

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 12/20/04
8. DOCKET NO: Z-01714608	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: COLEMAN, RAECAL

RESPONDENT/APPLICANT: DUQUESNE LIGHT COMPANY

COMP/APP COUNTY: ALLEGHENY

UTILITY CODE: 110150

ALLEGATION OR SUBJECT

COMPLAINANT STATES THEIR CURRENT AND PAST BILLS FROM DUQUESNE LIGHT CO. ARE EXTREMELY HIGH. THE COMPLAINANT WANTS THE PUC TO GET TO THE BOTTOM OF THIS COMPLAINT AND FIX THE SITUATION.

DOCUMENT
FOLDER

DOCKETED
JAN 27 2005

RECEIVED

2004 DEC 20 AM 9:58

ORIGINAL

12/21/04

Pennsylvania Public Utility Commission

Formal Complaint Form

Please Print

2-01714608

1. Your name, mailing address, telephone number and utility account number:

Name Racal Coleman

Street/P.O.Box 112 Jefferson Drive Apt# HA

City Clinton State PA Zip 15025

County Allegheny

Area Code/HOME Phone 724 831-7321 Area Code/WORK Phone _____

Utility Account Number 3001-243-469-004

If the above mailing address differs from the address where the utility service is provided, list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

2. **NAME of utility company** your complaint concerns: Duquesne Light Company

3. Type of Utility (circle one):

GAS WATER MOTOR CARRIER

STEAM HEAT ELECTRIC SEWER

TELEPHONE - (LOCAL OR LONG DISTANCE)

SECRETARY'S BUREAU

2004 NOV 15 AM 9:55

RECEIVED

Handwritten initials and marks

4. What is your complaint? (Use additional paper if you need more space and provide copies of any relevant documentation you believe will support your complaint).

My complaint is that my current and past bills from Duquesne Light Company are extremely high.

5. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if you need more space).

I would like this problem solved ASAP. I would like to see the PUC get to the bottom of this ~~problem~~ problem and fix the situation as soon as possible. I would like to see the PUC get to the bottom of this ~~problem~~ problem and fix the situation as soon as possible. I would like to see the PUC get to the bottom of this ~~problem~~ problem and fix the situation as soon as possible.

6. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Richard A. [Signature]
Signature

11/09/04
Date

7. If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

8. Mail to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

If you have additional questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

AMENDMENT

1. Are you a victim under a "Protection from Abuse" Order?

YES

NO

RECEIVED
2005 JAN 11 - 7 PM 11:23
SECRETARY'S BUREAU

2. Have you contacted the utility company regarding this complaint?

Several Times

YES

NO - If No, you must contact the utility company before you can file this complaint with the Commission.

3. You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I, RAECAL C. hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

Raecal Coleman
(SIGNATURE)

1/3/05
(DATE)

NOTIFICATION OF INTENT TO APPEAL
(Request for Formal Complaint Forms)

Notice to Customer:

If you sign and return this form, you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within 20 days of 9/24/2004. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may pursue the termination of your service.

Thank You
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

RAECAL COLEMAN
112 JEFFERSON DR
CLAIRTON PA 15025 - 1114

724 831-7321
(Area Code) Telephone Number

Raecal Coleman
Signature

Mail this completed form to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

ST Number:	1714608	Date of mailing:	9/24/2004
Company:	DUQUESNE LIGHT COMPANY		

ST-1000-1000
9/24/2004
2



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

12/21/04

IN REPLY PLEASE
REFER TO OUR FILE

November 4, 2004

ST1714608

RAECAL COLEMAN
112 JEFFERSON DR
CLAIRTON PA 15025-1114

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.

12/21/04

Return the form to us on or before November 24, 2004 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.

- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.
- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- **If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:**

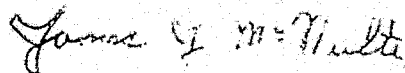
Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty
Secretary

DDI

cc: Duquesne Light Company



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

DECEMBER 6, 2004

IN REPLY PLEASE
REFER TO OUR FILE NUMBER
ST 1714608

RAECAL COLEMAN
112 JEFFERSON DRIVE
CLAIRTON PA 15025-1114

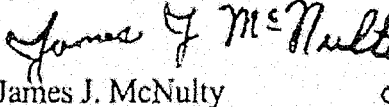
Dear Sir/Madam:

We are returning your formal complaint forms to you because you need to complete Sections 4 & Sections 5. In Section 4 is where you put what your complaint is about and in Section 5 you will write in what you want the Commission to do about your complaint. Please complete the forms and return them to the address listed at the top of this memo.

We are granting a 15-day extension from the date of this letter for the forms to be returned.

Once we receive the formal with the required information, we will be able to process your complaint. Thank you for your cooperation in this matter.

Very truly yours,


James J. McNulty
Secretary

Enclosures

jih

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: JANUARY 28, 2005

RAECAL COLEMAN
Complainant

VS.

DUQUESNE LIGHT COMPANY
Respondent

Complaint Docket
No: Z-01714608

DOCUMENT
FOLDED

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

DOCKETED
JAN 27 2005

TO: DUQUESNE LIGHT COMPANY

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

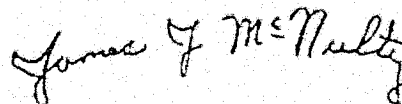
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: JANUARY 28, 2005

Z-01714608

MORGAN O'BRIEN PRESIDENT
DUQUESNE LIGHT COMPANY
411 7TH AVENUE 16-1
PITTSBURGH PA 15219-1905

DOCUMENT
FOLDED

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by RAECAL COLEMAN. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

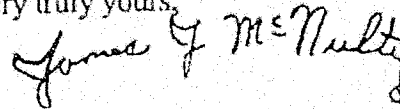
JANUARY 28, 2005

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,



James J. McNulty
Secretary

JHH



Duquesne Light
Our Energy. Your Power

Legal Department
411 Seventh Avenue, 8-2
Pittsburgh, PA 15219

Tel 412-393-1546
Fax 412-393-1418
rsestak@duqlight.com

Regina M. Sestak
Assistant General Counsel

ORIGINAL

February 22, 2005

RECEIVED

FEB 22 2005

Certificate of Mailing

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

RE: Raecal Coleman v. Duquesne Light Company
Docket No. Z-01714608

Dear Secretary McNulty:

Enclosed for filing in the above-referenced matter are an original and three copies of Duquesne Light Company's Answers and New Matter. A copy of this document has been served upon Complainant in accordance with Commission regulations.

Sincerely,

Regina M. Sestak
Assistant General Counsel
Duquesne Light Company

**DOCUMENT
FOLDER**

encs

c: Raecal Coleman (w/enclosure)

129

ORIGINAL

F 12 4

Before the PENNSYLVANIA PUBLIC UTILITY COMMISSION

RAECAL COLEMAN,
Complainant,
v.
DUQUESNE LIGHT COMPANY,
Respondent

Docket No. Z-01714608

FILED

MAR 2 2005

ANSWERS AND NEW MATTER

TO THE HONORABLE COMMISSION:

AND NOW comes the Respondent, Duquesne Light Company, by and through its attorney, Regina M. Sestak, and files the within Answers and New Matter of which the following is a statement.

Answer to Complaint

- 1. Admitted.
2. Admitted.
3. Admitted
4. Complainant's averment, "[m]y complaint is that my current and

past bills from Duquesne Light Company are extremely high," is a statement of opinion to which no response is required. By way of further response, Complainant's bills are based upon actual meter readings and the appropriate tariff rate. Complainant's meter was tested on February 18, 2005 and was

DOCUMENT FOLDER

DOCUMENT
MAR 22 2005

found to be registering within the parameters set by Commission Regulation 57.20, 52 Pa. Code §57.20

Complainant's averment that she would like this problem solved as soon as possible is a request for relief to which no response is required.

5. This Paragraph contains requests for relief, to which no response is required.

6. This Paragraph contains a verification to which no response is required.

7. As this Paragraph is blank, no response is required.

8. Admitted.

Complainant has attached a one-page handwritten letter dated 12/15/04 to the Complaint that will be addressed as follows:

Complainant's averment, "I also just received another termination notice as of today," is an apparent reference to the date that appears on the top of the page. If so, this averment is admitted to the extent that Respondent issued a 10-day termination notice to Complainant on December 13, 2004.

Complainant's averment that this is the second notice received in a two week period is denied. On the contrary, prior to receiving this notice, Complainant was issued a termination notice on November 11, 2004, which was a time span of more than a month.

After reasonable investigation, Respondent is without sufficient knowledge or information to form a belief as to the truth of Complainant's averment that she has several illnesses, and this averment is therefore denied.

Complainant's averments, "should not have to go through this," "this is up-seen," "the PUC did not help in the first situation," and "[i]t should not have taken this long (Almost 2 months) for an individual to get to this," are statements of opinion to which no response is required.

Complainant's averment "please call me promptly," is a request to which no response is required.

Complainant's averment that this situation is stressful is a statement of opinion to which no response is required.

Complainant's averments, "I can be reached at 724-831-7321," and "feel free to call at any time," are statements of opinion to which no response is required.

Complainant's averments that she will get in touch if she is not reached by Monday and that this needs to be resolved A.S.A.P. are statements of opinion to which no response is required.

Complainant's averment "Sincerely" is a closure to which no response is required.

No response is required to Complainant's signature.

Answer to Amendment

1. After reasonable investigation, Respondent is without sufficient knowledge or information to form a belief as to the truth of Complainant's averment that she is not a victim under a "Protection from Abuse" Order, and this averment is therefore denied.

2. Complainant's averment that she has contacted Respondent regarding this complaint is admitted in part. By way of further response,

Complainant has contacted Respondent numerous times concerning her alleged inability to pay the amount billed. Respondent has no record, however, that Complainant had contacted it concerning her contention that her bills are extremely high.

3. This paragraph contains a verification to which no response is required.

WHEREFORE, Respondent requests that after reasonable investigation and hearing the Complaint be dismissed.

New Matter

9. Paragraphs one through eight of the above Answer to the Complaint and Paragraphs one through three of the above Answer to the Amendment are hereby incorporated by reference.

10. By way of background, Complainant was enrolled in Respondent's Customer Assistance Program (CAP) effective November 4, 2003. Complainant's CAP payment arrangement required her to pay 90% of the regular budget amount, which is an average based upon usage that is recomputed monthly and is therefore subject to change. Complainant failed to comply with her arrangement and was defaulted from CAP for nonpayment on July 1, 2004.

11. On or about August 10, 2004, Complainant filed an informal complaint with the Public Utility Commission (PUC) Bureau of Consumer Services (BCS) at BCS Case Number: 1714608. The decision required Complainant to make a CAP catchup payment of \$214 by October 23, 2004 and then pay her regular monthly CAP payment beginning with her bill due

DOCUMENT
MAR 22 2005

DOCUMENT
FOLDE.

November 2004. At the time of the BCS decision, her regular monthly CAP amount was \$40 per month. A copy of the printout evidencing the BCS decision, which was transmitted to Respondent electronically, is attached hereto, incorporated herein, and marked Exhibit 1.

12. Complainant failed to comply with the BCS decision and Respondent issued a 10-day termination notice on November 9, 2004. On December 27, 2004 Complainant entered into a payment arrangement with Respondent that requires her to pay her regular monthly budget bill plus \$15 beginning with her January due date. Complainant complied with that arrangement by making a payment of \$61 on January 20, 2005.

13. Since the BCS decision went into effect, Respondent has received six payments on the account in question: \$40 on October 7, \$20 on November 11, \$115 on November 22, and \$40 on November 20, and \$84 on December 27, 2004 and \$61 on January 20, 2005.

14. Section 1405(C) of the Responsible Utility Customer Protection Act, 66 Pa. C.S. §1405(C), provides that customer assistance program rates shall be timely paid and shall not be the subject of payment agreements negotiated or approved by the Commission.

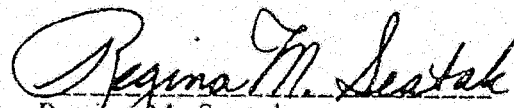
15. The Commission lacks authority to enter a payment arrangement based upon the BCS decision because the BCS decision imposes a payment arrangement based upon a CAP rate. In addition, as noted above, Complainant is no longer a CAP participant, having been defaulted due to non-payment.

WHEREFORE, Respondent requests that the Commission:

- 1) issue an interim order that directs Complainant to make payments of her regular budget bills for consumption pending further order on this complaint;
- 2) authorize Respondent to terminate service to Complainant prior to hearing in the event that Complainant fails to make payments as directed in any interim order issued under (1) above or, if no interim order is issued, payments for current consumption; and
- 3) require Complainant to make a lump sum payment of the amount due to Respondent pursuant to any interim order issued under (2), above, or if no interim order is issued, payments for current consumption that remain unpaid as of the date of hearing or date of final order.

Respectfully submitted:

DUQUESNE LIGHT COMPANY
By Counsel:



Regina M. Sestak
Pa. I.D. # 23632
Duquesne Light Company
411 Seventh Avenue, 8-2
Pittsburgh, PA 15219
Telephone: (412) 393-1546
FAX (412) 393-1418

Racael Coleman informal decision

Mediation Control Form: Customer: COLEMAN, RACAE - DCS #: 1771600 - ACCT #: 50012-016500

General/Spec Information | Payment Information | Prior Agreements | Final Report Information
 Departments, Employee Contacts, Problems and Complaints | Investigative Contacts | Closing Information

Status: Receipt of PUC Decision Date Sent: 08/10/2004 Date Closed: 08/24/04 Closing Date Received: 08/24/04 11:46:16

Justified: Reason Justification: [No] Reason Justified: [None not Justified] Error Code: [None]

Decision: Waiver Decision Balance: \$394.34 Balance Date: 08/10/04

Unit: Restricted Awarded: \$214.00 Difference: Date Awarded: 10/22/04 Service Restored: \$0.00

Budget Payments: Monthly Payments: Current: \$0.00 Final: \$0.00 End: \$0.00

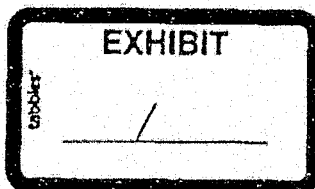
Regular: \$0.00 Annual Fluz: \$0.00 Special: \$40.00

Decision Type: PUP FULL LATCHUP
 Term: NOVEMBER 2004

Resolution: SEE CS17 FOR TERMS OF PAR.

Ready | Start | [Icons] | 2:53 PM

POOR ORIGINAL



AFFIDAVIT

I, Joseph W. Smetanka, being duly sworn according to law depose and say that I am authorized to make this affidavit on behalf of Duquesne Light Company being the holder of the office of Vice President - Customer Services with that corporation, and that the facts set forth in the foregoing document are true and correct to the best of my knowledge, information and belief and Duquesne Light Company expects to be able to prove the same at any hearing hereof.

Joseph W. Smetanka

Joseph W. Smetanka

Sworn and subscribed before me this 21st day of February, 2005.

Mary Jane Hammer

Notary Public

My Commission Expires Oct. 6, 2007

COMMONWEALTH OF PENNSYLVANIA
Notarial Seal
Mary Jane Hammer, Notary Public
City Of Pittsburgh, Allegheny County
My Commission Expires Oct. 6, 2007
Member, Pennsylvania Association Of Notaries

Before the
PENNSYLVANIA PUBLIC UTILITY COMMISSION

FEB 22 2005
PA. PUBLIC UTILITIES
SEC. SERVICE

RAECAL COLEMAN,)
)
 Complainant,)
)
)
 DUQUESNE LIGHT COMPANY,)
)
 Respondent.)

Docket No. Z-01714608

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the participants listed below in accordance with the requirements of 52 PA Code § 154 (relating to service by a participant).

Raeccal Coleman
112 Jefferson Drive
Clairton, PA 15025

Dated this 22nd day of February, 2005



Regina M. Sestak
Pa. I.D. # 23632
Duquesne Light Company
411 Seventh Avenue
Mail Drop 8-2
Pittsburgh, PA 15219
Telephone: (412) 393-1546
FAX (412) 393-1418