

Legal Department

Exelon Business Services Company
2301 Market Street/ 523-1
PO Box 8699
Philadelphia, PA 19101-8699

Telephone (215) 841 5544
Fax (215) 568-3389
www.exeloncorp.com

REP

Business Services
Company

ORIGINAL

Direct Dial 215 841 5974

April 3, 2002

DOCUMENT
FOLDER

James McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

RE: Debbie M. Muhammad v. PECO Energy Company
Docket No. C-20027073

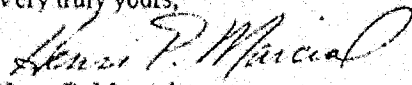
Dear Mr. McNulty:

Enclosed for filing with the Commission are the following documents and copies in the matter referenced above.

<u> X </u>	Answer (original and 3 copies)
<u> </u>	Answer and Motion (original and 3 copies)
<u> </u>	Petition (original and 3 copies)
<u> </u>	Answer and New Matter (original and 3 copies)
<u> </u>	Motion (original and 3 copies)
<u> </u>	Exceptions (original and 9 copies)
<u> </u>	Reply Exceptions (original and 9 copies)
<u> </u>	Brief (original and 9 copies)
<u> </u>	Reply Brief (original and 9 copies)

Also enclosed is an extra copy of this letter which I request that you date stamp and return to me in the envelope provided as proof of filing. I have enclosed a Certificate of Service showing that a copy of the above documents were served on the interested parties.

Very truly yours,


Henri P. Marcial
Assistant General Counsel
Exelon Business Services Company

HPM/zyr

Enclosures

RECEIVED

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A PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

57

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

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APR 03 2002

DEBBIE M. MUHAMMAD

v

PECO ENERGY COMPANY

DOCKET NO. C-20027073

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

ANSWER OF RESPONDENT PECO ENERGY COMPANY

PECO Energy Company ("PECO"), pursuant to 52 Pa. Code §5.61 responds to the

Complaint and states:

1. Admitted.
2. Admitted.
3. Admitted in part. Denied in part.

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DOCKETED

APR 04 2002

PECO admits that on or about 3 September, 2000 Complainant's meter and other nearby meters were changed to AMR meters. PECO admits that during this process Complainant's meter and that of a neighbor's were mis-identified for billing purposes. The result being that from approximately September of 2000 through February of 2002 Complainant and the neighbor were billed for each others service. This meter identification error was brought to PECO's attention by the neighbor. PECO has corrected the meter designation error and both Complainant and the neighbor are receiving correct bill information.

During this period, the bills received by Complainant were much lower than and did not reflect Complainant's actual electric consumption. Complainant's current bills are correct and properly reflect Complainant's electric consumption. PECO has not nor does it intend to re-bill Complainant for the short falls in payments between Complainant's actual usage and the payments made during the period in question. PECO denies improperly servicing or billing

Complainant. PECO has accurately and properly billed Complainant for services rendered.

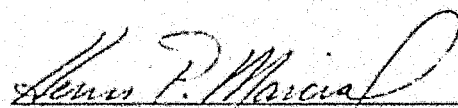
Complainant's meter designation now correctly corresponds to Complainant's residence.

PECO is without sufficient knowledge to either confirm or deny the remaining statements of Complainant. Therefore, PECO denies such averments.

4. This paragraph is a request for relief and no answer is required.

WHEREFORE, PECO Energy Company respectfully requests that your Honorable Commission dismiss the instant Complaint.

Respectfully submitted,



Henri P. Marcial
Assistant General Counsel
Exelon Business Services Company
2301 Market Street
P.O. Box 8699
Philadelphia, PA 19101-8699
215-841-5974
henri.marcial@exeloncorp.com

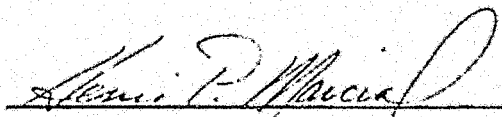
Date: 3 April, 2002

Counsel for PECO Energy Company

VERIFICATION

I, Henri P. Marcial, hereby declare that I am an attorney representing PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. §4904 pertaining to false statements to authorities.

Date: 3 April, 2002


Henri P. Marcial

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

DEBBIE M. MUHAMMAD

v.

PECO ENERGY COMPANY

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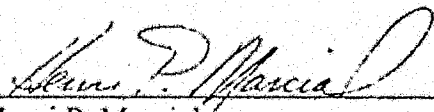
DOCKET NO. C-20027073

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of PECO Energy Company's Answer in the above matter upon all interested parties by mailing a copy thereof properly addressed and postage prepaid to:

DEBBIE M. MUHAMMAD
2116 South Street, Apt. 1-F
Philadelphia, PA 19146

Dated at Philadelphia, Pennsylvania, 3 April, 2002.



Henri P. Marcial
Assistant General Counsel
Exelon Business Services Company
2301 Market Street
P.O. Box 8699
Philadelphia, PA 19101-8699
215-841-5974
henri.marcial@exeloncorp.com

Counsel for PECO Energy Company