



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

January 23, 2002

DOCUMENT  
FOLDER

Z-00982173

LAURETO FARINAS ESQUIRE  
PHILADELPHIA GAS WORKS  
800 WEST MONTGOMERY AVENUE  
PHILADELPHIA PA 19122-2898

**DOCKETED**  
JAN 24 2002

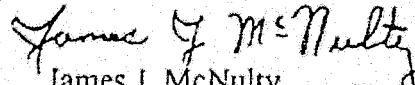
Robin Meehan  
v.  
Philadelphia Gas Works

Dear Mr. Farinas:

The Commission in the above entitled proceeding served you with a copy of a complaint filed by Robin Meehan at docket number Z-0976553. The complaint should have been docketed to Z-00982173.

Will you please change your records accordingly. We are sorry for this error and hope we have not caused you any inconvenience in this matter.

Very truly yours,

  
James J. McNulty  
Secretary

cc: Office of Administrative Law Judge  
JEP

**Philadelphia Gas Works**  
Legal Department



800 W. Montgomery Avenue, Philadelphia, PA 19122  
Fax: (215) 684-6798

**ORIGINAL**

Laureto A. Farnas, Esq.  
Regulatory Affairs  
Direct Dial: 215-684-6982  
FAX: 215-684-6602  
E-mail: laureto.farnas@pgworks.com

February 7, 2002

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

RECEIVED  
MAR 05 2002

RE: Robin Meehan v. PGW, Docket No. Z-00982173 formerly  
Robin Meehan v. PGW, Docket No. Z-00976553

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

Pennsylvania Public Utility Commission answer was filed originally under Docket number Z-00976553.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

Enclosures

cc. Robin Meehan  
Les Fyock  
Linda Pereira

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FEB 08 2002  
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

63

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ORIGINAL

Robin Meehan

v.

Philadelphia Gas Works

:  
:  
:  
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:

Docket No. Z - 00982173

DOCKETED  
MAR 5 2002

Answer of Philadelphia Gas Works

DOCUMENT  
FOLDER

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following

1. Admitted.
2. Admitted.
3. Denied. PGW denies that averments contained in Paragraph 3 of the Complaint concerning the responsibility for billing at the service address. PGW further denies that it failed in attempting to gain access to service address to terminate service. PGW records show that PGW first obtained notification of the request to terminate service on October 31, 2000. The date scheduled for termination of service was for November 11, 2000 at the service address located at 5843 Newtown Avenue. Gas Service was terminated at the curb because PGW was unable to gain access to the property. (See Exhibit "A") PGW has subsequently re-calculated the bill back to November 11, 2000, based upon a gas usage analysis, which is attached hereto as Exhibit "B". The last actual meter reading at that service address was October 13, 1997. A decision of the Bureau of Consumer Services ("BCS") dated October 22, 2001, which is attached hereto as Exhibit "C", provided a waiver of late payment charges and a payment arrangement on the outstanding balance consisting of monthly budget of \$378 plus \$31.00 per month.
4. Denied. The averments in Paragraph 4 of the Complaint are either conclusions or a request for relief to which no response is required. PGW therefore denies the averments in Paragraph 4.

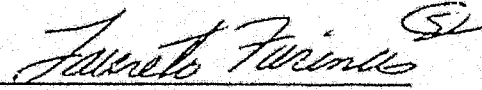
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Wherefore, PGW respectfully requests that this Commission find against the Complainant, and affirm the decision of the BCS in this matter.

Respectfully submitted,

February 7, 2002

Handwritten signature of Laureto A. Farinas in cursive script, with a circled 'S' or similar mark at the end.

Laureto A. Farinas, Esq.  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122

# EXHIBIT A

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**Completion - G-G Turn off (Oil At Meter)**

5053504751 Initiated on 10/31 by Kominski, Raymond

Order Type: Turn Off Turn off (Oil At Meter) Fid Order: (1) 6676327098 Canceled

Status: Voided on 11/11/2000 12:30 by Mobjaup, Upload MUP Status: CGI

Service Point: 9972431773 Conn Off G-GS, GSR, MTR 1764988, 07/14/01 5139.0000 CCF R N

Acct/Premise: 0061 1744 4206 Meehan, Robin / 5843 Newtown Ave/Philadelphia, Pa

Order Date: 11/1/2000 SP Location: [ ]

Effective Date/Time: 11/1/2000 8:59 am Service Person: 009355 Mileage: 0

Work Done: 11/1/2000 Site Arrival Time: 12:00 am

Comments: CGI AT PROPERTY. SHUT GAS OFF AT CURB.. Follow-up for 0 at AM

Service Point work Data:

Application Received: [ ] Work Completed: [ ] Days Lost: [ ]

Meter:

MTR 1764988 Int. 585420 AMERICAN, L250

Reading: [ ]

# EXHIBIT B

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Heat & Domestic

GAS USAGE		ANALYSIS OF ACCOUNT		NON-HEATING DAILY USAGE		1.00		CCF PER DAY		(non heating usage / number of days in period)	
Robin Meehan 5843 Newtown Avenue PHILA. PA 19100-0000		ACCOUNT #		61-1744-4206		DOMESTIC USAGE CCF *		HEAT USAGE		NUMBER DEG.DAYS**	
DATES		METER READINGS		NUMBER OF DAYS		USAGE CCF *		1325		C.F.D.D.***	
FROM	TO	FROM	TO	DAYS	USAGE CCF *	1370	2695	1370	1325	16304	8.1
10/13/1997	07/14/2001	2444	5139	1370	2695	1370	2695	1370	1325	16304	8.1
10/13/1997	11/11/2000	2444	4888	1125	2444	1125	2444	1125	1319	12159	10.8
* CCF = hundred Cubic feet		** DEGREE DAYS AN INDEX OF ENERGY CONSUMPTION FOR HEATING.		***CFDD EQUALS CUBIC FEET OF GAS USED PER DEGREE DAY		IT INDICATES THE NUMBER OF DEGREES THE AVERAGE TEMPERATURE DROPS BELOW 65° F.					

# EXHIBIT C

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SECRETARY'S BUREAU

7/01

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
BUREAU OF CONSUMER SERVICES  
P. O. BOX 3265, HARRISBURG, PA 17105-3265  
10/22/01

S.T. No: 0982173

ROBIN MEEHAN  
1224 FULLER ST 1ST FLR  
PHILADELPHIA PA 19111

The Bureau of Consumer Services (BCS) has completed its investigation into your informal complaint. Attached is the decision resulting from that investigation. We have also sent a copy of this decision to your utility company. This decision is binding on all parties, and unless you or the company appeal this decision, it will become final 20 days after the date of this letter.

If you do not agree with this decision you can appeal it by filing a formal complaint. Complete and return the attached Notification of Intent to Appeal within 20 days of the date indicated on the form. The Commission will mail you formal complaint forms. When you complete and return the formal complaint forms your appeal will begin. The Commission will assign your complaint to an Administrative Law Judge, and a hearing date will be scheduled.

You do not need a lawyer to file an appeal.

You must make all of the payments required by this decision. If you do not make these payments the utility company is permitted to terminate your utility service.

If you have any questions about the terms and conditions of this decision or about the Public Utility Commission's appeal procedures you may call 1-800-692-7380.

Sincerely,  
*Mikole Rivera*  
Mikole Rivera  
Utility Complaint Investigator

Enclosure  
PGW  
6117444206

OCT. 25. 2001 12:35PM

PJC PHILA

NO 9775 P. 33

INFORMAL COMPLAINT DECISION  
BUREAU OF CONSUMER SERVICES, RESIDENTIAL TERMINATION UNIT  
THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

Date: 10/22/01

ROBIN MEEHAN  
1224 FULLER ST 1ST FLR  
PHILADELPHIA PA 19111

S.T. No: 0982173

Acct. No: 6117444206

PGW

-----

You contacted the Public Utility Commission asking for help in preventing the termination of your utility service. The Residential Termination Unit looked into your records with the company and decided that:

-- Your total account balance is \$1,880.30. This balance does not include any payments or bills sent out on or after JULY 19, 2001.

-- Beginning in NOVEMBER 16, 2001 you must pay a special budget amount of \$109.00 per month. This amount may change depending on any change in the amount of service you use.

-- This special budget amount includes a regular budget amount of \$78.00 per month, which is based on your monthly usage, plus \$31.00 that will be paid toward the account balance.

-- You must make all payments by the due date of each month's bill and continue making the payments until you pay the account in full.

-- The company will not charge late payment fees to your account as long as you pay according to this decision. However, the company may apply late payment fees if you do not pay on time or if you do not keep this agreement.

-- The Company has special programs that may help you to pay your bill. If you do qualify for these programs, the Company may lower your monthly bill. If the Company enrolls you in a special program, they will tell you the new amount you need to pay each month. You should pay that amount instead of the amount in this decision.

You are advised to contact the Department of Public Welfare and other available social agencies for financial energy assistance.

Mikole Rivera  
Utility Termination Investigator  
Bureau of Consumer Services  
PA Public Utility Commission

**NOTIFICATION OF INTENT TO APPEAL**  
(Request For Formal Complaint Forms)

Notice to Customer:

If you sign and return this form, you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within 20 days of 10/22/01. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may pursue the termination of your service.

Thank You  
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services.  
Please send formal complaint forms to me at the following address:

Customer name and address: ROBIN MEEHAN  
(Please correct any mistakes.) 1224 FULLER ST 1ST FLR  
PHILADELPHIA PA 19111

\_\_\_\_\_  
(Area Code) Telephone Number Signature

Mail this completed form to:

Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

ST Number:	0982173	Date of mailing:	10/22/01
Company:	PGW		

REVISED 12/97

VERIFICATION

I, Linda Pereira, hereby declare that I am a Customer Review Officer with the Philadelphia Gas Works; that as such, I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Response are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18. Pa. C.S. §4904, pertaining to false statements to authorities.

Date: February 7, 2002

\_\_\_\_\_  
Linda Pereira

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

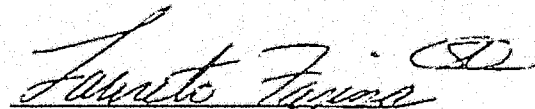
Service List:

For Complainant:

Robin Meehan  
1224 Fuller Street, Apt. #1  
Philadelphia, PA 19111

Laureto Farinas, Esq.  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122

February 7, 2002



Laureto A. Farinas, Esq.  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122

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COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge  
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

February 20, 2002

In Re: Z-00982173

(See attached list)

Robin Meehan v. Philadelphia Gas Works

Billing dispute.

Hearing Notice

This is to inform you that a hearing on the above-captioned case will be held as follows:

Type: Initial hearing

Date: Wednesday, May 29, 2002

Time: 10:00 a.m.

Location: In an available hearing room  
Philadelphia State Office Building  
Broad and Spring Garden Streets  
Philadelphia, Pennsylvania

Presiding: Administrative Law Judge Herbert Smolen  
1302 Philadelphia State Office Building  
1400 West Spring Garden Street  
Philadelphia, PA 19130  
Telephone: (215) 560-2105  
Fax: (215) 560-3133

DOCUMENT  
FOLDER

DOCUMENT  
FEB 21 2002

Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Smolen  
Judy Weaver, Scheduling Officer  
Beth Plantz  
Docket Section  
Calendar File



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge  
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

March 28, 2002

In Re: Z-00982173

(See letter dated 02/20/02)

Robin Meehan v. Philadelphia Gas Works

Billing dispute.

Hearing Cancellation/Reschedule Notice

This is to inform you that the initial hearing on the above-captioned case previously scheduled for Wednesday, May 29, 2002 at 10:00 a.m. has been canceled.

The hearing has been rescheduled as follows:

Type: Initial hearing  
Date: Tuesday, July 16, 2002  
Time: 10:00 a.m.  
Location: In an available hearing room  
Philadelphia State Office Building  
Broad and Spring Garden Streets  
Philadelphia, Pennsylvania  
Presiding: Administrative Law Judge Herbert Smolen  
1302 Philadelphia State Office Building  
1400 West Spring Garden Street  
Philadelphia, PA 19130  
Telephone: (215) 560-2105  
Fax: (215) 560-3133

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FOLDER

**DOCKETED**  
APR 01 2002

Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

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- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Smolen  
Judy Weaver, Scheduling  
Beth Plantz  
Docket Section  
Calendar File



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge  
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

REP

April 10, 2002

In Re: Z-00982173

(See letter dated 03/28/02)

Robin Meehan v. Philadelphia Gas Works

Billing dispute.

Changed Hearing Notice

This is to inform you that the presiding officer has been changed from Administrative Law Judge Herbert Smolen to Administrative Law Judge Allison K. Turner. Judge Turner will preside over the hearing.

Type: Initial hearing

Date: Tuesday, July 16, 2002

Time: 10:00 a.m.

Location: In an available hearing room  
Philadelphia State Office Building  
Broad and Spring Garden Streets  
Philadelphia, Pennsylvania

Presiding: Administrative Law Judge Allison K. Turner  
1302 Philadelphia State Office Building  
1400 West Spring Garden Street  
Philadelphia, PA 19130  
Telephone: (215) 560-2105  
Fax: (215) 560-3133

DOCUMENT  
FOLDER

**DOCKETED**  
APR 11 2002

Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Turner  
Judge Smolen  
Bruce Bigelow, Mediator  
Judy Weaver, Scheduling Officer  
Beth Plantz  
Docket Section  
Calendar File