

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Betty Jean Graybeal

v.

Covista, Inc.

**DOCKETED**  
JAN 10 2007

C-20055287

DOCUMENT  
FOLDER

ORDER APPROVING WITHDRAW OF COMPLAINT

On August 15, 2005, Ms. Betty Jean Graybeal ("Complainant") filed a formal Complaint against Covista, Inc. ("Covista" or "Respondent") disputing various charges on her bill for telecommunications services supplied by Covista. Ms. Graybeal alleged that she has been unjustly charged for her telecommunications services and requested relief from the Pennsylvania Public Utility Commission ("PUC" or "Commission").

On October 3, 2005, Covista filed a response which delineated all issues raised by Ms. Graybeal and alleged that all of Ms. Graybeal's issues have been addressed. Covista stated that no further action is necessary.

A telephonic hearing was scheduled for February 24, 2006 in this matter. Ms. Graybeal sent correspondence requesting that this telephonic hearing be rescheduled. A prehearing order was issued dated January 19, 2006. The prehearing order, among other things, provided instruction on rescheduling the proceeding. On February 27, 2006, I received Ms. Graybeal's request to reschedule the hearing. By Order dated February 28, 2006, the matter was continued.

A notice dated March 1, 2006, rescheduled the telephonic hearing to April 19, 2006 at 10 a.m. On April 6, 2006, I received correspondence from Ms. Graybeal stating that she has come to an accord with Covista over this matter. Contained in Ms. Graybeal's correspondence was a letter from Mr. Philip Adams, Jr., Esquire on behalf of Covista. Mr. Adams' letter requested Ms.

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Graybeal to promptly notify the Commission that her complaint is dismissed, to provide appropriate documentation to withdraw her complaint and to send a signed copy of the letter confirming the agreement to the attention of Mr. Adams. What Ms. Graybeal did was send the letter confirming the agreement to me and her hand written letter stating she has satisfied her dispute with Covista.

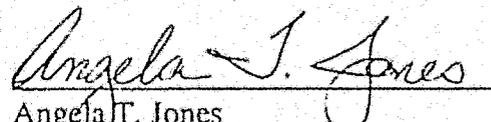
Pursuant to 52 Pa. Code § 1.82 a petition for leave to withdraw the complaint ("Petition") is the appropriate document to file by a party that wishes to terminate the matter prior to a final decision by the Commission. Pursuant to 52 Pa. Code § 5.24(a), "If the respondent satisfies a formal complaint either before or after a hearing, a statement to that effect signed by the complainant shall be filed with the Commission setting forth that the complaint has been satisfied and that the complaint is withdrawn." By this Order I am acknowledging the compliance of 52 Pa. Code § 5.24(a) regarding this proceeding.

THEREFORE,

IT IS ORDERED:

1. That the Complaint filed by Ms. Betty Jean Graybeal at Docket No. C-20055287 is has been satisfied and said Complaint is deemed withdrawn.
2. That this case at Docket No. C-20055287 shall be marked closed.

Date: April 10, 2006

  
Angela T. Jones  
Administrative Law Judge

May 17, 2006

C-20055287

BETTY JEAN GRAYBEAL  
 14 MORWOOD ROAD  
 TELFORD PA 18969

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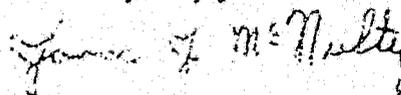
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 MAY 17 2006

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TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,



James J. McNulty  
 Secretary

cc: All parties of Record  
 Office of ALJ

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