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ORIGINAL

August 16, 2002

VIA HAND DELIVERY

James J. McNulty  
Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2nd Floor North  
PO Box 3265  
Harrisburg, PA 17105-3265

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SEP 04 2002

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02 AUG 16 PM 12:59  
P.U.C.  
SECRETARY'S BUREAU

Re: Brenda J. Farkas v. North Penn Gas Company; Docket No. C-20027423

Dear Secretary McNulty:

This letter is submitted on behalf of North Penn Gas Company ("North Penn") as a certificate of satisfaction for the above-referenced matter pursuant to the Pennsylvania Public Utility Commission's ("Commission's") regulation at 52 Pa. Code § 5.24(b).

On August 8, 2002, a telephone hearing was conducted in the above-referenced matter. At the telephone hearing, Ms. Farkas agreed to pay her current bill plus \$15 per month toward arrears for three months, at which time North Penn agreed to enroll her into North Penn's Customer Assistance Program. Ms. Farkas also agreed to use coal for space heating instead of gas to lower her heating bill. To ensure that Ms. Farkas uses coal instead of gas for space heating, Ms. Farkas agreed to allow North Penn to physically disconnect all natural gas space heating equipment. North Penn also agreed to re-connect the space heating equipment if Ms. Farkas moves from her residence. Based upon this agreement, Ms. Farkas' complaint against North Penn has been satisfied. Therefore, North Penn respectfully requests that the Commission terminate the above-referenced proceeding and mark the file "satisfied."

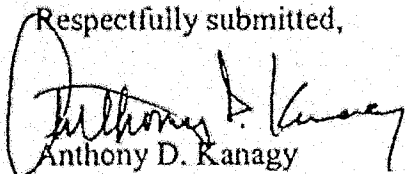
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James J. McNulty  
August 16, 2002  
Page 2

Morgan, Lewis  
& Bockius LLP

Please direct any question with regard to this matter to the undersigned.

Respectfully submitted,

  
Anthony D. Kanagy

ADK/ss

Enclosure

c Certificate of Service  
C. Earl Kinter

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**CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the foregoing document been served upon the following persons, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

**VIA HAND DELIVERY**

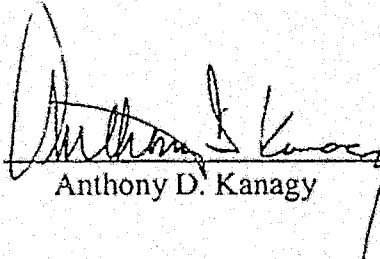
Honorable Wayne L. Weismandel  
PA Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2nd Floor West  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**VIA FIRST-CLASS MAIL**

Brenda J. Farkas  
P.O. Box 375  
Shinglehouse, PA 16748

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SECRETARY'S BUREAU

Date: August 16, 2002

  
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Anthony D. Kanagy