

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :  
2. BUREAU: ALJ :  
3. SECTION(S): :  
4. PUBLIC MEETING DATE: :  
5. APPROVED BY: : 00/00/00  
DIRECTOR: :  
SUPERVISOR: :  
6. PERSON IN CHARGE: : 7. DATE FILED: 08/03/04  
8. DOCKET NO: C-20043504 : 9. EFFECTIVE DATE: 00/00/00

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PARTY/COMPLAINANT: RUDACILLE, MARGARET D.

RESPONDENT/APPLICANT: COLUMBIA GAS OF PA., INC.

COMP/APP COUNTY: YORK

UTILITY CODE: 120700

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ALLEGATION OR SUBJECT

COMPLAINANT STATES SHE CAN'T AFFORD \$167 A MONTH.

DOCUMENT  
FOLDER

**DOCKETED**  
AUG 12 2004

C-20043504

Formal Complaint Form  
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number.

Name Margaret D. Rudacille

Street/P.O.Box 917 W. King St. Apt # House

City York State PA Zip 17404

County York Area Code/Home Phone 717-845-3953  
Area Code/Work Phone 0

2. Name of company your complaint concerns: ~~Gas Co.~~ Columbia Gas C.O.

3. What is your complaint? (Use additional paper if need more space)

I just can not afford 167.00 a month. I know I owe this bill, however being the only one taking care of this place, money wise, its pay bills + dont eat or eat + not pay bills, Its very hard to make money reach - with such a high amount to pay.

4. What do you want the Public Utility Commission to do about your complaint?  
(Use additional paper if need more space).

I never got first set of forms, did not know why. So I called again. THANK YOU!  
M.D. Rudacille

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Margaret D. Rudacille  
Signature

7-29-04  
Date

Continued on next page

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

Mail to:  
Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

I have no Att. no money for one!

However I do want to appeal BES  
decision.

ST 1597403

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: AUGUST 13, 2004

C-20043504

LAWRENCE NOWICKI  
COLUMBIA GAS OF PA INC  
950 SMILE WAY  
YORK PA 17404

DOCUMENT  
FOLDER

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by MARGARET D. RUDACILLE. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

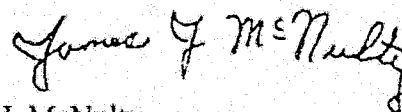
AUGUST 13, 2004

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,



James J. McNulty  
Secretary

JHH

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: AUGUST 13, 2004

MARGARET D. RUDACILLE  
Complainant

VS.

COLUMBIA GAS OF PENNSYLVANIA,  
INC.  
Respondent

Complaint Docket  
No: C-20043504

DOCUMENT  
FOLDER

DOCKETED  
AUG 12 2004

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: COLUMBIA GAS OF PENNSYLVANIA, INC.

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

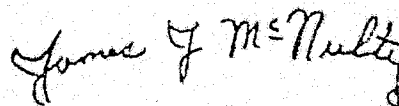
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

Formal Complaint Form

C-20043504

Please Print.

10:12  
BUREAU

1. Your name, mailing address and telephone number:

Name Doris Rudacille  
Street/P.O.Box 917 W. King St. Apt # House  
City York State PA. Zip 17404  
County York Area Code/Home Phone (717) 845-3953  
Area Code/Work Phone —

2. Name of company your complaint concerns: Columbia Gas Co

3. What is your complaint? (Use additional paper if need more space).  
I needed A lesser payment plan + As it is its 167.00 I can't make the Utilities A month and still be able to put food on table, plus all the other expenses - I do NOT waste gas at all - / or any other utility for that matter -

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).  
Try and make paymen with in my income!

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Doris Rudacille Signature 8-13-04 Date

Continued on next page

Radif

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

**Mail to:**  
Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at  
717-772-7777.

*If i dont have enough to pay my bills  
How would i HAVE AN ATTORNEY — ??*

● ORIGINAL ●

SHELLEY V. SODOMSKY, ESQUIRE  
239 ANITA AVENUE  
PITTSBURGH, PA 15217  
(412) 422-8554  
FAX (412) 422-7460

RECEIVED

SEP 03 2004

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

September 3, 2004

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

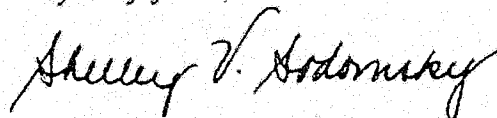
DOCUMENT  
FOLDER

Re: **Margaret D. Rudacille v. Columbia Gas of Pennsylvania, Inc.**  
**Complaint Docket No. C-20043504**

Dear Mr. McNulty:

Enclosed are an original and four copies of the Request of Columbia Gas of Pennsylvania, Inc. for Interim Order. Please file the original and three copies and return a date-stamped copy to me in the enclosed envelope. A copy of the Request has been served on the Complainant. Thank you.

Very truly yours,



Shelley V. Sodomsky

Enclosure

cc. Margaret D. Rudacille  
917 W. King Street  
York, PA 17404

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ORIGINAL

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

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SEP 08 2004

MARGARET D. RUDACILLE )  
 )  
 Complainant, )  
 v. )  
 )  
 COLUMBIA GAS OF PENNSYLVANIA, INC., )  
 )  
 Respondent. )

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Complaint Docket  
No. C-20043504

**DOCKETED**  
SEP 14 2004

REQUEST OF COLUMBIA GAS OF  
PENNSYLVANIA, INC. FOR INTERIM  
ORDER WAIVING STAY

NOW comes Columbia Gas of Pennsylvania, Inc. ("Columbia Gas"), respondent in the above-captioned proceeding, and requests as follows.

1. By decision rendered on February 25, 2004 in S.T. No. 1597403, the Bureau of Consumer Services ("BCS") ordered Margaret D. (Doris) Rudacille, the Complainant herein, to pay a regular budget of \$85.00 per month, plus \$85.00 per month to be applied toward Complainant's account balance, for a total special budget of \$170.00 per month. At the current time, Complainant owes Columbia Gas \$1,793.16, which amount continues to increase with Complainant's continued usage.

2. The Commission's regulations provide that "[u]pon appeal from the mediation decision of the Bureau of Consumer Services, there shall be an automatic stay of payment arrangements ordered in that decision, other than current bills not at issue." 52 Pa Code §56.174(3). The regulations, however, afford utilities relief from the automatic stay by providing that, "[t]he utility may request that the special agent remove the stay and order payment of amounts set forth in the mediation decision." *Id.*

DOCUMENT  
FOLDER

Columbia Gas requests that, pending resolution of this Formal Complaint, the Commission issue an Interim Order removing the stay and ordering the payment of amounts set forth in the BCS decision, as detailed above.

Respectfully submitted,

COLUMBIA GAS OF PENNSYLVANIA, INC.

By: \_\_\_\_\_

*Shelley V. Sodomsky*

Shelley V. Sodomsky, Esquire  
239 Anita Avenue  
Pittsburgh, PA 15217  
(412) 422-8554

Mark R. Kempic, Esquire  
501 Technology Drive  
Canonsburg, PA 15317  
(724) 416-6328

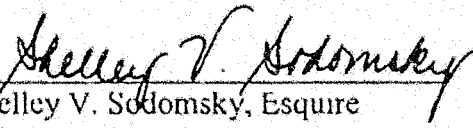
Attorneys for Columbia Gas of  
Pennsylvania, Inc.

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing Request of Columbia Gas for Interim Order upon the participants listed below, in accordance with the requirements of §1.54 (relating to service by a participant):

Margaret D. Rudacille  
917 W. King Street  
York, PA 17404

Dated: September 3, 2004

  
Shelley V. Sodomsky, Esquire  
239 Anita Avenue  
Pittsburgh, PA 15217  
(412) 422-8554

Attorney for Columbia Gas of Pennsylvania, Inc.

RECEIVED

SEP 03 2004

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**ORIGINAL**

**SHELLEY V. SODOMSKY, ESQUIRE**  
239 ANITA AVENUE  
PITTSBURGH, PA 15217  
(412) 422-8554  
FAX (412) 422-7460

September 3, 2004

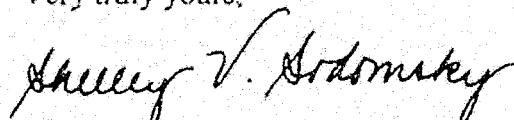
James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

**Re: Margaret D. Rudacille v. Columbia Gas of Pennsylvania, Inc.**  
**Complaint Docket No. C-20043504**

Dear Mr. McNulty:

Enclosed are an original and four copies of Columbia Gas of Pennsylvania, Inc.'s Answer to Formal Complaint. Please file the original and three copies and return a date-stamped copy to me in the enclosed envelope. A copy of the Answer to Formal Complaint has been served on the Complainant. Thank you.

Very truly yours,

  
Shelley V. Sodomsky

Enclosure

cc: Margaret D. Rudacille  
917 W. King Street  
York, PA 17404

**RECEIVED**

SEP 03 2004

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**DOCUMENT  
FOLDER**

115

**ORIGINAL**

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**RECEIVED**

MARGARET D. RUDACILLE )  
 )  
 Complainant, )  
 )  
 v. )  
 )  
 COLUMBIA GAS OF PENNSYLVANIA, INC., )  
 )  
 Respondent. )

SEP 08 2004  
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU  
Complaint Docket  
No. C-20043504

**ANSWER TO  
FORMAL COMPLAINT**

NOW comes Respondent, Columbia Gas of Pennsylvania, Inc. ("Columbia Gas"), and states as follows:

- 1. Admitted.
- 2. Admitted.
- 3. Admitted.
- 4. Paragraph 4 requires no answer.
- 5. Paragraph 5 requires no answer. Columbia Gas affirmatively states as follows:

Complainant first filed an informal complaint against Columbia Gas with the Bureau of Consumer Services ("BCS") in S.T. No. 1597403, alleging inability to pay. By decision rendered on February 25, 2004, the BCS ordered Complainant to pay a regular budget of \$85.00 per month, plus \$85.00 per month to be applied toward Complainant's account balance, for a total special budget of \$170.00 per month. This action is an appeal from the BCS decision. As of February 25, 2004, the date of the BCS decision, Complainant's account balance was

**DOCKETED**  
SEP 10 2004

**DOCUMENT  
FOLDER**

\$2,196.31. At the current time, Complainant owes Columbia Gas \$1,793.16, which amount continues to increase with Complainant's continued usage. The budget amount needed to maintain current usage is \$97.00 per month, which amount is subject to change. Complainant's request to make lower monthly payments will not satisfy current usage, nor will such lower payments liquidate the arrearage on Complainant's account.

**REQUEST FOR TELEPHONIC HEARING**

6. Columbia Gas respectfully requests that any hearings scheduled herein be conducted telephonically.

WHEREFORE, Columbia Gas respectfully requests that this Honorable Commission affirm the decision of the Bureau of Consumer Services entered at S.T. No. 1597403, and direct the Complainant to pay current base budget amounts each month, plus \$85.00 per month to be applied toward Complainant's account balance.

Respectfully submitted,

COLUMBIA GAS OF PENNSYLVANIA, INC.

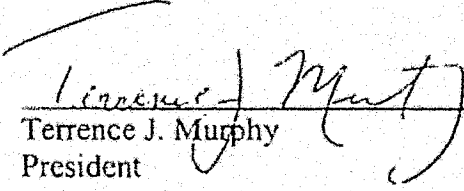
By: Shelley V. Sodomsky  
Shelley V. Sodomsky, Esquire  
239 Anita Avenue  
Pittsburgh, PA 15217  
(412) 422-8554

Mark R. Kempic, Esquire  
501 Technology Drive  
Canonsburg, PA 15317  
(724) 416-6328  
Attorneys for Columbia Gas of Pennsylvania, Inc.

## VERIFICATION

I, Terrence J. Murphy, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information, and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Date: September 3, 2004

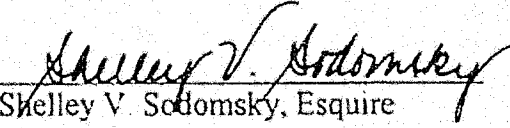
  
\_\_\_\_\_  
Terrence J. Murphy  
President  
Columbia Gas of Pennsylvania, Inc.

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing Answer to Formal Complaint upon the participants listed below, in accordance with the requirements of §1.54 (relating to service by a participant):

Margaret D. Rudacille  
917 W. King Street  
York, PA 17404

Dated: September 3, 2004

  
Shelley V. Sodomsky, Esquire  
239 Anita Avenue  
Pittsburgh, PA 15217  
(412) 422-8554

Attorney for Columbia Gas of Pennsylvania, Inc.

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SEP 03 2004

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU