

CAPTION SHEET

SE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :  
 2. BUREAU: ALJ :  
 3. SECTION(S): :  
 5. APPROVED BY: : 4. PUBLIC MEETING DATE:  
 DIRECTOR: : 00/00/00  
 SUPERVISOR: :  
 6. PERSON IN CHARGE: : 7. DATE FILED: 09/23/04  
 8. DOCKET NO: Z-01713366 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: D'ADDESSO, ROBERT

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY:

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES PGW STATES HIS TOTAL BALANCE IS \$3,263.05. HE STATES THAT IS REALLY HIGH FOR A ROW HOUSE. HE WANTS THE PUC TO CHECK ON THE RIGHT BALANCE.

DOCUMENT  
 FILED  
**DOCKETED**  
 SEP 29 2004

Must be returned by October 7, 2004

ORIGINAL

Pennsylvania Public Utility Commission

Formal Complaint Form

2-01713366

Please Print.

1. Your name, mailing address, telephone number and utility account number:

Name Robert D'ADDESSO

Street/P.O. Box 2328 S Percy St Apt#

City Phila State PA Zip 19148-3711

Area Code/HOME Phone 267-531-2785 Area Code/WORK Phone ONLY NIGHT TIME HOURS.

Utility Account Number 9117526945 1-610-341-8381  
NO DAY 7:30 PM - 7:30 AM

If the above mailing address differs from the address where the utility service is provided, list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. **NAME of utility company** your complaint concerns: PGW.

3. Type of Utility (circle one):

- GAS
- WATER
- MOTOR CARRIER
- STEAM HEAT
- ELECTRIC
- SEWER
- TELEPHONE - (LOCAL OR LONG DISTANCE)

SECRET  
86053  
10/10/04

46

4. What is your complaint? (Use additional paper if you need more space and provide copies of any relevant documentation you believe will support your complaint).

GAS COMPANY SAID MY TOTAL BALANCE IS 3,263.05 THAT IS REALLY HIGH FOR A ROW HOUSE, PLEASE CHECK ON RIGHT BALANCE I CANNOT PAY 149.00 A MONTH, I AM A SINGLE PARENT, WITH TWO KIDS

5. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if you need more space).

PLEASE LOWER MY SPECIAL BUDGET, REGULAR BUDGET 124.00 PER MONTH, PLUS 25.00, PLEASE ASKED P.G.W. ABOUT ME GETTING ON C.R.P. PROGRAM. THEY WANT ME TO PAY 149.00 A MONTH, I COULD ONLY PAY 100.00 A MONTH, PLEASE I WANT TO CLEAR THIS UP. AND STILL HAVE SERVICE

6. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

M. Robert D'addresso 9/20/04  
Signature Date

7. If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name NONE

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

8. Mail to:

Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

If you have additional questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

**NOTIFICATION OF INTENT TO APPEAL**  
(Request For Formal Complaint Forms)

Notice to Customer:

If you sign and return this form, you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within 20 days of 8/12/2004. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may pursue the termination of your service.

Thank You  
Pennsylvania Public Utility Commission

**Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:**

Customer name and address:  
(Please correct any mistakes.)

ROBERT DADDESSO  
2328 S PERCY ST  
PHILADELPHIA PA 19148 - 3711

267-531-2785  
(Area Code) Telephone Number

Robert Daddesso  
Signature

Mail this completed form to:

Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

ST Number:	1713366	Date of mailing:	<u>8/26/04</u> 8/12/2004	SECRET
Company:	PHILADELPHIA GAS WORKS			

REVISED 12/97.



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

September 17, 2004

ST1713366

ROBERT DADDESSO  
2328 S PERCY STREET  
PHILADELPHIA PA 19148-3711

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**\*\* Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before October 7, 2004 to the address listed below:

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.**

**Commission Procedures for Formal Complaints**

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.

- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.
- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:

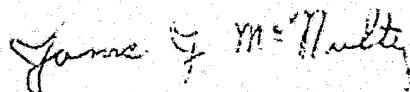
Office of Administrative Law Judge  
Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.**

**YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).**

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty  
Secretary

dd:

cc: Philadelphia Gas Works

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: SEPTEMBER 29, 2004

ROBERT D'ADDESSO  
Complainant

VS.

PHILADELPHIA GAS WORKS  
Respondent

Complaint Docket  
No: Z-01713366

DOCUMENT  
FOLDED  
DOCKETED  
SEP 29 2004

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FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

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TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

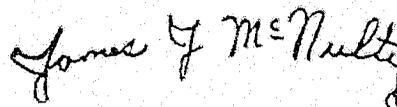
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: SEPTEMBER 29, 2004

Z-01713366

LAURETO FARINAS ESQUIRE  
PHILADELPHIA GAS WORKS  
800 W MONTGOMERY AVE  
PHILADELPHIA PA 19122-2898

DOCUMENT  
FOLDED

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by ROBERT D'ADDESSO. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

2004

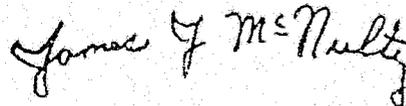
SEPTEMBER 29,

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

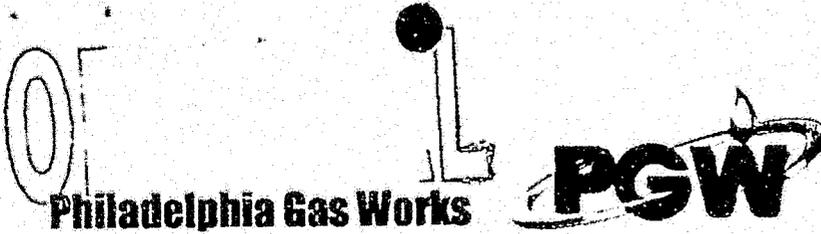
Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,



James J. McNulty  
Secretary

JH



800 West Montgomery Avenue, Philadelphia, PA 19122  
Laureto A. Farinas, Senior Attorney  
Legal Department  
Direct Dial: 215-684-6982  
FAX: 215-684-6798  
E-mail: laureto.farinas@pgworks.com

NOV 04 2004

November 4, 2004  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
SECRETARY'S OFFICE

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

Re: Robert D'Addesso v. PGW, Docket No. Z - 01713366

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance

Sincerely,

DOCUMENT  
FOLDER

Enclosures

cc: Robert D'Addesso  
Susan Kelly

73

**COMPLAINT**  
**BEFORE THE**  
**PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Robert D'Addesso

v.

Philadelphia Gas Works

:  
:  
:  
:  
:

Docket No.: Z-01713366

**Answer of the Philadelphia Gas Works**

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted
2. Admitted.
3. Admitted.
4. Denied in part. PGW denies the averments contained in Paragraph 4 of the Complaint concerning that PGW overcharged the Complainant and all other averments that are conclusions.

All bills issued to the Complainant were based upon actual meter readings. The Complainant's large overdue balance is due to his underpayment or missed payments of his utility bill. PGW account billing is accurate as shown on the statement of account, which is attached hereto as Exhibit "A".

**DOCUMENT  
FOLDER**

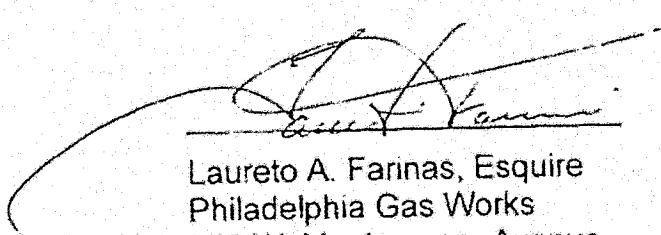
**DOCKETED**  
NOV 22 2004

5 Denied. The averments in Paragraph 5 of the Complaint are requests for relief to which no response is required. PGW therefore denies the averments in Paragraph.

Wherefore, PGW respectfully requests that this Commission finds in favor of Philadelphia Gas Works and against the Complainant.

Respectfully submitted,

November 4, 2004



Laureto A. Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982

# EXHIBIT A

10/17/2001

10/17/2001

# HISTORY REQUEST REPORT FOR ACCOUNT # 9117526945 AND SA # 9961577161 AS OF 10/18/2004

Account # 9117526945	SA # 9961577161	Bill Cycle 15	Rate Class GS	Phone # 53127851267
Name: D'ADDESSO, ROBERT		Address: 2338 S PERCY ST/PHILA, PA		
Pay Agreement Indicator Y	Easyway Indicator B	CRP Status I		
Blocker Start Date 20041005	Blocker End Date 20061005	Meter # 1888924		

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
11/17/1997	BILL	\$78.95	\$78.95	\$0.00	10/02/1997	11/17/1997	R	83	\$78.95	83	1888924
12/17/1997	BILL	\$94.60	\$94.60	\$0.00	11/17/1997	12/17/1997	R	189	\$94.60	108	1888924
12/19/1997	LPC	\$0.97	\$0.97	\$0.97							
12/26/1997	PAY	(\$50.00)	(\$50.00)	\$0.00							
01/21/1998	BILL	\$105.71	\$105.71	\$0.00	12/17/1997	01/21/1998	R	308	\$105.71	119	1888924
01/23/1998	LPC	\$1.79	\$1.79	\$1.79							
02/09/1998	PAY	(\$150.00)	(\$150.00)	\$0.00							
02/19/1998	BILL	\$104.86	\$104.86	\$0.00	01/21/1998	02/19/1998	R	426	\$104.86	118	1888924
02/24/1998	LPC	\$0.98	\$0.98	\$0.98							
03/23/1998	BILL	\$94.60	\$94.60	\$0.00	02/19/1998	03/23/1998	R	532	\$94.60	106	1888924
03/25/1998	LPC	\$2.46	\$2.46	\$2.46							
04/20/1998	PAY	(\$100.00)	(\$100.00)	\$0.00							
04/23/1998	BILL	\$23.66	\$23.66	\$0.00	03/23/1998	04/23/1998	Y	555	\$23.66	23	1888924
04/24/1998	LPC	\$2.36	\$2.36	\$2.36							
05/14/1998	PAY	(\$40.00)	(\$40.00)	\$0.00							
05/20/1998	BILL	\$63.83	\$63.83	\$0.00	04/23/1998	05/20/1998	R	625	\$63.83	70	1888924
05/20/1998	PAY	(\$30.00)	(\$30.00)	\$0.00							
05/22/1998	LPC	\$1.56	\$1.56	\$1.56							
06/19/1998	BILL	\$39.04	\$39.04	\$0.00	05/20/1998	06/19/1998	R	666	\$39.04	41	1888924
06/24/1998	LPC	\$1.74	\$1.74	\$1.74							
07/22/1998	BILL	\$27.94	\$27.94	\$0.00	06/19/1998	07/22/1998	R	694	\$27.94	28	1888924
07/23/1998	LPC	\$3.31	\$3.31	\$3.31							
08/17/1998	PAY	(\$50.00)	(\$50.00)	\$0.00							
08/19/1998	BILL	\$27.07	\$27.07	\$0.00	07/22/1998	08/19/1998	R	721	\$27.07	27	1888924
08/21/1998	LPC	\$2.63	\$2.63	\$2.63							
09/02/1998	PAY	(\$150.00)	(\$150.00)	\$0.00							
09/13/1998	BILL	\$27.07	\$27.07	\$0.00	08/19/1998	09/13/1998	R	748	\$27.07	27	1888924
10/19/1998	BILL	\$39.04	\$39.04	\$0.00	09/13/1998	10/19/1998	R	789	\$39.04	41	1888924

Account # 9117528945 SA # 9961577161 Bill Cycle 15 Rate Class GS Phone # 5312785(267)  
 Name: D'ADESSO, ROBERT Address: 2328 S PERCY ST/PHILA, PA  
 Pay Agreement Indicator: Y Easyway Indicator B CRP Status: I  
 Blocker Start Date 20041005 Blocker End Date 20061005 Meter # 1888924

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
10/21/1998	LPC	\$2.00	\$2.00	\$2.00							
10/27/1998	PAY	(\$50.00)	(\$50.00)	\$0.00							
11/18/1998	BILL	\$55.28	\$55.28	\$0.00	10/19/1998	11/18/1998	R	849	\$55.28	60	1888924
11/19/1998	LPC	\$1.56	\$1.56	\$1.56							
12/10/1998	PAY	(\$100.00)	(\$100.00)	\$0.00							
12/17/1998	BILL	\$68.10	\$68.10	\$0.00	11/18/1998	12/17/1998	R	924	\$68.10	75	1888924
12/21/1998	LPC	\$0.99	\$0.99	\$0.99							
01/22/1999	BILL	\$152.10	\$152.10	\$0.00	12/17/1998	01/22/1999	R	1098	\$152.10	174	1888924
01/26/1999	LPC	\$2.24	\$2.24	\$2.24							
01/27/1999	PAY	(\$70.00)	(\$70.00)	\$0.00							
02/17/1999	BILL	\$74.74	\$74.74	\$0.00	01/22/1999	02/17/1999	R	1185	\$74.74	87	1888924
03/16/1999	BILL	\$97.51	\$97.51	\$0.00	02/17/1999	03/16/1999	R	1300	\$97.51	115	1888924
03/17/1999	LPC	\$2.62	\$2.62	\$2.62							
04/09/1999	BILL	\$39.78	\$39.78	\$0.00	03/16/1999	04/09/1999	R	1344	\$39.78	44	1888924
04/13/1999	LPC	\$3.68	\$3.68	\$3.68							
04/29/1999	PAY	(\$100.00)	(\$100.00)	\$0.00							
05/19/1999	BILL	\$47.91	\$47.91	\$0.00	04/09/1999	05/19/1999	R	1398	\$47.91	54	1888924
05/21/1999	LPC	\$7.00	\$7.00	\$7.00							
06/15/1999	BILL	\$28.99	\$28.99	\$0.00	05/19/1999	06/15/1999	R	1427	\$28.99	29	1888924
06/15/1999	LPC	\$4.72	\$4.72	\$4.72							
07/22/1999	BILL	\$35.45	\$35.45	\$0.00	06/15/1999	07/22/1999	R	1463	\$478.84	36	1888924
08/19/1999	BILL	\$25.54	\$25.54	\$0.00	07/22/1999	08/19/1999	R	1486	\$504.38	23	1888924
09/15/1999	PAY	(\$45.00)	(\$45.00)	\$0.00							
09/20/1999	BILL	\$14.86	\$14.86	\$0.00	08/19/1999	09/20/1999	Y	1495	\$474.24	9	1888924
10/19/1999	BILL	\$54.51	\$54.51	\$0.00	09/20/1999	10/19/1999	R	1556	\$535.86	61	1888924
10/26/1999	LPC	\$7.11	\$7.11	\$7.11							
11/17/1999	BILL	\$51.45	\$51.45	\$0.00	10/19/1999	11/17/1999	R	1613	\$595.24	57	1888924
11/19/1999	LPC	\$7.93	\$7.93	\$7.93							
12/18/1999	BILL	\$70.05	\$70.05	\$0.00	11/17/1999	12/18/1999	R	1693	\$673.99	80	1888924
12/31/1999	LPC	\$8.70	\$8.70	\$8.70							
01/25/2000	BILL	\$153.10	\$153.10	\$0.00	12/18/1999	01/25/2000	R	1880	\$827.09	187	1888924
02/23/2000	BILL	\$123.67	\$123.67	\$0.00	01/25/2000	02/23/2000	R	2030	\$950.75	150	1888924
02/28/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							

Account # 9117526945 SA # 9961577161 Bill Cycle 15 Rate Class GS Phone # 5312786(267)

Name: D'ADESSO, ROBERT Address: 2328 S PERCY ST/PHILA, PA

Pay Agreement Indicator: Y Easyway Indicator: B CRP Status: 1

Blocker Start Date 20041005 Blocker End Date: 20061005 Meter #: 1888924

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
03/22/2000	BILL	\$71.24	\$71.24	\$0.00	02/23/2000	03/22/2000	R	2112	\$972.00	82	1888924
03/27/2000	PAY	(\$200.00)	(\$200.00)	\$0.00							
04/22/2000	BILL	\$54.27	\$54.27	\$0.00	03/22/2000	04/22/2000	R	2172	\$828.27	60	1888924
05/19/2000	BILL	\$45.01	\$45.01	\$0.00	04/22/2000	05/19/2000	R	2220	\$871.28	48	1888924
05/19/2000	BILL	\$38.07	\$38.07	\$0.00	05/19/2000	05/19/2000	Y	2259	\$909.35	39	1888924
05/24/2000	PAY	(\$150.00)	(\$150.00)	\$0.00							
07/20/2000	BILL	\$38.84	\$38.84	\$0.00	05/19/2000	07/20/2000	R	2299	\$798.19	40	1888924
08/18/2000	BILL	\$32.67	\$32.67	\$0.00	07/20/2000	08/18/2000	R	2331	\$842.83	32	1888924
08/22/2000	LPC	\$11.97	\$11.97	\$11.97							
09/05/2000	CRPFRZ	(\$842.83)	(\$842.83)	(\$842.83)							
09/19/2000	BILL	\$79.94	\$79.94	\$0.00	08/19/2000	09/19/2000	R	2376	\$79.94	45	1888924
10/19/2000	BILL	\$64.00	\$64.00	\$0.00	09/19/2000	10/19/2000	R	2415	\$143.94	39	1888924
11/17/2000	BILL	\$64.00	\$64.00	\$0.00	10/19/2000	11/17/2000	R	2464	\$207.94	49	1888924
11/29/2000	PAY	(\$207.94)	(\$207.94)	\$0.00							
12/19/2000	BILL	\$64.00	\$64.00	\$0.00	11/17/2000	12/19/2000	R	2577	\$64.00	113	1888924
01/02/2001	PAY	(\$64.00)	(\$64.00)	\$0.00							
01/22/2001	BILL	\$64.00	\$64.00	\$0.00	12/19/2000	01/22/2001	R	2759	\$64.00	182	1888924
02/20/2001	BILL	\$64.00	\$64.00	\$0.00	01/22/2001	02/20/2001	R	2885	\$128.00	126	1888924
03/21/2001	BILL	\$64.00	\$64.00	\$0.00	02/20/2001	03/21/2001	R	2998	\$192.00	113	1888924
04/20/2001	BILL	\$64.00	\$64.00	\$0.00	03/21/2001	04/20/2001	R	3073	\$256.00	75	1888924
05/21/2001	BILL	\$64.00	\$64.00	\$0.00	04/20/2001	05/21/2001	R	3106	\$320.00	33	1888924
06/21/2001	BILL	\$64.00	\$64.00	\$0.00	05/21/2001	06/21/2001	R	3132	\$384.00	26	1888924
07/23/2001	BILL	\$64.00	\$64.00	\$0.00	06/21/2001	07/23/2001	R	3150	\$448.00	18	1888924
08/21/2001	BILL	\$64.00	\$64.00	\$0.00	07/23/2001	08/21/2001	R	3157	\$512.00	17	1888924
09/20/2001	BILL	\$64.00	\$64.00	\$0.00	08/21/2001	09/20/2001	R	3182	\$576.00	15	1888924
10/22/2001	BILL	\$64.00	\$64.00	\$0.00	09/20/2001	10/22/2001	R	3202	\$640.00	20	1888924
11/09/2001	PAY	(\$89.00)	(\$89.00)	\$0.00							
11/20/2001	BILL	\$64.00	\$64.00	\$0.00	10/22/2001	11/20/2001	R	3242	\$704.00	40	1888924
12/19/2001	BILL	\$64.00	\$64.00	\$0.00	11/20/2001	12/19/2001	R	3287	\$768.00	45	1888924
01/22/2002	BILL	\$64.00	\$64.00	\$0.00	12/19/2001	01/22/2002	R	3433	\$832.00	146	1888924
01/28/2002	BOLHP	\$89.00	\$89.00	\$89.00							
02/20/2002	BILL	\$64.00	\$64.00	\$0.00	01/22/2002	02/20/2002	R	3538	\$896.00	105	1888924
03/20/2002	BILL	\$64.00	\$64.00	\$0.00	02/20/2002	03/20/2002	R	3633	\$960.00	95	1888924

Account # 9117528945 SA # 9961577161 Bill Cycle 15 Rate Class GS Phone # 5312785(267)  
 Name: D'ADDESSO, ROBERT Address: 2328 S PERCY ST/PHILA, PA  
 Pay Agreement Indicator: Y Easyway Indicator: B CRP Status: 1  
 Blocker Start Date: 20041005 Blocker End Date: 20061005 Meter #: 1888924

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
04/19/2002	BILL	\$64 00	\$64 00	\$0 00	03/20/2002	04/19/2002	R	3711	\$256 06	78	1888924
04/19/2002	GS91LF	(\$768 00)	(\$768 00)	(\$768 00)							
05/20/2002	BILL	\$64 00	\$64 00	\$0 00	04/19/2002	05/20/2002	R	3749	\$320 00	38	1888924
06/20/2002	BILL	\$64 00	\$64 00	\$0 00	05/20/2002	06/20/2002	R	3772	\$384 00	23	1888924
07/17/2002	PAY	(\$150 00)	(\$150 00)	\$0 00							
07/19/2002	CRPFRZ	\$1,570 77	\$1,570 77	\$1,570 77							
07/19/2002	BILL	\$32 18	\$32 18	\$0 00	06/20/2002	07/19/2002	R	3792	\$1,835 95	20	1888924
08/19/2002	BILL	\$32 18	\$32 18	\$0 00	07/19/2002	08/19/2002	R	3812	\$1,869 13	20	1888924
09/18/2002	BILL	\$31 65	\$31 65	\$0 00	08/19/2002	09/18/2002	R	3831	\$1,900 78	19	1888924
10/18/2002	BILL	\$34 08	\$34 08	\$0 00	09/18/2002	10/18/2002	R	3852	\$1,934 86	21	1888924
11/19/2002	BILL	\$70 90	\$70 90	\$0 00	10/18/2002	11/19 2002	R	3908	\$2,005 76	56	1888924
12/06/2002	PAY	(\$115 00)	(\$115 00)	\$0 00							
12/19/2002	BILL	\$120 12	\$120 12	\$0 00	11/19/2002	12/19/2002	R	4012	\$2,125 88	104	1888924
01/22/2003	BILL	\$177 56	\$177 56	\$0 00	12/19/2002	01/22/2003	R	4161	\$2,188 44	149	1888924
02/20/2003	BILL	\$187 93	\$187 93	\$0 00	01/22/2003	02/20/2003	R	4328	\$2,375 37	167	1888924
03/21/2003	BILL	\$135 48	\$135 48	\$0 00	02/20/2003	03/21/2003	R	4437	\$2,511 85	109	1888924
03/31/2003	CRPFRZ	(\$2,511.85)	(\$2,511.85)	(\$2,511.85)							
04/22/2003	BILL	\$50 00	\$50 00	\$0 00	03/21/2003	04/22/2003	R	4506	\$50 00	69	1888924
05/02/2003	PAY	(\$50 00)	(\$50 00)	\$0 00							
05/21/2003	BILL	\$50 00	\$58 23	\$0 00	04/22/2003	05/21/2003	R	4543	\$50 00	37	1888924
06/19/2003	BILL	\$50 00	\$40 60	\$0 00	05/21/2003	06/19/2003	R	4565	\$100 00	22	1888924
07/21/2003	BILL	\$50 00	\$42 47	\$0 00	06/19/2003	07/21/2003	R	4588	\$150 00	23	1888924
08/19/2003	BILL	\$50 00	\$39 81	\$0 00	07/21/2003	08/19/2003	R	4609	\$200 00	21	1888924
08/30/2003	CRPFRZ	\$1,727 85	\$1,727 85	\$1,727 85							
08/30/2003	CRPRMV	\$26 89	\$0 00	\$0 00							
08/31/2003	CRPFRZ	(\$1,954 74)	(\$1,954 74)	(\$1,954 74)							
09/19/2003	BILL	\$144 50	\$144 50	\$0 00	08/19/2003	09/19/2003	R	4632	\$144 50	23	1888924
10/08/2003	CRPFRZ	\$1,954 74	\$1,954 74	\$1,954 74							
10/19/2003	CRPFRZ	(\$1,954 74)	(\$1,954 74)	(\$1,954 74)							
10/20/2003	BILL	\$144 50	\$144 50	\$0 00	09/19/2003	10/20/2003	R	4661	\$289 00	29	1888924
11/19/2003	BILL	\$144 50	\$144 50	\$0 00	10/20/2003	11/19/2003	R	4732	\$433 50	71	1888924
12/19/2003	BILL	\$144 50	\$144 50	\$0 00	11/19/2003	12/19/2003	R	4861	\$578 00	129	1888924
01/09/2004	PAY	(\$244 92)	(\$244 92)	\$0 00							

Account # 9117526945 SA # 9961577161 Bill Cycle: 15 Rate Class GS Phone #: 5312785(267)  
 Name: D'ADDESSO, ROBERT Address: 2328 S PERCY ST/PHILA, PA  
 Pay Agreement Indicator: Y Easyway Indicator: B CRP Status: 1  
 Blocker/Start Date 20041005 Blocker/End Date 20061005 Meter #: 1888924

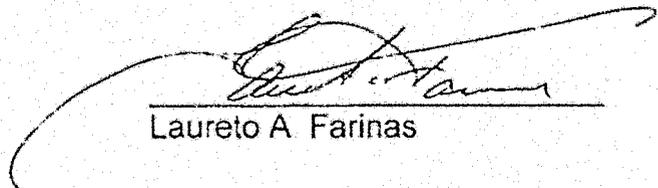
Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
01/22/2004	BILL	\$144 50	\$144 50	\$0 00	12/19/2003	01/22/2004	R	5070	\$722 50	209	1888924
02/20/2004	BILL	\$144 50	\$144 50	\$0 00	01/22/2004	02/20/2004	R	5260	\$622 08	190	1888924
03/22/2004	BILL	\$144 50	\$144 50	\$0 00	02/20/2004	03/22/2004	R	5385	\$766 58	125	1888924
03/27/2004	CRPFRZ	\$1,949.66	\$1,949.66	\$1,949.66							
04/21/2004	BILL	\$130 66	\$130 66	\$0 00	03/22/2004	04/21/2004	R	5473	\$2,846 90	88	1888924
04/23/2004	BOLHP	\$0 00	\$244 92	\$244 92							
05/03/2004	XFER	\$5 08	\$5 08	\$5 08							
05/20/2004	BILL	\$41 62	\$41 62	\$0 00	04/21/2004	05/20/2004	R	5495	\$2,893 60	22	1888924
06/21/2004	BILL	\$39 50	\$39 50	\$0 00	05/20/2004	06/21/2004	R	5515	\$2,976 50	20	1888924
06/23/2004	LPC	\$43 40	\$43 40	\$43 40							
07/09/2004	PAY	(\$39.50)	(\$39.50)	\$0.00							
07/21/2004	BILL	\$37 14	\$37 14	\$0 00	06/21/2004	07/21/2004	R	5533	\$3,018 13	18	1888924
07/23/2004	LPC	\$43 99	\$43 99	\$43 99							
08/19/2004	BILL	\$37 14	\$37 14	\$0 00	07/21/2004	08/19/2004	R	5551	\$3,099 82	18	1888924
08/21/2004	LPC	\$44 55	\$44 55	\$44 55							
09/21/2004	BILL	\$42 91	\$42 91	\$0 00	08/19/2004	09/21/2004	R	5573	\$3,187 84	22	1888924
09/23/2004	LPC	\$45 11	\$45 11	\$45 11							
10/05/2004	LPCWVE	(\$133.65)	(\$133.65)	(\$133.65)							

ORIGINAL

VERIFICATION

I, Laureto A. Farinas, hereby declare that I am counsel to the Philadelphia Gas Works; that, as such, I am authorized to make this verification on its behalf that the facts set forth in the foregoing Answer are true to the best of my knowledge, information and belief, and that I expect to be able to prove these at a hearing held in this matter. I make this verification subject to the penalties of 18. Pa. C.S. §4904, pertaining to false statements to authorities.

Date: November 4, 2004

  
\_\_\_\_\_  
Laureto A. Farinas

NOV 11 2004

PHILADELPHIA GAS WORKS

CERTIFICATE OF SERVICE

ORIGINAL

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY  
OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED  
BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF §1.54  
(RELATING TO SERVICE BY A PARTICIPANT)

Service List:

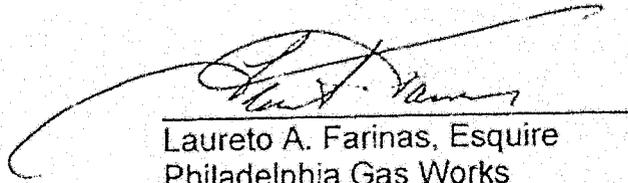
For Complainant:

*Robert D'Addesso*  
2328 S. Percy Street  
Philadelphia, PA 19148

NOV 04 2004

PHILADELPHIA

November 4, 2004



Laureto A. Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122