

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :  
2. BUREAU: ALJ :  
3. SECTION(S): : 4. PUBLIC MEETING DATE:  
5. APPROVED BY: : 00/00/00  
DIRECTOR: :  
SUPERVISOR: :  
6. PERSON IN CHARGE: : 7. DATE FILED: 06/12/03  
8. DOCKET NO: C-20030471 : 9. EFFECTIVE DATE: 00/00/00

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PARTY/COMPLAINANT: PLANTE, SHIRLENE

RESPONDENT/APPLICANT: PPL ELECTRIC UTILITIES CORP

COMP/APP COUNTY: LACKAWANNA

UTILITY CODE: 110500

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ALLEGATION OR SUBJECT

COMPLAINANT STATES CAN NOT AFFORD A SECURITY DEPOSIT & A DEPOSIT SHOULD NOT BE REQUIRED ON THE ACCOUNT. COMPLAINANT WANTS THE PUC TO WAIVE THE DEPOSIT THE COMPANY IS TRYING TO IMPOSE.

DOCUMENT  
FOLDER

**DOCKETED**  
JUN 2 2003

Formal Complaint Form  
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name SHIRLENE PLANTE

Street/P.O.Box P.O. Box 1191 Apt # \_\_\_\_\_

City GOULDSBORO State PA Zip 18424

County LACKAWANNA Area Code/Home Phone 570-848-5155  
Area Code/Work Phone \_\_\_\_\_

2. Name of company your complaint concerns: PPL

3. What is your complaint? (Use additional paper if need more space).

*We have this record from the electric company & certified MAIL Receipts*

I CAN NOT AFFORD A Security Deposit & A Deposit should NOT Be Required ON THE ACCOUNT. We did fall Behind But got it ALL PAID up, THEN, they slapped on a Deposit. We Have PAID OUR ELECTRIC Bill ON time FOR THE LAST 11 MONTHS. There is NO REASON TO MAKE us put up A Deposit. We lost 1 INCOME IN DUR House & still only 1 INCOME. What do you want the Public Utility Commission to do about your complaint?  
(Use additional paper if need more space).

Waive the Deposit THE PPL COMPANY IS trying to Impose. We Have NEVER Had this problem Before, & Have Been Able to ADJUST OUR Household expenses AROUND 1 INCOME. We Have 2 children & Imposing the Deposit would CAUSE further Hardship.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Shirlene Plante  
Signature

June 2, 2003  
Date

Continued on next page

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_

Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

We CAN'T AFFORD AN ATTORNEY, BUT  
IF I HAVE TO, I WILL GO TO THE  
GOVERNOR'S OFFICE & CONTACT THE  
LOCAL NEWS TO HELP US.

Mail to:

Secretary

Pennsylvania Public Utility Commission

P. O. Box 3265

Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

It is obvious at this point that its clearly  
Not Required for us to put up A Deposit.

It is also obvious that PPL simply just  
WANT to Hang on to more of our money.

We tried to get setup on a Budget Plan  
& they said we didn't Qualify.

Helping families in financial Difficulties  
Does Not Mean slap them with more  
penalties, & punish them because they  
are struggling.

4 Thank you for your  
Help in this matter.

cc to: File

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: JUNE 24, 2003

C-20030471

PPL ELECTRIC UTILITIES CORPORATION  
PAUL E RUSSELL GEN COUNSEL  
TWO N 9TH ST  
ALLENTOWN PA 18101-1179

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by SHIRLENE PLANTE. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

DOCUMENT  
FOLDER

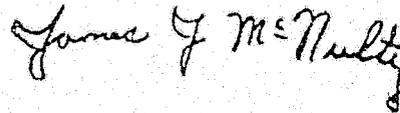
JUNE 24, 2003

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,

A handwritten signature in cursive script that reads "James J. McNulty".

James J. McNulty  
Secretary

JH

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: JUNE 24, 2003

SHIRLENE PLANTE  
Complainant

VS.

PPL ELECTRIC UTILITIES  
CORPORATION  
Respondent

Complaint Docket  
No. C-20030471

DOCUMENT  
FOLDER  
DOCKETED  
JUN 23 2003

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FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

---

TO: PPL ELECTRIC UTILITIES CORPORATION

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

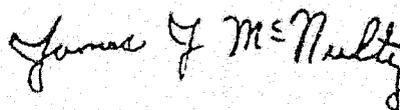
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

LAW OFFICES  
**MITCHELL, MITCHELL, GRAY & GALLAGHER**

A PROFESSIONAL CORPORATION

10 West Third Street

Williamsport, Pennsylvania 17701-6513

C. Edward S. Mitchell  
Richard A. Gray  
Robert A. Gallagher  
Gary L. Weber  
Bret J. Southard  
Darryl R. Wishard

Jacob Neafie Mitchell  
1919-1996

Telephone: (570) 323-8404  
Facsimile: (570) 323-8585  
Email: [mrjgpc@mmgglaw.com](mailto:mrjgpc@mmgglaw.com)  
Web Page: [MMGGLaw.com](http://MMGGLaw.com)

BTL

ORIGINAL

July 14, 2003

Direct Email: [glw@mmgglaw.com](mailto:glw@mmgglaw.com)

RECEIVED

JUL 16 2003

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

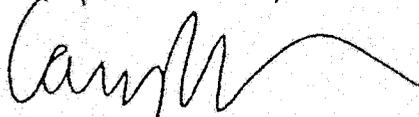
RE: Shirlene Plante v. PPL Electric Utilities  
Corporation  
Docket No. C-20030471

Dear Secretary McNulty:

Enclosed please find an original and two photocopies of the Answer of PPL Electric Utilities to Formal Complaint of Shirlene Plante for filing in the above-captioned case.

Very truly yours,

MITCHELL, MITCHELL, GRAY & GALLAGHER  
a professional corporation

  
Gary L. Weber

GLW:bgh

Enclosures

pc w/enc: Shirlene Plante  
Deidre Bilger

DOCUMENT  
FOLDER

**ORIGINAL**

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: June 24, 2003

SHIRLENE PLANTE,  
Complainant

: Complaint Docket  
: No. C-20030471

**RECEIVED**

JUL 16 2003

vs.

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

PPL ELECTRIC UTILITIES  
CORPORATION,  
Respondent

**ANSWER OF PPL ELECTRIC UTILITIES CORPORATION TO FORMAL  
COMPLAINT OF SHIRLENE PLANTE**

1. Admitted.

2. Denied as stated; the correct name of the Respondent is PPL Electric Utilities Corporation ("PPL").

3. After reasonable investigation, PPL is without knowledge or information sufficient to form a belief as to whether Complainant can afford a security deposit.

Admitted that a security deposit was imposed because Complainant was late in payment of electric bills. Said deposit was imposed under the procedures set forth in 52 Pa. Code Section 56.41 and pursuant to Rule 2D of PPL's approved tariff. Pursuant to its tariff, PPL is permitted to collect a security deposit or other guarantee of payment whenever the customer is late in paying two consecutive bills or has paid late on three or more bills within the previous twelve months. On the date the security deposit was imposed, August 23, 2002, Complainant had an unpaid electric account balance of \$240.26. In the 12 months prior to the imposition of the security deposit, Complainant paid her electric bills late, or not at all, on 10 separate occasions.

Denied that Complainant paid electric bills in a timely manner after the imposition

DOCUMENT  
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**DOCKETED**  
JUL 21 2003

of the security deposit. To the contrary, Complainant continued to make her payments late, and maintained a balance on her account, with respect to bills rendered on August 23, 2002, September 24, 2002, October 23, 2002, February 25, 2003, April 24, 2003 and May 23, 2003.

Denied that no reason exists to impose a security deposit on Complainant. To the contrary, the security deposit imposed by PPL is intended to insure payment of future electric bills by customers, like Complainant, who have repeatedly made late or no payments of electric bills, and it is further intended to protect PPL from losses resulting from a customer's failure to pay bills.

4. This is a request for relief to which no response is required. To the extent any response is required, it is denied that Complainant is entitled to the relief requested.

WHEREFORE, PPL Electric Utilities Corporation requests that the Commission deny the relief requested by Complainant and dismiss the Complaint.

MITCHELL, MITCHELL, GRAY & GALLAGHER  
A Professional Corporation

BY: \_\_\_\_\_

Gary L. Weber ID #37648  
Attorneys for Respondent

10 West Third Street  
Williamsport, PA 17701

(570) 323-8404  
(570) 323-8585 - FAX  
glw@mmgglaw.com

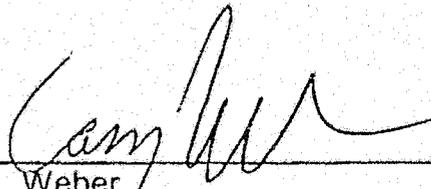


CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the participants, listed below, in accordance with the requirements of Section 1.54 (relating to service by a participant).

Shirlene Plante  
P.O. Box 1191  
Gouldsboro, PA 18424

Dated this 14th day of July, 2003.



---

Gary L. Weber  
Counsel for PPL Electric Utilities Corporation



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge  
P.O. Box 3265, Harrisburg, PA 17105-3265  
November 5, 2003

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: C-20030471

(See attached list)

DOCUMENT  
FOLDER

DOCKETED

NOV 12 2003

Shirlene Plante v. PPL Electric Utilities Corporation  
Dispute regarding security deposit.

Telephone Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial telephone hearing  
Date: Thursday, December 18, 2003  
Time: 10:00 a.m.  
Presiding: Administrative Law Judge Ember Jandebaur  
Room 317  
Scranton State Office Building  
100 Lackawanna Avenue  
Scranton, PA 18503  
Telephone: (570) 963-4818  
Fax: (570) 963-3310

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

At the above date and time, the Presiding Officer will contact the parties as follows:

Shirlene Plante	570.848.5155
Gary L. Weber, Esquire	570.327.5507

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 3 days before the hearing.

*Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.*

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Jandebour  
Herbert Nurick, Mediator  
Susan Licon  
Beth Plantz  
Docket Section  
Calendar File

ORIGINAL

LAW OFFICES  
MITCHELL, MITCHELL, GRAY & GALLAGHER  
A PROFESSIONAL CORPORATION  
10 West Third Street  
Williamsport, Pennsylvania 17701-6513

Jacob Neafie Mitchell  
1910-1996

Telephone: (570) 323-8404  
Facsimile: (570) 323-8585  
Email: mmggpc@mmgglaw.com  
Web Page: MMGGLaw.com

Direct Email: glw@mmgglaw.com

RECEIVED

2003 DEC 18 AM 10:21  
C. Edward S. Mitchell  
Richard A. Gray  
Robert P. Gallagher  
J. J. Weber  
Bret J. Southard  
Darryl R. Wischard  
SECRETARY'S BUREAU

December 17, 2003

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

DOCUMENT  
FOLDER

RE: Shirlene Plante v. PPL Electric Utilities  
Corporation  
Docket No. C-20030471

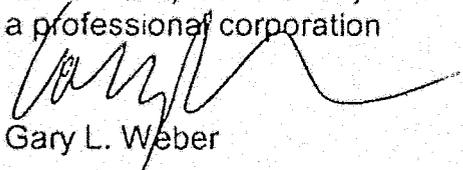
Dear Secretary McNulty:

Enclosed please find for filing in the above-referenced matter an original and three (3) copies of a Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL Electric Utilities Corporation respectfully requests that this docket be terminated.

Very truly yours,

MITCHELL, MITCHELL, GRAY & GALLAGHER  
a professional corporation



Gary L. Weber

GLW:bgh

Enclosures

pc w/enc: Shirlene Plante  
Deidre Bilger  
Cindy Rindock  
ALJ Ember Jandebeur, via fax 963-3310  
Susan Licon

52

RECEIVED

2003 DEC 18 AM 10:28

SECRETARY'S BUREAU

SHIRLENE PLANTE,

Complainant

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent

DATE SERVED: June 24, 2003

:  
: Complaint Docket  
: No. C-20030471  
:

DOCUMENT  
FOLDER

DOCKETED  
JAN 12 2004

CERTIFICATE OF SATISFACTION  
OF COMPLAINT

1. Complainant is Shirlene Plante.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL Electric hereby certifies that the parties to the above-referenced Formal Complaint, now pending before the Pennsylvania Public Utility Commission, have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL Electric:
  - A. Complainant has moved from the property in question and the security deposit issue raised in the complaint has been resolved.
  - B. Complainant has agreed to withdraw the complaint with prejudice.

ORIGINAL

WHEREFORE, PPL Electric respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

BY: 

Gary L. Weber  
Attorney for PPL Electric Utilities

10 West Third Street  
Williamsport, PA 17701

(570) 323-8404

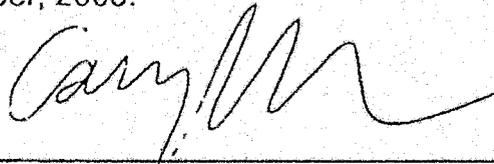
Dated: December 17, 2003

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the participants, listed below, in accordance with the requirements of Section 1.54 (relating to service by a participant).

Shirlene Plante  
P.O. Box 665  
Colonial Beach, VA 72443

Dated this 17<sup>th</sup> day of December, 2003.



---

Gary L. Weber  
Counsel for PPL Electric Utilities Corporation

COMMONWEALTH OF  
PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: December 23, 2003

SUBJECT: Certification of Satisfaction Filed  
C-20030471 Shirlene Plante v. PPL Electric Utilities Corporation

TO: Wanda Zeiders,  
Docket Management

FROM: Susan Licon, Scheduling Officer  
Office of Administrative Law Judge

On December 18, 2003, a Certificate of Satisfaction was filed in the above-captioned proceeding by Gary L. Weber, Esquire. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ Ember Jandebaur  
Elzy Ditzler  
Beth Plantz  
Case File

DOCUMENT  
FOLDER

DOCKETED  
JAN 15 2004

RECEIVED

2003 DEC 18 AM 10:21  
SECRETARY'S BUREAU

L. Edward S. Mitchell  
Richard A. Gray  
Robert J. Gallagher  
Gary L. Weber  
Bret J. Southard  
Darryl R. Wisard

LAW OFFICES  
MITCHELL, MITCHELL, GRAY & GALLAGHER  
A PROFESSIONAL CORPORATION

10 West Third Street  
Williamsport, Pennsylvania 17701-6513

Telephone (570) 323-8404  
Facsimile (570) 223-8585  
Email: mmggpc@mmgglaw.com  
Web Page: MMGGLaw.com

COPY

OFFICE GENERAL

03 DEC 18 AM 11:50

Jacob Neafie Mitchell  
1919-1996

PA PUC

Direct Email: glw@mmgglaw.com

December 17, 2003

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

RE: Shirlene Plante v. PPL Electric Utilities  
Corporation  
Docket No. C-20030471

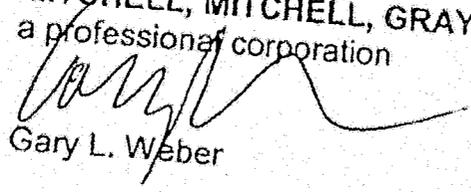
Dear Secretary McNulty:

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Because all legal and factual issues in this proceeding have been resolved, PPL Electric Utilities Corporation respectfully requests that this docket be terminated.

Very truly yours,

MITCHELL, MITCHELL, GRAY & GALLAGHER  
a professional corporation

  
Gary L. Weber

GLW:bgh

Enclosures

pc w/enc: Shirlene Plante  
Deidre Bilger  
Cindy Rindock  
ALJ Ember Jandebaur, via fax 963-3310  
Susan Licon

RECEIVED

2003 DEC 18 AM 10:27

SECRETARY'S BUREAU  
SHIRLENE PLANTE,

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

RECEIVED

OFFICE OF THE SECRETARY

DATE SERVED 03 June 24, 2003 50

Complainant

PA PUC

: Complaint Docket

: No. C-20030471

vs.

PPL ELECTRIC UTILITIES  
CORPORATION,  
Respondent

**CERTIFICATE OF SATISFACTION  
OF COMPLAINT**

1. Complainant is Shirlene Plante.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL Electric hereby certifies that the parties to the above-referenced Formal Complaint, now pending before the Pennsylvania Public Utility Commission, have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL Electric:
  - A. Complainant has moved from the property in question and the security deposit issue raised in the complaint has been resolved.
  - B. Complainant has agreed to withdraw the complaint with prejudice.

WHEREFORE, PPL Electric respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

BY: 

Gary L. Weber  
Attorney for PPL Electric Utilities

10 West Third Street  
Williamsport, PA 17701

(570) 323-8404

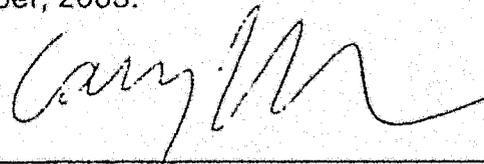
Dated: December 17, 2003

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the participants, listed below, in accordance with the requirements of Section 1.54 (relating to service by a participant).

Shirlene Plante  
P.O. Box 665  
Colonial Beach, VA 72443

Dated this 17<sup>th</sup> day of December, 2003.



---

Gary L. Weber  
Counsel for PPL Electric Utilities Corporation

# OALJ Hearing Report

Please Check Those Blocks Which Apply

Docket No.:	C-20030471		YES	NO
		Prehearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Case Name:	Shirlene Plante v. PPL Electric Utilities Corp	Hearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Testimony Taken:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Concluded:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Location:	SCR	Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Estimated Add'l Days:		
Date:	December 18, 2003	RECORD CLOSED:	<input type="checkbox"/>	<input type="checkbox"/>
ALJ:	Ember Jandebeur	DATE:		
		Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reporting Firm:	Commonwealth Reporting	DATE:		
		Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
OFF RECEIVED OALJ 04 JAN -2 11:12:40 PA PUC		REMARKS: <i>Atty Weber called to say complainant with-drew complaint - I have not rec'd confirmation rec'd &amp; deliv. 2/31 7:53icon ygt.</i>		
		PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.		

DOCUMENT

Name and Telephone Number	Address	Who are you representing?			
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">City</td> <td style="width: 33%;">State</td> <td style="width: 33%;">Zip</td> </tr> </table>	City	State	Zip	
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Check this box if additional parties or attendees appear on back of form.

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Reporter's Signature

*Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.*