

PLEASE DO NOT SET

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Heidi A. Fowler

v.

T.W. Phillips Gas & Oil Co.

C-20030752

DOCUMENT
FOLDER

PREHEARING ORDER

DOCKETED
NOV 07 2003

An initial telephonic hearing in this case is scheduled for Wednesday, January 7, 2004 at 10.00 a.m. Accordingly, the parties are hereby directed to comply with the following requirements:

1. If you intend to present any documents or exhibits for my consideration, you must send one (1) copy to the other party and three (3) copies to me one week before the hearing.
2. If you or any proposed witness will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least one (1) week before the hearing.
3. If the Commission's Bureau of Consumer Services (BCS) has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made. **FAILURE TO MAKE REGULAR PAYMENTS FOR CURRENT CONSUMPTION (SERVICE) BY THE DUE DATE EACH MONTH MAY RESULT IN THE TERMINATION OF THE CUSTOMER'S SERVICE BEFORE THE TIME SET FOR THE HEARING. FAILURE TO MAKE THESE PAYMENTS MAY SUBJECT THE CUSTOMER TO THE PAYMENT OF A LUMP SUM OF MONEY EQUAL TO ALL MISSED PAYMENTS**

FOR SERVICE FROM THE DATE OF THE BCS DECISION UNTIL THE DATE ON WHICH THE COMMISSION ENTERS ITS ORDER.

4. At the hearing, the customer must be prepared to testify about, or otherwise document, the total net monthly income of the household. A household includes all individuals regularly residing there and receiving the benefit of the utility service. The "total net monthly income of the household" includes, but is not limited to, the following payments received by every person residing in the customer's home: (a) the "after taxes take-home-pay" from salaries, wages, tips or other compensation; (b) pension, retirement or social security benefits; (c) Supplemental Security Income ("SSI"); (d) unemployment compensation benefits; (e) workers' compensation benefits; (f) alimony; (g) support; (h) public assistance; and (i) any other source(s) of income.

5. If the customer or any member of the customer's household is receiving food stamps and/or medical assistance, the customer must be prepared to testify or document the amount of food stamps or the nature of the medical assistance received.

6. At the hearing, the customer must be prepared to testify about or document the total monthly expenses of the household, which shall include, but are not limited to, the following items: (a) rent or mortgage payments; (b) utility bills (including electric, gas, telephone, water, sewer, cable television, etc.); (c) food, in addition to any food stamp benefits; (d) clothing; (e) automobile (loan payments, gasoline, maintenance, etc.); (f) transportation (bus, taxicabs, jitneys, etc.); (g) insurance premiums (homeowners' or renters' insurance, automobile insurance, life insurance, medical insurance, etc.); (h) medical bills, (doctors, dentists, hospitals, prescriptions, etc.); (i) credit card and charge account payments; (j) loan payments; and (k) miscellaneous expenses. When testifying to these expenses, the customer should be prepared to give balances due or missed payments for each item.

7. TO ASSIST THE CUSTOMER PROVIDE THE INCOME AND EXPENSE INFORMATION REQUESTED BY THIS ORDER, THREE (3) COPIES OF A

BUDGET INFORMATION SHEET ARE ENCLOSED WITH THIS ORDER. THE CUSTOMER MUST FILL OUT THIS BUDGET SHEET, RETURN ONE COPY TO ME AND SEND ONE COPY TO COUNSEL FOR THE UTILITY AT LEAST ONE WEEK BEFORE THE HEARING. YOU MAY KEEP ONE COPY OF THE BUDGET SHEET AND THE ORDER FOR YOUR USE.

8. The utility must prepare and submit the following documents at least one week before the hearing: (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less; (b) a service usage comparison report for the same period as the account statement; (c) a copy of the most recent BCS decision, if any; and (d) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

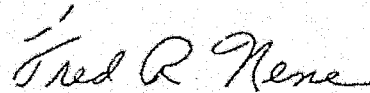
9. A request for a change of the scheduled hearing date must be submitted in writing no later than five (5) days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changes of initial hearings must be sent to the undersigned Administrative Law Judge, 1103 Pittsburgh State Office Building, 300 Liberty Avenue, Pittsburgh, PA 15222. Only the undersigned Administrative Law Judge or OALJ Scheduling Staff may grant a request for a change of an initial hearing. Such changes are granted only in rare situations where sufficient cause exists. Requests for changes of subsequent hearings, if any, should also be served directly on me.

10. YOU MAY LOSE THIS CASE, IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.

11. ALTHOUGH THIS HEARING IS BEING CONDUCTED TELEPHONICALLY FOR THE CONVENIENCE OF THE PARTIES, IT IS STILL A FORMAL HEARING AND WILL BE CONDUCTED IN ACCORDANCE WITH THE COMMISSION'S RULES OF PRACTICE AND PROCEDURE.

12. Commission policy is to encourage settlements. 52 Pa. Code §5.231(a). Therefore, you are urged to discuss informally between yourselves the possible settlement of this case at least one week before the hearing. If you are unable to settle this case, you may still resolve as many questions or issues as possible during your informal discussion.

Date. October 28, 2003



Fred R. Nene
Administrative Law Judge



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

January 6, 2004

In Re: C-20030752

(See letter dated 10/23/03)

Heidi A. Fowler v. T. W. Phillips Gas & Oil Co.

Requests payment arrangements.

Cancellation Notice

This is to inform you of the following cancellation:

Type: Initial telephone hearing
Date: Wednesday, January 7, 2004
Time: 10:00 a.m.
Location: Pittsburgh, Pennsylvania
Presiding: Administrative Law Judge Fred R. Nene

Please mark your records accordingly.

cc: Judge Nene
Judy W. Springer
Beth Plantz
Docket Section
Calendar File

DOCUMENT

DOCKETED
FEB 03 2004

Chapter 56 Hearing Report

Please Check Those Blocks Which Apply

Docket No.	C-20030752		YES	NO
Case Name:	Heidi A. Fowler v. T.W. Phillips Gas & Oil Co.	Prehearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Testimony Taped:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Concluded:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Location:	Pittsburgh	Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Date	January 7, 2004	Estimated Add'l Days:		

DOCUMENT

Special Agent	ALJ Fred R. Nene	RECORD CLOSED:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
		DATE:		

		Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>

RECEIVED

JAN 15 2004

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

REMARKS: *Complaint withdrawn!
Complainant can no longer be
contacted - Is not a customer
has moved no address no phone
number available.*

OFF. OF THE CLERK
 JAN 14 11:44:06
 PA PUC

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
	City State Zip	RJP
Telephone:	E-mail Address:	Fax Number:
	City State Zip	
Telephone:	E-mail Address:	Fax Number:
	City State Zip	
Telephone:	E-mail Address:	Fax Number:

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

COMMONWEALTH OF
PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: January 6, 2004

SUBJECT: Petition for Leave to Withdraw Filed
C-20030752 Heidi A. Fowler v. T. W. Phillips Gas & Oil Co.

TO: Wanda Zeiders,
Docket Management

FROM: Judy W. Springer, Scheduling Officer
Office of Administrative Law Judge

On December 30, 2003, a Petition for Leave to Withdraw was filed in the above-captioned proceeding by Heidi A. Fowler v. T. W. Phillips Gas & Oil Co.. If no objection is filed to this petition within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ Fred R. Nene
Elzy Ditzler
Beth Plantz
Case File

DOCKETED
APR 01 2004

DOCUMENT
FOLDER

Springer, Judy W.

From: Nene, Fred
Sent: Tuesday, December 30, 2003 11:10 AM
To: Springer, Judy W.
Subject: FW: C-20030752 Heidi Fowler v. T.W.Phillips Gas and Oil

REMINDER !

-----Original Message-----

From: Nene, Fred
Sent: Tuesday, December 23, 2003 2:42 PM
To: Springer, Judy W.
Cc: Ditzler, Elzalena
Subject: C-20030752 Heidi Fowler v. T.W.Phillips Gas and Oil

PLEASE CANCEL THE HEARING SCHEDULED FOR JANUARY 7, 2004. The Complainant called my office and said she wants to withdraw her complaint. Counsel for Respondent wrote me that the Complainant has paid her arrearages, has moved and is no longer a customer of T.W.Phillips. She left no address and no phone number. I told Jay Dawson that the hearing is canceled and there is no court reporter in this case. PLEASE TREAT THIS AS A WITHDRAWAL PURSUANT TO SECTION 5.94.

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APR 01 2004

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FOLDER



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

June 3, 2004

C-20030752

HEIDI A. FOWLER
69 NATROMA STREET
NATRONA PA 15065

HEIDI A. FOWLER
v.
T. W. PHILLIPS GAS AND OIL COMPANY

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty
Secretary

nvl
cc: All parties of Record
Office of ALJ

DOCKETED
JUN 4 2004

**DOCUMENT
FOLDER**