

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

Younes Mekkaoui,
v.
Duquesne Light Company
Initial Hearing

F-00933294
Docket No.: F00933294

DOCUMENT
FOLDER

Pittsburgh State Office
Building
300 Liberty Avenue, 11th Floor
Pittsburgh, PA 15222

Wednesday, September 4, 2002
Commencing at 10:03 a.m.

BEFORE:

FRED R. NENE, Administrative Law Judge

APPEARANCES:

YOUNES MEKKAOUTI, Pro Se
For the Complainant

REGINA M. SESTAK, Esquire
412 Seventh Avenue
Pittsburgh, PA 15219
For the Respondent

DOCKETED

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REPORTER: BARBARA J. JONES

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JUDGE NENE:

I just called the Complainant at (724)

532 ----.

MR. MEKKAOUI:

Hello?

JUDGE:

Hello. Is Mr. Mekkaoui there, please?

MR. MEKKAOUI:

That's me.

JUDGE:

Mr. Mekkaoui?

MR. MEKKAOUI:

Yes.

JUDGE:

Younes?

MR. MEKKAOUI:

Yes.

JUDGE:

Okay. This is Judge Nene from the Public
Utility Commission.

MR. MEKKAOUI:

Yes, sir.

JUDGE:

1 Can you hold on until I get the attorney
2 for the electric company?

3 MR. MEKKAOUI:

4 Sure, sir.

5 JUDGE:

6 Okay.

7 ATTORNEY SESTAK:

8 Regina Sestak here.

9 JUDGE:

10 Good morning, Ms. Sestak, Judge Nene
11 here.

12 ATTORNEY SESTAK:

13 Good morning.

14 JUDGE:

15 I have Mr. Mekkaoui on the other line.
16 Mr. Mekkaoui, are you there?

17 MR. MEKKAOUI:

18 Yes, I'm here.

19 JUDGE:

20 Yes. And I have Regina Sestak, the
21 attorney for Duquesne Light on the line.

22 MR. MEKKAOUI:

23 Okay.

24 JUDGE:

25 And we are tape recording this or

1 transcribing it for later --- or recording it for
2 later transcription.

3 MR. MEKKAOUI:

4 Okay.

5 JUDGE:

6 Okay. Ms. Sestak, are you ready to
7 proceed?

8 ATTORNEY SESTAK:

9 Yes, Your Honor.

10 JUDGE:

11 Mr. Mekkaoui, you filed a complaint with
12 the Commission against Duquesne Light and the
13 Commission docketed it at number F00933294. My name
14 is Fred Nene and I'm the Administrative Law Judge
15 assigned by the Commission to issue an initial
16 decision in this matter. You requested the
17 Commission's assistance with a billing dispute. Do
18 you want to --- first of all, I'll ask you if you'd be
19 sworn to tell the truth.

20 YOUNES MEKKAOUI, CALLED AND SWORN TO TESTIFY

21 JUDGE:

22 All right. Would you please state your
23 name for the record, your address and what your
24 complaint is about?

25 A. My name is Younes Mekkaoui. My new address --- my

1 old address or give you my new address?

2 JUDGE:

3 Well, where you live now.

4 A. I live --- my new address is 107 Station Street
5 Extension.

6 JUDGE:

7 107 Station Street.

8 A. Extension, Apartment 5, PA 15661.

9 JUDGE:

10 Pittsburgh?

11 A. Pennsylvania, Loyalhanna is the city you call it.

12 JUDGE:

13 Loyalhanna?

14 A. Loyalhanna.

15 JUDGE:

16 And the ZIP code?

17 A. The ZIP code is 15661.

18 JUDGE:

19 All right. Are you no longer a customer
20 of Duquesne?

21 A. No, I'm not.

22 JUDGE:

23 What is the nature of your complaint?

24 A. Well, I lived in a one bedroom apartment where I
25 lived before and I was getting bills for like \$60

1 something a month and I'm never --- sometimes I'm
2 never in my house because sometimes I work like 14
3 hours a day, and so I don't use a lot of light. And
4 they send those bills and I think I don't use that
5 much light to get that much bill.

6 JUDGE:

7 Did you complain to Duquesne Light about
8 it?

9 A. Yes, sir. They sent somebody to the house to see
10 what's wrong, but he didn't find nothing wrong.

11 JUDGE:

12 And did you continue to pay the bills?

13 A. No, I didn't pay the bills. I didn't agree to pay
14 the bills because they were too much.

15 JUDGE:

16 So that's it?

17 A. That's it and they say then --- they say they're
18 going to send somebody to the house and they sent
19 somebody. Then they said, well, it's going to take
20 time and this and that, and from that, they keep
21 sending me letters. They say they're going to send
22 somebody else and then they say that well, they
23 send me another letter and what it says that they
24 refuse the case and I lost the case because I have to
25 pay the full amount. But I told them, I said, no. I

1 mean, I pay you some money, I'm sure. I use --- I
2 have to pay some money, but I'm not going to pay all
3 that because this is not right. It's a one bedroom
4 apartment, I'm not living in a five bedroom house.

5 JUDGE:

6 Okay. We'll ask Ms. Sestak if she has
7 any questions.

8 ATTORNEY SESTAK:

9 I have a few questions.

10 CROSS EXAMINATION

11 BY ATTORNEY SESTAK:

12 Q. Mr. Mekkaoui, is that how you pronounce your name?

13 A. Mekkaoui (pronounces correctly), ma'am, yes.

14 Q. What electrical appliances did you have in your
15 apartment on Aurelia Street?

16 A. What do you mean? I don't have no appliances.

17 Q. When you were there, what electrical appliances
18 did you have?

19 A. I didn't have no appliances.

20 JUDGE:

21 Appliances. Electrical equipment that
22 used electricity.

23 A. Oh, appliances?

24 JUDGE:

25 Yes.

1 BY ATTORNEY SESTAK:

2 Q. Yes.

3 A. Well, a microwave, TV and computer and a stereo,
4 small stereo.

5 Q. Is that all?

6 A. Excuse me?

7 Q. Is that the only things you had?

8 A. Yes, and you have the light bulbs. You know,
9 light bulbs for the living room, you know, you have
10 the VCR. The usual things what everybody has.

11 JUDGE:

12 You didn't have a waterbed, did you?

13 A. No waterbed, no, no. I had the third floor, I'm
14 not allowed to have a waterbed.

15 JUDGE:

16 I'm sorry, Ms. Sestak, I'm interrupting
17 you.

18 ATTORNEY SESTAK:

19 That's fine, Your Honor, feel free.

20 BY ATTORNEY SESTAK:

21 Q. Mr. Mekkaoui, didn't you have even a refrigerator?

22 A. Yeah, for sure. I mean, every apartment has a
23 refrigerator and stove.

24 Q. And what type of stove did you have, was that gas
25 or electric?

1 A. No, it was gas. It was with the fire.

2 Q. Did you have any electric heating in your
3 apartment?

4 A. There's electric heating in the bedroom, but it's
5 not mine, it's with the house. It had never been
6 used. Like the person who came to see what's wrong in
7 the apartment, he told me about the electric heating.
8 He told me, do you turn it on, I'm like, I never turn
9 it on because I have the gas exhaust in the bedroom,
10 so I don't need to use an electric heater.

11 Q. What kind of heating did you have in that
12 apartment?

13 A. Gas.

14 Q. Okay. Did you pay the gas for the heating?

15 A. Did you do what?

16 Q. Was the gas for the heating your responsibility?

17 A. Yes, the gas is with the landlord.

18 Q. Was there a thermostat on the electric heater in
19 the bathroom?

20 A. Thermostat? I don't think so. I never opened it.

21 Q. Are you aware if it was ever warm?

22 A. Huh?

23 Q. Did it ever get warm?

24 A. No, no. No, it was never on.

25 ATTORNEY SESTAK:

1 Okay. I have no further questions.

2 JUDGE:

3 Okay. Mr. Mekkaoui, we're going to
4 listen to what Duquesne Light says and you can cross
5 examine any of their witnesses when they finish.
6 Okay?

7 MR. MEKKAOUI:

8 Yes, Your Honor.

9 JUDGE:

10 All right. Ms. Sestak?

11 ATTORNEY SESTAK:

12 Your Honor, I have two witnesses. First,
13 I would call Gary Miller.

14 GARY MILLER, CALLED AND SWORN TO TESTIFY

15 JUDGE:

16 You may proceed.

17 DIRECT EXAMINATION

18 BY ATTORNEY SESTAK:

19 Q. Mr. Miller, would you please state your name and
20 spell your last name?

21 A. Gary Miller, M-I-L-L-E-R.

22 Q. By whom are you employed?

23 A. Duquesne Light Company.

24 Q. How long have you worked for Duquesne Light
25 Company?

1 A. Approximately 20 years now.

2 Q. What is your present job title?

3 A. Regulatory analyst.

4 Q. How long have you held that position?

5 A. Approximately four years.

6 Q. And very briefly, what are your job duties in that
7 position?

8 A. I investigate both formal and informal complaints
9 and report my findings back to the Commission.

10 Q. During the course of your employment, did you
11 become familiar with an account in the name of Younes
12 Mekkaoui at 6356 Aurelia Street?

13 A. Yes, I have.

14 Q. And does Duquesne Light Company maintain records
15 on its customers' accounts?

16 A. Yes, they do.

17 Q. In what form are these records maintained?

18 A. On the mainframe computer.

19 (Respondent's Exhibit Number One marked
20 for identification.)

21 BY ATTORNEY SESTAK:

22 Q. I'm going to show you a document which I've marked
23 for identification purposes as Respondent's Exhibit
24 Number One.

25 ATTORNEY SESTAK:

1 Copies of this document were mailed to
2 the Judge and to the Complainant in a letter dated
3 August 27th. I believe that it was mailed to Mr.
4 Mekkaoui's Aurelia Street address because we did not
5 have his forwarding address.

6 BY ATTORNEY SESTAK:

7 Q. Mr. Miller, what is this document that's labeled
8 Exhibit One?

9 A. This is a statement, a Duquesne Light Company's
10 statement of account for the customer at 6356 Aurelia
11 Street, Apartment number three, Pittsburgh, PA 15206.

12 Q. And what information is shown on this document?
13 If you would explain starting at the left and reading
14 across to the right, explaining what information is in
15 each column.

16 A. The information contained on this contains
17 transactions that occurred on Mr. Mekkaoui's account.
18 Starting from left to right is the --- under the date
19 column is the date the transaction occurred. Moving
20 to the right, under the reading date column and the
21 bill was issued. This indicates when the meter was
22 read.

23 Further to the right, under the days column, is
24 the number of days associated with that billing
25 period. Further to the right, under the meter reading

1 column, is the actual meter reading at the time that
2 we went out and read the meter. To the right of that,
3 underneath the type column, it indicates what type of
4 transaction occurred on the account.

5 Further to the right, consumption. Under the
6 consumption column, it indicates how much usage was
7 used during that billing period. Further to the
8 right, average daily consumption indicates the daily
9 consumption for that billing period. Moving to the
10 right, under degree days, this indicates both the
11 cooling and heating degree days for that billing
12 period.

13 Further to the right, under
14 bill/payment/adjustment amount, is any types of bills
15 that were issued, payments received or adjustments
16 associated with this account. Further to the right is
17 the due date column, indicating the date that the bill
18 was due. And to the far right column, under balance,
19 is a running account balance of the account.

20 JUDGE:

21 Let me interrupt you. Mr. Mekkaoui, do
22 you have those documents?

23 MR. MEKKAOUI:

24 No, I don't.

25 JUDGE:

1 Did you leave a forwarding address with
2 the post office?

3 MR. MEKKAOUI:

4 Yes, but hold on. I have some paperwork
5 to get downstairs. Can you hold on for one second?
6 I'm going to see if it's downstairs.

7 JUDGE:

8 Certainly.

9 SHORT RECESS TAKEN

10 MR. MEKKAOUI:

11 Hello?

12 JUDGE:

13 Yes.

14 MR. MEKKAOUI:

15 Thank you. Okay. Here I have some
16 papers from Duquesne Light.

17 JUDGE:

18 The reference was just made to an account
19 statement, it's captioned, and it has different
20 columns with lines.

21 MR. MEKKAOUI:

22 Yeah, I have that.

23 JUDGE:

24 Okay, very good. Ms. Sestak, you can
25 proceed.

1 BY ATTORNEY SESTAK:

2 Q. Mr. Miller, on this document, what is the present
3 balance of this account? If you would tell me, and
4 tell me where that appears.

5 A. On the second page of this exhibit, the account is
6 finaled and it became finaled on August 1st, 2002.

7 Bottom right-hand corner of the second page shows the
8 total account balance, final account balance of
9 \$1,271.16. That was due August 22nd, 2002.

10 Q. When was the last time that any payment was made
11 on this account?

12 A. The last payment was received on August 2nd, 2001
13 in the amount of \$40.

14 (Respondent's Exhibit Number Two marked
15 for identification.)

16 BY ATTORNEY SESTAK:

17 Q. Did you also prepare a one-page document of a
18 usage comparison report that I have labeled for
19 identification purposes Respondent's Exhibit Number
20 Two, and which was also mailed to the Judge and the
21 Complainant?

22 A. Yes, I did.

23 JUDGE:

24 Ms. Sestak, you're getting very faint.

25 ATTORNEY SESTAK:

1 I apologize. I'll try to speak up.

2 JUDGE:

3 That's better.

4 ATTORNEY SESTAK:

5 Okay.

6 BY ATTORNEY SESTAK:

7 Q. Mr. Miller, what is this document, please?

8 A. This is a usage comparison report. Basically, it
9 is the historical usage comparing month to month and
10 year to year and basically depicting normal and
11 expected seasonal changes.

12 Q. And what do you mean by that? Well, let's just
13 look at this. Could you explain what information is
14 contained on this document and how it's brought up?

15 A. This is broken down into years, going from July
16 19th, 2000 through the time the account was finalized on
17 August 1st, 2002. It gives the date that the bill was
18 issued, the number of days in that billing period, the
19 meter reading, kilowatt hours consumed for that
20 billing period and the average daily consumption for
21 each year, 2000, 2001 and 2002.

22 Q. Okay. And looking at this, the average daily
23 consumption, are you able to discern any pattern of
24 usage on this account?

25 A. It's fairly consistent. Both the year 2000 and

1 2002 are incomplete, but basically, they're on the
2 same trend as the --- if you look at 2001 and compare
3 that with 2000, it's basically on the same trend, as
4 well as the information that I have from January 9th,
5 2002 through August 1st, 2002. Comparing that to the
6 previous years, it appears that some of the
7 consumption has gone down, comparing the months, the
8 same months, from 2002 to 2001.

9 Q. Is there any seasonal trends in the consumption?

10 A. Yes. It appears that in the wintertime that the
11 consumption does go up. In 2001, January through
12 March, it had increased as well as January 9th, 2002,
13 the average daily consumption was 23.6 kilowatt hours.

14 Q. And this would go down in the summertime?

15 A. That's right. It does decrease during the summer
16 months or as it gets warmer, right.

17 Q. What would that suggest to you?

18 A. Usually, that's indicative of some type of
19 electrical supplemental heating that would be used
20 just to again, to supplement any type of other heat
21 the customer has. We are a summer peaking station and
22 normally, we see the peaks during the summer months,
23 attributed to air conditioning.

24 (Respondent's Exhibit Number Three marked
25 for identification.)

1 BY ATTORNEY SESTAK:

2 Q. Did you prepare another document which I've marked
3 for identification purposes Respondent's Exhibit
4 Number Three?

5 A. Yes, I have.

6 Q. What is this document?

7 A. This is Duquesne Light Company's chronological
8 summary of PUC orders of payment arrangements for the
9 customer.

10 Q. And have there been payment arrangements on this
11 account?

12 A. The only payment arrangement was a PUC complaint
13 that we received and subsequently, a decision we
14 received from the Commission that indicated that the
15 customer would start --- was ordered to pay the budget
16 bill plus \$15 beginning May of 2002.

17 Q. Okay. Was this issued by the Bureau of Consumer
18 Services?

19 A. That's correct.

20 Q. And did the customer make those payments?

21 A. No, he has not.

22 (Respondent's Exhibit Number Four marked
23 for identification.)

24 BY ATTORNEY SESTAK:

25 Q. And I'm going to show you a document which I've

1 labeled for identification purposes Respondent's
2 Exhibit Number Four. Is this the Bureau of Consumer
3 Services' decision?

4 A. That is correct. Yes, it is.

5 Q. Now, Mr. Miller, did you determine how much the
6 customer would have paid through today's date if he
7 had fully complied with this Bureau of Consumer
8 Services' decision?

9 A. Yes, I have.

10 Q. And what is that amount?

11 A. That amount is \$269.

12 Q. And how did you arrive at that figure?

13 A. Restating BCS 0933294, the decision called for the
14 customer to begin paying his budget bill plus \$15
15 beginning May 2002.

16 Q. And what is a budget bill?

17 A. The budget bill is --- how that's derived is the
18 present bill issued average with the previous 11
19 months worth of bills to come up with an average
20 budget amount.

21 Q. Okay. Does that change every month, depending on
22 the usage?

23 A. Yes, it does. It can fluctuate.

24 Q. I'm sorry to have interrupted you. What figures
25 did you use to arrive at your \$269 total?

1 A. The bill that was due May 1st, 2002, had a budget
2 amount of \$56. Adding \$15 toward the arrears left an
3 obligation for the customer to pay \$71 for that
4 billing period. The bill due June 3rd, 2002 also had a
5 budget bill amount of \$56. Adding \$15 toward the
6 arrears left an obligation for that month to pay \$71.
7 The bill due July 1st, 2002 had a budget bill amount of
8 \$56. Adding \$15 toward the arrears left an obligation
9 for that month for the customer to pay \$71.

10 And finally, the bill that was due August 1st,
11 2002 had a budget amount of \$41. Adding \$15 to the
12 arrears left an obligation for that month of \$56.
13 When I totaled those amounts up, I came up with the
14 \$269. There was no payments received during that time
15 period.

16 Q. Okay. Am I right in assuming that since this
17 account is now final, there's no longer a monthly
18 budget bill?

19 A. That's correct.

20 Q. Now, Mr. Miller, you heard the customer testify
21 that someone went out to his house to check things or
22 went to his apartment on Aurelia Street to check
23 things. Was there, in fact, a meter inspection
24 performed at that apartment?

25 A. Yes, there was.

1 Q. And when did that occur?

2 A. That occurred, it appears, on March 22nd, 2001.

3 Q. Okay. And do you know who performed that
4 inspection?

5 A. George Premrue --- I believe George Preaux is his
6 last name. It's hard to read, I believe it's Preaux.

7 Q. And do you know if that person was a Duquesne
8 Light employee?

9 A. No. He was a Sargent Company employee, a
10 subcontractor for Duquesne Light Company who would
11 investigate concerns of the customers such as this.

12 JUDGE:

13 Would you spell that name P-R-O?

14 ATTORNEY SESTAK:

15 Your Honor, I believe it's P-R-E-A-U-X.

16 JUDGE:

17 Okay. I couldn't find it, thank you.

18 ATTORNEY SESTAK:

19 It's difficult to read on the meter
20 inspection as well.

21 JUDGE:

22 Okay.

23 ATTORNEY SESTAK:

24 I have no further questions of this
25 witness. I do have a meter inspector employed by

1 Duquesne Light Company to discuss the meter inspection
2 report as part of his testimony.

3 JUDGE:

4 All right. Mr. Mekkaoui, do you have any
5 questions of Mr. Miller?

6 MR. MEKKAOUI:

7 Questions. Why did you say I didn't pay
8 from the moment I started to pay the bills to the
9 moment to there's such an increase? And another ---
10 that's not a question I guess. No, I don't have any
11 questions for him.

12 JUDGE:

13 Okay. Ms. Sestak, you have another
14 witness then?

15 ATTORNEY SESTAK:

16 Yes, Your Honor. I call Thomas Manna.
17 I'm going to ask my witnesses to change seats so that
18 it will be easier for you and Mr. Mekkaoui to hear Mr.
19 Manna's testimony.

20 THOMAS MANNA, CALLED AND SWORN TO TESTIFY

21 JUDGE:

22 All right. Would you spell your name for
23 the record?

24 A. My name is Thomas Manna, M-A-N-N-A.

25 JUDGE:

1 Ms. Sestak?

2 DIRECT EXAMINATION

3 BY ATTORNEY SESTAK:

4 Q. Mr. Manna, by whom are you employed?

5 A. Duquesne Light Company.

6 Q. How long have you worked for Duquesne Light?

7 A. Thirty-three (33) and a half years.

8 Q. What is your present job title?

9 A. Senior meter technician.

10 Q. How long have you held that position?

11 A. For 30 years.

12 Q. And do you have any specialized education or
13 background to give you training for that position?

14 A. Yes. I have an Associate's degree in Electrical
15 and Electronics Technology. I took many company
16 courses in electrical and electronics and metering
17 works.

18 Q. And very briefly, what are your job duties as a
19 senior meter technician?

20 A. We handle all meter complaints, meter problems,
21 anything that has to do with an electrical meter,
22 either residential or commercial.

23 Q. Are you familiar with the form meter inspection
24 reports that are prepared by meter inspectors in the
25 field?

1 A. Yes, I am.

2 (Respondent's Exhibit Number Five marked
3 for identification.)

4 BY ATTORNEY SESTAK:

5 Q. And have you had the opportunity to review the
6 meter inspection prepared by George Preaux, which I
7 have labeled Respondent's Exhibit Number Five and
8 provided to the Judge and to the Complainant?

9 A. Yes, I have.

10 Q. I'm going to ask you a few questions about this
11 document. First off, portions of it appear to be
12 machine printed while other portions appear to be
13 entered by hand. Are the machine-printed portions
14 generated based on Duquesne Light Company's mainframe
15 computer records that Mr. Miller already testified to?

16 A. Yes, it is.

17 Q. And are the handwritten portions, to your
18 knowledge, entered by the meter inspector in the
19 field?

20 A. Yes.

21 Q. Looking at the first page, could you explain what
22 the handwritten entries under the --- about maybe
23 one-fifth of the way down the page that starts under
24 those machine-printed RDT dates? Could you explain
25 what these handwritten entries indicate?

1 A. Yes. The inspector put the date that he was
2 there, the reading on the meter at the time of
3 inspection, his employee number and the time that he
4 was there at the inspection.

5 Q. And moving further down, I see a section that's
6 labeled field resolution. Could you tell me what the
7 entries there mean?

8 A. Okay. On the field resolution, he wrote the meter
9 number, the ERT number, that is the number on the
10 module that transmits readings to Duquesne Light, the
11 seal that he found on the meter. He wrote down the
12 dial readings and also the ERT reading, the reading
13 that he takes off his computer.

14 And it also has an investigating module in the
15 meter, it tells you the number of tampers, the time,
16 how many times it's been removed. If it's ever been
17 turned upside down, the number of power losses. And
18 the number of any kind of problems that the meter
19 might have had.

20 Q. Based on this document, does it look like this
21 meter had been tampered with, turned upside down or
22 had anything else weird done to it?

23 A. No.

24 Q. Looking at the second page, I'm going to draw your
25 attention first to the bottom of the second page. In

1 the center of the page where it indicates the meter
2 test results, could you tell me what these entries
3 mean?

4 A. Okay. We test the meter two ways, with a full
5 load and with a light load. We do the rating on the
6 meter, we take 100 percent of that, and we also test
7 it at ten percent. This meter read 99.85 percent
8 accurate on full load, 100.38 accurate on light load.
9 This is well within the PUC two percent plus or minus.

10 Q. Okay. And do you know what load at insp time is?

11 A. Yeah. At the time of inspection, there was a
12 2,356 watt load on the meter.

13 Q. And do you know what the standard number means?

14 A. Every standard has a number, which is recorded,
15 and this number is tested every month by the standards
16 lab and then certified by the PUC.

17 Q. That really goes to the meter testing equipment
18 accuracy?

19 A. Yes.

20 Q. I'm not certain that we need to go in every detail
21 of what is on here. I draw your attention to the
22 checkmark that appears below the words customer
23 signature. Can you tell me what this indicates?

24 A. The meter is registering correctly.

25 Q. And directly above that where it says grounds to

1 circuit, there's another checkmark after no. What
2 does that indicate?

3 A. There was no grounds. He checked for grounds,
4 there was no problem with the wiring. There was no
5 foreign wiring, up top it says foreign wiring. That
6 means there was no other wires from any apartment on
7 his meter, that what was on his meter was from his
8 apartment.

9 Q. And do you see --- you heard the customer testify
10 earlier about his electrical appliances. Do you see
11 any appliances here that weren't mentioned earlier?

12 A. He had a dishwasher and a trash compactor that
13 weren't mentioned.

14 MR. MEKKAOUI:

15 A what?

16 A. Trash --- oh, no. A computer, sorry.

17 MR. MEKKAOUI:

18 Okay.

19 BY ATTORNEY SESTAK:

20 Q. You were misreading those?

21 A. Yeah, I was misreading. I was thinking of
22 something else.

23 Q. Now, I draw your attention to the center of the
24 page where it indicates remarks/further action and I
25 ask you to interpret the entries in this section.

1 A. Okay. The inspector found that the meter tested
2 all right. He checked the meter socket, there was no
3 problem with the socket. There was no signs of
4 tampering. The meter was sealed at the time he got
5 there, the meter box was sealed at the time he
6 arrived. He found nothing that could cause this high
7 bill. And the load indicated that there was a 2,356
8 watt load, which would show that it come from an
9 appliance such as an electric heater and he marked
10 here that he thought that the only thing that could
11 cause that much of a load was the electric heater in
12 the bathroom.

13 Q. I'm looking at the second line, it says open cord
14 disconnect-meter stopped. Do you know what that
15 means?

16 A. Yes. He opened the disconnect on the customer's,
17 and the meter stopped when he opened the fuse of the
18 customer's disconnect.

19 Q. Okay. But that indicates to you that there's no
20 foreign load?

21 A. Right, that that meter is for that apartment.

22 Q. You also heard Mr. Miller's testimony about the
23 usage patterns on this account. Do you see similar
24 information on the first page of this document where
25 it shows in the large machine-printed portion of the

1 upper section of the first page? Do you see a usage
2 pattern in there?

3 A. Yes, and there's a history from 2/8/00 to 2/7/01.
4 And if you look at the pattern, you'll see that it
5 goes down in the summertime and goes up in the
6 wintertime. He has very low bills in the summer and
7 they increase as the weather gets colder.

8 Q. In your professional expertise or experience,
9 would that suggest anything to you?

10 A. Yes. The first things we look for are auxiliary
11 or electric heaters.

12 ATTORNEY SESTAK:

13 I have no further questions.

14 JUDGE:

15 Mr. Mekkaoui, do you have any questions
16 of Mr. Manna?

17 MR. MEKKAOUI:

18 Yes, I have a question for him.

19 CROSS EXAMINATION

20 BY MR. MEKKAOUI:

21 Q. During his 33 years in service, how much he thinks
22 a one bedroom apartment the bill will be a month with
23 all these appliances, say the computer, the
24 dishwasher. I didn't know the dishwasher was an
25 electric appliance or whatever. So how much

1 approximately would it be a month?

2 A. The usage was right in line with the 29-35, the
3 \$60 usage in the summertime. It's not unusual for a
4 one bedroom apartment with an electric heater.

5 Q. No, no. I didn't talk about the electric heater
6 because it wasn't on, so we don't have the electric
7 heater because I had gas. So without the electric
8 heater.

9 A. Apartment without an electric heater would use
10 anywhere from \$30 to \$65 with the appliances, not
11 counting the electric heater.

12 Q. Okay. You said also then that here on this piece
13 of paper I have, help me to read that because I don't
14 know how to read this piece of paper. 12/08/2000, it
15 says here \$110. Is \$110 all my bills from the first
16 months or is it just one month's bill?

17 A. No, that's just one month's bill.

18 Q. 12/08, that is December?

19 A. That's from the bill from November, yes.

20 Q. That's from December, okay.

21 A. You received that bill. The meter was read in
22 December, but that was actually the bill from November
23 7th until December 7th.

24 Q. That's from November?

25 A. Through December, yes.

1 Q. To December 7th, okay. And you say in the
2 wintertime, then after the summertime, it increased?

3 A. Right, your bill increased as the weather got
4 colder.

5 Q. Okay, as the weather gets colder.

6 A. And the bill went back down as the weather got
7 warmer.

8 Q. Okay, thank you very much.

9 A. All right.

10 JUDGE:

11 All right. I'm going to ask Mr. Mekkaoui
12 another question or two, if you're finished, Ms.
13 Sestak.

14 ATTORNEY SESTAK:

15 Yes.

16 JUDGE:

17 I suppose you want to move your exhibits
18 into the record?

19 ATTORNEY SESTAK:

20 Yes, Your Honor.

21 JUDGE:

22 Mr. Mekkaoui, do you have any objection
23 to these documents being made part of the record?

24 MR. MEKKAOUI:

25 Well, I don't know what to say. They say

1 then it increased the wintertime I used gas, so I
2 don't know why it's going to increase.

3 JUDGE:

4 Okay. But that's argumentative. You can
5 say that, but --- yes, I just ---.

6 MR. MEKKAOUI:

7 I don't have anything to say.

8 JUDGE:

9 Okay. I'm going to make these documents
10 part of the record. Let me ask you, when you lived at
11 this location, you lived there for about two years?

12 MR. MEKKAOUI:

13 Yes.

14 JUDGE:

15 Did you live there alone?

16 MR. MEKKAOUI:

17 The first year and three months --- six
18 months, I live alone.

19 JUDGE:

20 And then was there another adult living
21 there or two ---?

22 MR. MEKKAOUI:

23 Just myself.

24 JUDGE:

25 When you were not alone, how many people

1 lived there?

2 MR. MEKKAOUI:

3 Two. After the six months and six
4 months, the last six months. Me --- myself and my
5 fiancé.

6 JUDGE:

7 Is it possible that your fiancé could
8 have used the heater, the electric heater?

9 MR. MEKKAOUI:

10 No, because I already told her that those
11 people came and I told her this doesn't --- don't turn
12 this on because the guy who came --- you see, the guy
13 who came to my apartment, he told me the only thing
14 that's going to make your bill go higher is an
15 electric heater. But the electric heater had not been
16 touched. I don't need to touch the electric heater,
17 it's like the only thing.

18 So my girl, I told her don't touch that
19 because if you touch that, then it will increase my
20 bill again for more than what it is increased right
21 now. And I don't think they can do that, Duquesne
22 Light. I don't know if they can go to an apartment
23 and open that electric heater and see if it has been
24 used for the last two years. Maybe they can do that,
25 then they would see that it was never opened.

1 JUDGE:

2 Well, you didn't ask that.

3 MR. MEKKAOUI:

4 Huh?

5 JUDGE:

6 You didn't ask the witness that. Do you
7 want to ask the witness that, Mr. Manna? Do you want
8 to ask Mr. Manna that question?

9 MR. MEKKAOUI:

10 Ask him?

11 JUDGE:

12 Yes.

13 MR. MEKKAOUI:

14 What do you mean?

15 JUDGE:

16 You wanted to know if it's possible to
17 check --- look at the ---?

18 MR. MEKKAOUI:

19 No, but this is after I've been --- I
20 don't know how you do that. Yes, if it's possible for
21 them to go. Right now, it's not me living over there,
22 it's somebody else.

23 JUDGE:

24 Yes, let me ask Mr. Manna if it's
25 possible.

1 MR. MEKKAOUI:

2 Yes, that would be nice.

3 JUDGE:

4 Mr. Manna, is it possible to look at a
5 meter --- an electric space heater and determine
6 whether it had been used recently?

7 A. A space heater? There's no real way of knowing
8 unless the heater was warm if it's been used ---.

9 JUDGE:

10 Immediately prior?

11 A. Right. It's just an educated guess with 30 years
12 of experience when a bill goes up or down.

13 JUDGE:

14 Right, I understand.

15 A. If that meter transmits a reading and we can ---
16 that meter did transmit readings and it tested
17 accurate with the PUC test. So that is just more or
18 less my ---.

19 JUDGE:

20 I understand. Mr. Mekkaoui, when you
21 found this complaint, you were complaining about a
22 high bill.

23 MR. MEKKAOUI:

24 Uh-huh (yes).

25 JUDGE:

1 You were not complaining about your
2 inability, financial inability to pay it?

3 MR. MEKKAOUI:

4 No, I don't have a problem with paying.
5 It's just a high bill. You see, I lived in Canada
6 when it was more colder than Pittsburgh. In Canada, I
7 had a one bedroom apartment, but I never had this kind
8 of bill.

9 JUDGE:

10 Right. Okay. So this is a high bill
11 complaint?

12 MR. MEKKAOUI:

13 Oh, this is a high bill complaint,
14 definitely.

15 JUDGE:

16 And Duquesne Light says that they read
17 the meter every month, there's no guessing here,
18 there's no estimated bills, and they said that you
19 could possibly be using this a month?

20 MR. MEKKAOUI:

21 No way.

22 JUDGE:

23 And you deny that?

24 MR. MEKKAOUI:

25 Using what?

1 JUDGE:

2 Using the amounts that they billed you
3 for?

4 MR. MEKKAOUI:

5 I don't understand. What do you mean,
6 Your Honor?

7 JUDGE:

8 It seems to me that the testimony of
9 Duquesne Light is that you could very well have been
10 using this, that there was enough appliances?

11 MR. MEKKAOUI:

12 Yes. But like I said, like I questioned
13 --- asked to the gentleman before, how much would be
14 the payment for a one bedroom apartment, he said
15 between \$30 and \$60. And here, I've been charged
16 \$110, \$98 and \$127, \$118, et cetera. So that's why
17 I'm like if you say between \$30 and \$60 and you have
18 been 30 years in the business, how come I get this a
19 month bill. It's not possible.

20 JUDGE:

21 Well, it is ---.

22 MR. MEKKAOUI:

23 And even my computer and all that, I
24 don't use that all the time, and the computer doesn't
25 use a lot of electricity.

1 JUDGE:

2 Okay. But his answer was based on an
3 apartment that was not using a space heater.

4 MR. MEKKAOUI:

5 Yeah, and I'm not using a space heater.

6 JUDGE:

7 Yes, that becomes the issue.

8 MR. MEKKAOUI:

9 Huh?

10 JUDGE:

11 That's the issue, it seems to me.

12 MR. MEKKAOUI:

13 Yes, yes.

14 JUDGE:

15 I'm going to ask for a closing statement
16 and since Mr. Mekkaoui, you have the burden of proof
17 in this matter. You're asking the Commission to do
18 something, you can go last. I want to hear from Ms.
19 Sestak, what her position is on the evidence that
20 we've acquired, the record we have, and then, Mr.
21 Mekkaoui, you can make a statement. Ms. Sestak?

22 ATTORNEY SESTAK:

23 Yes, Your Honor. Duquesne Light
24 Company's position is that accurate meter readings
25 were obtained from a meter that was properly

1 functioning and reporting usage. The accurate
2 readings gave way to bills that were issued to Mr.
3 Mekkaoui. It's Duquesne Light Company's position that
4 those bills should be paid. And since the account is
5 now final and Mr. Mekkaoui does not have an active
6 account in Duquesne Light's service territory,
7 Duquesne Light Company is asking for a Commission
8 order that the entire account balance be paid.

9 JUDGE:

10 Okay. Mr. Mekkaoui, what's your
11 position?

12 MR. MEKKAOUI:

13 What I want --- I won't do it quite like
14 that. What I would say is I don't know how they going
15 to do that, but it's payment of \$127 and all that a
16 month. If they can fix an arrangement with me and I
17 would pay them a month every month, but I don't agree
18 paying \$1,000 ---.

19 JUDGE:

20 \$1,271.

21 MR. MEKKAOUI:

22 Yeah, I don't agree paying that because I
23 didn't use --- I don't think that that's fair to me.
24 I don't think that's fair for one bedroom apartment to
25 pay that a month.

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JUDGE:

Well, it's a difficult thing for me to decide, but the evidence is here and I have to make a decision based on the evidence of this record. And I'll issue a decision in due time. Do you anticipate moving or will you be at the address in Loyalhanna for a while as you plan?

MR. MEKKAOUI:

Yes, yes.

JUDGE:

Okay. So it might be a while, but you'll hear from the Commission and it will also indicate to the parties what appeal rights you might have. If no one else has anything to say, then we will conclude this proceeding. All right. Thank you both.

MR. MEKKAOUI:

Thank you, Your Honor.

ATTORNEY SESTAK:

Thank you.

* * * * *

HEARING CONCLUDED AT 10:39 A.M.

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C E R T I F I C A T E

I HEREBY CERTIFY THAT THE FOREGOING PROCEEDINGS
WERE REPORTED STENOGRAPHICALLY BY ME AND THEREAFTER
REDUCED TO TYPEWRITING AND THAT THIS TRANSCRIPT
IS A TRUE AND ACCURATE RECORD THEREOF.

SARGENT'S COURT REPORTING SERVICE, INC.

Barbara J. Jones
COURT REPORTER



Duquesne Light ACCOUNT STATEMENT
A DQE Company

Date Required **DOCKETED**

Customer Name **MEKKAOU, YOUNES**
Address **6355 AURELIA ST APT 3**
PITTSBURGH PA 15206-4306
Account Number **8001153479001**

SEP 24 2002

Investigator **DLC Analyst**
Case Number **Mail Drop**
From **01/01/1990** To **08/27/2002**

DOCUMENT FOLDER

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
07/11/2000	07/10/2000	14	0677	Actual	84	6.0	50	2	\$12.39	08/01/2000			\$12.39	
08/10/2000				Late Charge					\$0.15				\$12.54	
08/10/2000	06/09/2000	30	0694	Actual	204	6.8	161	8	\$29.33	09/01/2000			\$41.87	
09/11/2000				Late Charge					\$0.52				\$42.39	
09/11/2000	09/08/2000	30	0714	Actual	240	8.0	153	29	\$33.39	10/02/2000			\$75.78	
10/10/2000				Late Charge					\$0.94				\$76.72	
10/10/2000	10/09/2000	31	0754	Actual	480	15.5	44	257	\$60.42	11/01/2000			\$137.14	
11/02/2000				Payment					\$76.00 cr				\$61.14	
11/08/2000				Late Charge					\$0.76				\$61.90	
11/08/2000	11/07/2000	29	0822	Actual	816	28.1	348	348	\$98.28	12/01/2000			\$160.18	
12/08/2000				Late Charge					\$1.99				\$162.17	
12/08/2000	12/07/2000	30	0899	Actual	924	30.8	954	954	\$110.44	01/02/2001			\$272.61	
12/26/2000				Payment					\$115.00 cr				\$157.61	
01/10/2001				Late Charge					\$1.97				\$159.58	
01/10/2001	01/09/2001	33	0989	Actual	1,080	32.7	1,412	1,412	\$127.89	02/01/2001			\$287.47	
02/08/2001				Late Charge					\$3.57				\$291.04	
02/08/2001	02/07/2001	29	1072	Actual	996	34.3	1,013	1,013	\$118.13	03/01/2001			\$409.17	
03/09/2001	03/08/2001	29	1139	Actual	804	27.7	901	901	\$96.59	04/02/2001			\$505.76	
04/10/2001	04/09/2001	32	1199	Actual	720	22.5	14	753	\$87.16	05/01/2001			\$592.92	
05/10/2001	05/09/2001	30	1233	Actual	408	13.6	34	262	\$52.13	06/01/2001			\$645.05	
06/11/2001	06/08/2001	30	1248	Actual	180	6.0	13	196	\$26.55	07/02/2001			\$671.60	
07/11/2001	07/10/2001	32	1279	Actual	372	11.6	191	22	\$48.09	08/01/2001			\$719.69	
08/02/2001				Payment					\$40.00 cr				\$679.69	

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F-00933294
1/14/02
J. J. Jones, Esq.



Duquesne Light ACCOUNT STATEMENT
A DQE Company

Date Requested By _____ Page 2 of 2

Customer Name MEKKAQUI, YOUNES
Address 6356 AURELIA ST APT 3
PITTSBURGH PA 15206-4306
Account Number 8001153479001

Investigator _____ DLC Analyst _____
Case Number _____ Mail Drop _____
From 01/01/1990 To 08/27/2002

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool Hlg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
08/09/2001	08/08/2001	29	1305	Actual	312	10.8	269	\$41.36	09/04/2001			\$721.05	
09/10/2001	09/07/2001	30	1327	Actual	264	8.8	191	\$35.99	10/01/2001			\$757.04	
10/09/2001	10/08/2001	31	1354	Actual	324	10.5	37	\$42.70	11/01/2001			\$799.74	
11/08/2001	11/07/2001	30	1421	Actual	604	26.8	6	\$96.59	12/03/2001			\$896.33	
12/10/2001	12/07/2001	30	1469	Actual	576	19.2		\$70.99	01/02/2002			\$967.32	
01/10/2002	01/09/2002	33	1534	Actual	780	23.6	1,115	\$94.46	02/01/2002			\$1,061.78	
02/08/2002	02/07/2002	29	1555	Actual	252	8.7		\$35.39	03/04/2002			\$1,097.17	
03/11/2002	03/08/2002	29	1575	Actual	240	8.3		\$34.02	04/01/2002			\$1,131.19	
04/10/2002	04/09/2002	32	1595	Actual	240	7.5		\$27.87	05/01/2002			\$1,159.06	
05/09/2002	05/08/2002	29	1615	Actual	240	8.3	42	\$27.87	06/03/2002			\$1,186.93	
06/10/2002	06/07/2002	30	1636	Actual	252	8.4	71	\$28.94	07/01/2002			\$1,215.87	
07/11/2002	07/09/2002	32	1661	Actual	300	9.4	278	\$33.20	08/01/2002			\$1,249.07	
08/01/2002	08/01/2002	23	1677	Final	192	8.3	263	\$22.09	08/22/2002			\$1,271.16	

USAGE COMPARISON REPORT

DOCUMENT
FOLDER

ACCOUNT NUMBER
SERVICE NAME
SERVICE STREET
CITY STATE ZIP

8001153479001
YOUNG'S MEKKA OUI
6356 AURELIA ST., APT 3
PITTSBURGH, PA 15206

ACCOUNT STATUS FINAL

RATE RESIDENTIAL

PERIOD COVERED JUNE 26, 2000 to AUGUST 1, 2002

12

CONSTANT

DATE	DAYS	READ	KWH	AVERAGE	DATE	DAYS	READ	KWH	AVERAGE	DATE	DAYS	READ	KWH	AVERAGE
7/10/00	14	677	84	6.0	1/09/01	33	969	1080	32.7	1/08/02	33	1534	780	23.6
8/09/00	30	694	204	6.8	2/07/01	29	1072	996	34.3	2/07/02	29	1555	252	8.6
9/09/00	30	714	240	8.0	3/08/01	29	1139	804	27.7	3/08/02	29	1575	240	8.2
10/09/00	31	754	480	15.4	4/09/01	32	1199	720	22.5	4/09/02	32	1595	240	7.5
11/07/00	29	822	816	28.1	5/9/01	30	1233	408	13.6	5/8/02	29	1615	240	8.2
12/07/00	30	899	924	30.8	6/8/01	30	1248	180	6.0	6/7/02	30	1636	252	8.4
TOTAL	164	2748	2748	16.8	7/10/01	32	1279	372	11.6	7/9/02	32	1661	300	9.3
					8/8/01	29	1305	312	10.7	8/11/02	23	1677	192	8.3
					9/7/01	30	1327	264	8.8	TOTAL	237	2496	2496	10.5
					10/8/01	31	1354	324	10.4					
					11/7/01	30	1421	804	26.8					
					12/7/01	30	1469	576	19.2					
					TOTAL	365	6840	6840	18.7					

BOOKLET

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EXHIBIT
F-00933294
2
SEP 23 2002

DUQUESNE LIGHT COMPANY
CHRONOLOGICAL SUMMARY OF PUC ORDERS & PAYMENT ARRANGEMENTS

Younes Mekkaoui
6356 Aurelia St., Apt. 3
Pittsburgh, PA 15206
8001153479001

TYPE:	PUC Decision, #0933294
DATE:	March 26, 2002
ACCOUNT BALANCE:	\$592.92
TERMS:	Budget Bill + \$15.00 begin May
COMPLIANCE:	No

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EXHIBIT
F-06933294 kj
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9/4/02 Justice More

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

YOUNES MEKKAOUI
6356 AURELIA STREET
APT 3
PITTSBURGH PA 15206

SUE MOSER
DUQUESNE LIGHT COMPANY
411 SEVENTH AVE
P O BOX 1930 MAIL DROP 5-893
PITTSBURGH PA 15230-1930

Case Number: 0933294

Account Number: 8001153-479001

Decision On Informal Complaint By The Bureau Of Consumer Services:

Statement Of Complaint:

A summary of the customer's complaint is as follows:

Customer believes the company is overcharging him. His bill has been extremely high in his small apt. Customer states that he is not using as much electricity as the company is charging him for.

Investigation By Staff Of The Bureau Of Consumer Services Revealed:

- 1) That customer established an account for electrical service at 6356 Aurelia Street Apt #3, Pittsburgh, PA 15206 effective June 26, 2000.
- 2) That on February 12, 2001 the customer called the company regarding his most recent bill. The company representative reviewed the customer's usage; in addition to lighting and other miscellaneous household appliances, the customer has an 18.0 cubic foot refrigerator, electric range, dishwasher, computer, one (10) television set and an electric heater in the bathroom. The company representative reviewed the customer's usage and advised him of the daily readings received. The customer stated that he believed that he might be paying for service other than his. Based on this conversation, a service order was created to have the meter inspected. A meeting was scheduled for February 22, 2001 at 2:30PM.
- 3) That on February 22, 2001 the company field representative visited the customer's property; however, the customer was not home. The company representative tested the meter and found it to be registering 100.0% at full load, 99.6% at light load, with a weighted average of 99.9%. The results were sent to the customer on February 27, 2001.
- 4) That on March 8, 2001 the customer called the company and they agreed to re-test the meter on March 15, 2001 at 2:30PM. Subsequently, this meter inspection was rescheduled for March 22, 2001.
- 5) That on March 22, 2001, in the presence of the customer the meter was inspected and found to be registering 99.8% at full load, 100.3% at light load, with a weighted average of 99.9%. The inspection found no evidence of grounds or foreign load. The company representative discussed the appliance load information.
- 6) That the company has received only three (3) payments on this account since it was established.

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Based On These Findings, The Bureau Of Consumer Services Concludes:

BILLS ARE CORRECT AS RENDERED.

Therefore It Is Decided:

- (1) That the informal complaint of YOUNES MEKKAOUI is dismissed
- (2) The customer's total account balance is \$1,131.19.

- Beginning in MAY 2002 the customer shall pay the special payment arrangement amount of \$71.00 per month. This amount includes the customer's regular budget bill of \$56.00 per month plus an additional \$15.00 per month to be applied toward the customer's remaining unpaid balance.
- All payments must be made by the due date of each month's bill.
- Payments shall continue in this manner until the bill is paid in full.
- The customer's payment arrangement amount may vary in accordance with normal increases or decreases in the customer's budget bill.
- The company shall not assess any late payment charges on this account as long as the customer makes the required payments in a timely manner.

March 26, 2002
Date

Signature
Nancy Walters
Utility Complaint Investigator
Bureau of Consumer Services
PA Public Utility Commission

ACCOUNT NUMBER ORDER TYPE PREPARED DATE STATUS SERV DISC
8001153479001 MI DCB 03/08/01 ACTIVE D 04/07/09
SERV NAME /USING ADDRESS MAILING ADDRESS PRES ACCT NEW NAME AND MAIL ADDRESS
MEKKAOU YOUNES

67405

06356 AURELIA ST
APT 3
PITTSBURGH PA 15206

RDG DATE RC READING DEM RDG RC KVAR RDG COMPT BY TIME 706 EAST LIBERTY
3/22 1167.64 4876 1.85
EFT DATE RC READING RC DEM RDG RC KVAR RDG KWHS CHGD OFF G90257056 000012.000
03/08/01 MTR NUMBER MULT AMR NO 0011018021

RC DATE	DAYS	READING	USAGE	KW	DEM	AMOUNT	AVR/DAY	RDG SEQ	METER LOC
J 02/07/01	0C29	001072	00000996			000118.13	0034.34	0450	OS-LEFT
J 01/09/01	0C33	000989	00001080			000127.89	0032.72	MD	SEALED SERV VOLTAGE
J 12/07/00	0Q30	000899	00000924			000110.44	0030.80	YES	NO
J 11/07/00	0Q29	000822	00000816			000098.28	0028.13	MTR STATUS	
J 10/09/00	0Q31	000754	00000480			000060.42	0015.48	MTR REASON	
J 09/08/00	0Q30	000714	00000240			000033.39	0008.00	CO CODE	6W-X
J 08/09/00	0Q30	000694	00000204			000029.33	0006.80	ELECT SHUT OFF AT	
J 07/10/00	0Q14	000677	00000084			000012.39	0006.00	1 POLE	7 UG VAULT
J 06/26/00	0Q19	000670	00000024			000007.20	0001.26	2 METER	8 SERV DRP
J 06/07/00	0Q19	000668	00000060			000011.55	0003.15	3 BRACKET	9 POWER CT
J 05/12/00	0Q04	000663	00000024			000002.39	0006.00	4 L PLUG	0 AREL TAP
J 05/08/00	0Q32	000661	00000216			000020.48	0006.75	5 MAIN SW	A LOAD WRS
J 04/06/00	0Q29	000643	00000192			000018.92	0006.62	6 MTR/LOCK	FOREIGN WR
J 03/08/00	0Q29	000627	00000192			000018.92	0006.62	DEPEND CD	CONT SRV
J 02/08/00	0Q29	000611	00000228			000021.28	0007.86	B/R N	

DIVISION DIST PENN HILLS CURRENT BAL 00000000409.17 RATE RIDER CHG RATE TO
METER RDG DIRECTIONS SPECIAL INST 010 000
ADVSD CUST, WILL MAKE PHONE CONTACT FOR MTR I
1S/O BTWN TINTS NSPEC..CALL ABOVE CELL FN OR PH NO: 412-441-8143..

DIRECTIONS

PREMISE NO 8000484492 DIRECT MEMO TO
FIELD INQUIRY

High Bill

PH NO 000 000 0000

FIELD RESOLUTION FOUND

MTR #	G90257056	TAMMEE CT.	
EAT #	11018021	INV	001
SEAL #	7919841	PURPOSE	016
DIAL RDG.	1167	REN	008
EFT RDG.	1167.64	REV	0
TIN#	REN 03		

NOTES

CONTACT PH 412 889 2154

BACKDATED INFORMATION

PERSON CALLING

YOUNES

INITIAL CONTACT,

CUST ADVISED OF CHAP 56

OTHER ACTION PEND,

PROP\OWNER REAL EST

NEW CUSTOMER

HOME PHONE

WORK PHONE

NEW ACCT NO

BYMTS MADE BY,

BYMTS MADE AFTER CANCE

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F-00933294 5

9/10/02

3-22-0 GP	TOU METER
	ACTUAL RDG
	MECH DIAL RDG
	DISPLAY
	DAY OF WEEK
	JULIAN DATE
	TIME OF DAY
	TOTAL KWHS
	ON PEAK DEM
	OFF PEAK DEM
	ACT TIME RDG

DOCKETED

SEP 24 2002

***** 15-03 PREMISE DATA *****

TYPE HEAT	<u>GAS (FORCED AIR)</u>	HEAT PUMP SIZE	_____ TONS	HEAT LOAD	_____ KW
TYPE AC	_____	AC SIZE	_____ TONS	A/C BTU	_____
RANGE .. (ELECT)	<u>GAS</u> KW	<input checked="" type="checkbox"/> DISHWASHER	_____	# OF HEATING UNITS	_____
<input checked="" type="checkbox"/> REFRIGERATOR	<u>18</u> CU FT	<input type="checkbox"/> HOT TUB	_____	# OF A/C UNITS	_____
FREEZER	_____ CU FT	<input type="checkbox"/> DEHUMIDIFIER	_____	_____	_____
DRYER .. (ELECT)	_____ KW	TYPE OF LIGHT	_____	THERMOSTAT SETTING	_____
ELEC WATER TANK	<u>GAS</u> GAL	<input type="checkbox"/> SODIUM	_____	FURNACE DAY	_____
FURNACE MOTOR	_____ HP	<input type="checkbox"/> MERCURY VAPOR	_____	FURNACE NIGHT	_____
WATER BED HEATER	_____ WATTS	<input type="checkbox"/> INCANDESCENT	_____	AIR CONDITIONING	_____
<input checked="" type="checkbox"/> SPACE HEATER	_____ WATTS	MISC COMMENT	<u>COMPUTER</u>	_____	_____
WASHER	_____	_____	_____	FOREIGN WIRING	<u>NO</u>
<input checked="" type="checkbox"/> TELEVISION	<u>1</u> SETS	NUMBER IN HOUSEHOLD	_____	WATTAGE	_____
ELEC POOL HEATER	_____ BTU	<u>3</u> ROOMS	_____	REMARKS	_____
SWIM POOL FILTER	_____ HP	<u>1</u> ADULTS	_____	_____	_____
GUTTER CABLES	_____ FT	<u>0</u> TEENS	_____	_____	_____
ELEC AIR CLEANER	_____	<u>0</u> CHILDREN	_____	_____	_____
NEW APPLIANCES ADDED	_____	_____	_____	_____	_____

***** METER EXCHANGE INFORMATION *****

METER INSTALLED	KWH RDG	RC	DEM RDG	RC	KVAR RDG	RC	CT RATIO	PT RATIO	AT RATIO
_____	_____	_____	_____	_____	_____	_____	_____	_____	_____

***** REASON FOR EXCHANGE *****

PERIODIC TEST	REWIRE	DAMAGED	SAMPLE TEST	PLAIN TO DEM
_____	_____	_____	_____	_____
OBSOLETE	DEFECTIVE	FIRE	CHANGE MULT	IDLE / RZ BLDG
_____	_____	_____	_____	_____

REMARKS / FURTHER ACTION MTR TEST - OK SOCKET - OK NO SIGNS OF TAMPER,
OPEN CORD DISCONNECT - MTR STOPPED, THERE WERE 2,356 KW ON MTR
UPON ARRIVAL, FOUND NOTHING CUST. APT. THAT WOULD CAUSE THIS LOAD EXCEPT
WALL MOUNTED ELEC. HATEL IN BATHROOM, CUST. CLAIMS NEVER TO USE IT.

3-22-01 GP

GROUND TO CIRCUIT	WATTAGE	DISCONNECTED	CLEARED	DISCUSSED WITH CUSTOMER	CUSTOMER SATISFIED
YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>	_____	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>

CUSTOMER SIGNATURE [Signature] 3-22-01

REGISTER NO. CORRECTLY	IRREGULAR	UNMETERED	ESTIMATE	REBILL	RECHECK
YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>	YES <input type="checkbox"/> NO <input type="checkbox"/>

LCWR / NO FURTHER CO ACTION	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	SEAL NO. AS LEFT..	<u>2894830</u>
LOCKED AS FOUND	YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	SEAL COLOR	<u>BRN</u>
LOCKING DEVICE INSTALLED	_____	SEAL AS FOUND	<u>279841</u>
		MD-NS	<u>MD-9</u> <u>M-5</u> M-NS

METER WAS INSPECTED AND/OR TESTED AT INSTALLATION
 (30 DAY PUC REGULATION) YES NO DATE 3-22-01

YOU METER INSTALLED

ACTUAL RDG	<u>1167.64</u>
MECH DIAL RDG	<u>1167</u>
DISPLAY	_____
DAY OF WEEK	<u>THUR.</u>
JULIAN DATE	<u>3-22-01</u>
TIME OF DAY	<u>1:22 PM</u>
TOTAL KWHs	_____
ON PEAK DEM	_____
OFF PEAK DEM	_____
ACT TIME RDG	_____

METER TEST RESULTS

FULL LOAD	<u>99.85</u>
LIGHT LOAD	<u>100.38</u>
LOAD AT INSP TIME ..	<u>2.356</u>
POWER FACTOR	_____
STANDARD NO.	<u>9750002</u>

- READING CODES
- A. RDG AT METER INSTALLATION
 - B. RDG AT METER EXCHANGE
 - C. MANUALLY SET RDG
 - J. NORMAL RDG
 - K. VERIFIED RDG
 - M. MANUALLY READ HEX
 - S. CUSTOMER CARD RDG
 - T. CUSTOMER CALLED RDG
 - W. CONSUMER SERVICE REP
 - X. CONSUMER SERVICE ORDERMAN



Duquesne Light ACCOUNT STATEMENT
A DQE Company

EXTRA COPY

Customer Name **MEKKAOUJ, YOUNES**
Address **6356 AURELIA ST APT 3**
PITTSBURGH PA 15206-4306
Account Number **8001153479001**

Investigator _____ DLC Analyst _____
Case Number _____ Mail Drop _____

From **01/01/1990** To **08/27/2002**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Hg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
07/11/2000	07/10/2000	14	0677	Actual	84	6.0	60	2	\$12.39	08/01/2000			\$12.39	
08/10/2000				Late Charge					\$0.15				\$12.54	
08/10/2000	08/09/2000	30	0694	Actual	204	6.8	161	8	\$29.33	09/01/2000			\$41.87	
09/11/2000				Late Charge					\$0.52				\$42.39	
09/11/2000	09/08/2000	30	0714	Actual	240	8.0	153	29	\$33.39	10/02/2000			\$75.78	
10/10/2000				Late Charge					\$0.94				\$76.72	
10/10/2000	10/09/2000	31	0754	Actual	480	15.5	44	257	\$60.42	11/01/2000			\$137.14	
11/02/2000				Payment					\$76.00 cr				\$61.14	
11/08/2000				Late Charge					\$0.76				\$61.90	
11/08/2000	11/07/2000	29	0822	Actual	816	28.1		348	\$98.28	12/01/2000			\$160.18	
12/08/2000				Late Charge					\$1.99				\$162.17	
12/08/2000	12/07/2000	30	0899	Actual	924	30.8		954	\$110.44	01/02/2001			\$272.61	
12/28/2000				Payment					\$115.00 cr				\$157.61	
01/10/2001				Late Charge					\$1.97				\$159.58	
01/10/2001	01/09/2001	33	0989	Actual	1,080	32.7		1,412	\$127.89	02/01/2001			\$287.47	
02/08/2001				Late Charge					\$3.57				\$291.04	
02/08/2001	02/07/2001	29	1072	Actual	996	34.3		1,013	\$118.13	03/01/2001			\$409.17	
03/09/2001	03/08/2001	29	1139	Actual	804	27.7		901	\$96.59	04/02/2001			\$505.76	
04/10/2001	04/09/2001	32	1199	Actual	720	22.5	14	753	\$87.16	05/01/2001			\$592.92	
05/10/2001	05/09/2001	30	1233	Actual	408	13.6	34	262	\$52.13	06/01/2001			\$645.05	
06/11/2001	06/08/2001	30	1248	Actual	180	6.0	13	196	\$26.55	07/02/2001			\$671.60	
07/11/2001	07/10/2001	32	1279	Actual	372	11.6	191	22	\$48.09	08/01/2001			\$719.69	
08/02/2001				Payment					\$40.00 cr				\$679.69	

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Duquesne Light ACCOUNT STATEMENT
A DQE Company

Date Requested By _____

Customer Name MEKKAOU, YOUNES
Address 6356 AURELIA ST APT 3
PITTSBURGH PA 15206-4306
Account Number 8001153479001

Investigator _____ DLC Analyst _____

Case Number _____ Mail Drop _____

From 01/01/1990 To 08/27/2002

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Degree Day Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
08/09/2001	08/08/2001	29	1305	Actual	312	10.8	269	2	\$41.36	09/04/2001			\$721.05	
09/10/2001	09/07/2001	30	1327	Actual	264	8.8	191	6	\$35.99	10/01/2001			\$757.04	
10/09/2001	10/08/2001	31	1354	Actual	324	10.5	37	211	\$42.70	11/01/2001			\$799.74	
11/08/2001	11/07/2001	30	1421	Actual	804	26.8	6	375	\$96.59	12/03/2001			\$896.33	
12/10/2001	12/07/2001	30	1468	Actual	576	19.2		579	\$70.99	01/02/2002			\$967.32	
01/10/2002	01/09/2002	33	1534	Actual	780	23.6		1,115	\$94.46	02/01/2002			\$1,061.78	
02/08/2002	02/07/2002	29	1555	Actual	252	8.7		815	\$35.39	03/04/2002			\$1,097.17	
03/11/2002	03/08/2002	29	1575	Actual	240	8.3		905	\$34.02	04/01/2002			\$1,131.19	
04/10/2002	04/09/2002	32	1595	Actual	240	7.5		724	\$27.87	05/01/2002			\$1,159.06	
05/09/2002	05/08/2002	29	1615	Actual	240	8.3	42	290	\$27.87	06/03/2002			\$1,186.93	
06/10/2002	06/07/2002	30	1636	Actual	252	8.4	71	208	\$28.94	07/01/2002			\$1,215.87	
07/11/2002	07/09/2002	32	1661	Actual	300	9.4	278	7	\$33.20	08/01/2002			\$1,249.07	
08/01/2002	08/01/2002	23	1677	Final	192	8.3	263		\$22.09	08/22/2002			\$1,271.16	

USAGE COMPARISON REPORT

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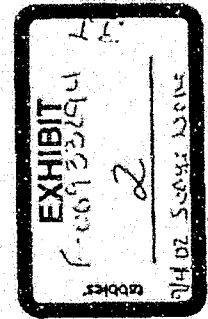
ACCOUNT STATUS: FINAL
 RATE: RESIDENTIAL
 PERIOD COVERED: JUNE 26, 2000 to AUGUST 1, 2002

ACCOUNT NUMBER: 8001153479001
 SERVICE NAME: YOUNES MEKKAOUH
 SERVICE STREET: 6356 AURELIA ST., APT. 3
 CITY STATE ZIP: PITTSBURGH, PA 15206

CONSTANT 12

DATE	DAYS	READ	KWH	AVERAGE	DATE	DAYS	READ	KWH	AVERAGE	DATE	DAYS	READ	KWH	AVERAGE
7/10/00	14		84	6.0	1/09/01	33	989	1080	32.7	1/09/02	33	1534	780	23.6
8/08/00	30	677	204	6.8	2/07/01	29	1072	996	34.3	2/07/02	29	1555	752	8.6
9/08/00	30	714	240	8.0	3/08/01	29	1139	804	27.7	3/08/02	29	1575	240	8.2
10/09/00	31	754	480	15.4	4/09/01	32	1199	720	22.5	4/09/02	32	1595	240	7.5
11/07/00	29	822	816	28.1	5/9/01	30	1233	408	13.6	5/9/02	29	1615	240	8.2
12/07/00	30	899	924	30.8	6/8/01	30	1248	180	6.0	6/7/02	30	1636	252	8.4
TOTAL	164		2748	16.8	7/10/01	32	1279	372	11.6	7/9/02	32	1661	300	9.3
					8/8/01	29	1305	312	10.7	8/1/02	23	1677	192	8.3
					9/7/01	30	1327	264	8.8	TOTAL	237		2496	10.6
					10/8/01	31	1354	324	10.4					
					11/7/01	30	1421	804	26.8					
					12/7/01	30	1469	576	19.2					

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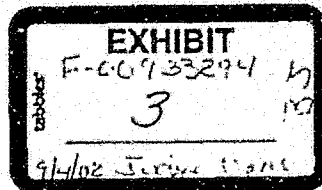


DUQUESNE LIGHT COMPANY
CHRONOLOGICAL SUMMARY OF PUC ORDERS & PAYMENT ARRANGEMENTS

*Younes Mekkaoui
6356 Aurelia St., Apt 3
Pittsburgh, PA 15206
8001153479001*

TYPE:	PUC Decision, #0933294
DATE:	March 26, 2002
ACCOUNT BALANCE:	\$592.92
TERMS:	Budget Bill + \$15.00 begin May.
COMPLIANCE:	No

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BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

YOUNES MEKKAOUI
6356 AURELIA STREET
APT 3
PITTSBURGH PA 15206

SUE MOSER
DUQUESNE LIGHT COMPANY
411 SEVENTH AVE
P O BOX 1930 MAIL DROP 5-893
PITTSBURGH PA 15230-1930

Case Number: 0933294

Account Number 8001153479001

Decision On Informal Complaint By The Bureau Of Consumer Services:

Statement Of Complaint:

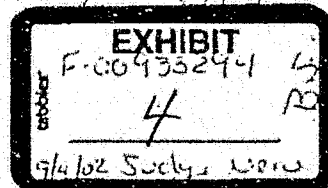
A summary of the customer's complaint is as follows:

Customer believes the company is overcharging him. His bill has been extremely high in his small apt. Customer states that he is not using as much electricity as the company is charging him for.

Investigation By Staff Of The Bureau Of Consumer Services Revealed:

- 1) That customer established an account for electrical service at 6356 Aurelia Street Apt #3, Pittsburgh, PA 15206 effective June 26, 2000.
- 2) That on February 12, 2001 the customer called the company regarding his most recent bill. The company representative reviewed the customer's usage; in addition to lighting and other miscellaneous household appliances, the customer has an 18.0 cubic foot refrigerator, electric range, dishwasher, computer, one (10) television set and an electric heater in the bathroom. The company representative reviewed the customer's usage and advised him of the daily readings received. The customer stated that he believed that he might be paying for service other than his. Based on this conversation, a service order was created to have the meter inspected. A meeting was scheduled for February 22, 2001 at 2:30PM.
- 3) That on February 22, 2001 the company field representative visited the customer's property; however, the customer was not home. The company representative tested the meter and found it to be registering 100.0% at full load, 99.6% at light load, with a weighted average of 99.9%. The results were sent to the customer on February 27, 2001.
- 4) That on March 8, 2001 the customer called the company and they agreed to re-test the meter on March 15, 2001 at 2:30PM. Subsequently, this meter inspection was rescheduled for March 22, 2001.
- 5) That on March 22, 2001, in the presence of the customer the meter was inspected and found to be registering 99.8% at full load, 100.3% at light load, with a weighted average of 99.9%. The inspection found no evidence of grounds or foreign load. The company representative discussed the appliance load information.
- 6) That the company has received only three (3) payments on this account since it was established.

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Based On These Findings, The Bureau Of Consumer Services Concludes:

BILLS ARE CORRECT AS RENDERED.

Therefore It Is Decided:

- (1) That the informal complaint of YOUNES MEKKAOUI is dismissed
- (2) - The customer's total account balance is \$1,131.19.

- Beginning in MAY 2002 the customer shall pay the special payment arrangement amount of \$71.00 per month. This amount includes the customer's regular budget bill of \$56.00 per month plus an additional \$15.00 per month to be applied toward the customer's remaining unpaid balance.
- All payments must be made by the due date of each month's bill.
- Payments shall continue in this manner until the bill is paid in full.
- The customer's payment arrangement amount may vary in accordance with normal increases or decreases in the customer's budget bill.
- The company shall not assess any late payment charges on this account as long as the customer makes the required payments in a timely manner.

March 26, 2002
Date

Signature
Nancy Walters
Utility Complaint Investigator
Bureau of Consumer Services
PA Public Utility Commission

ACCOUNT NUMBER 8001153479001
 ORDER TYPE MI
 PREPARED DATE DCB 03/08/01
 STATUS ACTIVE
 SERV DISC D 04/07/01
 SERV NAME / USING ADDRESS MEKKA OUI
 MAILING ADDRESS YOUNES
 PRES ACCT NEW NAME AND MAIL ADDRESS

67405

06356 AURELIA ST
 APT 3
 PITTSBURGH PA 15206

PAID

RDG DATE RC READING DEM RDG RC KVAR RDG COMPT BY TIME 706
 3/22 1167.64 1876 1.57m
 (GEO CODE) (GEO LOCATION) EAST LIBERTY
 MTR NUMBER MULT
 33/08/01 AMR NO 0011018021

RC DATE	DAYS	READING	USAGE	KW	DEM	AMOUNT	AVR/DAY	RDG SEQ	METER LOC
J 02/07/01	0029	001072	00000996			000118.13	0034.34	0450	OS-LEFT
J 01/09/01	0033	000989	00001080			000127.89	0032.72	MD SEALED	SERV VOLTAGE
J 12/07/00	0030	000899	00000924			000110.44	0030.80	YES	NO
J 11/07/00	0029	000822	00000816			000098.28	0028.13	MTR STATUS	
J 10/09/00	0031	000754	00000480			000060.42	0015.48	MTR REASON	
J 09/08/00	0030	000714	00000240			000033.39	0008.00	CO CODE	6W-X
J 08/09/00	0030	000694	00000204			000029.33	0006.80	ELECT SHUT OFF AT	
J 07/10/00	0014	000677	00000084			000012.39	0006.00	1 POLE	7 UG VAULT
J 06/26/00	0019	000670	00000024			000007.20	0001.26	2 METER	8 SERV DRP
J 06/07/00	0019	000668	00000060			000011.55	0003.15	3 BRACKET	9 POWER CT
J 05/12/00	0004	000663	00000024			000002.39	0006.00	4 L FLUG	0 AREL TAP
J 05/08/00	0032	000661	00000216			000020.48	0006.75	5 MAIN SW	A LOAD WRS
J 04/06/00	0029	000643	00000192			000018.92	0006.62	6 MTR/LOCK	FOREIGN WR
J 03/08/00	0029	000627	00000192			000018.92	0006.62	DEPEND CD	CONT SRV
J 02/08/00	0029	000611	00000228			000021.28	0007.86	B/R N	

DIVISION DIST PENN HILLS CURRENT BAL 030000000409.17 RATE RIDER CHG RATE TO
 METER RDG DIRECTIONS SPECIAL INST 010 000
 ADVSD CUST, WILL MAKE PHONE CONTACT FOR MTR I
 NSPEC. CALL ABOVE CELL PN OR PH NO: 412-441-8143..

DIRECTIONS

PREMISE NO 6000484492 DIRECT MEMO TO
 FIELD INQUIRY

High Bill

0.0005 PH NO 000 000 0000

FIELD RESOLUTION	FOUND	TAMPER CT.
MTR #	690257056	
ERT #	11018021	INV 001
SEAL #	2912841	PARLOSS oib
DIAL PK.	1167	REN 008
ERT RDG.	1167.64	REV 0
TNVA	REN 03	

NOTES
 CONTACT PH 412 889 2154

3-22-01 GP
 TOU METER
 ACTUAL RDG
 MECH DIAL RDG
 DISPLAY
 DAY OF WEEK
 SUNDAY DATE
 TIME OF DAY
 TOTAL KWHS
 ON PEAK DEM
 OFF PEAK DEM
 ACT TIME RDG

BACKDATED INFORMATION

PERSON CALLING YOUNES
 INITIAL CONTACT.....
 CUST ADVISED OF CHAP 56
 OTHER ACTION PEND.....
 PROP\OWNER REAL EST
 P. O. PH NO
 NEW CUSTOMER
 HOME PHONE
 WORK PHONE
 NEW ACCT NO
 PYMTS MADE BY...
 PYMTS MADE AFTER

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 SECRETARY'S BUREAU

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15-03 PREMISE DATA

TYPE HEAT..... <u>GAS (FIRED AIR)</u>	HEAT PUMP SIZE.....	TONS	HEAT LOAD.....	KW
TYPE AC.....	AC SIZE.....	TONS	A/C BTU.....	
RANGE.. (ELECT)..... <u>GAS</u> KW	<input checked="" type="checkbox"/> DISHWASHER		# OF HEATING UNITS.....	
<input checked="" type="checkbox"/> REFRIGERATOR..... <u>18</u> CU FT	<input type="checkbox"/> HOT TUB		# OF A/C UNITS.....	
FREEZER..... CU FT	<input type="checkbox"/> DEHUMIDIFIER			
DRYER.... (ELECT)..... KW	TYPE OF LIGHT.....		THERMOSTAT SETTING.....	
ELEC WATER TANK... <u>GAS</u> GAL	<input type="checkbox"/> SODIUM MERCURY VAPOR	<input type="checkbox"/> INCANDESCENT	FURNACE DAY.....	
FURNACE MOTOR..... HP	MISC COMMENT..... <u>COMPUTER</u>		FURNACE NIGHT.....	
WATER BED HEATER... WATTS			AIR CONDITIONING.....	
<input checked="" type="checkbox"/> SPACE HEATER..... WATTS				
WASHER.....			FOREIGN WIRING.....	<u>NO</u>
<input checked="" type="checkbox"/> TELEVISION..... <u>1</u> SETS	NUMBER IN HOUSEHOLD.....		WATTAGE.....	
ELEC POOL HEATER.... BTU	<u>3</u> ROOMS		REMARKS.....	
SWIM POOL FILTER.... HP	<u>1</u> ADULTS			
GUTTER CABLES..... FT	<u>0</u> TEENS			
ELEC AIR CLEANER.....	<u>0</u> CHILDREN			
NEW APPLIANCES ADDED.....				

METER EXCHANGE INFORMATION

METER INSTALLED	KWH RDG	RC	DEM RDG	RC	KVAR RDG	RC	CT RATIO	PT RATIO	AT RATIO
_____	_____	_____	_____	_____	_____	_____	_____	_____	_____

PERIODIC TEST _____ REWIRE _____ DAMAGED _____ SAMPLE TEST _____

OBSOLETE _____ DEFECTIVE _____ FIRE _____ CHANGE MULT _____

REASON FOR EXCHANGE _____ METER LOCATION _____

REMARKS / FURTHER ACTION MTR TEST - OK, SOCKET - OK, NO SIGNS OF TAMPER, OPEN CORD DISCONNECT - MTR STOPPED, THERE WERE 2,356 KW ON MTR UPON ARRIVAL, FOUND NOTHING CUST. APT. THAT WOULD CAUSE THIS LOAD EXCEPT WALL MOUNTED ELEC. WATER IN BATHROOM, CUST. CLAIMS NEVER TO USE IT.

3-22-01 GP

GROUND(S) TO CIRCUIT	WATTAGE	DISCONNECTED	CLEARED	DISCUSSED WITH CUSTOMER	CUSTOMER SATISFIED
YES _____ NO <input checked="" type="checkbox"/>	_____	YES _____ NO _____	YES _____ NO _____	YES <input checked="" type="checkbox"/> NO _____	YES <input checked="" type="checkbox"/> NO _____

CUSTOMER SIGNATURE [Signature] 3-22-01

REGISTERED CORRECTLY	IRREGULARITY	UNMETERED	ESTIMATE	REBILL	RECHECK
YES <input checked="" type="checkbox"/> NO _____	YES _____ NO <input checked="" type="checkbox"/>	YES _____ NO _____	YES _____ NO <input checked="" type="checkbox"/>	YES _____ NO _____	YES _____ NO _____

LCWR / NO FURTHER CO. ACTION.....	YES <input checked="" type="checkbox"/> NO _____	SEAL NO. AS LEFT..	<u>I 894830</u>
LOCKED AS FOUND.....	YES <input checked="" type="checkbox"/> NO _____	SEAL COLOR.....	<u>BRN</u>
LOCKING DEVICE INSTALLED.....		SEAL AS FOUND.....	<u>I 219841</u>
		MD-NS	<u>MD-S</u> <u>M-S</u> M-NS

METER WAS INSPECTED AND/OR TESTED AT INSTALLATION (30 DAY PUC REGULATION) YES NO _____ DATE 3-22-01

TOU METER INSTALLED

ACTUAL RDG 1167.64

MECH DIAL RDG 1167

DISPLAY _____

DAY OF WEEK THUR.

JULIAN DATE 3-22-01

TIME OF DAY 1:52 PM

TOTAL (KWH)S _____

ON PEAK DEM _____

OFF PEAK DEM _____

ACT TIME RDG _____

METER TEST RESULTS

FULL LOAD..... 99.85

LIGHT LOAD..... 100.38

LOAD AT INSP TIME.. 2.356

POWER FACTOR..... _____

STANDARD NO. 9750002

- READING CODES**
- A. RDG AT METER INSTALLATION
 - B. RDG AT METER EXCHANGE
 - C. MANUALLY SET RDG
 - J. NORMAL RDG
 - K. VERIFIED RDG
 - M. MANUALLY READ HEX
 - S. CUSTOMER CARD RDG
 - T. CUSTOMER CALLED RDG
 - W. CONSUMER SERVICE REP
 - X. CONSUMER SERVICE ORDERMAN



Duquesne Light ACCOUNT STATEMENT
A DQE Company

Date Requested By _____ Page 1 of 2

Customer Name MEKKAQUI, YOUNES
Address 6356 AURELIA ST APT 3
PITTSBURGH PA 15206-4306
Account Number 8001153479001

EXTRA COPY

Investigator _____ DLC Analyst _____
Case Number _____ Mail Drop _____
From 01/01/1990 To 08/27/2002

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool Hlg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
07/11/2000	07/10/2000	14	0677	Actual	84	6.0	60	\$12.39	08/01/2000			\$12.39	
08/10/2000				Late Charge				\$0.15				\$12.54	
08/10/2000	08/09/2000	30	0694	Actual	204	6.8	161	\$29.33	09/01/2000			\$41.87	
09/11/2000				Late Charge				\$0.52				\$42.39	
09/11/2000	09/08/2000	30	0714	Actual	240	8.0	153	\$33.39	10/02/2000			\$75.78	
10/10/2000				Late Charge				\$0.94				\$76.72	
10/10/2000	10/09/2000	31	0754	Actual	480	15.5	44	\$60.42	11/01/2000			\$137.14	
11/02/2000				Payment				\$76.00 cr				\$61.14	
11/08/2000				Late Charge				\$0.76				\$61.90	
11/08/2000	11/07/2000	29	0822	Actual	816	28.1	348	\$98.28	12/01/2000			\$160.18	
12/08/2000				Late Charge				\$1.99				\$162.17	
12/08/2000	12/07/2000	30	0899	Actual	924	30.8	954	\$110.44	01/02/2001			\$272.61	
12/28/2000				Payment				\$115.00 cr				\$157.61	
01/10/2001				Late Charge				\$1.97				\$159.58	
01/10/2001	01/09/2001	33	0989	Actual	1,080	32.7	1,412	\$127.89	02/01/2001			\$287.47	
02/08/2001				Late Charge				\$3.57				\$291.04	
02/08/2001	02/07/2001	29	1072	Actual	996	34.3	1,013	\$118.13	03/01/2001			\$409.17	
03/09/2001	03/08/2001	29	1139	Actual	804	27.7	901	\$96.59	04/02/2001			\$505.76	
04/10/2001	04/09/2001	32	1199	Actual	720	22.5	14	\$87.16	05/01/2001			\$592.92	
05/10/2001	05/09/2001	30	1233	Actual	408	13.6	34	\$62.13	06/01/2001			\$645.05	
06/11/2001	06/08/2001	30	1248	Actual	180	6.0	13	\$26.55	07/02/2001			\$671.60	
07/11/2001	07/10/2001	32	1279	Actual	372	11.6	191	\$48.09	08/01/2001			\$719.69	
08/02/2001				Payment				\$40.00 cr				\$679.69	

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EXHIBIT
F-0093294
9/19/02 J. J. Jones



Duquesne Light ACCOUNT STATEMENT

A DQE Company

Date Requested By _____

Customer Name MEKKAQUI, YOUNES
Address 6356 AURELIA ST APT 3
PITTSBURGH PA 15206-4306

Investigator _____

DLC Analyst: _____

Case Number _____

Mail Drop _____

Account Number 8001153479001

From 01/01/1990 To 08/27/2002

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
08/09/2001	08/08/2001	29	1305	Actual	312	10.8	269	\$41.36	09/04/2001			\$721.05	
09/10/2001	09/07/2001	30	1327	Actual	264	8.8	191	\$35.99	10/01/2001			\$757.04	
10/09/2001	10/08/2001	31	1354	Actual	324	10.5	37	\$42.70	11/01/2001			\$799.74	
11/08/2001	11/07/2001	30	1421	Actual	804	26.8	6	\$96.59	12/03/2001			\$896.33	
12/10/2001	12/07/2001	30	1469	Actual	576	19.2		\$70.99	01/02/2002			\$967.32	
01/10/2002	01/09/2002	33	1534	Actual	780	23.6		\$94.46	02/01/2002			\$1,061.78	
02/08/2002	02/07/2002	29	1555	Actual	252	8.7		\$35.39	03/04/2002			\$1,097.17	
03/11/2002	03/08/2002	29	1575	Actual	240	8.3		\$34.02	04/01/2002			\$1,131.19	
04/10/2002	04/09/2002	32	1595	Actual	240	7.5		\$27.87	05/01/2002			\$1,159.06	
05/09/2002	05/08/2002	29	1615	Actual	240	8.3	42	\$27.87	06/03/2002			\$1,186.93	
06/10/2002	06/07/2002	30	1636	Actual	252	8.4	71	\$28.94	07/01/2002			\$1,215.87	
07/11/2002	07/09/2002	32	1661	Actual	300	9.4	278	\$33.20	08/01/2002			\$1,249.07	
08/01/2002	08/01/2002	23	1677	Final	192	8.3	263	\$22.09	08/22/2002			\$1,271.16	

USAGE COMPARISON REPORT

ACCOUNT NUMBER 800153479001
 SERVICE NAME YOUNES MEKKAOU
 SERVICE STREET 6356 AURELIA ST., APT 3
 CITY STATE ZIP PITTSBURGH, PA 15206

ACCOUNT STATUS FINAL
 RATE RESIDENTIAL
 PERIOD COVERED JUNE 26, 2000 to AUGUST 1, 2002

CONSTANT 12

DATE	DAYS	READ	KWH	AVERAGE	DATE	DAYS	READ	KWH	AVERAGE	DATE	DAYS	READ	KWH	AVERAGE
7/10/00	14	677	84	6.0	1/09/01	33	989	1080	32.7	1/09/02	33	1534	780	23.6
8/09/00	30	694	204	6.8	2/07/01	29	1072	986	34.3	2/07/02	29	1555	252	8.6
9/08/00	30	714	240	8.0	3/08/01	29	1139	804	27.7	3/08/02	29	1575	240	8.2
10/09/00	31	754	480	15.4	4/09/01	32	1199	720	22.5	4/09/02	32	1595	240	7.5
11/07/00	29	822	816	28.1	5/9/01	30	1233	408	13.6	5/8/02	29	1615	240	8.2
12/07/00	30	899	924	30.8	6/8/01	30	1248	180	6.0	6/7/02	30	1636	252	8.4
					7/10/01	32	1279	372	11.6	7/3/02	32	1661	300	8.3
					8/8/01	29	1305	312	10.7	8/1/02	23	1677	192	8.3
					9/7/01	30	1327	264	8.8	TOTAL	237		2496	10.5
					10/8/01	31	1354	324	10.4					
					11/7/01	30	1421	804	26.8					
					12/7/01	30	1469	576	19.2					
TOTAL	164		2748	16.8	TOTAL	365		6640	18.7	TOTAL	237		2496	10.5

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EXHIBIT
 F. 00933294
 2
 9462 Subsee 1000

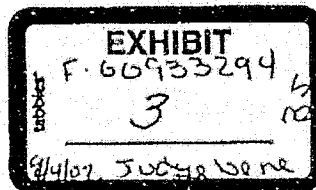
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DUQUESNE LIGHT COMPANY
CHRONOLOGICAL SUMMARY OF PUC ORDERS & PAYMENT ARRANGEMENTS

Younes Mekkaoui
6356 Aurelia St, Apt. 3
Pittsburgh, PA 15206
8001153479001

TYPE:	PUC Decision, #0933294
DATE:	March 26, 2002
ACCOUNT BALANCE:	\$592.92
TERMS:	Budget Bill + \$15.00 begin May
COMPLIANCE:	No

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BILLS ARE CORRECT AS RENDERED.

Therefore It Is Decided:

- (1) That the informal complaint of YOUNES MEKKAOUI is dismissed
- (2) The customer's total account balance is \$1,131.19.

- Beginning in MAY 2002 the customer shall pay the special payment arrangement amount of \$71.00 per month. This amount includes the customer's regular budget bill of \$56.00 per month plus an additional \$15.00 per month to be applied toward the customer's remaining unpaid balance.
- All payments must be made by the due date of each month's bill.
- Payments shall continue in this manner until the bill is paid in full.
- The customer's payment arrangement amount may vary in accordance with normal increases or decreases in the customer's budget bill.
- The company shall not assess any late payment charges on this account as long as the customer makes the required payments in a timely manner.

March 26, 2002
Date

Signature
Nancy Walters
Utility Complaint Investigator
Bureau of Consumer Services
PA Public Utility Commission

ACCOUNT NUMBER ORDER TYPE PREPARED DATE STATUS SERV DISC
 8001153479001 MI DCB 03/08/01 ACTIVE D 04/07/01
 SERV NAME /USING ADDRESS MAILING ADDRESS PRES ACCT NEW NAME AND MAIL ADDRESS
 MEKKAOU YOUNES

Thursday
 3-22-01 1100

67405

06356 AURELIA ST
 APT 3
 PITTSBURGH PA 15206

PAID

RDG DATE RC READING DEM RDG RC KVAR RDG COMPT BY TIME 706 EAST LIBERTY MI
 3/22 1167.64 4876 1.5m
 EFT DATE RC READING KC DEM RDG RC KVAR RDG KWHS CHGD OFF G90257056 000012.000
 03/08/01 MTR NUMBER MULT AMR NO 0011018021

RC DATE	DAYS	READING	USAGE	KW	DEM	AMOUNT	AVR/DAY	RDG SEQ	METER LOC
J 02/07/01	0029	001072	00000996			000128.13	0034.34	0450	OS-LEFT
J 01/09/01	0033	000989	00001080			000127.89	0032.72	MD SEALED	SERV VOLTAGE
J 12/07/00	0030	000899	00000924			000110.44	0030.80	YES	NO
J 11/07/00	0029	000822	00000816			000098.28	0028.13	MTR STATUS	
J 10/09/00	0031	000754	00000480			000060.42	0015.48	MTR REASON	
J 09/08/00	0030	000714	00000240			000033.39	0008.00	CO CODE	5W-X
J 08/09/00	0030	000694	00000204			000029.33	0006.80	ELECT SHUT OFF AT	
J 07/10/00	0014	000677	00000084			000012.39	0006.00	1 POLE	7 UG VAULT
J 06/26/00	0019	000670	00000024			000007.20	0001.26	2 METER	8 SERV DRP
J 06/07/00	0019	000668	00000060			000011.55	0003.15	3 BRACKET	9 POWER CT
J 05/12/00	0004	000663	00000024			000002.39	0006.00	4 L PLUG	0 AREL TAP
J 05/08/00	0032	000661	00000216			000020.48	0006.75	5 MAIN SW	A LOAD WRS
J 04/06/00	0029	000643	00000192			000018.92	0006.62	6 MTR/LOCK	FOREIGN WR
J 03/08/00	0029	000627	00000192			000018.92	0006.62	DEPEND CD	CONT SRV
J 02/08/00	0029	000611	00000228			000021.28	0007.86	B/R N	

DIVISION DIST PENN HILLS CURRENT BAL 00000000409.17 RATE RIDER CHG RATE TO
 METER RDG DIRECTIONS SPECIAL INST 010 000
 1S/O BTWN TNIS ADVSD CUST, WILL MAKE PHONE CONTACT FOR MTR I
 NSPEC..CALL ABOVE CELL PN OR PH NO: 412-441-8143..

DIRECTIONS

PREMISE NO 6000484492 DIRECT MEMO TO
 FIELD INQUIRY

High Bill

0.0005
 PH NO 000 000 0000

FIELD RESOLUTION FOUND

MTR #	TAMPER CT
690257056	
ERT # 11018021	INV 001
SEAL # 1919841	PUB LOSS 016
DIAL RDG 1167	REN 00R
ERT RDG 1167.64	REV 0
TNVA	REA 03

NOTES

CONTACT PH 412 889 2154

BACKDATED INFORMATION

PERSON CALLING
 YOUNES

NEW CUSTOMER

INITIAL CONTACT.....
 CUST ADVISED OF CHAP 56
 OTHER ACTION PEND.....
 PROP\OWNER REAL EST

HOME PHONE
 WORK PHONE
 NEW ACCT NO
 PYMTS MADE BY.....
 PYMTS MADE AFTER CANC..

P. O. PH NO

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 SECRETARY'S BUREAU

3-22-01 GP
 TOU METER
 ACTUAL RDG
 TECH DIAL RDG
 MTR DISPLAY
 DAY OF WEEK
 JULIAN DATE
 TIME OF DAY
 TOTAL KWHS
 ON PEAK DEM
 ON PEAK DEM
 TIME RDG

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EXHIBIT
 P-009133294
 5

***** 15-03 PREMISE DATA *****

TYPE HEAT..... <u>GAS (FIRED AIR)</u>	HEAT PUMP SIZE.....	TONS	HEAT LOAD.....	KW
TYPE AC.....	AC SIZE.....	TONS	A/C BTU.....	
RANGE... (ELECT)..... <u>GAS</u> KW	<input checked="" type="checkbox"/> DISHWASHER		# OF HEATING UNITS.....	
<input checked="" type="checkbox"/> REFR GERATOR..... <u>18</u> CUFT	<input type="checkbox"/> HOT TUB		# OF A/C UNITS.....	
<input type="checkbox"/> FREEZER..... CUFT	<input type="checkbox"/> DEHUMIDIFIER		THERMOSTAT SETTING.....	
<input type="checkbox"/> DRYER... (ELECT)..... KW	TYPE OF LIGHT.....		FURNACE DAY.....	
<input type="checkbox"/> ELEC WATER TANK..... <u>GAS</u> GAL	<input type="checkbox"/> SODIUM <input type="checkbox"/> MERCURY VAPOR <input type="checkbox"/> INCANDESCENT		FURNACE NIGHT.....	
<input type="checkbox"/> FURNACE MOTOR..... HP	MISC COMMENT.....		AIR CONDITIONING.....	
<input type="checkbox"/> WATER BED HEATER... WATTS	<u>COMPUTER</u>		FOREIGN WIRING.....	<u>NO</u>
<input checked="" type="checkbox"/> SPACE HEATER..... WATTS			WATTAGE.....	
<input type="checkbox"/> WASHER.....			REMARKS.....	
<input checked="" type="checkbox"/> TELEVISION..... <u>1</u> SETS	NUMBER IN HOUSEHOLD.....			
<input type="checkbox"/> ELEC POOL HEATER... BTU	<u>3</u> ROOMS			
<input type="checkbox"/> SWIM POOL FILTER..... HP	<u>1</u> ADULTS			
<input type="checkbox"/> CUTTER CABLES..... FT	<u>0</u> TEENS			
<input type="checkbox"/> ELEC AIR CLEANER.....	<u>0</u> CHILDREN			
NEW APPLIANCES ADDED.....				

***** METER EXCHANGE INFORMATION *****

METER INSTALLED	KWH RDG	RC	DEM RDG	RC	KVAR RDG	RC	CT RATIO	PT RATIO	AT RATIO
SERVICE VOLTAGE	METER LOCATION								
***** REASON FOR EXCHANGE *****									
PERIODIC TEST	REWIRE	DAMAGED	SAMPLE TEST	PLAIN TO DEM					
OBSOLETE	DEFECTIVE	FIRE	CHANGE MULT	IDLE / RZ BLDG					

REMARKS / FURTHER ACTION MTR TEST - OK, SOCKET - OK, NO SIGNS OF TAMPER, OPEN CORE DISCONNECT - MTR STOPPED, THERE WERE 2,356 KW ON MTR UPON ARRIVAL, FOUND NOTHING C-OST, APT, THAT WOULD CAUSE THIS LOAD EXCEPT WALL MOUNTED ELEC. HARD IN BATHRM. C-OST, CLAIMS NEVER TO USE IT.

3-22-01 GP

GROUNDS TO CIRCUIT YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>	WATTAGE <u>1167</u>	DISCONNECTED YES <input type="checkbox"/> NO <input type="checkbox"/>	CLEARED YES <input type="checkbox"/> NO <input type="checkbox"/>	DISCUSSED WITH CUSTOMER YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	CUSTOMER SATISFIED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>
CUSTOMER SIGNATURE <u>[Signature]</u>			<u>[Signature]</u> 3-22-01		
REGISTERING CORRECTLY YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	IRREGULARITY YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>	UNMETERED YES <input type="checkbox"/> NO <input type="checkbox"/>	ESTIMATE YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>	RECALL YES <input type="checkbox"/> NO <input type="checkbox"/>	RECHECK YES <input type="checkbox"/> NO <input type="checkbox"/>
LCWR / NO FURTHER CO. ACTION YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	LOCKED AS FOUND YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	LOCKING DEVICE INSTALLED YES <input type="checkbox"/> NO <input type="checkbox"/>	SEAL NO. AS LEFT.. <u>I894830</u>	SEAL COLOR..... <u>BRN</u>	SEAL AS FOUND..... <u>279841</u>
METER WAS INSPECTED AND/OR TESTED AT INSTALLATION (30 DAY PUC REGULATION) YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>			DATE <u>3-22-01</u>	MD-NS <u>(MD-S) (M-S)</u> M-NS	

TOU METER INSTALLED

ACTUAL RDG	<u>1167.64</u>
MECH DIAL RDG	<u>1167</u>
DISPLAY	
DAY OF WEEK	<u>THUR.</u>
JULIAN DATE	<u>3-22-01</u>
TIME OF DAY	<u>1:22 PM</u>
TOTAL KWHS	
ON PEAK DEM	
OFF PEAK DEM	
ACT TIME RDG	

METER TEST RESULTS

FULL LOAD.....	<u>99.85</u>
LIGHT LOAD.....	<u>100.38</u>
LOAD AT INSP TIME..	<u>2.356</u>
POWER FACTOR.....	
STANDARD NO.....	<u>975002</u>

- READING CODES
- A. RDG AT METER INSTALLATION
 - B. RDG AT METER EXCHANGE
 - C. MANUALLY SET RDG
 - J. NORMAL RDG
 - K. VERIFIED RDG
 - M. MANUALLY READ HEX
 - S. CUSTOMER CARD RDG
 - T. CUSTOMER CALLED RDG
 - W. CONSUMER SERVICE REP
 - X. CONSUMER SERVICE ORDERMAN