

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Deborah C. Stephan

v.

PECO Energy Company

C-20043515

DOCKETED

DEC 30 2004

DOCUMENT

PREHEARING ORDER

An Initial Hearing in this case is scheduled for Tuesday, January 4, 2005 at 1:30 p.m. in Hearing Room 2 in the Philadelphia State Office Building. Your case is one of several cases that have been scheduled at this time in Hearing Room 2. **You must be available in the hearing room when your case is called by the presiding Administrative Law Judge.** You should arrive at the Hearing Room no later than 1:15 p.m. and wait in the Hearing Room until the Administrative Law Judge calls your case. Your case might not be the first one to be called and you should be prepared to stay in the hearing room all morning, if necessary. **If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.**

The parties are hereby directed to comply with the following requirements:

1. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, **and must be submitted in writing no later than five (5) business days prior to the hearing.** 52 Pa.Code §1.15(b). Requests for changes of hearing dates must be sent to me and all parties of record. The correct address is:

1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: 215.560.2105
Fax: 215.560.3133

Changes are granted only in rare situations where good cause exists.

2. **Commission policy promotes settlements. 52 Pa.Code §5.231(a).** The utility will contact you at least one week before the scheduled hearing to talk over a possible settlement of this case. Even if you are unable to settle this case, you may still resolve many questions or issues during your talks. If an agreement is reached, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

3. The customer is required to make regular monthly payments towards their utility bill while their complaint is pending. **FAILURE TO MAKE REGULAR MONTHLY PAYMENTS MAY RESULT IN AN ORDER REQUIRING A CATCH UP PAYMENT EQUAL TO THE AMOUNT OF THE PAYMENTS THAT SHOULD HAVE BEEN MADE OR MAY RESULT IN THE UTILITY TERMINATING YOUR SERVICE.**

4. If you intend to present any documents or exhibits for my consideration, you must bring four (4) copies to the hearing.

5. If the Commission's Bureau of Consumer Services (BCS) has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made. The customer has the burden of proving that the utility violated Pennsylvania public utility law.

6. At the hearing, the customer must be prepared to testify about the total net monthly income of all people living in your home. This included the following:

- (a) the "after taxes take-home pay" from salaries, wages, tips or other compensation;
- (b) pension, retirement or social security benefits;
- (c) Supplemental Security Income (SSI)
- (d) unemployment compensation benefits;
- (e) workers' compensation benefits;
- (f) alimony;

- (g) support;
- (h) public assistance, and
- (i) any other source(s) of income.

7. If the customer or any member of the customer's household is receiving food stamps and/or medical assistance, the customer must be prepared to testify or document the amount of food stamps or the nature of the medical assistance received.

8. At the hearing, the customer must be prepared to testify about the total monthly expenses of your home, which includes:

- (a) rent or mortgage payments;
- (b) utility bills (including electric, gas, telephone, water, sewer, cable television, etc.);
- (c) food, in addition to any food stamp benefits;
- (d) clothing;
- (e) automobile (loan payments, gasoline, maintenance, etc.);
- (f) transportation (bus, taxicabs, jitneys, etc.);
- (g) insurance premiums (homeowners' or renters' insurance, automobile insurance, life insurance, medical insurance, etc.);
- (h) medical bills, (doctors, dentists, hospitals, prescriptions, etc.);
- (i) credit card and charge account payments;
- (j) loan payments; and
- (k) miscellaneous expenses.

When testifying to these expenses, the customer should be prepared to give balances due and missed payments for each item.

9. TO ASSIST THE CUSTOMER IN PROVIDING THE INCOME AND EXPENSE INFORMATION REQUIRED BY THIS ORDER, FOUR (4) COPIES OF A BUDGET INFORMATION FORM ARE ENCLOSED. THE CUSTOMER MUST FILL OUT ALL THE COPIES AND BRING THEM TO THE HEARING. IF YOU INTEND TO PRESENT ANY OTHER DOCUMENTS AT THE HEARING, YOU SHOULD BRING FOUR (4) COPIES TO THE HEARING.

10. The utility must bring the following documents to the hearing:

- (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less;
- (b) a service usage comparison report for the same period as the account statement;
- (c) a copy of the most recent BCS decision, if any; and,
- (d) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

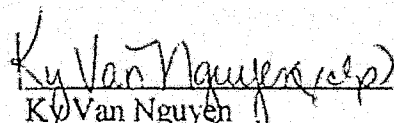
A copy should be served on the Complainant.

11. Pursuant to 52 Pa.Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa.Code §1.24(b).

12. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa.Code §5.421. You must submit your written application to me sufficiently in advance of the hearing date so that the other parties will have the required ten (10) days' notice to answer or object, and so that you will have enough time to receive the subpoena and serve it.

13. This is a formal hearing and will be conducted in accordance with the Commission's Rules of Practice and Procedure.

Date: December 14, 2004


Ky Van Nguyen
Administrative Law Judge sitting as
Special Agent

MONTHLY BUDGET INFORMATION

Customer's Name: Deborah C. Stephan

Date: December 14, 2004

Name of Utility: PECO Energy Company

P.U.C. Docket No.: C-20043515

Hearing Date: Tuesday, January 4, 2005 at 1:30 p.m.

Special Agent: Ky Van Nguyen

Monthly Household Income

Amount

(Include net income from all persons living in your home.)

Salaries, wages & tips

\$ _____

Public assistance

Social security or SSI

Alimony

Child support

Pension

Retirement benefits

Unemployment compensation

Workers' compensation

Food stamps

Other income (List source & amount):

Total:

\$ _____

(IMPORTANT: COMPLETE EXPENSE INFORMATION ON NEXT PAGE.)

Monthly Household Expenses

Amount

Balance

Owed

Rent/mortgage

\$ _____

\$ _____

Electric

Gas

Telephone

Water

Sewage

Trash pickup

Cable television

Food (Other than food stamps)

Clothing

Automobile:

 Loan payment

 Gasoline

 Repairs & maintenance

 Car insurance

Other transportation:

 Bus

 Taxicabs

 Jitneys

Insurance premiums:

 Renters'/homeowners' insurance

 Life insurance

 Medical insurance

Medical bills:

 Doctors

 Dentists

 Hospitals

 Prescriptions

List credit cards & charge accounts:

List loan payments:

List other expenses:

Total:

\$ _____

\$ _____

Legal Department

Telephone 215.841.5544

Fax 215.568.3389

Exelon Business Services Company

www.exeloncorp.com

2301 Market Street / 523-1

PO Box 8699

Philadelphia, PA 19101-8699

ORIGINAL

Business Services
Company

Direct Dial: 215.841.6841

Fax: 215.568.3389

January 4, 2005

James McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Second Floor
Harrisburg, PA 17120

REC-111

JAN 05 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

Re: **Deborah C. Stephan v. PECO Energy Company**
Docket Number: **C-20043515**

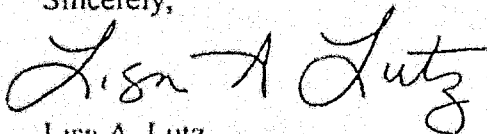
Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), PECO Energy Company certifies that the parties in the above referenced complaint have reached an accord.

By copy of this letter, I am alerting the Complainant of her right to object to the closing of this matter in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,



Lisa A. Lutz

Counsel for PECO Energy Company

DOCKETED
JAN 18 2005

Cc: Ms. Deborah C. Stephan
Administrative Law Judge Ky Van Nguyen
Susan Licon

DOCUMENT
FOLDER

12

Legal Department

Exelon Business Services Company
2301 Market Street / 523-1
PO Box 8699
Philadelphia, PA 19101-8699

Telephone 215 841 5544
Fax 215 568 3389
www.exeloncorp.com

Business Services
Company

Direct Dial: 215 841 6841

ORIGINAL

January 5, 2005

James McNulty, Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

RECEIVED

JAN 05 2005

PA PUBLIC UTILITY CO
SECRETARY'S OFFICE

RE: **Deborah C. Stephan v. PECO Energy Company**
Pa. PUC Docket No.: C-20043515

Dear Secretary McNulty:

Enclosed is a copy of Withdrawal of Complaint signed by the Complainant in the above-referenced case. The Complainant has agreed to withdraw the complaint without prejudice. Please send me a final order or closing notice in this matter.

Thank you for your help and if you have any questions regarding this request, please call my direct dial number (215) 841-6841.

Very truly yours,

Lisa A. Lutz
Counsel for PECO Energy Company

DOCUMENT
FOLDER

LAL/zr

Enc.

WITHDRAWAL OF
PENNSYLVANIA PUBLIC UTILITY COMMISSION FORMAL COMPLAINT

Deborah C. Stephen v. PECO Energy Company

Docket Number: C-2004-3515

The circumstances causing the above Pennsylvania Public Utility Commission formal complaint have been resolved, and I wish to withdraw this complaint.

Deborah Stephen
Name:

1-4-05
Date

DOCUMENT
FOLDER

JAN 05 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

DOCKETED
JAN 18 2005

ORIGINAL

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: January 5, 2005
SUBJECT: C-20043515 Deborah C. Stephan v. PECO Energy Company
TO: Wanda Zeiders
Docket Management
FROM: Susan Licon, Scheduling Officer
Office of Administrative Law Judge

On January 5, 2005 a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ Ky Van Nguyen
Beth Plantz
Case File

DOCUMENT
FOLDER

DOCKETED
JAN 25 2005



Business Services
Company

Legal Department

Telephone 215 841 5544
Fax 215 568 3389
www.exeloncorp.com

Exelon Business Services Company
2301 Market Street / S23-1
PO Box 8699
Philadelphia, PA 19101 8699

Direct Dial: 215.841.6841
Fax: 215.568.3389
January 4, 2005

James McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Second Floor
Harrisburg, PA 17120

Re: **Deborah C. Stephan v. PECO Energy Company**
Docket Number: C-20043515

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), PECO Energy Company certifies that the parties in the above referenced complaint have reached an accord.

By copy of this letter, I am alerting the Complainant of her right to object to the closing of this matter in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

Lisa A. Lutz
Counsel for PECO Energy Company

Cc: Ms. Deborah C. Stephan
Administrative Law Judge Ky Van Nguyen
Susan Licon

WITHDRAWAL OF
PENNSYLVANIA PUBLIC UTILITY COMMISSION FORMAL COMPLAINT

Deborah C. Stephen v. PECO Energy Company
Docket Number: C-20043515

The circumstances causing the above Pennsylvania Public Utility Commission formal complaint have been resolved, and I wish to withdraw this complaint.

Deborah Stephen
Name:

1-4-05
Date

DOCKETED
JAN 25 2005

DOCUMENT
FOLDER



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

March 4, 2005

C-20043515

DEBORAH C. STEPHAN
6009 FAIRMONT DRIVE
MORRISVILLE PA 19067

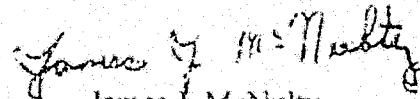
DEBORAH C. STEPHAN
v.
PECO ENERGY COMPANY

**DOCUMENT
FOLDER**

TO WHOM IT MAY CONCERN.

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours.


James J. McNulty
Secretary

nvl
cc All parties of Record
Office of ALJ

RIP



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

March 31, 2005

C-20043515

DEBORAH C. STEPHAN
6009 FALMONT DRIVE
MORRISVILLE PA 19067

DEBORAH C. STEPHAN
v.
PECO ENERGY COMPANY

DOCKETED
APR 07 2005

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty
Secretary

nvl
cc: All parties of Record
Office of ALJ

**DOCUMENT
FOLDER**