

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

BETTY JEAN GRAYBEAL

v.

COVISTA INC.

PLEASE DOCKET

C-20055287

**INTERIM ORDER  
SETTING RESOLUTION CONFERENCE**

RECEIVED  
05 OCT 11 AM 9:10  
PENNSYLVANIA  
PUBLIC UTILITY  
SECRETARY'S BUREAU

On or about August 15, 2005, Betty Jean Graybeal ("Complainant") filed a complaint against Covista Inc. ("Respondent"), at the above-captioned Docket Number. On or about October 3, 2005, Respondent filed a response to the complaint. Since there is no indication that the response was served upon the Complainant, a copy of the response is enclosed.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than October 21, 2005, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than November 4, 2005, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

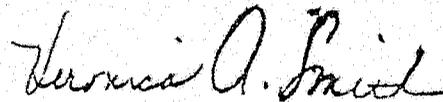
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

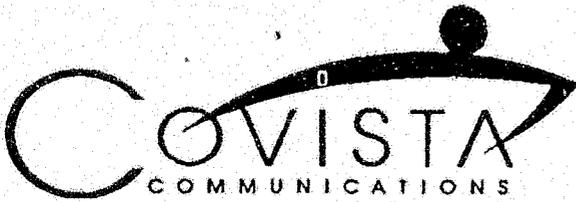
Mediator Bruce Bigelow  
P. O. Box 3265  
Harrisburg, PA 17105-3265  
(717) 783-5413  
Email: bbigelow@state.pa.us

Date: October 7, 2005



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VERONICA A. SMITH  
Chief Administrative Law Judge



ORIGINAL

December 8, 2005

James J. McNulty  
Secretary  
Pennsylvania Public Utility Commission  
PO Box 3265  
Harrisburg, PA 17105-3265

RE: Betty Jean Graybeal v. Covista Communications Inc.; Docket No. C-20055287; CERTIFICATE OF SATISFACTION

Dear Secretary McNulty:

Enclosed for filing with the Pennsylvania Public Utility Commission ("Commission") in the above-captioned proceeding are the original and three (3) copies of a Certificate of Satisfaction in connection with the above-referenced case. This Certificate indicates that Covista Communications Inc. and Betty Jean Graybeal have resolved the issues raised in the Formal Complaint filed at Docket No. C-20055287. Unless Ms. Graybeal files an objection to the enclosed Certificate of Satisfaction within ten (10) days, the Formal Complaint filed at Docket No. C-20055287 should be withdrawn and the Commission's file closed.

A copy of this filing has been served in accordance with the attached Certificate of Service.

Thank you for your attention to this matter. Please direct any questions regarding this matter to me.

Very truly yours,

A handwritten signature in cursive script that reads "Brittany M. White".

Brittany M. White

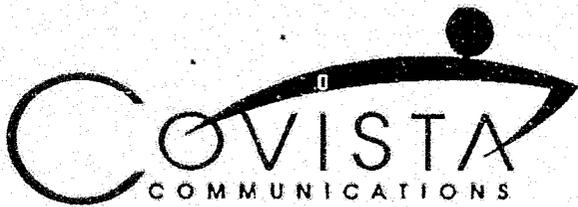
Enclosure

cc: Per Certificate of Service

DOCUMENT  
FOLDER

RECEIVED  
2005 DEC 13 AM 9:33  
PA P.U.C.  
SECRETARY'S BUREAU

A handwritten mark consisting of a circle with a horizontal line through it, located in the bottom right corner of the page.



ORIGINAL

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

BETTY JEAN GRAYBEAL,

Complainant

v.

Docket No. C-20055287

COVISTA COMMUNICATIONS INC.

Respondent

=====  
CERTIFICATE OF SATISFACTION  
=====

Covista Communications Inc. ("Covista"), pursuant to 52 Pa. Code §5.24(b), hereby certifies that it has satisfied the Complaint of Betty Jean Graybeal, filed with the Pennsylvania Public Utility Commission at Docket No. C-20055287. Because the complaint has been satisfied, Covista Communications Inc. requests that the complaint filed at Docket No. C-20055287 be withdrawn and the Commission's file closed.

Dated at Chattanooga, Tennessee, this 8<sup>th</sup> day of December 2005.

BY: Brittany M. White

Brittany M. White  
Covista Compliance Division

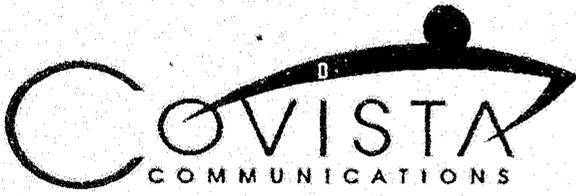
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PA. P.U.C.  
SECRETARY'S BUREAU

**DOCKETED**  
DEC 22 2005

DOCUMENT  
FOLDER

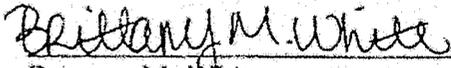


CERTIFICATE OF SERVICE

I hereby certify that I have served this day a copy of the foregoing document upon  
the persons and in the manner indicated below.

2<sup>nd</sup> Day UPS Mail

Betty Jean Graybeal  
14 Morwood Rd.  
Telford, PA 18969

  
Brittany M. White

DATED: December 8, 2005

RECEIVED

2005 DEC 13 AM 9:33

PA P.I.C.  
SECRETARY'S BUREAU

Betty Jean Graybeal - Complainant  
v.  
Comvinta Communications Inc - Respondent  
Docket No. C-20055287

I received Comvinta's Certificate  
of Satisfaction. I want to  
register my objection to  
their Certificate and closing  
of the case

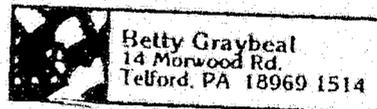
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FOLDER

Thank you  
Betty Jean Graybeal  
12-19-05

RECEIVED

2005 DEC 27 AM 9:32

PA P.U.C.  
SECRETARY'S BUREAU



ORIGINAL <sub>34</sub>

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: January 3, 2006  
SUBJECT: Betty Jean Graybeal v. Covista Communications Inc.  
C-20055287  
TO: Commission Document Folder  
FROM: Bruce Bigelow  
Mediator

The report required by Chief Administrative Law Judge Smith's Interim Order dated October 7, 2005, has not been submitted to the Mediation Unit.

Please include this memo in the official Commission document folder.

**DOCUMENT  
FOLDER**

pc: OALJ File  
Bruce Bigelow, Mediator  
Beth Plantz  
Docketing

**DOCKETED**  
FEB 15 2006



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
January 10, 2006

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: C-20055287

(SEE ATTACHED LIST)

Betty Jean Graybeal v. Covista Inc.

Billing dispute.

Telephone Hearing Notice

DOCUMENT  
FOLDER

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial Telephonic Hearing

Date: Friday, January 24, 2006

Time: 10:00 a.m.

Presiding: Administrative Law Judge Angela T. Jones  
1302 Philadelphia State Office Building  
1400 West Spring Garden Street  
Philadelphia, PA 19130  
Telephone: 215.560.2105  
Fax: 215.560.3133

DOCKETED  
JAN 24 2006

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

At the above date and time, the Presiding Officer will contact the parties as follows:

Betty Jean Graybeal	215.234.4642
Brittany White, Esquire	423.648.9700

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 5 days before the hearing.

*Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.*

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717.787.1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988

pc: Judge Jones  
Dawn Reitenbach  
Beth Plantz  
Docket Section  
Calendar File



COMMONWEALTH OF PENNSYLVANIA  
 PENNSYLVANIA PUBLIC UTILITY COMMISSION  
 Office of Administrative Law Judge  
 P.O. BOX 3265, HARRISBURG, PA 17105-3265  
 January 11, 2006

2/13/06 DOCKET

IN REPLY PLEASE  
 REFER TO OUR FILE

In Re: C-20055287

(SEE LETTER DATED 1/10/06)

Betty Jean Graybeal v. Covista Inc.

Billing dispute.

**DOCUMENT  
 FOLDER**

Corrected Telephone Hearing Notice

This is to inform you that the notice dated January 10, 2006 on the above-captioned case contained incorrect information. The purpose of this notice is to correct that information. All corrections will be double underlined.

The hearing will be held as follows:

Type: Initial Telephonic Hearing

Date: Friday, February 24, 2006

Time: 10:00 a.m.

Presiding: Administrative Law Judge Angela T. Jones  
 1302 Philadelphia State Office Building  
 1400 West Spring Garden Street  
 Philadelphia, PA 19130  
 Telephone: 215.560.2105  
 Fax: 215.560.3133

**DOCKETED**  
 JAN 24 2006

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

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Brittany White, Esquire	423.648.9700

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- Scheduling Office: 717.787.1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988

pc: Judge Jones  
Dawn Reitenbach  
Beth Plantz  
Docket Section  
Calendar File