



**GASCO**  
**DISTRIBUTION SYSTEMS, INC.**

4445 EAST PIKE

ZANESVILLE, OH 43701

OFFICE 740 454-6198

FAX 740 454-7780

ORIGINAL

March 11, 2004

SECRETARY'S BUREAU

CH MAR 15 AM 10:44

Commonwealth of Pennsylvania  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3254

**DOCKETED**  
APR 14 2004

RE: Final Order - C-20016646, et al.

Dear Sirs:

C-20016646 "ET AL"

Pursuant to the Final Order entered on February 28, 2003, the following is the status report required in Paragraph 16 of the order:

16. a. Gasco Distribution Systems, Inc. has installed a new utility billing system and began using this system with the billing of November, 2002 gas. At this time, we began using the bill format suggested by the Office of Consumer Advocate. Copies of the bills currently in use have been provided as a response to 16.b. (No Change to 16.a.)

16. b. Enclosed please find one (1) copy of three (3) actual customer bills: one (1) residential bill, one (1) residential budget-billing bill and one (1) commercial bill (with customer names and account numbers deleted) for our Kane, PA and Claysville, PA customers for the usage month of February 2004.

16. c. To date, we have reviewed the budget customer accounts for the 2003-2004 budget billing period three times. The third review resulted in three hundred sixty-two (362) Kane, PA accounts being reviewed with adjustments being made to zero (0) accounts, and out of two hundred forty-eight (248) Claysville, PA accounts being reviewed, adjustments were made to zero (0) accounts. The budget customers will be reviewed again in April for the 2004-2005 budget billing period which starts with their first payment due in May 2004.

16. d. New tariffs have been prepared for Gasco Distribution Systems, Inc. and were filed with the commission on May 8, 2003. The PPUC approved Gasco Distribution Systems, Inc. tariffs effective July 11, 2003. (No Change to 16.d.)

DOCUMENT  
FOLDER

Pennsylvania Public Utility Commission

March 11, 2004

Page 2

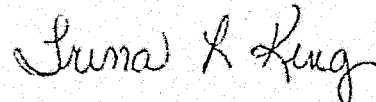
16. e. Attached please find copies of all customer service and billing complaints by Kane Division customers called in to the Zanesville call center during the previous reporting period, and the resolution of each.

16. f. Gasco Distribution Systems, Inc. has filed the following four Affiliated Interest Agreements docketed on June 13, 2003 and is awaiting a final order approving the filings

- 1) Gasco Distribution Systems, Inc. rental agreement with Vintage Properties USA, LLC
- 2) Gasco Distribution Systems, Inc. rental agreement with The Titan Energy Group, Inc.
- 3) Gasco Distribution Systems, Inc.-Claysville, PA Division Gas Sale and Agency Agreement with Gasco, Inc. updating previously approved Affiliate Agreement.
- 4) Gasco Distribution Systems, Inc.-Kane, PA Division Gas Sale and Agency Agreement with Gasco, Inc.

Gasco Distribution Systems, Inc. has submitted data request answers for item 16.f. 1. and item 16.f. 2., which were docketed on March 2, 2004. Gasco anticipates filing the data request answers for the remaining items in the next several days.

Sincerely,



Trina L. King  
Secretary

Cc: Bureau of Consumer Services  
Office of Consumer Advocate



# GASCO

## DISTRIBUTION SYSTEMS, INC.

4445 East Pike  
Zanesville, Ohio 43701  
1-(800)-727-8871  
[www.gascodistribution.com](http://www.gascodistribution.com)

FOR ADDRESS CHANGE WRITE ADDRESS  
ON CHECK AND CHECK BOX

SERVICE ADDRESS

309 HEMLOCK AVENUE

309 HEMLOCK AVE  
KANE PA 16735-1801

ACCOUNT NUMBER	PLEASE PAY BY
[REDACTED]	3/25/04
AMOUNT DUE	AMOUNT PAID
\$ 144.00	

To ensure proper credit to your account, please return this portion with your check or money order made payable to: Gasco Distribution Systems, Inc. Thank You!

Gasco Distribution Systems, Inc.  
P.O. Box 74266  
Cleveland, Ohio 44194-4266

Next Payments  
Due

For questions or service call: 1-(800)-727-8871  
Office Hours: 8:00 am - 5:00 pm M-F  
For Emergencies Call: 1-(877)-234-2726

Billing Summary For:

309 HEMLOCK AVE  
KANE PA 16735-1801

Your Account Number:

Service Address:

309 HEMLOCK AVENUE

Account Balance				\$ 206.74 CR	<b>Budget Payment Plan</b>
Payments and Adjustments as of	2/29/04			\$ 144.00 CR	Monthly Amount
Meter Number	Payments	Adjustments	Other/Labels Fee		\$ 144.00
1	\$ 144.00	\$ 0.00	\$ 0.00		Past Due
Balance at Billing				\$ 350.74 CR	\$ 0.00
<b>Current Charges</b>					<b>Balance</b>
Monthly Customer Charge				\$ 0.00	\$ 144.00
Gas Supply Charges	38 MCF at \$6.53 / MCF			\$ 248.14	<b>Customer Rates</b>
Gas Cost Adjustment Charge	38 MCF at \$2.1717 / MCF			\$ 82.52	How to calculate your total rates per MCF:
Distribution Charge (Tier I)	1 MCF at \$6.1676 / MCF			\$ 6.17	The Gas Supply Charge plus the Gas Cost Adjustment plus the Distribution Charge equal.
(Tier II)	9 MCF at \$2.1625 / MCF			\$ 19.46	
(Tier III)	28 MCF at \$2.1175 / MCF			\$ 59.29	
(Tier IV)					
<b>Total Basic Charges</b>				\$ 415.58	First 1 MCF \$14.869
<b>Total Account Balance</b>				\$ 64.84	Next 9 MCF \$10.8642
<b>Please Pay Total Due By</b>	3/25/04			\$ 144.00	Over 10 MCF \$10.819

A late payment fee will be charged on any total due amounts that remain unpaid after the due date.

Meter Information Next Meter Read on or about 3/26/04

Meter Number	Billing Period		Days	Meter Reading		Gas Used
	From	To		From	To	
1	1/21/04	2/25/04	35	650A	688A	38MCF

Average Monthly Usage: 14 MCF

Average Temperature for Past 12 Months: 43

Total Annual Usage for Past 12 Months is 170 MCF as follows:

MCF CODE	FEB 2004	MAR 2003	APR 2003	MAY 2003	JUN 2003	JUL 2003	AUG 2003	SEP 2003	OCT 2003	NOV 2003	DEC 2003	JAN 2004
A	38	25	15	9	4	1	1	1	12	12	20	32

CODES: A - Actual Reading, E - Estimated Reading, F - Final Reading, O - Customer Reading, C - Corrected Reading, M - Minimum

Please provide any changes or corrections to your mailing address and telephone number below.

Name \_\_\_\_\_

Mailing Address:

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone ( ) \_\_\_\_\_ Work Phone ( ) \_\_\_\_\_

#### Payment Methods

**Mail** – Please return the attached stub along with your check or money order made payable to Gasco Distribution Systems, Inc., P.O. Box 74266, Cleveland, Ohio 44194-4266. PLEASE DO NOT SEND CASH.

**Credit Card** – Call us at 1-800-727-8871 Ext. 17 and arrange to pay with your VISA or Mastercard. There is a \$5.00 convenience fee for each credit card payment.

#### How to Contact Us

**Mail payments only to P.O. Box 74266, Cleveland, Ohio 44194-4266.** Mailing payments to any other address will delay posting to your account.

**Telephone** – Call our emergency line 24 hours a day at 1-877-234-2726 to report an odor of gas or service outage.

**Mail** – All other mail should be sent to: Gasco Distribution Systems, Inc., 4445 East Pike, Zanesville, Ohio 43701-9532

#### If You Have Questions

A rate schedule, an explanation of how to verify the accuracy of the bill and an explanation of the various charges is available for inspection in the Kane Service Center and other bill-paying locations.

Please register any question or complaint about your bill prior to the due date by calling 1-800-727-8871 or by mail to 4445 East Pike, Zanesville, Ohio 43701-9532.

#### Explanation of Billing Terms

**Actual Reading** – A reading from your gas meter (obtained by a meter reader or provided by you)

**Customer Charge** – Monthly charge to recover the Company's fixed costs to provide service, which may include costs for metering, billing, accounting, collections and maintaining and installing facilities. This charge is billed to each Gasco customer as a flat fee per month and does not vary with gas usage or your gas supplier. This rate only applies to certain service areas. For some customers, fixed costs are recovered through the distribution charge.

**CCF** – One hundred (100) cubic feet of gas. This is a measure of gas usage

**CR-CR** following the amount in the amount due box indicates a credit balance on your account.

**Distribution Charge** – Charges for the delivery of natural gas to a retail customer from the point of receipt into the Company's system.

**Estimated Reading** – During months when Gasco does not read your meter, your bill is based on previous gas usage at your service address and average weather conditions during the billing period. We verify the reading the next time we read your meter.

**Gas Cost Adjustment Charge** – The amount billed or credited each month to account for the differences between projected and actual gas supply costs of the Company.

**Gas Supply Charges** – Charges for natural gas supply services to retail customers.

**MCF** – One Thousand (1,000) cubic feet of gas. This is a measure of gas usage

**Late Fee** – Gasco charges a late payment fee of 1.25% per month on any amounts that are not paid by the due date

**State Tax Adjustment Surcharge** – A surcharge on gas rates charged to customers, which permits Gasco to track changes to various state taxes.



# GASCO

## DISTRIBUTION SYSTEMS, INC.

4445 East Pike  
Zanesville, Ohio 43701  
1-(800)-727-8871  
[www.gascodistribution.com](http://www.gascodistribution.com)

FOR ADDRESS CHANGE WRITE ADDRESS  
ON CHECK AND CHECK BOX

SERVICE ADDRESS

529 MAPLE STREET

529 MAPLE STREET  
KANE PA 16735-3219

ACCOUNT NUMBER      PLEASE PAY BY

3/25/04

AMOUNT DUE      AMOUNT PAID

\$ 179.41

To ensure proper credit to your account, please return this portion with your check or money order made payable to Gasco Distribution Systems, Inc. Thank You!

Gasco Distribution Systems, Inc.  
P.O. Box 74266  
Cleveland, Ohio 44194-4266

Waiver Payments  
to

For questions or service call: 1-(800)-727-8871  
Office Hours: 8:00 am - 5:00 pm M-F  
For Emergencies Call: 1-(877)-234-2726

Billing Summary For:

529 MAPLE STREET  
KANE PA 16735-3219

Your Account Number:

Service Address:

529 MAPLE STREET

Account Balance				\$ 346.96		Budget Payment Plan	
Payments and Adjustments as of				2/29/04		Monthly Amount	
Meter Number	Payments	Adjustments	Other/late Fee	\$ 345.12 CR		Past Due	
1	\$ 345.14	\$ 0.00	\$ 0.02			Balance	
Balance at Billing				\$ 1.84		Customer Rates	
Current Charges						How to calculate your total rates per MCF:	
Monthly Customer Charge				\$ 0.00		The Gas Supply Charge plus the Gas Cost Adjustment plus the Distribution Charge equal.	
Gas Supply Charges				16 MCF at \$6.53 / MCF \$ 104.48			
Gas Cost Adjustment Charge				16 MCF at \$2.1717 / MCF \$ 34.75			
Distribution Charge (Tier I)				1 MCF at \$6.1676 / MCF \$ 6.17			
(Tier II)				9 MCF at \$2.1625 / MCF \$ 19.46			
(Tier III)				6 MCF at \$2.1175 / MCF \$ 12.71		First 1 MCF \$14.869	
(Tier IV)						Next 9 MCF \$10.8642	
Total Basic Charges				\$ 177.57		Over 10 MCF \$10.819	
Total Account Balance				\$ 179.41			
Please Pay Total Due By				3/25/04		\$ 179.41	

A late payment fee will be charged on any total due amounts that remain unpaid after the due date.

Meter Information      Next Meter Read on or about 3/27/04

Meter Number	Billing Period		Days	Meter Reading		Gas Used
	From	To		From	To	
1	1/26/04	2/26/04	31	976A	992A	16MCF

Average Monthly Usage: 8 MCF  
Average Temperature for Past 12 Months: 43  
Total Annual Usage for Past 12 Months is 98 MCF as follows:

MCF CODE	FEB 2004	MAR 2003	APR 2003	MAY 2003	JUN 2003	JUL 2003	AUG 2003	SEP 2003	OCT 2003	NOV 2003	DEC 2003	JAN 2004
A	16	12	9	6	3	1	2	3	7	8	13	18

CODES      A - Actual Reading      E - Estimated Reading      F - Final Reading  
                 O - Customer Reading      C - Corrected Reading      M - Minimum

Please provide any change or corrections to your mailing address and telephone number below.

Name \_\_\_\_\_

Mailing Address:

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone ( ) \_\_\_\_\_ Work Phone ( ) \_\_\_\_\_

#### Payment Methods

**Mail** – Please return the attached stub along with your check or money order made payable to Gasco Distribution Systems, Inc., P.O. Box 74266, Cleveland, Ohio 44194-4266. **PLEASE DO NOT SEND CASH.**

**Credit Card** – Call us at 1-800-727-8871 Ext. 17 and arrange to pay with your VISA or Mastercard. There is a \$5.00 convenience fee for each credit card payment.

#### How to Contact Us

**Mail payments only to P.O. Box 74266, Cleveland, Ohio 44194-4266. Mailing payments to any other address will delay posting to your account.**

**Telephone** – Call our emergency line 24 hours a day at 1-877-234-2726 to report an odor of gas or service outage.

**Mail** - All other mail should be sent to: Gasco Distribution Systems, Inc., 4445 East Pike, Zanesville, Ohio 43701-9532.

#### If You Have Questions

A rate schedule, an explanation of how to verify the accuracy of the bill and an explanation of the various charges is available for inspection in the Kane Service Center and other bill-paying locations.

Please register any question or complaint about your bill prior to the due date by calling 1-800-727-8871 or by mail to 4445 East Pike, Zanesville, Ohio 43701-9532.

#### Explanation of Billing Terms

**Actual Reading** – A reading from your gas meter (obtained by a meter reader or provided by you)

**Customer Charge** – Monthly charge to recover the Company's fixed costs to provide service, which may include costs for metering, billing, accounting, collections and maintaining and installing facilities. This charge is billed to each Gasco customer as a flat fee per month and does not vary with gas usage or your gas supplier. This rate only applies to certain service areas. For some customers, fixed costs are recovered through the distribution charge.

**CCF** – One hundred (100) cubic feet of gas. This is a measure of gas usage.

**CR-CR** following the amount in the amount due box indicates a credit balance on your account.

**Distribution Charge** – Charges for the delivery of natural gas to a retail customer from the point of receipt into the Company's system.

**Estimated Reading** – During months when Gasco does not read your meter, your bill is based on previous gas usage at your service address and average weather conditions during the billing period. We verify the reading the next time we read your meter.

**Gas Cost Adjustment Charge** – The amount billed or credited each month to account for the differences between projected and actual gas supply costs of the Company.

**Gas Supply Charges** – Charges for natural gas supply services to retail customers.

**MCF** – One Thousand (1,000) cubic feet of gas. This is a measure of gas usage.

**Late Fee** – Gasco charges a late payment fee of 1.25% per month on any amounts that are not paid by the due date.

**State Tax Adjustment Surcharge** – A surcharge on gas rates charged to customers, which permits Gasco to track changes to various state taxes.





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## DISTRIBUTION SYSTEMS, INC.

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1-(800)-727-8871  
[www.gascodistribution.com](http://www.gascodistribution.com)

FOR ADDRESS CHANGE WRITE ADDRESS ON FRONT AND CHECK BOX

SERVICE ADDRESS

RT 6 & PA 66

PO BOX 525  
KANE PA 16735

ACCOUNT NUMBER PLEASE PAY BY

3/25/04

AMOUNT DUE AMOUNT PAID

\$ 38.81

To ensure proper credit to your account, please return this portion with your check or money order made payable to Gasco Distribution Systems, Inc. Thank You!

Gasco Distribution Systems, Inc.  
P.O. Box 74266  
Cleveland, Ohio 44194-4266

Staff Payments  
file

For questions or service call: 1-(800)-727-8871  
Office Hours: 8:00 am - 5:00 pm M-F  
For Emergencies Call: 1-(877)-234-2726

Your Account Number:

Service Address:

RT 6 & PA 66

Billing Summary For:

PO BOX 525  
KANE PA 16735

Account Balance				\$ 38.81	Budget Payment Plan	
Payments and Adjustments as of				2/29/04	\$ 38.81 CR	Monthly Amount
Meter Number	Payments	Adjustments	Other/late fee	Fee		Past Due
1	\$ 38.81	\$ 0.00	\$ 0.00			Balance
Balance at Billing				\$ 0.00	Customer Rates	
Current Charges					How to calculate your total rates per MCF:	
Monthly Customer Charge				\$ 0.00	The Gas Supply Charge plus the Gas Cost Adjustment plus the Distribution Charge equal:	
Gas Supply Charges	3 MCF at \$6.53 / MCF			\$ 19.59	First 1 MCF \$14.869	
Gas Cost Adjustment Charge	3 MCF at \$2.1717 / MCF			\$ 6.52	Next 19 MCF \$10.864	
Distribution Charge (Tier I)	1 MCF at \$6.1676 / MCF			\$ 6.17	Over 20 MCF \$10.819	
(Tier II)	2 MCF at \$2.1625 / MCF			\$ 4.33		
(Tier III)						
(Tier IV)						
Total Basic Charges				\$ 36.61		
Total Account Balance				\$ 36.61		
Please Pay Total Due By				3/25/04	\$ 38.81	

A late payment fee will be charged on any total due amounts that remain unpaid after the due date.

Meter Information Next Meter Read on or about 3/26/04

Meter Number	Billing Period		Days	Meter Reading		Gas Used
	From	To		From	To	
1	1/21/04	2/25/04	35	104A	107A	3MCF

Average Monthly Usage: 1 MCF

Average Temperature for Past 12 Months: 43

Total Annual Usage for Past 12 Months is 18 MCF as follows:

MCF CODE	FEB 2004	MAR 2003	APR 2003	MAY 2003	JUN 2003	JUL 2003	AUG 2003	SEP 2003	OCT 2003	NOV 2003	DEC 2003	JAN 2004
A	3	3	1	2	1	0	0	0	0	2	3	3

CODES

A - Actual Reading  
O - Customer Reading  
E - Estimated Reading  
C - Corrected Reading  
F - Final Reading  
M - Minimum

Please provide any changes or corrections to your mailing address and telephone number below.

Name \_\_\_\_\_

Mailing Address:

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone ( \_\_\_\_\_ ) \_\_\_\_\_ Work Phone ( \_\_\_\_\_ ) \_\_\_\_\_

#### Payment Methods

**Mail** – Please return the attached stub along with your check or money order made payable to Gasco Distribution Systems, Inc., P.O. Box 74266, Cleveland, Ohio 44194-4266. PLEASE DO NOT SEND CASH.

**Credit Card** – Call us at 1-800-727-8871 Ext. 17 and arrange to pay with your VISA or Mastercard. There is a \$5.00 convenience fee for each credit card payment.

#### How to Contact Us

**Mail payments only to P.O. Box 74266, Cleveland, Ohio 44194-4266. Mailing payments to any other address will delay posting to your account.**

**Telephone** – Call our emergency line 24 hours a day at 1-877-234-2726 to report an odor of gas or service outage.

**Mail** – All other mail should be sent to: Gasco Distribution Systems, Inc., 4445 East Pike, Zanesville, Ohio 43701-9532.

#### If You Have Questions

**A rate schedule, an explanation of how to verify the accuracy of the bill and an explanation of the various charges is available for inspection in the Kane Service Center and other bill-paying locations.**

**Please register any question or complaint about your bill prior to the due date by calling 1-800-727-8871 or by mail to 4445 East Pike, Zanesville, Ohio 43701-9532.**

#### Explanation of Billing Terms

**Actual Reading** – A reading from your gas meter (obtained by a meter reader or provided by you).

**Customer Charge** – Monthly charge to recover the Company's fixed costs to provide service, which may include costs for metering, billing, accounting, collections and maintaining and installing facilities. This charge is billed to each Gasco customer as a flat fee per month and does not vary with gas usage or your gas supplier. This rate only applies to certain service areas. For some customers, fixed costs are recovered through the distribution charge.

**CCF** – One hundred (100) cubic feet of gas. This is a measure of gas usage.

**CR-CR** following the amount in the amount due box indicates a credit balance on your account.

**Distribution Charge** – Charges for the delivery of natural gas to a retail customer from the point of receipt into the Company's system.

**Estimated Reading** – During months when Gasco does not read your meter, your bill is based on previous gas usage at your service address and average weather conditions during the billing period. We verify the reading the next time we read your meter.

**Gas Cost Adjustment Charge** – The amount billed or credited each month to account for the differences between projected and actual gas supply costs of the Company.

**Gas Supply Charges** – Charges for natural gas supply services to retail customers.

**MCF** – One Thousand (1,000) cubic feet of gas. This is a measure of gas usage.

**Late Fee** – Gasco charges a late payment fee of 1.25% per month on any amounts that are not paid by the due date.

**State Tax Adjustment Surcharge** – A surcharge on gas rates charged to customers, which permits Gasco to track changes to various state taxes.





# GASCO

## DISTRIBUTION SYSTEMS, INC.

4445 East Pike  
 Zanesville, Ohio 43701  
 1-(800)-727-8871  
[www.gascodistribution.com](http://www.gascodistribution.com)

FOR ADDRESS CHANGE WRITE ADDRESS ON BACK AND CHECK BOX

**SERVICE ADDRESS**

503 MCKEE ROAD

**503 MCKEE ROAD**  
**WASHINGTON PA 15301-9367**

ACCOUNT NUMBER	PLEASE PAY BY
<del>100019890</del>	3/25/04
AMOUNT DUE	AMOUNT PAID
\$ 95.00	

To ensure proper credit to your account, please return this portion with your check or money order made payable to: Gasco Distribution Systems, Inc. Thank You!

Gasco Distribution Systems, Inc.  
 P.O. Box 74266  
 Cleveland, Ohio 44194-4266



For questions or service call: 1-(800)-727-8871  
 Office Hours: 8:00 am - 5:00 pm M-F  
 For Emergencies Call: 1-(877)-234-2726

**Billing Summary For:**

**503 MCKEE ROAD**  
**WASHINGTON PA 15301-9367**

Your Account Number:  
~~100019890~~  
 Service Address:  
 503 MCKEE ROAD

Account Balance				\$ 116.33	CR	<b>Budget Payment Plan</b>	
Payments and Adjustments as of	2/29/04				\$ 94.22	CR	Monthly Amount
Meter Number	Payments	Adjustments	Other/Late Fee	Eate Fee			
1	\$ 94.22	\$ 0.00	\$ 0.00		\$ 95.00		
Balance at Billing				\$ 210.55	CR	Past Due	
						\$ 0.00	
						Balance	
						\$ 95.00	
<b>Current Charges</b>							
Monthly Customer Charge				\$ 0.00	<b>Customer Rates</b>		
Gas Supply Charges	14 MCF at \$6.41 / MCF				\$ 89.74	How to calculate your total rates per MCF:	
Gas Cost Adjustment Charge	14 MCF at \$2.5344 / MCF				\$ 35.48	The Gas Supply Charge plus the Gas Cost Adjustment plus the Distribution Charge equal:	
Distribution Charge (Tier I)	1 MCF at \$4.9177 / MCF				\$ 4.92	First 1 MCF \$13.862	
(Tier II)	9 MCF at \$2.9221 / MCF				\$ 26.30	Next 9 MCF \$11.8665	
(Tier III)	4 MCF at \$2.7064 / MCF				\$ 10.83	Over 10 MCF \$11.650	
<b>Total Basic Charges</b>				\$ 167.27			
<b>Total Account Balance</b>				\$ 43.28	CR		
Please Pay Total Due By	3/25/04				\$ 95.00		

A late payment fee will be charged on any total due amounts that remain unpaid after the due date.

**Meter Information** Next Meter Read on or about 3/27/04

Meter Number	Billing Period		Days	Meter Reading		Gas Used
	From	To		From	To	
1	1/29/04	2/26/04	28	58A	72A	14MCF

Average Monthly Usage: 7 MCF  
 Average Temperature for Past 12 Months: 48  
 Total Annual Usage for Past 12 Months is 84 MCF as follows:

MCF CODE	FEB 2004	MAR 2003	APR 2003	MAY 2003	JUN 2003	JUL 2003	AUG 2003	SEP 2003	OCT 2003	NOV 2003	DEC 2003	JAN 2004
	14	8	6	3	3	1	1	4	5	7	14	18
	A	A	A	A	A	A	A	A	A	A	A	A

**CODES**  
 A - Actual Reading      E - Estimated Reading      F - Final Reading  
 O - Customer Reading      C - Corrected Reading      M - Minimum

Please provide any changes or corrections to your mailing address and telephone number below

Name \_\_\_\_\_

Mailing Address

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone ( ) \_\_\_\_\_ Work Phone ( ) \_\_\_\_\_

#### Payment Methods

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**Credit Card** – Call us at 1-800-727-8871 Ex1 17 and arrange to pay with your VISA or Mastercard. There is a \$5.00 convenience fee for each credit card payment.

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**State Tax Adjustment Surcharge** – A surcharge on gas rates charged to customers, which permits Gasco to track changes to various state taxes.



# GASCO

## DISTRIBUTION SYSTEMS, INC.

4445 East Pike  
Zanesville, Ohio 43701  
1-(800) 727-8871  
www.gascodistribution.com

FOR ADDRESS CHANGE WRITE ADDRESS ON BACK AND CHECK BOX

SERVICE ADDRESS

3240 CONSTITUTION BLVD

3240 CONSTITUTION BLVD  
CLAYSVILLE PA 15323-1333

ACCOUNT NUMBER PLEASE PAY BY

3/25/04

AMOUNT DUE AMOUNT PAID

\$ 108.80

To ensure proper credit to your account, please return this portion with your check or money order made payable to: Gasco Distribution Systems, Inc. Thank You!

Gasco Distribution Systems, Inc.  
P.O. Box 74266  
Cleveland, Ohio 44194-4266



For questions or service call: 1-(800)-727-8871  
Office Hours: 8:00 am - 5:00 pm M-F  
For Emergencies Call: 1-(877)-234-2726

Billing Summary For:

3240 CONSTITUTION BLVD  
CLAYSVILLE PA 15323-1333

Your Account Number:

Service Address:

3240 CONSTITUTION BLVD

Account Balance				\$ 135.77	<b>Budget Payment Plan</b>	
Payments and Adjustments as of	2/29/04			\$ 135.77	CR	Monthly Amount
Meter Number	Payments	Adjustments	Other/Late Fee	Late Fee		Past Due
1	\$ 135.77	\$ 0.00	\$ 0.00			Balance
Balance at Billing				\$ 0.00	<b>Customer Rates</b>	
Current Charges					How to calculate your total rates per MCF:	
Monthly Customer Charge				\$ 0.00	The Gas Supply Charge plus the Gas Cost Adjustment plus the Distribution Charge equal:	
Gas Supply Charges	9 MCF at \$6.41 / MCF			\$ 57.69	First 1 MCF \$13.862	
Gas Cost Adjustment Charge	9 MCF at \$2.5344 / MCF			\$ 22.81	Next 9 MCF \$11.8665	
Distribution Charge (Tier I)	1 MCF at \$4.9177 / MCF			\$ 4.92	Over 10 MCF \$11.650	
(Tier II)	8 MCF at \$2.9221 / MCF			\$ 23.38		
(Tier III)						
<b>Total Basic Charges</b>				\$ 108.80		
<b>Total Account Balance</b>				\$ 108.80		
Please Pay Total Due By	3/25/04			\$ 108.80		

A late payment fee will be charged on any total due amounts that remain unpaid after the due date.

Meter Information

Next Meter Read on or about 3/26/04

Meter Number	Billing Period		Days	Meter Reading		Gas Used
	From	To		From	To	
1	1/28/04	2/25/04	28	444A	453A	9MCF

Average Monthly Usage: 4 MCF  
Average Temperature for Past 12 Months: 48  
Total Annual Usage for Past 12 Months is 57 MCF as follows:

MCF CODE	FEB 2004	MAR 2003	APR 2003	MAY 2003	JUN 2003	JUL 2003	AUG 2003	SEP 2003	OCT 2003	NOV 2003	DEC 2003	JAN 2004
	9	7	6	3	1	1	1	1	3	5	8	12
	A	A	A	A	A	A	A	A	A	A	A	A

CODES: A - Actual Reading, E - Estimated Reading, F - Final Reading, O - Customer Reading, C - Corrected Reading, M - Minimum

Please provide any changes or corrections to your mailing address and telephone number below.

Name \_\_\_\_\_

Mailing Address \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone ( \_\_\_\_\_ ) \_\_\_\_\_ Work Phone ( \_\_\_\_\_ ) \_\_\_\_\_

#### Payment Methods

**Mail** – Please return the attached stub along with your check or money order made payable to Gasco Distribution Systems, Inc., P.O. Box 74266, Cleveland, Ohio 44194-4266. PLEASE DO NOT SEND CASH.

**Credit Card** – Call us at 1-800-727-8871 Ext. 17 and arrange to pay with your VISA or Mastercard. There is a \$5.00 convenience fee for each credit card payment.

#### How to Contact Us

**Mail payments only to P.O. Box 74266, Cleveland, Ohio 44194-4266. Mailing payments to any other address will delay posting to your account.**

**Telephone** – Call our emergency line 24 hours a day at 1-877-234-2726 to report an odor of gas or service outage.

**Mail** – All other mail should be sent to: Gasco Distribution Systems, Inc., 4445 East Pike, Zanesville, Ohio 43701-9532.

#### If You Have Questions

A rate schedule, an explanation of how to verify the accuracy of the bill and an explanation of the various charges is available for inspection in the Claysville Service Center and other bill-paying locations.

Please register any question or complaint about your bill prior to the due date by calling 1-800-727-8871 or by mail to 4445 East Pike, Zanesville, Ohio 43701-9532.

#### Explanation of Billing Terms

**Actual Reading** – A reading from your gas meter (obtained by a meter reader or provided by you).

**Customer Charge** – Monthly charge to recover the Company's fixed costs to provide service, which may include costs for metering, billing, accounting, collections and maintaining and installing facilities. This charge is billed to each Gasco customer as a flat fee per month and does not vary with gas usage or your gas supplier. This rate only applies to certain service areas. For some customers, fixed costs are recovered through the distribution charge.

**CCF** – One hundred (100) cubic feet of gas. This is a measure of gas usage.

**CR-CR** following the amount in the amount due box indicates a credit balance on your account.

**Distribution Charge** – Charges for the delivery of natural gas to a retail customer from the point of receipt into the Company's system.

**Estimated Reading** – During months when Gasco does not read your meter, your bill is based on previous gas usage at your service address and average weather conditions during the billing period. We verify the reading the next time we read your meter.

**Gas Cost Adjustment Charge** – The amount billed or credited each month to account for the differences between projected and actual gas supply costs of the Company.

**Gas Supply Charges** – Charges for natural gas supply services to retail customers.

**MCF** – One Thousand (1,000) cubic feet of gas. This is a measure of gas usage.

**Late Fee** – Gasco charges a late payment fee of 1.25% per month on any amounts that are not paid by the due date.

**State Tax Adjustment Surcharge** – A surcharge on gas rates charged to customers, which permits Gasco to track changes to various state taxes.



# GASCO

## DISTRIBUTION SYSTEMS, INC.

4445 East Pike  
Zanesville, Ohio 43701  
1-(800)-727-8871  
[www.gascodistribution.com](http://www.gascodistribution.com)

FOR ADDRESS CHANGE WRITE ADDRESS ON BACK AND CHECK BOX

SERVICE ADDRESS

MAIN ST

██████████  
710 ROCKY RUN RD  
WEST FINLEY PA 15377

ACCOUNT NUMBER	PLEASE PAY BY
██████████	3/25/04
AMOUNT DUE	AMOUNT PAID
\$ 153.05	

To ensure proper credit to your account, please return this portion with your check or money order made payable to: Gasco Distribution Systems, Inc. Thank You!

Gasco Distribution Systems, Inc.  
P.O. Box 74266  
Cleveland, Ohio 44194-4266



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For Emergencies Call: 1-(877)-234-2726

Billing Summary For:

██████████  
710 ROCKY RUN RD  
WEST FINLEY PA 15377

Your Account Number:

Service Address:

MAIN ST

Account Balance				\$ 180.03	
Payments and Adjustments as of	2/29/04			\$ 180.03	CR Monthly Amount
Meter Number	Payments	Adjustments	Other/Late Fee	Rate Fee	Past Due
1	\$ 180.03	\$ 0.00	\$ 0.00		Balance
Balance at Billing				\$ 0.00	
<b>Current Charges</b>					<b>Customer Rates</b>
Monthly Customer Charge				\$ 0.00	How to calculate your total rates per MCF:
Gas Supply Charges	12 MCF at \$6.41 / MCF			\$ 76.92	The Gas Supply Charge plus the Gas Cost Adjustment plus the Distribution Charge equal:
Gas Cost Adjustment Charge	12 MCF at \$2.5344 / MCF			\$ 30.41	
Distribution Charge (Tier I)	1 MCF at \$4.9177 / MCF			\$ 4.92	
(Tier II)	11 MCF at \$2.9221 / MCF			\$ 32.14	
(Tier III)					
<b>Total Basic Charges</b>				\$ 144.39	First 1 MCF \$13.862
<b>Total Account Balance</b>				\$ 144.39	Next 19 MCF \$11.866
					Over 20 MCF \$11.283
Please Pay Total Due By	3/25/04			\$ 153.05	

A late payment fee will be charged on any total due amounts that remain unpaid after the due date.

Meter Information Next Meter Read on or about 3/27/04

Meter Number	Billing Period		Days	Meter Reading		Gas Used
	From	To		From	To	
1	1/29/04	2/26/04	28	278A	290A	12MCF

Average Monthly Usage: 11 MCF  
Average Temperature for Past 12 Months: 48  
Total Annual Usage for Past 12 Months is 134 MCF as follows:

MCF CODE	FEB 2004	MAR 2003	APR 2003	MAY 2003	JUN 2003	JUL 2003	AUG 2003	SEP 2003	OCT 2003	NOV 2003	DEC 2003	JAN 2004
	12	10	12	11	12	8	10	11	12	11	10	15
	A	A	A	A	A	A	A	A	A	A	A	A

**CODES**  
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O - Customer Reading      C - Corrected Reading      M - Minimum



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Customer Inquiry

Date	Customer Name	Inquiry	Action	Employee
2/4/04	Brenda Peters	Wants Meter Re-Read	Called Shop they re-read everything checks out o.k.	TDW
2/4/04	Kim Foole	Wants Final Reading taken 2/16 moving switch to Landlord	Called Shop for final reading	TDW
2/5/04	Kelly Eckert	Wants Meter Re-Read	Called Shop they re-read everything checks out o.k.	TDW
2/5/04	Woods Baker & Ross	Wants Meter Re-Read	Called Shop they re-read everything checks out o.k.	TDW
2/5/04	Cynda Graham	Wants Meter Re-Read	Called Shop they re-read everything checks out o.k.	TDW
2/10/04	Pat Bear Creek Lumber	Wants Meter Read and shut off completely	Called Shop for final reading	TDW
2/18/04	Denise Martin	Wants Meter Read and put back in Landlord's name	Called Shop for final reading	TDW
2/18/04	Matthew Brown	Wants Meter Read and shut off completely	Called Shop for final reading	TDW
2/23/04	Sherry Fanning	Wants Meter Read and put back in Landlord's name	Called Shop for final reading	TDW
2/5/04	Cynthia Sifes	Wants Meter Re-Read	Called shop for re-read everything checks out o.k.	BDT
2/5/04	Josephine Bradybaugh	Wants Meter Re-Read	Called shop for re-read everything checks out o.k.	BDT
2/5/04	Ben Reynolds	Needs Meter reading cards	Called shop for cards to be dropped off	BDT
2/6/04	R. E. Hockenberry	Wants Meter Re-Read	Called shop for actual reading all checks out o.k.	BDT
2/10/04	F. D. Hill Jr.	Wants meter checked	Shop pulled meter and tested it all checks o.k replaced	BDT

SECRETARY'S BUREAU  
 CHAIR IS 4110-44  
 100

Customer Call Log

Date: 2-23-04 Name: Sherry Fanning

Account #: \_\_\_\_\_

Comments: 428 Tionesta Ave Kane

needs gas meter read 3-1

put into Linda Payne

FWD Address 434 Greaves st Kane Pa 16735

\_\_\_\_\_

\_\_\_\_\_

Called shop 12:30 ✓

Customer Call Log

837-8767

Date: 2-18-01 Name: Matthew Brown

Account #: 715053206

Comments: ASAP Needs Sheet off completely  
Bill Folick He said Dont put in landlords name  
?

67 Fraley St Apt 8  
Kare PA 16735

LM 4:45 PM

173.<sup>00</sup>  
paid at stop

Date: 2-18-04 Name: Denise Martin

Account #: 333 Chasest Apt 3

Comments: \_\_\_\_\_

moved needs meter read ASAP

328 montgomery Nescoleck PA 18635

back into CFT name.

Called shop 11:05 pm

Customer Call Log

PAT.

Date: 2-10-04 Name: Bea Creek Lumber Co

Account #: 716122602 814-776-1121

Comments:

Wants final lead + Shut completely

off

Customer Call Log

Date: 2-5-04 Name: Cyndra Graham

Account #: 715068001 - 837-8112

Comments: \_\_\_\_\_

Wants Re-Read

after 1:00

Called Shop



Customer Call Log

Date: 2-5-04 Name: Woods Baker + Ross

Account #: \_\_\_\_\_

Comments: wants meter re - located

\_\_\_\_\_

\_\_\_\_\_

Called Shop

\_\_\_\_\_

Customer Call Log

Date: 2-5-04 Name: Kelly Ewert

Account #: \_\_\_\_\_

Comments: wants make re-read

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Called Shop

\_\_\_\_\_

\_\_\_\_\_

Customer Call Log

Date: 2-4-04 Name: Kim Foote

Account #: 713091008

Comments: wants Final 2-16-04 Back  
to landlord Michael Avnani

Called Shop

Customer Call Log

Date: 2-4-04 Name: Brenda Peters

Account #: 708080002 837-7690

Comments: wants meter re-lead

\_\_\_\_\_

\_\_\_\_\_

called shop 12:25

\_\_\_\_\_

DATE: 04-FEB-04 14:53 Gasco Distribution Systems

PAGE 1

GAS History Item Inquiry

COMMENTS

Account #: 720096001 42 BRICKWORK ROAD

SILFERS, CYNTHIA

Cycle: 7 Last Pay Date: 12/20/0003 Last Pay AMT: 116.00

Balance 342.68

Post	Code	Description	Date	Customer	Payments	Balance
12/09/03	801	BILLING	11/30/03			82.24
		ENERGY ADJUSTMENT			19.55	101.79
Mtr: 2	Date: 11/24/03	Read: 895	Use: 9		Type: A	
12/20/03	801	PRINC PAY	12/20/03		101.79	0.00
12/20/03	818	PRINC PAY	12/20/03		14.21	14.21
		*TOTAL PAYMENT*	12/20/03	CHECK#	116.00	
1/06/04	801	BILLING	12/31/03			111.51
		ENERGY ADJUSTMENT			30.40	141.71
Mtr: 8	Date: 12/19/03	Read: 909	Use: 14		Type: A	
1/02/04	801	BILLING	1/31/04			301.82
		ENERGY ADJUSTMENT			39.09	240.91
Mtr: 8	Date: 1/21/04	Read: 921	Use: 18		Type: A	
2/02/04	801	INTEREST	1/27/04			342.68
		CAS:	5,548.35		5,205.67	342.68
		Account Total:	5,548.35		5,205.67	342.68

2-5-04  
933

Please reread meter. She says there has been no trucks in the snow so she knows nobody has read the meter.

Meter Reading for January is accurate

12/19 909  
2/5 933

48 days 24  
5/04

134 days JAN period

17 MCF. Billing ok!

DATE: 05-FEB-04 08:19 Gasco Distribution System

PAGE 1

GAS History Item Inquiry

ACCOUNT #: 715148081 230 BAYARD ST

BRADYBAUGH, JOSEPHINE

Cycle: 7 Last Pay Date: 1/14/2004 Last Pay Amt: 70.00

Balance 87.66-

Post	Transaction	Date	Code	Description	Date	Charges	Payments	Balance
MGR: E	Date: 11/26/03	Read: 92				Deb: 5	Type: A	
12/18/03	E18 GAS	PRINC PAY	12/17/03				211.74-	0.00
12/18/03	E18 GAS	PRINC PAY	12/15/03				253.74	253.74-
	*TOTAL PAYMENT*		12/15/03	CHECKS			40.00	
1/06/04	E01 BILLING		12/31/03			82.24		171.50-
	ENERGY ADJUSTMENT					19.55		151.95-
MGR: E	Date: 12/22/03	Read: 102				Deb: 0	Type: A	
1/14/04	E18 GAS	PRINC PAY	12/15/03				151.95-	0.00
1/14/04	E18 GAS	PRINC PAY	1/14/04				221.55	221.95-
	*TOTAL PAYMENT*		1/14/04	CHECKS			70.00	
2/02/04	E01 BILLING		1/31/04			108.23		112.72-
	ENERGY ADJUSTMENT					26.00		87.66-
MGR: E	Date: 1/16/04	Read: 114				Deb: 12	Type: A	

CASH:	2,700.58	2,794.24	87.66-
COUNT TOTAL:	2,700.58	2,796.24	87.66-

Please check meter.

NO way she used 12 UNITS  
in January  
2-5-04  
118

12/23 102  
+15 110  
44 days 16 MCF

- 36 36 36 / Day  
x 34 days in Jan. Pr.

12.3636

JAN Billing OK!

Meter readings for January is accurate.



GAS History Item Inquiry

Account #: 706017504 811 WELSH - APT 2

REYNOLDS, BEN

Cycle: 7 Last Pay Date: 2/02/2004 Last Pay Amt: 188.38  
 Balance 320.56

POST	-----Transaction-----					
Date	Code Description	Date	Charges	Payments	Type: A	Balance
Mtr: E Date: 11/25/03	Read: 845	Use: 12				
12/24/03	E01 GAS PRINC PAY	11/30/03		133.79		0.00
	*TOTAL PAYMENT*	12/24/03	CHECK#	133.79		
1/06/04	E01 BILLING	12/11/03	151.46			151.46
	ENERGY ADJUSTMENT		36.92			188.38
Mtr: E Date: 12/19/03	Read: 862	Use: 17			Type: A	
2/02/04	E01 BILLING	1/31/04	255.23			443.61
	ENERGY ADJUSTMENT		62.98			506.59
Mtr: E Date: 1/23/04	Read: 891	Use: 29			Type: A	
2/02/04	E05 INTEREST	1/27/04	2.35			508.94
2/02/04	E01 GAS PRINC PAY	12/31/03		186.03		322.91
2/02/04	E01 GAS INT PAY	12/31/03		2.35		320.56
	*TOTAL PAYMENT*	2/02/04	CHECK#	188.38		
	GAS:	4,904.83		4,584.27		320.56
Account Total:		4,904.83		4,584.27		320.56

(814) 837-7685 Please contact him tomorrow morning & get him meter reading cards so he can read his own meter. He thinks we must have screwed up his meter ~~test~~ readings. We must have because he used less gas in January 2004 than he did in January 2003.

1 month  
1 Bruce

GAS History Item Inquiry

Account #: 709061000 1 TIONESTA AVE

HOCKENBERRY MD, R E

Cycle: 7 Last Pay Date: 1/26/2004 Last Pay Amt: 350.67

Balance 610.34

Post	Date	Code	Description	Date	Charges	Payments	Balance
	12/09/03	E01	BILLING	11/30/03	177.41		177.41
			ENERGY ADJUSTMENT		43.43		220.84
MCR: E	Date: 11/25/03	Read: 918	Use: 20			Type: A	
	12/24/03	E01	GAS PRINC PAY	11/30/03		220.84	0.00
			*TOTAL PAYMENT*	12/24/03	CHECK#	220.84	
	1/06/04	E01	BILLING	12/31/03	281.18		281.18
			ENERGY ADJUSTMENT		69.49		350.67
MCR: E	Date: 12/22/03	Read: 950	Use: 32			Type: A	By: EDS
	1/26/04	E01	GAS PRINC PAY	12/31/03		350.67	0.00
			*TOTAL PAYMENT*	1/26/04	CHECK#	350.67	
	2/02/04	E01	BILLING	1/31/04	488.72		488.72
			ENERGY ADJUSTMENT		121.62		610.34
MCR: E	Date: 1/26/04	Read: 6	Use: 56			Type: E	
				-----			
		GAS:	8,767.76		8,157.42		610.34
		Account Total:	8,767.76		8,157.42		610.34

(814) 837-8540  
Katy Realty

Debbie Polick

If this meter is inside, call Katy & have them let you in

So we can get a reading. Don't take a special reading just catch it when you read for February.

Actual meter 51  
Feb use 45mcF

TY  
GOT

GAS History Item Inquiry

Account #: 716001000 R D I RT 321S

HILL JR, F D

Cycle: 7 Last Pay Date: 1/20/2004 Last Pay Amt: 253.30

Balance 491.32

Post	Transaction	Date	Description	Date	Charges	Payments	Balance	
12/09/03	E01 BILLING	11/30/03			82.24		82.24	
	ENERGY ADJUSTMENT				19.55		101.79	
Mtr: E Date:	11/25/03	Read:	578	Use:	9	Type: A		
12/23/03	E01 GAS PRINC PAY	11/30/03				101.79	0.00	
	*TOTAL PAYMENT*	12/23/03	CHECK#			101.79		
1/06/04	E01 BILLING	12/31/03			203.35		203.35	
	ENERGY ADJUSTMENT				49.95		253.30	
Mtr: E Date:	12/22/03	Read:	601	Use:	23	Type: A		
1/20/04	E01 GAS PRINC PAY	12/31/03				253.30	0.00	
	*TOTAL PAYMENT*	1/20/04	CHECK#			253.30		
2/02/04	E01 BILLING	1/31/04			393.59		393.59	
	ENERGY ADJUSTMENT				97.73		491.32	
Mtr: E Date:	1/26/04	Read:	646	Use:	45	Type: A		
				GAS:		9,991.57	9,500.25	491.32
				Account Total:		9,991.57	9,500.25	491.32

*Feb 23 meter changed  
Read CK # 2859  
34.90  
for testing & replacement*

837-1530  
Nancy Hill-Wagner

*She wants the meter pulled & checked for calibration. She says nobody lives here & there is no way it could have used this meter. I told her if the meter checked out OK she would have to pay for testing & pulling the meter. She was fine with that. Please call her at the number above to let her know you are going to be there.*

14  
BST

*Per Bill Black. 2-10  
When he got there the contractor had the doors wide open. No wonder the gas bill was up.*