

DOCKET NO.: C-20030124
RESPONDENT OR APPLICANT: CAPITAL CITY CAB SERVICE INC
PARTY OR COMPLAINANT: MOORE, JANET L.

ENTRY TYPE	DATE	BUREAU	PERSONNEL
1 N	04/21/03	SEC	BESTKAY
FORMAL COMPLAINT OF JANET L. MOORE VS CAPITAL CITY CAB COMPANY			
2 N	05/22/03	SEC	BESTKAY
NOTICE OF COMPLAINT SERVED TO RESPONDENT FOR ANSWER IN 20 DAYS			
3 H	09/16/03	ALJ	SCHNIERLE
INITIAL HEARING, HRG RM 5 PLAZA LEVEL KEYSTONE BLDG, HARRISBURG 1:00 P.M.			
4 N	07/03/03	SEC	BENJAMIN
ALJ SCHNIERLE'S PREHRG ORD SVD-COMPLY W/CERTAIN REQMTS BEFORE 9/16/03 INI HRG			
5 N	09/16/03	SEC	FRISCIA
ATTORNEY PETER B FOSTER FILED ENTRY OF APPEARANCE FOR CAPITAL CITY CAB SVC INC			
6 N	10/09/03	SEC	BENJAMIN
TRANSCRIPT OF INITIAL HEARING HELD 9/16/03 FILED			
7 N	10/10/03	SEC	MOTTER
LATE FILED EXHIBITS TO HEARING OF 9-16-03; COMPLAINANT'S EX C1 TO C6 FILED			
8 N	12/09/03	ALJ	FRISCIA
FURTHER HEARING SCHEDULED FOR 12/10/03 WITH ALJ SCHNIERLE CANCELLED			
9 N	11/21/03	SEC	FRISCIA
RESPONDENT FLD PET FOR ACCESS TO AND CPY OFF KAUFFMAN INVESTIGATIVE RPT W/CERT			
10 N	12/02/03	SEC	FRISCIA
SEC MEMO TO OSA ASSIGNING PETITION			
11 N	12/23/03	SEC	FRISCIA
OPINION & ORDER ADOPTED 12/18/03 ISSUED(SEE DOCS 444117 FOR CONTENTS OF O & O)			
12 N	12/23/03	SEC	MOTTER
OFFICE OF ALJ SIGNED ACKNOWLEDGEMENT FORM OF ASSIGNMENT OF ORDER 12/18/03			
13 H	02/18/04	ALJ	SCHNIERLE
FURTHER HEARING, HRG RM 2 PLAZA LEVEL KEYSTONE BLDG, HARRISBURG 10:00 A.M.			
14 N	12/18/03	SEC	FARNERJOYCE
RECOM ADOPTED-PET OF CAPITAL CITY CAB DENIED;MATTER RETURNED TO ALJ FOR HRG			
15 N	02/10/04	SEC	MOTTER
ALJ SCHNIERLE ORDER DENYING LETTER-REQUEST FOR ISSUANCE OF SUBPOENA ISSUED			
16 N	03/09/04	SEC	FRISCIA
TRANSCRIPT OF INITIAL TEL HRG HELD 2/18/04 W/RESP EXHS RG-1 THRU RG-5 FILED			
17 N	03/04/04	SEC	FARNERJOYCE
SERVICE LIST FILED			
18 N	02/01/04	SEC	FRISCIA
RESPONDENT FILED LETTER-REQUEST FOR SUBPOENA OF DONALD HODGES			
19 N	09/13/04	SEC	JACOBDIANE
PRESIDING OFFICER FOR CASE CHANGED FROM ALJ SCHNIERLE TO JONES			
20 N	11/18/04	SEC	FRISCIA
ALJ JONES' INITIAL DECISION SERVED TO PARTIES			
21 N	12/08/04	COR	JACOBDIANE
EXCEPTIONS TO BE FILED			
22 N	12/20/04	COR	JACOBDIANE
REPLY EXCEPTIONS TO BE FILED			
23 N	12/03/04	SEC	JACOBDIANE
COMMISSIONERS FILED REVIEW FORMS - REVIEW REQUESTED			
24 N	12/14/04	SEC	JACOBDIANE
SEC LETTER ADVISING COMMISSIONERS FILED REQUEST FOR REVIEW			
25 N	12/15/04	SEC	JACOBDIANE
SEC MEMO TO ALJ - PREPARE CASE FOR CONSIDERATION AT FUTURE PUBLIC MEETING			
26 N	02/03/05	SEC	MOTTER
ALJ JONES ID REVERSD;\$400 FINE FOR VIOLATNS;OSA IN CONJUNCTN W/LAW DO OPIN/ORD			
27 N	03/02/05	SEC	MOTTER
OPINION & ORDER ADOPTED 2/3/05 ISSUED (SEE DOCS 526461 FOR CONTENTS OF O & O)			

ENTRY	TYPE	DATE	BUREAU	PERSONNEL
28	N	04/01/05	FIS	TAYLORJODI
FINE TO BE PAID \$400.00				
29	N	04/01/05	SEC	MOTTER
RESPONDENT TO FILE PROOF OF \$35.00 REFUND TO JANET L MOORE				
30	N	04/11/05	SEC	MOTTER
TAS LETTER TO COMPLAINANT ENCL \$35.00 MONEY ORDER PURS TO 3/2/05 ORDER				
31	N	06/01/05	SEC	TAYLORJODI
LTR TO RESP - PAY FINE OF \$400.00 PROMPTLY OR FURTHER ACTION WILL BE TAKEN				
32	N	06/24/05	SEC	TAYLORJODI
FINE PAID \$400.00				

1. REPORT DATE: 00/00/00 :
 2. BUREAU: ALJ :
 3. SECTION(S): : 4. PUBLIC MEETING DATE:
 5. APPROVED BY: : 00/00/00
 DIRECTOR: :
 SUPERVISOR: :
 6. PERSON IN CHARGE: : 7. DATE FILED: 04/21/03
 8. DOCKET NO: C-20030124 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: MOORE, JANET L.

RESPONDENT/APPLICANT: CAPITAL CITY CAB SERVICE INC

COMP/APP COUNTY:

UTILITY CODE: 631532

ALLEGATION OR SUBJECT

COMPLAINANT STATES DRIVERS DRIVING WAS VERY SCARY AND HE REFUSED TO LET THEM OUT OF CAB. SHE WANTS PUC TO LET CAB COMPANY KNOW THEY CAN NOT LET THEIR DRIVERS GET AWAY WITH THIS AND MAKE SURE IT DOESN'T HAPPEN AGAIN.

DOCUMENT
FOLDER

RECEIVED
MAY 27 2003

C-20030124

RECEIVED

ORIGINAL

631532

2003 APR 21 AM 9:30

Formal Complaint Form

SECRETARY'S BUREAU

Please Print.

1 Your name, mailing address and telephone number:

Name Janet L. Moore

Street/P.O.Box 113 Minnesota Apt # _____

City Winfield State KS Zip 67156

County Cowley Area Code/Home Phone (620) 221-9103

Area Code/Work Phone (620) 441-2153

2. Name of company your complaint concerns: Capital City Cab Company

3. What is your complaint? (Use additional paper if need more space).

I felt like this driver wasn't ever going to let us out. After repeatedly asking him to let us out, he kept telling us no. The man's driving was very scary, he was going up down ramps.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Let the Cab Co. know that they can't just get away with letting their drivers get away w/ this. Make sure this doesn't happen again.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Janet L. Moore
Signature

4-11-03
Date

Continued on next page

66

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary

Pennsylvania Public Utility Commission

P. O. Box 3265

Harrisburg, PA 17105-3265

**For more information, please contact the Secretary's Bureau at
717-772-7777.**

4/11/2003

My Complaint is:

I felt like this driver wasn't ever going to let us out. After repeatedly asking him to let us out anywhere, he kept telling us NO! The man's driving was very scary, he was going up down ramps and down up ramps. He was driving in excess speeds of 85mph. He also made several u-turns on the freeway at high speeds, there were several times I could swear we were on two wheels. I honestly don't know how Leah & I survived the ordeal. We didn't talk to each other the whole drive, we feared that it would make him mad, and we honestly weren't sure if we would ever see our family's again. We now what cab we were in and the Cab Co. also. I now that they have chosen not to cooperate with you on this, and that makes me feel like they don't care about the public's welfare. We were definately so scared that we weren't sure if we would ever make it home again. That is a very scary thing to go through when you are so far from home. If this Cab Co. wants to employee & protect this kind of a person, then they should be held responsible for their actions. Everytime I think about what we went through I get very scared and thank god that I made it home alive. This ordeal has made me and my co-workers scared of ever

visiting PA again, Business or pleasure. This has gone on long enough, and all this time this driver has been out there. That is what really makes me mad. Please do something about this.

Thank You,

Janet L. Moore

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: MAY 22, 2003

C-20030124

CAPITAL CITY CAB SERVICE INC.
362 SOUTH FRONT STREET
STEELTON PA 17113

DOCUMENT
NUMBER

Dear Sir/Madam

A complaint has been filed against you before the Pennsylvania Public Utility Commission by JANET L. MOORE. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

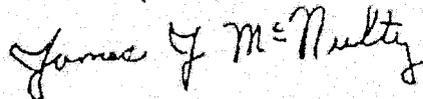
MAY 22, 2003

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

A handwritten signature in cursive script that reads "James J. McNulty".

James J. McNulty
Secretary

KSB

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: MAY 22, 2003

JANET L. MOORE
Complainant

VS.

CAPITAL CITY CAB SERVICE INC.
Respondent

Complaint Docket
No. C-20030124

DOCUMENT
FOUNDER

INDEXED
MAY 27 2003

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: CAPITAL CITY CAB SERVICE INC.

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

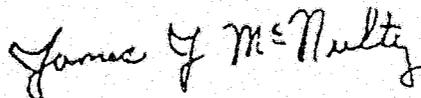
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which

prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3 If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4 If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5 If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

July 1, 2003

In Re: C-20030124

(See attached list)

Janet L. Moore v. Capital City Cab Service, Inc.

Service dispute.

Hearing Notice

This is to inform you that a hearing on the above-captioned case will be held as follows:

Type: Initial

Date: Tuesday, September 16, 2003

Time: 1:00 p.m.

Location: Hearing Room 5
Plaza Level
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania

DOCUMENT
FOLDER

At the above date and time the presiding officer will contact the following party by telephone:

Janet L. Moore (620) 221-9103

Presiding: Administrative Law Judge Michael C. Schnierle
P.O. Box 3265
Harrisburg, PA 17105-3265
Telephone: (717) 783-5452
Fax: (717) 787-0481

DOCKETED

JUL 08 2003

RJP

Attention: You may lose the case if you not come to this hearing and present facts on the issues raised.

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Individuals representing themselves do not need to be represented by an attorney. All others (corporation, partnership, association, trust or governmental agency or subdivision) must be represented by an attorney. An attorney representing you should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: 717-787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Schnierle
Steve Springer, Scheduling Officer
Beth Plantz
Docket Section
Calendar File