

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 12/12/05
8. DOCKET NO: C-20055665	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: MOSS HOLLOW CREEK FAMILY PARK

RESPONDENT/APPLICANT: PPL ELECTRIC UTILITIES CORP

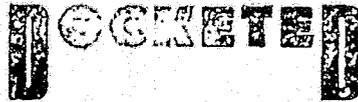
COMP/APP COUNTY: WAYNE

UTILITY CODE: 110500

ALLEGATION OR SUBJECT

COMPLAINANT STATES THERE ARE INCORRECT CHARGES ON THEIR BILL. THEY ARE DISPUTING THE AMOUNT OF \$1,906.44 FOR THE PERIOD OF SEPT. 9-OCT. 7 BECAUSE THEY DO NOT BELIEVE THEY USED THAT VOLUME OF ELECTRICITY. THEY WOULD LIKE THE PUC TO INVESTIGATE INTO THE BILLING OF THIS PERIOD AND FIND OUT IF THAT MUCH ELECTRICITY WAS USED.

DOCUMENT
FOLDER



DEC 13 2005

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

C-20055665
110500

RECEIVED
2005 NOV 28 AM 10:17
P. U. C. SECRETARY'S BUREAU

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Moss Hollow Creek Family Park - Attn: Sean Mauder

Street/P.O. Box RR 6 Box 6205 Apt # _____

City Lake Ariel State PA Zip 18436

County Wayne

Area Code/HOME Phone _____

Area Code/WORK Phone (570) 689-0560

Utility Account Number _____
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

RECEIVED
2005 DEC 12 PM 9:38
P. U. C. SECRETARY'S BUREAU

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: PPL

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER
(taxi, moving company, limousine)

[Handwritten signature] 3

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

See attached

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

See attached

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

NOT A RESIDENCE!

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I Sean Mauer hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Sean Mauer
(Signature)

11/22/2005
(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Moss Hollow Creek Family Park - Attn: Sean Mauer
Street/P.O.Box RR6 Box 6205 Apt # _____
City Lake Ariel State PA Zip 18436
County Wayne Area Code/Home Phone _____
Area Code/Work Phone (570) 689-0560

2. Name of company your complaint concerns: PP+L Electric Utilities Corp.

3. What is your complaint? (Use additional paper if need more space).

PP+L DID NOT SEND BILLS FOR JULY, AUGUST, AND SEPTEMBER BECAUSE THEIR AUTOMATIC METER WAS BROKEN. THEY SENT A BILL ON OCT 7TH FOR THREE MONTHS OF SERVICE. THE PERIOD OF SEP 9TH - OCT 6TH IS EXTREMELY HIGH - COMPARED TO LAST YEAR'S \$655.39 FOR THE SAME PERIOD. OUR BUSINESS IS ONLY PART-TIME. DURING THIS PERIOD AND SHOULD NOT BE USING VERY MUCH ELECTRICITY.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

I AM DISPUTING THE AMOUNT OF \$1,906.44 FOR THE PERIOD OF SEP 9TH - OCT 7TH BECAUSE I DO NOT BELIEVE WE USED THAT VOLUME OF ELECTRICITY. I WOULD LIKE THE PUC TO INVESTIGATE INTO THE BILLING OF THIS PERIOD AND FIND OUT IF THIS MUCH ELECTRICITY WAS USED.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Sean Mauer
Signature

10/17/2005
Date

Continued on next page

RECEIVED
2005 NOV 28 AM 10:47
PA P.U.C.
SECRETARY'S BUREAU

RECEIVED
2005 NOV 17 AM 8:58
PA P.U.C.
SECRETARY'S BUREAU

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name MARK R ZIMMER *Mark R Zimmer*
Street 924 A CHURCH ST
City Honesdale State PA Zip 18431
Area Code/Phone Number 570-253-0300

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

Your Bill Account Number
06461-24003
Use when calling or writing

**Electric
Service**

Summary Page

For:
MOSS HOLLOW CREEK GOLF PA
RR 6, BOX 6205
LAKE ARIEL PA 18436

Balance as of Oct 7, 2005 \$ 0.00

Charges:
Total PPL ELECTRIC UTILITIES Charges \$ 4,984.18

Total Charges \$ 4,984.18

Automatic Bill Payment on Oct 25, 2005 \$ 4,984.18

Account Balance \$ 4,984.18

Questions? Call our
business help line
by Oct 20
at 1-888-220-9991 or
484-634-4918

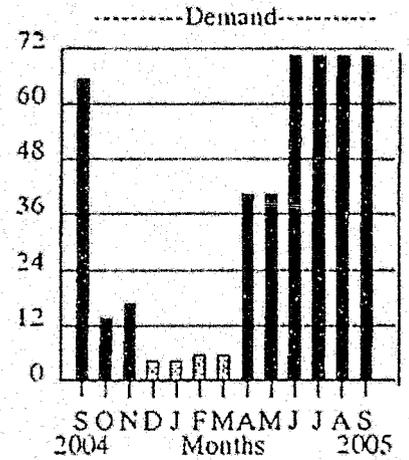
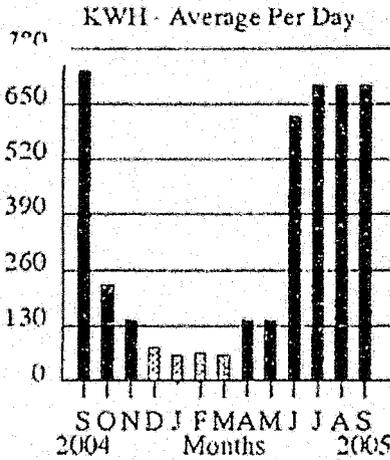
or write to:
**Industrial and
Commercial Services**
827 Hausman Rd.
Allentown, PA
18104-9392
ics@pplweb.com

**Electric
Use**

These graphs show
your electric use
over the last 13
months.

**Types of
Meter Readings:**

- Actual
- Estimated
- Customer



Other important information on back →

Your Bill Account Number
06461-24003

Please Pay By	Pay This Amount
	Auto Pay on OCT. 25, 2005

MOSS HOLLOW CREEK GOLF PARK
%EASTERN GOLF CORP
PO BOX 609
HAMLIN PA 18427

PPL ELECTRIC UTILITIES
2 NORTH 9TH STREET RPC-GENN1
ALLENTOWN PA 18101-1175



Your Bill Account Number
06461-24003
Use when calling or writing

**Electric
Service**

For:
MCSS HOLLOW CREEK GOLF PA
RR 6, BOX 6205
LAKE ARIEL PA 18436

PPL Electric Utilities
Industrial and
Commercial Services
827 Hausman Rd.
Allentown, PA
18104-9392
1-888-220-9991 or
484-634-4918
ics@pplweb.com

Total from Last Bill \$ 2,122.08
Payment Received Aug 12 - Thank You! \$ 2,122.08

Billing Details

Balance as of Oct 7, 2005 \$ 0.00

Current Charges

Charges for - PPL ELECTRIC UTILITIES

General Service Rate: GS3 for Jun 10 - Jul 12

Distribution Charge:	
Meter Charge	15.00
71.0 KW at \$ 4.46600000 per KW	317.09
14,200 KWH at 0.09200000¢ per KWH	13.06
8,145 KWH at 0.07300000¢ per KWH	5.95
PA Tax Adj Surcharge at 0.08800000%	0.31
Transmission Charge:	
22,345 KWH at 0.56400000¢ per KWH	126.03
PA Tax Adj Surcharge at 0.06400000%	0.08
Competitive Transition Charge:	
14,200 KWH at 0.21300000¢ per KWH	30.25
8,145 KWH at 0.16700000¢ per KWH	13.60
PA Tax Adj Surcharge at 0.06400000%	0.03
Intangible Transition Charge:	
14,200 KWH at 1.26200000¢ per KWH	179.20
8,145 KWH at 0.98900000¢ per KWH	80.55
PA Tax Adj Surcharge at 0.06400000%	0.17
Generation Charge:	
Capacity and Energy	
71.0 KW at \$ 4.14800000 per KW	294.51
14,200 KWH at 4.42300000¢ per KWH	628.07
8,145 KWH at 3.36200000¢ per KWH	273.83
PA Tax Adj Surcharge at 0.06400000%	0.77
PA Sales Tax	118.71
Total PPL ELECTRIC UTILITIES Charges	\$ 2,097.21

Current Charges

Charges for - PPL ELECTRIC UTILITIES

General Service Rate: GS3 for Jul 12 - Aug 10

Distribution Charge:	
Meter Charge	15.00
71.0 KW at \$ 4.46600000 per KW	317.09
14,200 KWH at 0.09200000¢ per KWH	13.06
6,050 KWH at 0.07300000¢ per KWH	4.42
PA Tax Adj Surcharge at 0.08800000%	0.31
Transmission Charge:	
20,250 KWH at 0.56400000¢ per KWH	114.21
PA Tax Adj Surcharge at 0.06400000%	0.07
Competitive Transition Charge:	
14,200 KWH at 0.21300000¢ per KWH	30.25
6,050 KWH at 0.16700000¢ per KWH	10.10
PA Tax Adj Surcharge at 0.06400000%	0.03
Intangible Transition Charge:	
14,200 KWH at 1.26200000¢ per KWH	179.20
6,050 KWH at 0.98900000¢ per KWH	59.83
PA Tax Adj Surcharge at 0.06400000%	0.15
Generation Charge:	
Capacity and Energy	
71.0 KW at \$ 4.14800000 per KW	294.51
14,200 KWH at 4.42300000¢ per KWH	628.07
6,050 KWH at 3.36200000¢ per KWH	203.40
PA Tax Adj Surcharge at 0.06400000%	0.72
PA Sales Tax	112.23
Total PPL ELECTRIC UTILITIES Charges	\$ 1,982.65



Your Bill Account Number
06461-24003
Use when calling or writing

Current Charges

Charges for - PPL ELECTRIC UTILITIES

General Service Rate: GS3 for Sep 9 - Oct 6

Distribution Charge:

Meter Charge	15.00
71.0 KW at \$ 4.46600000 per KW	317.09
14,200 KWH at 0.09200000¢ per KWH	13.06
4,656 KWH at 0.07300000¢ per KWH	3.40
PA Tax Adj Surcharge at 0.08800000%	0.31

Transmission Charge:

18,856 KWH at 0.56400000¢ per KWH	106.35
PA Tax Adj Surcharge at 0.06400000%	0.07

Competitive Transition Charge:

14,200 KWH at 0.21300000¢ per KWH	30.25
4,656 KWH at 0.16700000¢ per KWH	7.78
PA Tax Adj Surcharge at 0.06400000%	0.02

Intangible Transition Charge:

14,200 KWH at 1.26200000¢ per KWH	179.20
4,656 KWH at 0.98900000¢ per KWH	46.05
PA Tax Adj Surcharge at 0.06400000%	0.14

Generation Charge:

Capacity and Energy	
71.0 KW at \$ 4.14800000 per KW	294.51
14,200 KWH at 4.42300000¢ per KWH	628.07
4,656 KWH at 3.36200000¢ per KWH	156.53
PA Tax Adj Surcharge at 0.06400000%	0.69

PA Sales Tax

107.92

Total PPL ELECTRIC UTILITIES Charges

\$ 1,906.44

Other Charges for PPL Electric Utilities

Excess Credit

-3,023.01

Total of Other Charges

\$ -3,023.01

Automatic Bill Payment on Oct 25, 2005 \$ 4,984.18

Account Balance

\$ 4,984.18

**General
Information**

Next meter
reading
on or about
Nov 7

Reading Dates		KWH Use By Meter				Kilowatt Hours
Previous	Present	Meter Number	Meter Constant	Meter Reading Previous	Meter Reading Present	
Jun 10	Jun 21	83985177	200	00685	00723	7600
Jun 21	Sep 12	88861582	200	00000	00338	67600
Sep 12	Oct 6	89355470	200	00000	00036	7200
Total						82400

Time of Use Information				
On Peak Time Period	On Peak Demand	Off Peak Demand	Firm Demand	Avg Load Factor
8 A - 4 P	70.9	107.9	0.0	0.00

We no longer require a security deposit for your account at this location. Therefore, we have refunded your deposit and interest as a credit on this bill. Please call us if you have any questions.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and service.

Your Bill Account Number
06461-24003
Use when calling or writing

Electric Service

Summary Page

For:
MOSS HOLLOW CREEK -GOLF PA
LAKE ARIEL PA 18436

Balance as of Oct 8, 2004 \$ 0.00
Charges:
Total PPL ELECTRIC UTILITIES Charges \$ 655.39
Total Charges \$ 655.39

Automatic Bill Payment on Oct 26, 2004 \$ 655.39
Account Balance \$ 655.39

Questions? Call our business help line by Oct 21 at 1-888-220-9991 or 484-634-4918

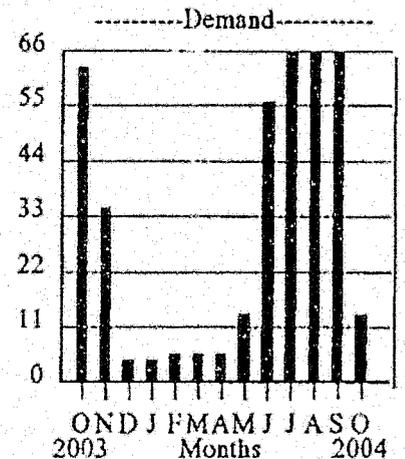
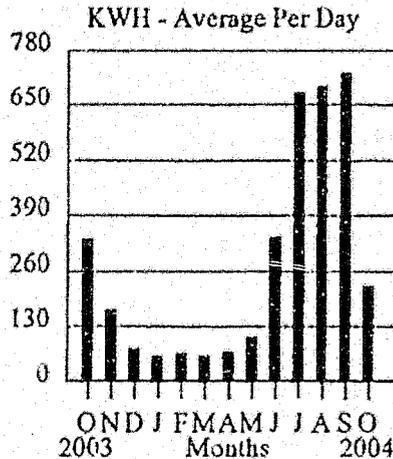
or write to:
Industrial and Commercial Services
827 Hausman Rd.
Allentown, PA 18104-9392
ics@pplweb.com

Electric Use

These graphs show your electric use over the last 13 months.

Types of Meter Readings:

- Actual
- Estimated
- Customer



Other important information on back →

Your Bill Account Number
06461-24003

Please Pay By

Pay This Amount
Auto Pay

AT 01 007867 44681B 53 A**3DGT
MOSS HOLLOW CREEK -GOLF PARK
%EASTERN GOLF CORP
PO BOX 609
HAMLIN PA 18427-0609

PPL ELECTRIC UTILITIES
2 NORTH 9TH STREET RPC-GENN1
ALLENTOWN PA 18101-1175



1 8000006553900000655395 0646124003

Your Bill Account Number
06461-24003
Use when calling or writing

Electric Service

Total from Last Bill \$ 1,850.98
 Payment Received Sep 24 - Thank You! \$ 1,850.98

Billing Details

For:
 MOSS HOLLOW CREEK -GOLF PA
 LAKE ARIEL PA 18436

Balance as of Oct 8, 2004 \$ 0.00

Current Charges

PPL Electric Utilities
 Industrial and Commercial Services
 827 Hausman Rd.
 Allentown, PA
 18104-9392
 1-888-220-9991 or
 484-634-4918
 ics@pplweb.com

Charges for - PPL ELECTRIC UTILITIES
 General Service Rate: GS3 for Sep 8 - Oct 8

Distribution Charge:		
Meter Charge		14.97
25.0 KW at \$ 2.84000000 per KW		71.00
5,000 KWH at 0.15100000¢ per KWH		7.55
2,000 KWH at 0.11900000¢ per KWH		2.38
Transmission Charge:		
7,000 KWH at 0.46200000¢ per KWH		32.34
Competitive Transition Charge:		
5,000 KWH at 0.33200000¢ per KWH		16.60
2,000 KWH at 0.26000000¢ per KWH		5.20
Intangible Transition Charge:		
5,000 KWH at 1.22700000¢ per KWH		61.35
2,000 KWH at 0.96100000¢ per KWH		19.22
Generation Charge:		
Capacity and Energy		
25.0 KW at \$ 4.10000000 per KW		102.50
5,000 KWH at 4.26600000¢ per KWH		213.30
2,000 KWH at 3.24000000¢ per KWH		64.80
PA Tax Adjustment Surcharge at 1.16000000%		7.08
PA Sales Tax		37.10
Total PPL ELECTRIC UTILITIES Charges		\$ 655.39

Automatic Bill Payment on Oct 26, 2004 \$ 655.39

Account Balance \$ 655.39

General Information

Next meter reading on or about Nov 9

Reading Dates		KWH Use By Meter				Kilowatt Hours
Previous	Present	Meter Number	Meter Constant	Meter Reading	Meter Reading	
Sep 8	Oct 8	83985177	200	00488	00523	7000
					Total	7000
Time of Use Information		Avg Load Factor				
On Peak	Off Peak	Firm Demand	Avg Load Factor			
8 A - 4 P	13.7	102.4	0.0	0.00		

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

PPL Electric Utilities uses about \$61.21 of this bill to pay state taxes. In addition, about \$27.20 of this bill pays the PA Gross Receipts Tax.

MARK R ZIMMER
ATTORNEY AND COUNSELOR AT LAW

924A CHURCH STREET
HONESDALE, PA 18431

E-mail: mrzimmer@choiceonemail.com

November 7, 2005

Secretary
Pennsylvania Public Utility Commission
PO Box 3265
Harrisburg, PA 17105-3265

Re: Eastern Golf Corporation/Moss Hollow Creek Family Park Complaint against PPL Electric Utilities

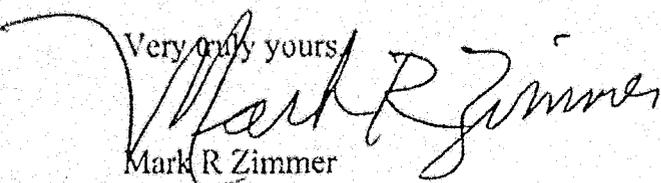
Ladies and Gentlemen:

Please be advised that I represent Eastern Golf Corporation/Moss Hollow Creek Family Park relative to the complaint that is being submitted at this time. Please enter my appearance on behalf of the complainant.

In spite of the fact that PPL has been advised of my client's dispute regarding the amount owed, the utility company has deducted money from my client's bank account to pay on the disputed bill. I believe this matter should receive prompt attention in order to make certain that further problems do not develop.

Thank you very much for your consideration in this matter.

Very truly yours,


Mark R Zimmer

Enclosure
MRZ:mm

cc: Eastern Golf/Moss Hollow Creek

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: December 13, 2005

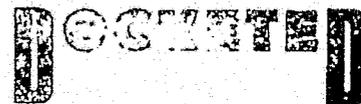
DOCUMENT
FOLDER

MOSS HOLLOW CREEK FAMILY PARK
Complainant

v.

PPL ELECTRIC UTILITIES CORPORATION
Respondent

Complaint Docket
No: C-20055665



DEC 13 2005

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PPL ELECTRIC UTILITIES CORPORATION

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: December 13, 2005

C-20055665

PPL ELECTRIC UTILITIES CORPORATION
PAUL E RUSSELL GEN COUNSEL
TWO N 9TH ST
ALLENTOWN PA 18101-1179

DOCUMENT
FOLDER

Dear Mr. Russell:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by MOSS HOLLOW CREEK FAMILY PARK. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

December 13, 2005

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

James J. McNulty
Secretary

ane

ORIGINAL

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January 3, 2006

VIA FEDERAL EXPRESS

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
Post Office Box 3265, 400 North Street
Harrisburg, PA 17105-3265

RECEIVED

JAN 3 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RE: Moss Hollow Creek Family Park v. PPL Electric Utilities Corporation
Docket No. C-20055665

Dear Mr. McNulty:

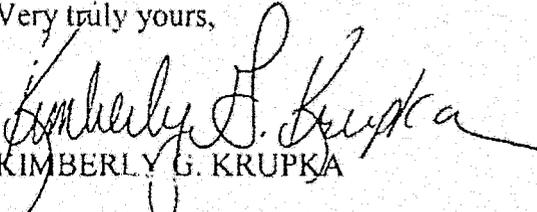
Enclosed for filing in the above-captioned matter are an original and three (3) copies of the Answer of PPL Electric Utilities Corporation.

Pursuant to 52 Pa. Code §1.11, the enclosed document is deemed to be filed on January 2, 2005, however, due to a holiday closure of your office, this was deposited with an overnight express delivery service as shown on the delivery receipt attached to the mailing envelope on this date.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

DOCUMENT
FOLDER

Very truly yours,


KIMBERLY G. KRUPKA

KGK:es

Enclosures

cc: Moss Hollow Creek Family Park. (w/ encl)
Diedre Bilger (w/ encl)

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ORIGINAL

MOSS HOLLOW CREEK FAMILY PARK

Complainant
vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET
NO. C-20055665

ANSWER OF PPL ELECTRIC UTILITIES CORPORATION

PPL Electric Utilities Corporation (PPL), by its attorney, hereby Answers Complaint in the above-captioned proceeding as follows:

1. Admitted.
2. Admitted.
3. Admitted.

DOCUMENT
FOLDER

DOCKETED
JAN 24 2006

4. A. Denied. PPL denies any incorrect charges on Complainant's bill. Strict proof of the same is demanded at the time of hearing.

B. Admitted in part, denied in part. Respondent, PPL, denies Complainant's allegation that no bill was issued to Complainant for the months of July, 2005 and September, 2005. By way of further response, an estimated bill was issued in July, 2005 and an actual bill was issued in September, 2005. PPL admits that due to a meter issue, no bill was issued in August, 2005. Although PPL did not provide a bill to Complainant in August, 2005, PPL did offer payment arrangements to Complainant.

PPL denies any of the bills issued were incorrect. Complainant was billed only for actual electricity consumed.

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JAN 3 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

5. Paragraph 5 constitutes a request for relief to which no Answer is required. To the extent a response is required, PPL incorporates by reference herein the averments set forth in its Answer to Paragraph 4 of the Complaint.

6. No response of answering Respondent is required as the allegations of this paragraph do not pertain to answering Respondent.

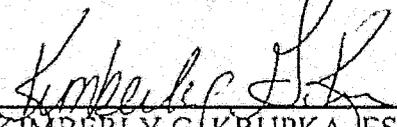
7. Admitted.

WHEREFORE, in view of the foregoing, PPL respectfully requests that the Commission deny the above-captioned Complaint.

Respectfully submitted,

GROSS, MCGINLEY, LABARRE & EATON, LLP

BY:


KIMBERLY G. KRUPKA, ESQUIRE
Attorney for Respondent, PPL Electric Utilities Corporation

Dated: January 3, 2006
In Allentown, Pennsylvania

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MOSS HOLLOW CREEK FAMILY PARK,
Complainant

vs.

PPL ELECTRIC UTILITIES CORPORATION,
Respondent.

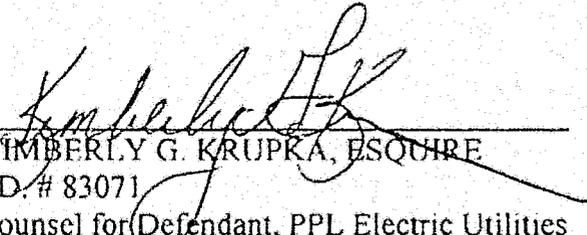
COMPLAINT DOCKET
NO. C-20055665

CERTIFICATE OF SERVICE

This is to certify that ANSWER of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT OF STEVEN W. BAUMAN was mailed to counsel of record on behalf of Complainant by first class United States mail, postage on this the 3rd day of December, 2006.

Mark A. Zimmer, Esq.
924 A. Church Street
Honesdale, PA 18431

GROSS, MCGINLEY, LaBARRE & EATON, LLP

By: 

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