

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SECRETARY'S BUREAU

2005 JAN 20 AM 9:14

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Dawn Chamberlain

v

PECO Energy Company

Z-01630342

PREHEARING ORDER

An Initial Telephonic Hearing in this case is scheduled for Tuesday, February 8, 2005 at 9:00 a.m. Your case is one of several cases scheduled for this day. You must be available when contacted by the presiding officer or your case will be dismissed. If you will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least five (5) business days before the hearing.

The parties are hereby directed to comply with the following requirements:

1. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five (5) business days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changes of hearing dates must be sent to me and all parties of record. The correct address is: Amanda Rumsey, Pennsylvania Public Utility Commission, P O Box 3265, Harrisburg, PA 17105-3265. Changes are granted only in rare situations where good cause exists.

2. Commission policy promotes settlements. 52 Pa. Code §5.231(a). The utility will contact you at least one week before the scheduled hearing to talk over a possible settlement of this case. Even if you are unable to settle this case, you may still resolve

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many questions or issues during your talks. If an agreement is reached, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

3. The Pennsylvania Legislature has recently enacted the Responsible Utility Customer Protection Act. 66 Pa. C.S. §1401 *et seq*, which may be applied to your case. This new law provides strict guidelines as to how the Commission must handle customer complaints. The application of this law is likely to result in the issuance of a less favorable payment arrangement than a customer's current payment arrangement. The customer is encouraged to evaluate the merits of the complaint and decide whether to proceed to hearing, actively pursue settlement with the utility or withdraw the complaint.

4. The customer must make regular monthly payments towards their utility bill while their complaint is pending. **FAILURE TO MAKE REGULAR PAYMENTS WILL RESULT IN AN ORDER REQUIRING A CATCH UP PAYMENT EQUAL TO THE AMOUNT OF THE PAYMENTS THAT SHOULD HAVE BEEN MADE.**

5. The customer has the burden of proving that the utility violated Pennsylvania public utility law.

6. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three (3) copies to me at least five (5) business days before the hearing. Proposed exhibits should be properly pre-marked for identification purposes.

7. At the hearing, the customer must be prepared to testify about the total gross income of all adult residents of the household. This includes the following:

- (a) income from salaries, wages, tips or other compensation;
- (b) pension, retirement or social security benefits;
- (c) Supplemental Security Income (SSI);
- (d) unemployment compensation benefits;
- (e) workers' compensation benefits;
- (f) alimony;
- (g) child support;

- (h) public assistance; and
- (i) any other source(s) of income.

8. To assist the customer in providing necessary income and expense information, three (3) copies of a budget information form are enclosed. The customer must fill out this form; and return one (1) completed copy to me; send one (1) completed copy to the attorney for the utility at least five (5) business days before the hearing and you should keep one (1) completed copy for yourself

9. The utility must prepare and submit the following documents at least one week before the hearing:

- (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less;
- (b) a copy of the most recent BCS decision, if any
- (c) a service usage comparison report for the same period as the account statement; and
- (d) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

10. Pursuant to 52 Pa. Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa.Code §1.24(b).

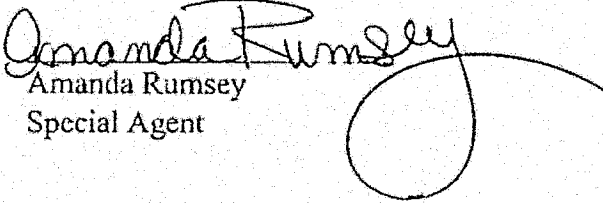
11. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa. Code §5.421. You must submit your written application to me sufficiently in advance of the hearing date so that the other parties will have the required ten (10)

days notice to answer or object, and so that you will have enough time to receive the subpoena and serve it.

12. THIS CASE WILL BE DISMISSED IF YOU DO NOT PARTICIPATE IN THE HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.

13. Although the hearing is being conducted telephonically for the convenience of the parties, it is still a formal hearing and will be conducted in accordance with the Commission's Rules of Practice and Procedure.

Date: January 19, 2005


Amanda Rumsey
Special Agent

MONTHLY BUDGET INFORMATION

Customer's Name: Dawn Chamberlain

Date: January 19, 2005

Name of Utility: PECO Energy Company

P.U.C. Docket No.: Z-01630342

Hearing Date: Tuesday, February 8, 2005

Special Agent: Amanda N. Rumsey

Monthly Household Income

Amount

(Include net income from all persons living in your home.)

Salaries, wages & tips

\$ _____

Public assistance

Social security or SSI

Alimony

Child support

Pension

Retirement benefits

Unemployment compensation

Workers' compensation

Food stamps

Other income (List source & amount):

Total:

\$ _____

(IMPORTANT: COMPLETE EXPENSE INFORMATION ON NEXT PAGE.)

Monthly Household Expenses

Amount

Balance

Owed

Rent/mortgage

\$ _____

\$ _____

Electric

Gas

Telephone

Water

Sewage

Trash pickup

Cable television

Food (Other than food stamps)

Clothing

Automobile:

 Loan payment

 Gasoline

 Repairs & maintenance

 Car insurance

Other transportation:

 Bus

 Taxicabs

 Jitneys

Insurance premiums:

 Renters'/homeowners' insurance

 Life insurance

 Medical insurance

Medical bills:

 Doctors

 Dentists

 Hospitals

 Prescriptions

List credit cards & charge accounts:

List loan payments:

List other expenses:

Total:

\$ _____

\$ _____

Chapter 56 Hearing Report

Please Check Those Blocks Which Apply

Docket No.:	Z-01630342		YES	NO
Case Name	Dawn Chamberlain v. PECO Energy Company	Prehearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
		Hearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
		Testimony Taped:	<input type="checkbox"/>	<input type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input type="checkbox"/>
		Hearing Concluded:	<input type="checkbox"/>	<input type="checkbox"/>
Location:	Harrisburg	Further Hearing Needed:	<input type="checkbox"/>	<input type="checkbox"/>
		Estimated Add'l Days:		
Date	February 8, 2005	RECORD CLOSED:	<input type="checkbox"/>	<input type="checkbox"/>
Special Agent:	SA Amanda N Rumsey	DATE:		
		Briefs to be Filed:	<input type="checkbox"/>	<input type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input type="checkbox"/>
		REMARKS:	<i>Complainant failed to appear</i>	

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FEB 16 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

007-1111

PLEASE PRINT CLEARLY - Incomplete information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?			
<i>Lisa hutz, ESQ</i>	<i>2301 Market St, S23-1 P.O. Box 8099</i>	<i>PECO</i>			
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%; text-align: center;"><small>City</small> <i>Phila</i></td> <td style="width: 33%; text-align: center;"><small>State</small> <i>PA</i></td> <td style="width: 33%; text-align: center;"><small>Zip</small> <i>19101</i></td> </tr> </table>		<small>City</small> <i>Phila</i>	<small>State</small> <i>PA</i>	<small>Zip</small> <i>19101</i>
<small>City</small> <i>Phila</i>	<small>State</small> <i>PA</i>	<small>Zip</small> <i>19101</i>			
Telephone: <i>815-841-6841</i>	E-mail Address:	Fax Number:			
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%; text-align: center;"><small>City</small></td> <td style="width: 33%; text-align: center;"><small>State</small></td> <td style="width: 33%; text-align: center;"><small>Zip</small></td> </tr> </table>	<small>City</small>	<small>State</small>	<small>Zip</small>	
<small>City</small>	<small>State</small>	<small>Zip</small>			
Telephone:	E-mail Address:	Fax Number:			
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%; text-align: center;"><small>City</small></td> <td style="width: 33%; text-align: center;"><small>State</small></td> <td style="width: 33%; text-align: center;"><small>Zip</small></td> </tr> </table>	<small>City</small>	<small>State</small>	<small>Zip</small>	
<small>City</small>	<small>State</small>	<small>Zip</small>			
Telephone:	E-mail Address:	Fax Number:			

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: February 18, 2005

SUBJECT: Dawn Chamberlain v. PECO Energy Company
Docket No.: Z-01630342

TO: Wanda Zeiders, Supervisor of Docket Management
Docketing Section, Secretary's Bureau

FROM: Amanda N. Rumsey, Special Agent
Office of Administrative Law Judge

**DOCUMENT
FOLDER**

I have attached two copies of the following exhibits, which have been admitted, into evidence in the above-referenced case for a hearing held on February 8, 2005:

PPL Exhibits 1, 2, 3

PLEASE HAVE THESE EXHIBITS DOCKETED AND PLACED IN THE RED
DOCUMENT FOLDER.

If you have any questions about the exhibits, or this Memo, please contact me at
(717) 787-4497.

Attachments

Account Statement

Customer Name
Address
Amza W Chamberlain
2321 Madison St
Chester Pa 19013-5124

Prepared by Barbara Welsh
Investigator: Julia Byndas
Case Number 1630342

Account Number

50-16-12-762026

Rates:

Electrc. Residential Cap2
Gas, Residential Cap2

Bill Period	DAYS	Meter Reading -Type	U S A G E	Diy Avg Use	Peco Bill Amt /Budget + Agmt	Supp Chg.	Sales Tax	Amount Reqsd	Due Date	Late Chg.	Payment	Date Pymt Rec'd	Balance	Comments
01/24/03	32	1598 - A	1232	38.5	130.72			4,196.76	02/18/03	46.99			9,277.43	BM 39
01/24/03	32	4902 - E	442	13.8	244.58 /0.00 + 15.00									
02/21/03	28	16738 - A	1140	40.7	118.67			4,594.36	03/18/03	51.87	25.00	02/13/03	9,660.03	BM 39
02/21/03	28	5330 - E	428	15.2	237.06 /0.00 + 15.00									
03/24/03	31	17681 - A	943	30.4	93.31			4,934.14	04/16/03	56.51	50.00	03/18/03	9,984.81	BM 39
03/24/03	31	5665 - E	335	10.8	224.96 /0.00 + 15.00									
04/23/03	30	18564 - A	883	29.4	85.59			5,346.99	05/19/03	60.67	50.00	04/24/03	10,382.66	BM 39
04/23/03	30	6096 - E	431	14.3	301.59 /0.00 + 15.00									
05/22/03	29	19280 - A	716	24.6	64.10			5,632.18	06/17/03	65.70			10,652.85	BM 39
05/22/03	29	6281 - E	195	6.7	140.39 /0.00 + 15.00									
06/23/03	32	19986 - A	716	22.3	64.10			5,817.77	07/16/03	68.44			10,823.44	BM 39
06/23/03	32	6334 - E	43	1.3	38.05 /0.00 + 15.00									
07/24/03	31	21168 - A	1172	37.8	122.80			6,050.22	08/18/03	69.91			11,040.89	BM 39
07/24/03	31	6358 - E	24	0.7	24.74 /0.00 + 15.00									
08/22/03	29	22407 - A	1239	42.7	131.42			6,218.46	09/16/03				11,194.13	BM 39
08/22/03	29	6378 - E	20	0.6	21.82 /0.00									

DOCUMENT FOLDER
AUG 23 2005

Peco Exhibit 1
Z-01630342

Account Statement
 Customer Name: Amza W Chamberfair
 Address: 2321 Madison St
 Chester Pa 19013-5124
 Account Number: 50-16-12-782026
 Rates: Electric, Residential Cap2
 Gas, Residential Cap2
 Prepared by: Barbara Welsh
 Investigator: Julia Byndas
 Case Number: 1630342

Bill Period	D A Y S	Meter Reading -Type	U S A G E	Dly Avg Use	Peco Bill Amt /Budget + Agmt	Supp Chg.	Sales Tax	Amount Reqst'd	Due Date	Late Chg.	Payment	Date Pymt Rec'd	Balance	Comments
07/24/03		0		0.0	+ 15.00				09/24/03			09/03/03	9,328.36	
08/22/03	29	22407 - A	1239	42.7	131.42			4,352.69	09/24/03		*4,083.13	09/03/03	9,328.36	*Bill canceled from 09/23/02 to 08/22/03 BM 81 Split Bill
08/14/03	325	2625 - A	3178	9.7	2,084.02									
08/22/03	B	0 - E	0	0.0	1.92									
09/23/03	32	23348 - A	941	29.4	93.06			194.22	10/16/03				9,507.58	BM 39
09/23/03	32	108 - E	108	3.3	86.16									
					70.00									
					+ 15.00									
08/22/03 - Meter Change: Removed Meter #002-239982 : index 0; Installed Meter #018-866917 : index 0														
10/23/03	30	24045 - A	697	23.2	61.65			342.41	11/17/03				9,640.77	BM 03
10/23/03	30	196 - A	88	2.9	71.54									
					70.00									
					+ 15.00									
11/20/03	28	24874 - A	829	29.6	78.64			598.85	12/15/03	0.59			9,882.21	BM 04
11/20/03	28	408 - A	212	7.5	162.21									
					78.64									
					162.21									
					78.64									
					+ 15.00									
12/22/03	32	26284 - A	1410	44.0	153.45			952.15	01/20/04				10,107.51	*LIHEAP Cash Grant BM 07
12/22/03	32	832 - A	424	13.2	334.85									
					153.45									
					334.85									
					153.45									
					+ 15.00									
01/23/04	32	27768 - A	1484	46.3	162.96			1,527.51	02/17/04				10,667.87	BM 07
01/23/04	32	1325 - A	493	15.4	397.40									
					162.96									
					397.40									
					162.96									
					+ 15.00									
02/23/04	31	29211 - A	1443	46.5	159.04			2,032.65	03/17/04		50.00	02/23/04	11,158.01	BM 07

ARNZA W CHAMBERLAIN

50-16-12-782026

01/26 PENDING

AGMT 11/04/RMK

FUEL OTHER-CR CP2-PUC

HBC-CL

2321 MADISON ST

SP-AGR

CHESTER PA

19013

TEL-610-872-6669

***** CREDIT 3 ***** NEXT FORMAT \RED

ACTV	AGMT TYPE	AGMT-PUC	DATE OPN	AMOUNT	INST	15.00		
TYPE	DATE OPN	AMOUNT	INSTALL	EXT DATE	DATE CLD	DISPOSITION		
AGMT-FSMT	11/04/04				11/04/04	FSMT INFO ONLY		
AGMT-FSMT	09/16/04				09/16/04	FSMT INFO ONLY		
LEVEL???	08/06/04				08/06/04	FSMT INFO ONLY		
LEVEL???	05/18/04				05/19/04	FSMT INFO ONLY		
LEVEL 1A (2)	09/04/03	4397.58		15.00	05/07/04	RENEGOTIATED		
AGMT-FSMT	04/01/04				04/02/04	FSMT INFO ONLY		
LEVEL 1	03/09/04	1437.51			03/25/04	UTL- PECO REF		
LEVEL 1I	11/07/03	194.22			11/25/03	UTL- PECO REF		
LEVEL 1A (1)	06/17/02	270.00		15.00	09/04/03	RENEGOTIATED		
LEVEL 1I	03/22/02				03/25/02	FSMT INFO ONLY		
EXTN-CMS	12/14/01	2399.77			01/13/02	01/13/02	NOT KEPT	

DOCUMENT FOLDER

COLLECTION SYSTEM

DOCKETED

AUG 25 2005

Pecc Exhibit 2
201631342

Date: 1/26/05

PA. Public Utility Commission
Bureau Of Consumer Services
Inbound Closing Report

Case Number: 1630342
Customer Name: ARNZA CHAMBERLAIN
Address: 2321 MADISON ST
CHESTER PA 19013-0

Opened On: 4/6/04
Utility Type: Electric Distributor
Account Number: 501612782026
Company Name: PECO Energy

Prior Case: Total Balance: \$11,608.58 Balance Date: 4/8/04

Compliance Violation(Alleged, Actual, No): NO Chap 56/64/Other: Section/Rule:

Decision Issued: Y Oral Written: W
Investigator: BYNDAS, JULIA PUC Decision Issued Dt: 5/7/04 PUC Case Closed Dt: 5/7/04

Decision Recvd Dt: 5/7/04 02:25PM

Letter Description: CAP STRAIGHT DECISION

To Restore Service Pay: \$0.00 To Continue Service Pay: \$0.00 By:
Terms: JUNE 2004
Special Budget Amount: \$450.00 Regular Budget Amount: \$435.00 Plus Arrears Payment: \$15.00
Final Bill Monthly Payment: \$0.00 Current Bill Monthly Payment: \$0.00
End Of Month Payment: \$0.00

Per Description:

DOCUMENT
FOLDER

Resolution:
SEE CS17 SCREEN FOR PMT ARR WAIVE LPC'S

DOCKETED
AUG 25 2005

PECO Exhibit 3
2-01630342