

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 05/24/05
8. DOCKET NO: 2-01627924	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: COMBS, SYLVIA D.

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMF/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES SHE RECEIVED A NOTICE THAT HER UTILITY SERVICE IS BEING TERMINATED. SHE WOULD LIKE A PAYMENT AGREEMENT.

DOCUMENT
FOLDER

DOCKETED
JUN 30 2005

ORIGINAL

Must be returned by MAY 31, 2005

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

Z-01627924

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Sylvia D Combs

Street/P.O. Box 1900 Penfield St Apt #

City Phila State Pa Zip 19138-2715

County Phila

Area Code/HOME Phone (215) 549-5156

Area Code/WORK Phone (215) 427-8825

Utility Account Number 7116035532 (from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name Same

Street/P.O. Box

City State Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Phila Gas Works - PGW

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MAY 24 2005

Sylvia D Combs

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

511621924
Pruda Gas

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER
(taxi, moving company, limousine)

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.

Other: To have someone come & check and (explain) see if house and how salon is connected

B. State the facts of your complaint. see letter.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SECRETARY'S BUREAU
JUN 30 11 01

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

To please have someone to do a through inspection of lines between house & hairsalon

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO



If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I Sylvia Combs hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

[Signature] 6-27-05
(Signature) (Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name NA
Street _____
City _____ State _____ Zip _____
Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

NOTIFICATION OF INTENT TO APPEAL
(Request For Formal Complaint Forms)

Notice to Customer:

If you sign and return this form, you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within 20 days of 3/16/2005. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may pursue the termination of your service.

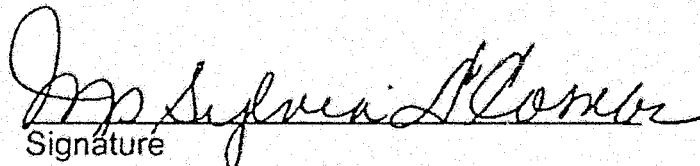
Thank You
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

SYLVIA COMBS
1900 PENFIELD ST
PHILADELPHIA PA 19138 - 2715

215-549-5156
(Area Code) Telephone Number


Signature

Mail this completed form to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

ST Number:	1627924	Date of mailing:	3/16/2005
Company:	PHILADELPHIA GAS WORKS		

REVISED 12/97

SECRETARY'S BUREAU

MAR 23 5:09 PM '05

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48



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

MAY 9, 2005

ST 1627924

SYLVIA COMBS
1900 PENFIELD STREET
PHILADELPHIA PA 19138-2715

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before MAY 31, 2005 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.

- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.
- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- **If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:**

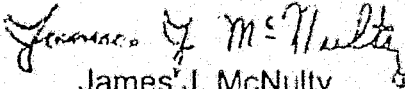
Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,


James J. McNulty
Secretary

nvl
cc: Philadelphia Gas Works

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: JUNE 30, 2005

SYLVIA D. COMBS
Complainant

VS.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No: Z-01627924

DOCUMENT
FOLDER
DOCKETED
JUN 30 2005

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

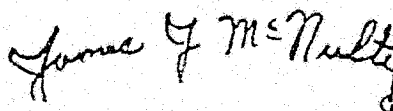
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq., and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: JUNE 30, 2005

Z-01627924

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

Dear Sir/Madam.

A complaint has been filed against you before the Pennsylvania Public Utility Commission by SYLVIA D. COMBS. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

DOCUMENT
FOLDER

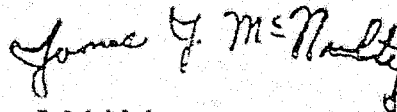
JUNE 30, 2005

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,



James J. McNulty
Secretary

JIH

Philadelphia Gas Works
800 West Montgomery Avenue, Philadelphia, PA 19122



Mary M. Chan, Paralegal
Legal Department
Direct Dial: (215) 684-6830
Fax: (215) 684-6798
E-mail: mary.chan@pgworks.com

July 19, 2005

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

ORIGINAL

RE: Sylvia D. Combs vs. PGW, Docket No.: Z-01627924

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is needed about this matter, please do not hesitate to contact me at my direct-dial number above. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in black ink, consisting of a stylized, cursive "M" followed by a horizontal line extending to the right.

Enclosure

cc: Sylvia D. Combs

**DOCUMENT
FOLDER**

RECEIVED
JUL 19 2005
RJP
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

33

ORIGINAL

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Sylvia D. Combs :
 :
 v. : Docket No.: Z-01627924
 :
 Philadelphia Gas Works :

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted
2. Admitted
3. Admitted
4. (a-b) Denied. PGW denies the averments contained in this paragraph of the Complaint concerning the Complainant's bills and all other averments that are conclusions. The Complainant's bills are correct as rendered.

**DOCUMENT
FOLDER**

The Complainant's bills are based upon actual gas usage to 1900 Penfield Street (Service Address). The Complainant's current arrearage due on the PGW gas account is \$10,191.69. This high current amount is due to the Complainant missing monthly payments as shown the statement of account which is attached hereto as Exhibit "A". PGW records indicate that the last payment made by the Complainant was on March 9, 2001. PGW records also indicate that a PGW representative contacted the Complainant on May 10, 2004 to arrange a trace meter piping. The Complainant did not respond to the voicemail message that was left on the Complainant's answering machine. By way of further response, PGW needs the cooperation of the Complainant to arrange a trace meter piping.

DOCKETED

JUL 21 2005

JUL 19 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY OF COMMONWEALTH

Pursuant to the Bureau of Consumer Services (BCS) decision dated March 16, 2005, the Complainant must pay \$335 monthly, which consists of \$182 in budget bill plus \$153 towards the arrears.

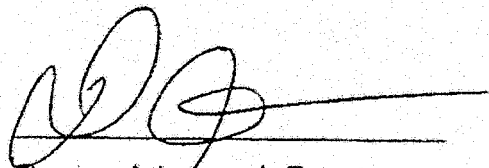
5. Denied. The averments in Paragraph 5 of the Complaint are requests for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Admitted
7. Admitted
8. n/a
9. n/a
10. n/a

Wherefore, PGW respectfully requests that this Commission find against the Complainant, and affirm the BCS decision in this matter. PGW requests that the Commission enter an Interim Order directing the Complainant to make payment of the current bill during the pendency of the hearing in this matter. PGW further requests that the Interim Order directing payment authorize PGW to terminate service if the Complainant fails to comply with that Interim Order.

DOCUMENT
FOLDER

July 19, 2005

Respectfully submitted,



Denise Adamucci, Esquire
Philadelphia Gas Works
800 W Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6745

EXHIBIT A

RECEIVED

JUL 1 6 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

HISTORY REQUEST REPORT FOR ACCOUNT # 7116035532 AND SA # 9961478732 AS OF 07/19/2005

Account # 7116035532	SA # 9961478732	Bill Cycle 11	Rate Class GS
Phone # 5495166215			
Name: COMBS, SYLVIA D			
Address: 1900 PENFIELD ST-PHILA, PA			
Pay Agreement Indicator: N	Easyway Indicator	CRP Status	
Blocker Start Date: 20050708	Blocker End Date: 20070708	Meter # 2003751	

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
02/23/1999	BILL	\$167.44	\$167.44	\$0.00	01/20/1999	02/23/1999	R	2222	\$167.44	201	1156448
03/12/1999	PAY	(\$167.44)	(\$167.44)	\$0.00							
04/07/1999	BILL	\$128.41	\$128.41	\$0.00	07/23/1999	04/07/1999	Y	2375	\$128.41	153	1156448
05/12/1999	LPC	\$1.85	\$1.85	\$1.85							
05/12/1999	BILL	\$73.93	\$73.93	\$0.00	04/07/1999	05/12/1999	R	2461	\$73.93	86	1156448
06/11/1999	LPC	\$1.58	\$1.58	\$1.58							
06/11/1999	BILL	\$19.75	\$19.75	\$0.00	05/12/1999	06/11/1999	Y	2479	\$19.75	18	1156448
07/16/1999	BILL	\$36.21	\$36.21	\$0.00	06/11/1999	07/16/1999	Y	2516	\$264.48	37	1156448
07/21/1999	LPC	\$2.75	\$2.75	\$2.75							
08/13/1999	BILL	\$18.68	\$18.68	\$0.00	07/16/1999	08/13/1999	Y	2530	\$286.38	14	1156448
08/19/1999	LPC	\$3.72	\$3.72	\$3.72							
09/14/1999	BILL	\$18.68	\$18.68	\$0.00	08/13/1999	09/14/1999	Y	2544	\$308.52	14	1156448
09/18/1999	LPC	\$3.46	\$3.46	\$3.46							
10/14/1999	PAY	(\$300.00)	(\$300.00)	\$0.00							
10/14/1999	BILL	\$21.72	\$21.72	\$0.00	09/14/1999	10/14/1999	Y	2562	\$30.34	18	1156448
10/16/1999	LPC	\$0.10	\$0.10	\$0.10							
11/10/1999	BILL	\$28.59	\$28.59	\$0.00	10/14/1999	11/10/1999	Y	2589	\$0.00	27	1156448
11/10/1999	BILL	\$30.87	\$30.87	\$0.00	10/14/1999	11/10/1999	Y	2592	\$61.58	30	1156448
11/15/1999	LPC	\$0.37	\$0.37	\$0.37							
11/16/1999	CANB	(\$28.59)	(\$28.59)	\$0.00							
12/11/1999	BILL	\$47.30	\$47.30	\$0.00	11/10/1999	12/11/1999	Y	2643	\$109.64	51	1156448
12/15/1999	LPC	\$0.76	\$0.76	\$0.76							
01/15/2000	BILL	\$77.35	\$77.35	\$0.00	11/10/1999	12/11/1999	Y	2732	\$188.34	89	1156448
01/20/2000	LPC	\$1.35	\$1.35	\$1.35							
02/16/2000	BILL	\$98.22	\$98.22	\$0.00	12/11/1999	01/15/2000	Y	2849	\$286.56	117	1156448
03/16/2000	BILL	\$52.73	\$52.73	\$0.00	01/15/2000	02/16/2000	Y	2907	\$339.29	58	1156448
03/24/2000	PAY	(\$200.00)	(\$200.00)	\$0.00	02/16/2000	03/16/2000	Y				
04/14/2000	BILL	\$39.61	\$39.61	\$0.00	03/16/2000	04/14/2000	Y	2948	\$178.90	41	1156448

Account # 7116035532 SA # 9551478732 Bill Cycle 11 Rate Class GS Phone # 5495156 2145

Name COMBS, SYLVIA D Address 1900 PENFIELD ST/PHILA, PA

Pay Agreement Indicator N Easyway Indicator CRP Status

Blocker Start Date 20050708 Blocker End Date 20070708 Meter # 2003751

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
05/15/2000	BILL	\$31.90	\$31.90	\$0.00	04/14/2000	05/15/2000	Y	2979	\$213.03	31	1156448
05/17/2000	LPC	\$2.23	\$2.23	\$2.23							
06/09/2000	BILL	\$18.03	\$18.03	\$0.00	05/15/2000	06/09/2000	Y	2992	\$233.69	13	1156448
06/14/2000	LPC	\$2.63	\$2.63	\$2.63							
07/14/2000	BILL	\$10.31	\$10.31	\$0.00	06/09/2000	07/14/2000	Y	2995	\$246.86	3	1156448
07/19/2000	LPC	\$2.86	\$2.86	\$2.86							
08/14/2000	BILL	\$8.00	\$8.00	\$0.00	07/14/2000	08/14/2000	Y	2995	\$257.84	0	1156448
08/16/2000	LPC	\$2.98	\$2.98	\$2.98							
09/13/2000	BILL	\$8.00	\$8.00	\$0.00	08/14/2000	09/13/2000	Y	2995	\$268.92	0	1156448
09/15/2000	LPC	\$1.08	\$3.08	\$3.08							
10/10/2000	BILL	\$619.50	\$619.50	\$0.00	09/13/2000	10/10/2000	S	3788	\$888.42	793	1156448
10/17/2000	LPC	\$13.11	\$13.11	\$13.11							
10/25/2000	NSFCHA	\$8.00	\$8.00	\$8.00							
10/25/2000	CANP	\$300.00	\$300.00	\$0.00							
10/25/2000	NSFPAY	\$0.00	\$0.00	\$300.00							
11/13/2000	BILL	\$29.59	\$29.59	\$0.00	10/10/2000	11/13/2000	Y	3816	\$1,256.35	28	1156448
11/15/2000	LPC	\$17.23	\$17.23	\$17.23							
11/27/2000	CANB	(\$29.59)	(\$29.59)	\$0.00							
11/27/2000	BSEGCN	\$0.00	\$0.00	(\$29.59)							
12/13/2000	BILL	\$175.22	\$175.22	\$0.00	10/10/2000	12/13/2000	Y	3978	\$1,401.98	190	1156448
12/15/2000	PAY	(\$156.35)	(\$156.35)	\$0.00							
01/16/2001	BILL	\$167.33	\$167.33	\$0.00	12/13/2000	01/16/2001	Y	4121	\$1,412.96	143	1156448
02/13/2001	BILL	\$132.28	\$132.28	\$0.00	01/16/2001	02/13/2001	Y	4218	\$1,566.43	97	1156448
07/15/2001	LPC	\$21.19	\$21.19	\$21.19							
03/09/2001	PAY	(\$150.00)	(\$150.00)	\$0.00							
03/15/2001	BILL	\$133.13	\$133.13	\$0.00	02/13/2001	03/15/2001	Y	4311	\$1,570.80	93	1156448
03/17/2001	LPC	\$21.24	\$21.24	\$21.24							
04/16/2001	BILL	\$108.81	\$108.81	\$0.00	03/15/2001	04/16/2001	Y	4384	\$1,702.85	73	1156448
04/18/2001	LPC	\$23.24	\$23.24	\$23.24							
05/04/2001	COLFEE	\$10.00	\$10.00	\$10.00							
05/15/2001	BILL	\$44.93	\$44.93	\$0.00	04/16/2001	05/15/2001	Y	4409	\$1,782.65	25	1156448
05/17/2001	LPC	\$24.87	\$24.87	\$24.87							
06/15/2001	BILL	\$557.32	\$557.32	\$0.00	05/15/2001	06/15/2001	R	7	\$2,365.66	410	2003751

Account # 7116035532

SA # 9861476732

Bill Cycle 11

Rate Class GS

Phone # 54551582151

Name: COMBS, SYLVIA D

Address: 1900 PENFIELD ST PHILA, PA

Pay Agreement Indicator N

Easyway Indicator

CRP Status

Blocker Start Date 20050708

Blocker End Date 20070708

Meter # 2003751

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
06/15/2001	BILL	\$557.32	\$457.32	\$0.00	05/15/2001	06/15/2001	R	4812	\$2,365.66	410	1:56448
06/19/2001	LPC	\$25.69	\$25.69	\$25.69							
07/18/2001	BILL	\$44.93	\$44.93	\$0.00	06/15/2001	07/18/2001	R	32	\$2,444.64	25	2003751
07/19/2001	LPC	\$34.05	\$34.05	\$34.05							
08/15/2001	BILL	\$38.28	\$38.28	\$0.00	07/18/2001	08/15/2001	R	52	\$2,517.65	20	2003751
08/17/2001	LPC	\$34.73	\$34.73	\$34.73							
09/14/2001	BILL	\$38.56	\$38.56	\$0.00	08/15/2001	09/14/2001	R	74	\$2,591.51	22	2003751
09/18/2001	LPC	\$35.30	\$35.30	\$35.30							
10/16/2001	BILL	\$46.18	\$46.18	\$0.00	09/14/2001	10/16/2001	R	105	\$2,673.57	31	2003751
10/18/2001	LPC	\$35.88	\$35.88	\$35.88							
11/14/2001	BILL	\$89.86	\$89.86	\$0.00	10/16/2001	11/14/2001	R	174	\$2,800.00	69	2003751
11/16/2001	LPC	\$35.57	\$35.57	\$35.57							
12/13/2001	BILL	\$98.90	\$98.90	\$0.00	11/14/2001	12/13/2001	R	255	\$2,936.82	81	2003751
12/15/2001	LPC	\$37.92	\$37.92	\$37.92							
01/15/2002	BILL	\$201.80	\$201.80	\$0.00	12/13/2001	01/15/2002	R	444	\$3,178.02	189	2003751
01/17/2002	LPC	\$39.40	\$39.40	\$39.40							
02/13/2002	BILL	\$165.65	\$165.65	\$0.00	01/15/2002	02/13/2002	R	597	\$3,385.10	153	2003751
02/15/2002	LPC	\$42.43	\$42.43	\$42.43							
03/14/2002	BILL	\$129.83	\$129.83	\$0.00	02/13/2002	03/14/2002	R	723	\$3,560.65	126	2003751
03/16/2002	LPC	\$44.92	\$44.92	\$44.92							
04/15/2002	BILL	\$105.96	\$105.96	\$0.00	03/14/2002	04/15/2002	R	831	\$3,713.67	108	2003751
04/17/2002	LPC	\$46.86	\$46.86	\$46.86							
05/14/2002	BILL	\$43.67	\$43.67	\$0.00	04/15/2002	05/14/2002	R	865	\$3,805.79	34	2003751
05/16/2002	LPC	\$48.45	\$48.45	\$48.45							
06/13/2002	BILL	\$39.98	\$39.98	\$0.00	05/14/2002	06/13/2002	R	894	\$3,894.88	29	2003751
06/18/2002	LPC	\$49.11	\$49.11	\$49.11							
07/15/2002	BILL	\$36.21	\$36.21	\$0.00	06/13/2002	07/15/2002	R	918	\$3,980.80	24	2003751
07/17/2002	LPC	\$49.71	\$49.71	\$49.71							
08/13/2002	BILL	\$32.18	\$32.18	\$0.00	07/15/2002	08/13/2002	R	938	\$4,063.73	20	2003751
08/15/2002	LPC	\$50.25	\$50.25	\$50.25							
09/12/2002	BILL	\$33.54	\$33.54	\$0.00	08/13/2002	09/12/2002	R	959	\$4,147.50	21	2003751
09/14/2002	LPC	\$50.73	\$50.73	\$50.73							
10/11/2002	BILL	\$37.24	\$37.24	\$0.00	09/12/2002	10/11/2002	R	983	\$4,235.98	24	2003751

Account # 7116035532

SA # 9951476732

Rate Class GS

Bill Cycle 1

Phone # 5495156(215)

Name: COMBS, SYLVIA D

Address: 1900 PENFIELD ST/PHILA, PA

Easyway Indicator

CRF Status

Blocker Start Date: 20050708

Blocker End Date: 20070708

Meter # 2003751

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
10/16/2002	LPC	\$51.24	\$51.24	\$51.24	10/11/2002	11/13/2002	R	1097	\$4,419.67	114	2003751
11/13/2002	BILL	\$131.89	\$131.89	\$0.00	10/11/2002	11/13/2002	R	1097	\$4,419.67	114	2003751
11/15/2002	LPC	\$51.80	\$51.80	\$51.80	11/13/2002	12/13/2002	R	1296	\$4,687.59	199	2003751
12/13/2002	BILL	\$214.15	\$214.15	\$0.00	11/13/2002	12/13/2002	R	1296	\$4,687.59	199	2003751
12/17/2002	LPC	\$53.77	\$53.77	\$53.77	12/13/2002	01/15/2003	R	1525	\$5,017.24	229	2003751
01/15/2003	BILL	\$272.66	\$272.66	\$0.00	12/13/2002	01/15/2003	R	1525	\$5,017.24	229	2003751
01/17/2003	LPC	\$55.99	\$55.99	\$55.99	01/15/2003	02/13/2003	R	1789	\$5,369.12	264	2003751
02/13/2003	BILL	\$290.80	\$290.80	\$0.00	01/15/2003	02/13/2003	R	1789	\$5,369.12	264	2003751
02/15/2003	LPC	\$61.08	\$61.08	\$61.08	02/13/2003	03/17/2003	R	2040	\$5,717.83	251	2003751
03/17/2003	BILL	\$283.27	\$283.27	\$0.00	02/13/2003	03/17/2003	R	2040	\$5,717.83	251	2003751
03/19/2003	LPC	\$65.44	\$65.44	\$65.44	03/17/2003	04/15/2003	R	2172	\$4,805.16	132	2003751
04/15/2003	LPCWAVE	(\$976.63)	(\$976.63)	(\$976.63)	03/17/2003	04/15/2003	R	2172	\$4,805.16	132	2003751
04/15/2003	BILL	\$175.42	\$175.42	\$0.00	03/17/2003	04/15/2003	R	2172	\$4,805.16	132	2003751
04/15/2003	ALLOWS	(\$111.46)	(\$111.46)	(\$111.46)	04/15/2003	05/15/2003	R	2231	\$4,892.88	59	2003751
05/15/2003	BILL	\$87.72	\$87.72	\$0.00	04/15/2003	05/15/2003	R	2231	\$4,892.88	59	2003751
06/13/2003	BILL	\$73.71	\$73.71	\$0.00	05/15/2003	06/13/2003	R	2279	\$5,039.98	48	2003751
06/17/2003	LPC	\$73.39	\$73.39	\$73.39	06/13/2003	07/15/2003	R	2300	\$5,164.28	21	2003751
07/14/2003	COLFEE	\$10.00	\$10.00	\$10.00	06/13/2003	07/15/2003	R	2300	\$5,164.28	21	2003751
07/15/2003	BILL	\$39.81	\$39.81	\$0.00	06/13/2003	07/15/2003	R	2300	\$5,164.28	21	2003751
07/17/2003	LPC	\$74.49	\$74.49	\$74.49	07/15/2003	08/13/2003	R	2316	\$5,282.72	16	2003751
08/12/2003	COLFEE	\$10.00	\$10.00	\$10.00	07/15/2003	08/13/2003	R	2316	\$5,282.72	16	2003751
08/13/2003	BILL	\$33.20	\$33.20	\$0.00	07/15/2003	08/13/2003	R	2316	\$5,282.72	16	2003751
08/15/2003	LPC	\$75.24	\$75.24	\$75.24	08/13/2003	09/15/2003	R	2335	\$5,405.91	19	2003751
09/03/2003	COLFEE	\$10.00	\$10.00	\$10.00	08/13/2003	09/15/2003	R	2335	\$5,405.91	19	2003751
09/15/2003	BILL	\$37.30	\$37.30	\$0.00	08/13/2003	09/15/2003	R	2335	\$5,405.91	19	2003751
09/17/2003	LPC	\$75.89	\$75.89	\$75.89	09/15/2003	10/14/2003	R	2361	\$5,529.13	26	2003751
10/14/2003	BILL	\$46.62	\$46.62	\$0.00	09/15/2003	10/14/2003	R	2361	\$5,529.13	26	2003751
10/16/2003	LPC	\$76.60	\$76.60	\$76.60	10/14/2003	11/13/2003	R	2433	\$5,716.87	72	2003751
11/13/2003	BILL	\$110.44	\$110.44	\$0.00	10/14/2003	11/13/2003	R	2433	\$5,716.87	72	2003751
11/15/2003	LPC	\$77.30	\$77.30	\$77.30	11/13/2003	12/15/2003	R	2624	\$6,059.82	191	2003751
12/15/2003	BILL	\$264.00	\$264.00	\$0.00	11/13/2003	12/15/2003	R	2624	\$6,059.82	191	2003751
12/17/2003	LPC	\$78.95	\$78.95	\$78.95	12/15/2003	01/15/2004	R	2757	\$6,328.57	133	2003751
01/15/2004	BILL	\$185.84	\$185.84	\$0.00	12/15/2003	01/15/2004	R	2757	\$6,328.57	133	2003751

Account # 7116025532 SA # 9951478732 Bill Cycle 11 Rate Class GS Phone # 5495155:2151
 Name: COMBS, SYLVIA D Address: 1900 PENFIELD ST PHILA, PA
 Pay Agreement Indicator: N Easyway Indicator CRP Status
 Blocker Start Date 20050708 Blocker End Date 20070708 Meter # 2003751

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
01/17/2004	LPC	\$82.91	\$82.91	\$82.91							
02/13/2004	BILL	\$422.23	\$422.23	\$0.00	01/15/2004	02/13/2004	R	3084	\$6,836.50	327	2003751
02/18/2004	LPC	\$85.70	\$85.70	\$85.70							
03/16/2004	BILL	\$297.72	\$297.72	\$0.00	02/13/2004	03/16/2004	R	3295	\$7,226.26	211	2003751
03/18/2004	LPC	\$92.04	\$92.04	\$92.04							
04/05/2004	XFER	(\$7,226.26)	(\$7,226.26)	(\$7,226.26)							
04/15/2004	BILL	\$219.11	\$219.11	\$0.00	03/16/2004	04/15/2004	R	3454	\$219.11	159	2003751
05/14/2004	BILL	\$83.35	\$83.35	\$0.00	04/15/2004	05/14/2004	R	3501	\$305.74	47	2003751
05/18/2004	LPC	\$3.28	\$3.28	\$3.28							
06/15/2004	BILL	\$46.19	\$46.19	\$0.00	05/14/2004	06/15/2004	R	3525	\$356.46	24	2003751
06/17/2004	LPC	\$4.53	\$4.53	\$4.53							
07/15/2004	BILL	\$39.93	\$39.93	\$0.00	06/15/2004	07/15/2004	R	3545	\$401.61	20	2003751
07/17/2004	LPC	\$5.22	\$5.22	\$5.22							
08/13/2004	BILL	\$37.14	\$37.14	\$0.00	07/15/2004	08/13/2004	R	3563	\$444.57	18	2003751
08/17/2004	LPC	\$5.82	\$5.82	\$5.82							
09/15/2004	BILL	\$42.86	\$42.86	\$0.00	08/13/2004	09/15/2004	R	3585	\$493.81	22	2003751
09/17/2004	LPC	\$6.38	\$6.38	\$6.38							
10/14/2004	BILL	\$57.09	\$57.09	\$0.00	09/15/2004	10/14/2004	R	3617	\$557.92	32	2003751
10/16/2004	LPC	\$7.02	\$7.02	\$7.02							
11/15/2004	BILL	\$171.40	\$171.40	\$0.00	10/14/2004	11/15/2004	R	3733	\$737.20	116	2003751
11/17/2004	LPC	\$7.88	\$7.88	\$7.88							
12/14/2004	BILL	\$232.41	\$232.41	\$0.00	11/15/2004	12/14/2004	R	3874	\$980.06	14	2003751
12/15/2004	LPC	\$10.45	\$10.45	\$10.45							
01/14/2005	BILL	\$438.19	\$438.19	\$0.00	12/14/2004	01/14/2005	R	4135	\$1,432.19	262	2003751
01/18/2005	LPC	\$13.94	\$13.94	\$13.94							
02/14/2005	BILL	\$526.02	\$526.02	\$0.00	01/14/2005	02/14/2005	R	4469	\$1,978.72	333	2003751
02/15/2005	LPC	\$20.51	\$20.51	\$20.51							
03/15/2005	BILL	\$355.80	\$355.80	\$0.00	02/14/2005	03/15/2005	R	4711	\$2,362.92	242	2003751
03/16/2005	LPC	\$28.40	\$28.40	\$28.40							
03/17/2005	XFER	\$7,226.26	\$7,226.26	\$7,226.26							
03/22/2005	LPC/WVE	(\$73.38)	(\$73.38)	(\$73.38)							
04/14/2005	BILL	\$211.06	\$211.06	\$0.00	03/15/2005	04/14/2005	R	4853	\$9,726.86	142	2003751
05/13/2005	BILL	\$80.08	\$80.08	\$0.00	04/14/2005	05/13/2005	R	4903	\$9,806.94	50	2003751

Account # 7116035532

SA # 9961478732

Bill Cycle 11

Rate Class. GS

Phone # 5495156215

Name COMBS, SYLVIA D

Address 1900 PENFIELD ST, PHILA, PA

Easyway Indicator

CRP Status

Blocker Start Date 20050708

Blocker End Date 20070708

Meter # 2003751

Tran Date	Tran Type	Current Amt	Total Amt	Adjust. Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
06/14/2005	BILL	\$48 88	\$48 88	\$0 00	05/13/2005	06/14/2005	R	4929	\$10,002 32	26	2003751
06/15/2005	LPC	\$146 50	\$146 50	\$146 50							
07/14/2005	BILL	\$42 14	\$42 14	\$0 00	06/14/2005	07/14/2005	R	4949	\$10,151 69	20	2003751
07/15/2005	LPC	\$147 23	\$147 23	\$147 23							


EXHIBIT B

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JUL 1 1985
PA PUBLIC UTILITY COMMISSION
SECRETARY GENERAL

VERIFICATION

I, Denise Adamucci, hereby declare that I am counsel to the Philadelphia Gas Works; that, as such, I am authorized to make this verification on its behalf. that the facts set forth in the foregoing Answer are true to the best of my knowledge, information and belief, and that I expect to be able to prove these at a hearing held in this matter. I make this verification subject to the penalties of 18 Pa. C.S. §4904, pertaining to false statements to authorities.

Date: July 19, 2005



Denise Adamucci, Esquire

CERTIFICATE OF SERVICE

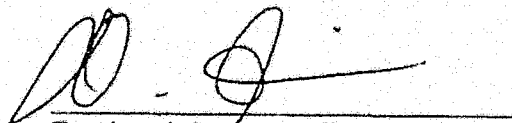
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY
OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED
BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF §1.54
(RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant

Sylvia D. Combs
1900 Pennfield Street
Philadelphia, PA 19138

July 19, 2005



Denise Adamucci, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6745

RECEIVED

JUL 19 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE