	\$0.00							

Account # 116276046

SA # 9961593680

Bill Cycle 11

Rate Class GS

Phone # 3872574(215)

Name: KABIR, NURUL

Address: 4254 CHESTNUT ST, 2FR/PHILAPA

Easyway Indicator N

CRP Status

Blocker End Date: 20040721

Meter # 1507301

Blocker Start Date 20030721

Blocker End Date 20040721

Meter # 1507301

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
08/13/1998	BILL	\$12.55	\$12.55	\$0.00	07/16/1998	08/13/1998	R	1421	\$12.55	10	1507301
09/04/1998	PAY	(\$12.55)	(\$12.55)	\$0.00							
09/14/1998	BILL	\$15.12	\$15.12	\$0.00	08/13/1998	09/14/1998	R	1434	\$15.12	13	1507301
10/08/1998	PAY	(\$15.12)	(\$15.12)	\$0.00							
10/14/1998	BILL	\$17.67	\$17.67	\$0.00	09/14/1998	10/14/1998	Y	1450	\$17.67	16	1507301
11/12/1998	PAY	(\$17.67)	(\$17.67)	\$0.00							
11/12/1998	BILL	\$15.97	\$15.97	\$0.00	10/14/1998	11/12/1998	R	1464	\$15.97	14	1507301
11/30/1998	PAY	(\$15.97)	(\$15.97)	\$0.00							
12/12/1998	BILL	\$11.69	\$11.69	\$0.00	11/12/1998	12/12/1998	R	1473	\$11.69	9	1507301
12/30/1998	PAY	(\$11.69)	(\$11.69)	\$0.00							
01/14/1999	BILL	\$20.24	\$20.24	\$0.00	12/12/1998	01/14/1999	R	1492	\$20.24	19	1507301
02/13/1999	BILL	\$19.58	\$19.58	\$0.00	01/14/1999	02/13/1999	R	1511	\$19.58	19	1507301
03/10/1999	BILL	\$20.26	\$20.26	\$0.00	02/13/1999	03/10/1999	R	1531	\$20.26	20	1507301
03/11/1999	LPC	\$0.21	\$0.21	\$0.21							
04/06/1999	BILL	\$22.71	\$22.71	\$0.00	03/10/1999	04/06/1999	R	1554	\$22.71	23	1507301
04/07/1999	LPC	\$0.44	\$0.44	\$0.44							
04/22/1999	PAY	(\$83.44)	(\$83.44)	\$0.00							
05/10/1999	BILL	\$24.33	\$24.33	\$0.00	04/06/1999	05/10/1999	R	1579	\$24.33	25	1507301
06/11/1999	BILL	\$18.13	\$18.13	\$0.00	05/10/1999	06/11/1999	R	1595	\$18.13	16	1507301
06/11/1999	LPC	\$0.32	\$0.32	\$0.32							
07/07/1999	PAY	(\$42.78)	(\$42.78)	\$0.00							
07/16/1999	BILL	\$22.43	\$22.43	\$0.00	06/11/1999	07/16/1999	R	1612	\$22.43	17	1507301
08/13/1999	BILL	\$19.99	\$19.99	\$0.00	07/16/1999	08/13/1999	R	1626	\$42.70	14	1507301
08/19/1999	LPC	\$0.28	\$0.28	\$0.28							
09/09/1999	PAY	(\$42.70)	(\$42.70)	\$0.00							
09/14/1999	BILL	\$23.24	\$23.24	\$0.00	08/13/1999	09/14/1999	R	1644	\$23.24	18	1507301
10/11/1999	TAXWVE	(\$4.30)	(\$4.30)	(\$4.30)							
10/13/1999	BILL	\$24.01	\$24.01	\$0.00	09/14/1999	10/13/1999	R	1665	\$43.18	21	1507301
10/16/1999	LPC	\$0.23	\$0.23	\$0.23							
11/10/1999	BILL	\$27.06	\$27.06	\$0.00	10/13/1999	11/10/1999	R	1690	\$70.77	25	1507301
11/16/1999	LPC	\$0.53	\$0.53	\$0.53							
12/13/1999	BILL	\$31.15	\$31.15	\$0.00	11/10/1999	12/13/1999	R	1720	\$102.79	30	1507301
12/18/1999	LPC	\$0.87	\$0.87	\$0.87							

Account # 1176276046

SA # 9961593080

Bill Cycle 11

Rate Class GS

Phone # 3872574(215)

Name: KABIR, NURUL

Address: 4254 CHESTNUT ST.2FR/PHI-LA,PA

Easyway Indicator

CRP Status

Blocker Start Date 20C30721

Blocker End Date 20040721

Meter # 1507301

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
01/19/2000	BILL	\$38.34	\$38.34	\$0.00	12/13/1999	01/19/2000	R	1759	\$142.39	39	1507301
01/20/2000	LPC	\$1.26	\$1.26	\$1.26							
02/16/2000	BILL	\$31.90	\$31.90	\$0.00	01/19/2000	02/16/2000	R	1790	\$174.29	31	1507301
03/20/2000	BILL	\$37.30	\$37.30	\$0.00	02/16/2000	03/20/2000	R	1828	\$211.59	38	1507301
03/24/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							
04/17/2000	BILL	\$31.13	\$31.13	\$0.00	03/20/2000	04/17/2000	R	1858	\$192.72	30	1507301
05/16/2000	BILL	\$28.83	\$28.83	\$0.00	04/17/2000	05/16/2000	R	1885	\$223.95	27	1507301
05/18/2000	LPC	\$2.40	\$2.40	\$2.40							
06/12/2000	BILL	\$24.97	\$24.97	\$0.00	05/16/2000	06/12/2000	R	1907	\$251.68	22	1507301
06/15/2000	LPC	\$2.76	\$2.76	\$2.76							
07/14/2000	BILL	\$25.74	\$25.74	\$0.00	06/12/2000	07/14/2000	R	1930	\$280.50	23	1507301
07/19/2000	LPC	\$3.08	\$3.08	\$3.08							
07/26/2000	PAY	(\$280.50)	(\$280.50)	\$0.00							
08/14/2000	BILL	\$20.34	\$20.34	\$0.00	07/14/2000	08/14/2000	R	1946	\$20.34	16	1507301
09/13/2000	BILL	\$23.43	\$23.43	\$0.00	08/14/2000	09/13/2000	R	1966	\$44.02	20	1507301
09/15/2000	LPC	\$0.25	\$0.25	\$0.25							
09/19/2000	PAY	(\$44.02)	(\$44.02)	\$0.00							
10/13/2000	BILL	\$19.57	\$19.57	\$0.00	09/13/2000	10/13/2000	Y	1981	\$19.57	15	1507301
11/08/2000	PAY	(\$19.57)	(\$19.57)	\$0.00							
11/13/2000	BILL	\$23.43	\$23.43	\$0.00	10/13/2000	11/13/2000	Y	2001	\$23.43	20	1507301
12/13/2000	BILL	\$66.48	\$66.48	\$0.00	11/13/2000	12/13/2000	R	2065	\$90.20	64	1507301
12/15/2000	LPC	\$0.29	\$0.29	\$0.29							
12/18/2000	PAY	(\$23.43)	(\$23.43)	\$0.00							
01/08/2001	PAY	(\$66.48)	(\$66.48)	\$0.00							
01/16/2001	BILL	\$61.47	\$61.47	\$0.00	12/13/2000	01/16/2001	R	2113	\$61.76	48	1507301
01/18/2001	LPC	\$0.00	\$0.00	\$0.00							
02/13/2001	BILL	\$55.40	\$55.40	\$0.00	01/16/2001	02/13/2001	R	2160	\$117.93	37	1507301
02/15/2001	LPC	\$0.77	\$0.77	\$0.77							
03/12/2001	PAY	(\$117.93)	(\$117.93)	\$0.00							
03/15/2001	BILL	\$63.90	\$63.90	\$0.00	02/13/2001	03/15/2001	R	2190	\$63.90	40	1507301
04/16/2001	BILL	\$67.55	\$67.55	\$0.00	03/15/2001	04/16/2001	R	2232	\$131.45	42	1507301
05/15/2001	BILL	\$55.58	\$55.58	\$0.00	04/16/2001	05/15/2001	R	2265	\$187.03	33	1507301
06/15/2001	BILL	\$59.58	\$59.58	\$0.00	05/15/2001	06/15/2001	R	2301	\$248.94	36	1507301

Account # 116276046 SA # 9961593080 Bill Cycle 11 Rate Class GS Phone # 3872574(215)

Name: KABIR, NURUL Address: 4254 CHESTNUT ST., FRIPHILA, PA

Easyway Indicator CRP Status

Blocker Start Date 20030721 Blocker End Date 20040721 Meter # 1507301

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Meter #
06/19/2001	LPC	\$2 33	\$2 33	\$2 33						
06/21/2001	PAY	(\$69 00)	(\$69 00)	\$0 00						
07/18/2001	PAY	(\$179 94)	(\$179 94)	\$0 00						
07/18/2001	BILL	\$47 60	\$47 60	\$0 00	06/15/2001	07/18/2001	R	2328	\$47 60	1507301
08/15/2001	BILL	\$38 28	\$38 28	\$0 00	07/18/2001	08/15/2001	R	2348	\$86 47	1507301
08/17/2001	LPC	\$0 59	\$0 59	\$0 59						
08/22/2001	XFER	\$1,292 41	\$1,292 41	\$1,292 41						
09/14/2001	BILL	\$42 22	\$42 22	\$0 00	08/15/2001	09/14/2001	R	2373	\$1 422 17	1507301
09/18/2001	LPC	\$1 07	\$1 07	\$1 07						
09/27/2001	PAY	(\$129 76)	(\$129 76)	\$0 00						
10/16/2001	BILL	\$55 00	\$55 00	\$0 00	09/14/2001	10/16/2001	R	2412	\$1 366 79	1507301
10/18/2001	LPC	\$19 38	\$19 38	\$19 38						
11/14/2001	BILL	\$54 89	\$54 89	\$0 00	10/16/2001	11/14/2001	R	2450	\$1 441 89	1507301
11/16/2001	LPC	\$20 21	\$20 21	\$20 21						
12/13/2001	BILL	\$50 61	\$50 61	\$0 00	11/14/2001	12/13/2001	R	2486	\$1 513 53	1507301
12/15/2001	LPC	\$21 03	\$21 03	\$21 03						
01/15/2002	BILL	\$35 10	\$35 10	\$0 00	12/13/2001	01/15/2002	R	2539	\$1 570 42	1507301
01/17/2002	LPC	\$21 79	\$21 79	\$21 79						
02/13/2002	BILL	\$26 06	\$26 06	\$0 00	01/15/2002	02/13/2002	R	2523	\$1 616 80	1507301
02/15/2002	LPC	\$22 32	\$22 32	\$22 32						
03/14/2002	BILL	\$23 21	\$23 21	\$0 00	02/13/2002	03/14/2002	R	2535	\$1 664 72	1507301
03/16/2002	LPC	\$22 71	\$22 71	\$22 71						
04/15/2002	BILL	\$23 32	\$23 32	\$0 00	03/14/2002	04/15/2002	R	2548	\$1 711 09	1507301
04/17/2002	LPC	\$23 05	\$23 05	\$23 05						
05/14/2002	BILL	\$22 25	\$22 25	\$0 00	04/15/2002	05/14/2002	R	2559	\$1 756 74	1507301
05/16/2002	LPC	\$23 40	\$23 40	\$23 40						
06/13/2002	BILL	\$22 62	\$22 62	\$0 00	05/14/2002	06/13/2002	R	2570	\$1 803 10	1507301
06/18/2002	LPC	\$23 74	\$23 74	\$23 74						
07/15/2002	BILL	\$23 10	\$23 10	\$0 00	06/13/2002	07/15/2002	R	2581	\$1 850 28	1507301
07/17/2002	LPC	\$24 08	\$24 08	\$24 08						
08/13/2002	BILL	\$21 07	\$21 07	\$0 00	07/15/2002	08/13/2002	R	2590	\$1 895 77	1507301
08/15/2002	LPC	\$24 42	\$24 42	\$24 42						
09/12/2002	BILL	\$22 27	\$22 27	\$0 00	08/13/2002	09/12/2002	R	2600	\$1 942 78	1507301

Account # 1116276046 SA # 9951593060 Bill Cycle: 11 Rate Class: GS Phone # 3872574215

Name: KABIR, NURUL Address: 4254 CHESTNUT ST.2FRIPHILA,PA

Pay Agreement Indicator: N Easyway Indicator: CRP Status:

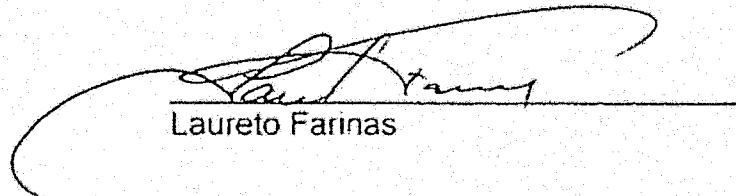
Blocker Start Date: 20030721 Blocker End Date: 20040721 Meter #: 1507301

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
09/14/2002	LPC	\$24.74	\$24.74	\$24.74							
10/11/2002	BILL	\$23.57	\$23.57	\$0.00	09/12/2002	10/11/2002	R	2611	\$1,991.42	11	1507301
10/15/2002	LPC	\$25.07	\$25.07	\$25.07							
11/13/2002	BILL	\$23.57	\$23.57	\$0.00	10/11/2002	11/13/2002	R	2622	\$2,040.42	11	1507301
11/15/2002	LPC	\$25.43	\$25.43	\$25.43							
12/13/2002	BILL	\$24.91	\$24.91	\$0.00	11/13/2002	12/13/2002	R	2634	\$2,091.11	12	1507301
12/17/2002	LPC	\$25.78	\$25.78	\$25.78							
01/15/2003	BILL	\$27.50	\$27.50	\$0.00	12/13/2002	01/15/2003	R	2648	\$2,144.76	14	1507301
01/17/2003	LPC	\$26.15	\$26.15	\$26.15							
02/13/2003	BILL	\$25.28	\$25.28	\$0.00	01/15/2003	02/13/2003	R	2660	\$2,196.61	12	1507301
02/15/2003	LPC	\$26.57	\$26.57	\$26.57							
03/17/2003	BILL	\$26.84	\$26.84	\$0.00	02/13/2003	03/17/2003	R	2673	\$2,250.40	13	1507301
03/19/2003	LPC	\$26.95	\$26.95	\$26.95							
04/15/2003	BILL	\$22.66	\$22.66	\$0.00	03/17/2003	04/15/2003	R	2682	\$2,300.41	9	1507301
04/17/2003	LPC	\$27.35	\$27.35	\$27.35							
05/15/2003	BILL	\$29.55	\$29.55	\$0.00	04/15/2003	05/15/2003	R	2696	\$2,357.65	14	1507301
05/17/2003	LPC	\$27.69	\$27.69	\$27.69							
06/13/2003	BILL	\$22.28	\$22.28	\$0.00	05/15/2003	06/13/2003	R	2704	\$2,408.06	8	1507301
06/17/2003	LPC	\$28.13	\$28.13	\$28.13							
07/15/2003	BILL	\$22.59	\$22.59	\$0.00	06/13/2003	07/15/2003	R	2712	\$2,459.12	8	1507301
07/17/2003	LPC	\$28.47	\$28.47	\$28.47							

VERIFICATION

I, Laureto Farinas, hereby declare that I am Counsel to the Philadelphia Gas Works; that, as such, I am authorized to make this verification on its behalf, that the facts set forth in the foregoing Answer are true to the best of my knowledge, information and belief, and that I expect to be able to prove these at a hearing held in this matter. I make this verification subject to the penalties of 18 Pa. C.S. §4904, pertaining to false statements to authorities.

Date: July 31, 2003


Laureto Farinas

RECEIVED

AUG 04 2003

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF §1.54 (RELATING TO SERVICE BY A PARTICIPANT)

Service List:

For Complainant:

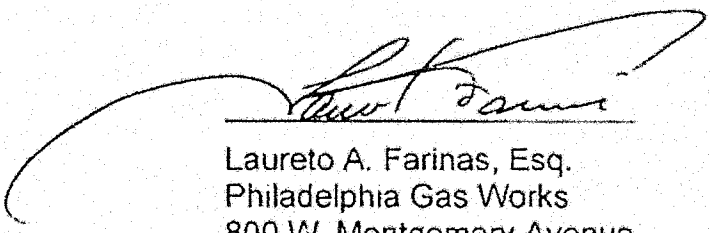
Nurul Kabir
242 S 52ND Street
Philadelphia, PA 19139

RECEIVED

AUG 04 2003

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

July 31, 2003



Laureto A. Farinas, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122