

AA.000090.00000 (40/40)

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Deborah Scott  
v.  
PECO Energy Company

Z-01643055

2005 JAN 20 AM 9:14  
SECRETARY'S BUREAU

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PREHEARING ORDER

An Initial Telephonic Hearing in this case is scheduled for Tuesday, February 8, 2005 at 10.00 a.m. Your case is one of several cases scheduled for this day. You must be available when contacted by the presiding officer or your case will be dismissed. If you will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least five (5) business days before the hearing.

The parties are hereby directed to comply with the following requirements:

1. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five (5) business days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changes of hearing dates must be sent to me and all parties of record. The correct address is: Amanda Rumsey, Pennsylvania Public Utility Commission, P O Box 3265, Harrisburg, PA 17105-3265. Changes are granted only in rare situations where good cause exists.

2. Commission policy promotes settlements. 52 Pa. Code §5.231(a). The utility will contact you at least one week before the scheduled hearing to talk over a possible settlement of this case. Even if you are unable to settle this case, you may still resolve

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many questions or issues during your talks. If an agreement is reached, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

3. The Pennsylvania Legislature has recently enacted the Responsible Utility Customer Protection Act. 66 Pa. C.S. §1401 *et seq*, which may be applied to your case. This new law provides strict guidelines as to how the Commission must handle customer complaints. The application of this law is likely to result in the issuance of a less favorable payment arrangement than a customer's current payment arrangement. The customer is encouraged to evaluate the merits of the complaint and decide whether to proceed to hearing, actively pursue settlement with the utility or withdraw the complaint.

4. The customer must make regular monthly payments towards their utility bill while their complaint is pending. **FAILURE TO MAKE REGULAR PAYMENTS WILL RESULT IN AN ORDER REQUIRING A CATCH UP PAYMENT EQUAL TO THE AMOUNT OF THE PAYMENTS THAT SHOULD HAVE BEEN MADE.**

5. The customer has the burden of proving that the utility violated Pennsylvania public utility law.

6. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three (3) copies to me at least five (5) business days before the hearing. Proposed exhibits should be properly pre-marked for identification purposes.

7. At the hearing, the customer must be prepared to testify about the total gross income of all adult residents of the household. This includes the following:

- (a) income from salaries, wages, tips or other compensation;
- (b) pension, retirement or social security benefits;
- (c) Supplemental Security Income (SSI);
- (d) unemployment compensation benefits;
- (e) workers' compensation benefits;
- (f) alimony;
- (g) child support;

- (h) public assistance; and
- (i) any other source(s) of income.

8. To assist the customer in providing necessary income and expense information, three (3) copies of a budget information form are enclosed. The customer must fill out this form; and return one (1) completed copy to me; send one (1) completed copy to the attorney for the utility at least five (5) business days before the hearing and you should keep one (1) completed copy for yourself.

9. The utility must prepare and submit the following documents at least one week before the hearing:

- (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less;
- (b) a copy of the most recent BCS decision, if any
- (c) a service usage comparison report for the same period as the account statement; and
- (d) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

10. Pursuant to 52 Pa. Code §§ 1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa.Code §1.24(b).

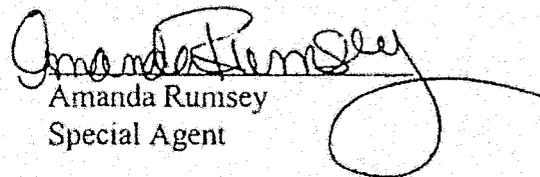
11. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa. Code §5.421. You must submit your written application to me sufficiently in advance of the hearing date so that the other parties will have the required ten (10)

days notice to answer or object, and so that you will have enough time to receive the subpoena and serve it.

**12. THIS CASE WILL BE DISMISSED IF YOU DO NOT PARTICIPATE IN THE HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.**

13. Although the hearing is being conducted telephonically for the convenience of the parties, it is still a formal hearing and will be conducted in accordance with the Commission's Rules of Practice and Procedure.

Date: January 19, 2005

  
Amanda Rumsey  
Special Agent



Monthly Household Expenses

Amount

Balance

Owed

Rent/mortgage

\$ \_\_\_\_\_

\$ \_\_\_\_\_

Electric

\_\_\_\_\_

\_\_\_\_\_

Gas

\_\_\_\_\_

\_\_\_\_\_

Telephone

\_\_\_\_\_

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Water

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\_\_\_\_\_

Sewage

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Trash pickup

\_\_\_\_\_

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Cable television

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Food (Other than food stamps)

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\_\_\_\_\_

Clothing

\_\_\_\_\_

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Automobile:

    Loan payment

\_\_\_\_\_

\_\_\_\_\_

    Gasoline

\_\_\_\_\_

\_\_\_\_\_

    Repairs & maintenance

\_\_\_\_\_

\_\_\_\_\_

    Car insurance

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\_\_\_\_\_

Other transportation:

    Bus

\_\_\_\_\_

\_\_\_\_\_

    Taxicabs

\_\_\_\_\_

\_\_\_\_\_

    Jitneys

\_\_\_\_\_

\_\_\_\_\_

Insurance premiums:

    Renters'/homeowners' insurance

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\_\_\_\_\_

    Life insurance

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\_\_\_\_\_

    Medical insurance

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Medical bills:

    Doctors

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    Dentists

\_\_\_\_\_

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    Hospitals

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    Prescriptions

\_\_\_\_\_

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List credit cards & charge accounts:

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List loan payments:

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List other expenses:

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\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Total:

\$ \_\_\_\_\_

\$ \_\_\_\_\_

**Legal Department**

Exelon Business Services Company  
2301 Market Street/ S23-1  
PO Box 8699  
Philadelphia, PA 19101-8699

Telephone 215.841.5544  
Fax 215.568.3389  
www.exeloncorp.com

**Business Services  
Company**

Direct Dial: 215.841.6841  
Fax: 215.568.3389  
February 3, 2005

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Second Floor  
Harrisburg, PA 17120

COPY

**Re: Deborah Scott v. PECO Energy Company**  
**Docket Number: Z-01643055**

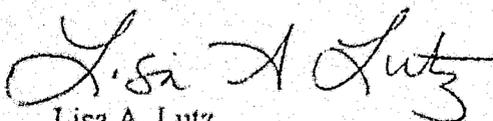
Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), PECO Energy Company certifies that the parties in the above referenced complaint have reached an accord.

By copy of this letter, I am alerting the Complainant of her right to object to the closing of this matter in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,



Lisa A. Lutz  
Counsel for PECO Energy Company

Cc: Ms. Deborah Scott  
Special Agent Amanda N. Rumsey  
Susan Licon

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FEB-03-1 11:19:01  
SECRETARY'S OFFICE

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: February 9, 2005  
SUBJECT: Z-01643055 Deborah Scott v. PECO Energy Company  
TO: Wanda Zeiders  
Docket Management  
FROM: Susan Licon, Scheduling Officer  
Office of Administrative Law Judge

On February 8, 2005, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ Amanda N. Rumsey  
Beth Plantz  
Case File

DOCUMENT  
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FEB 25 2005

**Chapter 56 Hearing Report**

Please Check Those Blocks Which Apply

Docket No	Z-01643055		YES	NO
Case Name	Deborah Scott v. PECO Energy Company	Prehearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
		Hearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
		Testimony Taped:	<input type="checkbox"/>	<input type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input type="checkbox"/>
		Hearing Concluded:	<input type="checkbox"/>	<input type="checkbox"/>
Location:	Harrisburg	Further Hearing Needed:	<input type="checkbox"/>	<input type="checkbox"/>
		Estimated Add'l Days:		
Date	February 8, 2005			
		RECORD CLOSED:	<input type="checkbox"/>	<input type="checkbox"/>
Special Agent:	SA Amanda N. Rumsey	DATE:		
		Briefs to be Filed:	<input type="checkbox"/>	<input type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input type="checkbox"/>
		REMARKS:	Parties settled prior to hearing CS to be filed by utility	

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FEB 16 2005

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address			Who are you representing?
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

**Legal Department**

Exelon Business Services Company  
2301 Market Street / 523-1  
PO Box 8699  
Philadelphia PA 19101 8699

Telephone 215 841 5544  
Fax 215 558 3389  
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Business Services  
Company

Direct Dial. 215 841 6841

February 22, 2005

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

**ORIGINAL**

RE: **Deborah Scott v. PECO Energy Company**  
**Pa. PUC Docket No.: Z-01643055**

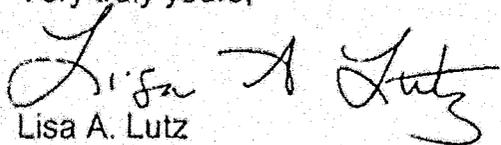
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Dear Secretary McNulty:

Enclosed is a copy of Withdrawal of Complaint signed by the Complainant in the above-referenced case. The Complainant has agreed to withdraw the complaint without prejudice. Please send me a final order or closing notice in this matter.

Thank you for your help and if you have any questions regarding this request, please call my direct dial number (215) 841-6841.

Very truly yours,



Lisa A. Lutz  
Counsel for PECO Energy Company

LAL/zr

Enc

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FEB 24 11:12  
SECRETARY'S OFFICE

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ORIGINAL

WITHDRAWAL OF  
PENNSYLVANIA PUBLIC UTILITY COMMISSION FORMAL COMPLAINT  
Deborah Scott v. PECO Energy Company  
Docket Number: Z-01643055

The circumstances causing the above Pennsylvania Public Utility Commission  
formal complaint have been resolved, and I wish to withdraw this complaint.

Deborah Scott  
Deborah Scott

Feb. 17, 2005  
Date

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MAR 16 2005

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SECRET  
MAR 16 2005  
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