

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Jenny Vo

v.

Philadelphia Gas Works

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:
:
:
:

Z-01638056



FEB 04 2005

PREHEARING ORDER

An Initial Hearing in this case is scheduled for Wednesday, March 9, 2005 at 1:30 p.m. in Hearing Room 2 in the Philadelphia State Office Building. Your case is one of several cases that have been scheduled at this time in Hearing Room 2. You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. You should arrive at the Hearing Room no later than 1:15 p.m. and wait in the Hearing Room until the Administrative Law Judge calls your case. Your case might not be the first one to be called and you should be prepared to stay in the hearing room all afternoon, if necessary. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

The parties are hereby directed to comply with the following requirements:

1. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five (5) business days prior to the hearing. 52 Pa.Code §1.15(b). Requests for changes of hearing dates must be sent to me and all parties of record. The correct address is:

1302 Philadelphia State Office Building,
1400 West Spring Garden Street,
Philadelphia, PA 19130,
Telephone: 215.560.2105
Fax: 215.560.3133

Changes are granted only in rare situations where good cause exists.

2. Commission policy promotes settlements. 52 Pa.Code §5.231(a). The utility is directed to contact you at least one week before the scheduled hearing to talk over a possible settlement of this case. Even if you are unable to settle this case, you may still resolve many questions or issues during your talks. If an agreement is reached, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

3. If you intend to present any documents or exhibits for my consideration, you must bring four (4) copies to the hearing.

4. This hearing is a formal proceeding and will be conducted in accordance with the Commission's Rules of Practice and Procedures. 52 Pa Code, Chapters 1, 3 and 5.

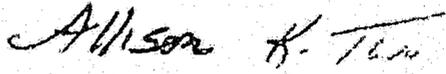
5. Pursuant to 52 Pa.Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa.Code §1.24(b).

6. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa.Code §5.421. You must submit your written application to the Administrative Law Judge sufficiently in advance of the hearing date so that the other parties will have the required ten (10) days' notice to answer or object, and so that you will have enough time to receive the subpoena and serve it.

7. **COMPLAINANT IS RESPONSIBLE FOR PAYMENTS OF BILLS FOR USAGE INCURRED PENDING THE RESOLUTION OF THIS COMPLAINT. FAILURE TO MAINTAIN PAYMENTS MAY RESULT IN THE TERMINATION OF UTILITY SERVICE. IN ADDITION, PAYMENT OF ALL UNPAID BILLS IN ONE LUMP SUM COULD BE REQUIRED UPON RESOLUTION OF COMPLAINT.**

8. Complainants bear the burden of proving the case and should be prepared to support their claim with documentation and/or specific dates of events which could have an impact on the claims.

Date: January 28, 2005



Allison K. Turner
Administrative Law Judge



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
January 28, 2005

IN REPLY PLEASE
REFER TO OUR FILE

In Re: Z-01638056

(SEE ATTACHED LIST)

Jenny Vo v. Philadelphia Gas Works

Billing Dispute

DOCUMENT
FOLDER

Hearing Notice

This is to inform you that your case is scheduled for hearing at 1:30 p.m. in Hearing Room 2 in the Philadelphia State Office Building. Your case is one of several cases that have been scheduled at this time in Hearing Room 2. You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. You should arrive at the Hearing Room no later than 1:15 p.m. and wait in the Hearing Room until the presiding Administrative Law Judge calls your case. Your case might not be the first one to be called and you should be prepared to stay in the hearing room all afternoon, if necessary. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

Type: Initial Hearing
Date: Wednesday, March 9, 2005
Time: 1:30 p.m.
Location: Hearing Room 2
State Office Building
Broad & Spring Garden Streets
Philadelphia, PA

DOCKETED
FEB 16 2005

Presiding: Administrative Law Judge Allison K. Turner
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: 215.560.2105
Fax: 215.560.3133

Attention: You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

If you intend to file exhibits, bring 4 copies with you to the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Turner
Cherie Pyle
Beth Plantz
Docket Section
Calendar File

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION



Office of Administrative Law Judge

1302 Philadelphia State Office Building

1400 West Spring Garden Street

Philadelphia, Pennsylvania 19130

Telephone: (215) 560-2105

Fax: (215) 560-3133

(215) 560-2105

February 10, 2005

Jenny Vo
7263 Brous Avenue
Philadelphia, PA 19149

In re: Jenny Vo v. Philadelphia Gas Works
Docket No. Z-01638056

Dear Ms. Vo:

You filed this complaint against the Philadelphia Gas Works (PGW). The case has been assigned to me for hearing and decision, and a hearing has been scheduled to be held on Wednesday, March 9, 2005 at 1:30 p.m. in a 13th floor hearing room in the Philadelphia State Office Building.

On February 4, 2005, I received a copy of additional information about your formal complaint form that you had filed with the Commission. On this form, you checked a block to indicate that you are a victim under a "Protection from Abuse" Order. Please bring a copy of this Order to the hearing, so that it can be noted on the record, or made a part of the record.

If you have any procedural questions or comments, please contact my office at 215-560-2105.

Very truly yours,

A handwritten signature in cursive script that reads "Allison K. Turner".

Allison K. Turner
Administrative Law Judge

Pc: Laureto Farinas, Esq.
Susan Licon, Scheduling Officer
Christine Williams, Scheduling Supervisor
Secretary's Bureau

OALJ Hearing Report

Please check those blocks which apply

Docket No:	Z-01638056	YES	NO
Case Name:	Jenny Vo v. Philadelphia Gas Works	<input type="checkbox"/>	<input checked="" type="checkbox"/>
DOCUMENT FOLDER		Prehearing Held:	<input type="checkbox"/> <input checked="" type="checkbox"/>
		Hearing Held:	<input checked="" type="checkbox"/> <input type="checkbox"/>
RECEIVED		Testimony Taken:	<input type="checkbox"/> <input checked="" type="checkbox"/>
		Transcript Due:	<input checked="" type="checkbox"/> <input type="checkbox"/>
Location:	Philadelphia, PA	Hearing Concluded:	<input checked="" type="checkbox"/> <input type="checkbox"/>
Date:	March 9, 2005	Further Hearing Needed:	<input type="checkbox"/> <input checked="" type="checkbox"/>
MAR 15 2005		Estimated Add'l Days:	<input type="checkbox"/> <input checked="" type="checkbox"/>
ALJ:	Allison K. Turner PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU	RECORD CLOSED:	<input checked="" type="checkbox"/> <input type="checkbox"/>
Reporting Firm:	Commonwealth Reporting	Briefs to be Filed:	<input type="checkbox"/> <input checked="" type="checkbox"/>
<p>Did not bring protection from a base order - had signed it and returned it</p>		Bench Decision:	<input type="checkbox"/> <input checked="" type="checkbox"/>
		REMARKS:	parties reached agreement

PLEASE PRINT CLEARLY - Incomplete information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
Greg Stunder	800 W. Montgomery Phila PA 19122	PEU
Telephone: 215.684.6878	E-mail Address:	Fax Number:
Jenny Vo	7263 Brouse Ave Phila PA 19149	Pro Se
267 872 9979		
Telephone:	E-mail Address:	Fax Number:
Telephone:	E-mail Address:	Fax Number:

Check this box if additional parties or attendees appear on back of form

Greg Stunder

Reporter's Signature

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

800 West Montgomery Avenue, Philadelphia, PA 19122
Greg Stunder, Senior Attorney
Legal Department
Direct Dial: (215) 684-6382
Fax: (215) 684-6798
E-mail: greg.stunder@pgworks.com

ORIGINAL

March 23, 2005

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

SEARCHED
SERIALIZED

MAR 23 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

RE: Jenny Vo vs. PGW, Docket No.: Z-01638056

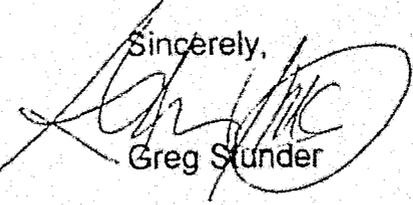
Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5 24(b), the Philadelphia Gas Works ("PGW") certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that he is satisfied with the resolution of this complaint. Therefore, the hearing on March 9, 2005 will no longer be necessary.

By copy of this letter, I am notifying the parties of his right to object to any part of this settlement in writing to the Public Utility Commission within (10) days from the date of this correspondence.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,



Greg Stunder

DOCKETED
APR 20 2005

**DOCUMENT
FOLDER**

cc: Anne Cromley
Jenny Vo
Judge Allison Turner, via fax
Cheryl Pyle, via fax

RJP

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COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: March 28, 2005
SUBJECT: Z-01638056
Jenny Vo v Philadelphia Gas Works
TO: Wanda Zeiders
Docket Management
FROM: Cherie Pyle, ALJ Support Staff
Office of Administrative Law Judge

On March 23, 2005, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ Allison K. Turner
Beth Plantz
Case File

DOCUMENT
FOLDER

RJP

DOCKETED
MAY 09 2005